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NORC Projects on Whole-Person Care & Behavioral Health

Certified Community Behavioral Health Centers Prospective Payment System Technical Assistance

Client: Center for Medicaid and CHIP Services,
Financial Management Group



**Ashley
Palmer**



**Katherine
Vedete**



**Elizabeth
McOsker**

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NORC Projects on Maternal & Child Health

Early and Periodic, Screening, Diagnostic, and Treatment (EPSDT) Benefit Reviews and Technical Assistance

Client: Centers for Medicare & Medicaid Services



**Ashley
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**Katherine
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**Elizabeth
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**Christine H.
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Petry Ubri on Data Collection to Advance Health Equity



Use the button to learn about

- Health equity expert Petry Ubri
- NORC's work related to health equity, Medicaid, and more

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CHCF Health Policy Poll

Client: California Health Care Foundation



**Rebecca
Catterson**

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NORC Projects on Finance, Value-Based Payments, and Cost Containment

Vermont All-Payer Accountable Care Model (VTAPM)

Client: Center for Medicare & Medicaid Innovation within the Centers for Medicare & Medicaid Services



**Sai
Loganthan**

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NORC's Expertise on Health Equity & Social Needs in Medicaid Data

Understanding Health Equity Data Collection in Medicaid



Petry S. Ubri

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NORC Projects on Aging & Long-Term Services & Supports

CMS Regional Learning System – GUIDE model

Client: Center for Medicare & Medicaid Innovation within the Centers for Medicare & Medicaid Services



**Lisa
Shugarman**

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*NORC Health

Our expertise in health-related issues, from aging to immunizations to insurance and health systems, informs programs and policies that affect the lives of millions.

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NORC Health

We cover a wide range of national health priorities.



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& Medicaid**



Policy



**Health Economic
& Outcomes
Research**



**Health
Equity**



**Health
Systems**



Health Care Surveys Conducted by NORC

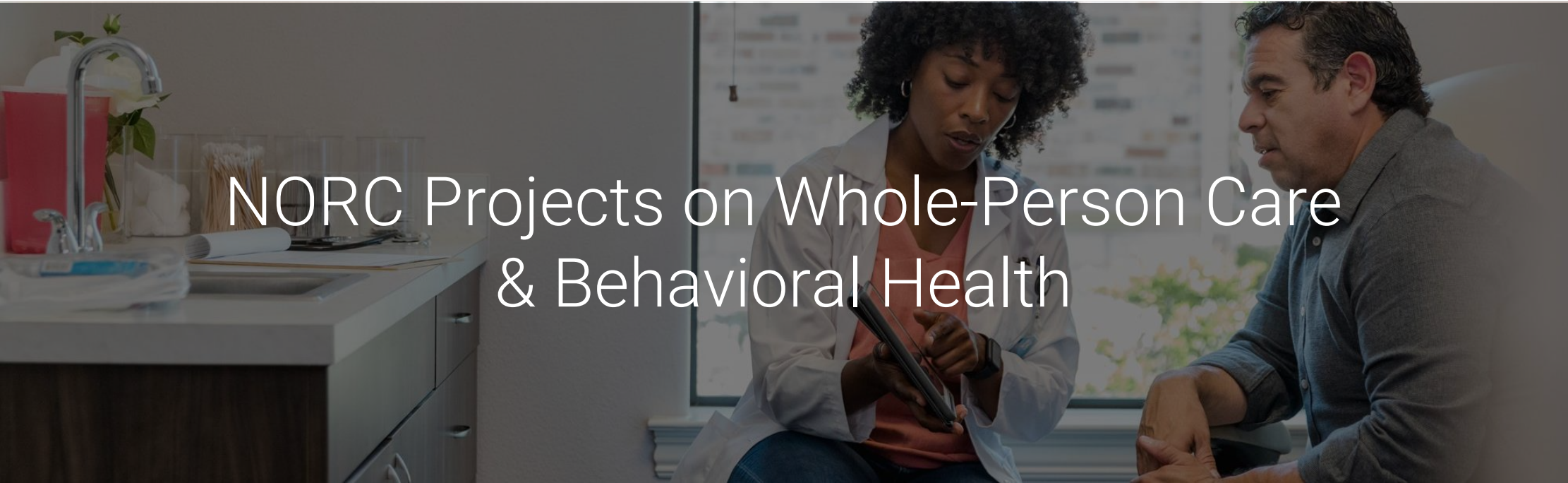
Medicare Current Beneficiary Survey (MCBS)

Client: Centers for Medicare & Medicaid Services Office of Enterprise Data & Analytics



Kari Carris

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NORC Projects on Whole-Person Care & Behavioral Health

Demonstration Project to Increase Substance Use Provider Capacity (Illinois SUPPORT)

Client: Illinois Department of Healthcare and Family Services



Margethe E. Montgomery



Lisa Rosenberger



Adrienne Call

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NORC Projects on Maternal & Child Health

Understanding CRNA Contributions to OB Care in Rural & Underserved Areas

Client: American Association of Nurse Anesthetists Foundation



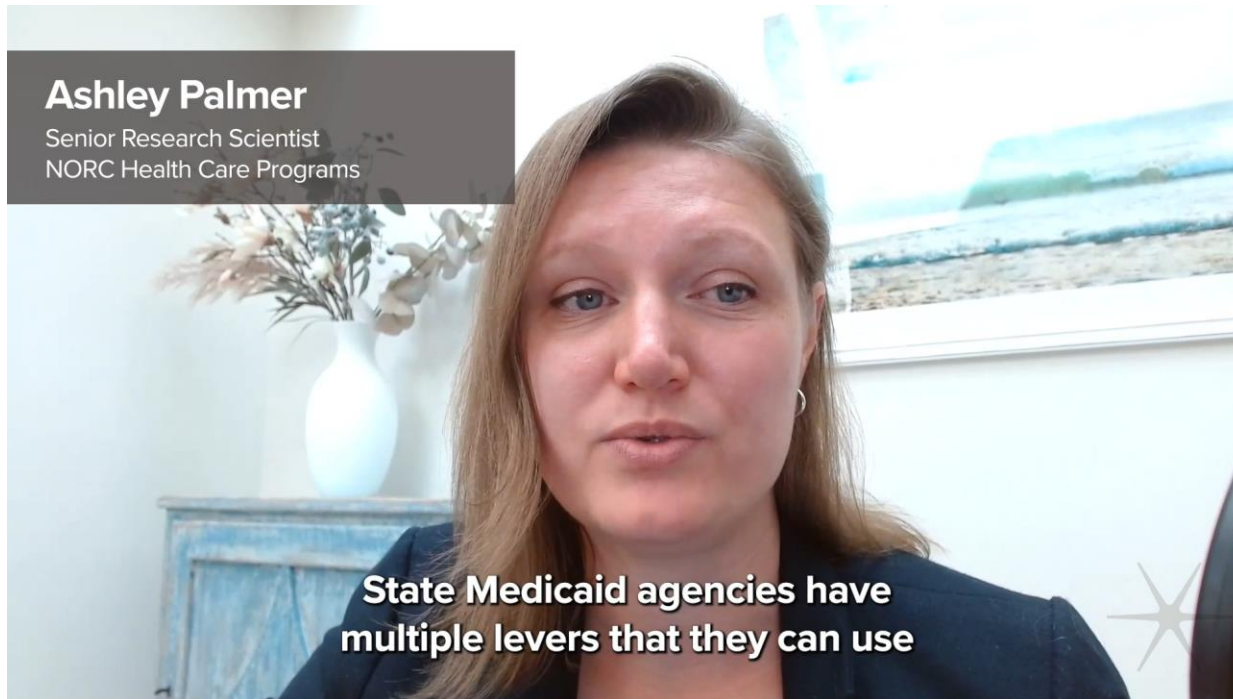
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Palmer**



**Britta
Anderson**

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Ashley Palmer on Whole Person Care & Behavioral Health



Use the button to learn about

- Behavioral health and whole person care expert Ashley Palmer
- NORC's work related to whole person care, Medicaid, and more

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NORC's Expertise on Health Equity & Social Needs in Medicaid Data

Framework for Advancing Health Equity in State Medicaid Agencies



Petry S. Ubri



Scott Leitz



Christine H.
Nye

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NORC Projects on Health Communications

Health Communication Research Support for the Neighbor-to-Neighbor Campaign

Client: California Governor's Office of Planning and Research



Alyssa Ghirardelli

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NORC Projects on Finance, Value-Based Payments, and Cost Containment

New Mexico Global Budget and Administrative Cost Reduction

Client: New Mexico Legislative Health & Human Services Committee



Megan Stead



Charles Betley



Scott Leitz



Elizabeth McOsker

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NORC can support you in
implementing the Medicaid Managed
Care and Access Final Rules



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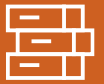
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NORC's Expertise on Health Equity & Social Needs in Medicaid Data

Documentation of Social Needs in 2018 Medicaid Data



Karen Swietek



Megan Stead



Petry S. Ubri

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NORC Projects on Aging & Long-Term Services & Supports

Program of All-Inclusive Care for the Elderly (PACE) Cost/Quality Analysis

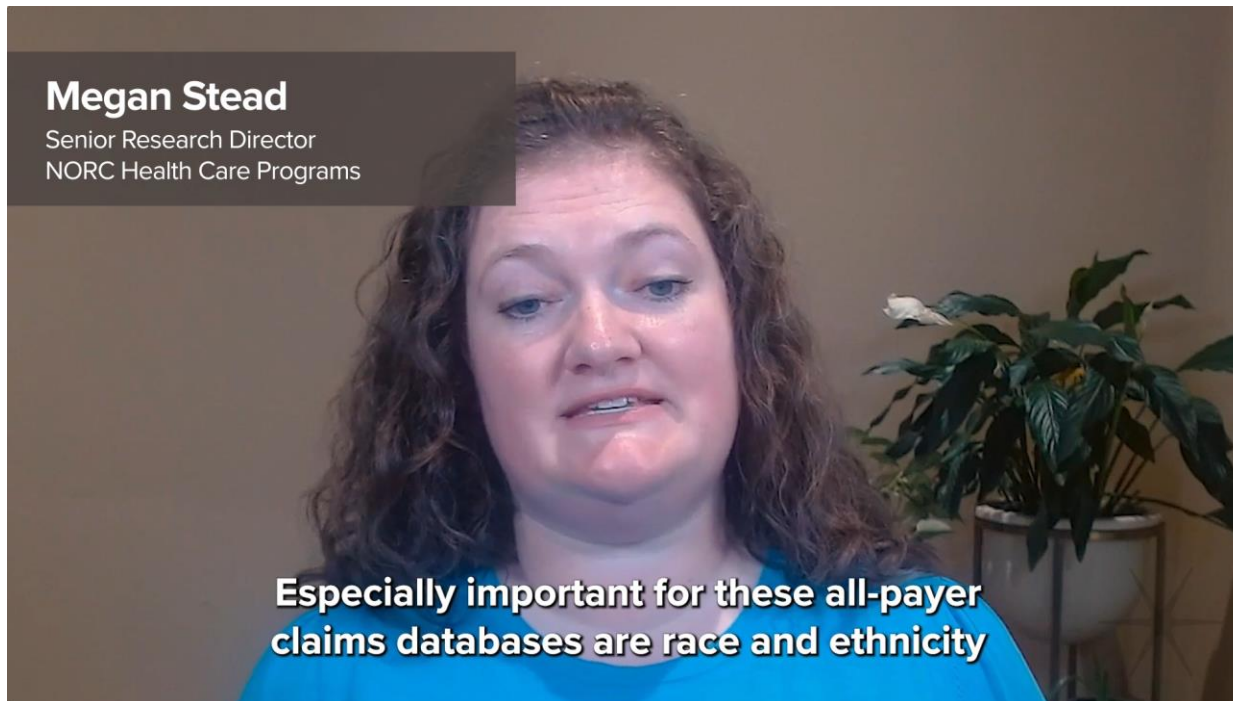
Client: National PACE Association



**Lisa
Shugarman**

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Megan Stead on Health Care Data System Innovation



Use the button to learn about

- Health Care Programs expert Megan Stead
- NORC's work related to MCBS, All of Us, and more

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NORC Projects on Whole-Person Care & Behavioral Health

Illinois Cannabis Regulation and Tax Act Evaluation

Client: Illinois Department of Healthcare and Family Services: Substance Use Prevention and Recovery, Mental Health



**Jenna T.
Sirkin**



**Lisa
Rosenberger**



**Adrienne
Call**

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Reducing Health Disparities Through Quality Improvement

Since 2014, NORC has supported the Centers for Medicare & Medicaid Services Office of Minority Health's efforts to ensure equitable access to federal health insurance programs and high-quality health care for all Americans.



Petry S. Ubri



Alison Laffan

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NORC's Health Equity Plan Reviews for CMS OMH

500

Initial Plans Reviewed

146

Progress Reports

10

Material Amendments

6

**Models NORC
Developed Materials for**

NORC's support of the Health Equity Technical Assistance Mailbox for CMS OMH

173

**Technical assistance (TA)
requests from external entities**

15

TA requests from CMS Offices

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NORC Health

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Our comprehensive experience and innovative approaches sets us apart.



**Advanced
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Surveys



**Interviews &
Focus Groups**



**Policy
Analysis**



Dissemination



NORC's technical assistance work has helped increase access to detailed Medicare, Medicaid and commercial claims data to support program analytics.



Health Access & Policy Surveys Conducted by NORC

Merced Rural Latino Health Policy Survey

Client: University of California



**Barbara
Fernandez**

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NORC Projects on Maternal & Child Health

Medicaid Maternal Care Model in Washington State

Client: Washington State Health Care Authority



**Ashley
Palmer**



**Katherine
Vedete**



Jim Jones



Scott Leitz

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NORC EquityCorps: Michelle Johns and Petry Ubri



Use the button to learn about

- Health equity experts Petry Ubri and Michelle Johns
- NORC's work related to health equity methodological advice, and more

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NORC Projects on Finance, Value-Based Payments, and Cost Containment

California HCAI Financial Analytics & Consulting Services

Client: California Department of Health Care Access & Information



**Charles
Betley**



Scott Leitz

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NORC Projects on Whole-Person Care & Behavioral Health

Framework for Whole-Person Care Integration in State Medicaid Programs



Ashley
Palmer



Scott Leitz



Jim Jones



Christine H.
Nye

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NORC Projects on Maternal & Child Health

Transforming Maternal Health (TMaH) Model Implementation & Monitoring

Client: Center for Medicare & Medicaid Innovation within the Centers for Medicare & Medicaid Services



Ashley Palmer



Katherine Vedete



Nicole Clark



Meredith Gonsahn

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NORC Projects on Aging & Long-Term Services & Supports

Evaluation of Minnesota Medicaid Home and Community-Based Services (HCBS)

Client: Minnesota Department of Human Services



Petry S. Ubri



Carol Hafford

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NORC experts can lead and consult
on projects that create questionnaires
on a range of topics

**We partner with clients to plan and
implement surveys from the ground up**



NORC's Expertise on Health Equity & Social Needs in Medicaid Data

Race, Ethnicity, and Language Data Collection in Medicaid



Scott Leitz

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NORC Projects on Health Communications

Health Communication Research Support for Wellness Coaches

Client: California Department of Health Care Access and Information



**Alyssa
Ghirardelli**

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Health Access & Policy Surveys Conducted by NORC

Colorado Health Access Survey and Sense of Belonging Survey

Client: Colorado Health Institute



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Fernandez**

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NORC Projects on Finance, Value-Based Payments, and Cost Containment

Pennsylvania Rural Health Model (PARHM)

Client: Center for Medicare & Medicaid Innovation within the Centers for Medicare & Medicaid Services



Alana D. Knudson

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Rebecca Catterson on Beneficiary Engagement with Insurance Design



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- Health Care Programs expert Rebecca Catterson
- NORC's work on beneficiary engagement and more

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