



RESIDENT RELOCATION SURVEY

PHASE III FIRST FOLLOW-UP FINDINGS AND METHODOLOGY

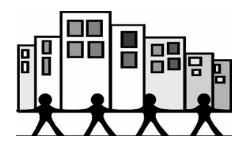
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March, 2006

Resident Relocation Survey Phase III First Follow-up

Findings and Methodology



March 2006

NORC A National Organization for Research at the University of Chicago

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EXECUTIVE SUMMARY

Over a period of ten years, the Chicago Housing Authority (CHA) is replacing or rehabilitating substandard public housing developments as part of the city of Chicago's Plan for Transformation. During the Transformation, the CHA is assisting displaced leaseholders in finding other housing in the private market or in other public housing units. The Resident Relocation Survey reports on the relocation experiences of current and former leaseholders of the CHA. With funding from the John D. and Catherine T. MacArthur Foundation, NORC at the University of Chicago conducted a follow-up survey of the Phase III leaseholders between late 2004 and early 2005.

Prior to the Phase III baseline survey a systematic random sample of the Phase III population was drawn; the Phase III follow-up sample was identical to that used for the Phase III baseline. The sample included those interviewed during the baseline and those not interviewed and still eligible at the time of the follow-up. Of the 400 sampled leaseholders, interviews were completed with 357 respondents. This report presents findings on the following: the demographic characteristics of leaseholders and their households, housing choices, the housing units and neighborhoods to which the leaseholders moved, social integration and neighborhood involvement, children, economic hardship, leaseholders' health, need for and use of social services, finding an apartment, and overall satisfaction with relocation.

Most of the leaseholds interviewed were at or within ten miles of their original location at the time of the follow-up interview. Household size ranged from one to thirteen, with an average of 3.2 members per household. The number of adults in the household ranged from one to five. About two-thirds of the households in which an interview was conducted had children and the number of children living in these households ranged from one to nine.

The majority of leaseholders selected public housing as their permanent housing choice, with most of the balance choosing to move to private housing with a Housing Choice voucher (HCV). Of those leaseholders choosing HCV housing, most were permanently relocated at the time of the follow-up survey. In contrast, only about one-fifth of leaseholders choosing public housing were permanently relocated at that time.

Most leaseholders who had moved by the time of the follow-up survey, either to temporary housing or to their permanent choice, reported that their unit was either in excellent or good condition when they moved in. Most apartment amenities asked about were available and working when the leaseholder moved in, with the exception of laundry facilities. Most leaseholders felt their building was either very well or well maintained. Most leaseholders who had moved thought their current neighborhood was better than their former neighborhood.

All leaseholders were asked about the neighborhood in which they lived. They were asked about how big a problem drinking in public, selling or using drugs, and other issues were in the neighborhood. Differences in reports of neighborhood problems were observed between those who had moved out of their original units, buildings and developments and those who had not. Leaseholders who had not moved reported the issues asked about to be big problems or somewhat of a problem significantly more often than those who had moved. When compared to data from a large survey of Chicago communities, the neighborhood characteristics of leaseholders who had moved compared quite favorably against Chicago communities as a whole. However, the neighborhood characteristics of leaseholders who had not moved compared less favorably.

When asked about what they liked best about living outside of public housing, leaseholders in HCV housing reported safer neighborhoods and a nicer apartment as two main things they liked. The biggest problem with living outside public housing was financial hardships; however, more than half reported having had no problems living outside of public housing.

Both leaseholders who had moved and those who had not were asked about their involvement with their neighborhoods. They were asked about activities and organizations, actions to improve their community, familiarity with their neighbors, and giving and receiving help. In general, whether the leaseholder had moved from his/her original unit, building and development affected how involved they were with their neighborhoods. Leaseholders who had moved were, at the time of the follow-up survey, not as involved as compared to leaseholders who had not moved and as compared to their involvement before moving. Leaseholders who had not yet moved appeared to be more involved in social activities and organizations than those who had moved. However, those who moved reported being more involved before their move. Similarly, in reports of activities to take care of local problems, such as talking to local officials or attending meetings, leaseholders who moved have a harder time identifying outsiders in their neighborhood and have fewer friends and relatives in their neighborhood.

The leaseholder was asked to report on one child selected at random from all household members under the age of 18 years. In most household, the same focal child asked about in the baseline was the focal child for the follow-up interview. This focal child was usually the son or daughter of the leaseholder. Most leaseholders reported that they were satisfied with the school their child attended. For children who transferred schools, about half of leaseholders said they were more satisfied with the new school. About one-quarter of leaseholders were less satisfied. Most children had safe places nearby to play outside. However, children living in HCV housing more often had safe places to play outside than children in public housing.

Leaseholders were asked about some economic hardships they may have experienced in the last year. Having their telephone disconnected or going without a telephone was the hardship reported most often, with just under a third of leaseholders reporting experiencing this hardship.

The leaseholders were asked to report on their health status. Many reported that their health was excellent, very good, or good. However, compared to national estimates, the leaseholders reported excellent, very good, or good health less often and fair or poor health more often. With respect to specific health problems, the leaseholders most frequently reported experiencing high blood pressure, vision problems, arthritis/rheumatism, emotional problems,

asthma and diabetes. For many health problems, more than half of leaseholders indicated that the problem interfered with their daily activities either some or a lot. Compared to national estimates, the leaseholders had higher reports for high blood pressure, vision problems, arthritis/rheumatism, asthma, diabetes, hearing problems, stroke and cancer. As expected, older leaseholders reported more health problems than younger leaseholders.

As in the baseline survey, leaseholders did not report many needs for social services. Just over a third reported needing no services. Leaseholders needing services most often reported needing help with paying bills, finding a job, and rebuilding their credit history. For many of the services, the majority of leaseholders reported receiving help.

INTRODUCTION

In 2000, the Chicago Housing Authority (CHA) embarked on an ambitious Plan for Transformation, a 10-year plan in which substandard high-rise public housing developments would be either rehabilitated or demolished and replaced. During the Transformation, the CHA is assisting displaced leaseholders to other housing, either in the private market or in other public housing units.

NORC at the University of Chicago, with funding and support from the John D. and Catherine T. MacArthur Foundation, is conducting the Resident Relocation Survey (RRS). The RRS collects data from current and former leaseholders of the CHA on their experiences with relocation. Between December 2003 and March 2004, NORC conducted a survey of the Phase III cohort, leaseholders who were beginning the relocation process in 2003. A sample of 400 of the 1,355 leaseholders was selected to participate in the survey; interviews were completed with 363 leaseholders, for a response rate of 90.8%. The findings from this baseline survey are reported elsewhere.¹

Between late 2004 and early 2005, NORC re-interviewed the Phase III leaseholders. All 400 leaseholders who were originally selected to be in the sample were eligible to participate. The purpose of this follow-up survey was to see how leaseholders were faring approximately one year after the relocation process had begun. Three hundred fifty-seven leaseholders participated in the follow-up survey. Of these, 95% (n=340) had also participated in the baseline. Five percent (n=17) of the leaseholders who participated were nonrespondents to the baseline survey; 23 leaseholders who participated in the baseline survey did not complete a follow-up interview.

The Phase III Follow-up survey was a face-to-face interview conducted at the residence of the leaseholder. The survey questionnaire collected information on: relocation status, experiences with relocation, adjustment to the new neighborhood, economic hardship, social services, children in the household, health, and satisfaction. Household rosters were completed to collect basic information on all the adults and children living in the household. In addition, the questionnaire collected basic demographic information about the leaseholder and the interviewer's observations about the leaseholder's housing unit. Many of the questions were consistent with questions asked in the Phase III Follow-up survey and the Phase III Baseline survey. New sections focus attention on how leaseholders are adjusting to their new neighborhoods.

This report presents the results of the Phase III Follow-up Survey. We organized the survey results into the following sections:

- The leaseholders and their households
- Housing choice and current housing status

¹ National Opinion Research Center. 2005. *Resident Relocation Survey: Phase III Baseline Methodology and Results*. Chicago, IL: National Opinion Research Center.

- Current housing unit and neighborhood
- Social exchange and neighborhood involvement
- Children in the household
- Economic Hardship
- Leaseholders' Health
- Social Services
- Finding an apartment
- Overall satisfaction with relocation

As part of the analyses, we compared the leaseholders by selected demographic characteristics and to other available survey findings both at the national level and for the city of Chicago. We also compared baseline and follow-up findings. The appendices to the report include a description of the survey methodology (Appendix A-1) and the data collection instrument (Appendix A-2). The questionnaire frequency tables, which show the overall distribution of responses to the survey questions, are presented in Appendix A-3. Also included are detailed demographic information on the leaseholders (Appendix A-4), detailed information on interview completion rate (Appendix A-5), and copies of selected survey materials (Appendices A-6 through A-9). All analyses in this report were weighted to adjust for differential selection probabilities (see Section 1.12 of Appendix A-1).

Section 1: The Leaseholders and Their Households

At the beginning of the interview, leaseholders provided information about the adults living in the household. The interviewer recorded this information in the Household Roster. As part of the survey questions on children, leaseholders enumerated all the children age 17 and under living in the household. In this section of the report, we present data on household composition, including total household size, the number and gender of adults living the household, employment status of the household adults, and the relationship of the leaseholder to other adults in the household. Most of the information presented in this section focuses on the adults in the household; further information about the children is presented in a later section.

The total number of residents in each household ranged from 1 to 13, with a mean of 3.2 household members (s.d.=2.1). The number of adults in the household ranged from 1 to 5; the number of children ranged from 0 to 9. Overall, 63% of households include children under the age of 18. Table 1 below shows the number of children in each household, broken down by the number of adults in the household.

		Number of Adults		
Number of Children	1	2	3 or more	
0	26%	10%	1%	
	(94)	(36)	(5)	
1	9%	6%	2%	
	(32)	(20)	(7)	
2	10%	4%	1%	
	(37)	(15)	(4)	
3	10%	4%	<1%	
	(33)	(13)	(3)	
4 or more	9%	5%	2%	
	(32)	(18)	(8)	

Table 1.	Household	Size by	Number	of Adults	and Children
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Looking at household composition both by number of adults in the household and sex, we find that in over half of households a female leaseholder is the only adult resident (see Table 2). In 9% of households, a male leaseholder is the only adult resident. A total of 25% of households include a female leaseholder and one other adult resident. Four percent of households include a male leaseholder and one other adult resident.

	Ν	%
Female leaseholder only	194	54
Female leaseholder, female other adult	36	10
Female leaseholder, male other adult	53	15
Female leaseholder, 2 or more other adults	21	6
Male leaseholder only	32	9
Male leaseholder, female other adult	11	3
Male leaseholder, male other adult	4	1
Male leaseholder, 2 or more other adults	6	2
Total	357	100

 Table 2. Sex of Leaseholder and Other Adult Residents

The household roster collected detailed information about the employment status of each adult in the household. For each unemployed adult, the leaseholder was asked to choose from a show card as many of the response options that applied to the unemployed adult's situation (for example, "looked but couldn't find job," "in job training," "in school," and so on).

As Table 3 below shows, in about two-thirds of households no adult was employed. Of the households in which at least one adult was employed, two-thirds had at least one adult employed full time; in the remaining households at least one adult had part-time employment.

Table 3. Employment Status of Leaseholder and Other Residents

	Ν	%
At least one person in household employed full time	82	23
At least one person in household employed part time	42	12
No one in household employed	233	65
Total	357	100

Table 4 provides further information about the household adults who were not employed at the time of the follow-up interview. As the table shows, the most frequently cited reason for not being employed was that the household member is disabled or has a health problem. Many adults had looked for a job but were unable to find one.

	N (Base N=380)	%
Looked but couldn't find job	99	26
Have difficulty getting transportation to where jobs are	13	3
I lack skills, training, or education that qualify me for jobs	22	6
I have a felony record that makes it difficult to find a job	6	2
In job training	4	1
Temporarily laid off	14	4
Retired	29	8
Disabled/have health problem, can't maintain job	140	37
Keeping house	8	2
In school	34	9
At home caring for child	26	7
Caring for someone with a health problem	8	2
Something else	8	2

Note: The leaseholder chose all options that applied to each household adult's unemployment situation.

Most leaseholders are the only adult living in the household (see Table 5). Of the households with more than one adult resident, most include only the leaseholder and his/her adult children or grandchildren. Five percent of households include the leaseholder and an adult partner. The remaining 7% of households are composed of other living arrangements, including other adult relatives, unrelated adults, and adult children.

 Table 5. Household Composition by Relationship to Leaseholder

	Ν	%
Leaseholder only	227	65
Leaseholder and adult child(ren) and/or grandchild(ren) only	79	23
Leaseholder and adult partner	19	5
Leaseholder and adult partner and/or other adult relative and/or adult child	10	3
Leaseholder and other adult relative	10	3
Leaseholder and unrelated adult*	4	1
Total	349	100

Note: Relationship data missing on 8 leaseholders. *One household in this category includes both unrelated adult and adult child.

Section 2: Housing Choice and Current Housing Status

Eligible leaseholders were given three permanent relocation housing choices—to reside in a new or rehabilitated CHA public housing unit, to lease an apartment in the private rental market with a Housing Choice voucher (HCV), or to reside in unsubsidized housing. Leaseholders informed the CHA of their choice by completing a Housing Choice Survey early in the relocation process; leaseholders were allowed to change their permanent housing choice only once.

Q1.	Ν	%
New or Rehabilitated Public Housing (CHA)	213	60
Private Subsidized (Housing Choice voucher)	140	39
Unsubsidized	3	<1
Other	1	<1
Total	357	100

Table 6. Permanent Housing Choice

In the follow-up survey, leaseholders reported their permanent housing choice. As Table 6 above shows, the majority of the 357 leaseholders who provided information about their permanent housing choice chose to live permanently in public housing. Almost all of the remaining leaseholders chose to relocate permanently to subsidized private market apartments.

A comparison of leaseholders' self-reported permanent housing choice in the Phase III baseline and follow-up surveys reveals substantial differences in reported housing choice between the two surveys (see Table 7). For leaseholders who participated in both surveys, the table below shows what leaseholders indicated their permanent housing choice was in each survey. Most leaseholders reported no changes in their permanent housing choice between the two surveys. However, according to leaseholders' reports, over one-fourth of leaseholders changed their permanent housing choice since the baseline survey.

Baseline	Follow-up	Ν	%
СНА	СНА	150	46
HCV	HCV	87	26
СНА	HCV	43	13
HCV	СНА	49	15
Total		329	100

Table 7. Permanent Housing Choice in the Phase III Baseline and Follow-up Surveys

Since the majority of leaseholders chose to live in subsidized living arrangements, the remaining analyses in this report exclude the small number (n=4) of leaseholders who chose to relocate to unsubsidized or other housing. Therefore, our base sample size is 353

(unweighted). Differences from this sample size occur when analyses apply to only a subgroup of the sample or because of missing data or rounding.²

Leaseholders who chose to live permanently in new or rehabilitated CHA housing also indicated a temporary housing choice on their Housing Choice Survey. Of the 214 leaseholders who chose permanent CHA, 63% (n=134, Q2) chose a temporary CHA unit, while 37% (n=80) chose to live temporarily in private subsidized housing with a Housing Choice Voucher.

Leaseholders were asked where they were in the process of relocation in January of 2004 (O3) and where they were in the process of relocation at the time of the follow-up interview, nearly a year later (Q4). Where leaseholders were currently in the relocation process determined the leaseholder's relocation status. Those leaseholders who were residing in the type of housing that was their permanent choice, whether this was a new or rehabilitated public housing unit or a private subsidized apartment, were considered to be permanently relocated. Leaseholders who were not yet in their permanent choice but had moved from their original CHA unit were considered to be temporarily relocated. At the time of the follow-up interview, some of these temporarily relocated leaseholders were in the process of getting a private HCV apartment. Other temporarily relocated leaseholders were in either a make-ready public housing unit or temporarily living in a HCV apartment, awaiting a new public housing unit. A third group of leaseholders includes those who had not moved from their original public housing units at all (called *original unit* in the table below). As Table 8 shows, at the time of the interview, more leaseholders whose permanent housing choice was HCV (89%, n=125 of 140) than leaseholders whose permanent choice was CHA (22%, n=48 of 214) were permanently relocated. Most leaseholders who chose to live permanently in HCV housing had already permanently relocated to a private apartment. Most who wished to live in a new or rehabilitated CHA unit were either temporarily relocated or still in their original units. Compared to the baseline interview, more leaseholders were permanently relocated at the time of the follow-up; the percentage of leaseholders permanently relocated increased from 31% to 49% between the two surveys. For leaseholders whose housing choice was CHA, the percentage of those who were permanently relocated rose from 5% to 22%; for those choosing HCV, the increase was from 71% to 89%.

04.	Perman	Permanent CHA		ent HCV	Row Total	
Q4.	Ν	%	Ν	%	Ν	%
Permanently Relocated	48	22	125	89	173	49
Temporarily Relocated	108	51	8	6	116	33
Original Unit	58	27	7	5	65	18
Column Total	214	100	140	100	354	100

Leaseholders who are moving to a temporary or make-ready public housing unit have a right to inspect the unit before moving in. We asked leaseholders currently in temporary and make-ready units whether they saw their unit or another unit in the same development

² Appendix A-3 provides data on the number of missing observations for each questionnaire item.

prior to moving (Q10, Q22). Fifty-four percent of the leaseholders reported that they had seen a unit (n=51 of 94). When leaseholders reported not seeing a unit before moving in, it was most often because they were not given the opportunity (83%, n=29 of 35; Q11, Q23). Several leaseholders also indicated that they had not asked to see the unit or development (28%, n=12 of 43).

Section 3: Current Housing Unit and Neighborhood

This section of the questionnaire asked leaseholders about their current housing unit and their neighborhood. The findings presented here include (1) where the leaseholders were living at time of the interview, (2) leaseholders' knowledge of their new neighborhood before choosing to live there, (3) the condition of the leaseholders' current residence and their satisfaction with it, (4) leaseholders' observations of the characteristics of the neighborhood and their satisfaction with the neighborhood, (5) what leaseholders liked best about living outside of public housing and what problems they have experienced. Some questions applied to all leaseholders; when questions do not apply to everyone, the relevant subgroup is noted.

3.1 Leaseholders' Location at Time of Interview

At the time of the Phase III follow-up interview, close to 60% of the leaseholders who had moved were within five miles of their original location. Two thirds of the Phase III leaseholders did not move between the time of the baseline and first follow-up interviews and about a quarter of these had not left their original location. Most of these are leaseholders living in buildings being rehabilitated; leaseholders simply move to a temporary unit within the same building while their unit is being rehabbed. As Tables 9a and 9b show, 95% of the leaseholds interviewed were at or within 10 miles of their original location at the time of the follow-up interview. No leaseholder moved more than 25 miles away from their original location.

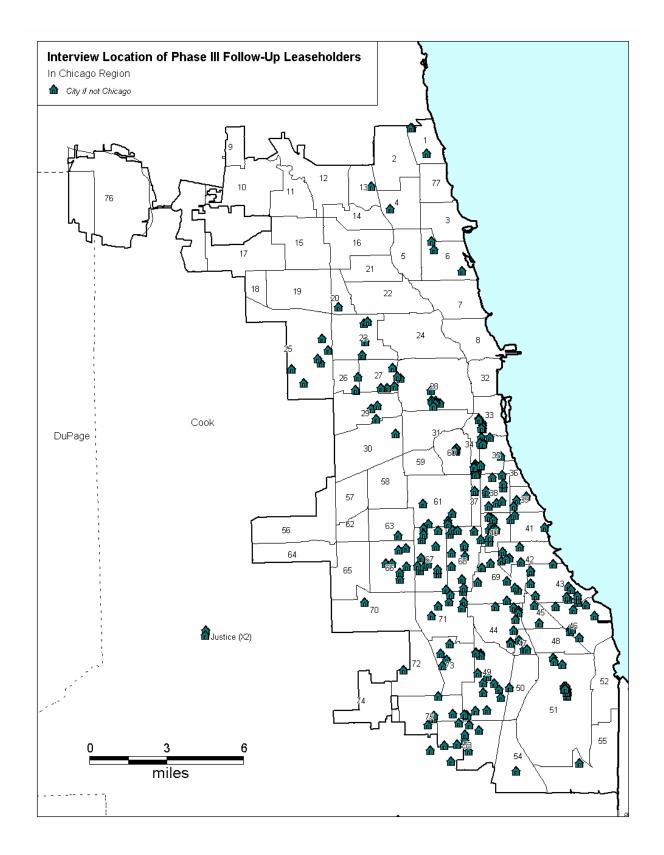
	Count	
Distance (miles)	(N=357)	Percentage
Zero	235	66%
01	10	3%
.15	40	11%
.5-1	5	1%
1-2	7	2%
2-3	11	3%
3-4	12	3%
4-5	6	2%
5-6	8	2%
6-7	5	1%
7-8	4	1%
8-9	3	1%
9-10	1	0%
10-15	4	1%
15-20	4	1%
20-25	2	1%
>25	0	0%

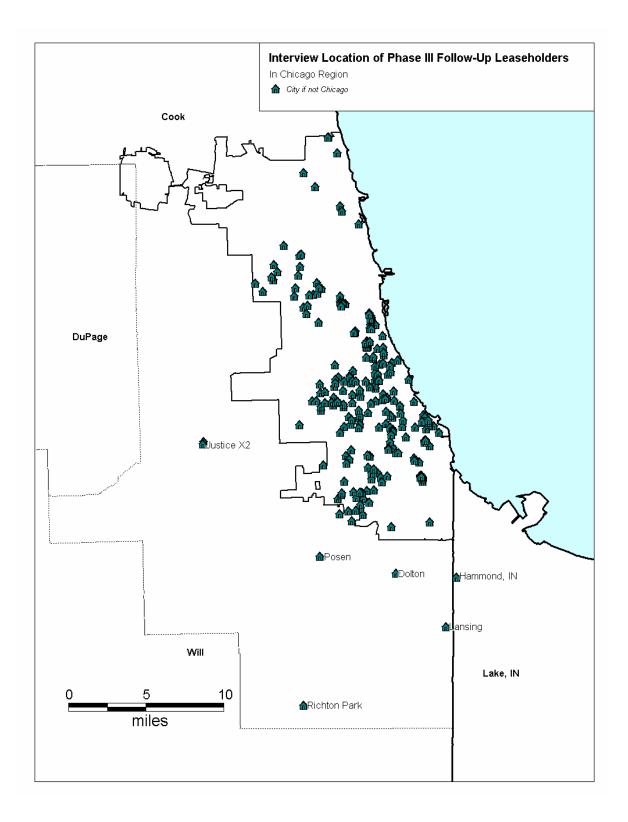
Table 9a. Distances from Phase III Baseline to Phase III Follow-up Locations (n=357)

 Table 9b. Distance from Original Location to 2005 Location (n=357)

	Count	
Distance (miles)	(N=357)	Percentage
Zero	67	19%
01	22	6%
.15	51	14%
.5-1	10	3%
1-2	20	6%
2-3	42	12%
3-4	36	10%
4-5	26	7%
5-6	20	6%
6-7	16	4%
7-8	10	3%
8-9	14	4%
9-10	4	1%
10-15	14	4%
15-20	2	1%
20-25	3	1%
>25	0	0%

The maps on the following pages depict both the city of Chicago and the metropolitan Chicago area; these maps depict where all 357 of the leaseholders were located at the time of the follow-up interview. Following the maps is Table 10, which lists the communities in which the CHA developments are located and the number of leaseholders living in those communities at the time of our baseline interview in 2004 and our follow-up interview in 2005.





Community Number	Name	Development Present	Original Unit N=357	Phase 3 Baseline N=357	Phase III Follow-Up N=357
1	Rogers Park		0	3	3
2	West Ridge		0	0	0
3	Uptown		0	0	0
4	Lincoln Square		0	1	1
5	North Center		0	0	0
6	Lake View		0	1	3
7	Lincoln Park		0	0	0
8	Near North Side		0	0	0
9	Edison Park		0	0	0
10	Norwood Park		0	0	0
11	Jefferson Park		0	0	0
12	Forest Glen		0	0	0
13	North Park		0	0	1
14	Albany Park		0	0	0
15	Portage Park		0	1	0
16	Irving Park		0	0	0
17	Dunning		0	0	0
18	Montclare		0	0	0
19	Belmont Cragin		0	0	0
20	Hermosa		0	1	1
21	Avondale		0	0	0
22	Logan Square		0	0	0
23	Humboldt Park		0	4	4
24	West Town		0	1	0
25	Austin		0	7	8
26	West Garfield		0	2	2
27	East Garfield		0	5	5
28	Near West Side	ABLA,Rockwell	34	12	11
29	North Lawndale		0	3	3
30	South Lawndale		0	1	1
31	Lower West		0	0	0
32	Loop		0	0	0
33	Near South Side	Hilliard Homes	42	40	32
34	Armour Square	Wentworth Gardens	68	36	28
35	Douglas	Stateway Gardens	44	33	29
36	Oakland		0	0	0
37	Fuller Park	Wentworth Gardens	13	11	10
38	Grand Boulevard	Robert Taylor Homes	51	13	9
39	Kenwood		0	3	3

 Table 10. Community Areas, Location of Developments, Location of Leaseholders

Community Number	Name	Development Present	Original Unit N=357	Phase 3 Baseline N=357	Phase III Follow-Up N=357
40	Washington Park		0	6	11
41	Hyde Park		0	1	3
42	Woodlawn		0	7	6
43	South Shore		0	8	12
44	Chatham		0	8	9
45	Avalon Park		0	2	2
46	South Chicago		0	7	10
47	Burnside		0	1	3
48	Calumet Heights		0	0	0
49	Roseland	Lowden Homes	12	18	20
50	Pullman		0	1	1
51	South Deering	Trumbull Park Homes	79	51	36
52	East Side		0	0	0
53	West Pullman		0	6	8
54	Riverdale		0	1	1
55	Hegewisch		0	0	1
56	Garfield Ridge		0	0	0
57	Archer Heights		0	0	0
58	Brighton Park		0	0	0
59	McKinley Park		0	0	0
60	Bridgeport	Bridgeport Homes	14	5	5
61	New City		0	5	5
62	West Elsdon		0	0	0
63	Gage Park		0	1	1
64	Clearing		0	0	0
65	West Lawn		0	0	0
66	Chicago Lawn		0	6	8
67	West Englewood		0	12	13
68	Englewood		0	7	13
69	Greater Grand		0	6	7
70	Ashburn		0	0	1
71	Auburn Gresham		0	6	6
72	Beverly		0	1	1
73	Washington		0	2	4
74	Mount		0	0	0
75	Morgan Park		0	4	7
76	O'Hare		0	0	0
77	Edgewater		0	0	0
	Not in City		0	7	9

 Table 10. Community Areas, Location of Developments, Location of Leaseholders

 (continued)

3.2 Knowledge of Neighborhood Prior to Move

Leaseholders who moved from their original CHA unit, building and development (n=216, 61% of leaseholders) were asked a series of questions about how well-informed they felt they were about their new neighborhood prior to their move (Q78). Almost a quarter of these leaseholders (23%, n=50 of 215) reported knowing a lot about the neighborhood before moving there, while almost half (49%, n=106) indicated that they knew "some" or "a little." Over a quarter (27%, n=58) said that they knew "nothing" about their neighborhood before they moved.

Leaseholders were also asked about their knowledge of five specific kinds of services (see Table 11). Although a majority of leaseholders (53%, n=115 of 215) reported knowing "a lot" or "some" about their new neighborhood prior to moving, relatively few leaseholders reported knowing much about the services in their neighborhood prior to their move. The exception was knowledge about public transportation. Fifty percent (n=108 of 214) of leaseholders reported knowing "a lot" about access to public transportation in their neighborhood before moving.

A majority of leaseholders reported knowing "nothing" about employment services, social services and childcare services. Almost one-half of leaseholders reported knowing "nothing" about health clinics; a much smaller percentage reported no knowledge of access to public transportation prior to moving. When asked if they wanted to know more about this neighborhood, 27% of leaseholders (Q80, n=58 of 215) indicated "yes." In an open-ended question, leaseholders stated that they wanted to know more about characteristics of the neighborhood (concerning issues such as safety, cleanliness, problems with loitering), social services and local organizations (such as health services and CAPS), and resources and activities for children.

Q79. Before you moved,	A lot	t	Som	e	A lit	tle	Noth	ing	Tota	l
how much did you know	Ν	%	Ν	%	Ν	%	Ν	%	Base	%
about									Ν	
Employment service	19	9	29	14	31	15	134	63	213	100
Social service	13	6	32	15	35	16	131	62	211	100
Health clinics	35	17	36	17	37	17	106	50	214	100
Access to public	108	50	33	15	33	15	41	19	214	100
transportation										
Child care services	27	13	26	13	18	9	133	65	205	100

Table 11. Knowledge of Neighborhood Services

3.3 Condition of Current Unit and Satisfaction

All leaseholders who moved from their original unit (n=284, 80% of leaseholders) were asked about their current unit. Some leaseholders moved to another public housing unit in the same CHA building. Others moved to units in other CHA buildings and still others moved to private market apartments with Housing Choice vouchers.

As shown in Table 12, most leaseholders (82%, n=226 of 276) indicated that their unit was in excellent or good condition when they moved in and a small percentage rated the unit as being in poor condition when they moved in.

Q74. Overall, in what condition was your unit when you moved in?	Ν	%
Excellent condition	111	40
Good condition	114	41
Fair condition	42	15
Poor Condition	9	3
TOTAL	276	100

 Table 12. Condition at Move-In

Leaseholders were asked about the availability and working condition of specific amenities in their unit when they moved in. A majority of leaseholders indicated that the amenities in Table 13 were both available and working in their unit with one exception. The amenity that was least available to leaseholders was "laundry facilities," with fewer than half reporting that they had laundry facilities available and working in their unit or building.

Q75. Please tell me if each of the following were	ar	Available and Working		Available but not Working		Not Available		TOTAL	
available and working in your unit when you moved in.	N	%	N	%	N	%	Base N	%	
A cooking stove with an oven?	214	76	7	3	59	21	279	100	
A refrigerator?	217	78	6	2	56	20	279	100	
A kitchen sink?	268	96	10	4	1	<1	278	100	
Adequate heat?	253	91	20	7	6	2	279	100	
Laundry facilities in your building or unit?	124	45	22	8	132	47	278	100	

 Table 13. Amenities when Leaseholder Moved into Unit

Leaseholders who indicated that an amenity was either not working or not available when they moved in were then asked if that amenity was available and working now (see Table 14). A majority of these leaseholders indicated that the amenity was now available and working with the exception of laundry facilities. Most reported that they still did not have working laundry facilities in their building or unit.

Table 14. Amenities in Unit Now

Q76. Are they available and working now?		Yes
	Base N	%
A cooking stove with an oven?	63	92
A refrigerator?	61	97
A kitchen sink?	10	54
Adequate heat?	21	58
Laundry facilities in your building or unit?	141	19

When asked whether their current apartment was better, worse, or about the same as their last apartment, nearly two-thirds of leaseholders reported that their current apartment was better. Younger leaseholders more often than older leaseholders reported being in better apartments (74%, n=103 vs. 56%, n=77) (t=3.151, p=.002).

All leaseholders were asked how they were being treated by their new Landlord or Property Manager (Q71). Most leaseholders (83%, n=259 of 311) reported being treated the same as other tenants.

As Table 15 below shows, most leaseholders reported their building was "well" or "very well" maintained by their current landlord or property manager (Q70). However, of the small number of leaseholders who were in temporary CHA units, more than half (58%, n=7 of 12) stated that their building was poorly or very poorly maintained.

Q70. How well does your landlord or property manager maintain the place where you live? Would you say the building is	N	%
Very well maintained	134	38
Well maintained	152	43
Poorly maintained	44	12
Very poorly maintained	22	6
TOTAL	353	100

Table 15. Building Maintenance

3.4 Characteristics of the Neighborhood

Leaseholders who had moved from their original CHA unit, building and development (n=216, 61% of leaseholders) were asked about their new neighborhood. The survey asked about how their current neighborhood compared to their former one (if they had moved), amenities, neighborhood problems and transportation.

When asked to compare their current neighborhood with their former neighborhood, most of the leaseholders (63%, n=135 of 214) reported that their current neighborhood was better than their former neighborhood (Q109); while about a quarter (26%, n=55 of 214) stated their neighborhoods were about the same. A smaller number (11%, n=23) stated that their neighborhoods were worse. Of those leaseholders in temporary CHA units, however, no one thought their new neighborhood was better than their former neighborhood and most (75%, n=3 or 4) thought it was worse.

Leaseholders were asked about what amenities were available in their neighborhood and, if the amenity was available, whether they or members of their household used those amenities (Q82; see Table 16). All the amenities asked about were available in most of the leaseholders' neighborhoods. The amenity most frequently reported as being in the neighborhood was "a currency exchange." The amenity most frequently reported as being used was "a grocery store" (90%, n=257 of 286), followed by "a currency exchange" (83%, n=275 of 332). Banks were used the least frequently by the leaseholders.

Q82. I am interested in what this neighborhood and whethe members of your household us	Q83. [IF YE use it?	S:] Do you		
	Base N	% Yes		
Is there a bank in this neighborhood?	320	74	238	23
Is there a currency exchange in this neighborhood?	351	95	332	83
Is there a grocery store in this neighborhood?	352	81	286	90
Is there a library in this neighborhood?	307	74	227	71
Is there a place to go for health care in this neighborhood?	300	80	240	58
Is there a park or green space in this neighborhood?	334	86	287	73

Table 16. Amenities in Neighborhood

We asked leaseholders about the presence of six characteristics that research has shown are associated with neighborhood disorganization and violence (Q108; see Table 17). These questions were taken from the Community Survey of the Project on Human Development in Chicago Neighborhoods (which will be referred to as the PHDCN-CS)³. The PHDCN is a longitudinal study aimed at understanding the development of children growing up in urban neighborhoods, and understanding what leads to juvenile delinquency, adult criminal behavior, drug abuse and violence. The Community Survey asks Chicago residents from 343 neighborhood clusters throughout the city to assess their neighborhoods on a variety of dimensions, including the dynamic structure of the community, political organization, cultural values, informal social control, formal social control, and social cohesion.

The neighborhood characteristic most frequently cited as a "big" problem or "somewhat of a problem" by leaseholders was selling or using drugs (61%, n=213 of 346). When looking at reports of big problems – selling or using drugs was the most frequently cited problem, followed by litter, drinking in public, and teens causing a disturbance.

³ Earls, Felton. Project on Human Development in Chicago Neighborhoods: Community Survey, 1994-1995 [computer file]. ICPSR version. Boston, MA: Harvard Medical School [producer], 1997. Ann Arbor, MI: Inter-university Consortium for Political and Social Research [distributor], 1999. For further information about the Project on Human Development in Chicago Neighborhoods, see http://www.hms.harvard.edu/chase/projects/chicago/index.html.

Q108. How much of a problem would you say each of the following is in this neighborhood?	Big Problem %	Some- what of a problem %	No problem %	Base N	Total %
Drinking in public	22	24	55	349	100
Selling or using drugs	35	26	39	346	100
Teenagers causing a disturbance	21	26	53	349	100
What about litter?	24	27	50	354	100
What about graffiti?	10	18	73	354	100
What about vacant housing?	13	12	75	351	100

Table 17.	Problems	in Neig	ghborhood
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A comparison of the neighborhood problems CHA leaseholders reported with problems reported by residents of Chicago communities in the PHDCN-CS shows that the leaseholders' new neighborhoods compare relatively favorably. The leaseholders report drugs to be a problem more often as compared to the PHDCN-CS sample; however, teenagers causing a disturbance, litter, graffiti and vacant housing were all less frequent problems for the leaseholders than for the PHDCN-CS sample. Since the group of Phase III leaseholders includes those who had moved at the time of the follow-up and those who still resided in their original units, buildings, or developments, we examined reports of neighborhood problems by whether the leaseholder had moved. Those leaseholders who had left their original units, buildings, and developments are referred to as *movers*; those who remained in their original units, buildings, or developments are *non-movers*. This analysis shows that movers reported experiencing neighborhood problems less often as compared to the PHDCN-CS sample. In contrast, leaseholders who were non-movers reported that drinking, drugs, and teens to be problems more often as compared to the PHDCN-CS communities. As Table 18 below shows, movers were experiencing fewer neighborhood problems than non-movers. For all neighborhood problems asked about except litter, significantly more leaseholders who had moved reported these issues to be "no problem" as compared to leaseholders who had not. Overall, leaseholder reported an average of 2.5 problems in their neighborhood (s.d.=2.1; n=353). Movers reported fewer problems on average (mean= 2.1, s.d.=2.0, n=216) compared to non-movers (mean=3.3, s.d.=2.2, n=135; t=5.3, df=349, p<.05).

Q108. How much of a problem would you say each of the following is in	Big/So	PHDCN Big/Somewhat of a problem		
this neighborhood?	All Leaseholders % (Base N)	Moved from original unit/bldg/dev % (Base N)	Not moved % (Base N)	%
Drinking in public	46 (349)	$37^* + (214)$	58* (136)	46
Selling or using drugs	61* (346)	54 + (215)	74* (133)	53
Teenagers causing a disturbance	47* (349)	36* + (216)	64* (135)	53
What about litter?	51* (354)	50* (219)	51 (136)	58
What about graffiti?	28* (354)	17* + (219)	44 (136)	52
What about vacant housing?	25* (351)	17* + (217)	39 (135)	32

Table 18. Problems in Neighborhood

Note: The symbol * indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey. The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not.

Leaseholders were asked about their ability to travel to places they may need to go. Leaseholders most frequently reported difficulty going to shopping areas (84%, n=67 of 80), followed by difficulty traveling to friends or relatives (36%, n=29 of 80), and then to a church or place of worship (32%, n=26 of 80).

Table 19.	Transportation	Difficulties t	o Specific Places
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Q84b. Where do you have difficulty going?	Base N	Yes
Going to		%
Work	80	21
School	80	13
Childcare	80	6
Shopping areas	80	84
Church or place of worship	80	32
Friends or relatives	80	36
Some other place, (specify)	80	4

Leaseholders were then asked why it was difficult to get to the places asked about (see Table 20). The most commonly cited reason was that they did not have access to

transportation (43%, n=34 of 79). The second and third most common reasons were because "it is too far away" (39%, n=31) and "transportation is expensive" (37%, n=29).

Q84c. Why is it difficult to get there?	Base N	Yes
Would you say		%
It's too far away	79	39
Don't have access to transportation	79	43
Transportation is unreliable	79	27
Transportation is expensive	79	37
Some other reason, please specify	79	4

Table 20. Difficulty with Transportation

3.5 Living Outside of Public Housing

Leaseholders living in HCV housing (n=192, 54% of leaseholders) were asked to select the main thing they liked the best about living outside public housing from a list (Q112). As Table 21 shows, the most commonly endorsed item was "safer neighborhood" which was selected by 40% (n=76) of leaseholders. The second most frequently selected item was "nicer apartment" (24%, n=46).

Table 21.	Main Thing	Leaseholder	Liked Best	about Living	Outside of Publi	c Housing
10010 110					0 4 40 14 4 01 1 4 01 1	

Q112the main thing you like best about living outside of	% Yes
public housing?	Base N=191
Closer to family and friends	6
Children can go to a better school	5
Better childcare	<1
Better access to jobs	2
Good transportation	4
Safer neighborhood	40
Better access to social services	<1
Shopping	4
Nicer apartment	24
Something else (SPECIFY)	8
Do not like anything	6

Leaseholders were only allowed to select one item from the list. Eight percent of younger leaseholders (n=10) selected "children can go to a better school", while none of the older leaseholders selected this item. Eighty-eight percent of leaseholders in the younger age group (n=142 of 161) have children as opposed to 41% of leaseholders in the older age group (n=77 of 190).

Leaseholders were asked about any problems that they may have experienced living outside of public housing (see Table 22). They were asked to choose all responses that applied from a list read aloud and presented on a show card. Over half of the leaseholders

(59%, n=111 of 188, Q114) stated they did not experience problems living outside of public housing. Of those who reported experiencing problems, the most frequent problems indicated were: financial hardships (17%, n=32); not knowing area/unfamiliar/unease (9%, n=18); and safety/violence in neighborhood (10%, n=18).

Q114. You may have had problems living outside of public housing	% Yes
any problems you may have experienced?	Base N=188
Leaving friends and family	7
Children going to a new school	7
Children changing or losing childcare	3
Being far away from my job	3
Being far from transportation	3
Discrimination	2
Safety/violence in neighborhood	10
Financial hardships	17
Health or personal problems	4
Not having access to services you need	7
Not knowing area/unfamiliar/unease	9
Using LINK card	0
Accessing TANF office	1
Loss of resource for emergency cash assistance	1
Too far from old neighborhood	4
Some other problem (SPECIFY)	6
No problems	59

Table 22. Problems Living Outside of Public Housing

Section 4: Social Exchange and Neighborhood Involvement

The questionnaire included a series of questions on the leaseholders' involvement with their neighborhoods. We asked about (1) activities and organizations in which they were involved, (2) actions they had taken to improve their communities, (3) familiarity with neighbors, and (4) giving help to or receiving help from neighbors, and (5) whether leaseholders who moved still return to their former neighborhood and why they return.

4.1 Social Activities and Organizations

All leaseholders were asked about the social activities and organizations in which they or other members of their household participate. Leaseholders who indicated that they or a household member participated in an activity or in an organization were asked if it was in this neighborhood (see Table 23). The most commonly endorsed activity was belonging to "a church, mosque, synagogue or any other religious organization" (51%, n=180 of 354) followed by "a recreation center" (19%, n=67 of 353), and then by "a block group, tenant association, or community council" (16%, n=56 of 351). A majority of leaseholders who indicated that they or a household member participated in an organization also indicated that it was in the neighborhood with one exception. Only 37% of leaseholders who indicated "a religious organization" (n=67 of 180) reported that it was in their neighborhood.

members of your household participate in any of these activities.					Q86. [IF YES:] Is this organization in this neighborhood?	
	RRS All % Yes (Base N)	RRS Moved % Yes (Base N)	RRS Not Moved % Yes (Base N)	PHDCN % Yes	RRS All % Yes (Base N)	PHDCN % Yes
a church, mosque, synagogue or any other religious organization?	51* (354)	46* + (216)	58 (136)	59	37* (180)	57
any kind of neighborhood watch program?	14 (352)	8 + (214)	23* (136)	11	84 (49)	83
a block group, tenant association, or community council?	16 (351)	10 + (214)	25* (135)	14	93 (56)	95
a Ward Group, or other local political organization?	6* (349)	5 (214)	9* (133)	3	77 (22)	
A recreation center?	19 (353)	12+ (215)	29 (136)		88 (67)	
A Parent/Teacher organization?	11 (351)	11 (216)	12 (133)		75 (40)	

Table 23. Social Activities and Organizations: Comparison to PHDCN

Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol * indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey.

The data from the RRS leaseholders were compared to data from the PHDCN-CS. Table 23 above shows the findings both overall and by whether the leaseholder had moved. Overall, compared to PHDCN-CS communities, somewhat fewer of the Phase III leaseholders and their household members belonged to a church or other religious organization but somewhat more belonged to a political organization. Unlike the PHDCN-CS findings, more leaseholders belonged to a church or religious organization outside of their current neighborhood. When viewed by whether the leaseholder moved, a different pattern emerges. Leaseholders who moved were less likely to belong to a church as compared to the PHDCN-CS sample. Leaseholders who had not moved were more likely to belong to a neighborhood watch, block group, or a local political organization as compared to the PHDCN-CS sample.

When comparing movers and non-movers, those who had not moved reported being involved with a religious organization, neighborhood watch problem, block group, or a recreation center significantly more often than those who had moved. Leaseholders who had moved were asked whether they were involved in each type of activity or organization before they moved. These leaseholders appear to have been involved in these activities before they moved and to have decreased this involvement after moving. As these leaseholders become more settled in their new neighborhoods, it will be of interest to investigate changes in their neighborhood involvement.

4.2 Involvement in Community Improvement

Leaseholders were asked about things they might have done to take care of a local problem, or to make the neighborhood a better place to live (see Table 24). The action leaseholders most frequently reported was "attending a meeting of a neighborhood group" (22%, n=78 of 348), followed by "getting together with neighbors" (20%, n=70 of 349), and then by speaking with a local politician or official" (12%, n=43 of 349).

Leaseholders were also asked if they were involved in any of these activities before they moved to this neighborhood. They again most frequently endorsed "attend a meeting of a neighborhood group" (34%, n=71 of 210); however, a close second was "get together with neighbors" (33%, n=70 of 211).

Q 87. Sometimes people in a neighborhood do things to take care of a local problem or to make the neighborhood a better place to live. Please tell me if you or anyone in your household has been involved in the following activities. Have you or anyone in your household			Q88. Please tell me if you or anyone in your household was involved in the following activities before you moved to this neighborhood. Did you or anyone in your household	
	Base N	%	Base N	%
Spoken/speak with a local politician or an elected local official about a problem in this neighborhood?	349	12	211	24
Talked/talk to a person or group causing a problem in this neighborhood?	349	8	211	25
Attended/attend a meeting of a block or neighborhood group about a problem or improvement in your old neighborhood?	348	22	210	34
Talked/talk to a local religious leader or minister to help with a problem or improvement in your old neighborhood?	348	8	211	15
Gotten/get together with neighbors to do something about a problem or improvement in your old neighborhood?	349	20	211	33

Table 25. Involvement in Activities to Take Care of a Local Problem: O	Comparison
to PHDCN	

Q 87. Sometimes people in a neighborhood do things to take care of a local problem or to make the neighborhood a better place to live. Please tell me if you or anyone in your household has been involved in the following activities. Have you or anyone in your household			Q88. Please tell me if you or anyone in your household was involved in the following activities before you moved to this neighborhood. Did you or anyone in your household
	RRS YES % (Base N)	PHDCN YES %	RRS YES % (Base N)
Spoken/speak with a local politician or an elected local official about a problem in this neighborhood?	12* (349)	32	24* (211)
Talked/talk to a person or group causing a problem in this neighborhood?	8* (349)	19	25* (211)
Attended/attend a meeting of a block or neighborhood group about a problem or improvement in your old neighborhood?	22* (348)	30	34 (210)
Talked/talk to a local religious leader or minister to help with a problem or improvement in your old neighborhood?	8* (348)	15	15 (211)
Gotten/get together with neighbors to do something about a problem or improvement in your old neighborhood?	20* (349)	28	33 (211)

The symbol * indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey.

As Table 25 above shows, compared to the PHDCN-CS, the leaseholders were involved in fewer activities in their new neighborhoods to take care of local problems and make the neighborhood a better place to live. Again, this is likely due to the short amount of time that they have lived in their new neighborhoods. In their old neighborhoods, more leaseholders had engaged in the neighborhood improvement activities asked about (Q88). For three of the activities, there was no difference in participation between the leaseholders and the PHDCN-CS sample. Leaseholders reported talking to a group causing a problem in their old neighborhood more often than residents of other communities; they reported talking to politicians and elected officials less often. As the leaseholders spend more time in their new neighborhoods, we may see an increase in their reports of involvement in neighborhood activities.

4.3 Familiarity with Neighbors

All leaseholders were asked how many adults they knew by sight in this neighborhood and then how many children they knew by sight in this neighborhood. As Table 26 shows, only six percent of respondents reported recognizing no adults (n=20 of 353) and sixteen percent reported knowing no children (n=56 of 354). Twenty-three percent of respondents indicated that they would recognize "a great many adults" (n=81 of 353) and twenty-eight percent indicated that they would recognize "a great many children" (n=98 of 354).

Q89/Q90. How many adults/children do you recognize by sight in this neighborhood	Adults Base N=353	Children Base N=354
– would you say you recognize	%	%
No adults/children	6	16
A few adults/children	50	38
Many adults/children	21	18
A great many adults/children	23	28
TOTAL	100	100

Table 26. Number of Adults and Children Leaseholders' R	Recognize
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When comparing the overall sample of RRS leaseholders to the PHDCN-CS sample, we do not see striking differences in the percentage of those recognizing "many" or "a great many" adults and children in the neighborhood (see Table 27). However, when we consider the leaseholders who moved separately from those who had not, it is clear that the non-movers are quite different from the PHDCN-CS sample. Significantly more of the non-movers indicated that they recognize many or a great many adults and children in their neighborhoods, as compared to the PHDCN-CS. In contrast, significantly fewer of the movers said that they recognized many or a great many adults as compared to the PHDCN-CS sample. When compared to movers, non-movers said they recognized many or a great many adults and children significantly more often. These findings show that the leaseholders were very familiar with the people in the neighborhoods where they lived before relocating. At the time of the follow-up survey, up to a year after relocating, leaseholders who moved were less familiar with their neighbors than before they moved.

Q89-Q90. Leaseholder recognizes many/a great many	RRS Total % (Base N)	RRS Moved % (Base N)	RRS Not Moved % (Base N)	PHDCN %
Adults	44 (353)	27*+ (215)	72* (136)	48
Children	46 (354)	33 + (216)	67* (136)	37

Table 27.	Number	of Adults/Childre	en Leaseholders	Recognize
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Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol * indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey.

The leaseholders were also asked to judge how hard it would be for them to pick out people who are outsiders or who do not live in their area (see Table 28). Overall, 60% of all leaseholders indicated it would be very easy or somewhat easy to pick out outsiders; this percentage is about the same as for the PHDCN-CS sample. If leaseholders who moved are considered separately from those who had not moved, however, differences emerge. As compared to the PHDCN-CS sample, non-movers reported more often that it was "very easy" or "somewhat easy" to pick out outsiders. However, leaseholders who moved were less likely than the PHDCN-CS sample to indicate that they can pick out strangers easily. When comparing movers and nonmovers, those who had moved reported significantly greater difficulty picking out outsiders.

Q91.	RRS Total % (Base N=346)	RRS Moved % (Base N=210)	RRS Not Moved % (Base N=134)	PHDCN %
Very easy/somewhat easy	60	46* +	84*	57

Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol * indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey.

All leaseholders were then asked a series of questions concerning the number of relatives or friends who lived in their neighborhood and outside their neighborhood. Their reports were compared to data from the PHDCN-CS sample. When asked specifically about friends and family members who live in their neighborhood, a majority of leaseholders indicated that none of their relatives lived in the neighborhood (56%, n=198 of 352; see Table 29). Thirty-eight percent reported that none of their friends lived in the neighborhood (n=130 of 346). A majority of leaseholders indicated that they had 10 or more relatives outside of this neighborhood (70%; n=245 of 352) and a majority also indicated that they had 10 or more friends living outside of this neighborhood (64%; n=227 of 353). These findings indicate that for many leaseholders, their network of family and friends is primarily outside of their current neighborhood.

Q92. Not counting those who live with	None	1-2	3-5	6-9	10+	Base N	Total %
you	%	%	%	%	%	1	/0
how many of your relatives or in-laws live in this neighborhood? Would you say	56	24	12	4	4	352	100
how many of your relatives or in-laws live outside this neighborhood?	1	8	12	10	70	352	100
how many of your friends live in this neighborhood?	38	28	16	5	12	346	100
how many of your friends live outside of this neighborhood?	6	11	10	8	64	353	100

Table 29. Relatives and Friends who Live in this Neighborhood

To compare the findings from the leaseholders to the PHDCN-CS sample, response categories were collapsed and the samples compared on the percentage of respondents stating that they had three or more relatives or friends in or outside of the neighborhood. When compared to the PHDCN-CS sample, the leaseholders appear less likely to have three or more friends in the neighborhood (see Table 30). However, whether the leaseholder had moved affected reports of having friends in the neighborhood; those who had not moved were more likely to have friends in the neighborhood compared to the PHDCN-CS sample. Movers were less likely to have both friends and relatives in the neighborhood as compared to the PHDCN-CS sample. Movers differed from non-movers in the number of friends they had in the neighborhood; movers seemed to have fewer friends in the neighborhood.

Q92.	RRS Total % (Base N)	RRS Moved % (Base)	RRS Not Moved % (Base N)	PHDCN %
3 or more relatives in	20	17*	24	23
neighborhood	(352)	(214)	(136)	23
3 or more relatives outside	92	91	92	
neighborhood	(352)	(216)	(134)	
3 or more friends in	34*	23*+	52*	66
neighborhood	(346)	(209)	(136)	66
3 or more friends outside	83	86	79	83
neighborhood	(353)	(215)	(136)	03

Table 30.	. Percentage Having 3 or Mo	re Friends o	or Relatives Insid	le and Outside
Neighbor	hood			

Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol * indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey.

4.4 Giving and Receiving Help

All leaseholders were asked about the help that they gave to others in their neighborhood as well as the help that they received from others in their neighborhood. For most types of help, leaseholders reported that they had neither given nor received that type of help since moving to this neighborhood.

For two items, however, a majority of leaseholders responded that they had given or received that type of help since moving to this neighborhood (see Table 31). Seventyfive percent of leaseholders indicated that they had either dropped in for a casual visit or that someone had dropped in on them for a casual visit (n=265 of 354), with 14% (n=48) reporting that this happened almost everyday. A majority of respondents (63%; n=224 of 354) also indicated that they had given or gotten a ride from someone with 8% (n=30) reporting that this happened almost everyday.

Table 51. Giving and Receiving freip in tins		lioou	0]
Q93-107. (In the last 12 months/Since the time you moved to this neighborhood), how often have you	Never %	Once/ A few times %	Once a month or week/ Almost every day %	Base N
Watched someone's child or had someone watch your child or children?	66	18	16	354
Loaned or borrowed things?	70	22	9	354
Helped or been helped with a chore or repairs?	54	34	12	353
Dropped in for a casual visit or has someone dropped in on you for a casual visit?	25	47	28	354
Helped or been helped in an emergency?	61	34	5	352
Given or gotten a ride from someone?	37	40	23	354
Gotten or received help with anything else?	87	10	4	353
Asked or given advice about this neighborhood you live in?	61	30	9	354
Asked or given advice about activities and resources for kids?	69	23	8	354
Asked or given advice about rules in this neighborhood, such as rules about hosting parties, playing music, your rights as a renter, or the neighborhood curfew laws?	78	17	5	353
Asked or given advice about local amenities in your neighborhood, such as the bank, grocery store, library, places of worship, parks and other recreational areas?	74	20	5	352
Asked or given advice about where to find local services, such as health care services, employment services or financial services?	73	23	4	354
Asked or given advice about neighborhood safety issues?	72	20	8	354
Asked or given advice about this apartment you live in?	63	29	8	354
Asked or given advice about anything else?	91	6	3	351

Table 21 Civing and	Dessiving Holp in	this Noighborhood
Table 31. Giving and	Receiving help h	i tills ivergindor noou

Leaseholders who reported that they had given or received a type of help were then asked to whom they gave help or from whom they received help. The options were: family living in this neighborhood, family living outside this neighborhood, old friends living in this neighborhood, old friends living outside this neighborhood, new friends living in this neighborhood, or someone else. Respondents were told to select all of the categories that applied. The most frequently selected category for each type of help is shaded in gray in Table 32. For seven of the items, "family living outside this neighborhood" was the most commonly endorsed category. "Old friends living in this neighborhood" was the most commonly selected category for five items.

Q93b-Q107c. Who did you loan or borrow things from/ask or give advice toetc?	living in this	living outside this neigh-	living in this	living outside this	New friends, living in this neigh- borhood	Someone else, please specify	TOTAL
watch	29%	49%	16%	15%	9%	2%	119
child?	(34)	(58)	(19)	(18)	(11)	(3)	
loan or	31%	32%	35%	20%	15%	1%	108
borrowed?	(34	(34)	(38)	(21)	(16)	(1)	
help with a	22%	29%	18%	13%	10%	7%	163
chore?	(36)	(48)	(29)	(21)	(17)	(11)	105
dropped in	25%	61%	23%	40%	12%	4%	265
for a casual visit?	(66)	(162)	(61)	(105	(32	(10)	205
help in an	26%	43%	27%	24%	7%	6%	136
emergency?	(35)	(58)	(37)	(32)	(10)	(9)	100
given or	19%	47%	21%	34%	11%	4%	224
gotten a ride?	(42)	(105)	(48)	(75)	(24)	(8)	221
help with a	22%	52%	24%	18%	9%	24%	47
anything else?	(11)	(25)	(11)	(9)	(4)	(11)	.,
advice about	15%	21%	24%	36%	19%	9%	
this neighborhood you live in?	(21)	(28)	(33)	(49)	(26)	(12)	138
advice about activities and resources for kids?	20% (21)	15% (17)	31% (34)	19% (21)	19% (20)	15% (16)	109
advice about rules in this neighborhood?	11% (8)	11% (8)	27% (20)	12% (9)	17% (12)	8% (6)	74
advice about local amenities in your neighborhood?	17% (15)	17% (15)	20% (18)	23% (21)	26% (23)	11% (10)	90

Table 32.	To Whon	or From W	Vhom Leasel	holders Gave	or Received Help
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Q93b-Q107c. Who did you loan or borrow things from/ask or give advice toetc?	Family, living in this neigh- borhood	Family, living outside this neigh- borhood	Old friends, living in this neigh- borhood	Old friends, living outside this neigh- borhood	New friends, living in this neigh- borhood	Someone else, please specify	TOTAL
advice about where to find local services	16% (15)	20% (19)	24% (23)	18% (18)	20% (19)	22% (21)	96
advice about neighborhood safety issues?	23% (23)	13% (13)	27% (27)	23% (23)	21% (21)	13% (13)	100
advice about this apartment you live in?	11% (14)	17% (23)	12% (16)	14% (18)	9% (11)	12% (15)	132
advice about anything else?	19% (6)	14% (4)	28% (9)	17% (5)	11% (3)	32% (10)	31

Table 32.	To Whom	or from W	hom Lease	holders Gave	e or Received	l Help (continued)
1 abic 02.	IO WHOM	or mom v	nom Lease	monuci 5 Gave		

4.5 Returning to Original Neighborhood

Leaseholders who had moved from their original unit, building, and development (n=216, 61% of leaseholders) were asked how often they went back to the neighborhood where their original CHA unit was. Almost half responded that they never went back (46%, n=97 of 140). Eight percent indicated that they went back every day (n=16); see Table 33.

Q110. How often do you go back to the neighborhood where your original CHA unit was? Would you say	% Base N=214
Everyday	8
At least once a week	10
At least once a month	24
At least once a year	13
Never	46
TOTAL	100

Leaseholders who indicated that they did return to their original neighborhood were then asked why they went there (see Table 34). The most frequently indicated reason was "to see friends and family" which was selected by a large majority of the respondents (74%, n=84 of 114).

Q111. Which of the following things do you go there for?	
Do you go there	%
	Base N=114
To see friends and family	74
To go to church or any other religious organization	10
To shop	12
For support services	4
To take kids to school	16
To have someone watch your kids	1
Some other reason (Specify)	10

Table 34. Why Leaseholders Return to Original Neighborhood

Section 5: Children in the Household

As in the baseline survey, the follow-up survey asked questions about children under the age of 18. We completed a roster of children in the household, with information on the ages and relationships between the children and leaseholder. The survey questions asked about (1) the leaseholder's satisfaction with the focal child's school, (2) the focal child's activities, (3) health, and (4) child care. The follow-up survey included some more detailed questions on these issues than were in the baseline survey.

If children under the age of 18 were in the household, the leaseholder was asked to give the first names or initials of each child in the household, and the child's age, relationship to the leaseholder, and the person in the household who is primarily responsible for the child. The interviewer checked whether the focal child from the baseline survey still resided in the household. If that focal child was still in the household, he or she was selected again as the focal child for the follow-up survey. Otherwise, a new focal child was selected at random using a Kish sampling table.

Among the findings from the baseline survey were that about two-thirds of households had children. Many children had to transfer schools because of relocation; a majority of leaseholders were more satisfied with the new school than their child's previous school. In general, relocation was a positive experience for the children, offering opportunities for positive experiences and to meet new friends. The baseline survey indicated no substantial differences at that point in how relocation affected children who move away from public housing and those who stay. In the follow-up survey as well, it appears that about a year after the relocation process began, no substantial differences have emerged among those who left public housing and those who stayed.

At the time of the follow-up survey, there were 221 households (63%, n= 221 of 354) with children under the age of 18 (Q123). The number of children in these households ranged from one to nine, with an average of 2.8 children. The mean age of the selected focal children was 10 years. Of the 221 households with children, 28% (n=62) were in CHA housing and 70% (n=155) were in HCV housing (2%, n=4, were in unsubsidized or other housing).

In the majority of households, the child who was the focus of the questions on children at the baseline interview was still in the household at the time of the follow-up. In 84% of households (n=192 of 221), the leaseholder was interviewed about the same focal child as in both surveys. For 7% (17 of 221) one or more children had joined the household since the baseline interview and a focal child was selected for the first time. In 5% of households interviewed in the follow-up (n=12 of 221), the focal child from the baseline interview was no longer in the household and a new focal child was selected. For 8 of the 133 households with no children at the follow-up, a child had been present at the baseline but had left the household by the time of the follow-up interview.

As Table 35 below shows, in about three-quarters of households, the focal child was the son or daughter of the leaseholder. In most of the remaining households (22%, 48 of 216), the leaseholder was the focal child's grandparent.

Relationship	% Base N=216
Son or Daughter	74
Brother or Sister	0
Grandchild	22
Niece or Nephew	2
Other Relative	1
Foster Child	1
Other Non-relative	<1
Total	100%

 Table 35. Relationship of Leaseholder to the Focal Child

Many households (28%, n=98 of 354) included extended families, in which people other than a single parent and his/her minor children or spouses/partners and their minor children lived in the household. In 12% of households (43 of 354 households), a grandparent was the primary caregiver for at least one child in the household.

5.1 Schools

We asked leaseholders to report whether the focal child was in school. Most of the focal children (90%, n=199 of 221; Q124) were enrolled in school. Of those children who were not enrolled, most were too young to attend school (77%, n=17 of 22). Of the remaining children not in school, all of whom were older teenagers, one was in detention, another was in Job Core, and a third was at home with her baby.

Leaseholders were asked how satisfied they were with the child's school. About 40% of the children were enrolled in a new school as a result of relocation (Q136). For both children who transferred to new schools and those who remained at the schools they attended before relocation, we asked leaseholders how satisfied they were with their current school (Q128). Most leaseholders were satisfied with their children's school; about half of leaseholders indicated that they were very satisfied with the child's current school (see Table 36).

Q128. How Satisfied Are You With Current School?	% Base N=195
Very Satisfied	52
Satisfied	32
Dissatisfied	14
Very Dissatisfied	2
Total	100

Table 36. Satisfaction with Child's School

Leaseholders were asked about what they both liked and disliked about the child's current school. Leaseholders who were either very satisfied or satisfied with their children's schools indicated a number of reasons for their satisfaction. When asked if there was anything they did not like, many were not able to name anything that dissatisfied them. The open-ended answers from these questions were coded; percentages of the coded responses are presented in Table 37 below.

Table 37. What Leaseholders Who Were Satisfied With School Liked and Disliked About the School

	%
Q129. Satisfied With School—Reasons Why	Base N=162
Good academic program/small class size	36
Good teachers/principal	36
Safer school/neighborhood	4
School close to home	11
Activities/resources for children	21
Good discipline and control	9
Good communication	15
Liked school building/facilities	4
Other reasons	13
Nothing R likes	1
	%
Q130. Satisfied With School—Anything Do Not Like?	Base N=159
Poor academic program or teaching	3
Taaahaya nat good	2
Teachers not good	2
School/neighborhood not safe	4
0	
School/neighborhood not safe	4
School/neighborhood not safe School far from home	4 7
School/neighborhood not safe School far from home Not enough activities/resources/supplies	4 7 1
School/neighborhood not safe School far from home Not enough activities/resources/supplies Disciplinary procedures not good	4 7 1 3
School/neighborhood not safe School far from home Not enough activities/resources/supplies Disciplinary procedures not good Poor communication	4 7 1 3 <1

Similarly, leaseholders who were either dissatisfied or very dissatisfied with their children's schools indicated a number of reasons for their dissatisfaction. When asked if there was anything they did like, many were able to name something about the school that they did like. Percentages of the coded responses to these open-ended questions appear in Table 38 below.

	%
Q131. Dissatisfied With School—Reasons Why	Base N=31
Poor academic program or teaching	26
Teachers not good	23
School/neighborhood not safe	23
School far from home	6
Not enough activities/resources/supplies	13
Disciplinary procedures not good	13
Poor communication	10
Did not like school building/facilities	3
Other reasons/no reason specified	10
Nothing R dislikes	3
	%
Q132. Dissatisfied With School—Anything Do Like?	% Base N=30
Q132. Dissatisfied With School—Anything Do Like? Good academic program/small class size	, .
	Base N=30
Good academic program/small class size	Base N=30
Good academic program/small class size Good teachers/principal	Base N=30
Good academic program/small class size Good teachers/principal Safer school/neighborhood	Base N=30
Good academic program/small class size Good teachers/principal Safer school/neighborhood School close to home	Base N=30 23 10 17 10 3
Good academic program/small class size Good teachers/principal Safer school/neighborhood School close to home Activities/resources for children	Base N=30 23 10 17 10
Good academic program/small class sizeGood teachers/principalSafer school/neighborhoodSchool close to homeActivities/resources for childrenGood discipline and control	Base N=30 23 10 17 10 3
Good academic program/small class size Good teachers/principal Safer school/neighborhood School close to home Activities/resources for children Good discipline and control Good communication	Base N=30 23 10 17 10 3 7

Table 38. What Leaseholders Who Were Dissatisfied With School Disliked and
Liked About the School

Of the 40% of the focal children (n=61 of 154; Q136) who had transferred schools because of relocation, most (92%, n=139 of 150) were in HCV housing. As in the baseline, the primary reason for transferring schools among children in the follow-up, was that the new school was closer to their new home (81%, n=50 of 61; Q137).

Since attending a new school is a significant change in children's lives, we asked leaseholders whether they felt adequately informed, before deciding where to relocate, about the schools their children might attend (Q138). Just over one quarter of parents indicated that they did not have enough information about the schools their child might attend (28%, n=17 of 61). When asked about the type of information they wanted about

the new school, more information about the academic program was the most commonly cited need (47%, n=8 of 17). A number of leaseholders wanted to know the location of the school (35%, n=6 of 17). Despite a lack of information about the new school, just over half of leaseholders said they were more satisfied with the new school than the school their child attended previously (51%, n=30 of 59; Q141, see Table 39).

An issue noted in the baseline survey was that many leaseholders felt that they did not have enough information about the new schools their children might attend. Overall, 40% of leaseholders said at the time of the baseline interview that they had enough information about schools. In contrast, many more leaseholders stated in the follow-up survey, (72%, n=44 of 61), that they had enough information. This finding suggests that there have been improvements in the level of information leaseholders obtained about schools before deciding to relocate.

Q141. Compared to Previous School, How Satisfied with Current	%
School	Base N=59
More Satisfied	51
As Satisfied	24
Less Satisfied	25
Total	100

 Table 39. Satisfaction with New School

Those leaseholders who were more satisfied with their child's new school cited several reasons for their satisfaction (Q142; see Table 40). The most frequently cited reasons were that the academic program or class sizes were good and that the teachers or principal were good. Among the leaseholders who were less satisfied with the new school, the reasons cited included the lack of activities or resources for the children, poor academic program, poor disciplinary procedures, and distance from the school (Q143; see Table 41).

Table 40. Reasons Why More Satisfied With Current School

Q142. More Satisfied With Current School—Reasons Why	% Base N=29
Good academic program/small class size	41
Good teachers/principal	21
Safer school/neighborhood	14
School close to home	14
Activities/resources for children	10
Good discipline and control	7
Good communication	10
Other reasons	21

Table 41. Reasons Why Less Satisfied With Current School

Q143 Less Satisfied With Current School—Reasons Why	% Base N=15
Poor academic program or teaching	20
Teachers not good	7
School far from home	20
Not enough activities/resources/supplies	27
Disciplinary procedures not good	20
Poor communication	7
Academic program not good	20
Did not like school building/facilities	7
Other reasons/no reason specified	27

We asked leaseholders several questions about the family's involvement with the focal child's school. Most leaseholders reported that they or the child's primary caregiver had met the child's teacher (82%, n=162 of 197; Q133). Many had also attended an event or meeting at the child's school (65%, n=128 of 198; Q134). Those who had not yet gone to an event or meeting at the school were asked in an open-ended question why they had not been able to visit the school. Many indicated that there had been no events or meetings yet to attend (43%, n=30 of 70; Q135). For nearly a quarter of leaseholders and caregivers, having to go to work or school prevented them from going to the child's school (24%, n=17 of 70; Q135). For some households, younger children at home (5%, n=4 of 70; Q135) or being too busy (5%, n=4 of 70; Q135) prevented them from visiting the school.

5.2 Children's Participation in Activities and Outdoor Play

The survey included several questions regarding the focal child's participation in activities and playing outdoors. Leaseholders were asked about whether the focal child participated in activities and the types activities that the child participated in (Q143, Q144). The types of activities asked about were sports, after school programs, scouts, fine arts programs (art, music, drama, dance), tutoring, mentoring, or any other activity. Overall, nearly half of the focal children participated in at least one type of activity (47%, n=103 of 219; Q143). Of those children living in CHA housing, 52% (n=32 of 62) were involved in activities; somewhat fewer children in HCV housing participated in activities (43%, n=67 of 154), although this difference was not significant. Children who participated in activities most often reported being involved in sports (65%), after school programs (50%), and fine arts programs (29%). The mean number of activities children participated in was 3 (n=94).

If the focal child was not involved in any activities, the leaseholder was asked about the reasons why (Q146). Leaseholders were presented with a list of possible reasons and were asked to indicate all the reasons why the child was not participating in activities. Many leaseholders indicated that the focal child was not old enough to participate in activities (34%, n=39 of 116). Other common responses were that the child was not interested (22%, n=25 of 116) or that there were no activities available in the area (15%, n=18 of 116). Leaseholders were asked whether there were safe places to play outside and how safe it was to play outdoors (Q151, Q152). Many leaseholders (78%, n= 166 of 214) reported that there were safe places nearby for the children to play outside. As Table 43 below shows, overall, significantly more children living in HCV housing experienced safer neighborhoods for outdoor play than children remaining in CHA housing.

Q151.	СНА	HCV	Total
	%	%	%
	Base N=62	Base N=148	Base N=214
Yes	66	84	78

Table 42. Are There Safe Places to Play Outside

Note: Ns reflect the number of respondents over which the mean was calculated. The Ns in the Total column exceed the number of respondents in the CHA and HCV columns combined because of missing data on current housing status for some respondents.

Children in CHA housing were reported by leaseholders to play outdoors 4.9 days per week on average. For children in HCV housing the mean was slightly higher, 5.5 days per week, but not significantly different. In addition, leaseholders living in HCV housing seemed more likely to indicate that their current neighborhood was safer than where they lived before they relocated (see Table 43); because of the small number of CHA leaseholders this difference was not tested.

Table 43. How Safe is Current Neighborhood Compared to NeighborhoodBefore Relocation

Q155.	СНА	HCV	Total	
	%	%	%	
	Base N=14	Base N=149	Base N=166	
More Safe	31	55	52	
Less Safe	25	17	18	
About as Safe	44	28	30	
TOTAL	100	100	100	

Note: Ns reflect the number of respondents over which the mean was calculated. The Ns in the Total column exceed the number of respondents in the CHA and HCV columns combined because of missing data on current housing status for some respondents.

5.3 Children's Health

The survey asked several questions about the focal child's health. Leaseholders were asked whether the child's health was excellent, very good, good, fair or poor. In addition, leaseholders were asked how the child's health was compared to one year ago.

Overall, the leaseholders rated the children's health highly, with 70% of children considered to be either in excellent or very good health (Q147; see Table 44). Some respondents indicated that their child's health was much better compared to a year ago, but most thought that the child's health was about the same (Q148; see Table 45).

Q147.	% Base N=219
Excellent	50
Very Good	20
Good	21
Fair	6
Poor	2
Total	100

Table 44. Child's Health Status

Table 45. Child's Health Status Compared to One Year Ago.

Q148.	% Base N=219
Much Better	14
About the Same	84
Much Worse	2
Total	100

Leaseholders were asked whether the focal child had asthma and whether the number of asthma attacks the child had had changed compared to a year ago (Q149, Q150). Compared to national estimates, children from CHA developments are more likely to suffer from asthma. Overall, 8.5% of children younger than 18 years of age are reported to have asthma; 13.6% of black children under 18 years have asthma. ⁴ In comparison, 17% (n= 37 of 221) of leaseholders reported that the focal child had asthma. About 49% of leaseholders (18 of 37) indicated that the number of asthma attacks was less than a year ago (Q150). It is possible that the housing that leaseholders were moving to contributed to the lessening of asthma attacks, or that as the focal children grew older, the number of asthma attacks decreased on its own.

5.4 Childcare

Dependable and safe childcare is a prerequisite for leaseholders who wish to go to school, receive job training, or go to work. The baseline survey indicated that in 67% of households there was no adult who was employed. To ascertain whether childcare needs contribute to difficulties in seeking schooling, job training, or employment, the follow-up survey asked detailed questions about childcare arrangements and needs.

The questionnaire asked who cares for the focal child when the leaseholder or primary caregiver is away from home. Leaseholders were asked about 10 specific types of care arrangements. For each type of care that the child was in, the leaseholder indicated the number of hours the child spent in that care arrangement per week or month. Table 46 below shows the percentages of leaseholders who indicated using each

⁴ Data from the National Health Interview Survey, 2003. Web site <u>http://www.cdc.gov/asthma/NHIS/2003_table4-1.htm</u> accessed 2/2006.

care option. The data are presented for all leaseholders with children and also separately for those in CHA housing and those in HCV apartments.

Q156.	СНА	HCV	Total
	%	%	%
	(Base N)	(Base N)	(Base N)
a. older sibling	24	16	18
	(61)	(152)	(216)
b. neighbor	10	5	6
	(62)	(152)	(218)
c. relative outside household	41	53	49
	(62)	(154)	(219)
d. friend	12	3	6
	(62)	(153)	(219)
e. babysitter	3	3	3
	(62)	(150)	(216)
f. child care center	0	5	3
	(62)	(150)	(216)
g. child in school	45	27	31
	(62)	(153)	(218)
h. after school program	15	18	17
	(62)	(153)	(219)
i. CHILD takes care of self	28	23	24
	(62)	(153)	(219)
j. another household adult	31	20	24
	(61)	(152)	(216)
k. other	9	<1	3
	(62)	(155)	(221)

Table 46. Who Cares for Child

Note: Ns reflect the number of respondents over which the mean was calculated. The Ns in the Total column exceed the number of respondents in the CHA and HCV columns combined because of missing data on current housing status for some respondents.

The table above shows that for almost half the families living in CHA, the child is in school during some of the times they are not home. The second most frequently mentioned type of care for families in CHA was relatives living outside the household. For families in HCV housing, half cited that relatives took care of the child when all adults were away from home. About a third of families in HCV housing indicated that the child is in school during some times they need to be away from home.

Leaseholders estimated the number of hours the focal child spent in each type of care. Although leaseholders could have estimated time in child care per week or per month, in the data presented the estimates were converted to hours per week. In Table 47 below, we present data on the mean number of hours children are spending in each type of care arrangement. Children who do not use a particular type of care are not included in the mean calculation of hours.

Q157.	СНА	HCV	Total			
	Mean Hours	Mean Hours	Mean Hours			
	(n)	(n)	(n)			
a. older sibling	1.8	7.5	5.3			
	(12)	(25)	(37)			
b. neighbor	2.4	8.3	5.6			
C .	(6)	(6)	(12)			
c. relative outside household	12.0	8.1	9.1			
	(22)	(73)	(95)			
d. friend	2.9	9.5	5.4			
	(6)	(5)	(11)			
e. babysitter	18.0	19.3	18.9			
	(2)	(4)	(6)			
f. child care center	0	34.1	34.1			
	(0)	(6)	(6)			
g. child in school	20.2	23.2	22.0			
	(24)	(34)	(58)			
h. after school program	9.1	8.8	8.9			
	(11)	(24)	(35)			
i. CHILD takes care of self	27.4	11.5	16.8			
	(13)	(31)	(45)			
j. another household adult	16.1	8.8	11.6			
	(16)	(27)	(45)			
k. other	28.1	7.0	24.0			
	(3)	(1)	(4)			
TOTAL	31.7	20.2	23.2			
	(52)	(144)	(199)			

 Table 47. Mean Hours Per Week Spent in Each Type of Child Care

Note: Ns reflect the number of respondents over which the mean was calculated. The Ns in the Total column exceed the number of respondents in the CHA and HCV columns combined because of missing data on current housing status for some respondents.

About half of the focal children spent time in the care of relatives. However, they spent relatively little time in this type of care, averaging 9.1 hours per week. Often, the child was in school (22.0 hours/week, n=58) or at an after school program (8.9 hours/week, n=35) when household adults needed to be away from home. Many children also took care of themselves (16.8 hours/week, n=45), or spent time in the care of an older sibling under the age of 18 (5.3 hours/week, n=37). Children who were cared for at a child care center had the highest reported average hours of care (34.1 hours/week); however, only 6 children were in this type of care.

The data on number of hours in care suggest that children in CHA housing are spending more time in care than those in HCV housing. However, much of the child care time reported for children living in CHA is time spent caring for themselves or in "other" types of care arrangements. The large majority of leaseholders was either very satisfied or satisfied with their child care arrangements (98%, n=213 of 218; Q158). Only 2% (n=5 of 217;Q159) currently needed assistance finding child care arrangements.

Almost half of leaseholders (48%, n=104 of 219; Q160) indicated that there was an adult in the household who was working, in school, or in job training. Of these leaseholders, 11% (12 of 104; Q161) said that there was a time they needed child care to go to work, school, or job training, and could not find care. It is of interest to note that all of these leaseholders were in HCV housing. For 4 of these 10 leaseholders, they could not find care 2-3 times in the last month (Q162).

Overall, the findings on child care suggest that most households with children are able to handle their child care needs. Most are satisfied with their arrangements and do not need help finding child care. Although there have been times in which an adult could not obtain child care to go to work, school, or job training, these instances are relatively infrequent.

Section 6: Economic Hardship

The follow-up survey included a series of questions designed to evaluate the level of economic hardship the leaseholders were experiencing. We asked all leaseholders whether they had experienced any of the following hardships in the last 12 months:

- Gas or electricity turned off because could not pay bill
- Telephone disconnected/gone without a phone because could not afford it
- Could not pay rent
- Belongings repossessed because could not pay the bill
- Without money to buy food

If a leaseholder reported that they had experienced a hardship, they were asked how many times it happened.

An index of level of hardship was created by summing the number of hardships that each leaseholder reported experiencing. More than half of leaseholders (61%) experienced none of the hardships asked about during the past 12 months. Nearly one-quarter (23%) reported experiencing one hardship; 16% experienced two to four of the hardships.

As Table 48 below shows, the hardship reported most often by leaseholders was having no telephone service. Approximately 10% of leaseholders reported having no gas or electricity, not being able to pay rent, or not having money to buy food during the last 12 months. Leaseholders without enough money to buy food reported experiencing this difficulty an average of 3 to 4 times in the last 12 months.

Table 48.	Leaseholders'	Experiences	With Econom	ic Hardship in the Last 12
Months				

Q53-Q57.	Yes		How Many Times	
	%	Base n	Mean	Base N
Gas or electricity turned off *	12	314	1.1	37
Telephone disconnected/gone w/o a telephone*	29	346	1.6	93
Could not pay rent*	10	347	2.6	32
Belongings repossessed	1	354	1.5	4
Without enough money to buy food	12	354	3.5	41

Note: Leaseholders who do not pay for gas or electricity, do not own a phone, or do not pay rent are excluded from the analysis.

Economic hardships experienced by leaseholders living in CHA housing may differ from that of leaseholders who have moved to HCV apartments. For example, one might expect that those living in private HCV apartments are faced with higher expenses and may therefore experience more hardship. To examine this possibility, we compared reports of economic hardship by whether the leaseholder was living in a CHA or HCV apartment. We found that for most of the kinds of hardship we asked about, leaseholders' experiences did not differ by their housing type. However, reports of having gas or electric service turned off within the last 12 months were found to be higher for leaseholders living in HCV than in CHA (17%, n=32 of 192 for HCV vs. 3%, n=4 of 118 for CHA; t=3.7, df=302, p<.05).

Section 7: Leaseholders' Health

As in the baseline survey, in the follow-up survey all leaseholders reported on their general health status, any health problems they may have been experiencing, and the degree to which these problems interfered with their daily lives. Leaseholders were also asked about their health compared to the previous year and their emotional health. Overall, there were no major differences in the health of the leaseholders across the two waves of data collection.

Leaseholders were asked whether their health was excellent, very good, good, fair, or poor. Using a scale of 1 to 5, in which 1 represents excellent health and 5 represents poor health, a mean rating of health was calculated across respondents. The overall mean rating was 2.9, which was not significantly different from the baseline average. Similar to the baseline survey, the majority of these leaseholders, approximately 71%, rated their overall health to be "about the same" as it was the previous year (see Table 49).

Current Health Status	Phase III Leaseholders				
Current meanin Status	Base n	Ν	%		
Excellent/Very Good	353	112	32		
Good		109	31		
Fair/Poor		133	38		
Excellent/Very Good					
Better than last year	112	25	22		
About the same as last year		87	77		
Worse than last year		1	1		
Good					
Better than last year	109	15	14		
About the same as last year		85	78		
Worse than last year		9	8		
Fair/Poor					
Better than last year	133	11	8		
About the same as last year		80	61		
Worse than last year		42	31		

Table 49. Current Health Status of Phase III Leaseholders at Follow-up

As in the baseline survey, we noted differences in self-reported health status of the leaseholders as compared to a national sample on the questions concerning current health status and health compared to one year ago. For this comparison, we took the subset of leaseholders who are African American women, which comprised the majority of the sample of leaseholders. National level data were taken from the 2003 National Health Interview Survey (NHIS)⁵. Compared to a national sample of females and a

⁵ Lethbridge-Cejku M, Vickerie J. Summary Health Statistics for U.S. Adults: National Health Interview Survey, 2003. National Center for Health Statistics, Vital Health Stat 10(225), 2005.

national sample of African American females, African American female leaseholders tended to report poorer health (see Table 50).

		III Lease America	National Sample of Women				
Current Health Status	Base n	Ν	%	African American Females %	All Females %		
Excellent/Very Good	278	94	34	49.6*	61.3*		
Good		88	32	30.3	25.7*		
Fair/Poor		96	35	20.1*	13.0*		
Excellent/Very Good							
Better than last year	94	22	24	20.3	17.7		
About the same as last year		71	76	76.2	78.7		
Worse than last year		1	1	3.5*	3.6*		
Good							
Better than last year	88	11	13	21.5*	21.3*		
About the same as last year		69	79	71.2	68.3*		
Worse than last year		7	8	7.3	10.4		
Fair/Poor							
Better than last year	96	8	8	17.2*	15.9*		
About the same as last year		55	57	53.9	50.5		
Worse than last year		34	35	28.9	33.6		

Table 50. Current Health Status Comparison of Leaseholder to National Sam	ple of
Women	

Note: The National Sample of Women data is reported by the 2003 National Health Interview Survey (NHIS). The symbol * indicates a significant difference between female Phase III leaseholders and the National Sample of Women.

Comparing the findings on current health status across the baseline and follow-up surveys, African American female leaseholders were consistently reporting excellent or very good health at a lower rate than the national sample of both African American females and all females. In addition, in both surveys, the leaseholders reported higher rates of fair or poor health as compared to both national samples.

Leaseholders also rated their emotional health. Sixteen percent of the sample in the follow-up reported feeling tense or nervous "very often" while 12% of the sample reported feeling sad or blue "very often." Nearly half of leaseholders reported that they hardly ever experienced days of emotional distress (45% and 46% for nervousness and sadness, respectively). There was also a moderate correlation between feeling nervous or tense and sad or blue (r = .57, p<.01). The correlation between general health and emotional distress was .33 (p<.01) for anxiety related distress and .18 (p<.01) for depression-related distress. As in the last round, increasing age was associated with poorer health (r = .33, p<.01), but not with feeling sad/blue(r = .01, p = .86). However, in this follow-up there was a small but significant relationship between age and frequency of feeling tense or nervous. Increased age was associated with more often experiencing days of feeling nervous or tense (r = .12, p<.05).

Leaseholders were again asked to indicate whether they had experienced a series of 18 health problems and how much each experienced problem affected their daily activities. Leaseholders were asked whether the health problem affected them a great deal, some, only a little, or not at all. On average, leaseholders reported 2.5 health problems. Table 51 shows the prevalence rates of the different illnesses and the percentage of those respondents who said the illness interfered with their activities "some" or "a lot."

For leaseholders who reported at least one health problem, 20% felt that they were in very good to excellent health, 32% felt that they were in good health, and 48% felt that they were in fair to poor health. Only 13% of these individuals felt that they were in better health compared to last year, while 68% felt that their health was about the same as it was last year, and 19% felt that they were in poorer health compared to last year.

	Phase III Leaseholders				
Health Problem Index	Problem Present			Interferes with daily activities some/a lot	
	Base n n %			%	
d. Hypertension or high blood pressure	354	155	44	46	
n. Vision problems	354	140	39	46	
a. Arthritis or rheumatism	354	128	36	58	
g. Asthma	353	59	17	64	
o. Emotional or nervous problems	352	72	20	65	
r. Other problems	351	39	11	53	
e. Diabetes or sugar	354	57	16	53	
k. Heart trouble or heart attack	354	43	12	62	
h. Other respiratory diseases	354	32	9	68	
j. Blood circulation problems	354	42	12	69	
m. Hearing problems	354	28	8	53	
b. Ulcers	354	27	8	49	
f. Kidney or liver problems	354	21	6	56	
i. Stroke	354	20	6	59	
c. Cancer	354	20	6	60	
I. Sickle cell anemia	353	11	3	0	
p. Sexually transmitted diseases	353	0	0	0	
q. HIV positive or AIDS	353	0	0	0	

 Table 51. Health Problem Index for Phase III Leaseholders

In Table 52, we compare data for leaseholders who are African American women with national data on women and African American women from the NHIS. The NHIS provides data on the percentage of women who experience a health problem, but does not indicate how much the problem interferes with daily activities.

	Phase III Leaseholders African American Women				National Sample of Women		
Health Problem Index	Problem Present		Interferes with daily activities some/a lot	African- American Females	Overall		
	Base n	n	%	%	Problem	Present	
d. Hypertension or high blood pressure	278	122	44	58	33.9*	21.8*	
n. Vision problems	278	104	37	44	11.2*	10.1*	
a. Arthritis or rheumatism	278	98	35	56	26.4*	24.7*	
o. Emotional or nervous problems	276	52	19	63			
g. Asthma	277	47	17	63	12.0*	11.3*	
e. Diabetes or sugar	278	43	16	46	9.9*	6.2*	
j. Blood circulation problems	277	33	12	71			
r. Other problems	276	29	11	56			
k. Heart trouble or heart attack	278	27	10	68	9.9	10.5	
h. Other respiratory diseases	277	26	9	64			
m. Hearing problems	278	19	7	40	9.1	12.6*	
b. Ulcers	278	18	6	61	5.8	7.1	
i. Stroke	278	13	5	60	3.4	2.3*	
f. Kidney or liver problems	278	11	4	76			
c. Cancer	278	11	4	68	3.7	7.1*	
I. Sickle cell anemia	278	9	3	0	1		
p. Sexually transmitted diseases	277	0	0	0			
q. HIV positive or AIDS	277	0	0	0			

Table 52. Health Problem Index Comparison of Phase III Afr	rican American
Women Leaseholders to National Sample of Women	

Note: National data are not available for all health problems asked about in the Resident Relocation Survey. For asthma, NHIS data on whether ever had asthma, rather than still have asthma, are used since this version is closer to the RRS question. Note that hearing and vision questions are much more specific in the NHIS than in the RRS. Heart trouble or heart attack in the RRS is compared to heart disease, all types (NHIS). The symbol * indicates a significant difference between female Phase III leaseholders and the National Sample of Women.

Reports of hypertension, vision problems, arthritis or rheumatism, asthma and diabetes were higher among the leaseholders as compared to both national samples. Reports of hearing problems, stroke and cancer were higher compared to a national

sample of all women, but not compared to a national sample of African American women.

A disability index was created by summing across all the health problems weighted by the extent to which these problems affected daily functioning. Scores on this disability index could range from 0, meaning a respondent had no problems that affected their function, or 4, meaning respondents had health problems that greatly affected their functioning. The average disability index across all leaseholders who reported health problems in the follow-up was .36.

As in the baseline survey, we looked at health problems as they related to certain demographic characteristics. Table 53 compares the health problems index and the disability index by these background characteristics. Significance testing of the subgroups was again done using a multiple regression model, therefore significant differences for one set of comparisons (e.g., education status) are independent of correlations between that variable and other characteristics and background variables in the model. Older leaseholders reported more health problems than did younger ones. There was no difference in reported health problems based on marital status. However, leaseholders with less than a high school education reported more health problems than leaseholders with more than a high school education. Leaseholders who were in the "Other" employment category (i.e., temporarily laid off, retired, permanently disabled, keeping house, in school, or some other unspecified status) reported more health problems than leaseholders who were working full-time. Leaseholders in the second income group (\$4,000-\$7,000 annual income) and leaseholders in the third income group (\$8,000-15,999) both reported more health problems than those in the highest income group (\$16,000 and above annual income). However, leaseholders in the lowest income group reported fewer health problems than leaseholders in the highest income group. Number of health problems reported may be related to the age of the leaseholders. Leaseholders in the second and third income groups were on average slightly older (means of 53.2 years and 51.1 years, respectively) as compared to leaseholders in the lowest and highest income groups (means of 41.8 years and 40.7 years, respectively).

Table 53 uses the same groups to compare scores on the disability index for people who reported at least one health problem. Older leaseholders had a higher disability score than younger leaseholders. Leaseholders with less than a high school education had a higher disability index than leaseholders with more than a high school education, while leaseholders with a high school education had the lowest disability index.

Background and	Unweighted	Health Problems		Total Disability Index		
Demographic Characteristics	Ν	Mean	Standard Deviation	Mean	Standard Deviation	
AGE						
Younger	160	1.18	1.57	.15	.25	
Older	192	3.68	2.33	.55	.44	
MARITAL STATUS	5					
Married	32	3.32	2.12	.50	.43	
Not Married	320	2.45	2.38	.35	.41	
EDUCATION						
Less than High School	143	3.08	2.62	.46	.47	
High School/GED	122	1.85	1.90	.27	.35	
More than H. S.	83	2.47	2.20	.32	.35	
EMPLOYMENT						
Working	93	1.43	1.55	.16	.22	
Unemployed	103	1.85	2.17	.24	.33	
Other	156	3.64	2.43	.57	.46	
INCOME	INCOME					
\$0-3,999	118	2.00	2.22	.28	.36	
\$4,000-7,999	104	3.16	2.39	.48	.47	
\$8,000-15,999	49	2.44	1.97	.35	.35	
Over \$16,000	56	2.32	2.43	.30	.35	

 Table 53. Mean Number of Health Problems and Total Disability Index Scores by

 Background and Demographic Characteristics

Section 8: Social Services

All leaseholders were asked to indicate if they or any members of their household needed social services during the relocation process. These services included help with health related problems (Q121, Q122, & Q58-Q69), finances, family, employment, and legal problems.

Table 54 shows the number of services that leaseholders or household members reported needing during the relocation process. Leaseholders reported needing an average of 1.6 services.

Number of Services	Needed Help % Base N=353
0	36
1	23
2	15
3	11
4	6
5	4
More than 5	5
Total	100

Table 54. Follow-up: Number and Percent of Social Services Needed and Received

When leaseholders indicated a need for a particular service, they were then asked to indicate if they had asked for help with that service, if they had received help, and who gave them the help. Leaseholders were also asked to rate how helpful they found the services they received, on a scale that included ratings of "not helpful," "somewhat helpful," or "very helpful."

Table 55 shows each service and the percentage of leaseholders who reported a need for that service, asked for help, and received help. Respondents most often indicated needing help with paying utilities (29% of respondents reported this need), finding a job (25%), and rebuilding their credit history (23%). Although needing help rebuilding credit was one of the most frequent services leaseholders needed, less than one quarter (24%) of the people asked for help, and only ten percent of individuals needing help received the help that they needed. However, despite this exception and the exception of getting help with a GED, and managing money, the majority of respondents tended to ask for and receive assistance for these needs. Also when help was provided, on average, 98% of the leaseholders rated the services to be at least "somewhat helpful".

GEDVICE	Neede	d Help	Asked for Help		Received Help	
SERVICE	Base N	%	Base N	%	Base N	%
Q121. Physical health problems	354	7	24	71	24	74
Q122. Mental health problems	353	13	44	72	43	75
Q58. Finding a Job, filling out job app., job training	354	25	89	73	90	42
Q59. Getting a GED	353	9	32	44	32	16
Q60. Paying utilities	354	29	103	91	100	63
Q61. Buying food	354	13	47	74	47	74
Q62. Paying Rent	353	12	41	76	41	63
Q63. Managing money	353	7	27	50	26	41
Q64. Rebuilding credit history	353	23	80	24	80	10
Q65. Drug or alcohol problem	351	2	6	72	5	84
Q66. Domestic violence	353	2	8	89	7	100
Q67. Legal Assistance	353	10	34	71	34	53
Q68. Anything else	354	14	48	77	48	24

 Table 55. Leaseholders' Need For and Receipt of Social Services

As in the first wave of data collection, we looked at the need for and receipt of services based on different demographic characteristics. As shown in Table 56, younger leaseholders more often reported needing services than older leaseholders (t = 2.20, p<.05). However, these younger leaseholders more often reported receiving help than older leaseholders (t = 1.96, p=.05). Leaseholders in a temporary unit more often reported needing services than leaseholders still in their original unit (t = 2.63, p=.01). More unemployed leaseholders needed services than those who were employed (t = 2.88, p<.01) or in some other arrangement (t = 2.81, p<.01). There were no other significant differences in need for services or receipt of help for those services across the different demographic groups.

AGE	Services Needed %	Services Received %	Base N
Younger leaseholders	70	52	161
Older leaseholders	59	41	190
EMPLOYMENT STATUS			
Working	58	46	94
Unemployed	77	52	103
Other	60	43	156
INCOME LEVEL			
\$0-7,999	69	48	221
Over \$8,000	60	48	104
SETTLEMENT STATUS			
Permanent Unit	64	46	173
Temporary Unit	71	50	116
Original Unit	52	41	65

Leaseholders were asked to name the sources from which their household received help for service needs. These open-ended responses were coded into seven categories. To compare the level of provided by difference sources, sources of help were summed across all services and all leaseholders. Table 57a shows the total number of services for which leaseholders received help and the sources of that help. Leaseholders most often reported seeking help from service providers that were tailored to their specific service needs. For example, they often reported receiving help for physical health from medical professionals or help with legal issues from legal professionals. Services provided by the CHA, Relocation Counselor and Service Connector accounted for 29% of the help received.

Received help from:	Number of instances of help received	%
Relocation Counselor, Other CHA-related	98	18
Service Connector	57	11
Outside Service Provider	42	8
Church	8	1
Other	52	10
Family and Friends	102	19
Need Specific Provider	176	33
Total	535	100

Table 57a. Sources of Service Help

Note: Other Service Providers are agencies or organizations (other than Relocation Counselor, Service Connector, or other CHA-related) that provided help. Need Specific Providers are providers whose services are focused on particular needs; several questions elicited numerous responses from this category of providers. For Q61 (buying food), Q64 (rebuilding credit history), Q65 (drug or alcohol problems), Q67 (legal assistance), Q121 (physical health problems/finding a doctor), and Q122 (mental health problems),

Need Specific Providers were defined as follows: Q61—food pantry, food stamps, public aid; Q64 lawyer, financial services agency; Q65—doctor or hospital, drug treatment program; Q67—lawyer, legal aide; Q121—doctor, hospital, other medical professionals; Q122—doctor, hospital, other medical professionals, social worker. Sources of help that were not service providers or did not belong in other categories were classified as Other sources of help. Examples of Other sources of help include: myself, job, library.

Leaseholders were asked to name the sources from which their household received help for service needs. These open-ended responses were coded into seven different categories. To determine from what source(s) respondents received help, an index of the total number of services for which help was received was created by summing across all services and all respondents. Table 57b. shows the total number of services for which respondents received help and the sources of that help. In general, respondents most often reported seeking help from service providers that were tailored to their specific service needs. For example, leaseholders often reported receiving help for physical health from medical professionals or help with legal issues from legal professionals.

Number of instances of help received	283
Received help for at least one problem from:	
Relocation Counselor	0%(0)
Service Connector	14% (39)
Outside service provider	12% (33)
Church	2% (7)
Other	11% (32)
Family and Friend	20% (56)
Need Specific Provider	41% (116)

Table 57b.	Source of Service Help
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Note: Counts of number of instances of help received from the Relocation Counselor and Service Connector were based on the number of times the leaseholder said "Relocation Counselor" or "Service Connector." CHA will examine verbatims to determine if any agency names specified were actually Relocation Counselors or Service Connectors.

Section 9: Finding an Apartment

At the time of the baseline survey, many leaseholders had already relocated, at least temporarily, to subsidized apartments with a Housing Choice Voucher. Any leaseholder who had moved to a subsidized apartment since the baseline, or was in the process of moving, was asked about the process of finding an apartment (n=49, 14% of leaseholders).

A condition of eligibility to remain in a public housing unit or to obtain a Housing Choice Voucher for use in the private rental market was that the leaseholder be lease compliant. Leaseholders who were in subsidized private apartments and hoped to get a new or rehabilitated CHA unit were asked whether they were lease compliant. Almost all leaseholders reported that they were lease compliant (97%, n=58 of 59; Q17d). Most of these leaseholders thought they were very likely to maintain their lease compliance (94%, n=54 of 58; Q17e), with only a small portion of these leaseholders (6%, n=4 of 58) reporting that they were only "somewhat likely" to remain lease compliant. When leaseholders expressed concerns about maintaining lease compliance, problems with paying bills was the most frequently expressed concern (Q17f). Of those leaseholders planning to move to private subsidized housing with an HCV, 12% stated that they were not yet living in HCV housing because they were working on becoming lease compliant (n=3 of 21; Q18).

As part of the Relocation process, leaseholders must move from their original CHA units into other housing. Sometimes, leaseholders must live in more than one temporary location before settling in their permanent housing choice. We asked leaseholders who had moved from their original units to report how many other places they had lived before moving to their current residence. Leaseholders reported having lived in an average of 1.2 places since leaving their original unit (Q8, Q13, Q16, Q21, Q26). This finding indicates that most leaseholders who had relocated had moved only once since the relocation process began. Only 16% of leaseholders had moved more than one time during the relocation process.

Leaseholders whose permanent or temporary housing choice was a private subsidized apartment were asked about the process of relocating with a Housing Choice Voucher (n=49). They were asked about their experiences getting the voucher, the name of the service agency that was supposed to help them, and their perceptions of the relocation counselor. If the leaseholder had already moved into a private apartment (n=27), he/she was asked an additional set of detailed questions about the process of finding an apartment.

Fewer than 20% of the leaseholders who needed a voucher (18%, n=9 of 49; Q27) cited having problems getting the voucher. Of these leaseholders, four experienced problems because they were not yet lease compliant; one had a voucher that expired while the leaseholder was searching for a house, another leaseholder was getting evicted, and the remaining leaseholder cited other reasons.

As part of relocation counseling, leaseholders are to receive information about opportunity areas. Opportunity areas are defined as those areas in which the poverty rate is less than 23.49% and the percentage of African American residents is less than 30%. About two-thirds of leaseholders (62%, n=30 of 49; Q30) reported receiving information on opportunity areas. Leaseholders who were employed seemed more likely to be told about opportunity areas than those who were not employed. However, this pattern should be interpreted with caution because of the small numbers of leaseholders who were asked this question.

About one-third of those planning a move to subsidized housing had worked with a relocation counselor (33%, n=16 of 49; Q31). Thirty-nine percent (n=19) did not work with the relocation counselor and 28% (n=13) did not yet have their Housing Choice Vouchers. Of those who did not work with the relocation counselor, many were from developments which were to be rehabilitated; no relocation counselors were assigned to those buildings. The leaseholders who worked with a relocation counselor were asked to report on their experiences. It is important to interpret these data with caution, however, since the sample size is small.

All 16 leaseholders working with the relocation counselor reported they were asked about their neighborhood preferences (Q32). Almost all of these leaseholders also reported that the Relocation Counselor helped them look for an apartment (95%, n=15 of 16; Q34); only one respondent indicated that a counselor did not help them look. The leaseholder who reported not working with the Relocation Counselor to look for an apartment was asked why he/she did not receive this help (Q35). To protect that respondent's confidentiality, we will not present the data from this question.

CHA required that the relocation counselor give the leaseholders information about at least five apartments and that the relocation counselor show leaseholders at least three apartments. Nine respondents received information about fewer than three apartments; six respondents received information about eight or more apartments. The number of apartments respondents received information about ranged from 0 to 60. Nine respondents reported that a Relocation Counselor showed them fewer than three apartments; the remaining seven saw five or more apartments with the Relocation Counselor. The number of apartments that Relocation Counselors shows respondents ranged from 0 to 15.

The leaseholders were asked about their experiences in working with the Relocation Counselor and the agency. They were presented with a series of statements, some phrased positively (for example, it was easy to make an appointment) and others phrased negatively (for example, the counselors were unpleasant or rude) and asked to indicate whether the statement was true or false for them. Most leaseholders agreed with all the positive statements about working with the counselor and disagreed with the negative statements. Table 58 shows responses to each statement.

Indices measuring number of positive service delivery attributes and number of negative service delivery attributes were constructed by adding up the number of "true" and "false" ratings for positive and negative statements. On the positive index, 78% of

respondents agreed with all three positive attributes. With respect to the negative index 78% of respondents disagreed with all four attributes. No leaseholders agreed with more than two of the negative attributes.

Q36.	% Responding"True" Base N=16
a. Easy to make appointment	89
b. Long wait for help	11
c. Difficult to understand materials	5
d. Enough time for appointments	89
e. Counselors unpleasant/rude	0
f. Appointment usually rushed	16
g. Counselors helped me	89

Table 58.	Leaseholders'	Experience	Working with	the Relocation	Counselor
1 4010 001	Licusemonaers	Laperience		the recounter	counselor

Leaseholders who worked with a Relocation Counselor were asked whether they needed help with two specific items while searching for an apartment (Q39), choosing an area to live and childcare. They did not report needing help with these items.

Leaseholders who had found and moved to a private subsidized apartment (with or without the help of the Relocation Counselor) were asked about several factors that may have been a problem for them in finding an apartment with a Housing Choice voucher (Q50). For each factor listed in Table 59 below, leaseholders indicated whether they experienced a big problem, some problem, or no problem.

Problems (Q50)	Percent Big Problem	Percent Some Problem	Percent No Problem	Total % Base N
a. Finding Enough Bedrooms	31	13	56	100 (26)
b. Finding Place They Liked	40	20	40	100 (26)
c. Finding Landlord Who Will Accept Voucher	21	23	56	100 (26)
d. Access to Transportation for Search	25	18	57	100 (25)
e. Landlord Did Not Want to Rent Due to CHA History	27	10	63	100 (26)

 Table 59. HCV: Apartment Search Difficulties

Problems (Q50)	Percent Big Problem	Percent Some Problem	Percent No Problem	Total
f. Landlord Did Not Want Children in Apartment	3	7	90	100 (26)
g. Other Problem	14	4	82	100 (25)

 Table 59. HCV: Apartment Search Difficulties (continued)

The most frequent problem cited among those with vouchers was finding an apartment they liked (60% reporting this as a "big" problem or "some" problem, n=16 of 26). This problem was followed closely by finding a place with enough bedrooms and finding a landlord who would accept vouchers (44% reporting a "big" problem or "some" problem, n=11 of 26). However, it is important to note that for many of the potential factors, leaseholders reported having no problem.

Many leaseholders reported having sufficient time to look for an apartment and at least two apartments from which they could choose. More than half of leaseholders who had found an apartment (56%, n=15 of 26; Q46)) felt they had enough time for the apartment search; nearly three-quarters (73%, n=19 of 26; Q49) stated that they found at least two apartments into which they could move. Of the leaseholders who felt they needed more time, most chose the only apartment they could find (n=5 of 7; Q49).

Of the leaseholders who received help from the Relocation Counselor in looking for an apartment, most did not find the unit they chose through the Relocation Counselor (82%, 12 of 14; Q34 and Q43). The leaseholders who found a unit on their own (including leaseholders who had worked with the Relocation Counselor and those who chose at the outset to look on their own) were asked how they found their new unit (Q44); the data are presented in Table 60 below.

 Table 60. How Leaseholders Not Working With Relocation Counselor Found Their

 New Unit

Q44.	%	
	Base N=24	
Newspaper	29	
Walking or Driving Through Neighborhood	25	
Friends or Family	22	
Other	25	
Total	100	

Leaseholders who worked with a Relocation Counselor but found an apartment without the assistance of the counselor, were asked why they decided not to take the recommended apartments. They were presented with a list of possible reasons and asked to choose one main reason. As Table 61 shows, there were many varied reasons for not renting a recommended apartment.

 Table 61. Main Reason for Not Renting Apartments Recommended by Relocation

 Counselor

Q41.	%
	Base N=16
Apartment Not Big Enough	16
Apartment Not Near Family or Friends	16
Did Not Like Apartment	17
Other Reason	27
Counselor Made No Recommendation	22
Total	100

The twenty-seven leaseholders who rented an apartment with a Housing Choice voucher were asked about the reasons they decided to live in the place they chose (Q47). Leaseholders were presented with a list of possible reasons and asked to choose the main reasons why they decided on their apartment. As Table 62 shows, the most frequently cited reasons for choosing the apartment they did was that they felt comfortable in the neighborhood. Getting a bigger or better apartment and liking the apartment were other main reasons for their choice.

Q47.	%
	Base N=26
Felt Comfortable in Community/Neighborhood	43
To Get Bigger or Better Apartment	27
Convenient Location	20
Liked the Apartment	16
Other Reason	14
Better Transportation	10
Get Away From Drugs and Gangs	10
Near My Job	7
Better Schools	7
To Get a Job	3
Family or Friends Nearby	3
Affordable Rent	3
Recommendation of Counseling Agency	0
Only Unit Available	0

Section 10: Overall Satisfaction with Relocation

As in the first round of data collection, leaseholders were asked about their overall satisfaction with the relocation process. They again reported whether they had any special needs that they thought should have been considered and whether they were treated fairly and with respect during relocation. For each question leaseholders elaborated on how and why their special needs were or were not taken into consideration or how they were or were not treated fairly and with respect. The same coding scheme used on these openended questions in the first round of data collection was again applied in this round.

Ten percent (n= 35 out of 349) of the leaseholders felt that they had special needs that should have been addressed during the relocation process. It is important to note that leaseholders used their own interpretation of the term "special needs" to answer this question; the term was not meant to refer specifically to disabilities. Of the individuals with special needs, only 15 percent (n=5 out of 35) felt that these needs were taken into consideration. Table 63 shows how leaseholders felt their needs were not taken into consideration. Leaseholders could have offered one or more responses to this question.

However, despite only a small number of leaseholders reporting that their special needs were taken into consideration, most leaseholders favorably evaluated their experiences with the CHA. Eighty-five percent of leaseholders (n=290 out of 339) felt that they were treated fairly in the relocation process, and 88 percent (n=299 out of 341) felt that the CHA showed them respect during the relocation process. Leaseholders also provided reasons why they felt they were or were not treated fairly and were and were not shown respect, shown in Tables 63 through 65.

Q166. Why were your special needs not taken care of?	% Base N=30
Did not receive enough information about relocation	7
CHA did not answer questions or give help	27
Did not give an accessible unit	27
Did not receive help with relocation	30
Other	13

Note: Base N reflects number of leaseholders responding. Each leaseholder could provide more than one reason why their special needs were not take care of. A total of 31 reasons were given for Q166.

Q168. In what way were you treated fairly?	%
	Base N=286
CHA told leaseholder exactly what to do	17
Got help with the moving process	38
All needs met and questions answered	29
CHA helped find an apartment/neighborhood leaseholder wanted	12
to live in	
CHA treated all tenants the same	10
Other	14
Q169. In what way were you not treated fairly?	%
	Base N=49
Did not get to move to preferred apartment or area	18
Did not get help finding apartment	4
Had problems with the moving process	39
CHA did not explain the process or answer questions	22
Did not have enough time to find a place to move	8
Other	22

Table 64. Leaseholder Reports on Being Treated Fairly or Not Being Treated Fairly

Note: Base Ns reflects number of leaseholders responding and %s reflect percentage of leaseholders providing each reason. Each leaseholder could provide more than one reason why they were or were not treated fairly. A total of 336 reasons were given for Q168 and 56 reasons for Q169.

Finally, leaseholders were asked whether the CHA showed respect and to explain how the CHA did or did not show respect. These findings are presented in Table 65.

Q171. In what way did the CHA show respect?	%
	Base N=299
CHA was available to answer questions and give help	28
Staff members were nice/helpful	33
CHA paid for or helped with move	18
CHA helped find place to live and offered choices	14
CHA kept leaseholder informed	18
CHA provided resources for food, utilities, furniture, etc.	5
Other	9
Q172. In what way did the CHA not show respect?	%
	Base N=41
CHA looked down on residents and acted rude	21
CHA did not keep leaseholder informed	9
CHA did not answer request for needs	20
Problems with arranging move	21
Other	32

Table 65. Leaseholder Reports on How the CHA Showed or Did Not Show Respect

Note: Base Ns reflects number of leaseholders responding and %s reflect percentage of leaseholders providing each reason. Each leaseholder could provide more than one reason why they were or were not shown respect. A total of 379 reasons were given for Q171 and 41 reasons for Q172.

Special needs, fairness and respect were compared across the leaseholder's age, parenting status, education, employment, and housing status. Table 66 shows the percentage of respondent who had special needs, were treated fairly and were shown respect. A significantly smaller percentage of leaseholders with less than a high school education reported being treated fairly compared to leaseholders with at least a high school education. A significantly higher percentage of younger leaseholders indicated that the CHA treated them with respect compared to older leaseholders.

	Had Special Needs		Treated Fairly		CHA showed Respect	
	Percent yes	Base n	Percent yes	Base n	Percent yes	Base n
AGE						
Younger	8	161	89	157	93*	159
Older	12	187	82	180	83*	180
Observations excluded						
EDUCATION						
Less than HS degree	9	141	80*	138	85	138
HS degree/GED	10	119	90*	117	92	115
Education past HS	9	83	86	79	87	83
Observations excluded						

Table 66. Special Needs, Fairness and Compassion Ratings by Background andDemographic Characteristics

Note: Cells sharing an * are significantly different at p<.05.

Leaseholders who had moved out of their original CHA building were again asked if they believed that they were better, worse, or about the same with regard to opportunities since they moved (Q176). Overall, 59% (n=163 of 276) of these leaseholders said that they felt better about their opportunities, 34% (n=94 of 276) said that they felt the same, and 7% (n=19 of 276) said that they felt worse.

Differences in leaseholders' perceptions of opportunities were examined by current housing status, that is, whether the leaseholder was currently living in CHA public housing or in a private apartment with a Housing Choice Voucher. The results of the analyses are shown in Table 67. Significantly more leaseholders who were in private units with a HCV felt that their life opportunities were better since they had moved, compared to those who were living in public housing.

	Felt better, wors opportunities	TOTAL	
Current Housing Status	Better	Same/worse	
			%
	%	%	(Base N)
СНА	43	57	100 (80)
НСУ	67	33	100 (192)

Table 67. Current Housing Status by Opportunities to Improve Life

The same set of analyses were conducted on the question asking whether the move made it possible for leaseholders to do things that would benefit themselves or their families. Again, only families who had left their original units responded to this question. Results are shown in Table 68. Significantly more leaseholders who had settled into their private market apartments felt that their move would benefit themselves and their family compared to leaseholders who chose to remain in CHA housing. No other differences were significant.

Current Housing Status		Move allow you to benefit self or family		
	% Yes	% No	- Base N	
СНА	29	71	78	
HCV	59	41	181	
Total	50	50	261	

Table 68. Current Housing Status by Q177

Note: Current housing status missing for 2.

Leaseholders who said that they believed that the move gave them or their families the opportunity to better themselves were asked what those opportunities were. Because those who have permanently settled into a private market living situation are the largest, it is useful to examine their responses. Open-ended responses were coded into the following categories: (1) Better environment and living space; (2) Increased opportunities for jobs and education; (3) Convenience, i.e., closer to necessary amenities or family; (4) feeling better about oneself, and (5) Other reasons. Percentages are shown in Table 69.

Q178. Benefit	%	
	Base N=130	
Better Environment/Living Situation	64	
Job/Education	21	
Convenience	18	
Feel better about self	9	
Other	12	

Table 69. Benefits from Move

Note: Base N reflects number of leaseholders responding and %s reflect percentage of leaseholders providing each reason. Leaseholders could provide more than one explanation for how the move benefited them. A total of 161 reasons were given for Q178.

Leaseholders were also asked to provide open-ended responses to the biggest problems they encountered during the relocation process. These descriptions of problems were coded into the response categories shown in Table 70. The most frequently problem was the moving process.

Table 70. Biggest Problems with Relocation

Q173. Problems	% Base N=165
CHA did not give enough information	13
Finding a place to live	22
The moving process	47
Other	24

Note: Base N reflects number of leaseholders responding and %s reflect percentage of leaseholders citing each problem. Leaseholders could cite more than one problem with relocation. A total of 175 problems were collected for Q173.

Leaseholders were also asked to provide suggestions for how the CHA could improve the relocation process. These open-ended responses were re-coded into the categories listed in Table 71. Each leaseholder's response received up to three codes, depending on the number of suggestions made. Forty-nine percent of respondents (173 of 354) provided suggestions for improving the relocation process. In general, respondents made suggestions for better communication, information sharing, and attentiveness.

Table 71. Suggestions

Q174. Suggestion	% Base N=173
Better Communication	12
More time for relocation	21
CHA should provide more information	13
CHA should provide check on residents after move	5
More relocation Counselors to help find apartments	6
Other	52

Note: Base N reflects number of leaseholders responding and %s reflect percentage of leaseholders offering each suggestion. Leaseholders could provide more than one suggestion. A total of 178 suggestions were collected for Q174.

APPENDIX A-1 Methodology

Appendix A-1: Survey Methodology

1.1 Design

The Phase III Follow-up Survey builds upon previous survey research of the CHA's Housing Transformation Initiative (see Table A-1.1) conducted by NORC. In 2002 and 2003 NORC collected baseline and follow-up data from a sample of the Phase II leaseholder population (leaseholders scheduled for relocation in 2002 or whose process started in 2002).⁶ Beginning in late 2003, NORC conducted baseline interviews with a sample of the Phase III leaseholder population (leaseholder population (leaseholders scheduled for relocation in 2002 or whose process of the Phase III leaseholder population (leaseholders scheduled for relocation in 2003 or whose process began in 2003).⁷ NORC followed up with the Phase III sample again in late 2004. (See Section 1.6 Sample for response rates).

Table A-1.1. Sampling Timeline

	2002	2003	2004
Phase II	Baseline	First Follow-Up	
r nase 11	N=1035	N=400	
Dhaga III		Baseline	First Follow-Up
Phase III		N=400	N=400

Note: An additional adult member of the household was randomly selected and interviewed for the Phase III Baseline Survey (N=116).

1.2 Questionnaire

The Phase III Follow-Up Questionnaire included the following 12 sections. The questionnaire can be found in Appendix A-2.

- 1. <u>Informed Consent</u>. This section explains the purpose of the survey, for whom the study is being conducted, how long the survey takes to complete, voluntary participation and confidentiality. Interviewers read the informed consent statement aloud to respondents and answered any questions they had before proceeding.
- 2. <u>Adult Roster</u>. The Adult Roster is a grid for recording information about all of the individuals ages 18 and older who live in the household: first name or initials, sex, age, relationship to leaseholder, employment status, education level, and length of time living in the unit.
- 3. <u>Housing Status</u>. This section begins with a grid for recording the leaseholder's permanent housing choice, temporary housing choice, relocation status in January 2004 and relocation status at the time of the interview. Information from the grid guided the interviewer to one of five subsections, Sections 3A to 3E, that asked detailed questions about the leaseholders housing status, the process of relocation, and working with the Relocation Counselor.

⁶ National Opinion Research Center. 2003. 2002 Resident Relocation Survey Methodology and Results. Chicago, IL: National Opinion Research Center; National Opinion Research Center. 2004. Resident Relocation Survey: Phase II First-Follow-Up Methodology and Results. Chicago, IL: National Opinion Research Center.

⁷ National Opinion Research Center. 2005. *Resident Relocation Survey: Phase III Baseline Methodology and Results*. Chicago, IL: National Opinion Research Center.

- 4. <u>Economic Hardship</u>. These questions ask leaseholders about the hardship they may be experiencing in paying bills or getting goods and services due to lack of money.
- 5. <u>Social Services Utilization and Effectiveness</u>. This section asks leaseholders about the social services they or another member of the household needed, whether the services were obtained, how helpful the services were, and who provided the services.
- 6. <u>Current Housing Unit and Neighborhood</u>. This section includes questions on the neighborhoods and apartments in which the leaseholders live. The questions ask about living conditions, amenities and activities in the neighborhood, transportation, involvement in the neighborhood, and interactions with others in the neighborhood.
- 7. <u>Health Assessment</u>. This section asks general questions about the leaseholder's physical and mental health.
- 8. <u>Children in the Household</u>. This section was directed at leaseholders with minor children in the household (children under the age of 18). For each eligible household, children were enumerated on a household roster, which also collected information on the child's sex, age, relationship to the leaseholder, and the person in the household primarily responsible for the child's care. One focal child was selected at random from the roster. The leaseholder was asked questions about the focal child's experiences, with emphasis on the child's school, activities, health, time spent playing outdoors, and child care.
- 9. <u>Overall Satisfaction</u>. This section asks about the leaseholder's overall satisfaction with the relocation process.
- 10. <u>Demographic Information</u>. This section includes questions on the leaseholder's sex, age, ethnicity, race, marital status and income.
- 11. <u>Locating Questions</u>. This section asks leaseholder's for information on how NORC can contact them about participation in future surveys. Interviewers collect information on name, address, social security number, driver's license number, and contact information for two people who are likely to know how to locate the leaseholder in the future.
- 12. <u>Interviewer Observations</u>. Interviewers recorded their observations in this section of the questionnaire. Information on the interview itself and the condition of the leaseholder's building were recorded.

1.3 Survey Materials

The following materials were developed for leaseholders:

<u>Advance Letters</u>. These letters, addressed to leaseholders, explain the purpose of the survey, introduce the funding source and the organization collecting the data and notes that the interview would be conducted in-person. A copy of the letters can be found in Appendix A-6.

<u>Brochure</u>. The brochure describes the goals and specific features of the study. A copy of the brochure is provided in Appendix A-7.

<u>Hotline Card</u>. The yellow card was provided to respondents who verbalized to survey interviewers a need for help or social services. The card contained the telephone number for the Service Connector Hotline and the City Services Hotline.

The following materials were developed for the use by NORC survey interviewers.

<u>Interviewer Manual</u>. The manual includes an overview of the project, explains survey protocols, and describes administrative procedures.

<u>Frequently Asked Questions and Answers (FAQs)</u>. The FAQs list anticipated questions and their answers to ensure that respondents receive consistent and accurate information about the study.

1.4 Institutional Review Board

NORC's Institutional Review Board (IRB) must review and approve of all research protocols before any research can be conducted. An application, an abstract of the study, and the materials developed for respondents were reviewed and approved by the NORC IRB. A copy of the IRB certificate can be found in Appendix A-8.

1.5 Staffing

The NORC project team included Project Director Cathy Haggerty, Statistician Colm O'Muircheartaigh, Principal Research Scientist Ken Rasinski, Senior Survey Methodologist Lisa Lee, Survey Methodologists Ned English and Jennifer Beck, Survey Specialist Dina Berin, Field Staff Ezella Pickett and Linda Woodley, and IT Manager Syed Ahsan.

Eleven interviewers conducted in-person interviews. All of the interviewing staff were African American women between the ages of 22 and 59. Three of the interviewers were current or former CHA residents.

1.6 Sample

To understand the Phase III follow-up, it is necessary to first explain the Phase III baseline sample. NORC received a list of 1547 leaseholders from the CHA in December 2003 to use for the Phase III baseline, consisting of the Phase III cohort of leaseholders. NORC identified on this list 365 leaseholders that were members of both the Phase II and Phase III cohorts and therefore had a chance of being selected into the previous Phase II follow-up sample. In fact, 156 of these 365 leaseholders were selected as part of the Phase II follow-up pretests. We excluded these 156 + 36 = 192 Phase II/Phase III leaseholders from the Phase III frame. Consequently, NORC had 1547 – 365 = 1182 Phase III only leaseholders and 365 -192 = 173 Phase II/III leaseholders who had not been approached since the Phase II baseline survey.

For the Phase III baseline, NORC selected a total of 400 leaseholders from this frame. Of these 400, 350 were drawn from the 1182 Phase III only list and 50 were drawn from the 173 Phase II/Phase III list. A stratified systematic sample was selected in each

instance. The tables below present the population and sample distribution by development for the Phase III baseline.

For the Phase III follow-up, NORC attempted to interview all 400 leaseholders selected in the baseline. Interviews were attempted at all 400 baseline-selected leaseholders whether they completed a baseline interview or not. While 363 respondents completed interviews in the baseline, 357 did so in the follow-up. Of the 357 interviews completed in the follow-up, 340 also completed interviews in the baseline while 17 were new to the follow-up. Tables A-1.2 through A-1.4 below summarize the results of the Phase III baseline and follow-up by development.

Development	Population Count	Percent	Sample Count	Sample Percent
ABLA Homes	70	5.9	21	6.0
Hilliard Homes	177	15.0	53	15.1
Robert Taylor Homes	183	15.5	54	15.4
Rockwell Gardens	5	0.4	1	0.3
Stateway Gardens	157	13.3	46	13.1
Trumbull Park	291	24.6	86	24.6
Wentworth Gardens	299	25.3	89	25.4
TOTAL	1182	100	350	100

Table A-1.2. Population and Sample of Leaseholders in Phase III Frame Only

 Table A-1.3. Population and Sample of Phase II/Phase III Leaseholders

Development	Population Count	Percent	Sample Count	Sample Percent
Bridgeport Homes	50	28.9	15	30.0
Lowden Homes	45	26.0	13	26.0
Rockwell Gardens	57	32.9	16	32.0
Stateway Gardens	20	11.6	6	12.0
Wentworth Gardens	1	0.6	0	0.0
TOTAL	173	100	50	100

Development	Eligible Leaseholder Population	Number of Leaseholders Sampled	L	umber o easeholde Completes P	er	Follow-up Response Rate (%)
ABLA Homes	70	21	19	18	19	90.4
Hilliard Homes	177	53	45	41	42	79.2
Robert Taylor Homes	183	54	48	45	51	94.4
Rockwell Gardens	62	17	16	15	15	88.2
Stateway Gardens	177	52	45	43	44	84.6
Trumbull Park	291	86	81	75	79	91.9
Wentworth Gardens	300	89	84	79	81	91.0
Bridgeport Homes	50	15	15	14	14	93.3
Lowden Homes	45	13	10	10	12	92.3
TOTAL	1355	400	363	340	357	89.2

Table A-1.4. Total Population, Sample and Completes in the Phase III Follow-up Frame

Note: B=Baseline, P=Panel (leaseholder participated in both Baseline and Follow-up), and F=Follow-up.

1.7 Preparation for Data Collection

To prepare for data collection the survey team performed the following tasks: (1) reviewed the survey plan drafted for the Phase III baseline survey; (2) reviewed and modified the safety protocols; (3) re-established our Hyde Park site office; (4) developed computing system specifications for the receipt, data-entry and coding of questionnaires; (5) prepared respondent materials; and (6) created interviewer training materials.

The survey plan, as specified for Phase III baseline did not require further modification for Phase III Follow-Up.

Rigorous safety procedures were used for Phase III Follow-Up data collection. Interviewers worked in teams and called the field manager at the end of each workday. Interviewers with evening appointments gave the name and address of the respondent to the field manager and always had another interviewer accompany them on that interview.

The Hyde Park office space used during the previous data collection efforts were again secured for Phase III follow-up. This office was equipped with desks, computers, and a table and chairs to accommodate small group meetings. The space was used throughout the field period by the field manager and interviewers for weekly one-on-one and group meetings. When visiting the office, interviewers could also restock their supply of respondent and interviewer materials. When not in the field with the interviewers, the Field Manager was at this office reviewing questionnaires, meeting with interviewers, or updating the computing system with the most current case status information.

The computing system requirements for Phase III follow-up were identical to previous rounds. There were no changes needed to the receipt system – that system was simply used again. The receipt system allowed the field manager to monitor the status of completed and pending cases. Since a different questionnaire was used, a new data entry and coding system was developed. The computer assisted data entry (CADE) system was used to capture questionnaire data. The coding system was a spreadsheet program that enabled open-ended and other-specify responses to be sorted and coded. Once the questionnaire

was finalized the system specifications were documented during a walkthrough of the instrument with the survey and programming staff.

Respondent materials, as described in Section 1.3, were developed using the previous rounds has a model. NORC sent the advance letter prior to the initial contact from an interviewer via U.S. First Class mail. Interviewers carried copies of the advance letter to provide to respondents who failed to receive the advance letter via U.S. mail.

Training materials, as described in Section 1.3, were adapted from training materials used in previous rounds. The materials convey the important aspects of the survey and facilitate mastery of the survey instrument. The materials include a training agenda, a manual for interviewers, question by question specifications, prepared answers for anticipated questions about the survey, and mock interviews to be used during practice sessions.

1.8 Interviewer Recruitment and Training

Interviewers staffed for Phase III data collection who worked efficiently and successfully completed their assignments were invited to collect data for Phase III followup. Nine of these interviewers were available to work during the time period scheduled for data collection. Their efforts were supplemented by two additional NORC experienced interviewers.

In addition to the one-day General Training all NORC interviewers receive, NORC conducted a two-day project-specific training to teach interviewers about the Resident Relocation Study, the survey instrument and other important aspects of the survey. The training took place at the NORC Hyde Park office on October 14 and 15, 2004.

1.9 Data Collection

This section provides a brief overview of the Phase III data collection process.

<u>Schedule</u>. Data collection was scheduled to last three months. Data were collected between October 2004 and January 2005.

<u>Safety Protocol</u>. Interviewers worked in teams of two and usually conducted interviews between the hours of 10am and 4pm. At the interviewers' discretion an interview could be completed alone. Interviewers with appointments during the evening hours completed those interviews with another interviewer present.

<u>Respondent Incentives</u>. An incentive payment of \$15 was given to each leaseholder at the end of the interview. Respondents signed a statement indicating they received payment.

<u>Survey Management</u>. One field manager supervised 11 field interviewers. Interviewers attended weekly one-on-one meetings with the field manager at the Hyde Park office. At this meeting, the field manager reviewed completed interviews, provided feedback about the quality of the work, and discussed strategies to gain the cooperation of respondents.

<u>Validation</u>. Ten percent of the respondents interviewed by each interviewer were contacted post interview to ensure that the interview was completed according to specifications and that the interviewer performed in a professional manner.

<u>Results</u>. NORC interviewers completed 357 interviews with leaseholders for an overall response rate of 89%.

1.10 Data Preparation

This section describes how the completed questionnaires were processed by NORC central office staff.

Editing. Once per week interviewers delivered the cases they completed to the field manager. The field manager and interviewer reviewed each case together and checked the questionnaires for the following: (1) the skip patterns were followed properly, (2) data had been recorded at all critical questions and, (3) the verbatim responses were legible. Prior to data entry, another editing step was performed to prepare the case for data entry after the case was received at the NORC data preparation center.

<u>Data Entry</u>. After the field manager completed the case review and edit steps, the completed cases were transferred via interoffice mail delivery to the NORC data preparation center. The cases underwent a second editing and were recorded as received. Data from the cases were entered into the computer assisted data entry (CADE) system. A random ten percent of the cases were data entered twice to check for errors that may be introduced during data entry. The error rate was less than 1% and errors identified by this process were corrected.

<u>Coding</u>. The survey instrument captured a limited number of open-ended or verbatim responses. Open-ended responses were exported to an Access Database to assist in sorting and reviewing responses. A survey specialist and research scientist categorized the responses and then assigned codes to each category.

<u>Data Cleaning</u>. After the data were keyed, a set of question frequencies were reviewed to check that the requisite number of responses were recorded at each question. Special cross tabs were produced during this process to facilitate correction of the dataset when the requisite responses were missing or too many responses were present.

<u>Dataset</u>. Questionnaire data were imported to SAS to perform the analysis for this report. A copy of the questionnaire weighted frequencies can be found in Appendix A-3.

1.11 Weights

A sampling probability was calculated for the 350 cases from the 1182 Phase III only leaseholders. This value equaled 350/1182, or .2961. Next, a sampling probability for the remaining 50 Phase II/Phase III cases was calculated. For simplicity, it was assumed that the 50 cases were sampled from the 365 Phase II/Phase III leaseholders. This sampling probability equaled 50/365, or .1370.

For the Baseline survey, data were collected from 363 of the 400 cases, giving a response rate of 91%. For the Follow-up survey data were collected from 357 of the 400 cases, giving a response rate of 89%. Twenty-three leaseholders who participated in the Baseline survey did not participate in the Follow-up. Seventeen leaseholders who participated in the Follow-up survey did not participate in the Baseline. Both Baseline and Follow-up data were collected from a total of 340 leaseholders.

A preliminary case weight was calculated by applying the inverse of the first sampling probability (1/.2961=3.377) to the 350 Phase III only cases and the inverse of the second sampling probability (1/.1370=7.300) to the 50 Phase II/Phase III cases. To reflect participation in the Baseline wave, the Follow-up wave and both waves (i.e., those in the panel), three separate weights were calculated, one to use when analyzing the 363 Baseline cases (called b_wt2 in the data file), one to use when analyzing the 357 Follow-up cases (called fu_wt in the data file) and one to use when analyzing the 340 panel cases (called panel_wt in the data file). Because the response rates were generally high and did not vary markedly by building no adjustment for nonresponse was made. However, each weight was scaled to its respective sample size by dividing it by the average weight for the sample in question.

APPENDIX A-2

Resident Relocation Survey Phase III Follow-up Leaseholder Questionnaire

Resident Relocation Survey

Phase III Follow Up Leaseholder Questionnaire



FI Name: FI ID# Interview Date Final Disposition Code	/	/
Leaseholder Case ID#: Leaseholder Name: Current Address:		

Conducted by A National Organization for Research At the University of Chicago



BEGIN TIME:	;
END TIME:	:

Section 1: Informed Consent

Hello, my name is _____ [INTERVIEWER NAME]. May I please speak with [LEASEHOLDER NAME]?

[TO THE LEASEHOLDER:]

Hello, my name is _____ [INTERVIEWER NAME]. I am from NORC, a National Organization for Research at the University of Chicago.

Last Winter, we asked you or attempted to ask you to be a part of a survey about the Chicago Housing Authority's Plan for Transformation project, which is relocating leaseholders from CHA developments due to building demolition and rehabilitation. The MacArthur Foundation wants to find out if you are getting the help that you need and if your rights as a leaseholder are respected.

We are asking the same 400 people we interviewed or attempted to interview last winter to take part in this follow-up survey. Your answers will help to improve the relocation process in the future. The survey will take about 1 hour. It is completely up to you to decide whether you want to do the survey. Whether or not you decide to participate, you will not lose any rights or services you are entitled to.

If you decide to participate, we will ask you about your relocation experiences. We will also ask you about the housing unit and neighborhood you live in now and how the relocation has affected you and other household members.

We will keep the information you give us private. The CHA will not be able to link your name with any answers you give. Any reports released on this survey will summarize the findings, without giving names or other information that would identify you.

If you have any questions about this study or about the relocation project, please call our toll-free project number at 1-866-264-8222.

Section 2: Adult Roster

I'd like to ask you about everyone living in this household who is <u>18 years old or older</u>. We will start with you, then continuing with the oldest, please tell me the names or initials and ages of every <u>adult over the age of 18</u> who lives here. Please be sure to include roomers, people living here for two months or more, anyone living here who has no where else to live, and those who usually live here but are away because they are at school, in a hospital or some other place temporarily.

	SI	HOWCARD A	SHOWCA	RD B	SHOW	CARD C			
R.1	Row	R.2 Please tell me the first name or initials of each person living in this household starting with you and then the oldest person.	R.3 Is NAME male or female?	R.4 What was NAME's age at (his/her) last birthday?	R.5 What is NAME's relationship to you?	R.6 Please look at card A. What is NAME's employment status? Is he/she READ EMPLOYMENT CATEGORIES BELOW	R.7 IF NAME'S EMPLOYMENT STATUS = 3 or 4, ASK Please look at Showcard B. Which of the following best describes your current situation? READ CATEGORIES. CODE ALL THAT APPLY.	R.8 Please look at card C. What is NAME's education level? Is he/she READ EDUCATION CATEGORIES BELOW	R.9 How long has NAME been living in this unit? Please answer in months or years.
R			ΜF		SELF				mo / yr (CIRCLE ONE)
1			MF						mo / yr
2			MF						mo / yr
3			MF						mo / yr
4			MF						mo / yr
5			MF						mo / yr
6			ΜF						mo / yr
7			MF						mo / yr
8			MF						mo / yr

RELATIONSHIP STATUS

- 1. Husband/Wife
- 2. Girlfriend/Boyfriend
- 3. Parent
- 4. In-law
- 5. Aunt/Uncle
- 6. Son/Daughter
- 7. Foster child
- 8. Niece Nephew
- 9. Grandson/daughter
- 10. Cousin
- 11. Roomer/Border
- 12. Housemate/roommate
- 13. Other non-related person

EMPLOYMENT STATUS

- 1. Working full-time
- 2. Working part-time
- 3. Unemployed, looking for work
- 4. Unemployed, not looking for work

INTERVIEWER: If NAME's employment status = 3 or 4, go to R.7. Otherwise, skip to the next question on the roster.

UNEMPLOYMENT STATUS

- 1. I looked but couldn't find a job
- 2. I have difficulty getting transportation to where jobs are
- 3. I lack skills, training or education that qualify me for jobs
- 4. I have a felony record that makes it difficult to find a job
- 5. In job training
- 6. Temporarily laid off
- 7. Retired
- 8. Disabled/have health problem, can't maintain job
- 9. Keeping house
- 10. In school
- 11. At home caring for child
- 12. Caring for someone with a health condition
- 13. Something else
- (specify)_
- DK. DON'T KNOW
- REF. REFUSED

HIGHEST EDUCATIONAL LEVEL COMPLETED

- 1. Eighth grade or less
- 2. Beyond eighth grade but no high school graduation
- 3. GED
- 4. High school graduation
- 5. Trade or vocational school
- 6. One to three years of college
- 7. Graduated four year college
- 8. Some graduate education
- 9. Graduate degree
- 10. Post graduate education

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Section 3: Housing Status

1. As part of the CHA relocation process, you completed a housing choice survey. You may have changed your permanent housing choice since that time. Please tell me your current <u>permanent</u> housing choice. Is it	2. IF CHA IS PERMANENT HOUSING CHOICE ASK: What is your temporary housing choice? Is it	3. In January 2004, where in the process of relocation were you? Were you	4. Where in the process of relocation are you now? Are you	SECTION VERSION TO GO TO.
New or rehabilitated CHA unit	New or rehabilitated CHA unit	In your <u>original unit or building or in a</u> <u>temporary or make-ready unit</u> waiting for new or rehabbed CHA housing unit to be ready	In your <u>original unit or building or in a temporary or</u> <u>make-ready unit</u> waiting for new or rehabbed CHA housing unit to be ready	GO TO 3B
			☐ In an <u>unsubsidized</u> living situation waiting for a new or rehabbed CHA housing unit to be ready	GO TO 3A
			Already in a <u>new or rehabbed CHA unit</u>	GO TO 3B
		Already in a <u>new or rehabbed unit</u> in CHA public housing	In an <u>unsubsidized</u> living situation waiting for a new or rehabbed CHA housing unit to be ready	GO TO 3A
			Already in a <u>new or rehabbed CHA unit</u>	GO TO 3B
	A Section 8 (housing choice) voucher	☐ In a <u>Section 8 housing unit</u> waiting for a new or rehabbed CHA unit to be ready.	☐ In a <u>Section 8 housing unit</u> waiting for a new or rehabbed CHA unit to be ready.	GO TO 3C
			In your <u>original unit or building or in a temporary or</u> <u>make-ready unit</u> waiting for new or rehabbed CHA housing unit to be ready	GO TO 3B
			☐ In an <u>unsubsidized</u> living situation waiting for a new or rehabbed CHA housing unit to be ready	GO TO 3A
			Already in a <u>new or rehabbed CHA unit</u>	GO TO 3B
		In your <u>original unit or building or in a</u> temporary or make-ready unit waiting for new	□ In a <u>Section 8 housing unit</u> waiting for a new or rehabbed CHA unit to be ready.	Go TO 3E
			In your <u>original unit or building or in a temporary or</u> <u>make-ready unit</u> waiting for new or rehabbed CHA housing unit to be ready	GO TO 3D
			In an <u>unsubsidized</u> living situation waiting for a new or rehabbed CHA housing unit to be ready	GO TO 3A
			Already in a <u>new or rehabbed CHA unit</u>	GO TO 3B
	Unsubsidized living	In an <u>unsubsidized</u> living situation waiting for a new or rehabbed CHA	In an <u>unsubsidized</u> living situation waiting for a new or rehabbed CHA housing unit to be ready	GO TO 3A
	situation	housing unit to be ready	Already in a <u>new or rehabbed CHA unit</u>	GO TO 3B

CONTINUED FROM PREVIOUS PAGE					
CURRENT <u>PERMANENT</u> HOUSING CHOICE	TEMPORARY HOUSING CHOICE	In January 2004, where in the process of relocation were you? Were you	Where in the process of relocation are you now? Are you	SECTION VERSION	
A Section 8 (housing choice)		In your <u>original unit or building or in a</u>	□ In a <u>Section 8 housing unit</u> .	GO TO 3E	
voucher.	temporary or make-ready unit waiting for a Section 8 voucher or housing.	In your <u>original unit or building or in a temporary or</u> <u>make-ready unit</u> waiting for a Section 8 voucher or housing.	GO TO 3D		
			☐ In an <u>unsubsidized</u> living situation waiting for a Section 8 voucher or housing.	GO TO 3A	
		□ In a <u>Section 8 housing unit</u> .	□ In a <u>Section 8 housing unit</u> .	GO TO 3C	
		□ In an <u>unsubsidized</u> living situation	□ In a <u>Section 8 housing unit</u> .	GO TO 3E	
		waiting for a Section 8 voucher or housing	In your <u>original unit or building or in a temporary or</u> <u>make-ready unit</u> waiting for a Section 8 voucher or housing.	GOTO 3D	
Unsubsidized living situation		In your <u>original unit or building or in a</u>	□ In an <u>unsubsidized</u> living situation	GO TO 3A	
		temporary or make-ready unit waiting for housing in an unsubsidized living situation.	In your <u>original unit or building or in a temporary or</u> <u>make-ready unit</u> waiting for housing in an unsubsidized living situation.	GO TO 3B	
		□ In an <u>unsubsidized</u> living situation	□ In an <u>unsubsidized</u> living situation	GO TO 3A	

INTERVIEWER: IF R GIVES A SITUATION THAT IS NOT ON THE GRID. PLEASE WRITE THEIR ANSWER TO EACH QUESTION BELOW AND SKIP TO Q53.

		GO TO Q53

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Section 3A: Left CHA or Section 8 for Unsubsidized Housing

5. When did you move out of your original CHA unit?

_____ MONTH _____DAY _____ YEAR

DON'T KNOW	DK
REFUSED	REF

6. Why did you move to unsubsidized housing? Would you say...

To get a better apartment To live in a better neighborhood	
To be closer to better schools	
To be closer to family and friends	4
Because I was evicted from previous apartment	5
Because I am no longer eligible for subsidy	6
Some other reason, please specify	
·····	7
DON'T KNOW	
REFUSED	REF

If Q6 = 5, then go to Q6b. Otherwise go to Q6c

6b. What was the reason for the eviction?

6c. Please look at Showcard D. What best describes the place where you live? Is it...

A house that I own An apartment that I own Other arrangement, that I own (SPECIFY)	
	3
A house that I rent	4
An apartment that I rent	5
Other arrangement that I rent (SPECIFY)	
	6
I stay for free	7
Some other arrangement, please specify	
	8
DON'T KNOW	DK
REFUSED	REF

SHOWCARD D

If Q6c= 7, then go to Q6d. Otherwise go to Section 4, Q53.

6d. Who owns or rents the place where you stay? A relative, friend, or someone else?

Relative	1
Friend	2
Samaana alaa inlagaa anaaifi	
Someone else, please specify	
	3

6e. Is it a house, apartment or other?

House Apartment	
OTHER, please specify	
DON'T KNOW	
REFUSED	REF

7. Since the relocation process started, have you lived anywhere else in between the time you left your original CHA apartment and moved to the place you live now?

YES1	
NO2	→ SKIP TO SECTION 4, Q53
DON'T KNOWDK	
REFUSEDREF	→ SKIP TO SECTION 4, Q53

8. How many other places did you live?

(NUMBER)

SKIP TO Section 4, Q53.

Section 3B: In New or Rehabilitated CHA Unit or in Temporary/Make-Ready CHA Unit Waiting for New or Rehabbed CHA Unit or Unsubsidized Situation

9. When did you move out of your original CHA unit?				
MONTHDAYYEAR				
HAS NOT MOVED				
10. Did you see your unit or any other unit in the development before you moved there?				
YES				
11. Why did you not see any units in your development before moving there? CODE ALL THAT APPLY.				
WAS NOT GIVEN THE OPPORTUNITY				
12. Since the relocation process started, have you lived anywhere else in between the time you left your original CHA apartment and moved to the place you live now?				
YES1 NO				
13. How many other places did you live?				
(NUMBER)				

SKIP TO Section 4, Q53.

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Section 3C: Still in Section 8 Housing

14. When did you move out of your original CHA unit?
MONTHDAYYEAR
DON'T KNOWDK REFUSEDREF
15. Since the relocation process started, have you lived anywhere else in between the time you left your original CHA apartment and moved to the place you live now?
YES
16. How many other places did you live? (NUMBER)
17. Your Service Connector is your case manager who is assigned to you because you are a CHA resident. They can help you connect with resources in your community by referring you to such services as job training, child care, and financial literacy counseling. Since you moved to your current address, how many times have you been contacted by the Service Connector?
Times
DON'T KNOWDK REFUSEDREF
17b. Do you have any concerns about keeping or staying eligible for your (Section 8/Housing Choice) voucher?
YES
17c. What are your concerns?

IF R is in Section 8 housing waiting for a new or rehabbed CHA unit, go to Q17d. Otherwise, skip to SECTION 4, Q53.

YES)	1	
NO.			17F
DON	N'T KNOW	DK	ECTION 4, Q53
REF	USED		ECTION 4, Q53
7e.	, , , , , , , , , , , , , , , , , , ,	n maintain lease compliance and your right kely, somewhat likely, or not very likely?	to return to
Ven	/ likely		
	newhat likely		
	very likely		
	N'T KNOW		
	•••••		

SKIP TO Section 4, Q53.

Section 3D: Moving to Section 8 Housing

18.Please look at Showcard E. Your (temporary or permanent) housing choice is to get an apartment with a (Section 8/Housing Choice) voucher. Why are you not living in Section 8 housing? Because you are...

Working to become lease compliant Waiting to receive Section 8 voucher	2
Looking for an apartment Found an apartment, not yet moved Prefer to stay in CHA public housing	4
Some other reason, please specify	
DON'T KNOW REFUSED	DK

SHOWCARD E

INTERVIEWER: IF R HAS MOVED FROM ORIGINAL UNIT GO TO Q19. OTHERWISE, SKIP TO SECTION 3E, Q27.

19.When did you move out of your original CHA unit? _ MONTH _____DAY _____ YEAR DON'T KNOWDK REFUSED REF 20. Since the relocation process started, have you lived anywhere else in between the time you left your original CHA apartment and moved to this place you live in now? YES1 NO......2 → SKIP TO BOX BEFORE Q22 DON'T KNOWDK REFUSED REF → SKIP TO BOX BEFORE Q22 21. How many other places did you live? (NUMBER)

	DK
REFUSED	REF

INTERVIEWER: IF R HAS MOVED FROM ORIGINAL UNIT TO A TEMPORARY OR MAKE-READY CHA UNIT GO TO Q22. OTHERWISE, SKIP TO SECITON 3E, Q27.

22. Did you see your unit or any other unit in the development before you moved there?

YES1	→ SKIP TO SECTION 3E, Q27
NO2	
DON'T KNOWDK	→ SKIP TO SECTION 3E, Q27
REFUSED REF	→ SKIP TO SECTION 3E, Q27

23. Why did you not see any units in your development before moving there? CODE ALL THAT APPLY.

WAS NOT GIVEN THE OPPORTUNITY DID NOT ASK TO SEE THEM	
DID NOT HAVE TIME	3
WAS UNABLE TO GET THERE (TRANSPORTATION) OTHER REASON, (SPECIFY)	4
·	5
DON'T KNOWREFUSEDR	DK

GO TO Section 3E, Q27.

Section 3E: Moving to or living in Section 8 Housing

I would like to ask you about the process of finding an apartment with a (Section 8/Housing Choice) voucher.

When did you move out of your original CHA unit?	
MONTH DAY YEAR	
DON'T KNOWDK	
REFUSED REF	
Since the relocation process started, have you lived anywhere el left your original CHA apartment and moved to this place you live	
YES	
NO	→ SKIP TO Q27
DON'T KNOWDK	
REFUSED	→ SKIP TO Q27
How many other places did you live?	
(NUMBER)	
DON'T KNOWDK	
REFUSED REF	
[Are you having] or [did you have] problems getting your Section	8 voucher?
YES1	
NO2	→ GO TO Q29
DON'T KNOWDK	→ SKIP TO Q29
REFUSED REF	→ SKIP TO Q29
What problems?	
What is the name of the service agency that is supposed to help	you find an apartment?
	→SKIP TO Q30
DON'T KNOWDK	
	→SKIP TO Q30

29a. Is it that you don't know the name, or that you didn't know there was an agency assigned to help you?

Didn't know name1
Didn't know there was an agency assigned to help2

30. An "opportunity area" is a city or neighborhood that has residents with a mixture of income levels, races, and ethnicities. Did anyone talk to you about opportunity areas?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

31. The Relocation Counselor is the person who is supposed to help you find Section 8 Housing and to help you prepare to move to a new community. After you got your (Section 8/Housing Choice) voucher, did you work with the Relocation Counselor?

YES1	
NO2	→SKIP TO BOX BEFORE Q43
DO NOT HAVE SECTION 8 VOUCHER	→SKIP TO BOX BEFORE Q43
DON'T KNOWDK	→SKIP TO BOX BEFORE Q43
REFUSED REF	→SKIP TO BOX BEFORE Q43

32. Did the Relocation Counselor ask you what neighborhoods or cities you wanted to move to?

YES1	
NO2	→ SKIP TO Q34
DON'T KNOWDK	→ SKIP TO Q34
REFUSED REF	→ SKIP TO Q34

33.What neighborhoods or cities did you tell the Relocation Counselor you wanted to move to? [INTERVIEWER PROBE FOR NAME OF NEIGHBORHOOD, NAME OF CITY, OR INTERSECTION]

DON'T KNOW	DK
REFUSED	REF

34. Did a Relocation Counselor help you look for an apartment?

YES	→ SKIP TO Q36
DON'T KNOWDK REFUSEDREF	

35.Here is a list of possible reasons why the Relocation Counselor did not help you look for an apartment. Tell me which ones apply to your situation?

		Yes	No
a.	I got the help I needed from friends or family	1	2
b.	I decided to look on my own	1	2
C.	It was difficult to make an appointment	1	2
d.	The wait time was too long	1	2
e.	I work during the hours that the counselors can meet	1	2
f.	I didn't have child care	1	2
g.	There was too much paperwork	1	2
h.	My appointment was rushed	1	2
i.	The counselor was rude or unpleasant	1	2
j.	Other (specify)		

36.To help us understand your experience working with a relocation counselor I am going to read a list of statements. Please tell me if each statement is true or false.

		True	False
a.	The counselors were easy to make appointments with	1	2
b.	I often had to wait a long time before getting help	1	2
C.	It was difficult to understand the materials they gave me	1	2
d.	I usually had enough time during my appointments	1	2
e.	The counselors were unpleasant or rude	1	2
f.	My appointments were usually rushed	1	2
g.	The counselors helped me with what I needed help with	1	2

37. How many apartments did the Relocation Counselor tell you about? (Including those that were on a list)

NUMBER OF APARTMENTS	
DON'T KNOW	DK
REFUSED	REF

38. How many apartments did the Relocation Counselor take you to see?

NUMBER OF ADDRESSES	
DON'T KNOW	DK
REFUSED	REF

39.While you (are/were) searching for an apartment, (do/did) you need help with ...

40.[IF YES:] Has the Relocation Counselor given you the help that you needed?

	YES	NO	DON'T KNOW	REF
a. Choosing an area to move to?	1	2	DK	REF
b. Finding child care?	1	2	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF

41.You may have decided not to take apartments that the Relocation Counselor told you about. From Showcard F can you tell me the number next to the **main** reason you made this decision. READ CATEGORIES BELOW.

Bad neighborhood	1
Landlord won't accept children	2
Stores too expensive	3
Apartment in poor condition	
Apartment not big enough	5
Apartment not near schools	6
Apartment not near family or friends	7
Did not like apartment	8
Some other reason (SPECIFY BELOW)	9
DOES NOT APPLY	N/A
DON'T KNOW	DK
REFUSED	REF

SHOWCARD F

IF Q41 = 8 GO TO Q42 OTHERWISE GO TO BOX BEFORE Q43

42. Why did you not like the apartments the Relocation Counselor told you about?

IF R IS LIVING IN SECTION 8 HOUSING CURRENTLY CONTINUE. OTHERWISE SKIP TO SECTION 4, Q53.

43. Now I want to know how you found the unit that you chose. Did you find this apartment
Through the Relocation Counselor
44. Please look at Showcard G. How did you find your new apartment? Was it
Through a friend or family member,
DON'T KNOWDK REFUSEDREF
45. Once you got your (Section 8/Housing Choice) voucher how long did it take you to find the apartment that you chose?
DAYS/WEEKS/MONTHS [CIRCLE ONE]
DON'T KNOWDK REFUSED REF
46. Did you feel that you had enough time to find an apartment, or could you have used more time?
Had enough time

47.Please look at Showcard H and tell me the number next to the **main** reasons that you decided to live in the place that you chose. READ CATEOGRIES BELOW. CIRCLE ALL THAT APPLY

Recommendation of the counseling agency Better schools for my children Family or friends nearby	2
Convenient location	
To be near my job	
To get a job	6
I liked the apartment	7
To get a bigger or better apartment	
This was the only unit available	9
Affordable rent	10
To have better transportation	
To get away from drugs and gangs	12
Felt comfortable in community/neighborhood	13
Some other reason (SPECIFY)	
· · ·	14
DON'T KNOW	
REFUSED	REF

SHOWCARD H

IF Q47 = 7 GO TO Q48 OTHERWISE GO TO Q49

48. Why did you like the apartment?

49.During your apartment search, did you find at least two apartments that you could have moved to, or did you choose the only place you could find?

Found at least two apartments I could have moved to1	I
Chose the only place I could find2	2
DON'T KNOWDK	Č
REFUSED REF	:

50. I'm going to read a list of factors that may or may not affect someone who is looking for an apartment to rent with a Section 8 voucher. Please think about your situation and tell me if you have experienced a <u>big</u> problem, <u>some</u> problem, or <u>no problem at all</u> when you are/were looking for a place to live.

		BIG PROBLEM	SOME PROBLEM	NO PROBLEM	DON'T KNOW	REFUSED
a.	Finding a place with enough bedrooms. Would you say that's a …	1	2	3	DK	REF
b.	Finding a place that you like. Would you say that's a …	1	2	3	DK	REF
C.	Finding landlords that will accept Section 8 vouchers.	1	2	3	DK	REF
d.	Not having access to transportation for apartment hunting.	1	2	3	DK	REF
e.	Landlords who did not want to rent to you because you are coming from CHA public housing.	1	2	3	DK	REF
f.	Landlords who did not want to rent to you because you had children	1	2	3	DK	REF
g.	Anything else that was a problem for you in looking for an apartment? (Specify below)	1	2	3	DK	REF
		1	2	3	DK	REF

51. In what month and year did you start looking for an apartment?

MONTH	
YEAR	
WITHIN THE LAST MONTH	1
DON'T KNOW	DK
REFUSED	REF

52. Has your Relocation Counselor contacted you since your move?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

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Section 4: Economic Hardship

Sometimes families have trouble paying a bill or getting the goods and services they need because they do not have enough money. The next several questions ask about these kinds of experiences you may have had in the last 12 months.

53. Has your gas or electricity been turned off in the last 12 months because you couldn't afford to pay the bill?

YES1	
NO2	→ SKIP TO Q54
I DO NOT PAY GAS OR ELECTRICITY	→ SKIP TO Q54
DON'T KNOWDK	→ SKIP TO Q54
REFUSED REF	→ SKIP TO Q54

53b. How many times?

Times _____

DON'T KNOW	DK
REFUSED	REF

54. Has your phone been disconnected, or have you gone without a phone at any time in the last 12 months because you could not afford it?

YES1	
NO2	→ SKIP TO Q55
DON'T KNOWDK	→ SKIP TO Q55
REFUSED REF	→ SKIP TO Q55

54b. How many times?

Times _____

DON'T KNOW	DK
REFUSED	REF

55. Was there anytime in the last 12 months that you could not pay your rent?

NO	YES	1	
DON'T KNOW	NO	2	→ SKIP TO Q56
	I DO NOT PAY RENT	3	→ GO TO Q55C
	DON'T KNOW	DK	→ SKIP TO Q56
REFUSED REF → SKIP TO Q56	REFUSED	REF	→ SKIP TO Q56

Times _____

DON'T KNOW	DK
REFUSED	REF

SKIP TO Q56

55c. Who pays your rent?

56. Were any of your belongings ever repossessed in the last 12 m pay the bill?	onths because you could not	
YES1 NO	→ SKIP TO Q57	
DON'T KNOWDK	→ SKIP TO Q57	
REFUSED REF	→ SKIP TO Q57	
56b. How many times?		
# Times		
DON'T KNOWDK		
REFUSED		
57. Was your family ever without enough money to buy food in the last 12 months?		
YES1		
NO2	→ SKIP TO Q58	
DON'T KNOWDK REFUSED	→ SKIP TO Q58	
REFUSED REF	→ SKIP TO Q58	
57b. How many times?		
# Times		
DON'T KNOWDK		
REFUSED REF		

Section 5: Social Services Utilization and Effectiveness

This section of the survey asks you to think back over the last 12 months and answer questions about the social services you or anyone in your household may have needed and whether you received services to address the need.

58.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT
MONTH, CURRENT YEAR] did you or anyone in your household need help with finding a job,
filling out job applications, or job training?

YES1	
NO2	→ SKIP TO Q58G
DON'T KNOWDK	
REFUSED REF	→ SKIP TO Q59

58b. Did you or anyone in your household <u>ask</u> for help with finding a job, filling out job applications, or job training?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

58c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	➔ IF Q58B = 1, SKIP TO Q58F.
	OTHERWISE SKIP TO Q59
DON'T KNOWDK	→ SKIP TO Q59
REFUSED REF	→ SKIP TO Q59

58d. How helpful was it? Was it...

58e. Who gave you the help?

SKIP TO Q59

SKIP TO Q59

58g. Was this because you or anyone in your household already got help or never needed help?

Already got help1	
Never needed help2	→ SKIP TO Q59
DON'T KNOWDK	→ SKIP TO Q59
REFUSED REF	→ SKIP TO Q59

58h. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	DK
REFUSED	REF

58i.

Who gave you the help?

59.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with getting a GED (General Equivalency Diploma)?

YES1	
NO2	→ SKIP TO Q59G
DON'T KNOWDK	→ SKIP TO Q60
REFUSED REF	→ SKIP TO Q60

59b. Did you or anyone in your household <u>ask</u> for help with getting a GED?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

59c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	→ IF Q59B = 1, SKIP TO Q59F. OTHERWISE SKIP TO Q60
DON'T KNOWDK	→ SKIP TO Q60
REFUSED REF	→ SKIP TO Q60

59d. How helpful was it? Was it...

Not helpful Somewhat helpful	
Very helpful	3
DON'T KNOW	DK
REFUSED	REF

59e. Who gave you the help?

SKIP TO Q60

59f. Who did you ask for help?

SKIP TO Q60

59g.	Was this because you or anyone in your household already got help or never needed
	help?

Already got help1	
Never needed help2	→ SKIP TO Q60
DON'T KNOW	→ SKIP TO Q60
REFUSED REF	→ SKIP TO Q60

59h. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

59i. Who gave you the help?

60.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help paying your gas and electricity bills?

YES1	
NO2	→ SKIP TO Q60G
DON'T KNOWDK	→ SKIP TO Q61
REFUSED REF	→ SKIP TO Q61
	• •

60b. Did you or anyone in your household <u>ask</u> for help with paying gas or electricity?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

60c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	
	OTHERWISE SKIP TO Q61
DON'T KNOWDK	→ SKIP TO Q61
REFUSED REF	→ SKIP TO Q61

60d. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

60e. Who gave you the help?

SKIP TO Q61

60f.

Who did you ask for help?

SKIP TO Q61

60g.	Was this because you or anyon help?	e in your household alre	eady got help or never need
	ady got help		
	er needed help I'T KNOW		→ SKIP TO Q61 → SKIP TO Q61
	USED	REF	→ SKIP TO Q61
60h.	How helpful was it? Was it	REF	
60h.			→ SKIP TO Q61
60h. Not	How helpful was it? Was it	1	→ SKIP TO Q61
60h. Not	How helpful was it? Was it		→ SKIP TO Q61
60h. Not Som Very	How helpful was it? Was it helpful ewhat helpful		→ SKIP TO Q61

60i. Who gave you the help?

61.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help buying food?

YES1	
NO2	→ SKIP TO Q61G
DON'T KNOWDK	→ SKIP TO Q62
REFUSED REF	→ SKIP TO Q62

61b. Did you or anyone in your household <u>ask</u> for help with buying food?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

61c. Did you or anyone in your household get the help that you needed?

		•	•	•		
YES		 			1	
NO		 			2	→ IF Q61B = 1, SKIP TO Q61F.
						OTHERWISE SKIP TO Q62
DON'T KN	10W	 		DI	K	→ SKIP TO Q62
REFUSED)	 		RE	F	→ SKIP TO Q62

61d. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	DK
REFUSED	REF

61e. Who gave you the help?

61f. Who did you ask for help?

SKIP TO Q62

61g. Was this because you or anyone in your household already got help or never needed help?

Already got help	
Never needed help	→ SKIP TO Q62
DON'T KNOW	
REFUSED REF	→ SKIP TO Q62

61h. How helpful was it? Was it...

Not helpful	
Somewhat helpful Very helpful	
DON'T KNOW	DK
REFUSED	REF

61i. Who gave you the help?

62.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with paying the rent?

YES1	
NO2	→ SKIP TO Q62G
DON'T KNOWDK	→ SKIP TO Q63
REFUSED REF	→ SKIP TO Q63

62b. Did you or anyone in your household <u>ask</u> for help with paying the rent?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

62c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	→ IF Q62B = 1, SKIP TO Q62F. OTHERWISE SKIP TO Q63
DON'T KNOWDK	→ SKIP TO Q63
REFUSED REF	→ SKIP TO Q63

62d. How helpful was it? Was it...

Not helpful Somewhat helpful Very helpful DON'T KNOW	
REFUSED	REF

62e. Who gave you the help?

SKIP TO Q63

61f. Who did you ask for help?

SKIP TO Q63

62g.	Was this because you or anyone in your household already got help or never needed
	help?

Already got help1	
Never needed help2	→ SKIP TO Q63
DON'T KNOW	
REFUSED REF	→ SKIP TO Q63

62h. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

62i. Who gave you the help?

63.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help managing money to pay bills?

YES1	
NO2	→ SKIP TO Q63G
DON'T KNOWDK	→ SKIP TO Q64
REFUSED REF	→ SKIP TO Q64

63b.

Did you or anyone in your household <u>ask</u> for help with managing money to pay bills?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

63c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	→ IF Q63B = 1, SKIP TO Q63F.
	OTHERWISE SKIP TO Q64
DON'T KNOWDK	→ SKIP TO Q64
REFUSED REF	→ SKIP TO Q64

63d. How helpful was it? Was it...

Not helpful	
Somewhat helpful	2
Very helpful	3
DON'T KNOW	DK
REFUSED	REF

63e. Who gave you the help?

SKIP TO Q64

63f. Who did you ask for help?

SKIP TO Q64

63g.	Was this because you or anyone in your household already got help or never needed help?
Alroady	v act holp 1

Alleady got help	
Never needed help2	→ SKIP TO Q64
DON'T KNOW	
REFUSED REF	→ SKIP TO Q64

63h. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

63i. Who gave you the help?

64.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with rebuilding your credit history?

YES1	
NO2	→ SKIP TO Q64G
DON'T KNOWDK	→ SKIP TO Q65
REFUSED REF	→ SKIP TO Q65

64b. Did you or anyone in your household <u>ask</u> for help with rebuilding your credit history?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

64c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	→ IF Q64B = 1, SKIP TO Q64F.
	OTHERWISE SKIP TO Q65
DON'T KNOWDK	→ SKIP TO Q65
REFUSED REF	

64d. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

64e. Who gave you the help?

SKIP TO Q65

64f.

Who did you ask for help?

SKIP TO Q65

64g.	Was this because you or anyone in help?	your household alre	eady got help or never needed
Neve DON	ady got help er needed help I'T KNOW USED	2 DK	 → SKIP TO Q65 → SKIP TO Q65 → SKIP TO Q65
64h.	How helpful was it? Was it		
Not I	helpful	1	
Som	ewhat helpful	2	
Very	helpful	3	
	I'T KNOW	DK	
DON			

5. At any time in the last 12 months, between [CURRENT MONTH]	
MONTH, CURRENT YEAR] did you or anyone in your household alcohol problems?	a need help with drug or
YES1	→ SKIP TO Q65G
NO2 DON'T KNOWDK	→ SKIP TO Q65G
REFUSED REF	→ SKIP TO Q66
65b. Did you or anyone in your household <u>ask</u> for help with a	drug or alcohol problems?
YES	U
NO	
DON'T KNOWDK	
REFUSED REF	
65c. Did you or anyone in your household get the help that y	vou needed?
YES1	
NO2	→ IF Q65B = 1, SKIP TO Q65F.
	OTHERWISE SKIP TO Q66
DON'T KNOWDK	→ SKIP TO Q66
REFUSED REF	→ SKIP TO Q66
65d. How helpful was it? Was it	
Not helpful	
Somewhat helpful	
Very helpful	
DON'T KNOWDK	
REFUSED REF	
GEO W/ho gove you the helm?	
65e. Who gave you the help?	

SKIP TO Q66

65f. Who did you ask for help?

SKIP TO Q66

65g.	Was this because you or anyone in your household alread help?	eady got help or never needed
Alrea	ady got help1	
Neve	er needed help2	→ SKIP TO Q66
DON	I'T KNOWDK	→ SKIP TO Q66
REF	USED REF	→ SKIP TO Q66
Not I	nelpful	
	ewhat helpful	
Very	helpful	
	helpful3 I'T KNOWDK	
DON	•	

65i. Who gave you the help?

66.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with domestic violence problems?

YES1	
NO2	→ SKIP TO Q66G
DON'T KNOWDK	→ SKIP TO Q67
REFUSED REF	→ SKIP TO Q67

66b. Did you or anyone in your household <u>ask</u> for help with domestic violence problems?

YES	
NO DON'T KNOW REFUSED	DK
	INLI

66c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	→ IF Q66B = 1. SKIP TO Q66F.
	OTHERWISE SKIP TO Q67
DON'T KNOWDK	→ SKIP TO Q67
REFUSED REF	→ SKIP TO Q67

66d. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

66e. Who gave you the help?

SKIP TO Q67

66f. Who did you ask for help?

SKIP TO Q67

66g.	Was this because you or anyone in your household alre help?	eady got help or never needed
Neve DON	ady got help	 → SKIP TO Q67 → SKIP TO Q67 → SKIP TO Q67
66h.	How helpful was it? Was it	
Som Very DON	nelpful	
66i.	Who gave you the help?	

67.At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with any type of legal assistance?

YES1	
NO2	→ SKIP TO Q67G
DON'T KNOWDK	→ SKIP TO Q68
REFUSEDREF	→ SKIP TO Q68

67b. Did you or anyone in your household <u>ask</u> for help with any type of legal assistance?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

YES1	
NO2	→ IF Q67B = 1, SKIP TO Q67F. OTHERWISE SKIP TO Q68
DON'T KNOWDK	-
REFUSED REF	→ SKIP TO Q68

67d. How helpful was it? Was it...

Not helpful Somewhat helpful	
Very helpful	
DON'T KNOW	DK
REFUSED	REF

67e. Who gave you the help?

SKIP TO Q68

67f. Who did you ask for help?

SKIP TO Q68

67g.	Was this because you or anyone in your household alread help?	
Alread	dy got help1	
Never	needed help2	→ SKIP TO Q68
DON"	T KNOWDK	→ SKIP TO Q68
REFU	ISED REF	→ SKIP TO Q68

67h.	How helpful was it? Was it
------	----------------------------

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

67i. Who gave you the help?

68. At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with anything else that I didn't mention? YES1 → SKIP TO BOX BEFORE Q69 DON'T KNOWDK → SKIP TO BOX BEFORE Q69 REFUSED REF → SKIP TO BOX BEFORE Q69 What did you or anyone in your household need help with? 68b. 68c. Did you or anyone in your household ask for the help that you needed? YES1 DON'T KNOWDK REFUSED REF 68d. Did you or anyone in your household get the help that you needed? YES1 NO......2 → IF Q68C = 1, SKIP TO Q68G. **OTHERWISE SKIP TO BOX BEFORE Q69** DON'T KNOWDK → SKIP TO BOX BEFORE Q69 REFUSED REF → SKIP TO BOX BEFORE Q69

68e. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

68f. Who gave you the help?

SKIP TO BOX BEFORE Q69

68g. Who did you ask for help?

SKIP TO BOX BEFORE Q69

If R said "yes" to receiving more than one service go to Q69. Otherwise, skip to Section 6, Q70.

69.Of the services that you mentioned receiving, which one was the most helpful?

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Section 6: Current Housing Unit and Neighborhood

The next questions are about the apartment and the neighborhood you live in now. By neighborhood I mean the area around where you live and around your home. It is the general area around your home where you might do things like shop, go to the park, or visit with neighbors.

70. Please look at Showcard I. How well does your landlord or property manager maintain the place where you live? Would you say the building is...

Very well maintained,	1
Well maintained	2
Poorly maintained, or	3
Very poorly maintained?	4
DON'T KNOW	
REFUSED	REF



71.Do you feel like your landlord or property manager treats you the same as other tenants, or are you treated better, or worse than other tenants?

The same	1
Better	2
Worse	3
NO OTHER TENANTS	4
DON'T KNOW	DK
REFUSED	REF

72. How many bedrooms are in this apartment?

NUMBER	
DON'T KNOW	DK
REFUSED	REF

IF R moved from original CHA unit GO TO Q73. OTHERWISE SKIP TO Q82.

73. Does your apartment have more, less, or the same amount of bedrooms as your original unit?

1
2
3
DK
REF

74.Please look at Showcard J. Overall, in what condition was your unit when you moved in? Would you say your unit was in...

Excellent condition,	1
Good condition,	2
Fair condition, or	
Poor condition?	4
DON'T KNOW	DK
REFUSED	REF

SHOWCARD J

75.Please tell me if each of the following were available and working in your unit when you moved in.

76.[IF Q75=2 or 3:] Are they available and working now?

	Available and working	Available but not working	Not available	DON'T KNOW	REF
a. a cooking stove with an oven?	1	2	3	DK	REF
b. a refrigerator?	1	2	3	DK	REF
c. a kitchen sink?	1	2	3	DK	REF
d. adequate heat?	1	2	3	DK	REF
e. laundry facilities in your building or unit?	1	2	3	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF

77.Overall, would you say this apartment is better, worse, or about the same as your last apartment?

Better	
Worse	2
About the same	3
DON'T KNOW	DK
REFUSED	REF

IF R moved from original CHA unit AND building AND development GO TO Q78. OTHERWISE SKIP TO Q82.

78.Please look at Showcard K. Before you moved, how much information did you have about this neighborhood? Would you say...

A lot	
Some	2
A little	
Nothing	4
DON'T KNOW	DK
REFUSED	REF

SHOWCARD K

		A lot	Some	A little	Nothing	DON'T KNOW	REFUSED
a.	Employment services in this neighborhood? Would you say you knew	1	2	3	4	DK	REF
b.	What about social services in this neighborhood?	1	2	3	4	DK	REF
C.	What about health clinics in this neighborhood?	1	2	3	4	DK	REF
e.	What about access to public transportation in this neighborhood?	1	2	3	4	DK	REF
f.	What about child care services in this neighborhood?	1	2	3	4	DK	REF

79.Before you moved, how much did you know about ...

80. [Do you/did you] want to know more about this neighborhood?

YES1	
NO2	→ SKIP TO Q82
DON'T KNOWDK	→ SKIP TO Q82
REFUSED REF	→ SKIP TO Q82

81.What did you want to know?

Resident Relocation Survey Phase III Follow Up Leaseholder Questionnaire

82. I am interested in what amenities are available in this neighborhood and whether or not you or other members of your household use them.

83.[IF YES:] Do you use it?

	YES	NO	DON'T KNOW	REF	YES	NO	DON'T KNOW	REF
 a. Is there a bank in this neighborhood? 	1	2	DK	REF	1	2	DK	REF
b. Is there a currency exchange in this neighborhood?	1	2	DK	REF	1	2	DK	REF
c. Is there a grocery store in this neighborhood?	1	2	DK	REF	1	2	DK	REF
e. Is there a library in this neighborhood?	1	2	DK	REF	1	2	DK	REF
f. Is there a place to go for health care in this neighborhood?	1	2	DK	REF	1	2	DK	REF
g. Is there a park or green space in this neighborhood?	1	2	DK	REF	1	2	DK	REF

I want to know how easy or hard it is for you and your household members to get to where you need to go.

84.Do you have difficulties with transportation, such as getting to work, school, church, or shopping areas?

YES1	
NO2	→ :
DON'T KNOWDK	
REFUSED REF	

→ SKIP TO Q85

SHOWCARD L

84b. Please look at Showcard L. Where do you have difficulty going? Going to... MARK ALL THAT APPLY

Work School Childcare	2
Shopping areas	4
Church or place of worship	5
Friends or relatives	6
Some other place, (specify)	
	7
DON'T KNOW	DK
REFUSED	REF

84c. Please look at Showcard M. Why is it difficult to get there? Would you say... CODE ALL THAT APPLY

It's too far away Don't have access to transportation	
Transportation is unreliable	
Transportation is expensive	
Some other reason, please specify	
	5
DON'T KNOW	
REFUSED	REF

SHOWCARD M

85. I am interested in the social activities and organizations that people join. For each one that I name please tell me if you or other members of your household participate in any of these activities. Do you or anyone in your household belong to...

86.[IF YES:] Is this organization in this neighborhood?

DON'T KNOW

DK

DK

DK

DK

DK

DK

REF

REF

REF

REF

REF

REF

REF

	YES	NO	DON'T KNOW	REF		YES	NO	
 a church, mosque, synagogue or any other religious organization? 	1	2	DK	REF		1	2	
b. any kind of neighborhood watch program	1	2	DK	REF		1	2	
c. a block group, tenant association, or community council?	1	2	DK	REF		1	2	
e. a Ward Group, or other local political organization?	1	2	DK	REF		1	2	
f. a recreation center?	1	2	DK	REF	ſ	1	2	
g. a Parent/Teacher organization?	1	2	DK	REF		1	2	

87.Sometimes people in a neighborhood do things to take care of a local problem, or to make the neighborhood a better place to live. Please tell me if you or anyone in your household has been involved in the following activities. Have you or anyone in your household...

		YES	NO	DON'T KNOW	REFUSED
a.	spoken with a local politician or an elected local official about a problem in this neighborhood?	1	2	DK	REF
b.	talked to a person or group causing a problem in this neighborhood?	1	2	DK	REF
c.	attended a meeting of a block or neighborhood group about a problem or improvement in this neighborhood?	1	2	DK	REF
d.	talked to a local religious leader or minister to help with a problem or improvement in this neighborhood?	1	2	DK	REF
e.	gotten together with neighbors to do something about a problem or improvement in this neighborhood?	1	2	DK	REF

IF R moved from original CHA unit <u>AND</u> building <u>AND</u> development GO TO Q88. OTHERWISE SKIP TO Q89.

88.Please tell me if you or anyone in your household was involved in the following activities <u>before</u> you moved to this neighborhood. Did you or anyone in your household...

		YES	NO	DON'T KNOW	REFUSED
a.	speak with a local politician or an elected local official about a problem in your old neighborhood?	1	2	DK	REF
b.	talk to a person or group causing a problem in your old neighborhood?	1	2	DK	REF
c.	attend a meeting of a block or neighborhood group about a problem or improvement in your old neighborhood?	1	2	DK	REF
d.	talk to a local religious leader or minister to help with a problem or improvement in your old neighborhood?	1	2	DK	REF
e.	get together with neighbors to do something about a problem or improvement in your old neighborhood?	1	2	DK	REF

89. How many adults do you recognize or know by sight in this neighborhood – would you say you recognize no adults, a few adults, many or a great many?

No adults	1
A few adults	2
Many adults	3
A great many adults	4
DON'T KNOW	DK
REFUSED	REF

90. How many children do you recognize or know by sight in this neighborhood – would you say you recognize no children, a few, many or a great many children?

No children	1
A few children	2
Many children	3
A great many children	4
DON'T KNOW	DK
REFUSED	REF

91.How easy is it for you to pick out people who are outsiders or who obviously don't live in this area? Would you say it is very easy, somewhat easy, somewhat difficult, or very difficult?

Very easy	1
Somewhat easy	2
Somewhat difficult	3
Very difficult	4
DON'T KNOW	DK
REFUSED	REF

92. Please look at Showcard N. Not counting those who live with you						ou	SHOWCARD N	
		NONE	1-2	3-5	6-9	10+	Don't Know	REF
a.	how many of your relatives or in-laws live in this neighborhood? Would you say none, 1-2, 3 to 5, 6 to 9, or 10 or more?	1	2	3	4	5	DK	REF
b.	how many of your relatives or in-laws live outside this neighborhood?	1	2	3	4	5	DK	REF
C.	how many of your friends live in this neighborhood?	1	2	3	4	5	DK	REF
d.	how many of your friends live outside of this neighborhood?	1	2	3	4	5	DK	REF

INTERVIEWER: Go back to the Adult Roster page and write the # of months or years R has lived in their current unit.				
# months in current unit # years in current unit				
IF the number of months is greater than 12, number of years is greater than 1, or if R has not moved from their original CHA unit <u>AND</u> building <u>AND</u> development, then use this phrase in the series of questions that follow: "In the last 12 months"				
If the number of months is equal or less than 12 or the number of years is equal or less than 1, then use this phrase in the series of questions that follow: "Since the time you moved to this neighborhood…"				
93. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you watched someone's child or had someone watch your child or children?				
Never				
93b. Please look at Showcard P. Whose child did you watch or who watched your child children? MARK ALL THAT APPLY.	or			
Family, living in this neighborhood 1 Family, living outside this neighborhood 2 Old friends, living in this neighborhood 3 Old friends, living outside this neighborhood 4 New friends, living in this neighborhood 5 Someone else, please specify 6 DON'T KNOW DK REFUSED REF				

94. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you loaned or borrowed things? Never......1 → SKIP TO Q95 SHOWCARD O Once a month......4 Once a week5 DON'T KNOWDK → SKIP TO Q95 → SKIP TO Q95 REFUSED REF 94b. Please look at Showcard P. Who did you loan or borrow things from? MARK ALL THAT APPLY. Family, living in this neighborhood.....1 Family, living outside this neighborhood2 SHOWCARD P Old friends, living outside this neighborhood4 New friends, living in this neighborhood5 Someone else, please specify6 DON'T KNOWDK REFUSED REF 95. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you helped or been helped with a chore or repairs? Never.....1 → SKIP TO Q96 SHOWCARD O Once a month......4 DON'T KNOWDK → SKIP TO Q96 → SKIP TO Q96 REFUSED REF 95b. Please look at Showcard P. Who did you help or get help from with a chore or repair? MARK ALL THAT APPLY. Family, living in this neighborhood1 Family, living outside this neighborhood2 SHOWCARD P Old friends, living outside this neighborhood4 New friends, living in this neighborhood5 Someone else, please specify6 DON'T KNOWDK REFUSED REF

96.Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you dropped in for a casual visit or has someone dropped in on you for a casual visit?

Never		
Once	2	
A few times		
Once a month	4 SHOWCARD O)
Once a week	5	
Almost everyday	6	
DON'T KNOW	DK	
REFUSED	REF → SKIP TO Q97	

96b. Please look at Showcard P. Who did you visit or get visited by? MARK ALL THAT APPLY.

Family, living in this neighborhood	1
Family, living outside this neighborhood	2
Old friends, living in this neighborhood	3
Old friends, living outside this neighborhood	4
New friends, living in this neighborhood	5
Someone else, please specify	
	6
DON'T KNOW	
REFUSED	REF

SHOWCARD P

97. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you helped or been helped in an emergency?				
Never Once				
A few times Once a month	4 SHOWCARD O			
Once a week Almost everyday DON'T KNOW	6			
REFUSED	-			

97b.	97b. Please look at Showcard P. Who did you help or get help from? MARK ALL THAT APPLY.				
Famil Old fr Old fr New f Some DON	y, living in this neighborhood y, living outside this neighborhood iends, living in this neighborhood iends, living outside this neighborhood riends, living in this neighborhood cone else, please specify T KNOW		SHOWCARD P		
	look at Showcard O. (In the last 12 mc orhood), how often have you given or g				
	r		→ SKIP TO Q99		
Once Once	times a month a week	4 5	SHOWCARD O		
DON'	st everyday T KNOW JSED	DK	→ SKIP TO Q99 → SKIP TO Q99		
98b.	Please look at Showcard P. Who did APPLY.	you give or get a r	ide from? MARK ALL THAT		
Famil Old fr Old fr New f	y, living in this neighborhood y, living outside this neighborhood iends, living in this neighborhood iends, living outside this neighborhood riends, living in this neighborhood cone else, please specify	2 3 4 5	SHOWCARD P		
	T KNOW	DK			
	look at Showcard O. (In the last 12 mo orhood), have you gotten or received he				
Never	ſ		→ SKIP TO Q100		
Once Once	timesa montha week	4 5	SHOWCARD O		
DON'	st everyday T KNOW ISED	DK	→ SKIP TO Q100 → SKIP TO Q100		

DON'T KNOWDK REFUSED REF

Never	1 →	SKIP TO Q101
Once	2	
A few times	3	
Once a month	4	SHOWCARD O
Once a week	5	
Almost everyday	6	
DON'T KNOW	DK 🗲	SKIP TO Q101
REFUSED	REF 🗕	SKIP TO Q101

99b.	What did you give or receive help with?		
99c.	Please look at Showcard P. Who did you he APPLY.	lp or get he	elp from? MARK ALL THAT
Fam Old f Old f New	ily, living in this neighborhood ily, living outside this neighborhood friends, living in this neighborhood friends, living outside this neighborhood friends, living in this neighborhood eone else, please specify	2 3 4	SHOWCARD P
	I'T KNOW USED		
	use look at Showcard O. (In the last 12 months/s borhood), how often have you asked or given ad		
	er		→ SKIP TO Q101
A fev Once Once	ew times w times e a month e a week	3 4 5	SHOWCARD O
DON	ost everyday I'T KNOW USED	DK	→ SKIP TO Q101 → SKIP TO Q101
100b.	Please look at Showcard P. Who did you as APPLY.	k or give ac	dvice to? MARK ALL THAT
Fam Old f Old f New	ily, living in this neighborhood ily, living outside this neighborhood friends, living in this neighborhood friends, living outside this neighborhood friends, living in this neighborhood neone else, please specify	2 3 4 5	SHOWCARD P
	I'T KNOW	DK	

101. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about activities and resources for kids?

Never	1	→ SKIP TO Q102
Once	2	
A few times	3	
Once a month	4	SHOWCARD O
Once a week	5	
Almost everyday	6	
DON'T KNOW	DK	→ SKIP TO Q102
REFUSED	REF	→ SKIP TO Q102

101b. Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

Family, living in this neighborhood	1
Family, living outside this neighborhood	
Old friends, living in this neighborhood	3
Old friends, living outside this neighborhood	4
New friends, living in this neighborhood	5
Someone else, please specify	
	6
DON'T KNOW	
REFUSED	REF

SHOWCARD P

102. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about rules in this neighborhood, such as rules about hosting parties, playing music, your rights as a renter, or the neighborhood curfew laws?

Never	1	→ SKIP TO Q103
Once	2	
A few times	3	
Once a month	4	SHOWCARD O
Once a week	5	
Almost everyday	6	
DON'T KNOW	.DK	→ SKIP TO Q103
REFUSED	REF	→ SKIP TO Q103

102b. Please look at Showcard P. Who did you ask or give advice APPLY.	e to? MARK ALL THAT
Family, living in this neighborhood 1 Family, living outside this neighborhood 2 Old friends, living in this neighborhood 3 Old friends, living outside this neighborhood 4 New friends, living in this neighborhood 5 Someone else, please specify 6 DON'T KNOW DK REFUSED REF	SHOWCARD P
103. Please look at Showcard O. (In the last 12 months/Since the till neighborhood), how often have you asked or given advice about neighborhood, such as the bank, grocery store, library, places of recreational areas?	local amenities in your
Never1Once2A few times3Once a month4Once a week5Almost everyday6DON'T KNOWDKREFUSEDREF	 → SKIP TO Q104 SHOWCARD O → SKIP TO Q104 → SKIP TO Q104
103b. Please look at Showcard P. Who did you ask or give at APPLY.	dvice to? MARK ALL THAT
Family, living in this neighborhood 1 Family, living outside this neighborhood 2 Old friends, living in this neighborhood 3 Old friends, living outside this neighborhood 4 New friends, living in this neighborhood 5 Someone else, please specify 6 DON'T KNOW DK REFUSED REF	SHOWCARD P

104. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about where to find local services, such as health care services, employment services or financial services?

Never		→ S	KIP TO Q105
A few times Once a month	4		SHOWCARD O
Once a week Almost everyday DON'T KNOW	6	→ s	KIP TO Q105
REFUSED	REF	→ s	KIP TO Q105

104b. Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

Family, living in this neighborhood	1
Family, living outside this neighborhood	2
Old friends, living in this neighborhood	3
Old friends, living outside this neighborhood	4
New friends, living in this neighborhood	5
Someone else, please specify	
	6
DON'T KNOW	
REFUSED	REF

105. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about neighborhood safety issues?

Never		Q106
Once	2	
A few times		
Once a month	4 SH	OWCARD
Once a week	5	
Almost everyday	6	
DON'T KNOW	DK → SKIP TO	Q106
REFUSED		Q106

105b. Please look at Showcard P. Who did you ask or get advice from? MARK ALL THAT APPLY.

Family, living in this neighborhood Family, living outside this neighborhood		
Old friends, living in this neighborhood Old friends, living outside this neighborhood New friends, living in this neighborhood	4	SHOWCARD P
Someone else, please specify	6	
DON'T KNOW REFUSED		

SHOWCARD P

106. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about this apartment you live in?

Never		
Once	2	
A few times	3	
Once a month	4 SHOWCARD O	
Once a week	5	
Almost everyday	6	
DON'T KNOW	DK → SKIP TO Q107	
REFUSED	REF 🗦 SKIP TO Q107	
REFUSED	REF → SKIP TO Q107	

06b.	Please look at Showcard P.	Who did you ask or give advice to? MARK ALL THAT
	APPLY.	

Family, living in this neighborhood	1
Family, living outside this neighborhood	2
Old friends, living in this neighborhood	3
Old friends, living outside this neighborhood	4
New friends, living in this neighborhood	5
Someone else, please specify	
	6
DON'T KNOW	DK
	DEE

REFUSED REF

107. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), have you asked or given advice about anything else?

Never	1	
Once	2	
A few times		
Once a month		
Once a week	5	
Almost everyday	6	
DON'T KNOW	DK → SKIP TO Q108	
REFUSED	REF → SKIP TO Q108	

107b. What did you ask or give advice about?

SHOWCARD P

107c. Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

Family, living in this neighborhood Family, living outside this neighborhood		
Old friends, living in this neighborhood	3	
Old friends, living outside this neighborhood	4	SHOWCARD P
New friends, living in this neighborhood	5	
Someone else, please specify		
	6	
DON'T KNOW	DK	
REFUSED	REF	

108. How much of a problem would you say each of the following is in this neighborhood?

108a. Drinking in public. Is that a big problem, somewhat of a problem, or no problem?

Big problem	1
Somewhat of a problem	
No problem	
DON'T KNOW	
REFUSED	REF

108b. Selling or using drugs. Is that a big problem, somewhat of a problem, or no problem?

Big problem	1
Somewhat of a problem	2
No problem	3
DON'T KNOW	DK
REFUSED	REF

108c. Teenagers causing a disturbance. Is that a big problem, somewhat of a problem, or no problem?

Big problem	1
Somewhat of a problem	2
No problem	3
DON'T KNOW	DK
REFUSED	REF

108d. What about litter? Is that a big problem, somewhat of a problem, or no problem?

Big problem	1
Somewhat of a problem	2
No problem	3
DON'T KNOW	DK
REFUSED	REF

108e. What about graffiti? Is that a big problem, somewhat of a problem, or no problem?

Big problem	1
Somewhat of a problem	
No problem	
DON'T KNOW	
REFUSED	REF

108f. What about vacant housing? Is that a big problem, somewhat of a problem, or no problem?

1
2
3
DK
REF

IF R moved from original CHA unit <u>AND</u> building <u>AND</u> development GO TO Q109. OTHERWISE SKIP TO SECTION 7, Q115.

109. Is this neighborhood better, worse, or about the same as the neighborhood where your original unit was?

Better	1
Worse	2
About the same	3
DON'T KNOW	DK
REFUSED	REF

110. How often do you go back to the neighborhood where your original CHA unit was? Would you say...

Everyday	1	
At least once a week	2	
At least once a month		
At least once a year	4	
Never	5	→ SKIP TO BOX BEFORE Q112
DON'T KNOW	6	→ SKIP TO BOX BEFORE Q112
REFUSED	7	→ SKIP TO BOX BEFORE Q112

111. Please look at Showcard Q. Which of the following things do you go there for? Do you go there... [CODE ALL THAT APPLY]

To see friends and family	1	
To go to church or any other religious organization	2	· · · · · · · · · · · · · · · · · · ·
To shop	3	SHOWCARD Q
For support services	4	
To take kids to school	5	
To have someone watch your kids	6	
Some other reason (Specify)		
· · · · · · · · · · · · · · · · · · ·	7	
DON'T KNOW	8	
REFUSED	9	

IF R is living in Section 8 or in unsubsidized housing, GO TO Q112. OTHERWISE SKIP TO SECTION 7, Q115.

112. From Showcard R, tell me the number next to the **main** thing you like best about living outside of public housing? READ CATEGORIES.

Closer to family and friends1	
Children can go to a better school2	
Better childcare3	
Better access to jobs4	
Good transportation5	
Safer neighborhood6	SHOWCARD R
Better access to social services7	
Shopping8	
Nicer apartment9	
Something else (SPECIFY)	
10	
Do not like anything11	
DON'T KNOWDK	
REFUSED REF	

IF Q112= 9 GO TO Q113. OTHERWISE SKIP TO Q114

113. Why is it a nicer apartment?

114. You may have had problems living outside of public housing. From Showcard S, tell me the numbers next to any problems you may have experienced? [READ CATEGORIES AND CODE ALL THAT APPLY]

Leaving friends and family Children going to a new school Children changing or losing childcare Being far away from my job Being far from transportation Discrimination Safety/violence in neighborhood Financial hardships Health or personal problems Not having access to services you need Not knowing area/unfamiliar/unease Using LINK card	2 3 4 5 6 7 8 9 10 11
Accessing TANF office Loss of resource for emergency cash assistance Too far from old neighborhood Some other problem (SPECIFY)	14 15
No problems DON'T KNOW REFUSED	17 DK

SHOWCARD S

Section 7: Health Assessment

Next we would like to ask you some general questions about your state of health. Your responses will be kept confidential and not associated with you in any way.

115. Please look at Showcard T and tell me, in general, would you say your health is excellent, very good, good, fair, or poor?

Excellent	1	
Very good	2	
Good	3	
Fair	4	
Poor	5	

116. Compared to one year ago, would you say that your general health now is ...

Much better	1
About the same, or ,	2
Much worse?	3

117. How often do you have days when you are nervous, tense, or on edge? Would you say...

Very often	1
Fairly often	
Occasionally	3
Hardly ever	
2	

118. How often do you have days when you are sad and blue? Would you say...

Very often	1
Fairly often	
Occasionally	3
Hardly ever.	4
-	

SHOWCARD T

119. Now I am going to read a list of heaproblems. After each one, please te whether a doctor has told you that you that problem	ase tell me		120. FOR EACH "YES" ANSWER ASK: How much does this keep you from working or carrying out your daily tasks? Would you say a great deal, some, only a little, or not at all?			
	Yes	No	A great deal	Some	A little	Not at all
a. Arthritis or rheumatism	1	2	1	2	3	4
b. Ulcers	1	2	1	2	3	4
c. Cancer	1	2	1	2	3	4
d. Hypertension or high blood pressure	1	2	1	2	3	4
e. Diabetes or "sugar"	1	2	1	2	3	4
f. Kidney or liver problems	1	2	1	2	3	4
g. Asthma	1	2	1	2	3	4
 h. Other respiratory diseases, TB or lung diseases (emphysema, chronic bronchitis) 	1	2	1	2	3	4
i. A stroke	1	2	1	2	3	4
j. A blood circulation problem, or hardening of the arteries	1	2	1	2	3	4
k. Heart trouble or heart attack	1	2	1	2	3	4
I. Sickle cell anemia	1	2	1	2	3	4
m. Hearing problems	1	2	1	2	3	4
n. Vision problems	1	2	1	2	3	4
o. Emotional or nervous problems	1	2	1	2	3	4
p. Sexually transmitted diseases	1	2	1	2	3	4
q. HIV positive or AIDS	1	2	1	2	3	4
 r. Are there other problems that a doctor told you that you have that we haven't mentioned? (SPECIFY)	1	2	1	2	3	4

121. At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with physical health problems or finding a doctor?

YES1	
NO2	→ SKIP TO Q121G
DON'T KNOWDK	→ SKIP TO Q122
REFUSED REF	→ SKIP TO Q122

121b. Did you or anyone in your household <u>ask</u> for help with physical health problems or finding a doctor?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

121c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	→ IF Q121B = 1, SKIP TO Q121F.
	OTHERWISE SKIP TO Q122
DON'T KNOWDK	→ SKIP TO Q122
REFUSED REF	→ SKIP TO Q122

121d. How helpful was it? Was it...

Not helpful Somewhat helpful	
Very helpful	
DON'T KNOW	
REFUSED	REF

121e. Who gave you the help?

SKIP TO Q122

SKIP TO Q122

Never needed help2	→ SKIP TO Q122
DON'T KNOWDK	→ SKIP TO Q122
REFUSED REF	→ SKIP TO Q122

121h. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	DK
REFUSED	REF

121i. Who gave you the help?

122. At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with mental health problems like anxiety, depression or stress?

YES1	
NO2	→ SKIP TO Q122G
DON'T KNOWDK	→ SKIP TO Q123
REFUSED REF	→ SKIP TO Q123

122b. Did you or anyone in your household ask for help with mental health problems like anxiety, depression or stress?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

122c. Did you or anyone in your household get the help that you needed?

YES1	
NO2	→ IF Q122B = 1. SKIP TO Q122F.
	OTHERWISE SKIP TO Q123
DON'T KNOWDK	→ SKIP TO Q123
REFUSED REF	→ SKIP TO Q123

122d. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	3
DON'T KNOW	
REFUSED	REF

122e. Who gave you the help?

SKIP TO Q123

122f. Who did you ask for help?

SKIP TO Q123

122g.	Was this because you or anyone in your household already got help or never needed
	help?

Already got help1	
Never needed help2	→ SKIP TO Q123
DON'T KNOWDK	→ SKIP TO Q123
REFUSED REF	→ SKIP TO Q123

122h. How helpful was it? Was it...

Not helpful	1
Somewhat helpful	2
Very helpful	
DON'T KNOW	
REFUSED	REF

122i. Who gave you the help?

Section 8: Children in the Household

123. I would like to find out a little more about the members of your household. First of all, are there any children under the age of 18 currently in your household?

YES1	→ GO TO R.10
NO2	→ SKIP SECTION 9, Q163
DON'T KNOWDK	→ SKIP SECTION 9, Q163
REFUSED REF	➔ SKIP SECTION 9, Q163

I'd like to ask you the first names or initials of everyone living in your household who is under age 18, starting with the oldest person under age 18. Please be sure to include roomers, children who usually live here but are away temporarily – on vacation, at school, temporarily in a hospital, and so on. Please be sure to include babies or small children. I'd also like to remind you that your responses are confidential, and no names or identifying information will be shared with anyone, including the CHA. Let's start with the oldest child ...

R.10	Row	R.11 Name or initials	R.12 Is NAME male or female?	R.13 Age	R.14 Relationship to leaseholder (Choose 1-7 below)	R.15 Person in household primarily responsible for Child (choose 8-13 below)
1			MF			
2			MF			
3			MF			
4			MF			
5			MF			
6			MF			
7			MF			
8			MF			

Relationship status

- 1. Son or daughter
- 2. Brother or sister
- 3. Grandchild
- 4. Niece or nephew
- 5. Other relative
- 6. Foster Child
- 7. Other non-relative

Primary Caregiver

- 8. Self/Respondent
- 9. Child's parent
- 10. Child's grandparent
- 11. Child's aunt or uncle
- 12. Other relative
- 13. Other non-relative

INTERVIEWER: CHECK THE FACESHEET. IS THE CHILD LISTED ON THE FACESHEET LISTED ON THE ROSTER? PROBE R IF UNSURE. (NOTE: CHILD ON FACESHEET IS THE FOCAL CHILD FROM THE BASELINE SURVEY)

IF YES, GO TO K.1. IF NO, SELECT A NEW FOCAL CHILD USING THE KISH SAMPLING TABLE.

KISH: I would like to ask some questions about one child in your household. To do that, I will scientifically select that child by using a list of random numbers to tell me about whom to ask questions. I am not permitted to substitute someone else.

KISH SAMPLING TABLE				
IF 2 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 3 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 4 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 5 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 6 OR MORE PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE
Affix Case KISH Label Here				

K. 1 The child that has been selected is

NAME

ROW # ON ROSTER

124. Is CHILD in school?

YES	→ SKIP TO Q126
DON'T KNOWDK REFUSEDREF	

125. Why was CHILD not in school? Would you say...

CHILD too young	1
CHILD home-schooled	2
CHILD dropped out of school	3
CHILD has completed High School/GED	4
Unable to get CHILD to school	5
Other, specify	6
DON'T KNOW	DK
REFUSED	REF

126. In what school is CHILD currently enrolled?	
NAME OF SCHOOL	
DON'T KNOWDK REFUSED	
127. What grade is he/she in?	
PRE-SCHOOL1	
KINDERGARTEN2	
1 ST THROUGH 8 TH GRADE3	
9 TH GRADE/FRESHMAN4	
10 TH GRADE/SOPHOMORE5	
11 TH GRADE/ JUNIOR	
12 TH GRADE/SENIOR	
COLLEGE STUDENT	
OTHER/SPECIFY9	
DON'T KNOWDK	
REFUSED	
128. How satisfied are you with CURRENT SCHOOL? Would you	say
Very satisfied1	
Satisfied	
Dissatisfied	→ SKIP TO Q131
Very dissatisfied4	
DON'T KNOWDK	
REFUSED REF	
129. Please explain what you like about CURRENT SCHOOL?	

130. Is there anything you do not like about CURRENT SCHOOL?

SKIP TO Q133

131. Please explain what you do not like about CURRENT SCHOOL?

le there anything you like		
	about CURRENT SCHOOL?	
Have you (or the primary of the school year?	caregiver in household) met CHILD's	teacher since the beginning
YES	1	
	1	
NO		
NO DON'T KNOW	2	
NO DON'T KNOW REFUSED Have you (or the primary		events or meetings at sch
NO DON'T KNOW REFUSED Have you (or the primary his school year?		
NO DON'T KNOW REFUSED Have you (or the primary his school year? YES	2 DK REF caregiver in household) attended any 1	
NO DON'T KNOW REFUSED Have you (or the primary this school year? YES NO	2	→ SKIP TO BOX BEFORE Q
NO DON'T KNOW REFUSED Have you (or the primary this school year? YES NO	2 DK REF caregiver in household) attended any 1	

INTERVIEWER: If R moved from their original CHA unit <u>AND</u> building <u>AND</u> development go to Q136. Otherwise, skip to Q143.

136. Did CHILD transfer to a different school because of your relocation? YES.....1 → SKIP TO Q143 DON'T KNOWDK → SKIP TO Q143 REFUSED REF → SKIP TO Q143 137. Please look at Showcard U and tell me the number next to the main reason CHILD transferred to a different school, READ CATEGORIES. Closer to new house1 SHOWCARD U CHILD requested to change school4 Some other reason/SPECIFY6 DON'T KNOWDK REFUSED REF

138. Before you moved here, did you feel like you had enough information or not enough information about the schools CHILD might go to?

Enough information1	→ SKIP TO Q140
Not enough information2	
DON'T KNOWDK	→ SKIP TO Q140
REFUSED REF	→ SKIP TO Q140

139. What further information would you like to know?

140. What was the name of the school CHILD attended before you relocated?

NAME OF SCHOOL	1
DID NOT ATTEND SCHOOL	2
DON'T KNOW	DK
REFUSED	REF

141. Compared to PREVIOUS SCHOOL, how satisfied are you with CURRENT SCHOOL? Are you...

More satisfied with CURRENT SCHOOL1	
Less satisfied with CURRENT SCHOOL	
About as satisfied with CURRENT SCHOOL	
as with PREVIOUS SCHOOL	→ SKIP TO Q143
DON'T KNOWDK	→ SKIP TO Q143
	→ SKIP TO Q143

142. Please explain why you are more/less satisfied with CURRENT SCHOOL.

Now I would like to learn about any activities that CHILD takes part in.

143. Has CHILD participated in organized activities outside of school hours or on weekends during the past year, including sports teams; music, dance or language classes; youth groups, clubs, etc.?

YES1	
NO2	→ SKIP TO Q146
DON'T KNOWDK	→ SKIP TO Q147
REFUSED REF	→ SKIP TO Q147

144. Please look at this list of activities on Showcard V and tell me the numbers next to the activities that CHILD participated in during the past year? READ CATEGORIES. CODE ALL THAT APPLY

Afterschool programs2
Scouts
Art/music/dance/drama programs4
Language programs5
Youth groups or clubs
Tutoring7
Mentoring
Something else/SPECIFY9

SHOWCARD V

145. Please tell me the total number of activities that CHILD participated in during the past year?

NUMBER OF ACTIVITIES

DON'T KNOW	DK
REFUSED	REF

SKIP TO Q147

146. Please look at Showcard W. There are many reasons why children don't or can't participate in activities. What are the reasons CHILD did not participate in any organized activities during the past year? READ CATEGORIES.

CHILD not interested1
None available in area2
Can't get to them because of
transportation problems3
Couldn't afford the fees4
Waiting list, program/service did not have room5
Disability6
CHILD feels unwelcome7
Safety concerns
Language9
CHILD is not old enough10
SOME OTHER REASON (SPECIFY)
11
DON'T KNOWDK
REFUSED REF

SHOWCARD W

Next we would like to ask you some general questions about CHILD's health.

147. Please look at Showcard X and tell me, in general, would you say CHILD'S health is excellent, very good, good, fair, or poor?

Excellent	1
Very good	2
Good	3
Fair	4
Poor	5
DON'T KNOW	DK
REFUSED	REF



148. Compared to one year ago, would you say that CHILD's health is now ...

Much better	1
About the same, or	2
Much worse?	3
DON'T KNOW	DK
REFUSED	REF

149. Does CHILD have asthma?

YES1	
NO2	→ SKIP TO Q151
DON'T KNOWDK	→ SKIP TO Q151
REFUSED REF	→ SKIP TO Q151

150. Would you say that CHILD has more, less, or about the same number of asthma attacks now compared to a year ago?

More	1
Less	2
About the same	3
DON'T KNOW	DK
REFUSED	REF

151. Are there safe places nearby where children can play outdoors?

YES1	
NO2	→ SKIP TO BOX BEFORE Q154
DON'T KNOWDK	→ SKIP TO BOX BEFORE Q154
REFUSED REF	→ SKIP TO BOX BEFORE Q154

152. How safe are the places where CHILD plays outdoors? Would you say...

Very safe	1
Safe Unsafe	
Very unsafe	
CHILD does not play outdoors	
DON'T KNOW	DK
REFUSED	REF
Not applicable	N/A

153. When the weather is good, how many days, in an average week, does CHILD play outdoors?

DAYS_____

DON'T KNOW	DK
REFUSED	REF

INTERVIEWER: IF R moved from their original unit <u>AND</u> building <u>AND</u> development go to Q154. Otherwise, skip to Q156.

154. Compared to where you lived before you relocated, how often does CHILD play outdoors? Would you say....

More often	
Less often About the same	
CHILD does not play outdoors	5
DON'T KNOW	DK
REFUSED	REF
Not applicable	N/A
DON'T KNOW	DK REF

155. Compared to the neighborhood where you lived before you relocated, would you say that your current neighborhood is...

More safe	1
Less safe	2
About as safe	3
DON'T KNOW	DK
REFUSED	REF

SHOWCARD Y

156. Please look at Showcard Y. Who cares for CHILD when you or CHILD's primary caregiver need to be away from home?

157. [IF YES:] How many hours per week or per month does CHILD spend in EACH KIND OF CARE?

	YES	NO	DON'T KNOW	REF
a. When you or CHILD's primary caregiver are not home CHILD is cared for by an older brother or sister who is under 18 years of age?	1	2	DK	REF
b. neighbor?	1	2	DK	REF
c. relative, not living in household?	1	2	DK	REF
d. When you or CHILD's primary caregiver are not home CHILD is cared for by a friend?	1	2	DK	REF
e. paid babysitter, in home?	1	2	DK	REF
f. child care center?	1	2	DK	REF
g. When you or CHILD's primary caregiver are not home CHILD is in school?	1	2	DK	REF
h. after school program?	1	2	DK	REF
i. CHILD takes care of self?	1	2	DK	REF
j. another household adult?	1	2	DK	REF
k. Other (specify)?				

# HOURS	DON'T KNOW	REF
WK/MO (circle one)	DK	REF
WK/MO	DK	REF

158. How satisfied are you with your current care arrangements for CHILD? Would you say...

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
DON'T KNOW	DK
REFUSED	REF

159. Do you need assistance finding care arrangements for CHILD?

YES	
NO	2
DON'T KNOW	DK
REFUSED	REF

160. Are you or any adult in your household working, in school, or in job training?

YES1	
NO2	→ SKIP TO SECTION 9. Q163
DON'T KNOWDK	-
REFUSED REF	-

161. Were there any times that you needed child care for you to go to work, school or job training, but you could not find care?

YES1	
NO2	→ SKIP TO SECTION 9, Q163
DON'T KNOWDK	→ SKIP TO SECTION 9, Q163
REFUSED REF	→ SKIP TO SECTION 9, Q163

162. How many times in the last month were you unable to find childcare for CHILD?

TIMES _____

DON'T KNOW	DK
REFUSED	REF

Section 9: Overall Satisfaction

163. Do you think that you had special needs that should have been addressed during the relocation process? By "special needs" I mean anything that you needed extra help with, or anything that required extra attention as compared to what is needed in a typical move.

YES1	
NO2	→ SKIP TO Q167
DON'T KNOWDK	→ SKIP TO Q167
REFUSED REF	→ SKIP TO Q167

164. Do you feel that these special needs were or were not taken into consideration?

Were1	
Were not2	→ SKIP TO Q166
DON'T KNOWDK	→ SKIP TO Q167
REFUSED REF	→ SKIP TO Q167

165. How were the special needs taken into consideration?

SKIP TO Q167

166. How were the special needs not taken into consideration?

167. Do you think you were treated fairly during relocation, or do you think you were not treated fairly?

TREATED FAIRLY1	
NOT TREATED FAIRLY	→ SKIP TO Q169
DON'T KNOWDK	→ SKIP TO Q170
REFUSED REF	→ SKIP TO Q170

168. In what way were you treated fairly?

SKIP TO Q170	
169. In what way were you not treated fairly?	
170. Do you think the CHA showed respect towards you and your fa did not show respect?	amily, or do you think the CH
SHOWED RESPECT	•
171. In what way did the CHA show respect?	
SKIP TO Q173	
172. In what way did the CHA not show respect?	

173. What are the biggest problems with the relocation process?

174. What are your suggestions for improving the relocation process? **175.** Is there anything else you want to tell me about the relocation process or your current situation? IF R moved from original CHA unit, go to Q176. Otherwise skip to Q179. **176.** Since your move have you felt better, worse or about the same about opportunities to improve your life?

Better	1
Worse	2
About the same	3
DON'T KNOW	DK
REFUSED	REF

177. Has this move made it possible for you to do things that would benefit you or your family?

YES1	
NO2	→ SKIP TO Q179
DON'T KNOWDK	→ SKIP TO Q179
REFUSED REF	→ SKIP TO Q179

178. What are those things?

Section 10: Demographic Information

179. CODE RESPONDENT'S SEX (ASK IF UNCLEAR)

MALE.....1

FEMALE.....2

Now I have some questions about your background. We need this information to understand how the CHA Relocation Program has affected residents, that is, who was helped and who was not helped by the program.

180. In what year were you born?

19____

181. Do you consider yourself of Hispanic, Latino, or of Spanish or Mexican origin?

YES	1
NO	
DON'T KNOW	DK
REFUSED	REF

182. What is your racial background?

WHITE	1
BLACK/AFRICAN AMERICAN	2
ASIAN/PACIFIC ISLANDER	3
ALASKAN NATIVE/AMERICAN (NATIVE) INDIAN.	4
OTHER (SPECIFY)	5
REFUSED	

183. Are you currently married, widowed, divorced, separated, or have you never been married?

Married	1
Widowed	2
Divorced	3
Separated	
Never married	5
REFUSED	REF

184. Please look at Showcard Z. What was your total household income for 2003, before taxes, including income from all sources? Was it ...

\$0-3,999	1
\$4,000 – 7,999	2
\$8,000 – 15,999	3
\$16,000 – 27,999	4
\$28,000 – 35,999	5
Over \$36,000	6
DON'T KNOW	DK
REFUSED	REF

Resident Relocation Survey Phase III Follow Up Leaseholder Questionnaire

SHOWCARD Z

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Section 11: Locating Questions

NORC may want to contact you again, to find out more about how you are doing after your move, or to verify that I was here to interview you. For contacting purposes, we will need to ask for some personal identification information, including your Social Security Number. Providing this information is voluntary, you can decide not to provide it. NORC will not release any of your identifying information. NORC will only use this information to find you for a follow-up survey or to verify that I was here.

185. May I please have your full name, address, and phone number? [ASK MAIDEN NAME ALSO, IF NOT GIVEN]

NAME

ADDRESS

APARTMENT NUMBER

CITY/STATE/ZIP

TELEPHONE WITH AREA CODE

186. INTERVIEWER: IS THIS THE SAME CURRENT ADDRESS AS ON THE FACESHEET?

YES	1
NO	2
DON'T KNOW	DK
REFUSED	REF

187. May I please have your Social Security Number?

DON'T KNOW	אח
DON T KNOW	DR
REFUSED	REF

188. What is your license number or state identification number?

DON'T HAVE ONE	1
DON'T KNOW	DK
REFUSED	REF

189. What state issued your license/state identification?

190. Who would be the one person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME	
ADDRESS	
APARTMENT NUMBER	
CITY/STATE/ZIP	
TELEPHONE WITH AREA CODE	
RELATIONSHIP TO R	
	about who would be another person you keep in touch where you are? Can you give me their full name,
NAME	
ADDRESS	
APARTMENT NUMBER	
CITY/STATE/ZIP	
TELEPHONE WITH AREA CODE	
RELATIONSHIP TO R	
192. OTHER COMMENTS ON LOCATIN	G RESIDENT

This concludes the questions that I have for you. Thank you very much for your time and participation. As a token of our appreciation, I want to give you \$15 and have you sign this receipt, which indicates that I paid you. PAY R AND GET RECEIPT SIGNED.

Section 12: Interviewer Observations

193. WHERE DID THE INTERVIEW TAKE PLACE? RESPONDENT'S HOME1 OTHER/SPECIFY ADDRESS ...2 **194.** WHAT OTHER PERSONS WERE PRESENT DURING THE INTERVIEW? CIRCLE ALL THAT APPLY. CHILDREN UNDER SIX1 SPOUSE/PARTNER 3 OTHER RELATIVES......4 **195.** IN GENERAL, WHAT WAS THE RESPONDENT'S ATTITUDE TOWARD THE INTERVIEW? FRIENDLY AND INTERESTED1 COOPERATIVE BUT NOT PARTICULARLY INTERESTED2 HOSTILE......4 **196.** WAS THE RESPONDENT'S UNDERSTANDING OF THE QUESTIONS... GOOD......1

197. IS THERE ANYTHING ELSE ABOUT THIS RESPONDENT THAT YOU WOULD LIKE US TO KNOW?

BUILDING TYPE AND CONDITIONS

198. ARE THE R'S LIVING QUARTERS IN A
ONE-UNIT BUILDING DETACHED FROM
ANY OTHER BUILDING
ONE-UNIT BUIDLING, ATTACHED TO ONE OR MORE BUIDINGS
BUILDING/MOBILE HOME WITH TWO
OR MORE APARTMENTS
DON'T KNOWDK
199. HOW MANY APARTMENT S ARE IN THE BUILDING?
WRITE NUMBER OF APARTMENTS
DON'T KNOW
200. DO THE OUTSIDE WALLS HAVE ANY MISSING SIDING, BRICKS, OR OTHER MISSING WALL MATERIALS?
YES1
NO2
DON'T KNOWDK
201. ARE ANY OF THE WINDOWS IN THE THE HOUSING UNIT BOARDED UP?
YES1
NO
DON'T KNOWDK
202. ARE ANY OF THE WINDOWS IN THE HOUSING UNIT BROKEN?
YES1
NO2
DON'T KNOWDK
203. WHAT IS THE CONDITION OF THE LIGHT FIXTURES IN THE PUBLIC HALLS
NO PUBLIC HALLS
ALL IN WORKING ORDER
SOME IN WORKING ORDER
NONE IN WORKING ORDER4
NO LIGHT FIXTURES
IF WORKING, NOT OBVIOUSLY BROKEN6 DON'T KNOWDK

204. ARE THERE LOOSE, BROKEN OR MISSING STEPS ON ANY COMMON STAIRWAYS INSIDE THIS BUILDING OR ATTACHED TO THIS BUILDING?

YES	1
NO	2
NO COMMON STAIRWAYS	
DON'T KNOW	DK

APPENDIX A-3

Weighted Frequencies (Excluding Leaseholders Whose Permanent Housing Choice is Unsubsidized Housing)

Insert Weighted Frequencies Here

APPENDIX A-4 Leaseholder Demographic Profile

DEMOGRAPHIC	NUMBER	%	DEMOGRAPHIC	NUMBER	%
SEX			MARITAL STATUS		
Male	53	15	Married	32	9
Female	303	85	Widowed	42	12
Missing data	1	<1	Divorced	41	11
			Separated	48	14
ETHNICITY			Never married	193	54
Hispanic Yes	11	3	Refused data	1	<1
Hispanic No	345	96			
Missing data	2	<1	CHILDREN IN HOUSEHOLD		
			Children	222	62
RACE *			No children	135	38
White	17	5			
Black/African American	328	92			
Asian/Pacific Islander	0	0	INCOME		
Alaskan Native/Am Indian (Native)	3	1	\$0 - 3,999	119	33
Other	12	3	\$4,000 - 7,999	104	29
			\$8,000 - 15,999	47	13
EDUCATION			\$16,000 - 27,999	39	11
Eighth grade or less	18	5	\$28,000 - 35,999	13	4
Beyond eighth grade but not high school graduation	129	36	Over \$36,000	7	2
GED	32	9	Missing/Don't Know/ Refused data	29	8
High school graduation	87	24			
Trade or vocational school	15	4			1
One to three years of college	59	16	AGE		
Graduated four year college	1	<1	18-34	83	23
Some graduate education	4	1	35-49	140	39
Graduate degree	6	2	50-64	82	23
Post graduate education	1	<1	65+	50	14
Missing data	5	2	Missing data	2	<1

Appendix A-4. Leaseholder Demographic Profile

Note: Base n=357. When values do not add up to total sample size or 100%, it is due to rounding. *Respondents could choose more than one Race category.

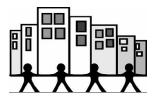
APPENDIX A-5 Completed Interviews/Completion Rate Table

	Case Dispositions									
	In-Scope						Out	Total		
Development	No Contact	Incapacitated	Refused	Partial Completed	Completed	% Completed*	Skipped	Evicted	Deceased	-
ABLA Homes	2	0	0	0	19	90.5	0	0	0	21
Hilliard Homes	2	1	6	0	42	79.2	0	0	2	53
Robert Taylor Homes	2	0	1	0	51	94.4	0	0	0	54
Rockwell Gardens	2	0	0	0	15	88.2	0	0	0	17
Stateway Gardens	3	1	1	0	44	84.6	0	0	3	52
Trumbull Park	6	0	1	0	79	91.9	0	0	0	86
Wentworth Gardens	4	0	4	0	81	91.0	0	0	0	89
Bridgeport Homes	1	0	0	0	14	93.3	0	0	0	15
Lowden Homes	0	0	1	0	12	92.3	0	0	0	13
TOTAL	22	2	14	0	357	89.2	0	0	5	400

Resident Relocation Survey: Phase III Follow-up Completed Interviews

* Calculated as Completed/(Total – OOS)

APPENDIX A-6 Advance Letters





Fall, 2004

Dear Leaseholder:

Over the last couple years, NORC has interviewed many public housing residents who have been relocated as part of the Chicago Housing Authority's Plan for Transformation. We are now conducting a follow-up interview to get an update on relocation and to learn about the experiences people are having in their new neighborhoods.

You are one of 400 respondents we have randomly selected from the more than 1500 respondents we interviewed or attempted to contact last fall to take part in this follow-up interview. The interview covers topics such as your relocation experiences, the social services you need and receive, your experiences in your neighborhood, your health, how relocation has affected any children that may live in your household, and your satisfaction with the relocation process. This interview should take about 1-hour to complete and we can offer you \$15 for your participation.

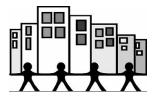
Your participation is completely voluntary, and you may refuse to answer any question or discontinue your participation at anytime without penalty to you. Your name and other identifying information will not be connected to the answers you provide and will not be known to anyone outside the research team.

If you have any questions please contact our toll-free number (866) 264-8222.

Sincerely,

Catherine Haggerty

Catherine Haggerty Resident Relocation Follow-up Survey Director





Winter, 2004

Dear Leaseholder:

Over the last couple years, NORC has interviewed many public housing residents who have been relocated as part of the Chicago Housing Authority's Plan for Transformation. We are now conducting a follow-up interview to get an update on relocation and to learn about the experiences people are having in their new neighborhoods.

You are one of 400 respondents we have randomly selected from the more than 1500 respondents we interviewed or attempted to contact last fall to take part in this follow-up interview. The interview covers topics such as your relocation experiences, the social services you need and receive, your experiences in your neighborhood, your health, how relocation has affected any children that may live in your household, and your satisfaction with the relocation process. This interview should take about 1-hour to complete and we can offer you \$15 for your participation.

Your participation is completely voluntary, and you may refuse to answer any question or discontinue your participation at anytime without penalty to you. Your name and other identifying information will not be connected to the answers you provide and will not be known to anyone outside the research team.

If you have any questions please contact our toll-free number (866) 264-8222.

Sincerely,

Catherine Haggerty

Catherine Haggerty Resident Relocation Follow-up Survey Director

APPENDIX A-7 Brochure

Insert Brochure Here

APPENDIX A-8 IRB Certificate

Insert IRB Cert Here

Question	Response	Frequency	Percent	Valid Percent
Q1 Current permanent choice	1 New or rehabilitated CHA unit	213.6	60.4	60.4
	2 A Section 8 (housing choice) voucher	140	39.6	39.6

Question	Response	Frequency	Percent	Valid Percent
Q2 Temp housing choice	Not Applicable	140	39.6	
	1 New or rehabilitated CHA unit	133.6	37.8	62.6
	2 A section 8 housing choice voucher	80	22.6	37.4

Question	Response	Frequency	Percent	Valid Percent
Q3a process of new/rehab in Jan 2004	Not Applicable	219.9	62.2	
	1 In your original unit or building or in a temporary or make ready unit waiting for new or rehabbed CHA housing unit to be ready	114.3	32.3	85.6
	2 Already in a new or rehabbed unit in CHA public housing	19.3	5.5	14.4

Question	Response	Frequency	Percent	Valid Percent
Q3b process of sec 8 in Jan 2004	Not Applicable	273.6	77.4	
	1 In a Section 8 housing unit waiting for a new or rehabbed CHA unit to be ready	62.9	17.8	78.6
	2 In your original unit or building or in a temporary or make ready unit waiting for new or rehabbed CHA housing unit to be ready	17.1	4.8	21.4

Question	Response	Frequency	Percent	Valid Percent
Q3c process of sec 8 in Jan 2004	Not Applicable	213.6	60.4	
	1 In your original unit or building or in a temporary or make ready unit waiting for Section 8 voucher or housing	30.6	8.7	21.9
	2 In a Section 8 housing unit	103	29.1	73.6
	3 In an unsubsidized living situation waiting for a Section 8 voucher or housing	6.4	1.8	4.6

Question	Response	Frequency	Percent	Valid Percent
Q3d process of unsub in Jan 2004	Not Applicable	353.5	100	

Question	Response	Frequency	Percent	Valid Percent
Q4a where in process now new/rehab	Not Applicable	239.2	67.7	
	1 In your original unit or building or in a temporary or make ready unit waiting for new or rehabbed CHA housing unit to be ready	85.2	24.1	74.5
	2 In an unsubsidized living situation waiting for a newor rehabbed CHA housing unit to be ready	0.9	0.2	0.8
	3 Already in a new or rehabbed CHA unit	28.3	8	24.7

Question	Response	Frequency	Percent	Valid Percent
Q4b where in process now new/rehab	Not Applicable	334.2	94.5	
	2 Already in a new or rehabbed CHA unit	19.3	5.5	100

Question	Response	Frequency	Percent	Valid Percent
Q4c where in process now sec8 voucher	Not Applicable	290.6	82.2	
	1 In a Section 8 housing unit waiting for a new or rehaabbed CHA unit to be ready	62.9	17.8	100

Question	Response	Frequency	Percent	Valid Percent
Q4d where in process now sec8 voucher	Not Applicable	336.4	95.2	
	1 In a Section 8 housing unit waiting for a new or rehaabbed CHA unit to be ready	5.4	1.5	31.4
	2 In your original unit or building or in a temporary or make ready unit waiting for new or rehabbed CHA housing unit to be ready	10	2.8	58.5
	3 In an unsubsidized living situation waiting for a newor rehabbed CHA housing unit to be ready	1.7	0.5	10.2

Question	Response	Frequency	Percent	Valid Percent
Q4e where in process unsubsidized situat	Not Applicable	353.5	100	

Question	Response	Frequency	Percent	Valid Percent
Q4f where in process sec8 voucher	Not Applicable	322.9	91.3	
	1 In a Section 8 housing unit	18.4	5.2	60.2
	2 In your original unit or building or in a temporary or make ready unit waiting for a Section 8 voucher or housing	12.2	3.4	39.8

Question	Response	Frequency	Percent	Valid Percent
Q4g where in process sec8 voucher	Not Applicable	347.2	98.2	
	1 In a Section 8 housing unit	3.6	1	56.8
	3	2.7	0.8	43.2

Question	Response	Frequency	Percent	Valid Percent
Q4h where in process unsubsidized situat	Not Applicable	353.5	100	

Question	Response	Frequency	Percent	Valid Percent
Q5 Month moved from original unit	Not Applicable	348.2	98.5	
	6	1.9	0.5	35.1
	7	1.7	0.5	32.5
	8	0.9	0.2	16.2
	11	0.9	0.2	16.2

Question	Response	Frequency	Percent	Valid Percent
Q5 Day moved from original unit	Not Applicable	348.2	98.5	
	-3 Missing	1.9	0.5	
	6	0.9	0.2	25.0
	15	1.7	0.5	50.0
	27	0.9	0.2	25.0

Question	Response	Frequency	Percent	Valid Percent
Q5 Year moved from original unit	Not Applicable	348.2	98.5	

2003	2.7	0.8	51.3
2004	2.6	0.7	48.7

Question	Response	Frequency	Percent	Valid Percent
Q6 why did you move	Not Applicable	348.2	98.5	
	2 To live in a better neighborhood	1.9	0.5	35.1
	5 Because I was evicted from previous apartment	0.9	0.2	16.2
	7 Some other reason please specify	2.6	0.7	48.7

Question	Response	Frequency	Percent	Valid Percent
Q6C best describes the place	Not Applicable	348.2	98.5	
	5 An apartment that I rent	0.9	0.2	16.2
	6 Other arrangement that I rent	0.9	0.2	16.2
	7 I stay for free	3.6	1.0	67.5

Question	Response	Frequency	Percent	Valid Percent
Q6D who owns or rents	Not Applicable	349.9	99.0	
	1 Relative	3.6	1.0	100.0

Question	Response	Frequency	Percent	Valid Percent
Q6E house apartment or other	Not Applicable	349.9	99.0	
	1 House	2.7	0.8	76.0
	2 Apartment	0.9	0.2	24.0

Question	Response	Frequency	Percent	Valid Percent
Q7 lived anywhere else	Not Applicable	349.9	99.0	
	1 Yes	0.9	0.2	24.0
	2 No	2.7	0.8	76.0

Question	Response	Frequency	Percent	Valid Percent
Q8 how many other places did you live	Not Applicable	352.7	99.8	
	1	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q9 Moved or not	Not Applicable	220.8	62.5	
	-3 Missing	0.9	0.2	
	-2 Dont Know	0.9	0.2	
	0 Has not moved yet	49.4	14.0	
	1 Moved	81.6	23.1	100.0

Question	Response	Frequency	Percent	Valid Percent
Q9 Month moved from original unit	Not Applicable	270.2	76.4	
	1	5.2	1.5	6.3
	2	4.5	1.3	5.4
	3	9.1	2.6	10.9
	4	0.9	0.2	1.0
	5	8.2	2.3	9.9
	6	4.3	1.2	5.2
	7	7.0	2.0	8.4
	8	14.3	4.1	17.2
	9	6.1	1.7	7.3
	10	14.1	4.0	16.9
	11	9.6	2.7	11.5

Question	Response	Frequency	Percent	Valid Percent
Q9 Day moved from original unit	Not Applicable	270.2	76.4	
	1	3.5	1.0	4.2

0	0.7	0.0	
			3.3
			1.0
	2.7	0.8	3.3
9	1.9	0.5	2.3
10	2.6	0.7	3.1
11	0.9	0.2	1.0
12	0.9	0.2	1.0
13	1.7	0.5	2.1
14	4.5	1.3	5.4
15	33.6	9.5	40.4
16	2.7	0.8	3.3
17	0.9	0.2	1.0
19	1.7	0.5	2.1
20	2.6	0.7	3.1
21	4.6	1.3	5.6
22	0.9	0.2	1.0
24	3.5	1.0	4.2
25	0.9	0.2	1.0
26	2.6	0.7	3.1
27	0.9	0.2	1.0
28	2.6	0.7	3.1
29	0.9	0.2	1.0
30	1.7	0.5	2.1
31	0.9	0.2	1.0
	10 11 12 13 14 15 16 17 19 20 21 22 24 25 26 27 28 29 30	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	6 0.9 0.2 8 2.7 0.8 9 1.9 0.5 10 2.6 0.7 11 0.9 0.2 12 0.9 0.2 13 1.7 0.5 14 4.5 1.3 15 33.6 9.5 16 2.7 0.8 17 0.9 0.2 19 1.7 0.5 20 2.6 0.7 21 4.6 1.3 22 0.9 0.2 24 3.5 1.0 25 0.9 0.2 26 2.6 0.7 27 0.9 0.2 28 2.6 0.7 29 0.9 0.2 30 1.7 0.5

Question	Response	Frequency	Percent	Valid Percent
Q9 Year moved from original unit	Not Applicable	270.2	76.4	
	2000	3.5	1.0	4.2
	2001	8.2	2.3	9.9
	2002	9.0	2.5	10.8
	2003	24.8	7.0	29.7
	2004	37.8	10.7	45.4

Question	Response	Frequency	Percent	Valid Percent
Q10 did you see your unit	Not Applicable	270.2	76.4	
	-3 Missing	0.9	0.2	
	1 Yes	47.8	13.5	58.0
	2 No	34.6	9.8	42.0

Question	Response	Frequency	Percent	Valid Percent
Q11 WAS NOT GIVEN THE OPPORTUNITY	Not Applicable	318.0	90.0	
	-2 Dont Know	0.9	0.2	
	1 YES	18.5	5.2	53.6
	2 NO	16.1	4.5	46.4

Question	Response	Frequency	Percent	Valid Percent
Q11 DID NOT ASK TO SEE THEM	Not Applicable	318.0	90.0	
	-2 Dont Know	0.9	0.2	
	1 YES	9.8	2.8	28.4
	2 NO	24.8	7.0	71.6

Question	Response	Frequency	Percent	Valid Percent
Q11 DID NOT HAVE TIME	Not Applicable	318.0	90.0	
	-2 Dont Know	0.9	0.2	
	1 YES	1.7	0.5	5.0
	2 NO	32.9	9.3	95.0

Question	Response	Frequency	Percent	Valid Percent
Q11 WAS UNABLE TO GET THERE (TRANSPOR	Not Applicable	318.0	90.0	

-2 Dont Know	0.9	0.2	
2 NO	34.6	9.8	100.0

Question	Response	Frequency	Percent	Valid Percent
Q11 OTHER REASON SPECIFY	Not Applicable	318.0	90.0	
	-2 Dont Know	0.9	0.2	
	1 YES	4.5	1.3	13.0
	2 NO	30.1	8.5	87.0

Question	Response	Frequency	Percent	Valid Percent
Q12 have you lived anywhere else	Not Applicable	270.2	76.4	
	-3 Missing	0.9	0.2	
	1 YES	7.8	2.2	9.5
	2 NO	74.6	21.1	90.5

Question	Response	Frequency	Percent	Valid Percent
Q13 how many other places	Not Applicable	344.8	97.5	
	1	6.1	1.7	70.0
	2	0.9	0.2	10.0
	3	1.7	0.5	20.0

Question	Response	Frequency	Percent	Valid Percent
Q14 Month moved from original unit	Not Applicable	187.6	53.1	
	-3 Missing	0.9	0.2	
	1	10.7	3.0	6.5
	2	8.1	2.3	4.9
	3	4.5	1.3	2.7
	4	8.8	2.5	5.4

5	10.6	3.0	6.4
6	10.9	3.1	6.6
7	12.3	3.5	7.5
8	17.8	5.0	10.8
9	16.9	4.8	10.3
10	27.4	7.7	16.6
11	20.1	5.7	12.2
12	16.8	4.8	10.2

Question	Response	Frequency	Percent	Valid Percent
Q14 Day moved from original unit	Not Applicable	187.6	53.1	
	-3 Missing	3.5	1.0	
	1	18.4	5.2	11.3
	2	0.9	0.2	0.5
	3	3.5	1.0	2.1
	4	5.5	1.6	3.4
	5	1.7	0.5	1.1
	6	4.5	1.3	2.8
	7	1.7	0.5	1.1
	8	6.2	1.8	3.8
	9	3.5	1.0	2.1
	10	10.7	3.0	6.6
	11	0.9	0.2	0.5
	12	2.7	0.8	1.7
	13	7.1	2.0	4.4
	14	0.9	0.2	0.5
	15	28.7	8.1	17.7
	16	0.9	0.2	0.5
	17	1.7	0.5	1.1
	18	5.4	1.5	3.3
	19	7.1	2.0	4.4
	20	5.4	1.5	3.3
	21	4.3	1.2	2.7
	22	1.7	0.5	1.1
	23	6.2	1.8	3.8

24	0.9	0.2	0.5
25	3.5	1.0	2.1
26	3.6	1.0	2.2
27	5.2	1.5	3.2
28	5.4	1.5	3.3
29	1.9	0.5	1.2
30	7.1	2.0	4.4
31	5.2	1.5	3.2

Question	Response	Frequency	Percent	Valid Percent
Q14 Year moved from original unit	Not Applicable	187.6	53.1	
	2000	1.9	0.5	1.1
	2001	5.6	1.6	3.4
	2002	19.8	5.6	12.0
	2003	124.6	35.2	75.1
	2004	13.9	3.9	8.4

Question	Response	Frequency	Percent	Valid Percent
Q15 lived anywhere else	Not Applicable	187.6	53.1	
	1 YES	24.8	7.0	14.9
	2 NO	141.1	39.9	85.1

Question	Response	Frequency	Percent	Valid Percent
Q16 how many other places	Not Applicable	328.7	93.0	
	1	19.4	5.5	78.4
	2	3.6	1.0	14.6
	3	0.9	0.2	3.5
	4	0.9	0.2	3.5

Question	Response	Frequency	Percent	Valid Percent
Q17 times contacted by Service Connector	Not Applicable	187.6	53.1	
	-2 Dont Know	0.9	0.2	
	0	38.8	11.0	
	1	15.2	4.3	12.1
	2	27.4	7.7	21.7
	3	15.9	4.5	12.6
	4	26.8	7.6	21.2
	5	9.8	2.8	7.8
	6	5.2	1.5	4.1
	7	1.7	0.5	1.4
	8	0.9	0.2	0.7
	9	4.6	1.3	3.7
	10	3.5	1.0	2.8
	12	2.6	0.7	2.1
	13	0.9	0.2	0.7
	15	1.7	0.5	1.4
	18	2.7	0.8	2.2
	20	1.7	0.5	1.4
	24	0.9	0.2	0.7
	25	0.9	0.2	0.7
	27	0.9	0.2	0.7
	36	0.9	0.2	0.7
	40	1.9	0.5	1.5

Question	Response	Frequency	Percent	Valid Percent
Q17B any concerns for your voucher	Not Applicable	187.6	53.1	
	-3 Missing	0.9	0.2	
	-2 Dont Know	0.9	0.2	
	1 YES	17.7	5.0	10.8
	2 NO	146.5	41.4	89.2

Question	Response	Frequency	Percent	Valid Percent
Q17D are you currently lease compliant	Not Applicable	290.6	82.2	
	-2 Dont Know	3.5	1.0	
	1 YES	57.7	16.3	97.1
	2 NO	1.7	0.5	2.9

Question	Response	Frequency	Percent	Valid Percent
Q17E how likely can maintain lease compl	Not Applicable	295.9	83.7	
	1 Very likely	54.0	15.3	93.7
	2 Somewhat likely	3.6	1.0	6.3

Question	Response	Frequency	Percent	Valid Percent
Q18 why not living in Section 8 housing	Not Applicable	331.4	93.7	
	-3 Missing	0.9	0.2	
	1 Working to become lease compliant	2.6	0.7	12.3
	2 Waiting to receive Section 8 voucher	8.0	2.3	37.4
	3 Looking for an apartment	2.6	0.7	12.3
	5 Prefer to stay in CHA public housing	3.6	1.0	17.0
	6 Some other reason	4.5	1.3	21.1

Question	Response	Frequency	Percent	Valid Percent
Q19 Month moved from original unit	Not Applicable	341.9	96.7	
	3	0.9	0.2	7.5
	5	1.9	0.5	16.2
	6	1.9	0.5	16.2
	7	1.7	0.5	15.0
	8	0.9	0.2	7.5
	9	0.9	0.2	7.5

11 0.0		
11 2.0	0.7	22.5

Question	Response	Frequency	Percent	Valid Percent
Q19 Day moved from original unit	Not Applicable	341.9	96.7	
	1	0.9	0.2	7.5
	7	1.9	0.5	16.2
	10	0.9	0.2	7.5
	11	0.9	0.2	7.5
	12	0.9	0.2	7.5
	15	1.7	0.5	15.0
	20	0.9	0.2	7.5
	26	0.9	0.2	7.5
	28	0.9	0.2	7.5
	30	1.9	0.5	16.2

Question	Response	Frequency	Percent	Valid Percent
Q19 Year moved from original unit	Not Applicable	341.9	96.7	
	2002	2.6	0.7	22.5
	2003	7.2	2.0	62.5
	2004	1.7	0.5	15.0

Question	Response	Frequency	Percent	Valid Percent
Q20 lived anywhere else	Not Applicable	341.9	96.7	
	1 YES	1.7	0.5	15.0
	2 N0	9.8	2.8	85.0

Question	Response	Frequency	Percent	Valid Percent

Q21 how many other places	Not Applicable	351.8	99.5	
	1	0.9	0.2	50.0
	2	0.9	0.2	50.0

Question	Response	Frequency	Percent	Valid Percent
Q22 see your unit before you moved	Not Applicable	341.9	96.7	
	1 YES	3.5	1.0	30.0
	2 NO	8.1	2.3	70.0

Question	Response	Frequency	Percent	Valid Percent
Q23 WAS NOT GIVEN THE OPPORTUNITY	Not Applicable	345.4	97.7	
	1 YES	6.4	1.8	78.5
	2 NO	1.7	0.5	21.5

Question	Response	Frequency	Percent	Valid Percent
Q23 DID NOT ASK TO SEE THEM	Not Applicable	345.4	97.7	
	1 YES	1.7	0.5	21.5
	2 NO	6.4	1.8	78.5

Question	Response	Frequency	Percent	Valid Percent
Q23 DID NOT HAVE TIME	Not Applicable	344.5	97.5	
	-3 Missing	0.9	0.2	
	2 NO	8.1	2.3	100.0

Question	Response	Frequency	Percent	Valid Percent
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Q23 WAS UNABLE TO GET THERE (TRANSPOR	Not Applicable	344.5	97.5	
	-3 Missing	0.9	0.2	
	2 NO	8.1	2.3	100.0

Question	Response	Frequency	Percent	Valid Percent
Q23 OTHER REASON (SPECIFY)	Not Applicable	344.5	97.5	
	-3 Missing	0.9	0.2	
	2 NO	8.1	2.3	100.0

Question	Response	Frequency	Percent	Valid Percent
Q24 Month moved from original unit	Not Applicable	326.1	92.3	
	1	3.5	1.0	12.7
	2	5.4	1.5	19.6
	3	0.9	0.2	3.2
	4	1.7	0.5	6.4
	7	1.9	0.5	6.9
	8	5.2	1.5	19.1
	9	0.9	0.2	3.2
	10	2.6	0.7	9.5
	11	4.5	1.3	16.4
	12	0.9	0.2	3.2

Question	Response	Frequency	Percent	Valid Percent
Q24 Day moved from original unit	Not Applicable	326.1	92.3	
	1	3.5	1.0	12.7
	2	2.7	0.8	10.0
	7	3.6	1.0	13.2
	8	0.9	0.2	3.2
	9	0.9	0.2	3.2
	11	0.9	0.2	3.2

14	0.9	0.2	3.2
15	8.0	2.3	29.1
16	0.9	0.2	3.2
19	0.9	0.2	3.2
20	0.9	0.2	3.2
25	1.7	0.5	6.4
26	0.9	0.2	3.2
29	0.9	0.2	3.2

Question	Response	Frequency	Percent	Valid Percent
Q24 Year moved from original unit	Not Applicable	326.1	92.3	
	2003	10.7	3.0	39.1
	2004	16.7	4.7	60.9

Question	Response	Frequency	Percent	Valid Percent
Q25 lived anywhere else	Not Applicable	326.1	92.3	
	1 YES	8.1	2.3	29.6
	2 N0	19.3	5.5	70.4

Question	Response	Frequency	Percent	Valid Percent
Q26 how many other places	Not Applicable	345.4	97.7	
	1	7.2	2.0	89.3
	2	0.9	0.2	10.7

Question	Response	Frequency	Percent	Valid Percent
Q27 having problems getting Sec 8	Not Applicable	304.0	86.0	
	-3 Missing	0.9	0.2	
	1 YES	8.8	2.5	18.2

		2 NO	39.8	11.3	81.8
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Question	Response	Frequency	Percent	Valid Percent
Q29a Dont know name	Not Applicable	330.5	93.5	
	1 Didnt know name	16.9	4.8	73.6
	2 Didnt know there was an agency assigned to help	6.1	1.7	26.4

Question	Response	Frequency	Percent	Valid Percent
Q30 Opportunity Areas	Not Applicable	304.0	86.0	
	-3 Missing	0.9	0.2	
	1 YES	30.1	8.5	61.9
	2 NO	18.5	5.2	38.1

Question	Response	Frequency	Percent	Valid Percent
Q31 work with Relocation Counselor	Not Applicable	304.0	86.0	
	-3 Missing	0.9	0.2	
	1 YES	16.1	4.5	33.0
	2 NO	19.1	5.4	39.3
	3 DO NOT HAVE SECTION 8 VOUCHER	13.5	3.8	27.7

Question	Response	Frequency	Percent	Valid Percent
Q32 Counselor ask what neighborhoods	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 YES	16.1	4.5	100.0

Question	Response	Frequency	Percent	Valid Percent
Q34 Did Counselor help look for apt	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 YES	15.2	4.3	94.6
	2 NO	0.9	0.2	5.4

Question	Response	Frequency	Percent	Valid Percent
Q35 got help from friends	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	2 NO	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 decided to look on my own	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	1 YES	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 difficult to make an appointment	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	1 YES	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 wait time was too long	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	1 YES	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 work during the hours that counselor	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	1 YES	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 didnt have childcare	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	2 NO	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 too much paperwork	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	2 NO	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 appointment rushed	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	2 NO	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q35 counselor rude or unpleasant	Not Applicable	351.8	99.5	
	-3 Missing	0.9	0.2	
	2 NO	0.9	0.2	100.0

Question	Response	Frequency	Percent	Valid Percent

Q35 other reason	Not Applicable	351.8	99.5	
	-3 Missing	1.7	0.5	

Question	Response	Frequency	Percent	Valid Percent
Q36 easy to make appointment with	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 True	14.3	4.1	89.2
	2 False	1.7	0.5	10.8

Question	Response	Frequency	Percent	Valid Percent
Q36 often had to wait long time before h	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 True	1.7	0.5	10.8
	2 False	14.3	4.1	89.2

Question	Response	Frequency	Percent	Valid Percent
Q36 difficult to understand materials	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 True	0.9	0.2	5.4
	2 False	15.2	4.3	94.6

Question	Response	Frequency	Percent	Valid Percent
Q36 usually had enough time	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 True	14.3	4.1	89.2
	2 False	1.7	0.5	10.8

Question	Response	Frequency	Percent	Valid Percent
Q36 counselors were unpleasant or rude	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	2 False	16.1	4.5	100.0

Question	Response	Frequency	Percent	Valid Percent
Q36 appointments were rushed	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 True	2.6	0.7	16.2
	2 False	13.5	3.8	83.8

Question	Response	Frequency	Percent	Valid Percent
Q36 counselors helped with what I needed	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	1 True	14.3	4.1	89.2
	2 False	1.7	0.5	10.8

Question	Response	Frequency	Percent	Valid Percent
Q37 How many apts did RC tell you about	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	-2 Dont Know	0.9	0.2	
	0	0.9	0.2	
	1	3.6	1.0	25.2
	2	0.9	0.2	6.1
	3	3.6	1.0	25.2
	8	1.7	0.5	12.1
	20	0.9	0.2	6.1

23	1.9	0.5	13.1
25	0.9	0.2	6.1
60	0.9	0.2	6.1

Question	Response	Frequency	Percent	Valid Percent
Q38 How many apts did RC show you	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	0	5.4	1.5	
	1	2.6	0.7	24.3
	2	0.9	0.2	8.1
	3	3.8	1.1	35.1
	5	0.9	0.2	8.1
	7	0.9	0.2	8.1
	10	0.9	0.2	8.1
	15	0.9	0.2	8.1

Question	Response	Frequency	Percent	Valid Percent
Q39a choosing an area	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	2 NO	16.1	4.5	100.0

Question	Response	Frequency	Percent	Valid Percent
Q40a given you help	Not Applicable	352.7	99.8	
	-3 Missing	0.9	0.2	

Question	Response	Frequency	Percent	Valid Percent
Q39b finding childcare	Not Applicable	336.6	95.2	
	-3 Missing	1.7	0.5	

2 NO	15.2	4.3	100.0

Question	Response	Frequency	Percent	Valid Percent
Q40b given help	Not Applicable	351.8	99.5	
	-3 Missing	1.7	0.5	

Question	Response	Frequency	Percent	Valid Percent
Q41 Why not take apt from RC	Not Applicable	336.6	95.2	
	-3 Missing	0.9	0.2	
	5 Apartment not big enough	2.6	0.7	16.2
	7 Apartment not near family or friends	2.7	0.8	17.1
	8 Did not like apartment	2.7	0.8	17.1
	9 Some other reason	4.3	1.2	27.0
	10 DOES NOT APPLY	3.6	1.0	22.5

Question	Response	Frequency	Percent	Valid Percent
Q43 did you find this apt	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Through the relocation counselor	2.6	0.7	9.8
	2 Without the help of the relocation counselor	23.9	6.8	90.2

Question	Response	Frequency	Percent	Valid Percent
Q44 How did you find apt w/o help from R	Not Applicable	328.7	93.0	
	-3 Missing	0.9	0.2	
	1 Through a friend or family member	5.2	1.5	21.8
	2 Through the newspaper	7.0	2.0	29.1
	4 Through the internet or BEHIVE or	0.9	0.2	3.6

	5 Some other way	10.9	3.1	45.4
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Question	Response	Frequency	Percent	Valid Percent
Q45 How long to find apt	Not Applicable	326.1	92.3	
	-3 Missing	1.7	0.5	
	1	4.3	1.2	17.0
	2	9.0	2.5	35.0
	3	4.3	1.2	17.0
	5	0.9	0.2	3.4
	6	2.6	0.7	10.2
	9	0.9	0.2	3.4
	12	2.7	0.8	10.7
	13	0.9	0.2	3.4

Question	Response	Frequency	Percent	Valid Percent
Q46 Did you have enough time	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Had enough time	14.9	4.2	56.3
	2 Could have used more time	11.6	3.3	43.7

Question	Response	Frequency	Percent	Valid Percent
Q47 Recommendation of counseling agency	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	2 NO	26.5	7.5	100.0

Question	Response	Frequency	Percent	Valid Percent
Q47 Better schools for my children	Not Applicable	326.1	92.3	

-3 Missing	0.9	0.2	
1 YES	1.7	0.5	6.6
2 NO	24.8	7.0	93.4

Question	Response	Frequency	Percent	Valid Percent
Q47 Family or friends nearby	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	0.9	0.2	3.3
	2 NO	25.6	7.3	96.7

Question	Response	Frequency	Percent	Valid Percent
Q47 Convenient location	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	5.2	1.5	19.7
	2 NO	21.3	6.0	80.3

Question	Response	Frequency	Percent	Valid Percent
Q47 To be near my job	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	1.7	0.5	6.6
	2 NO	24.8	7.0	93.4

Question	Response	Frequency	Percent	Valid Percent
Q47 To get a job	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	0.9	0.2	3.3
	2 NO	25.6	7.3	96.7

Question	Response	Frequency	Percent	Valid Percent
Q47 I liked the apartment	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	4.3	1.2	16.4
	2 NO	22.2	6.3	83.6

Question	Response	Frequency	Percent	Valid Percent
Q47 To get a bigger or better apartment	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	7.1	2.0	26.8
	2 NO	19.4	5.5	73.2

Question	Response	Frequency	Percent	Valid Percent
Q47 This was the only unit available	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	2 NO	26.5	7.5	100.0

Question	Response	Frequency	Percent	Valid Percent
Q47 Affordable rent	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	0.9	0.2	3.3
	2 NO	25.6	7.3	96.7

Question	Response	Frequency	Percent	Valid Percent
Q47 To have better transportation	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	

2 NO 23 9		
2110 23.9	12 NO 1930 168	90.2

Question	Response	Frequency	Percent	Valid Percent
Q47 To get away from drugs and gangs	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	2.6	0.7	9.8
	2 NO	23.9	6.8	90.2

Question	Response	Frequency	Percent	Valid Percent
Q47 Felt comfortable in commty/neighbo	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	11.4	3.2	43.2
	2 NO	15.1	4.3	56.8

Question	Response	Frequency	Percent	Valid Percent
Q47 Other (specify)	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	3.6	1.0	13.7
	2 NO	22.9	6.5	86.3

Question	Response	Frequency	Percent	Valid Percent
Q49 Find at least two apts	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Found at least two apartments I could have moved to	19.4	5.5	73.2
	2 Chose the only place I could find	7.1	2.0	26.8

Question	Response	Frequency	Percent	Valid Percent
Q50 place with enough bedrooms	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Big problem	8.1	2.3	30.6
	2 Some problem	3.5	1.0	13.1
	3 No problem	14.9	4.2	56.3

Question	Response	Frequency	Percent	Valid Percent
Q50 place you like	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Big problem	10.6	3.0	39.9
	2 Some problem	5.2	1.5	19.7
	3 No problem	10.7	3.0	40.4

Question	Response	Frequency	Percent	Valid Percent
Q50 landlords that accept S8	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Big problem	5.5	1.6	20.7
	2 Some problem	6.1	1.7	23.0
	3 No problem	14.9	4.2	56.3

Question	Response	Frequency	Percent	Valid Percent
Q50 no access to transportation	Not Applicable	326.1	92.3	
	-3 Missing	2.6	0.7	
	1 Big problem	6.1	1.7	24.6
	2 Some problem	4.5	1.3	18.1
	3 No problem	14.2	4.0	57.3

Question	Response	Frequency	Percent	Valid Percent
Q50 landlords did not want to rent/CHA	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Big problem	7.2	2.0	27.3
	2 Some problem	2.6	0.7	9.8
	3 No problem	16.7	4.7	62.9

Question	Response	Frequency	Percent	Valid Percent
Q50 landlords did not want to rent/child	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 Big problem	0.9	0.2	3.3
	2 Some problem	1.7	0.5	6.6
	3 No problem	23.9	6.8	90.2

Question	Response	Frequency	Percent	Valid Percent
Q50 anything else	Not Applicable	326.1	92.3	
	-3 Missing	2.6	0.7	
	1 Big problem	3.5	1.0	14.0
	2 Some problem	0.9	0.2	3.5
	3 No problem	20.4	5.8	82.4

Question	Response	Frequency	Percent	Valid Percent
Q51a is within last month coded	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	1 YES	7.8	2.2	29.5
	2 NO	18.7	5.3	70.5

Question	Response	Frequency	Percent	Valid Percent
Q51 month	Not Applicable	334.0	94.5	
	-3 Missing	0.9	0.2	
	1	3.5	1.0	18.6
	3	0.9	0.2	4.7
	4	0.9	0.2	4.7
	5	1.9	0.5	10.1
	6	3.6	1.0	19.4
	7	0.9	0.2	4.7
	9	1.7	0.5	9.3
	10	2.6	0.7	14.0
	11	2.7	0.8	14.7

Question	Response	Frequency	Percent	Valid Percent
Q51 year	Not Applicable	334.0	94.5	
	-3 Missing	0.9	0.2	
	2002	2.7	0.8	14.7
	2003	7.1	2.0	38.0
	2004	8.8	2.5	47.3

Question	Response	Frequency	Percent	Valid Percent
Q52 has RC contacted you since move	Not Applicable	326.1	92.3	
	-3 Missing	0.9	0.2	
	-2 Dont Know	0.9	0.2	
	1 YES	6.2	1.8	24.3
	2 NO	19.4	5.5	75.7

Question	Response	Frequency	Percent	Valid Percent
Q53 has gas or electricity been off in I	1 YES	37.1	10.5	10.5

2 NO	277.3	78.4	78.4
3 I DO NOT PAY GAS OR E	LECTRICITY 39.1	11.1	11.1

Question	Response	Frequency	Percent	Valid Percent
Q53b how many times	Not Applicable	316.5	89.5	
	1	34.3	9.7	92.6
	2	2.7	0.8	7.4

Question	Response	Frequency	Percent	Valid Percent
Q54 phone been turned off last 12 months	-3 Missing	1.7	0.5	
	-1 Refused	0.9	0.2	
	1 YES	98.7	27.9	28.1
	2 NO	246.9	69.8	70.4
	3 I NEVER HAD A PHONE	5.4	1.5	1.5

Question	Response	Frequency	Percent	Valid Percent
Q54b how many times	Not Applicable	253.1	71.6	
	-3 Missing	5.5	1.6	
	-2 Dont Know	1.9	0.5	
	1	61.3	17.3	65.9
	2	26.4	7.5	28.3
	3	0.9	0.2	0.9
	4	2.7	0.8	3.0
	12	1.7	0.5	1.9

Question	Response	Frequency	Percent	Valid Percent
Q55 not pay rent in last 12 months	1 YES	33.5	9.5	9.5

2 NO	313.8	88.8	88.8
3 I DO NOT PAY RENT	6.2	1.8	1.8

Question	Response	Frequency	Percent	Valid Percent
Q55b how many times	Not Applicable	320.0	90.5	
	-2 Dont Know	1.9	0.5	
	1	9.6	2.7	30.3
	2	8.8	2.5	28.0
	3	6.2	1.8	19.7
	4	2.6	0.7	8.3
	5	3.5	1.0	11.0
	10	0.9	0.2	2.8

Question	Response	Frequency	Percent	Valid Percent
Q56 belongings repossessed in last 12 mo	1 YES	3.6	1.0	1.0
	2 NO	349.9	99.0	99.0

Question	Response	Frequency	Percent	Valid Percent
Q56b how many times	Not Applicable	349.9	99.0	
	1	1.7	0.5	48.1
	2	1.9	0.5	51.9

Question	Response	Frequency	Percent	Valid Percent
Q57 was family ever without money last 1	1 YES	42.0	11.9	11.9
	2 NO	311.5	88.1	88.1

Question	Response	Frequency	Percent	Valid Percent
Q57b how many times	Not Applicable	311.5	88.1	
	-3 Missing	0.9	0.2	
	1	8.7	2.5	21.1
	2	13.2	3.7	32.0
	3	7.1	2.0	17.2
	4	3.5	1.0	8.5
	5	1.7	0.5	4.2
	6	1.7	0.5	4.2
	7	0.9	0.2	2.1
	9	0.9	0.2	2.1
	12	3.5	1.0	8.5

Question	Response	Frequency	Percent	Valid Percent
Q58 Need help with finding a job	1 YES	89.8	25.4	25.4
	2 NO	263.7	74.6	74.6

Question	Response	Frequency	Percent	Valid Percent
Q58b ask for help with finding a job	Not Applicable	263.7	74.6	
	-2 Dont Know	0.9	0.2	
	1 YES	65.0	18.4	73.1
	2 NO	23.9	6.8	26.9

Question	Response	Frequency	Percent	Valid Percent
Q58c get the help that you needed	Not Applicable	263.7	74.6	
	1 YES	37.7	10.7	41.9
	2 NO	52.2	14.8	58.1

Question	Response	Frequency	Percent	Valid Percent
Q58d how helpful was it	Not Applicable	315.9	89.3	
	1 Not helpful	2.7	0.8	7.3
	2 Somewhat helpful	12.3	3.5	32.7
	3 Very helpful	22.6	6.4	60.0

Question	Response	Frequency	Percent	Valid Percent
Q58g already got help or never needed he	Not Applicable	89.8	25.4	
	-3 Missing	1.7	0.5	
	1 Already got help	28.5	8.1	10.9
	2 Never needed help	233.4	66.0	89.1

Question	Response	Frequency	Percent	Valid Percent
Q58h how helpful was it	Not Applicable	323.2	91.4	
	-3 Missing	1.7	0.5	
	2 Somewhat helpful	7.1	2.0	24.9
	3 Very helpful	21.4	6.1	75.1

Question	Response	Frequency	Percent	Valid Percent
Q59 Need help getting GED	-3 Missing	0.9	0.2	
	1 YES	31.7	9.0	9.0
	2 NO	320.9	90.8	91.0

Question	Response	Frequency	Percent	Valid Percent
Q59b ask for help getting GED	Not Applicable	320.9	90.8	

-3 Missing	0.9	0.2	
1 YES	14.1	4.0	44.3
2 NO	17.7	5.0	55.7

Question	Response	Frequency	Percent	Valid Percent
Q59c get help that you needed	Not Applicable	320.9	90.8	
	-3 Missing	0.9	0.2	
	1 YES	5.2	1.5	16.4
	2 NO	26.5	7.5	83.6

Question	Response	Frequency	Percent	Valid Percent
Q59d how helpful was it	Not Applicable	347.4	98.3	
	-3 Missing	0.9	0.2	
	2 Somewhat helpful	0.9	0.2	16.7
	3 Very helpful	4.3	1.2	83.3

Question	Response	Frequency	Percent	Valid Percent
Q59g already got help	Not Applicable	31.7	9.0	
	-3 Missing	1.7	0.5	
	-2 Dont Know	1.9	0.5	
	1 Already got help	21.4	6.1	6.7
	2 Never needed help	296.7	83.9	93.3

Question	Response	Frequency	Percent	Valid Percent
Q59h how helpful was it	Not Applicable	330.3	93.4	
	-3 Missing	1.7	0.5	
	2 Somewhat helpful	3.6	1.0	16.9
	3 Very helpful	17.8	5.0	83.1

Question	Response	Frequency	Percent	Valid Percent
Q60 need help paying gas/electric	1 YES	102.7	29.1	29.1
	2 NO	250.8	70.9	70.9

Question	Response	Frequency	Percent	Valid Percent
Q60b ask for help with gas/electric	Not Applicable	250.8	70.9	
	1 YES	93.9	26.6	91.4
	2 NO	8.8	2.5	8.6

Question	Response	Frequency	Percent	Valid Percent
Q60c get help that you needed	Not Applicable	250.8	70.9	
	-2 Dont Know	2.6	0.7	
	1 YES	62.7	17.7	62.7
	2 NO	37.4	10.6	37.3

Question	Response	Frequency	Percent	Valid Percent
Q60d how helpful was it	Not Applicable	290.8	82.3	
	-3 Missing	1.9	0.5	
	1 Not helpful	0.9	0.2	1.4
	2 Somewhat helpful	5.4	1.5	8.8
	3 Very helpful	54.6	15.4	89.8

Question	Response	Frequency	Percent	Valid Percent
Q60g already got help	Not Applicable	102.7	29.1	
	-2 Dont Know	0.9	0.2	

1 Already got help	17.4	4.9	7.0
2 Never needed help	232.6	65.8	93.0

Question	Response	Frequency	Percent	Valid Percent
Q60h how helpful was it	Not Applicable	336.1	95.1	
	1 Not helpful	0.9	0.2	5.0
	2 Somewhat helpful	1.7	0.5	10.0
	3 Very helpful	14.8	4.2	85.0

Question	Response	Frequency	Percent	Valid Percent
Q61 need help buying food	1 YES	47.3	13.4	13.4
	2 NO	306.3	86.6	86.6

Question	Response	Frequency	Percent	Valid Percent
Q61b ask for help buying food	Not Applicable	306.3	86.6	
	1 YES	35.1	9.9	74.2
	2 NO	12.2	3.4	25.8

Question	Response	Frequency	Percent	Valid Percent
Q61c get the help you needed	Not Applicable	306.3	86.6	
	1 YES	35.1	9.9	74.2
	2 NO	12.2	3.4	25.8

Question	Response	Frequency	Percent	Valid Percent
Q61d how helpful was it	Not Applicable	318.4	90.1	
	-3 Missing	0.9	0.2	

2 Somewhat helpful	5.2	1.5	15.3
3 Very helpful	29.0	8.2	84.7

Question	Response	Frequency	Percent	Valid Percent
Q61g already got help	Not Applicable	47.3	13.4	
	1 Already got help	31.0	8.8	10.1
	2 Never needed help	275.3	77.9	89.9

Question	Response	Frequency	Percent	Valid Percent
Q61h how helpful was it	Not Applicable	322.5	91.2	
	2 Somewhat helpful	4.5	1.3	14.5
	3 Very helpful	26.5	7.5	85.5

Question	Response	Frequency	Percent	Valid Percent
Q62 need help with paying rent	-3 Missing	0.9	0.2	
	1 YES	40.6	11.5	11.5
	2 NO	312.1	88.3	88.5

Question	Response	Frequency	Percent	Valid Percent
Q62b ask for help paying rent	Not Applicable	312.1	88.3	
	-3 Missing	0.9	0.2	
	1 YES	30.9	8.7	76.1
	2 NO	9.7	2.7	23.9

Question	Response	Frequency	Percent	Valid Percent
Q62c get the help paying rent	Not Applicable	312.1	88.3	

-3 Missing	0.9	0.2	
1 YES	25.5	7.2	62.9
2 NO	15.1	4.3	37.1

Question	Response	Frequency	Percent	Valid Percent
Q62d how helpful was it	Not Applicable	327.1	92.5	
	-3 Missing	0.9	0.2	
	2 Somewhat helpful	2.7	0.8	10.8
	3 Very helpful	22.8	6.4	89.2

Question	Response	Frequency	Percent	Valid Percent
Q62g already got help	Not Applicable	40.6	11.5	
	-3 Missing	1.7	0.5	
	1 Already got help	18.0	5.1	5.8
	2 Never needed help	293.2	83.0	94.2

Question	Response	Frequency	Percent	Valid Percent
Q62h how helpful was it	Not Applicable	333.8	94.4	
	-3 Missing	1.7	0.5	
	2 Somewhat helpful	2.6	0.7	14.5
	3 Very helpful	15.3	4.3	85.5

Question	Response	Frequency	Percent	Valid Percent
Q63 need help managing money	-3 Missing	0.9	0.2	
	1 YES	25.8	7.3	7.3
	2 NO	326.9	92.5	92.7

Question	Response	Frequency	Percent	Valid Percent
Q63b ask for help with managing money	Not Applicable	326.9	92.5	
	1 YES	13.3	3.8	50.0
	2 NO	13.3	3.8	50.0

Question	Response	Frequency	Percent	Valid Percent
Q63c get the help you needed	Not Applicable	326.9	92.5	
	-3 Missing	0.9	0.2	
	1 YES	10.6	3.0	41.0
	2 NO	15.2	4.3	59.0

Question	Response	Frequency	Percent	Valid Percent
Q63d how helpful was it	Not Applicable	342.1	96.8	
	-3 Missing	0.9	0.2	
	2 Somewhat helpful	1.7	0.5	16.4
	3 Very helpful	8.8	2.5	83.6

Question	Response	Frequency	Percent	Valid Percent
Q63g already got help	Not Applicable	25.8	7.3	
	-3 Missing	0.9	0.2	
	1 Already got help	9.7	2.7	3.0
	2 Never needed help	317.2	89.7	97.0

Question	Response	Frequency	Percent	Valid Percent
Q63h how helpful was it	Not Applicable	342.9	97.0	
	-3 Missing	0.9	0.2	
	2 Somewhat helpful	3.6	1.0	37.3

		3 Very helpful	6.1	1.7	62.7
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Question	Response	Frequency	Percent	Valid Percent
Q64 need help with rebuilding credit	-2 Dont Know	0.9	0.2	
	1 YES	80.0	22.6	22.7
	2 NO	272.7	77.1	77.3

Question	Response	Frequency	Percent	Valid Percent
Q64b ask for help with rebuilding credit	Not Applicable	273.6	77.4	
	1 YES	19.3	5.5	24.1
	2 NO	60.7	17.2	75.9

Question	Response	Frequency	Percent	Valid Percent
Q64c get the help you needed	Not Applicable	273.6	77.4	
	1 YES	8.0	2.3	10.0
	2 NO	72.0	20.4	90.0

Question	Response	Frequency	Percent	Valid Percent
Q64d how helpful was it	Not Applicable	345.6	97.7	
	-3 Missing	1.7	0.5	
	2 Somewhat helpful	1.7	0.5	27.9
	3 Very helpful	4.5	1.3	72.1

Question	Response	Frequency	Percent	Valid Percent
Q64g already got help	Not Applicable	80.8	22.9	
	1 Already got help	16.2	4.6	5.9

		2 Never needed help	256.5	72.5	94.1
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Question	Response	Frequency	Percent	Valid Percent
Q64h how helpful was it	Not Applicable	337.3	95.4	
	2 Somewhat helpful	7.4	2.1	45.5
	3 Very helpful	8.8	2.5	54.5

Question	Response	Frequency	Percent	Valid Percent
Q65 need help with drug or alcohol	-3 Missing	1.7	0.5	
	-2 Dont Know	0.9	0.2	
	1 YES	5.4	1.5	1.5
	2 NO	345.6	97.7	98.5

Question	Response	Frequency	Percent	Valid Percent
Q65b ask for help with drug/alcohol	Not Applicable	346.4	98.0	
	-3 Missing	0.9	0.2	
	1 YES	4.5	1.3	72.1
	2 NO	1.7	0.5	27.9

Question	Response	Frequency	Percent	Valid Percent
Q65c get the help you needed	Not Applicable	346.4	98.0	
	-3 Missing	1.7	0.5	
	1 YES	4.5	1.3	83.8
	2 NO	0.9	0.2	16.2

Question Response Frequency Percent Valid Perce					
	Question	Response	Frequency	Porcont	Valid Porcont
		response	riequency	1 ercent	

Q65d how helpful was it	Not Applicable	347.3	98.2	
	-3 Missing	1.7	0.5	
	3 Very helpful	4.5	1.3	100.0

Question	Response	Frequency	Percent	Valid Percent
Q65g already got help	Not Applicable	6.2	1.8	
	-3 Missing	1.7	0.5	
	1 Already got help	12.3	3.5	3.6
	2 Never needed help	333.2	94.3	96.4

Question	Response	Frequency	Percent	Valid Percent
Q65h how helpful was it	Not Applicable	339.5	96.0	
	-3 Missing	1.7	0.5	
	2 Somewhat helpful	4.3	1.2	35.3
	3 Very helpful	8.0	2.3	64.7

Question	Response	Frequency	Percent	Valid Percent
Q66 need help with domestic violence	-3 Missing	0.9	0.2	
	1 YES	7.4	2.1	2.1
	2 NO	345.3	97.7	97.9

Question	Response	Frequency	Percent	Valid Percent
Q66b ask for help with domestic violence	Not Applicable	345.3	97.7	
	1 YES	7.4	2.1	89.5
	2 NO	0.9	0.2	10.5

Response	Frequency	Percent	Valid Percent
Not Applicable	345.3	97.7	
-3 Missing	0.9	0.2	
1 YES	7.4	2.1	100.0
	Not Applicable -3 Missing	Not Applicable345.3-3 Missing0.9	Not Applicable 345.3 97.7 -3 Missing 0.9 0.2

Question	Response	Frequency	Percent	Valid Percent
Q66d how helpful was it	Not Applicable	345.3	97.7	
	-3 Missing	0.9	0.2	
	2 Somewhat helpful	2.7	0.8	37.3
	3 Very helpful	4.6	1.3	62.7

Question	Response	Frequency	Percent	Valid Percent
Q66g already got help	Not Applicable	7.4	2.1	
	-3 Missing	0.9	0.2	
	1 Already got help	3.5	1.0	1.0
	2 Never needed help	341.8	96.7	99.0

Response	Frequency	Percent	Valid Percent
Not Applicable	349.2	98.8	
-3 Missing	0.9	0.2	
3 Very helpful	3.5	1.0	100.0
	Not Applicable -3 Missing	Not Applicable349.2-3 Missing0.9	Not Applicable 349.2 98.8 -3 Missing 0.9 0.2

Question	Response	Frequency	Percent	Valid Percent
Q67 need help with legal assistance	-2 Dont Know	0.9	0.2	
	1 YES	34.0	9.6	9.7
	2 NO	318.6	90.1	90.3

Question	Response	Frequency	Percent	Valid Percent
Q67b ask for help with legal asistance	Not Applicable	319.5	90.4	
	1 YES	24.2	6.8	71.1
	2 NO	9.8	2.8	28.9

Question	Response	Frequency	Percent	Valid Percent
Q67c get the help you needed	Not Applicable	319.5	90.4	
	1 YES	18.1	5.1	53.2
	2 NO	15.9	4.5	46.8

Question	Response	Frequency	Percent	Valid Percent
Q67d how helpful was it	Not Applicable	335.4	94.9	
	-2 Dont Know	1.7	0.5	
	2 Somewhat helpful	6.2	1.8	38.1
	3 Very helpful	10.1	2.9	61.9

Question	Response	Frequency	Percent	Valid Percent
Q67g already got help	Not Applicable	34.9	9.9	
	1 Already got help	9.1	2.6	2.9
	2 Never needed help	309.5	87.5	97.1

Question	Response	Frequency	Percent	Valid Percent
Q67h how helpful was it	Not Applicable	344.4	97.4	
	-3 Missing	0.9	0.2	
	1 Not helpful	0.9	0.2	10.5
	3 Very helpful	7.4	2.1	89.5

Question	Response	Frequency	Percent	Valid Percent
Q68 need help with anything else	1 YES	49.0	13.9	13.9
	2 NO	304.6	86.1	86.1

Question	Response	Frequency	Percent	Valid Percent
Q68c anyone ask for help	Not Applicable	304.6	86.1	
	-3 Missing	0.9	0.2	
	1 YES	37.2	10.5	77.4
	2 NO	10.9	3.1	22.6

Question	Response	Frequency	Percent	Valid Percent
Q68d did you get the help you needed	Not Applicable	304.6	86.1	
	-3 Missing	0.9	0.2	
	1 YES	11.6	3.3	24.1
	2 NO	36.5	10.3	75.9

Question	Response	Frequency	Percent	Valid Percent
Q68e how helpful was it	Not Applicable	341.1	96.5	
	1 Not helpful	0.9	0.2	7.0
	2 Somewhat helpful	2.6	0.7	20.9
	3 Very helpful	9.0	2.5	72.1

Question	Response	Frequency	Percent	Valid Percent
Q70 How well does Prop Mgr maintain buil	-2 Dont Know	0.9	0.2	
	1 Very well maintained	134.3	38.0	38.1

2 Well maintained	152.4	43.1	43.2
3 Poorly maintained	43.9	12.4	12.5
4 Very poorly maintained	22.0	6.2	6.2

Question	Response	Frequency	Percent	Valid Percent
Q71 Does Prop Mgr treat you the same	-2 Dont Know	9.7	2.7	
	1 The same	258.9	73.2	75.3
	2 Better	25.3	7.2	7.4
	3 Worse	26.7	7.5	7.8
	4 NO OTHER TENANTS	32.9	9.3	9.6

Question	Response	Frequency	Percent	Valid Percent
Q72 How many bedrooms in unit	-3 Missing	2.7	0.8	
	1	58.8	16.6	16.8
	2	101.1	28.6	28.8
	3	118.4	33.5	33.7
	4	46.9	13.3	13.4
	5	17.5	5.0	5.0
	6	3.5	1.0	1.0
	7	2.7	0.8	0.8
	8	1.7	0.5	0.5

Question	Response	Frequency	Percent	Valid Percent
Q73 Amount of bedrooms	Not Applicable	71.7	20.3	
	-3 Missing	1.7	0.5	
	1 More	101.9	28.8	36.4
	2 Less	53.9	15.2	19.2
	3 Same	124.3	35.2	44.4

Question	Response	Frequency	Percent	Valid Percent
Q74 Condition of unit when you moved in	Not Applicable	71.7	20.3	
	-3 Missing	3.5	1.0	
	-2 Dont Know	1.9	0.5	
	1 Excellent condition	111.4	31.5	40.3
	2 Good condition	114.3	32.3	41.4
	3 Fair condition	42.0	11.9	15.2
	4 Poor condition	8.7	2.5	3.1

Question	Response	Frequency	Percent	Valid Percent
Q75 stove with oven available/working	Not Applicable	71.7	20.3	
	-3 Missing	2.6	0.7	
	1 Available and working	213.5	60.4	76.5
	2 Available but not working	7.1	2.0	2.5
	3 Not available	58.6	16.6	21.0

Question	Response	Frequency	Percent	Valid Percent
Q76 stove/oven available/working now	Not Applicable	285.3	80.7	
	-3 Missing	5.4	1.5	
	1 Yes	57.5	16.3	91.5
	2 No	5.4	1.5	8.5

Question	Response	Frequency	Percent	Valid Percent
Q75 refrigerator available/working	Not Applicable	71.7	20.3	
	-3 Missing	2.6	0.7	
	1 Available and working	217.3	61.5	77.8
	2 Available but not working	6.1	1.7	2.2
	3 Not available	55.8	15.8	20.0

Question	Response	Frequency	Percent	Valid Percent
Q76 refrigerator Available/workking now	Not Applicable	289.0	81.8	
	-3 Missing	3.5	1.0	
	1 Yes	59.3	16.8	97.1
	2 No	1.7	0.5	2.9

Question	Response	Frequency	Percent	Valid Percent
Q75 sink available/working	Not Applicable	71.7	20.3	
	-3 Missing	3.5	1.0	
	1 Available and working	267.6	75.7	96.1
	2 Available but not working	9.8	2.8	3.5
	3 Not available	0.9	0.2	0.3

Question	Response	Frequency	Percent	Valid Percent
Q76 sink Available/working now	Not Applicable	339.3	96.0	
	-3 Missing	4.3	1.2	
	1 Yes	5.4	1.5	54.4
	2 No	4.5	1.3	45.6

Question	Response	Frequency	Percent	Valid Percent
Q75 heat available/working	Not Applicable	71.7	20.3	
	-3 Missing	2.6	0.7	
	1 Available and working	253.4	71.7	90.8
	2 Available but not working	19.7	5.6	7.1
	3 Not available	6.1	1.7	2.2

Question	Response	Frequency	Percent	Valid Percent
Q76 heat Available/working now	Not Applicable	325.1	92.0	
	-3 Missing	6.2	1.8	
	-2 Dont Know	0.9	0.2	
	1 Yes	12.5	3.5	58.5
	2 No	8.8	2.5	41.5

Question	Response	Frequency	Percent	Valid Percent
Q75 laundry available/working	Not Applicable	71.7	20.3	
	-3 Missing	2.6	0.7	
	-2 Dont Know	0.9	0.2	
	1 Available and working	124.3	35.2	44.7
	2 Available but not working	22.4	6.3	8.1
	3 Not available	131.5	37.2	47.3

Question	Response	Frequency	Percent	Valid Percent
Q76 laundry Available/working now	Not Applicable	196.9	55.7	
	-3 Missing	13.5	3.8	
	-2 Dont Know	1.9	0.5	
	1 Yes	26.7	7.5	18.9
	2 No	114.6	32.4	81.1

Question	Response	Frequency	Percent	Valid Percent
Q77 Apartment better or worse	Not Applicable	71.7	20.3	
	-3 Missing	2.6	0.7	
	-2 Dont Know	0.9	0.2	
	1 Better	181.3	51.3	65.1
	2 Worse	29.5	8.4	10.6
	3 About the same	67.5	19.1	24.3

Question	Response	Frequency	Percent	Valid Percent
Q78 How much info have about neighborhoo	Not Applicable	137.4	38.9	
	-3 Missing	0.9	0.2	
	1 A lot	50.4	14.3	23.4
	2 Some	63.8	18.0	29.6
	3 A little	42.6	12.0	19.8
	4 Nothing	58.5	16.6	27.2

Question	Response	Frequency	Percent	Valid Percent
Q79 knowledge of employment services	Not Applicable	137.4	38.9	
	-3 Missing	1.7	0.5	
	-2 Dont Know	1.9	0.5	
	1 A lot	18.5	5.2	8.7
	2 Some	29.0	8.2	13.6
	3 A little	31.3	8.9	14.7
	4 Nothing	133.7	37.8	62.9

Question	Response	Frequency	Percent	Valid Percent
Q79 knowledge of social services	Not Applicable	137.4	38.9	
	-3 Missing	1.7	0.5	
	-2 Dont Know	3.6	1.0	
	1 A lot	13.0	3.7	6.2
	2 Some	31.7	9.0	15.1
	3 A little	34.8	9.8	16.5
	4 Nothing	131.3	37.1	62.3

Question	Response	Frequency	Percent	Valid Percent

Q79 knowledge of health clinics	Not Applicable	137.4	38.9	
	-3 Missing	1.7	0.5	
	-2 Dont Know	0.9	0.2	
	1 A lot	35.5	10.0	16.6
	2 Some	35.8	10.1	16.8
	3 A little	36.6	10.4	17.2
	4 Nothing	105.6	29.9	49.5

Question	Response	Frequency	Percent	Valid Percent
Q79 knowledge of transporation	Not Applicable	137.4	38.9	
	-3 Missing	1.7	0.5	
	1 A lot	107.7	30.5	50.2
	2 Some	32.7	9.3	15.3
	3 A little	33.0	9.3	15.4
	4 Nothing	41.0	11.6	19.1

Question	Response	Frequency	Percent	Valid Percent
Q79 knowledge of childcare services	Not Applicable	137.4	38.9	
	-3 Missing	2.6	0.7	
	-2 Dont Know	8.2	2.3	
	1 A lot	27.2	7.7	13.3
	2 Some	26.5	7.5	12.9
	3 A little	18.4	5.2	9.0
	4 Nothing	133.1	37.7	64.8

Question	Response	Frequency	Percent	Valid Percent
Q80 Want to know more about neighborhood	Not Applicable	137.4	38.9	
	-3 Missing	0.9	0.2	
	1 YES	58.1	16.4	27.0
	2 NO	157.2	44.5	73.0

Question	Response	Frequency	Percent	Valid Percent
Q82 bank amenities available	-2 Dont Know	33.2	9.4	
	1 Yes	238.5	67.5	74.5
	2 No	81.8	23.2	25.5

Question	Response	Frequency	Percent	Valid Percent
Q83 bank do you use it	Not Applicable	115.0	32.5	
	1 Yes	55.6	15.7	23.3
	2 No	182.9	51.7	76.7

Question	Response	Frequency	Percent	Valid Percent
Q82 currency exchangeamenities available	-2 Dont Know	2.6	0.7	
	1 Yes	332.1	93.9	94.6
	2 No	18.8	5.3	5.4

Question	Response	Frequency	Percent	Valid Percent
Q83 currency exchange do you use it	Not Applicable	21.4	6.1	
	1 Yes	275.7	78.0	83.0
	2 No	56.4	15.9	17.0

Question	Response	Frequency	Percent	Valid Percent
Q82 grocery store amenities available	-3 Missing	0.9	0.2	
	-2 Dont Know	0.9	0.2	
	1 Yes	285.6	80.8	81.2

		2 No	66.2	18.7	18.8
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Question	Response	Frequency	Percent	Valid Percent
Q83 grocery store do you use it	Not Applicable	67.1	19.0	
	-3 Missing	0.9	0.2	
	1 Yes	257.3	72.8	90.1
	2 No	28.3	8.0	9.9

Question	Response	Frequency	Percent	Valid Percent
Q82 library amenities available	-2 Dont Know	46.2	13.1	
	1 Yes	226.7	64.1	73.8
	2 No	80.6	22.8	26.2

Question	Response	Frequency	Percent	Valid Percent
Q83 library do you use it	Not Applicable	126.8	35.9	
	1 Yes	161.4	45.6	71.2
	2 No	65.4	18.5	28.8

Question	Response	Frequency	Percent	Valid Percent
Q82 healthcare amenities available	-2 Dont Know	53.0	15.0	
	1 Yes	240.8	68.1	80.1
	2 No	59.7	16.9	19.9

Question	Response	Frequency	Percent	Valid Percent
Q83 healthcare do you use it	Not Applicable	112.7	31.9	
	-3 Missing	0.9	0.2	

1 Yes	138.3	39.1	57.7
2 No	101.6	28.7	42.3

Question	Response	Frequency	Percent	Valid Percent
Q82 green space amenities available	-2 Dont Know	19.6	5.5	
	1 Yes	287.6	81.3	86.1
	2 No	46.4	13.1	13.9

Question	Response	Frequency	Percent	Valid Percent
Q83 green space do you use it	Not Applicable	65.9	18.7	
	-3 Missing	0.9	0.2	
	1 Yes	208.2	58.9	72.6
	2 No	78.5	22.2	27.4

Question	Response	Frequency	Percent	Valid Percent
Q84 Difficulty with transportation	-3 Missing	0.9	0.2	
	1 YES	79.7	22.5	22.6
	2 NO	273.0	77.2	77.4

Question	Response	Frequency	Percent	Valid Percent
Q84B Work	Not Applicable	273.0	77.2	
	-3 Missing	0.9	0.2	
	1 YES	16.7	4.7	20.9
	2 NO	63.0	17.8	79.1

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Question	Response	Frequency	Percent	Valid Percent

Q84B School	Not Applicable	273.0	77.2	
	-3 Missing	0.9	0.2	
	1 YES	10.4	3.0	13.1
	2 NO	69.3	19.6	86.9

Question	Response	Frequency	Percent	Valid Percent
Q84B Childcare	Not Applicable	273.0	77.2	
	-3 Missing	0.9	0.2	
	1 YES	4.5	1.3	5.6
	2 NO	75.2	21.3	94.4

Question	Response	Frequency	Percent	Valid Percent
Q84B Shopping areas	Not Applicable	273.0	77.2	
	-3 Missing	0.9	0.2	
	1 YES	66.5	18.8	83.5
	2 NO	13.2	3.7	16.5

Question	Response	Frequency	Percent	Valid Percent
Q84B Church or place of worship	Not Applicable	273.0	77.2	
	-3 Missing	0.9	0.2	
	1 YES	25.8	7.3	32.4
	2 NO	53.9	15.2	67.6

Question	Response	Frequency	Percent	Valid Percent
Q84B Friends or relatives	Not Applicable	273.0	77.2	
	-3 Missing	0.9	0.2	
	1 YES	28.5	8.1	35.8
	2 NO	51.2	14.5	64.2

Question	Response	Frequency	Percent	Valid Percent
Q84B Some other place	Not Applicable	273.0	77.2	
	-3 Missing	0.9	0.2	
	1 YES	3.6	1.0	4.5
	2 NO	76.1	21.5	95.5

Question	Response	Frequency	Percent	Valid Percent
Q84C Its too far away	Not Applicable	273.0	77.2	
	-3 Missing	1.7	0.5	
	1 YES	30.7	8.7	38.9
	2 NO	48.1	13.6	61.1

Question	Response	Frequency	Percent	Valid Percent
Q84C Dont have access to transportation	Not Applicable	273.0	77.2	
	-3 Missing	1.7	0.5	
	1 YES	33.9	9.6	43.0
	2 NO	44.9	12.7	57.0

Question	Response	Frequency	Percent	Valid Percent
Q84C Transportation is unreliable	Not Applicable	273.0	77.2	
	-3 Missing	1.7	0.5	
	1 YES	21.2	6.0	26.8
	2 NO	57.7	16.3	73.2

Question	Response	Frequency	Percent	Valid Percent

Q84C Transportation is expensive	Not Applicable	273.0	77.2	
	-3 Missing	1.7	0.5	
	1 YES	29.0	8.2	36.8
	2 NO	49.8	14.1	63.2

Question	Response	Frequency	Percent	Valid Percent
Q84C Some other reason	Not Applicable	273.0	77.2	
	-3 Missing	1.7	0.5	
	1 YES	3.5	1.0	4.4
	2 NO	75.3	21.3	95.6

Question	Response	Frequency	Percent	Valid Percent
Q85 religious activities/org to join	1 Yes	179.9	50.9	50.9
	2 No	173.6	49.1	49.1

Question	Response	Frequency	Percent	Valid Percent
Q86 religious org in neigborhood	Not Applicable	173.6	49.1	
	1 Yes	67.2	19.0	37.4
	2 No	112.7	31.9	62.6

Question	Response	Frequency	Percent	Valid Percent
Q85 watch program activities/org to join	-2 Dont Know	1.9	0.5	
	1 Yes	49.7	14.1	14.1
	2 No	301.9	85.4	85.9

Question	Response	Frequency	Percent	Valid Percent
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Q86 watch program org in neigborhood	Not Applicable	303.8	85.9	
	-3 Missing	0.9	0.2	
	1 Yes	40.9	11.6	83.7
	2 No	8.0	2.3	16.3

Question	Response	Frequency	Percent	Valid Percent
Q85 block group activities/org to join	-2 Dont Know	2.7	0.8	
	1 Yes	56.1	15.9	16.0
	2 No	294.7	83.4	84.0

Question	Response	Frequency	Percent	Valid Percent
Q86 block group org in neigborhood	Not Applicable	297.5	84.1	
	1 Yes	51.6	14.6	92.0
	2 No	4.5	1.3	8.0

Question	Response	Frequency	Percent	Valid Percent
Q85 ward group activities/org to join	-3 Missing	1.9	0.5	
	-2 Dont Know	2.6	0.7	
	1 Yes	22.4	6.3	6.4
	2 No	326.6	92.4	93.6

Question	Response	Frequency	Percent	Valid Percent
Q86 ward group org in neigborhood	Not Applicable	329.2	93.1	
	-3 Missing	1.9	0.5	
	1 Yes	17.2	4.9	76.8
	2 No	5.2	1.5	23.2

Question	Response	Frequency	Percent	Valid Percent
Q85 rec center activities/org to join	-2 Dont Know	0.9	0.2	
	1 Yes	66.6	18.9	18.9
	2 No	286.0	80.9	81.1

Question	Response	Frequency	Percent	Valid Percent
Q86 rec center org in neigborhood	Not Applicable	286.9	81.1	
	1 Yes	58.8	16.6	88.3
	2 No	7.8	2.2	11.7

Question	Response	Frequency	Percent	Valid Percent
Q85 parent/teachr activities/org to join	-2 Dont Know	2.6	0.7	
	1 Yes	40.0	11.3	11.4
	2 No	310.9	88.0	88.6

Question	Response	Frequency	Percent	Valid Percent
Q86 parent/teachr org in neigborhood	Not Applicable	313.5	88.7	
	1 Yes	30.3	8.6	75.7
	2 No	9.7	2.7	24.3

Question	Response	Frequency	Percent	Valid Percent
Q87 spoke with local politician in neigh	-3 Missing	4.6	1.3	
	1 Yes	42.7	12.1	12.2
	2 No	306.2	86.6	87.8

Question	Response	Frequency	Percent	Valid Percent
Q87 talked to person or group in neigh	-3 Missing	4.6	1.3	
	1 Yes	27.4	7.7	7.8
	2 No	321.5	90.9	92.2

Question	Response	Frequency	Percent	Valid Percent
Q87 attend meeting in neigh	-3 Missing	5.5	1.6	
	1 Yes	78.2	22.1	22.5
	2 No	269.8	76.3	77.5

Question	Response	Frequency	Percent	Valid Percent
Q87 spoke with local religious in neigh	-3 Missing	5.5	1.6	
	1 Yes	28.1	8.0	8.1
	2 No	319.9	90.5	91.9

Question	Response	Frequency	Percent	Valid Percent
Q87 together with neighbors in neigh	-3 Missing	4.6	1.3	
	1 Yes	70.3	19.9	20.1
	2 No	278.6	78.8	79.9

Question	Response	Frequency	Percent	Valid Percent
Q88 spoke with local politician BEFORE	Not Applicable	137.4	38.9	
	-3 Missing	5.4	1.5	
	1 Yes	51.3	14.5	24.3
	2 No	159.5	45.1	75.7

Question	Response	Frequency	Percent	Valid Percent
Q88 talked to person or group BEFORE	Not Applicable	137.4	38.9	
	-3 Missing	5.4	1.5	
	1 Yes	53.5	15.1	25.4
	2 No	157.4	44.5	74.6

Question	Response	Frequency	Percent	Valid Percent
Q88 attend meeting BEFORE	Not Applicable	137.4	38.9	
	-3 Missing	6.2	1.8	
	1 Yes	71.3	20.2	33.9
	2 No	138.7	39.2	66.1

Question	Response	Frequency	Percent	Valid Percent
Q88 spoke with local religious BEFORE	Not Applicable	137.4	38.9	
	-3 Missing	5.4	1.5	
	1 Yes	31.3	8.9	14.8
	2 No	179.5	50.8	85.2

Question	Response	Frequency	Percent	Valid Percent
Q88 together with neighbors BEFORE	Not Applicable	137.4	38.9	
	-3 Missing	5.4	1.5	
	1 Yes	69.7	19.7	33.0
	2 No	141.1	39.9	67.0

Question	Response	Frequency	Percent	Valid Percent
Q89 adults you recognize in this neighbo	-3 Missing	0.9	0.2	
	1 No adults	20.0	5.7	5.7
	2 A few adults	176.3	49.9	50.0

3 Many adults	75.3	21.3	21.4
4 A great many adults	81.0	22.9	23.0

Question	Response	Frequency	Percent	Valid Percent
Q90 children you recognize in this neigh	1 No children	56.2	15.9	15.9
	2 A few children	134.7	38.1	38.1
	3 Many children	64.3	18.2	18.2
	4 A great many children	98.2	27.8	27.8

Question	Response	Frequency	Percent	Valid Percent
Q91 how easy to pick out outsiders	-3 Missing	0.9	0.2	
	-2 Dont Know	7.1	2.0	
	1 Very easy	109.4	30.9	31.7
	2 Somewhat easy	98.4	27.8	28.5
	3 Somewhat difficult	62.7	17.7	18.2
	4 Very difficult	75.1	21.2	21.7

Question	Response	Frequency	Percent	Valid Percent
Q92 relatives in this neighborhood	-3 Missing	1.7	0.5	
	1 None	197.9	56.0	56.3
	2 1-2	84.3	23.9	24.0
	3 3-5	42.7	12.1	12.1
	4 6-9	14.2	4.0	4.0
	5 10+	12.6	3.6	3.6

Question	Response	Frequency	Percent	Valid Percent
Q92 relatives outside this neighborhood	-2 Dont Know	1.9	0.5	
	1 None	3.5	1.0	1.0

2 1-2	26.7	7.5	7.6
3 3-5	40.7	11.5	11.6
4 6-9	36.1	10.2	10.3
5 10+	244.7	69.2	69.6

Question	Response	Frequency	Percent	Valid Percent
Q92 friends in this neighborhood	-3 Missing	7.2	2.0	
	1 None	130.4	36.9	37.7
	2 1-2	97.5	27.6	28.2
	3 3-5	57.1	16.1	16.5
	4 6-9	18.5	5.2	5.4
	5 10+	42.7	12.1	12.3

Question	Response	Frequency	Percent	Valid Percent
Q92 friends outside this neighborhood	-3 Missing	0.9	0.2	
	1 None	19.4	5.5	5.5
	2 1-2	39.7	11.2	11.3
	3 3-5	36.7	10.4	10.4
	4 6-9	30.0	8.5	8.5
	5 10+	226.9	64.2	64.3

Question	Response	Frequency	Percent	Valid Percent
Q93 have you/or someone watch child	1 Never	234.2	66.2	66.2
	2 Once	9.7	2.7	2.7
	3 A few times	54.5	15.4	15.4
	4 Once a month	7.8	2.2	2.2
	5 Once a week	11.4	3.2	3.2
	6 Almost everyday	35.9	10.2	10.2

Question	Response	Frequency	Percent	Valid Percent
Q93B Family living in this neighborhood	Not Applicable	234.2	66.2	
	1 YES	34.3	9.7	28.8
	2 NO	85.0	24.0	71.2

Question	Response	Frequency	Percent	Valid Percent
Q93B Family outside this neighborhood	Not Applicable	234.2	66.2	
	1 YES	58.2	16.5	48.8
	2 NO	61.1	17.3	51.2

Question	Response	Frequency	Percent	Valid Percent
Q93B Old friends in this neighborhood	Not Applicable	234.2	66.2	
	1 YES	18.7	5.3	15.7
	2 NO	100.7	28.5	84.3

Question	Response	Frequency	Percent	Valid Percent
Q93B Old friends outside this neighbo	Not Applicable	234.2	66.2	
	1 YES	17.7	5.0	14.8
	2 NO	101.7	28.8	85.2

Question	Response	Frequency	Percent	Valid Percent
Q93B New friends in this neighborhood	Not Applicable	234.2	66.2	
	1 YES	10.6	3.0	8.9
	2 NO	108.8	30.8	91.1

Response	Frequency	Percent	Valid Percent
Not Applicable	234.2	66.2	
1 YES	2.6	0.7	2.2
2 NO	116.8	33.0	97.8
	Not Applicable 1 YES	Not Applicable234.21 YES2.6	Not Applicable 234.2 66.2 1 YES 2.6 0.7

Question	Response	Frequency	Percent	Valid Percent
Q94 have you loaned or borrowed	1 Never	245.6	69.5	69.5
	2 Once	15.2	4.3	4.3
	3 A few times	62.2	17.6	17.6
	4 Once a month	14.3	4.1	4.1
	5 Once a week	9.1	2.6	2.6
	6 Almost everyday	7.1	2.0	2.0

Question	Response	Frequency	Percent	Valid Percent
Q94b Family in this neighborhood	Not Applicable	245.6	69.5	
	1 YES	33.9	9.6	31.4
	2 NO	74.0	20.9	68.6

Question	Response	Frequency	Percent	Valid Percent
Q94b Family outside this neighborhood	Not Applicable	245.6	69.5	
	1 YES	34.5	9.8	32.0
	2 NO	73.4	20.8	68.0

Question	Response	Frequency	Percent	Valid Percent
Q94b Old friends in this neighborhood	Not Applicable	245.6	69.5	
	1 YES	37.5	10.6	34.8
	2 NO	70.4	19.9	65.2

Question	Response	Frequency	Percent	Valid Percent
Q94b Old friends outside this neighbo	Not Applicable	245.6	69.5	
	1 YES	21.4	6.1	19.9
	2 NO	86.5	24.5	80.1

Question	Response	Frequency	Percent	Valid Percent
Q94b New friends in this neighborhood	Not Applicable	245.6	69.5	
	1 YES	16.1	4.5	14.9
	2 NO	91.8	26.0	85.1

Question	Response	Frequency	Percent	Valid Percent
Q94b Someone else	Not Applicable	245.6	69.5	
	1 YES	0.9	0.2	0.8
	2 NO	107.0	30.3	99.2

Question	Response	Frequency	Percent	Valid Percent
Q95 have you help/been helped with chore	-3 Missing	0.9	0.2	
	1 Never	190.8	54.0	54.1
	2 Once	25.9	7.3	7.4
	3 A few times	94.2	26.6	26.7
	4 Once a month	7.1	2.0	2.0
	5 Once a week	14.3	4.1	4.1
	6 Almost everyday	20.3	5.7	5.8

Question	Response	Frequency	Percent	Valid Percent

Q95b Family in this neighborhood	Not Applicable	190.8	54.0	
	1 YES	36.1	10.2	22.2
	2 NO	126.6	35.8	77.8

Question	Response	Frequency	Percent	Valid Percent
Q95b Family outside this neighborhood	Not Applicable	190.8	54.0	
	1 YES	47.5	13.4	29.2
	2 NO	115.2	32.6	70.8

Question	Response	Frequency	Percent	Valid Percent
Q95b Old friends in this neighborhood	Not Applicable	190.8	54.0	
	1 YES	29.3	8.3	18.0
	2 NO	133.4	37.7	82.0

Question	Response	Frequency	Percent	Valid Percent
Q95b Old friends outside this neighbo	Not Applicable	190.8	54.0	
	1 YES	21.3	6.0	13.1
	2 NO	141.4	40.0	86.9

Question	Response	Frequency	Percent	Valid Percent
Q95b New friends in this neighborhood	Not Applicable	190.8	54.0	
	1 YES	16.9	4.8	10.4
	2 NO	145.7	41.2	89.6

Question	Response	Frequency	Percent	Valid Percent
Q95b Someone else	Not Applicable	190.8	54.0	

1120	10.0	3.0	0.5
2 NO	152.1	43.0	93.5

Question	Response	Frequency	Percent	Valid Percent
Q96 you dropped in for causal visit/had	1 Never	88.2	25.0	25.0
	2 Once	17.1	4.8	4.8
	3 A few times	149.2	42.2	42.2
	4 Once a month	23.0	6.5	6.5
	5 Once a week	28.1	8.0	8.0
	6 Almost everyday	47.8	13.5	13.5

Question	Response	Frequency	Percent	Valid Percent
Q96b Family in this neighborhood	Not Applicable	88.2	25.0	
	1 YES	66.1	18.7	24.9
	2 NO	199.2	56.3	75.1

Question	Response	Frequency	Percent	Valid Percent
Q96b Family outside this neighborhood	Not Applicable	88.2	25.0	
	1 YES	162.4	45.9	61.2
	2 NO	102.9	29.1	38.8

Question	Response	Frequency	Percent	Valid Percent
Q96b Old friends in this neighborhood	Not Applicable	88.2	25.0	
	1 YES	61.1	17.3	23.0
	2 NO	204.1	57.7	77.0

Question	Response	Frequency	Percent	Valid Percent
Q96b Old friends outside this neighbo	Not Applicable	88.2	25.0	
	1 YES	105.3	29.8	39.7
	2 NO	159.9	45.2	60.3

Question	Response	Frequency	Percent	Valid Percent
Q96b New friends in this neighborhood	Not Applicable	88.2	25.0	
	1 YES	32.0	9.1	12.1
	2 NO	233.3	66.0	87.9

Question	Response	Frequency	Percent	Valid Percent
Q96b Someone else	Not Applicable	88.2	25.0	
	1 YES	9.6	2.7	3.6
	2 NO	255.7	72.3	96.4

Question	Response	Frequency	Percent	Valid Percent
Q97 you helped/been helped in emergency	-3 Missing	1.7	0.5	
	1 Never	215.5	60.9	61.3
	2 Once	32.7	9.3	9.3
	3 A few times	85.8	24.3	24.4
	4 Once a month	10.6	3.0	3.0
	5 Once a week	2.7	0.8	0.8
	6 Almost everyday	4.5	1.3	1.3

Question	Response	Frequency	Percent	Valid Percent
Q97b Family in this neighborhood	Not Applicable	215.5	60.9	
	-3 Missing	1.7	0.5	

2 NO 101 0			
2110 101.0	2 NO	1010 286	6 74.1

Question	Response	Frequency	Percent	Valid Percent
Q97b Family outside this neighborhood	Not Applicable	215.5	60.9	
	-3 Missing	1.7	0.5	
	1 YES	58.2	16.5	42.7
	2 NO	78.1	22.1	57.3

Question	Response	Frequency	Percent	Valid Percent
Q97b Old friends in this neighborhood	Not Applicable	215.5	60.9	
	-3 Missing	1.7	0.5	
	1 YES	37.4	10.6	27.4
	2 NO	98.9	28.0	72.6

Question	Response	Frequency	Percent	Valid Percent
Q97b Old friends outside this neighbo	Not Applicable	215.5	60.9	
	-3 Missing	1.7	0.5	
	1 YES	32.3	9.1	23.7
	2 NO	104.0	29.4	76.3

Question	Response	Frequency	Percent	Valid Percent
Q97b New friends in this neighborhood	Not Applicable	215.5	60.9	
	-3 Missing	1.7	0.5	
	1 YES	9.7	2.7	7.1
	2 NO	126.6	35.8	92.9

Question	Response	Frequency	Percent	Valid Percent
Q97b Someone else	Not Applicable	215.5	60.9	
	-3 Missing	1.7	0.5	
	1 YES	8.8	2.5	6.5
	2 NO	127.5	36.1	93.5

Question	Response	Frequency	Percent	Valid Percent
Q98 you gave ride/gotten ride	1 Never	129.2	36.6	36.6
	2 Once	13.5	3.8	3.8
	3 A few times	129.7	36.7	36.7
	4 Once a month	26.7	7.5	7.5
	5 Once a week	24.9	7.0	7.0
	6 Almost everyday	29.5	8.4	8.4

Question	Response	Frequency	Percent	Valid Percent
Q98b Family in this neighborhood	Not Applicable	129.2	36.6	
	1 YES	41.7	11.8	18.6
	2 NO	182.6	51.6	81.4

Question	Response	Frequency	Percent	Valid Percent
Q98b Family outside this neighborhood	Not Applicable	129.2	36.6	
	1 YES	105.3	29.8	47.0
	2 NO	118.9	33.6	53.0

Question	Response	Frequency	Percent	Valid Percent
Q98b Old friends in this neighborhood	Not Applicable	129.2	36.6	
	1 YES	48.0	13.6	21.4

		2 NO	176.3	49.9	78.6
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Question	Response	Frequency	Percent	Valid Percent
Q98b Old friends outside this neighbo	Not Applicable	129.2	36.6	
	1 YES	75.5	21.4	33.7
	2 NO	148.8	42.1	66.3

Question	Response	Frequency	Percent	Valid Percent
Q98b New friends in this neighborhood	Not Applicable	129.2	36.6	
	1 YES	23.6	6.7	10.5
	2 NO	200.7	56.8	89.5

Question	Response	Frequency	Percent	Valid Percent
Q98b Someone else	Not Applicable	129.2	36.6	
	1 YES	8.0	2.3	3.6
	2 NO	216.3	61.2	96.4

Question	Response	Frequency	Percent	Valid Percent
Q99 you received helped/been helped with	-2 Dont Know	0.9	0.2	
	1 Never	305.3	86.3	86.6
	2 Once	7.0	2.0	2.0
	3 A few times	27.4	7.7	7.8
	4 Once a month	7.0	2.0	2.0
	5 Once a week	1.7	0.5	0.5
	6 Almost everyday	4.3	1.2	1.2

Question	Response	Frequency	Percent	Valid Percent
Q99c Family in this neighborhood	Not Applicable	306.1	86.6	
	1 YES	10.6	3.0	22.3
	2 NO	36.8	10.4	77.7

Question	Response	Frequency	Percent	Valid Percent
Q99c Family outside this neighborhood	Not Applicable	306.1	86.6	
	1 YES	24.6	7.0	52.0
	2 NO	22.8	6.4	48.0

Question	Response	Frequency	Percent	Valid Percent
Q99c Old friends in this neighborhood	Not Applicable	306.1	86.6	
	1 YES	11.4	3.2	24.2
	2 NO	35.9	10.2	75.8

Question	Response	Frequency	Percent	Valid Percent
Q99c Old friends outside this neighbo	Not Applicable	306.1	86.6	
	1 YES	8.7	2.5	18.4
	2 NO	38.7	10.9	81.6

Question	Response	Frequency	Percent	Valid Percent
Q99c New friends in this neighborhood	Not Applicable	306.1	86.6	
	1 YES	4.3	1.2	9.2
	2 NO	43.0	12.2	90.8

Response	Frequency	Percent	Valid Percent
Not Applicable	306.1	86.6	
1 YES	11.4	3.2	24.2
2 NO	35.9	10.2	75.8
	Not Applicable 1 YES	Not Applicable306.11 YES11.4	Not Applicable 306.1 86.6 1 YES 11.4 3.2

Question	Response	Frequency	Percent	Valid Percent
Q100 you asked for advice/given advice	1 Never	215.7	61.0	61.0
	2 Once	17.5	5.0	5.0
	3 A few times	87.3	24.7	24.7
	4 Once a month	8.1	2.3	2.3
	5 Once a week	9.6	2.7	2.7
	6 Almost everyday	15.2	4.3	4.3

Question	Response	Frequency	Percent	Valid Percent
Q100b Family in this neighborhood	Not Applicable	215.7	61.0	
	1 YES	21.3	6.0	15.5
	2 NO	116.5	32.9	84.5

Question	Response	Frequency	Percent	Valid Percent
Q100b Family outside this neighborhood	Not Applicable	215.7	61.0	
	1 YES	28.3	8.0	20.5
	2 NO	109.5	31.0	79.5

Question	Response	Frequency	Percent	Valid Percent
Q100b Old friends in this neighborhood	Not Applicable	215.7	61.0	
	1 YES	32.6	9.2	23.7
	2 NO	105.2	29.7	76.3

Question	Response	Frequency	Percent	Valid Percent
Q100b Old friends outside this neighbo	Not Applicable	215.7	61.0	
	1 YES	49.1	13.9	35.6
	2 NO	88.7	25.1	64.4

Question	Response	Frequency	Percent	Valid Percent
Q100b New friends in this neighborhood	Not Applicable	215.7	61.0	
	1 YES	25.6	7.3	18.6
	2 NO	112.1	31.7	81.4

Question	Response	Frequency	Percent	Valid Percent
Q100b Someone else	Not Applicable	215.7	61.0	
	1 YES	12.5	3.5	9.0
	2 NO	125.3	35.4	91.0

Question	Response	Frequency	Percent	Valid Percent
Q101 asked advice/given advice about act	1 Never	244.3	69.1	69.1
	2 Once	16.1	4.5	4.5
	3 A few times	63.9	18.1	18.1
	4 Once a month	9.7	2.7	2.7
	5 Once a week	9.8	2.8	2.8
	6 Almost everyday	9.7	2.7	2.7

Question	Response	Frequency	Percent	Valid Percent
Q101b Family in this neighborhood	Not Applicable	244.3	69.1	

1 YES	21.4	6.1	19.6
2 NO	87.8	24.8	80.4

Question	Response	Frequency	Percent	Valid Percent
Q101b Family outside this neighborhood	Not Applicable	244.3	69.1	
	1 YES	16.5	4.7	15.1
	2 NO	92.7	26.2	84.9

Question	Response	Frequency	Percent	Valid Percent
Q101b Old friends in this neighborhood	Not Applicable	244.3	69.1	
	1 YES	33.9	9.6	31.0
	2 NO	75.3	21.3	69.0

Question	Response	Frequency	Percent	Valid Percent
Q101b Old friends outside this neighbo	Not Applicable	244.3	69.1	
	1 YES	21.2	6.0	19.4
	2 NO	88.1	24.9	80.6

Question	Response	Frequency	Percent	Valid Percent
Q101b New friends in this neighborhood	Not Applicable	244.3	69.1	
	1 YES	20.3	5.7	18.6
	2 NO	88.9	25.2	81.4

Question	Response	Frequency	Percent	Valid Percent
Q101b Someone else	Not Applicable	244.3	69.1	
	1 YES	16.1	4.5	14.7

		2 NO	93.2	26.4	85.3
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Question	Response	Frequency	Percent	Valid Percent
Q102 asked advice/given advice about rul	-2 Dont Know	0.9	0.2	
	1 Never	277.3	78.4	78.6
	2 Once	18.4	5.2	5.2
	3 A few times	40.1	11.4	11.4
	4 Once a month	5.2	1.5	1.5
	5 Once a week	5.4	1.5	1.5
	6 Almost everyday	6.2	1.8	1.8

Question	Response	Frequency	Percent	Valid Percent
Q102b Family in this neighborhood	Not Applicable	278.2	78.7	
	-3 Missing	0.9	0.2	
	1 YES	7.8	2.2	10.5
	2 NO	66.6	18.9	89.5

Question	Response	Frequency	Percent	Valid Percent
Q102b Family outside this neighborhood	Not Applicable	278.2	78.7	
	-3 Missing	0.9	0.2	
	1 YES	7.8	2.2	10.5
	2 NO	66.6	18.9	89.5

Question	Response	Frequency	Percent	Valid Percent
Q102b Old friends in this neighborhood	Not Applicable	278.2	78.7	
	-3 Missing	0.9	0.2	
	1 YES	20.1	5.7	27.1
	2 NO	54.3	15.4	72.9

Question	Response	Frequency	Percent	Valid Percent
Q102b Old friends outside this neighbo	Not Applicable	278.2	78.7	
	-3 Missing	0.9	0.2	
	1 YES	9.0	2.5	12.1
	2 NO	65.5	18.5	87.9

Question	Response	Frequency	Percent	Valid Percent
Q102b New friends in this neighborhood	Not Applicable	278.2	78.7	
	-3 Missing	0.9	0.2	
	1 YES	12.5	3.5	16.7
	2 NO	62.0	17.5	83.3

Question	Response	Frequency	Percent	Valid Percent
Q102b Someone else	Not Applicable	278.2	78.7	
	-3 Missing	0.9	0.2	
	1 YES	6.1	1.7	8.2
	2 NO	68.4	19.3	91.8

Question	Response	Frequency	Percent	Valid Percent
Q103 asked advice/given advice about ame	-2 Dont Know	1.9	0.5	
	1 Never	261.7	74.0	74.4
	2 Once	19.4	5.5	5.5
	3 A few times	52.7	14.9	15.0
	4 Once a month	6.1	1.7	1.7
	5 Once a week	8.2	2.3	2.3
	6 Almost everyday	3.5	1.0	1.0

Question	Response	Frequency	Percent	Valid Percent
Q103b Family in this neighborhood	Not Applicable	263.6	74.6	
	1 YES	15.2	4.3	16.9
	2 NO	74.8	21.1	83.1

Question	Response	Frequency	Percent	Valid Percent
Q103b Family outside this neighborhood	Not Applicable	263.6	74.6	
	1 YES	15.1	4.3	16.7
	2 NO	74.9	21.2	83.3

Question	Response	Frequency	Percent	Valid Percent
Q103b Old friends in this neighborhood	Not Applicable	263.6	74.6	
	1 YES	18.3	5.2	20.3
	2 NO	71.7	20.3	79.7

Question	Response	Frequency	Percent	Valid Percent
Q103b Old friends outside this neighbo	Not Applicable	263.6	74.6	
	1 YES	20.6	5.8	22.9
	2 NO	69.4	19.6	77.1

Question	Response	Frequency	Percent	Valid Percent
Q103b New friends in this neighborhood	Not Applicable	263.6	74.6	
	1 YES	23.0	6.5	25.6
	2 NO	66.9	18.9	74.4

Question	Response	Frequency	Percent	Valid Percent
Q103b Someone else	Not Applicable	263.6	74.6	
	1 YES	9.7	2.7	10.8
	2 NO	80.3	22.7	89.2

Question	Response	Frequency	Percent	Valid Percent
Q104 asked advice/given advice about loc	1 Never	257.8	72.9	72.9
	2 Once	17.7	5.0	5.0
	3 A few times	64.0	18.1	18.1
	4 Once a month	5.2	1.5	1.5
	5 Once a week	6.2	1.8	1.8
	6 Almost everyday	2.6	0.7	0.7

Question	Response	Frequency	Percent	Valid Percent
Q104b Family in this neighborhood	Not Applicable	257.8	72.9	
	1 YES	15.2	4.3	15.9
	2 NO	80.6	22.8	84.1

Question	Response	Frequency	Percent	Valid Percent
Q104b Family outside this neighborhood	Not Applicable	257.8	72.9	
	1 YES	18.7	5.3	19.5
	2 NO	77.1	21.8	80.5

Question	Response	Frequency	Percent	Valid Percent
Q104b Old friends in this neighborhood	Not Applicable	257.8	72.9	

1 YES	23.2	6.6	24.2
2 NO	72.6	20.5	75.8

Question	Response	Frequency	Percent	Valid Percent
Q104b Old friends outside this neighbo	Not Applicable	257.8	72.9	
	1 YES	17.5	5.0	18.3
	2 NO	78.2	22.1	81.7

Question	Response	Frequency	Percent	Valid Percent
Q104b New friends in this neighborhood	Not Applicable	257.8	72.9	
	1 YES	19.4	5.5	20.3
	2 NO	76.3	21.6	79.7

Question	Response	Frequency	Percent	Valid Percent
Q104b Someone else	Not Applicable	257.8	72.9	
	1 YES	21.0	5.9	21.9
	2 NO	74.8	21.1	78.1

Question	Response	Frequency	Percent	Valid Percent
Q105 asked advice/given advice saftey	1 Never	253.4	71.7	71.7
	2 Once	15.9	4.5	4.5
	3 A few times	53.7	15.2	15.2
	4 Once a month	6.1	1.7	1.7
	5 Once a week	9.0	2.5	2.5
	6 Almost everyday	15.3	4.3	4.3

Question	Response	Frequency	Percent	Valid Percent
Q105b Family in this neighborhood	Not Applicable	253.4	71.7	
	1 YES	22.7	6.4	22.7
	2 NO	77.4	21.9	77.3

Question	Response	Frequency	Percent	Valid Percent
Q105b Family outside this neighborhood	Not Applicable	253.4	71.7	
	1 YES	13.5	3.8	13.5
	2 NO	86.6	24.5	86.5

Question	Response	Frequency	Percent	Valid Percent
Q105b Old friends in this neighborhood	Not Applicable	253.4	71.7	
	1 YES	26.7	7.5	26.6
	2 NO	73.4	20.8	73.4

Question	Response	Frequency	Percent	Valid Percent
Q105b Old friends outside this neighbo	Not Applicable	253.4	71.7	
	1 YES	23.2	6.6	23.2
	2 NO	76.9	21.8	76.8

Question	Response	Frequency	Percent	Valid Percent
Q105b New friends in this neighborhood	Not Applicable	253.4	71.7	
	1 YES	21.2	6.0	21.1
	2 NO	78.9	22.3	78.9

Question	Response	Frequency	Percent	Valid Percent

Q105b Someone else	Not Applicable	253.4	71.7	
	1 YES	13.3	3.8	13.3
	2 NO	86.8	24.5	86.7

Question	Response	Frequency	Percent	Valid Percent
Q106 asked advice/given advice about apt	1 Never	221.4	62.6	62.6
	2 Once	22.4	6.3	6.3
	3 A few times	79.5	22.5	22.5
	4 Once a month	10.6	3.0	3.0
	5 Once a week	9.0	2.5	2.5
	6 Almost everyday	10.6	3.0	3.0

Question	Response	Frequency	Percent	Valid Percent
Q106b Family in this neighborhood	Not Applicable	221.4	62.6	
	1 YES	14.2	4.0	10.7
	2 NO	117.9	33.4	89.3

Question	Response	Frequency	Percent	Valid Percent
Q106b Family outside this neighborhood	Not Applicable	221.4	62.6	
	1 YES	23.0	6.5	17.4
	2 NO	109.1	30.9	82.6

Question	Response	Frequency	Percent	Valid Percent
Q106b Old friends in this neighborhood	Not Applicable	221.4	62.6	
	1 YES	15.7	4.4	11.8
	2 NO	116.5	32.9	88.2

Response	Frequency	Percent	Valid Percent
Not Applicable	221.4	62.6	
1 YES	18.3	5.2	13.8
2 NO	113.9	32.2	86.2
	Not Applicable 1 YES	Not Applicable221.41 YES18.3	Not Applicable 221.4 62.6 1 YES 18.3 5.2

Question	Response	Frequency	Percent	Valid Percent
Q106b New friends in this neighborhood	Not Applicable	221.4	62.6	
	1 YES	11.3	3.2	8.6
	2 NO	120.8	34.2	91.4

Question	Response	Frequency	Percent	Valid Percent
Q106b Someone else	Not Applicable	221.4	62.6	
	1 YES	15.3	4.3	11.6
	2 NO	116.8	33.0	88.4

Question	Response	Frequency	Percent	Valid Percent
Q107 you asked/give advice about anythin	-3 Missing	2.6	0.7	
	1 Never	317.9	89.9	90.6
	2 Once	8.2	2.3	2.4
	3 A few times	14.2	4.0	4.0
	4 Once a month	4.5	1.3	1.3
	5 Once a week	0.9	0.2	0.2
	6 Almost everyday	5.2	1.5	1.5

Question	Response	Frequency	Percent	Valid Percent

Q107c Family in this neighborhood	Not Applicable	317.9	89.9	
	-3 Missing	3.5	1.0	
	-2 Dont Know	0.9	0.2	
	1 YES	6.1	1.7	19.5
	2 NO	25.2	7.1	80.5

Question	Response	Frequency	Percent	Valid Percent
Q107c Family outside this neighborhood	Not Applicable	317.9	89.9	
	-3 Missing	3.5	1.0	
	-2 Dont Know	0.9	0.2	
	1 YES	4.3	1.2	13.9
	2 NO	26.9	7.6	86.1

Question	Response	Frequency	Percent	Valid Percent
Q107c Old friends in this neighborhood	Not Applicable	317.9	89.9	
	-3 Missing	3.5	1.0	
	-2 Dont Know	0.9	0.2	
	1 YES	8.8	2.5	28.3
	2 NO	22.4	6.3	71.7

Question	Response	Frequency	Percent	Valid Percent
Q107c Old friends outside this neighbo	Not Applicable	317.9	89.9	
	-3 Missing	3.5	1.0	
	-2 Dont Know	0.9	0.2	
	1 YES	5.2	1.5	16.7
	2 NO	26.1	7.4	83.3

Question	Response	Frequency	Percent	Valid Percent

Q107c New friends in this neighborhood	Not Applicable	317.9	89.9	
	-3 Missing	3.5	1.0	
	-2 Dont Know	0.9	0.2	
	1 YES	3.5	1.0	11.1
	2 NO	27.8	7.9	88.9

Question	Response	Frequency	Percent	Valid Percent
Q107c Someone else	Not Applicable	317.9	89.9	
	-3 Missing	3.5	1.0	
	-2 Dont Know	0.9	0.2	
	1 YES	10.0	2.8	31.9
	2 NO	21.3	6.0	68.1

Question	Response	Frequency	Percent	Valid Percent
Q108a How much problem drinking in publi	-2 Dont Know	4.3	1.2	
	1 Big problem	76.3	21.6	21.9
	2 Somewhat of a problem	82.3	23.3	23.6
	3 No problem	190.6	53.9	54.6

Question	Response	Frequency	Percent	Valid Percent
Q108b How much problem selling or using	-2 Dont Know	7.1	2.0	
	1 Big problem	122.4	34.6	35.3
	2 Somewhat of a problem	90.3	25.5	26.1
	3 No problem	133.8	37.8	38.6

Question	Response	Frequency	Percent	Valid Percent

Q108c How much problem teenagers disturb	-2 Dont Know	4.5	1.3	
	1 Big problem	72.3	20.4	20.7
	2 Somewhat of a problem	91.7	25.9	26.3
	3 No problem	185.1	52.3	53.0

Question	Response	Frequency	Percent	Valid Percent
Q108d How much problem Litter	1 Big problem	83.3	23.6	23.6
	2 Somewhat of a problem	94.4	26.7	26.7
	3 No problem	175.8	49.7	49.7

Question	Response	Frequency	Percent	Valid Percent
Q108e How much problem Graffiti	1 Big problem	34.5	9.8	9.8
	2 Somewhat of a problem	62.3	17.6	17.6
	3 No problem	256.7	72.6	72.6

Question	Response	Frequency	Percent	Valid Percent
Q108f How much problem Vacant housing	-3 Missing	0.9	0.2	
	-2 Dont Know	1.7	0.5	
	1 Big problem	46.7	13.2	13.3
	2 Somewhat of a problem	42.5	12.0	12.1
	3 No problem	261.8	74.1	74.6

Question	Response	Frequency	Percent	Valid Percent
Q109 Neighborhood better or worse	Not Applicable	137.4	38.9	
	-3 Missing	2.6	0.7	
	1 Better	135.2	38.2	63.3

2 Worse	22.9	6.5	10.7
3 About the same	55.5	15.7	26.0

Question	Response	Frequency	Percent	Valid Percent
Q110 go back to original CHA neighborhoo	Not Applicable	137.4	38.9	
	-3 Missing	2.6	0.7	
	1 Everyday	16.1	4.5	7.5
	2 At least once a week	20.4	5.8	9.6
	3 At least once a month	52.2	14.8	24.4
	4 At least once a year	27.7	7.8	13.0
	5 Never	97.2	27.5	45.5

Question	Response	Frequency	Percent	Valid Percent
Q111 To see friends and family	Not Applicable	234.6	66.4	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.9	0.5	
	1 YES	84.5	23.9	73.8
	2 NO	30.0	8.5	26.2

Question	Response	Frequency	Percent	Valid Percent
Q111 church or any other religious o	Not Applicable	234.6	66.4	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.9	0.5	
	1 YES	11.4	3.2	10.0
	2 NO	103.0	29.1	90.0

Question	Response	Frequency	Percent	Valid Percent

Q111 To shop	Not Applicable	234.6	66.4	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.9	0.5	
	1 YES	13.5	3.8	11.8
	2 NO	101.0	28.6	88.2

Question	Response	Frequency	Percent	Valid Percent
Q111 For support services	Not Applicable	234.6	66.4	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.9	0.5	
	1 YES	4.3	1.2	3.8
	2 NO	110.1	31.1	96.2

Question	Response	Frequency	Percent	Valid Percent
Q111 To take kids to school	Not Applicable	234.6	66.4	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.9	0.5	
	1 YES	18.5	5.2	16.2
	2 NO	95.9	27.1	83.8

Question	Response	Frequency	Percent	Valid Percent
Q111 To have someone watch your kids	Not Applicable	234.6	66.4	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.9	0.5	
	1 YES	0.9	0.2	0.8
	2 NO	113.6	32.1	99.2

Question	Response	Frequency	Percent	Valid Percent

Q111 Some other reason	Not Applicable	234.6	66.4	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.9	0.5	
	1 YES	11.4	3.2	10.0
	2 NO	103.0	29.1	90.0

Question	Response	Frequency	Percent	Valid Percent
Q112 main thing like best living outside	Not Applicable	161.1	45.6	
	-3 Missing	1.7	0.5	
	1 Closer to family and friends	10.9	3.1	5.7
	2 Children can go to a better school	9.6	2.7	5.0
	3 Better childcare	0.9	0.2	0.5
	4 Better access to jobs	3.6	1.0	1.9
	5 Good transportation	7.8	2.2	4.1
	6 Safer neighborhood	76.3	21.6	40.0
	7 Better access to social services	0.9	0.2	0.5
	8 Shopping	7.8	2.2	4.1
	9 Nicer apartment	45.6	12.9	23.9
	10 Something else	15.8	4.5	8.3
	11 Do not like anything	11.4	3.2	6.0

Question	Response	Frequency	Percent	Valid Percent
Q114 Leaving family and friends	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	13.0	3.7	6.9
	2 NO	174.9	49.5	93.1

Question	Response	Frequency	Percent	Valid Percent
Q114 Children going to a new school	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	12.5	3.5	6.6

		2 NO	175.5	49.6	93.4
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Question	Response	Frequency	Percent	Valid Percent
Q114 changing or losing childcare	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	5.2	1.5	2.8
	2 NO	182.7	51.7	97.2

Question	Response	Frequency	Percent	Valid Percent
Q114 Being far away from my job	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	5.2	1.5	2.8
	2 NO	182.7	51.7	97.2

Question	Response	Frequency	Percent	Valid Percent
Q114 Being far from transportation	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	6.1	1.7	3.2
	2 NO	181.8	51.4	96.8

Question	Response	Frequency	Percent	Valid Percent
Q114 Discrimination	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	4.5	1.3	2.4
	2 NO	183.4	51.9	97.6

Question	Response	Frequency	Percent	Valid Percent
Q114 Safety/violence in neighborhood	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	17.8	5.0	9.5
	2 NO	170.1	48.1	90.5

Question	Response	Frequency	Percent	Valid Percent
Q114 Financial hardships	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	32.2	9.1	17.1
	2 NO	155.8	44.1	82.9

Question	Response	Frequency	Percent	Valid Percent
Q114 Health or personal problems	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	8.1	2.3	4.3
	2 NO	179.8	50.9	95.7

Question	Response	Frequency	Percent	Valid Percent
Q114 No access to services you need	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	12.5	3.5	6.6
	2 NO	175.5	49.6	93.4

Question	Response	Frequency	Percent	Valid Percent
Q114 No knowing area/unfamiliar/unease	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	17.5	5.0	9.3

		2 NO	170.4	48.2	90.7
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Question	Response	Frequency	Percent	Valid Percent
Q114 Using LINK card	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	2 NO	187.9	53.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q114 Accessing TANF office	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	1.7	0.5	0.9
	2 NO	186.2	52.7	99.1

Question	Response	Frequency	Percent	Valid Percent
Q114 Loss of resource emergency cash	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	2.6	0.7	1.4
	2 NO	185.3	52.4	98.6

Question	Response	Frequency	Percent	Valid Percent
Q114 Too far from old neighborhood	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	7.0	2.0	3.7
	2 NO	181.0	51.2	96.3

Question	Response	Frequency	Percent	Valid Percent

Q114 Some other problem (specify)	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	10.7	3.0	5.7
	2 NO	177.2	50.1	94.3

Question	Response	Frequency	Percent	Valid Percent
Q114 No problems	Not Applicable	161.1	45.6	
	-3 Missing	4.5	1.3	
	1 YES	110.8	31.4	59.0
	2 NO	77.1	21.8	41.0

Question	Response	Frequency	Percent	Valid Percent
Q115 General state of health	1 Excellent	55.8	15.8	15.8
	2 Very good	56.5	16.0	16.0
	3 Good	108.6	30.7	30.7
	4 Fair	100.0	28.3	28.3
	5 Poor	32.6	9.2	9.2

Question	Response	Frequency	Percent	Valid Percent
Q116 Health compared to one year ago	1 Much better	50.1	14.2	14.2
	2 About the same	251.8	71.2	71.2
	3 Much worse	51.6	14.6	14.6

Question	Response	Frequency	Percent	Valid Percent
Q117 How often nervous or on edge	1 Very often	56.1	15.9	15.9
	2 Fairly often	40.6	11.5	11.5
	3 Occasionally	97.5	27.6	27.6
	4 Hardly ever	159.4	45.1	45.1

Question	Response	Frequency	Percent	Valid Percent
Q118 How often sad or blue	1 Very often	40.1	11.4	11.4
	2 Fairly often	36.4	10.3	10.3
	3 Occasionally	113.4	32.1	32.1
	4 Hardly ever	163.6	46.3	46.3

Question	Response	Frequency	Percent	Valid Percent
Q119a arthritis or rheumatism	1 YES	127.9	36.2	36.2
	2 NO	225.6	63.8	63.8

Question	Response	Frequency	Percent	Valid Percent
Q120a how much	Not Applicable	225.6	63.8	
	1 A great deal	36.5	10.3	28.5
	2 Some	37.2	10.5	29.1
	3 A little	39.3	11.1	30.7
	4 Not at all	14.9	4.2	11.7

Question	Response	Frequency	Percent	Valid Percent
Q119b ulcers	1 YES	27.4	7.7	7.7
	2 NO	326.1	92.3	92.3

Question	Response	Frequency	Percent	Valid Percent
Q120b how much	Not Applicable	326.1	92.3	
	1 A great deal	4.3	1.2	15.9
	2 Some	9.0	2.5	32.8

3 A little	4.3	1.2	15.9
4 Not at all	9.7	2.7	35.5

Question	Response	Frequency	Percent	Valid Percent
Q119c cancer	1 YES	19.7	5.6	5.6
	2 NO	333.8	94.4	94.4

Question	Response	Frequency	Percent	Valid Percent
Q120c how much	Not Applicable	333.8	94.4	
	1 A great deal	4.5	1.3	22.8
	2 Some	7.2	2.0	36.8
	3 A little	2.6	0.7	13.2
	4 Not at all	5.4	1.5	27.2

Question	Response	Frequency	Percent	Valid Percent
Q119d hypertension or high blood pressur	1 YES	155.3	43.9	43.9
	2 NO	198.2	56.1	56.1

Question	Response	Frequency	Percent	Valid Percent
Q120d how much	Not Applicable	198.2	56.1	
	1 A great deal	29.8	8.4	19.2
	2 Some	41.9	11.8	27.0
	3 A little	30.3	8.6	19.5
	4 Not at all	53.3	15.1	34.3

Question	Response	Frequency	Percent	Valid Percent
Q119e diabetes	1 YES	56.5	16.0	16.0
	2 NO	297.0	84.0	84.0

Question	Response	Frequency	Percent	Valid Percent
Q120e how much	Not Applicable	297.0	84.0	
	-3 Missing	0.9	0.2	
	1 A great deal	15.9	4.5	28.6
	2 Some	13.3	3.8	24.0
	3 A little	7.8	2.2	14.1
	4 Not at all	18.5	5.2	33.3

Question	Response	Frequency	Percent	Valid Percent
Q119f kidney or liver problems	1 YES	20.7	5.9	5.9
	2 NO	332.8	94.1	94.1

Question	Response	Frequency	Percent	Valid Percent
Q120f how much	Not Applicable	332.8	94.1	
	1 A great deal	9.0	2.5	43.4
	2 Some	2.6	0.7	12.6
	3 A little	3.6	1.0	17.5
	4 Not at all	5.5	1.6	26.6

Question	Response	Frequency	Percent	Valid Percent
Q119g asthma	-3 Missing	0.9	0.2	
	1 YES	59.0	16.7	16.7
	2 NO	293.7	83.1	83.3

Question	Response	Frequency	Percent	Valid Percent
Q120g how much	Not Applicable	293.7	83.1	
	-3 Missing	0.9	0.2	
	1 A great deal	14.9	4.2	25.3
	2 Some	22.9	6.5	38.8
	3 A little	10.6	3.0	17.9
	4 Not at all	10.6	3.0	17.9

Question	Response	Frequency	Percent	Valid Percent
Q119h other respiratory diseases	-3 Missing	0.9	0.2	
	1 YES	31.7	9.0	9.0
	2 NO	320.9	90.8	91.0

Question	Response	Frequency	Percent	Valid Percent
Q120h how much	Not Applicable	320.9	90.8	
	1 A great deal	15.2	4.3	46.6
	2 Some	7.0	2.0	21.3
	3 A little	5.2	1.5	16.0
	4 Not at all	5.2	1.5	16.0

Question	Response	Frequency	Percent	Valid Percent
Q119i a stroke	1 YES	19.6	5.5	5.5
	2 NO	334.0	94.5	94.5

Question	Response	Frequency	Percent	Valid Percent
Q120i how much	Not Applicable	334.0	94.5	

1 A great deal	5.4	1.5	27.4
2 Some	6.2	1.8	31.9
3 A little	3.5	1.0	17.8
4 Not at all	4.5	1.3	23.0

Question	Response	Frequency	Percent	Valid Percent
Q119j a blood circulation problems	-3 Missing	0.9	0.2	
	1 YES	42.3	12.0	12.0
	2 NO	310.3	87.8	88.0

Question	Response	Frequency	Percent	Valid Percent
Q120j how much	Not Applicable	310.3	87.8	
	-3 Missing	0.9	0.2	
	1 A great deal	15.1	4.3	35.6
	2 Some	14.1	4.0	33.2
	3 A little	9.7	2.7	22.9
	4 Not at all	3.5	1.0	8.2

Question	Response	Frequency	Percent	Valid Percent
Q119k heart trouble or heart attack	1 YES	43.5	12.3	12.3
	2 NO	310.1	87.7	87.7

Question	Response	Frequency	Percent	Valid Percent
Q120k how much	Not Applicable	310.1	87.7	
	1 A great deal	15.2	4.3	35.0
	2 Some	11.6	3.3	26.7
	3 A little	14.9	4.2	34.3
	4 Not at all	1.7	0.5	4.0

Question	Response	Frequency	Percent	Valid Percent
Q1191 sickle cell anemia	1 YES	10.7	3.0	3.0
	2 NO	342.8	97.0	97.0

Question	Response	Frequency	Percent	Valid Percent
Q120I how much	Not Applicable	342.8	97.0	
	3 A little	1.9	0.5	17.5
	4 Not at all	8.8	2.5	82.5

Question	Response	Frequency	Percent	Valid Percent
Q119m hearing problems	1 YES	28.4	8.0	8.0
	2 NO	325.1	92.0	92.0

Question	Response	Frequency	Percent	Valid Percent
Q120m how much	Not Applicable	325.1	92.0	
	1 A great deal	5.4	1.5	18.9
	2 Some	9.7	2.7	34.2
	3 A little	9.8	2.8	34.7
	4 Not at all	3.5	1.0	12.3

Question	Response	Frequency	Percent	Valid Percent
Q119n vision problems	1 YES	139.5	39.5	39.5
	2 NO	214.0	60.5	60.5

Question	Response	Frequency	Percent	Valid Percent
Q120n how much	Not Applicable	214.0	60.5	
	-3 Missing	1.9	0.5	
	1 A great deal	23.9	6.8	17.4
	2 Some	39.3	11.1	28.5
	3 A little	31.9	9.0	23.2
	4 Not at all	42.6	12.0	30.9

Question	Response	Frequency	Percent	Valid Percent
Q1190 emotional or nervous problems	-3 Missing	1.9	0.5	
	1 YES	72.0	20.4	20.5
	2 NO	279.6	79.1	79.5

Question	Response	Frequency	Percent	Valid Percent
Q1200 how much	Not Applicable	279.6	79.1	
	-3 Missing	2.7	0.8	
	1 A great deal	15.8	4.5	22.2
	2 Some	30.3	8.6	42.6
	3 A little	16.8	4.8	23.6
	4 Not at all	8.2	2.3	11.6

Question	Response	Frequency	Percent	Valid Percent
Q119p sexually transmitted diseases	-3 Missing	0.9	0.2	
	2 NO	352.7	99.8	100.0

Question	Response	Frequency	Percent	Valid Percent
Q120p how much	Not Applicable	352.7	99.8	

-3 Missing	0.9	0.2	

Question	Response	Frequency	Percent	Valid Percent
Q119q HIV positive or AIDS	-3 Missing	0.9	0.2	
	2 NO	352.7	99.8	100.0

Question	Response	Frequency	Percent	Valid Percent
Q120q how much	Not Applicable	352.7	99.8	
	-3 Missing	0.9	0.2	

Question	Response	Frequency	Percent	Valid Percent
Q119r other problems	-3 Missing	2.6	0.7	
	1 YES	39.3	11.1	11.2
	2 NO	311.7	88.2	88.8

Question	Response	Frequency	Percent	Valid Percent
	Not Applicable	292.8	82.8	
	-3 Missing	7.1	2.0	
	1 A great deal	13.3	3.8	24.9
	2 Some	15.2	4.3	28.4
	3 A little	14.3	4.1	26.8
	4 Not at all	10.7	3.0	20.0

Question	Response	Frequency	Percent	Valid Percent
Q121 need help with physical health	1 YES	23.8	6.7	6.7
	2 NO	329.8	93.3	93.3

Question	Response	Frequency	Percent	Valid Percent
Q121b ask for help w/physical health	Not Applicable	329.8	93.3	
	1 Yes	16.8	4.8	70.7
	2 No	7.0	2.0	29.3

Question	Response	Frequency	Percent	Valid Percent
Q121c get help w/physical health	Not Applicable	329.8	93.3	
	1 YES	17.7	5.0	74.4
	2 NO	6.1	1.7	25.6

Question	Response	Frequency	Percent	Valid Percent
Q121d how helpful was it	Not Applicable	335.8	95.0	
	2 Somewhat helpful	6.2	1.8	35.2
	3 Very helpful	11.4	3.2	64.8

Question	Response	Frequency	Percent	Valid Percent
Q121g already got help or never need hel	Not Applicable	23.8	6.7	
	1 Already got help	92.0	26.0	27.9
	2 Never needed help	237.8	67.3	72.1

Question	Response	Frequency	Percent	Valid Percent
Q121h how helpful was it	Not Applicable	261.5	74.0	
	-3 Missing	3.8	1.1	
	1 Not helpful	0.9	0.2	1.0
	2 Somewhat helpful	12.5	3.5	14.1

		3 Very helpful	74.9	21.2	84.9
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Question	Response	Frequency	Percent	Valid Percent
Q122 need help with mental health	-3 Missing	0.9	0.2	
	1 YES	44.3	12.5	12.6
	2 NO	308.3	87.2	87.4

Question	Response	Frequency	Percent	Valid Percent
Q122b ask for help w/mental health	Not Applicable	308.3	87.2	
	-3 Missing	0.9	0.2	
	1 Yes	32.0	9.1	72.2
	2 No	12.3	3.5	27.8

Question	Response	Frequency	Percent	Valid Percent
Q122c get help w/mental health	Not Applicable	308.3	87.2	
	-3 Missing	2.6	0.7	
	1 YES	32.0	9.1	75.2
	2 NO	10.6	3.0	24.8

Question	Response	Frequency	Percent	Valid Percent
Q122d how helpful was it	Not Applicable	318.9	90.2	
	-3 Missing	3.5	1.0	
	1 Not helpful	1.9	0.5	6.0
	2 Somewhat helpful	6.2	1.8	20.0
	3 Very helpful	23.0	6.5	74.0

Question	Response	Frequency	Percent	Valid Percent
Q122g already got help	Not Applicable	44.3	12.5	
	-3 Missing	1.7	0.5	
	1 Already got help	5.4	1.5	1.7
	2 Never needed help	302.1	85.5	98.3

Question	Response	Frequency	Percent	Valid Percent
Q122h how helpful was it	Not Applicable	346.4	98.0	
	-3 Missing	1.7	0.5	
	3 Very helpful	5.4	1.5	100.0

Question	Response	Frequency	Percent	Valid Percent
Q123 Any children in household	1 YES	221.1	62.5	62.5
	2 NO	132.4	37.5	37.5

Question	Response	Frequency	Percent	Valid Percent
Q124 is Child in school	Not Applicable	132.4	37.5	
	1 YES	198.9	56.3	90.0
	2 NO	22.2	6.3	10.0

Question	Response	Frequency	Percent	Valid Percent
Q125 why was CHILD not in school	Not Applicable	331.4	93.7	
	1 CHILD too young	15.9	4.5	71.9
	3 CHILD dropped out of school	0.9	0.2	3.9
	5 Unable to get CHILD to school	0.9	0.2	3.9
	6 Other specify	4.5	1.3	20.3

Question	Response	Frequency	Percent	Valid Percent
Q127 Grade in school	Not Applicable	154.6	43.7	
	-3 Missing	0.9	0.2	
	1 Pre-school	19.7	5.6	9.9
	2 Kindergarten	9.6	2.7	4.8
	3 1st through 8th grade	116.8	33.0	59.0
	4 9th grade/Freshman	14.8	4.2	7.5
	5 10th grade/Sophomore	18.7	5.3	9.4
	6 11th grade/Junior	11.4	3.2	5.8
	7 12th grade/Senior	3.5	1.0	1.8
	9 Other (specify)	3.6	1.0	1.8

Question	Response	Frequency	Percent	Valid Percent
Q128 satisfied with CURRENT SCHOOL	Not Applicable	154.6	43.7	
	-2 Dont Know	4.3	1.2	
	1 Very satisfied	100.7	28.5	51.7
	2 Satisfied	62.9	17.8	32.3
	3 Dissatisfied	26.7	7.5	13.7
	4 Very dissatisfied	4.3	1.2	2.2

Question	Response	Frequency	Percent	Valid Percent
Q133 met CHILDs teacher	Not Applicable	154.6	43.7	
	-3 Missing	1.7	0.5	
	1 Yes	162.5	46.0	82.4
	2 No	34.6	9.8	17.6

Question	Response	Frequency	Percent	Valid Percent
Q134 attended any events at school	Not Applicable	154.6	43.7	
	-3 Missing	0.9	0.2	

2 No 69.7 19.7 35.2	1 Yes	128.4	36.3	64.8
	2 No	69.7	10 /	

Question	Response	Frequency	Percent	Valid Percent
Q136 Did child transfer schools	Not Applicable	198.2	56.1	
	-3 Missing	1.7	0.5	
	1 YES	60.9	17.2	39.6
	2 NO	92.7	26.2	60.4

Question	Response	Frequency	Percent	Valid Percent
Q137 Main reason child transferred	Not Applicable	290.9	82.3	
	-3 Missing	1.7	0.5	
	1 Closer to new house	49.6	14.0	81.4
	2 Better education	6.1	1.7	10.0
	3 No transportation to old school	1.7	0.5	2.9
	4 CHILD requested to change school	0.9	0.2	1.4
	6 Some other reason	2.6	0.7	4.3

Question	Response	Frequency	Percent	Valid Percent
Q138 Enough or not enough information	Not Applicable	290.9	82.3	
	-3 Missing	1.7	0.5	
	1 Enough information	32.7	9.3	53.8
	2 Not enough information	28.1	8.0	46.2

Question	Response	Frequency	Percent	Valid Percent
Q140 attend school before rlelocated	Not Applicable	290.9	82.3	
	-3 Missing	1.7	0.5	
	1 Did not attend school coded	60.9	17.2	100.0

Question	Response	Frequency	Percent	Valid Percent
Q141 How satisfied with current school	Not Applicable	290.9	82.3	
	-3 Missing	2.6	0.7	
	-2 Dont Know	0.9	0.2	
	1 More satisfied with current school	30.0	8.5	50.7
	2 Less satisfied with current school	14.9	4.2	25.2
	3 About as satisfied with current school as with previous school	14.2	4.0	24.0

Question	Response	Frequency	Percent	Valid Percent
Q143 child in activities past year	Not Applicable	132.4	37.5	
	-3 Missing	0.9	0.2	
	-2 Dont Know	0.9	0.2	
	1 YES	102.6	29.0	46.8
	2 NO	116.8	33.0	53.2

Question	Response	Frequency	Percent	Valid Percent
Q144 Sports	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	66.8	18.9	65.1
	2 NO	35.8	10.1	34.9

Question	Response	Frequency	Percent	Valid Percent
Q144 Afterschool programs	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	51.7	14.6	50.4
	2 NO	50.8	14.4	49.6

Question	Response	Frequency	Percent	Valid Percent
Q144 Scouts	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	3.5	1.0	3.4
	2 NO	99.1	28.0	96.6

Question	Response	Frequency	Percent	Valid Percent
Q144 Art/Music/Dance/Drama programs	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	29.3	8.3	28.5
	2 NO	73.3	20.7	71.5

Question	Response	Frequency	Percent	Valid Percent
Q144 Language programs	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	12.7	3.6	12.4
	2 NO	89.8	25.4	87.6

Question	Response	Frequency	Percent	Valid Percent
Q144 Youth groups or clubs	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	19.0	5.4	18.5
	2 NO	83.6	23.6	81.5

Question	Response	Frequency	Percent	Valid Percent

Q144 Tutoring	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	20.0	5.7	19.5
	2 NO	82.6	23.4	80.5

Question	Response	Frequency	Percent	Valid Percent
Q144 Mentoring	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	7.1	2.0	6.9
	2 NO	95.5	27.0	93.1

Question	Response	Frequency	Percent	Valid Percent
Q144 Something else	Not Applicable	250.1	70.7	
	-3 Missing	0.9	0.2	
	1 YES	3.6	1.0	3.5
	2 NO	98.9	28.0	96.5

Question	Response	Frequency	Percent	Valid Percent
Q145 total number of activites past year	Not Applicable	250.1	70.7	
	-3 Missing	2.7	0.8	
	-2 Dont Know	1.9	0.5	
	0	0.9	0.2	
	1	26.8	7.6	27.4
	2	27.2	7.7	27.8
	3	17.8	5.0	18.2
	4	7.1	2.0	7.2
	5	7.4	2.1	7.5
	6	3.5	1.0	3.6
	7	1.7	0.5	1.8
	9	0.9	0.2	0.9
	10	2.7	0.8	2.8

15	0.9	0.2	0.9
20	1.9	0.5	1.9

Question	Response	Frequency	Percent	Valid Percent
Q146 Child not interested	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	25.4	7.2	21.9
	2 NO	90.5	25.6	78.1

Question	Response	Frequency	Percent	Valid Percent
Q146 None available in area	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	17.8	5.0	15.4
	2 NO	98.1	27.7	84.6

Question	Response	Frequency	Percent	Valid Percent
Q146 Cant get to them transporta probs	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	1.9	0.5	1.6
	2 NO	114.0	32.3	98.4

Question	Response	Frequency	Percent	Valid Percent
Q146 Couldnt afford the fees	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	9.8	2.8	8.5
	2 NO	106.1	30.0	91.5

Question	Response	Frequency	Percent	Valid Percent
Q146 Waiting list program/services	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	5.2	1.5	4.5
	2 NO	110.7	31.3	95.5

Question	Response	Frequency	Percent	Valid Percent
Q146 Disability	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	3.6	1.0	3.1
	2 NO	112.3	31.8	96.9

Question	Response	Frequency	Percent	Valid Percent
Q146 Child feels unwelcome	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	0.9	0.2	0.8
	2 NO	115.0	32.5	99.2

Question	Response	Frequency	Percent	Valid Percent
Q146 Safety concerns	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	5.4	1.5	4.6
	2 NO	110.6	31.3	95.4

Question	Response	Frequency	Percent	Valid Percent
Q146 Language	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	

1 YES	1.7	0.5	1.5
2 NO	114.2	32.3	98.5

Question	Response	Frequency	Percent	Valid Percent
Q146 Child is not old enough	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	39.1	11.1	33.7
	2 NO	76.8	21.7	66.3

Question	Response	Frequency	Percent	Valid Percent
Q146 SOME OTHER REASON	Not Applicable	235.9	66.7	
	-3 Missing	1.7	0.5	
	1 YES	16.7	4.7	14.4
	2 NO	99.2	28.1	85.6

Question	Response	Frequency	Percent	Valid Percent
Q147 Childs health in general	Not Applicable	132.4	37.5	
	-3 Missing	1.7	0.5	
	1 Excellent	109.7	31.0	50.0
	2 Very good	44.9	12.7	20.5
	3 Good	46.9	13.3	21.4
	4 Fair	14.2	4.0	6.5
	5 Poor	3.6	1.0	1.7

Question	Response	Frequency	Percent	Valid Percent
Q148 Childs health compared to one year	Not Applicable	132.4	37.5	
	-3 Missing	0.9	0.2	

-2 Dont Know	0.9	0.2	
1 Much better	31.0	8.8	14.1
2 About the same	184.9	52.3	84.3
3 Much worse	3.5	1.0	1.6

Question	Response	Frequency	Percent	Valid Percent
Q149 Child have Asthma	Not Applicable	132.4	37.5	
	1 YES	37.4	10.6	16.9
	2 NO	183.7	52.0	83.1

Question	Response	Frequency	Percent	Valid Percent
Q150 Number of child asthma attacks	Not Applicable	316.1	89.4	
	1 More	2.7	0.8	7.4
	2 Less	18.3	5.2	48.9
	3 About the same	16.4	4.6	43.8

Question	Response	Frequency	Percent	Valid Percent
Q151 Safe places to play outside	Not Applicable	132.4	37.5	
	-3 Missing	0.9	0.2	
	-2 Dont Know	6.2	1.8	
	1 YES	165.9	46.9	77.5
	2 NO	48.1	13.6	22.5

Question	Response	Frequency	Percent	Valid Percent
Q152 how safe are the places	Not Applicable	186.8	52.8	
	-3 Missing	1.9	0.5	
	-2 Dont Know	0.9	0.2	
	1 Very safe	65.8	18.6	40.1

2 Safe	92.1	26.1	56.2
3 Unsafe	1.7	0.5	1.1
5 CHILD does not play outdoors	4.3	1.2	2.7

Question	Response	Frequency	Percent	Valid Percent
Q153 how many days in avg week	Not Applicable	186.8	52.8	
	-3 Missing	1.9	0.5	
	-2 Dont Know	0.9	0.2	
	0	7.0	2.0	
	1	2.6	0.7	1.7
	2	13.3	3.8	8.5
	3	17.5	5.0	11.2
	4	12.2	3.4	7.8
	5	17.1	4.8	10.9
	6	4.5	1.3	2.9
	7	89.8	25.4	57.2

Question	Response	Frequency	Percent	Valid Percent
Q154 before relocate how often	Not Applicable	183.4	51.9	
	-3 Missing	3.5	1.0	
	1 More often	49.2	13.9	29.6
	2 Less often	51.6	14.6	31.0
	3 About the same	54.5	15.4	32.7
	4 CHILD does not play outdoors	9.6	2.7	5.7
	5 Not applicable	1.7	0.5	1.0

Question	Response	Frequency	Percent	Valid Percent
Q155 current neighborhood compared to ol	Not Applicable	183.4	51.9	
	-3 Missing	2.6	0.7	
	-2 Dont Know	1.7	0.5	

1 More safe	86.1	24.3	51.9
2 Less safe	29.5	8.4	17.8
3 About as safe	50.1	14.2	30.3

Question	Response	Frequency	Percent	Valid Percent
Q156 who older sibling	Not Applicable	132.4	37.5	
	-3 Missing	4.6	1.3	
	1 YES	39.1	11.1	18.1
	2 NO	177.3	50.2	81.9

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	309.8	87.6	
	-3 Missing	4.6	1.3	
	1	9.8	2.8	25.2
	2	8.8	2.5	22.6
	3	2.6	0.7	6.7
	4	3.6	1.0	9.3
	5	3.6	1.0	9.3
	7	1.7	0.5	4.4
	10	0.9	0.2	2.2
	11	0.9	0.2	2.2
	12	0.9	0.2	2.2
	15	4.5	1.3	11.5
	20	0.9	0.2	2.2
	30	0.9	0.2	2.2

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	309.8	87.6	
	-3 Missing	5.5	1.6	
	1 Week	29.3	8.3	76.5
	2 Month	9.0	2.5	23.5

Question	Response	Frequency	Percent	Valid Percent
Q156 who neighbor	Not Applicable	132.4	37.5	
	-3 Missing	2.7	0.8	
	1 YES	13.5	3.8	6.2
	2 NO	204.9	57.9	93.8

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	337.3	95.4	
	-3 Missing	2.7	0.8	
	1	0.9	0.2	6.5
	2	4.5	1.3	33.3
	3	0.9	0.2	6.5
	4	0.9	0.2	6.5
	7	0.9	0.2	6.5
	8	1.9	0.5	14.0
	12	0.9	0.2	6.5
	24	2.7	0.8	20.4

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	337.3	95.4	
	-3 Missing	2.7	0.8	
	1 Week	5.5	1.6	40.8
	2 Month	8.0	2.3	59.2

Question	Response	Frequency	Percent	Valid Percent
Q156 who relative	Not Applicable	132.4	37.5	
	-3 Missing	1.7	0.5	

2 NO 112.4 31.8 51.3	1 YES	106.9	30.2	48.7
	2 NO	1124	318	513

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	244.9	69.3	
	-3 Missing	1.7	0.5	
	-2 Dont Know	4.3	1.2	
	1	7.1	2.0	6.9
	2	16.9	4.8	16.5
	3	5.2	1.5	5.1
	4	13.3	3.8	13.0
	5	5.4	1.5	5.2
	6	11.0	3.1	10.7
	7	0.9	0.2	0.8
	8	7.1	2.0	6.9
	9	0.9	0.2	0.8
	10	5.4	1.5	5.2
	12	2.7	0.8	2.7
	13	0.9	0.2	0.8
	15	3.6	1.0	3.5
	16	3.6	1.0	3.5
	18	0.9	0.2	0.8
	20	5.2	1.5	5.1
	24	2.6	0.7	2.5
	25	0.9	0.2	0.8
	32	0.9	0.2	0.8
	40	1.9	0.5	1.8
	42	1.7	0.5	1.7
	48	2.7	0.8	2.7
	72	1.7	0.5	1.7

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	249.2	70.5	

-3 Missing	3.5	1.0	
1 Week	70.0	19.8	69.4
2 Month	30.8	8.7	30.6

Question	Response	Frequency	Percent	Valid Percent
Q156 who friend	Not Applicable	132.4	37.5	
	-3 Missing	1.9	0.5	
	1 YES	12.5	3.5	5.7
	2 NO	206.7	58.5	94.3

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	339.2	95.9	
	-3 Missing	1.9	0.5	
	-2 Dont Know	0.9	0.2	
	1	0.9	0.2	7.5
	2	6.4	1.8	55.0
	3	0.9	0.2	7.5
	4	0.9	0.2	7.5
	7	0.9	0.2	7.5
	15	0.9	0.2	7.5
	40	0.9	0.2	7.5

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	340.1	96.2	
	-3 Missing	1.9	0.5	
	1 Week	6.2	1.8	53.8
	2 Month	5.4	1.5	46.2

Question	Response	Frequency	Percent	Valid Percent
Q156 who paid babysitter	Not Applicable	132.4	37.5	
	-3 Missing	4.6	1.3	
	1 YES	6.2	1.8	2.9
	2 NO	210.2	59.5	97.1

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	342.7	96.9	
	-3 Missing	4.6	1.3	
	2	0.9	0.2	14.0
	3	0.9	0.2	14.0
	8	0.9	0.2	14.0
	16	0.9	0.2	14.0
	20	0.9	0.2	14.0
	40	1.9	0.5	30.2

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	342.7	96.9	
	-3 Missing	4.6	1.3	
	1 Week	6.2	1.8	100.0

Question	Response	Frequency	Percent	Valid Percent
Q156 who child care center	Not Applicable	132.4	37.5	
	-3 Missing	5.5	1.6	
	1 YES	7.2	2.0	3.4
	2 NO	208.3	58.9	96.6

Question	Response	Frequency	Percent	Valid Percent

Q157 number of hours	Not Applicable	340.8	96.4	
	-3 Missing	5.5	1.6	
	3	0.9	0.2	12.0
	30	0.9	0.2	12.0
	40	5.5	1.6	76.0

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	340.8	96.4	
	-3 Missing	5.5	1.6	
	1 Week	6.4	1.8	88.0
	2 Month	0.9	0.2	12.0

Question	Response	Frequency	Percent	Valid Percent
Q156 who school	Not Applicable	132.4	37.5	
	-3 Missing	2.7	0.8	
	1 YES	68.7	19.4	31.4
	2 NO	149.7	42.3	68.6

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	282.1	79.8	
	-3 Missing	5.4	1.5	
	-2 Dont Know	3.6	1.0	
	1	2.7	0.8	4.4
	2	7.1	2.0	11.4
	3	2.7	0.8	4.4
	5	1.7	0.5	2.8
	6	4.5	1.3	7.2
	8	2.6	0.7	4.2
	12	1.9	0.5	3.0
	20	2.7	0.8	4.4
	25	9.0	2.5	14.4

30	8.8	2.5	14.2
34	1.7	0.5	2.8
35	6.1	1.7	9.8
38	0.9	0.2	1.4
40	6.4	1.8	10.2
45	3.5	1.0	5.6

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	285.7	80.8	
	-3 Missing	7.2	2.0	
	1 Week	54.3	15.4	89.7
	2 Month	6.2	1.8	10.3

Question	Response	Frequency	Percent	Valid Percent
Q156 who afterschool program	Not Applicable	132.4	37.5	
	-3 Missing	1.9	0.5	
	1 YES	37.4	10.6	17.1
	2 NO	181.8	51.4	82.9

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	314.3	88.9	
	-3 Missing	1.9	0.5	
	-2 Dont Know	0.9	0.2	
	1.5	0.9	0.2	2.4
	2	1.7	0.5	4.8
	3	1.7	0.5	4.8
	4	3.5	1.0	9.5
	5	1.7	0.5	4.8
	6	4.5	1.3	12.3
	7	0.9	0.2	2.4
	8	2.7	0.8	7.5

10	7.2	2.0	19.8
12	1.7	0.5	4.8
13	0.9	0.2	2.4
15	5.4	1.5	14.7
18	1.9	0.5	5.2
20	0.9	0.2	2.4
100	0.9	0.2	2.4

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	315.1	89.1	
	-3 Missing	1.9	0.5	
	1 Week	33.9	9.6	92.9
	2 Month	2.6	0.7	7.1

Question	Response	Frequency	Percent	Valid Percent
Q156 who child takes care of self	Not Applicable	132.4	37.5	
	-3 Missing	1.9	0.5	
	1 YES	53.6	15.2	24.4
	2 NO	165.6	46.8	75.6

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	298.0	84.3	
	-3 Missing	2.7	0.8	
	-2 Dont Know	3.6	1.0	
	1	2.7	0.8	5.6
	2	6.2	1.8	12.7
	3	7.1	2.0	14.5
	4	2.6	0.7	5.3
	5	6.2	1.8	12.7
	6	3.8	1.1	7.7
	7	1.7	0.5	3.5

8	1.9	0.5	3.8
10	5.2	1.5	10.6
12	0.9	0.2	1.8
20	1.7	0.5	3.5
25	2.7	0.8	5.6
40	1.7	0.5	3.5
48	0.9	0.2	1.8
75	0.9	0.2	1.8
112	0.9	0.2	1.8
168	1.9	0.5	3.8

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	301.7	85.3	
	-3 Missing	3.6	1.0	
	1 Week	40.0	11.3	82.9
	2 Month	8.2	2.3	17.1

Question	Response	Frequency	Percent	Valid Percent
Q156 who another household adult	Not Applicable	132.4	37.5	
	-3 Missing	4.6	1.3	
	1 YES	52.3	14.8	24.2
	2 NO	164.1	46.4	75.8

Question	Response	Frequency	Percent	Valid Percent
Q157 number of hours	Not Applicable	296.6	83.9	
	-3 Missing	9.1	2.6	
	-2 Dont Know	0.9	0.2	
	1	2.7	0.8	5.9
	2	5.4	1.5	11.4
	3	6.1	1.7	13.0
	4	1.9	0.5	4.0

5	2.6	0.7	5.6
6	4.3	1.2	9.3
7	0.9	0.2	1.9
8	2.6	0.7	5.6
10	6.2	1.8	13.3
15	0.9	0.2	1.9
20	6.4	1.8	13.6
24	0.9	0.2	1.9
25	0.9	0.2	1.9
30	0.9	0.2	1.9
32	1.7	0.5	3.7
35	0.9	0.2	1.9
42	0.9	0.2	1.9
112	0.9	0.2	1.9

Question	Response	Frequency	Percent	Valid Percent
Q157 week or month	Not Applicable	297.5	84.1	
	-3 Missing	10.9	3.1	
	1 Week	36.4	10.3	80.4
	2 Month	8.8	2.5	19.6

Question	Response	Frequency	Percent	Valid Percent
Q156 other cares for child	Not Applicable	132.4	37.5	
	1 YES	6.2	1.8	2.8
	2 NO	214.9	60.8	97.2

Question	Response	Frequency	Percent	Valid Percent
Q157 other number of hours	Not Applicable	347.3	98.2	
	-3 Missing	0.9	0.2	
	-2 Dont Know	0.9	0.2	
	7	0.9	0.2	19.4

30	0.9	0.2	19.4
35	0.9	0.2	19.4
96	1.9	0.5	41.9

Response	Frequency	Percent	Valid Percent
Not Applicable	348.2	98.5	
1 Week	3.5	1.0	64.9
2 Month	1.9	0.5	35.1
	Not Applicable 1 Week	Not Applicable348.21 Week3.5	Not Applicable 348.2 98.5 1 Week 3.5 1.0

Question	Response	Frequency	Percent	Valid Percent
Q158 how satisfied with current arrangem	Not Applicable	132.4	37.5	
	-3 Missing	3.5	1.0	
	1 Very satisfied	153.3	43.4	70.4
	2 Satisfied	59.8	16.9	27.5
	3 Dissatisfied	4.5	1.3	2.1

Question	Response	Frequency	Percent	Valid Percent
Q159 need assistance finding child care	Not Applicable	132.4	37.5	
	-3 Missing	4.3	1.2	
	1 YES	5.2	1.5	2.4
	2 NO	211.5	59.8	97.6

Question	Response	Frequency	Percent	Valid Percent
Q160 you or any adult working	Not Applicable	132.4	37.5	
	-3 Missing	1.7	0.5	
	1 Yes	104.2	29.5	47.5
	2 No	115.2	32.6	52.5

Question	Response	Frequency	Percent	Valid Percent
Q161 times you needed childcare	Not Applicable	247.6	70.0	
	-3 Missing	1.7	0.5	
	1 Yes	11.7	3.3	11.3
	2 No	92.5	26.2	88.7

Question	Response	Frequency	Percent	Valid Percent
Q162 how many times unable to find care	Not Applicable	340.1	96.2	
	-3 Missing	1.7	0.5	
	0	8.1	2.3	
	2	1.7	0.5	48.1
	3	1.9	0.5	51.9

Question	Response	Frequency	Percent	Valid Percent
Q163 Had special needs	-3 Missing	0.9	0.2	
	-2 Dont Know	3.6	1.0	
	1 YES	35.2	10.0	10.1
	2 NO	313.8	88.8	89.9

Question	Response	Frequency	Percent	Valid Percent
Q164 Special Needs Considered	Not Applicable	317.4	89.8	
	-3 Missing	0.9	0.2	
	1 YES	5.4	1.5	15.2
	2 NO	29.9	8.4	84.8

Question	Response	Frequency	Percent	Valid Percent
Q167 Treated fairly or not	-2 Dont Know	14.5	4.1	
	1 Treated fairly	289.6	81.9	85.4
	2 Not treated fairly	49.4	14.0	14.6

Question	Response	Frequency	Percent	Valid Percent
Q170 CHA showed respect or not	-2 Dont Know	12.6	3.6	
	1 SHOWED RESPECT	299.5	84.7	87.8
	2 DID NOT SHOW RESPECT	41.4	11.7	12.2

Question	Response	Frequency	Percent	Valid Percent
Q176 Opportunities to improve your life	Not Applicable	71.7	20.3	
	-3 Missing	3.5	1.0	
	-2 Dont Know	1.9	0.5	
	1 Better	163.3	46.2	59.1
	2 Worse	19.0	5.4	6.9
	3 About the same	94.2	26.6	34.1

Question	Response	Frequency	Percent	Valid Percent
Q177 Has move made things to do possible	Not Applicable	71.7	20.3	
	-3 Missing	7.8	2.2	
	-2 Dont Know	12.6	3.6	
	1 YES	129.7	36.7	49.6
	2 NO	131.7	37.2	50.4

Question	Response	Frequency	Percent	Valid Percent
Q186 same current address	-3 Missing	10.6	3.0	

-2 Dont Know	1.7	0.5	
1 Yes	310.3	87.8	91.0
2 No	30.9	8.7	9.0

Question	Response	Frequency	Percent	Valid Percent
Q193 Interview location	-3 Missing	5.4	1.5	
	1 Respondents home	332.2	94.0	95.4
	2 Other (specify)	15.9	4.5	4.6

Question	Response	Frequency	Percent	Valid Percent
Q194 Children under 6	-3 Missing	4.3	1.2	
	1 YES	41.9	11.8	12.0
	2 NO	307.3	86.9	88.0

Question	Response	Frequency	Percent	Valid Percent
Q194 Older children	-3 Missing	4.3	1.2	
	1 YES	36.2	10.2	10.4
	2 NO	312.9	88.5	89.6

Question	Response	Frequency	Percent	Valid Percent
Q194 Spouse/Partner	-3 Missing	4.3	1.2	
	1 YES	14.2	4.0	4.1
	2 NO	335.0	94.8	95.9

Question	Response	Frequency	Percent	Valid Percent
Q194 Other relatives	-3 Missing	4.3	1.2	

1 YES	22.0	6.2	6.3
2 NO	327.1	92.5	93.7

Question	Response	Frequency	Percent	Valid Percent
Q194 Other adults	-3 Missing	4.3	1.2	
	1 YES	30.0	8.5	8.6
	2 NO	319.2	90.3	91.4

Question	Response	Frequency	Percent	Valid Percent
Q194 No one	-3 Missing	4.3	1.2	
	1 YES	237.7	67.3	68.1
	2 NO	111.4	31.5	31.9

Question	Response	Frequency	Percent	Valid Percent
Q195 Respondent Attitude	-3 Missing	2.6	0.7	
	1 Friendly and interested	300.3	85.0	85.6
	2 Cooperative but not particularly interested	34.5	9.8	9.8
	3 Impatient and restless	15.2	4.3	4.3
	4 Hostile	0.9	0.2	0.2

Question	Response	Frequency	Percent	Valid Percent
Q196 Respondent understanding of questio	-3 Missing	4.5	1.3	
	1 Good	302.4	85.5	86.6
	2 Fair	39.5	11.2	11.3
	3 Poor	7.1	2.0	2.0

Question	Response	Frequency	Percent	Valid Percent
Q198 Respondent living quarters	-3 Missing	9.0	2.5	
	-2 Dont Know	6.4	1.8	
	1 One unit building detached from any other building	83.9	23.7	24.8
	2 One unit building attached to one or more buildings	81.6	23.1	24.1
	3 Building/Mobile home with two or more apartments	172.7	48.9	51.1

Question	Response	Frequency	Percent	Valid Percent
Q199 How many apartments are in the bldg	Not Applicable	165.5	46.8	
	-3 Missing	9.8	2.8	
	-2 Dont Know	61.4	17.4	
	2	39.0	11.0	33.4
	3	33.9	9.6	29.0
	4	6.1	1.7	5.2
	5	4.3	1.2	3.7
	6	25.6	7.3	22.0
	7	0.9	0.2	0.7
	8	1.7	0.5	1.5
	10	0.9	0.2	0.7
	12	1.7	0.5	1.5
	192	2.6	0.7	2.2

Question	Response	Frequency	Percent	Valid Percent
Q200 Missing wall material	-3 Missing	9.8	2.8	
	-2 Dont Know	8.1	2.3	
	1 YES	24.3	6.9	7.2
	2 NO	311.2	88.0	92.8

Question	Response	Frequency	Percent	Valid Percent
Q201 Any boarded up windows	-3 Missing	10.7	3.0	
	-2 Dont Know	7.2	2.0	
	1 YES	31.3	8.9	9.3
	2 NO	304.3	86.1	90.7

Question	Response	Frequency	Percent	Valid Percent
Q202 Any broken windows	-3 Missing	10.7	3.0	
	-2 Dont Know	10.7	3.0	
	1 YES	10.6	3.0	3.2
	2 NO	321.5	90.9	96.8

Question	Response	Frequency	Percent	Valid Percent
Q203 Condition of the light fixtures	-3 Missing	9.0	2.5	
	-2 Dont Know	42.5	12.0	
	1 No public halls	156.2	44.2	51.7
	2 All in working order	111.3	31.5	36.8
	3 Some in working order	10.4	3.0	3.5
	4 None in working order	3.5	1.0	1.2
	5 No light fixtures	2.7	0.8	0.9
	6 Fixtures turned off unable to determine if working not obviously broken	18.0	5.1	5.9

Question	Response	Frequency	Percent	Valid Percent
Q204 Loose Broken or Missing steps	-3 Missing	9.0	2.5	
	-2 Dont Know	13.6	3.8	
	1 Yes	31.3	8.9	9.5

2 No	266.0	75.3	80.4
3 No common stairways	33.6	9.5	10.2

s you know, public housing is changing. High rises are being closed and replaced with new communities for CHA residents. In order to redevelop these areas, residents need to move.

Once again, interviewers from NORC would like to ask you about your experiences with relocation. Please take the time to talk with them.

This study is meant to help improve the relocation process for residents



like you who will be relocating in future years. Your responses can greatly help improve the quality of this process.

Where Can I Get More Information?

For additional information, please contact:

A national organization for research at the University of Chicago

A National Organization for Research at the University of Chicago 55 East Monroe Street, Suite 4800 Chicago, IL 60603 (866) 264-8222



This study is funded by the John D. and Catherine T. MacArthur Foundation.



Relocation Follow-up Survey





What is the Resident **Relocation Survey?**

The Resident Relocation Survey is a study of the leaseholders who are relocating from CHA buildings. Once again, interviewers from NORC would like to ask you about your experiences. Interviewers from the National Opinion Research Center (NORC), a non-profit research center that is part of the University of Chicago will be speaking with you about your experiences with relocation. This study is a follow-up to a study that was first conducted in the winter of 2003/2004.

Why Me?

- We would like to get information > that reflects the lives of all people involved in relocation.
- To get a true picture, it is > important to hear directly from leaseholders about the relocation process.
- Only you, someone who has > experienced relocation first-hand, can give us answers that could help improve the relocation process in the near future.



YOU ARE VITAL TO THE SUCCESS **OF THIS IMPORTANT STUDY.**

- The survey of the leaseholder will take about 1 hour and we will pay you \$15 for your time.
- The survey of another adult in the household will take about 20 minutes and we will pay you \$10 for your time.
- This study is voluntary.
- This study is important.
- This study is confidential.
- You can stop at any time.



This study will:

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- Help improve the relocation > process for leaseholders like you that will be relocating in the future.
- Find out which CHA relocation > services are helpful and which need improvement.
- Learn how residents like you are > doing as you prepare to move and after you have moved.

What Questions Will I Be Asked?

NORC interviewers will ask you questions about:

- Your access to services.
- Your experiences during and after your move.
- Neighborhood services >
- Your health



INSTITUTIONAL REVIEW BOARD CERTIFICATION NOTICE OF RENEWAL

Institutional Review Board Date: November 18, 2005 1155 E. 60th Street Room 341A Chicago, IL 60637

(773) 256-6302

Principal Investigator / Project Director: Catherine Haggerty

IRB Protocol Number: 031102 Project Number: 5629

Protocol Title: "Resident Relocation Phase III Follow-up Survey"

Renewal Date: 11/17/2005

This notification certifies that Protocol 031102 has been renewed by the Institutional Review Board. The renewal is effective for a period of one year from the renewal date.

Kathlein ERale. <u>November 18, 2005</u> Signature of IRB Manager

Date

Any change to this protocol must be submitted for review by the IRB. The next renewal date for this protocol is 11/17/2006.

1155 East 60th Street * Chicago, Illinois 60637 * Phone: 773-753-7500 * www.norc.uchicago.edu