# Americans and the News Media: What they do - and don't - understand about each other 

## General Population Survey

Conducted by the Media Insight Project An initiative of the American Press Institute and The Associated Press-NORC Center for Public Affairs Research

Interviews: 3/21-4/17/18
2,019 adults
Margin of error: +/- 3.0 percentage points at the $95 \%$ confidence level among all adults
NOTE: All results show percentages among all respondents, unless otherwise labeled.

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Q1. How often do you watch, read, or hear news? By news, we mean any kind of news, including sports, traffic, weather, stocks, politics, lifestyle, or any other topic, that you may get in print, on television, radio, social media, or through word of mouth. Do you generally watch, read, or hear news...?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| More than once a day NET | $\mathbf{6 5}$ |
| Several times an hour | 6 |
| Several times a day | 59 |
| Once a day | $\mathbf{1 8}$ |
| Less than once a day NET | $\mathbf{1 6}$ |
| Several times a week | $\mathbf{7}$ |
| Weekly | 4 |
| Less often | 4 |
| Never | $\mathbf{1}$ |
| DON'T KNOW | - |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 2,019 |

Q2. How important is it to you personally to keep up with news and information?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Not at all/Not very important NET | $\mathbf{1 0}$ |
| Not at all important | 1 |
| Not very important | 9 |
| Moderately important | $\mathbf{4 2}$ |
| Extremely/Very important NET | $\mathbf{4 8}$ |
| Very important | 34 |
| Extremely important | 13 |
| DON'T KNOW | - |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 2,019 |

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Q3. No matter how you get your news, there is always an organization that gathers the information and does the reporting. For this question, we are interested in a specific news organization, such as a national or local TV news program, newspaper, radio show, or news website that you use frequently.

What is the name of the news organization you use most frequently? If there is more than one, pick one.
[OPEN-ENDED RESPONSE]

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Local newspaper | 4 |
| National newspaper | 4 |
| Cable news | 32 |
| Network news | 14 |
| Radio | 8 |
| Magazine | $*$ |
| Local TV | 19 |
| Internet/online source | 10 |
| Other | 7 |
| None/refused | 2 |
| $N=$ | 2,019 |

Q4. Choose the statement that best describes you, even if it is not exactly right. In general...

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| I actively seek out news and information | 63 |
| I mostly bump into news and information <br> as I do other things or hear about it from <br> others | 37 |
| DON'T KNOW | - |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 2,019 |

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Q5. Everyone has a different way of consuming news. How often do you do each of the following?

| $\begin{aligned} & \text { AP-NORC } \\ & 3 / 21-4 / 17 / 18 \end{aligned}$ | More than once a day NET | Several times an hour | Several <br> times a day | Once a day | Less than once a day NET | Several times a week | Weekly | Less often | Never | DK | SKP/ <br> REF |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| I scan the headlines of a lot of stories | 39 | 3 | 36 | 30 | 26 | 11 | 6 | 9 | 5 | - | $*$ |
| I watch, read, or listen closely to the details of a story | 39 | 3 | 36 | 29 | 30 | 12 | 9 | 9 | 2 | - | * |
| I focus on opinion pieces more than news reporting | 10 | 1 | 9 | 17 | 61 | 11 | 10 | 39 | 11 | * | 1 |

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Q6. Now, we are interested in whether you paid to use any media in the last year. For each of the following types of media, please indicate whether you personally subscribe to, donate to, or regularly pay for any of the following, or not.

| AP-NORC 3/21-4/17/18 | Yes, I personally subscribe to, donate to, or regularly pay for it | No, I do not personally subscribe to, donate to, or regularly pay for it | DK | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Cable or satellite television | 61 | 38 | - | * |
| Streaming services for video such as Hulu or Netflix | 52 | 47 | * | 1 |
| A print or digital version of a magazine | 25 | 74 | * | 1 |
| A print or digital version of a newspaper | 29 | 71 | * | 1 |
| Print or digital newsletter | 20 | 79 | * | 1 |
| A digital-only news site, such as ESPN Insider or Politico Pro | 10 | 89 | * | * |
| A podcast or YouTube channel through direct payments or funding platforms like Patreon | 11 | 88 | * | * |
| A public radio station or public television station such as NPR or PBS | 24 | 75 | - | 1 |

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Q7. Next, how important do you think each of the following is for the news media to try to do?
[ITEMS RANDOMIZED]

| AP-NORC 3/21-4/17/18 | Not at all/ Not very important NET | Not at all important | Not very important | Somewhat important | Extremely/ Very important NET | Very important | Extremely important | DK | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Act as a watchdog of powerful institutions and people | 15 | 5 | 10 | 30 | 54 | 29 | 24 | * | 1 |
| Verify and get the facts right | 4 | 2 | 2 | 8 | 87 | 23 | 64 | * | * |
| Be fair to all sides | 4 | 1 | 3 | 17 | 78 | 38 | 41 | - | * |
| Be neutral | 8 | 2 | 6 | 24 | 68 | 33 | 35 | * | * |
| Provide diverse points of view | 10 | 4 | 6 | 28 | 61 | 36 | 25 | * | 1 |
| Make it easier to find important civic information | 9 | 2 | 7 | 39 | 51 | 37 | 15 | * | * |
| Make the news entertaining so people will pay attention to it | 40 | 12 | 28 | 36 | 24 | 18 | 6 | - | * |
| Help people understand communities unlike their own | 11 | 3 | 9 | 37 | 52 | 38 | 14 | * | * |
| Report on possible solutions to problems in society | 12 | 3 | 9 | 35 | 53 | 37 | 15 | - | * |
| Provide forums for community discussions | 19 | 3 | 16 | 42 | 38 | 28 | 9 | * | * |

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Q8. Next, thinking about when you watch, read, or hear the news, which of the following best describes what you find most useful...

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| News coverage that mostly just reports the <br> facts | 27 |
| News coverage that mostly includes facts with <br> some background and analysis | 63 |
| News coverage that is mostly analysis | 5 |
| Instead of news coverage, I find commentary <br> and opinion content more useful | 5 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ |  |

Q9. Now, we'd like to ask you about the content of news coverage specifically. Putting aside pure commentary and opinion pieces, which of the following do you think best describes news coverage these days?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Most news coverage includes just the facts | 7 |
| Most news coverage includes the facts with <br> some background and analysis | 33 |
| Most news coverage includes too much <br> analysis | 17 |
| Most news coverage seems like commentary <br> and opinion | 42 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

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Q10. For each of the following items related to the news media, please indicate whether you have a very positive, somewhat positive, neither positive nor negative, somewhat negative, or very negative view of that item.
[ITEMS RANDOMIZED; ITEMS A, B, AND C ALWAYS FIRST]

| AP-NORC 3/21-4/17/18 | Very/ Somewhat positive NET | Very positive | Somewhat positive | Neither positive nor negative | Very/ Somewhat negative NET | Somewhat negative | Very negative | DK | SKP/ <br> REF |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Journalists as a group | 41 | 11 | 29 | 31 | 28 | 20 | 8 | - | * |
| News organizations in general | 36 | 8 | 29 | 28 | 35 | 26 | 9 | - | * |
| [SOURCE NAMED IN Q3] | 73 | 36 | 37 | 18 | 8 | 7 | 1 | * | * |
| Your local newspaper | 47 | 12 | 35 | 35 | 17 | 13 | 4 | 1 | 1 |
| National newspapers | 40 | 9 | 31 | 33 | 24 | 18 | 6 | 2 | 1 |
| Local TV News | 56 | 13 | 43 | 30 | 14 | 11 | 3 | * | 1 |
| National cable TV news such as Fox News, CNN, or MSNBC | 36 | 10 | 26 | 29 | 34 | 24 | 10 | * | 1 |
| Broadcast TV news such as NBC, CBS, or ABC | 49 | 12 | 37 | 27 | 24 | 15 | 9 | * | * |
| Online-only news websites, such as Vox or Yahoo News | 24 | 4 | 20 | 49 | 23 | 17 | 6 | 2 | 2 |
| Public radio such as NPR | 42 | 18 | 25 | 39 | 16 | 11 | 4 | 2 | 1 |
| Talk radio | 29 | 5 | 24 | 41 | 28 | 18 | 10 | 2 | 1 |
| Social media platforms such as Facebook or Twitter | 18 | 3 | 15 | 33 | 45 | 28 | 17 | 2 | 1 |
| PBS | 52 | 23 | 29 | 36 | 10 | 7 | 4 | 1 | 1 |
| Individual journalists you read or follow | 43 | 12 | 31 | 46 | 9 | 7 | 2 | 1 | 1 |

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Q11. Many news organizations produce opinion content as well as report the news. How easy or difficult is it for you to tell the difference between the opinion content and news reporting in each of the following?
[ITEMS RANDOMIZED; ITEMS A AND B ALWAYS FIRST]

| AP-NORC <br> 3/21-4/17/18 | Very/ <br> Somewhat <br> easy NET | Very <br> easy | Somewhat <br> easy | Neither <br> difficult <br> nor easy | Very/ <br> Somewhat <br> difficult NET | Somewhat <br> difficult | Very <br> difficult | DK |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | ( | SKP/ |
| :---: |
| REF |$|$

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Q11A. Now thinking about news you see on social platforms such as Facebook or Twitter, how easy or difficult is it for you to tell the difference between opinion content and news reporting?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Very/Somewhat easy NET | $\mathbf{4 3}$ |
| Very easy | 17 |
| Somewhat easy | 26 |
| Neither difficult nor easy | $\mathbf{2 1}$ |
| Very/Somewhat difficult NET | $\mathbf{3 2}$ |
| Somewhat difficult | 19 |
| Very difficult | 13 |
| DON'T KNOW | 2 |
| SKIPPED ON WEB/REFUSED | 2 |
| $N=$ | 2,019 |

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Q12. Next is a list of different terms or concepts that sometimes appear in journalism and media but may or may not be familiar to most people. How familiar are you with each term or concept?
[ITEMS RANDOMIZED]

| AP-NORC 3/21-4/17/18 | Not at all/ A little familiar NET | Not at all familiar | A little familiar | Somewhat familiar | Completely/ Very familiar NET | Very familiar | Completely familiar | DK | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| The difference between an analyst and a commentator | 29 | 10 | 18 | 31 | 40 | 27 | 13 | * | * |
| The difference between an editorial and a news story | 27 | 10 | 17 | 27 | 46 | 27 | 19 | * | * |
| What an Op-Ed is | 50 | 37 | 13 | 20 | 28 | 14 | 13 | 1 | 1 |
| The difference between a reporter and a columnist | 28 | 10 | 18 | 30 | 42 | 27 | 15 | * | * |
| What attribution means | 43 | 23 | 20 | 25 | 30 | 18 | 13 | 1 | 1 |
| What breaking news means | 11 | 3 | 8 | 14 | 75 | 40 | 35 | - | * |
| What native advertising is | 57 | 39 | 18 | 24 | 18 | 10 | 8 | * | * |
| The difference between a news story and a press release | 21 | 7 | 15 | 26 | 53 | 30 | 23 | * | * |
| What a political endorsement is | 19 | 7 | 11 | 19 | 62 | 33 | 29 | * | * |

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Q13. There is a lot of talk today about media building trust. How important do you think it is for journalists to do each of the following:
[ITEMS RANDOMIZED]

| $\begin{aligned} & \text { AP-NORC } \\ & 3 / 21-4 / 17 / 18 \end{aligned}$ | Not at all/ Not very important NET | Not at all important | Not very important | Somewhat important | Extremely/ Very important NET | Very important | Extremely important | DK | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Explain how the reporting for a story was done | 16 | 3 | 13 | 35 | 48 | 36 | 12 | * | * |
| Offer more information about the sources or evidence cited in a story | 7 | 2 | 6 | 24 | 68 | 44 | 25 | * | 1 |
| Explain more about the news organization and its policies | 18 | 4 | 14 | 37 | 44 | 31 | 12 | * | 1 |
| Offer more information about the background and experience of reporters | 23 | 5 | 18 | 41 | 36 | 27 | 8 | * | * |
| Explain why stories are chosen in the first place | 19 | 4 | 15 | 41 | 40 | 30 | 10 | - | * |

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Q14. Which of the following best describes your understanding of how journalists use "anonymous sources" in their reporting?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Journalists take information from unknown people <br> and publish it | 12 |
| Journalists get information from unknown people, <br> see if they can confirm it, and then publish it | 17 |
| Journalists know a source's identity and check their <br> information, but do not include a source's name in <br> their news report | 58 |
| Don't know | 13 |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 2,019 |

If named a source in Q3
Q15. Thinking of [SOURCE NAMED IN Q3], how well does that news organization explain its uses of anonymous sources?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Extremely/Very well NET | $\mathbf{3 5}$ |
| Extremely well | 11 |
| Very well | 24 |
| Somewhat well | $\mathbf{2 8}$ |
| Not well at all/Not too well NET | $\mathbf{1 8}$ |
| Not too well | 12 |
| Not well at all | 6 |
| Don't know | 19 |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 2,009 |

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Q16. How often do you think journalists pay sources for their information?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| All/Most of the time NET | $\mathbf{2 9}$ |
| All of the time | 6 |
| Most of the time | 23 |
| Occasionally/Rarely NET | $\mathbf{6 2}$ |
| Occasionally | 46 |
| Rarely | 17 |
| Never | $\mathbf{7}$ |
| DON'T KNOW | 1 |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

Q17. When journalists are deciding which stories to cover, how important do you think each of the following is in their decision making?
[ITEMS RANDOMIZED]

| AP-NORC 3/21-4/17/18 | Not at all/ Not very important NET | Not at all important | Not very important | Somewhat important | Extremely/ Very important NET | Very important | Extremely important | DK | SKP/ <br> REF |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| How many people will pay attention to the story | 11 | 4 | 7 | 26 | 62 | 37 | 25 | * | * |
| How many people are affected by the story | 14 | 4 | 10 | 34 | 51 | 37 | 15 | * | 1 |
| The personal biases or political views of the journalist | 27 | 10 | 17 | 35 | 38 | 26 | 11 | * | * |
| A desire to help people make up their minds on issues | 20 | 6 | 15 | 42 | 38 | 29 | 9 | * | * |
| A desire to help solve problems in society | 24 | 7 | 17 | 40 | 36 | 26 | 10 | * | * |

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Q18. Choose the statement that best describes how you view the news, even if it is not exactly right. In general...
[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Most news reports are fairly inaccurate, I have <br> to check multiple sources to verify the <br> information | 40 |
| Most news reports are fairly accurate, I don't <br> have to check multiple sources to verify the <br> information | 59 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

Q19. Thinking about news coverage in general, how accurately do you think news organizations portray each of the following topics?
[ITEMS RANDOMIZED]

$\left.$| AP-NORC <br> $3 / 21-4 / 17 / 18$ | Completely/ <br> Very NET | Completely | Very | Moderately | Not at all/ <br> Slightly <br> NET | Slightly | Not <br> at all | DK |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | | SKP/ |
| :---: |
| REF | \right\rvert\,

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Q20. Thinking about news coverage in general, how accurately do you think news organizations portray each of the following?
[ITEMS RANDOMIZED]

| AP-NORC $3 / 21-4 / 17 / 18$ | Completely/ Very NET | Completely | Very | Moderately | Not at all/ Slightly NET | Slightly | Not at all | DK | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Women | 25 | 5 | 20 | 48 | 26 | 18 | 7 | * | 1 |
| Men | 29 | 6 | 23 | 47 | 24 | 15 | 9 | * | * |
| Republicans | 26 | 6 | 20 | 41 | 31 | 17 | 15 | * | 1 |
| Democrats | 31 | 9 | 23 | 43 | 24 | 15 | 10 | * | 1 |
| Political independents | 17 | 3 | 13 | 44 | 39 | 25 | 13 | * | 1 |
| Liberals | 25 | 7 | 18 | 46 | 28 | 18 | 10 | * | 1 |
| Conservatives | 21 | 5 | 16 | 45 | 33 | 21 | 12 | * | 1 |
| People in rural areas | 12 | 3 | 9 | 42 | 45 | 33 | 12 | * | 1 |
| People in urban areas | 26 | 4 | 21 | 45 | 27 | 19 | 8 | 1 | 1 |
| The political establishment | 31 | 8 | 23 | 38 | 30 | 19 | 11 | * | 1 |
| Grass-roots political movements | 15 | 3 | 12 | 45 | 38 | 26 | 12 | 1 | 1 |
| Wealthy people | 38 | 11 | 27 | 34 | 27 | 17 | 10 | * | 1 |
| Lower-income people | 15 | 5 | 10 | 36 | 49 | 34 | 14 | * | 1 |
| The middle-class | 17 | 3 | 15 | 50 | 32 | 24 | 8 | * | 1 |

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Q21. Next, people may interact with the media in many ways, or they may not. In general, how often have you done or experienced each of the following?
[ITEMS RANDOMIZED]

| $\begin{array}{\|l\|} \hline \text { AP-NORC } \\ 3 / 21-4 / 17 / 18 \\ \hline \end{array}$ | Never | Once | More than once | Not applicable | DK | $\begin{gathered} \hline \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. Written a letter to the editor | 64 | 10 | 12 | 12 | - | 1 |
| B. Commented on a news organization's website | 56 | 10 | 21 | 12 | - | 1 |
| C. Commented on a news organization's social media post | 51 | 12 | 25 | 11 | - | 1 |
| D. Contacted a journalist with story ideas or feedback | 64 | 11 | 10 | 14 | - | 1 |
| E. Were interviewed by a journalist for a news story | 56 | 18 | 15 | 11 | * | 1 |
| F. Had a conversation with a journalist on social media | 70 | 10 | 7 | 12 | * | 1 |
| G. Had your social media post included in a story | 72 | 6 | 8 | 12 | * | 1 |
| H. Participated in a public event held by a news organization | 66 | 11 | 12 | 10 | - | 1 |
| I. Known a journalist personally | 56 | 17 | 17 | 10 | - | * |
| J. Read, watched, or heard a news report on a topic you know a lot about, such as your hobby, company, town, or profession | 19 | 13 | 60 | 7 | - | 1 |
| K. Witnessed or experienced something that was covered by a news organization | 31 | 22 | 39 | 8 | * | 1 |

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If "Once" in Q21E, Q21G, Q21J, or Q21K
Q22A. Which of the following comes closest to what you observed about the reporting when...?

| AP-NORC $3 / 21-4 / 17 / 18$ | The reporting was entirely accurate | The reporting got the important facts right, despite some minor inaccuracies | The reporting was mostly inaccurate | The reporting was never published | DK | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| If "Once" in Q21E ( $n=372$ ) <br> You were interviewed by a journalist for a news story | 37 | 46 | 10 | 7 | - | - |
| If "Once" in Q21G ( $n=114$ ) <br> You had your social media post included in a story | 23 | 48 | 18 | 10 | * | 1 |
| If "Once" in Q21J ( $n=252$ ) <br> You read, watched, or heard a news report on a topic you know a lot about, such as your hobby, company, town, or profession | 14 | 58 | 19 | 6 | 1 | 3 |
| $\text { If "Once" in Q21K ( } n=429 \text { ) }$ <br> You witnessed or experienced something that was covered by a news organization | 20 | 59 | 17 | 4 | * | 1 |

If reporting was published in Q22A
Q22A_1. Which of the following comes closest to what you observed about the reporting when...?

| AP-NORC <br> $3 / 21-4 / 17 / 18$ | The reporting <br> was unbiased <br> and fair | The reporting <br> was biased and <br> unfair | DK | SKP/ <br> REF |
| :--- | :---: | :---: | :---: | :---: |
| If published in Q22A item ( $n=339$ ) <br> You were interviewed by a journalist for <br> a news story | 82 |  |  |  |
| If published in Q22A item ( $n=102$ ) <br> You had your social media post included <br> in a story | 47 | 46 | $*$ | 1 |
| If published in Q22A item ( $n=237$ ) <br> You read, watched, or heard a news <br> report on a topic you know a lot about, <br> such as your hobby, company, town, or <br> profession | 64 |  |  | 6 |
| If published in Q22A item ( $n=403$ <br> You witnessed or experienced <br> something that was covered by a news <br> organization |  | 36 | 4 |  |

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If "More than once" in Q21E, Q21G, Q21J, or Q21K
Q22B. Which of the following comes closest to what you observed about the reporting the most recent time when...?

| AP-NORC 3/21-4/17/18 | The reporting was entirely accurate | The reporting got the important facts right, despite some minor inaccuracies | The reporting got important facts wrong | The reporting was never published | DK | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| If "More than once" in Q21E ( $n=315$ ) You were interviewed by a journalist for a news story | 26 | 57 | 12 | 4 | - | - |
| If "More than once" in Q21G ( $n=159$ ) <br> You had your social media post included in a story | 17 | 49 | 18 | 14 | * | 2 |
| If "More than once" in Q21J ( $n=1,278$ ) You read, watched, or heard a news report on a topic you know a lot about, such as your hobby, company, town, or profession | 18 | 66 | 14 | 1 | * | * |
| If "More than once" in Q21K ( $n=849$ ) You witnessed or experienced something that was covered by a news organization | 22 | 62 | 11 | 3 | 1 | 1 |

If reporting was published in Q22B
Q22B_1. Which of the following comes closest to what you observed about the reporting when...?

| AP-NORC <br> $3 / 21-4 / 17 / 18$ | The reporting <br> was unbiased <br> and fair | The reporting <br> was biased and <br> unfair | DK | SKP/ <br> REF |
| :--- | :---: | :---: | :---: | :---: |
| If published in Q22B item (n=299) <br> You were interviewed by a journalist for a <br> news story | 79 | 20 |  |  |
| If published in Q22B item (n=132) <br> You had your social media post included in <br> a story |  |  | - | 1 |
| If published in Q22B item (n=1,253) <br> You read, watched, or heard a news report <br> on a topic you know a lot about, such as <br> your hobby, company, town, or profession | 66 | 34 | - | - |
| If published in Q22B item (n=817) <br> You witnessed or experienced something <br> that was covered by a news organization | 74 | 25 | - | 1 |

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Q23. People have different ways of learning about how the media works. Have you ever done any of the following, or not?

## [ITEMS RANDOMIZED]

| AP-NORC <br> $3 / 21-4 / 17 / 18$ | Yes | No | DK | SKP/ <br> REF |
| :--- | :---: | :---: | :---: | :---: |
| Participated in a school newspaper, or school <br> television or radio station | 26 | 74 | $*$ | $*$ |
| Took a general class about the media or news <br> literacy | 16 | 83 | $*$ | $*$ |
| Had a teacher assign reading and discussion of <br> news and current events | 61 | 39 | $*$ | 1 |
| Started a blog or social media account to create <br> news or non-personal content | 9 | 91 | $*$ | $*$ |
| Took a class about journalism | 14 | 85 | $*$ | $*$ |

N=2,019

Q24. Now, generally speaking, would you say the news industry is headed in the...
[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Right direction | 42 |
| Wrong direction | 56 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

Q25. Next, how trustworthy do you think the news media in general is ...

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Very/Somewhat trustworthy NET | $\mathbf{4 4}$ |
| Very trustworthy | 7 |
| Somewhat trustworthy | 37 |
| Neither trustworthy nor untrustworthy | $\mathbf{2 0}$ |
| Very/Somewhat untrustworthy NET | $\mathbf{3 6}$ |
| Somewhat untrustworthy | 23 |
| Very untrustworthy | 13 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 2,019 |

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If named a source in Q3
Q26. How trustworthy do you think [SOURCE NAMED IN Q3] is?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Very/Somewhat trustworthy NET | 73 |
| Very trustworthy | 29 |
| Somewhat trustworthy | 45 |
| Neither trustworthy nor untrustworthy | $\mathbf{1 7}$ |
| Very/Somewhat untrustworthy NET | $\mathbf{9}$ |
| Somewhat untrustworthy | 6 |
| Very untrustworthy | 3 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,009 |

Q27. In the last year, has your level of trust in the news media in general...

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Increased a lot/a little NET | $\mathbf{1 7}$ |
| Increased a lot | 4 |
| Increased a little | 13 |
| Neither increased nor decreased | 39 |
| Decreased a lot/a little NET | 44 |
| Decreased a little | 25 |
| Decreased a lot | 19 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

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## If named a source in Q3

Q28. In the last year, has your level of trust in [SOURCE NAMED IN Q3]...

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Increased a lot/a little NET | $\mathbf{3 2}$ |
| Increased a lot | 12 |
| Increased a little | 20 |
| Neither increased nor decreased | $\mathbf{5 4}$ |
| Decreased a lot/a little NET | $\mathbf{1 3}$ |
| Decreased a little | 10 |
| Decreased a lot | 4 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,009 |

Q29. Here is a pair of opposite phrases. Which phrase do you feel better describes the news media in general. Would you say the news media in general...

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Protects democracy | 28 |
| Hurts democracy | 30 |
| Neither | 41 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

Q30. Do you think the news media is too liberal, just about right, or too conservative?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Too liberal | 37 |
| Just about right | 46 |
| Too conservative | 16 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 2 |
| $N=$ | 2,019 |

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## Q31. You may have heard about "fake news" stories. Which of the following would you call "fake news"?

## Please select all that apply.

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :--- | :---: |
| A. Satire or comedy about current events | 25 |
| B.Journalists from real news organizations <br> making stuff up | 62 |
| C.Made-up stories from news outlets that <br> don't exist | 71 |
| D.News stories from real organizations that <br> are unfair or sloppy | 43 |
| E.Media outlets that pass on conspiracy <br> theories and unsubstantiated rumors | 63 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 2 |
| $N=$ | 2,019 |

## If selected any in Q31

Q32. How big of a problem do you think each of the following is today?

| $\begin{aligned} & \text { AP-NORC } \\ & 3 / 21-4 / 17 / 18 \end{aligned}$ | Major problem | Minor problem | Not a problem at all | Don't <br> know | $\begin{gathered} \text { SKP/ } \\ \text { REF } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| If selected Q31A ( $n=525$ ) <br> Satire or comedy about current events | 26 | 33 | 28 | 12 | * |
| If selected Q31B ( $n=1,306$ ) <br> Journalists from real news organizations making stuff up | 50 | 33 | 11 | 6 | * |
| If selected Q31C ( $n=1,421$ ) <br> Made-up stories from news outlets that don't exist | 57 | 28 | 6 | 9 | 1 |
| If selected Q31D ( $n=896$ ) <br> News stories from real organizations that are unfair or sloppy | 67 | 25 | 3 | 6 | * |
| If selected Q31E ( $n=1,302$ ) <br> Media outlets that pass on conspiracy theories and unsubstantiated rumors | 68 | 23 | 2 | 7 | * |

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PID1. Do you consider yourself a Democrat, a Republican, an independent or none of these?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Democrat | 35 |
| Republican | 24 |
| Independent | 24 |
| None of these | 17 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

If Democrat in PID1
PIDA. Do you consider yourself a strong Democrat or a moderate Democrat?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Strong Democrat | 39 |
| Moderate Democrat | 61 |
| DON'T KNOW | - |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 710 |

If Republican in PID1
PIDB. Do you consider yourself a strong Republican or a moderate Republican?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Strong Republican | 30 |
| Moderate Republican | 70 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | $*$ |
| $N=$ | 459 |

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If Independent, None of these, don't know, skipped, or refused in PID1
PIDi. Do you lean more toward the Democrats or the Republicans?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Lean Democrat | 24 |
| Lean Republican | 25 |
| Don't lean | 49 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 2 |
| $N=$ | 850 |

POLITICS. Combines PID1, PIDi, PIDA, and PIDB.

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Democrat NET | $\mathbf{4 5}$ |
| Strong Democrat | 14 |
| Moderate Democrat | 21 |
| Lean Democrat | 10 |
| Independent/None - Don't lean | $\mathbf{2 1}$ |
| Republican NET | $\mathbf{3 4}$ |
| Lean Republican | 10 |
| Moderate Republican | 17 |
| Strong Republican | 7 |
| Unknown | 1 |
| $N=$ | 2,019 |

CUR2. Overall, do you approve or disapprove of the way Donald Trump is handling his job as president?
[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Approve | 37 |
| Disapprove | 61 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 3 |
| $N=$ | 2,019 |

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DM5. Which one of the following best describes where you live?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Urban area | 24 |
| Suburban area | 47 |
| Rural area | 27 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

DM6. What is your religious preference?

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Protestant | 30 |
| Catholic | 21 |
| Mormon | 1 |
| Jewish | 2 |
| Muslim | 1 |
| Other religion [SPECIFY] | 2 |
| No religion | 28 |
| Christian, other (VOL) | 13 |
| DON'T KNOW | $*$ |
| SKIPPED ON WEB/REFUSED | 1 |
| $N=$ | 2,019 |

AGE

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| $18-29$ | 21 |
| $30-44$ | 25 |
| $45-59$ | 26 |
| $60+$ | 28 |
| $N=$ | 2,019 |

GENDER

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Male | 48 |
| Female | 52 |
| $N=$ | 2,019 |

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## RACE/ETHNICITY

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| White | 64 |
| African American | 12 |
| Hispanic | 16 |
| Other | 8 |
| $N=$ | 2,019 |

## MARITAL STATUS

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Married | 49 |
| Widowed | 4 |
| Divorced | 12 |
| Separated | 2 |
| Never married | 25 |
| Living with partner | 8 |
| $N=$ | 2,019 |

## EDUCATION

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| No high school diploma | 11 |
| High school graduate or <br> equivalent | 29 |
| Some college | 29 |
| Bachelor's degree or above | 31 |
| $N=$ | 2,019 |

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## INCOME

|  | AP-NORC <br> $3 / 21-4 / 17 / 18$ |
| :--- | :---: |
| Under $\$ 10,000$ | 6 |
| $\$ 10,000$ to under $\$ 20,000$ | 10 |
| $\$ 20,000$ to under $\$ 30,000$ | 13 |
| $\$ 30,000$ to under $\$ 40,000$ | 11 |
| $\$ 40,000$ to under $\$ 50,000$ | 9 |
| $\$ 50,000$ to under $\$ 75,000$ | 17 |
| $\$ 75,000$ to under $\$ 100,000$ | 13 |
| $\$ 100,000$ to under $\$ 150,000$ | 13 |
| $\$ 150,000$ or more | 8 |
| $N=$ | 2,018 |

Americans and the News Media: What they do - and don't - understand about each other

## Media Insight Project Poll - Americans and the News Media: What they do - and don't - understand about each other:

## Methodology

This study was conducted by the Media Insight Project, an initiative of the American Press Institute (API) and The Associated Press NORC Center for Public Affairs Research. The study was funded by API. Staff from API and The AP NORC Center collaborated on all aspects of the study.

The survey was conducted from March 21 through April 17, 2018. Data were collected using the AmeriSpeak ${ }^{\circledR}$ Panel, which is NORC's probability based panel designed to be representative of the U.S. household population. During the initial recruitment phase of the panel, randomly selected U.S. households were sampled with a known, nonzero probability of selection from the NORC National Sample Frame and then contacted by U.S. mail, email, telephone, and field interviewers (face to face). The panel provides sample coverage of approximately 97 percent of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings.

Interviews for this survey were conducted with adults age 18 and over representing the 50 states and the District of Columbia. Panel members were randomly drawn from the AmeriSpeak Panel, and 2,019 completed the survey $-1,847$ via the web and 172 via telephone. The final stage completion rate is 30.2 percent, the weighted household panel response rate is 33.7 percent, and the weighted household panel retention rate is 88.1 percent, for a cumulative response rate of 9.0 percent. The overall margin of sampling error is $+/-3.0$ percentage points at the 95 percent confidence level, including the design effect.

Respondents were offered a small monetary incentive for completing the survey. Interviews were conducted in English or Spanish, depending on respondent preference. Phone interviews were conducted by professional interviewers who were carefully trained on the specific survey for this study.

Once the sample was selected and fielded, and all the study data had been collected and made final, a poststratification process was used to adjust for any survey nonresponse as well as any noncoverage or under- and over-sampling resulting from the study specific sample design. Poststratification variables included age, gender, Census region, race/ethnicity, and education. Weighting variables were obtained from the 2017 Current Population Survey. The weighted data, which reflect the U.S. population of adults age 18 and over, were used for all analyses.

Details about the Media Insight Project can be found at: www.mediainsight.org. For more information, please contact info@apnorc.org.

