

NORC AmeriSpeak Omnibus Survey: Surprise Medical Bills

Interview Dates: August 16-20, 2018

Nationally representative sample of 1,002 English-speaking adults age 18 and over, conducted using the AmeriSpeak® Panel, the probability-based panel of NORC at the University of Chicago. Of the 1,002 respondents, 125 completed the survey by phone and 877 via the web.

Additional information about NORC's AmeriSpeak Panel is available at amerispeak.norc.org.

Margin of error: +/- 4.2 percentage points at the 95% confidence level among all adults

NOTE: All results show percentages among respondents, unless otherwise labeled.

**Q1. Have you received a medical bill for yourself or a family member in the last 12 months?
Do not include dental care.**

AmeriSpeak 8/18/18-8/20/18	Yes	No	Don't Know	Skipped
All Adults (N=1002)	61	39	-	1

Q2. Have you ever been surprised by a medical bill you had to pay that you thought would be covered by your health insurance?

AmeriSpeak 8/18/18-8/20/18	Yes	No	Don't Know	Skipped
All Adults (N=1002)	57	42	-	1

If yes to Q2

Q3: Thinking about the bill that surprised you, were the charges for: (Select all that apply)

AmeriSpeak 8/18/18-8/20/18	A physician's service	A hospital or other health care facility	A laboratory test, like a blood test	Imaging, like an MRI or CT scan	A prescription drug	None of the above
Surprised by a medical bill (N=567)	53	43	51	35	29	4

If yes to Q2

Q4: Were the charges in your bill the result of your doctor NOT being included in your health insurer's network? This could include doctors you chose or those that were assigned to you.

AmeriSpeak 8/18/18-8/20/18	Yes	No	Don't Know	Skipped
Surprised by a medical bill (N=567)	20	79	*	1

Q5: To what extent do you believe the following groups are responsible for surprise medical bills?

Health Insurance Companies

AmeriSpeak 8/18/18-8/20/18	Very responsible	Somewhat responsible	Not at all responsible	Don't Know	Skipped
All Adults (N=1002)	58	28	7	6	1

Doctors

AmeriSpeak 8/18/18-8/20/18	Very responsible	Somewhat responsible	Not at all responsible	Don't Know	Skipped
All Adults (N=1002)	24	47	19	9	1

Hospitals

AmeriSpeak 8/18/18-8/20/18	Very responsible	Somewhat responsible	Not at all responsible	Don't Know	Skipped
All Adults (N=1002)	45	37	9	8	1

Pharmacies

AmeriSpeak 8/18/18-8/20/18	Very responsible	Somewhat responsible	Not at all responsible	Don't Know	Skipped
All Adults (N=1002)	19	45	33	1	2

Demographics

GENDER

AmeriSpeak 8/18/18-8/20/18	Male	Female
All Adults (N=1002)	48	52

AGE

AmeriSpeak 8/18/18-8/20/18	18-29	30-44	45-59	60+
All Adults (N=1002)	21	26	24	29

RACE / ETHNICITY

AmeriSpeak 8/18/18-8/20/18	White, non- Hispanic	Black, non- Hispanic	Other, non- Hispanic	Hispanic
All Adults (N=1002)	63	12	8	16

EDUCATION

AmeriSpeak 8/18/18-8/20/18	Less than a high school diploma	High school graduate or equivalent	Some College	College graduate or above
All Adults (N=1002)	11	29	28	33

MARITAL STATUS

AmeriSpeak 8/18/18- 8/20/18	Married	Divorced	Widowed	Separated	Never Married	Living with Partner
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All Adults (N=1002)	48	7	11	2	23	9
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EMPLOYMENT STATUS

AmeriSpeak 8/18/18- 8/20/18	Working – as a paid employee	Working – self employed	Not working – on a temporary layoff from a job	Not working – looking for work	Not working - retired	Not working - disabled	Not working - other
All Adults (N=1002)	50	8	1	6	20	7	9

HOUSEHOLD INCOME

AmeriSpeak 8/18/18- 8/20/18	Under \$10,000	\$10,000 to under \$20,000	\$20,000 to under \$30,000	\$30,000 to under \$40,000	\$40,000 to under \$50,000	\$50,000 to under \$75,000	\$75,000 to under \$100,000	\$100,000 to under \$150,000	\$150,000 or more
All Adults (N=1002)	4	13	11	10	9	16	14	14	8

REGION

AmeriSpeak 8/18/18-8/20/18	Northeast	Midwest	South	West
All Adults (N=1002)	18	21	38	24