

Healthcare Workforce Survey

Healthcare Workforce Survey Overview

10.15.23



Healthcare Workforce Survey Overview

The **Healthcare Workforce Survey** is a web-based survey assessing the impact of HRSA-funded organizational activities to address burnout and improve resiliency.

Participants: the healthcare workers and students who participated in these organizational activities



Provider Resiliency Evaluation

The **Provider Resiliency Evaluation** is a comprehensive evaluation of HRSA-funded programs that address healthcare workforce burnout. HRSA has contracted with NORC at the University of Chicago to conduct this evaluation.

Goals:

- Assessing program effectiveness
- Identifying potential improvements in processes and cost-effectiveness
- Developing recommendations and actionable strategies for HRSA to inform future programming
- Measuring the impact of program activities



Provider Resiliency Evaluation

Data collection activities:

- **Healthcare Workforce Survey**
- Fielding Tracker
- Awardee Training and Services Report
- Awardee Cost Workbook
- Awardee and Organizational Assessment Interviews
- Awardee Survey about the Technical Assistance Center




Healthcare Workforce Survey Overview


Question topics:

- Work environment
- Burnout in the workplace
- Resiliency
- Experiences with organizational activities to address burnout and improve resiliency



Example Survey Question



Progress  5%

QUIT

Are you currently enrolled as a student either full or part-time, excluding residency programs? *Note: if you are a resident, please indicate "No."*

Yes

No


BACK **NEXT**


For a list of frequently asked questions (FAQs) about the survey please click here: <https://www.norceval.norc.org/hcwffaq>.
If you have questions about the survey, please email the NORC survey support team at norceval@norc.org or call 888-201-3291.

OMB Control Number: 2127-XXXX
Expiration Date: MM/DD/20XX



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Fielding the Healthcare Workforce Survey

NORC will **not** request contact information for target populations

Awardee organizations will be asked to send survey invitation emails to their target populations

- Six emails
- Detailed instructions and email templates



Fielding the Healthcare Workforce Survey

The **Fielding Tracker** is an Excel file that captures basic information about data collection progress for the Healthcare Workforce Survey. Awardee organizations will be asked to keep this file updated throughout the data collection process.

Example information collected in the tracker:

- Number of emails sent
- Number of undeliverable emails
- Target population demographics



Questions?

If you have any questions about the Healthcare Workforce Survey or the Provider Resiliency Evaluation, please contact the NORC team:

- Email norceval@norc.org
- Call 888-201-3291



Thank you.

 Research You Can Trust™



 **NORC** at the
University of
Chicago