# NORC AmeriSpeak Omnibus Survey: 

# Millions of Americans Donate through Crowdfunding Sites to Help Others Pay for Medical Bills 

## Interview Dates

November 8-16, 2019
The results are based on a nationally representative sample of 1,020 English-speaking adults age 18 and over, conducted using the AmeriSpeak ${ }^{\circledR}$ Panel, the probability-based panel of NORC at the University of Chicago.

Of the 1,020 respondents, 79 completed the survey by phone and 941 via the web. Margin of error +/-: 4.06 percent at the $95 \%$ confidence level among all adults. The poll and analysis were self-funded.

AmeriSpeak ${ }^{\circledR}$ is designed to be representative of the U.S. household population. During the initial recruitment phase of the panel, randomly selected U.S. households were sampled with a known, non-zero probability of selection from the NORC National Sample Frame and then contacted by U.S. mail, email, telephone, and field interviewers (face-to-face). The panel provides sample coverage of approximately 97 percent of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings.

NOTE: All results show percentages among all respondents, unless otherwise labeled.
Percentages may not always sum to $100 \%$.
"*" indicates less than 1\%
insight for informed decisions ${ }^{\text {TM }}$

Q1. In order to raise money for a medical bill or medical treatment, have you or anyone in your household ever done any of the following through a crowdfunding campaign such as GoFundMe?
[MULTIPLE RESPONSE]

| AmeriSpeak | Nov. 2019 <br> $(\mathrm{N}=1020)$ |
| :--- | :---: |
| Started a campaign to pay for your own medical expenses | 3 |
| Started a campaign to pay for someone else's medical expenses | 5 |
| Donated to a campaign | 20 |
| Have not done any of these | 74 |
| SKIPPED ON WEB/DON'T KNOW/REFUSED | 1 |

Q2. Thinking of the crowdfunding campaigns that you or somebody in your household donated to, whose medical bills or expenses were the campaigns raising money for?
[ASKED OF THOSE REPORTING "YES" TO "DONATED TO A CAMPAIGN"]
[MULTIPLE RESPONSE]

| AmeriSpeak | Nov. 2019 <br> $(N=228)$ |
| :--- | :---: |
| Relative | 24 |
| Friend | 46 |
| Co-worker | 14 |
| Acquaintance | 23 |
| Someone you don't know personally | 35 |
| Can't remember | 6 |
| SKIPPED ON WEB/DON'T KNOW/REFUSED | $*$ |

Q3. How much responsibility does each of the following have to provide free or reduced-cost medical care for people who cannot afford it?

| AmeriSpeak <br> Nov. 2019 <br> (N=1020) | A <br> great <br> deal | A lot | Some | Not <br> much | None <br> at all | SKIP |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Hospitals or clinics* | 26 | 21 | 36 | 10 | 5 | 2 |
| Doctors* | 16 | 22 | 38 | 14 | 8 | 2 |
| Government* | 36 | 24 | 25 | 7 | 7 | 2 |
| Charities* | 20 | 24 | 38 | 8 | 7 | 2 |
| Family or friends* | 14 | 18 | 41 | 14 | 12 | 2 |

*Percentages may not total to 100 due to rounding.

## Demographics

GENDER

| AmeriSpeak | Nov. 2019 <br> $(N=1020)$ |
| :--- | :---: |
| Male | 48 |
| Female | 52 |

AGE

| AmeriSpeak | Nov. 2019 <br> $(N=1020)$ |
| :--- | :---: |
| $18-29$ | 21 |
| $30-44$ | 25 |
| $45-59$ | 25 |
| $60+$ | 29 |

RACE / ETHNICITY

| AmeriSpeak | Nov. 2019 |
| :--- | :--- |
|  | $(\mathrm{~N}=1020)$ |


| White, non-Hispanic | 63 |
| :--- | :---: |
| Black, non-Hispanic | 12 |
| Other, non-Hispanic | 1 |
| Hispanic | 16 |
| 2+, non-Hispanic | 4 |
| Asian, non-Hispanic | 4 |

## EDUCATION

| AmeriSpeak | Nov. 2019 <br> $(N=1020)$ |
| :--- | :---: |
| No high school diploma | 10 |
| High school graduate or equivalent | 28 |
| Some college | 28 |
| Bachelor's degree or above | 33 |

MARITAL STATUS

| AmeriSpeak | Nov. 2019 <br> $(\mathrm{N}=1020)$ |
| :--- | :---: |
| Married | 51 |
| Widowed | 5 |
| Divorced | 9 |
| Separated | 2 |
| Never married | 25 |
| Living with partner | 8 |

EMPLOYMENT STATUS

| AmeriSpeak | Nov. 2019 <br> $(\mathrm{~N}=1020)$ |
| :--- | :---: |
| Working (NET)* | $\mathbf{5 5}$ |
| Working - as a paid employee | 47 |
| Working - self-employed | 8 |
| Not working (NET)* | $\mathbf{4 5}$ |
| Not working - on temporary layoff from a job | 1 |
| Not working - looking for work | 7 |
| Not working - retired | 20 |
| Not working - disabled | 8 |
| Not working - other | 10 |

*Subtotals differ due to rounding within subcategories

## HOUSEHOLD INCOME

| AmeriSpeak | Nov. 2019 <br> $(\mathrm{~N}=1020)$ |
| :--- | :---: |
| Less than $\$ \mathbf{5 0 , 0 0 0}$ (NET)* | $\mathbf{4 7}$ |
| Less than $\$ 5,000$ | 4 |
| $\$ 5,000$ to $\$ 9,999$ | 3 |
| $\$ 10,000$ to $\$ 14,999$ | 4 |
| $\$ 15,000$ to $\$ 19,999$ | 5 |
| $\$ 20,000$ to $\$ 24,999$ | 9 |
| $\$ 25,000$ to $\$ 29,999$ | 4 |
| $\$ 30,000$ to $\$ 34,999$ | 6 |
| $\$ 35,000$ to $\$ 39,999$ | 4 |
| $\$ 40,000$ to $\$ 49,999$ | 10 |
| $\$ 50,000$ or $\mathbf{m o r e}$ (NET)* | 53 |
| $\$ 50,000$ to $\$ 59,999$ | 8 |
| $\$ 60,000$ to $\$ 74,999$ | 12 |
| $\$ 75,000$ to $\$ 84,999$ | 4 |
| $\$ 85,000$ to $\$ 99,999$ | 9 |
| $\$ 100,000$ to $\$ 124,999$ | 8 |


| $\$ 125,000$ to $\$ 149,999$ | 5 |
| :--- | :--- |
| $\$ 150,000$ to $\$ 174,999$ | 2 |
| $\$ 175,000$ to $\$ 199,999$ | 2 |
| $\$ 200,000$ or more | 2 |

*Subtotals differ due to rounding within subcategories

REGION

| AmeriSpeak | Nov. 2019 <br> $(\mathrm{N}=1020)$ |
| :--- | :---: |
| Northeast | 18 |
| Midwest | 21 |
| South | 38 |
| West | 24 |

## METROPOLITAN AREA

| AmeriSpeak | Nov. 2019 <br> $(N=1020)$ |
| :--- | :---: |
| Non-metro area | 22 |
| Metro area | 78 |

