

Resident Relocation Survey

Phase III Baseline Methodology and Results

Conducted by:

NORC

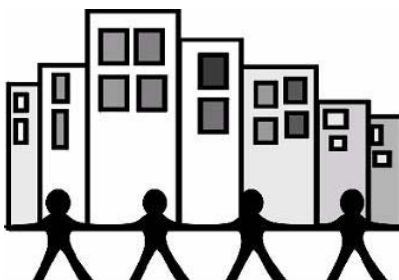
The National Organization for
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Resident Relocation Survey Phase III Baseline

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June 2005

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EXECUTIVE SUMMARY

The Resident Relocation Survey collects data and reports about the relocation experiences of current and former leaseholders of the Chicago Housing Authority (CHA). This survey was conducted by NORC at the University of Chicago, with funding and support from the John D. and Catherine T. MacArthur Foundation. The relocation of public housing residents is part of the CHA's Plan for Transformation, a staged process conducted over 10 years, in which substandard high-rise public housing developments are either demolished and replaced or rehabilitated. During the Transformation, the CHA is assisting leaseholders whose buildings are being replaced or rehabilitated in relocating to either private market or other public housing units.

This baseline survey of the Phase III cohort was conducted over a four month period during the winter of 2003-2004 with a sample of 400 leaseholders. Interviews were completed with 363 leaseholders. In addition, in the 135 households in which there was another adult resident, one of these other residents was selected at random for an interview. One-hundred-sixteen interviews with other residents were completed. The following report includes demographic characteristics, housing choices, relocation experiences, support service needs and utilization, current housing unit and neighborhood characteristics, impact on children and overall satisfaction.

The majority of the Phase III leaseholders chose to remain in public housing. Most of the remaining leaseholders chose to move to private subsidized housing with a Housing Choice voucher. Only a few leaseholders chose to move to unsubsidized housing. At the time of the baseline interview, most of the leaseholders who chose private subsidized housing had already relocated permanently to a private apartment with a voucher. In contrast, only 5% of those who wished to remain in public housing had permanently relocated to new or rehabilitated public housing units; nearly 40% of this group had not left their original CHA units.

Most leaseholders who were applying for a voucher were able to obtain one without any problems. About half of leaseholders looking for a private apartment with a voucher worked with a Relocation Counselor. Most the leaseholders who did not work with the Relocation Counselor indicated that the reason they did not was that they chose to look for an apartment on their own or with the help of family and friends. Some leaseholders thought it was difficult to make an appointment with the counselor or that the time they had to wait to see the counselor was too long. In general, the leaseholders who did work with a Relocation Counselor reported that the experience was positive. When asked about the kinds of help they needed in finding an apartment, leaseholders who worked with the Relocation Counselor indicated that transportation to see units, choosing an area to live in, and obtaining addresses of available units were areas they needed most help with. Most leaseholders responded that the Relocation Counselor did help them with these needs.

Most leaseholders who moved stayed within close proximity to their original CHA units. Even though most leaseholders relocated to areas relatively close to where they had been living, they reported knowing relatively little about various neighborhood services such as employment and counseling services, job training and child care.

Overall, leaseholders who moved reported positively about their new apartment and their new neighborhood. The majority of respondents who moved reported that their new unit was in either excellent or good condition. Most said they got a unit with either as many or more bedrooms as in their original unit. The majority also reported that their new apartment was better than their previous apartment; leaseholders with children in the household were more likely to report that their new unit was better, as compared to leaseholders with no children in the household. Leaseholders who moved to private apartments reported that having a nicer apartment, being in a safer neighborhood and having good transportation were the top things they liked about living outside public housing.

In addition, about half of leaseholders who moved thought their new neighborhood was better than their prior neighborhood; very few thought their new neighborhood was worse. Those leaseholders who moved to private apartments, whether permanently or temporarily while awaiting a new public housing unit, reported fewer problems in their new neighborhoods than those who were still in public housing units. In addition, interviewer observations of the buildings in which the leaseholders were living revealed differences between the private market and new public housing structures as compared to temporary public housing. Far more building problems, such as broken or boarded up windows and problems with outside walls, were reported for temporary public housing.

Leaseholders reported relatively few needs for social services. Most respondents stated they did not need help obtaining any services. Few needed help with more than two services. Many leaseholders who needed help, however, did not receive this help. Nearly half who needed help received no help. Two-fifths got help with one service. Younger leaseholders, those with children in the household, the unemployed, and those with low incomes tended to need more help. In addition, those in temporary housing situations needed more help than those permanently settled. The Service Connector was the most frequently cited source of help, with close to a third of leaseholders indicating they received help from the Service Connector. The other adult residents who were interviewed, like the leaseholders, reported very little need for social services. Help with employment services was the most often cited need. However, except for receiving help with child care, few other residents who needed help received help.

When asked about their health status, many leaseholders reported that their health was excellent, very good, or good. Only about a third reported that they thought their health was fair or poor. However, when compared to a national sample, substantially fewer of the leaseholders stated their health was excellent or very good and more stated their health was fair or poor. Hypertension, vision problems, and arthritis or rheumatism were the most frequently reported problems among the leaseholders. The prevalence of these problems among the leaseholders is higher than for a national sample. Older leaseholders, married leaseholders, and those with lower incomes tended to have more health problems than younger, not married, or leaseholders with higher incomes. The other adult residents generally reported better health than the leaseholders. Most reported that their health was excellent, very good, or good; only one-fifth thought their health was fair or poor. The prevalence of health problems among the other adults was lower than for the leaseholders. The better health of the other residents may be related to their younger age relative to the leaseholders.

About two-thirds of households had minor children. We asked leaseholders with children in the household to answer a series of questions about one of the children in the home (the focal child). Most of the focal children were enrolled in school. Of the approximately one-third who

transferred schools due to relocation, half of leaseholders reported being more satisfied with the child's new school. About a quarter of leaseholders were less satisfied. Children who transferred to new schools seemed to make the adjustment well. Most had met new friends and had positive experiences as a result of relocation. Few reported experiencing difficulties. Most of the focal children were reported to be in either excellent or very good health. Focal children seemed somewhat more likely to suffer from asthma as compared to the national average.

Finally, most leaseholders reported that they felt that they were treated fairly and with compassion during the relocation process. A few leaseholders felt that they had special needs that should have been considered (special needs is defined as anything the leaseholder needed extra help with, or anything that required extra attention as compared to what is needed in a typical move); almost half felt that their special needs were not considered. About two-thirds of leaseholders who had moved out of their original CHA units said that they felt better about their opportunities for improving their lives. Leaseholders who were either temporarily or permanently living in private apartments or in permanent (new or rehabilitated) public housing more often reported feeling better about their opportunities than those who were in temporary public housing. The majority of those in private apartments reported that their move made it possible to do things that benefited their families. Fewer than half of those leaseholders still in public housing, whether in permanent or temporary units, felt that their move allowed them to benefit their families.

INTRODUCTION

The Resident Relocation Survey Phase III Baseline, a survey of a sample of leaseholders in Phase III of the Chicago Housing Authority's (CHA) housing transformation initiative, was conducted with funding from the John D. and Catherine T. MacArthur Foundation. This survey was designed to help understand the experiences of CHA leaseholders as they relocate to temporary and permanent housing and as a vehicle to inform the improvement of processes under the Plan for Transformation.

The CHA Plan for Transformation is the largest reconstruction of public housing in the nation's history.¹ In step with national trends, the CHA is replacing its vast complexes of high-rises with mixed-use, mixed-income developments centered on town homes and low-rise buildings. Approximately 25,000 leaseholders and their families will be relocated to new or rehabilitated units of housing by the end of 2009.² By placing public housing residents along side purchasers of market rate and affordable homes, the CHA hopes to foster more integrated communities with built in social support and local services found lacking in traditional public housing. The CHA has formed partnerships with public and private agencies to provide or facilitate access to social and other services to influence the development of self-sufficiency among residents.³

Two of the main actors directly employed or contracted by the CHA to support residents during the relocation process include Relocation Counselors and Service Connectors. Prior to being permanently resettled, leaseholders will have to move at least once: some may have to relocate first to a temporary CHA unit and others may have to use a Housing Choice voucher (formerly called Section 8 voucher) to temporarily move to an apartment in the private rental market. The Relocation Counselors and Service Connectors help residents prepare to move to new communities by helping them find housing and connecting them to social services.

The Phase III Baseline Survey involved face-to-face interviews with a sample of the CHA leaseholders who began the relocation process in 2003. This group includes leaseholders who relocated in 2003 and 2004. More than 90% of the sample of 400 leaseholders participated in an interview. Conducted between December 2003 and March 2004, the survey used standard social science research methodology and will provide a useful body of information about the leaseholders' relocation experiences.

This report presents results and analyses from the Phase III Baseline Survey. The first section of the report describes the survey methodology. The second section presents the survey findings organized into the following sections:

- Who are the survey respondents?
- Housing choice and current housing status
- Finding an apartment
- Current housing unit and neighborhood

¹ www.thecha.org. Accessed January 6, 2005.

² For more background on the Plan for Transformation see, www.thecha.org and the following publication: National Opinion Research Center. 2004. *Resident Relocation Survey: Phase II First-Follow-Up Methodology and Results*. Chicago, IL: National Opinion Research Center.

³ Ibid.

- Social services
- Health
- Children in the Household
- Overall satisfaction with relocation

It is important to note that the analyses for the various sections included comparisons of leaseholders by demographic and relocation related subgroups (e.g., age, permanent housing choice, current housing status). The report describes which leaseholders were included in various analyses and which subgroup comparisons were made. The appendices to the report include a copy of the questionnaires and weighted frequencies.

Section I: Survey Methodology

1.1 Design

The goal of the Phase III Baseline Survey was to collect data from a sample of leaseholders scheduled for relocation in 2003 (referred to as, Phase III leaseholders) as a result of the Chicago Housing Authority's (CHA) Plan for Transformation and Relocation. An additional adult member of each household was randomly selected and interviewed (referred to as the "other resident"). NORC drew a sample of 400 Phase III leaseholders and conducted baseline interviews between December 2003 and March 2004. Of the 400 sample members, NORC interviewed 363, or 91% of them. One-hundred-thirty-five of the 363 households where leaseholders were interviewed had other adults residing. NORC interviewed a total of 116 other residents, or 86% of them.

The Phase III Baseline Survey builds upon previous NORC survey research of the CHA's housing transformation initiative (see Table 1): (1) During the last quarter of 2002, the Phase II Baseline Survey was conducted from the population of leaseholders scheduled for relocation in 2002, or whose relocation process started in 2002.⁴ Of the 1035 eligible Phase II leaseholders, NORC conducted a survey with 916, or 88.5% of them. (2) To track the outcomes of the Phase II leaseholders, NORC drew a sample of 400 leaseholders and conducted a follow-up survey in 2003, about nine months after the baseline interview.⁵ Of the 400 sample members, NORC interviewed 374, or 94% of them. NORC recently finished conducting the Phase III First Follow-up survey.

Table 1. Sampling Timeline

	2002	2003	2004
Phase II	Baseline N=1035	First Follow-Up N=400	
Phase III		Baseline N=400	First Follow-Up (N=400)

Note: An additional adult member of the household was randomly selected and interviewed for the Phase III Baseline Survey (n=116).

1.2 Questionnaire

Two instruments were developed for Phase III data collection: (1) The Phase III Leaseholder Questionnaire. This questionnaire was administered to leaseholders and focused on many of the same questions about the relocation process as the Phase II Baseline Survey; (2) the Other Resident Questionnaire. This questionnaire was administered to a randomly selected adult member of the household who is not the leaseholder and included an abbreviated set of the questions asked of the leaseholder. The Phase III Leaseholder Questionnaire and weighted frequency tables can be found in Appendix A-1 and the Other Resident Questionnaire can be

⁴ National Opinion Research Center. 2003. *2002 Resident Relocation Survey Methodology and Results*. Chicago, IL: National Opinion Research Center.

⁵ National Opinion Research Center. 2004. *Resident Relocation Survey: Phase II First-Follow-Up Methodology and Results*. Chicago, IL: National Opinion Research Center.

found in Appendix B-1. Weighted frequency tables for each dataset are in Appendices A-2 and B-2, respectively.

The Phase III Leaseholder Questionnaire includes the following 12 sections:

1. Informed Consent. This section explains the survey's purpose, who the study is being conducted for, how long the survey takes to complete, that the survey is voluntary and that all information will be kept strictly confidential. Interviewers read the informed consent statement to all respondents.
2. Adult Roster. This section provides a grid for the purpose of recording the following information about all of the individuals over 18 years of age who reside in the household: first name or initials, sex, age, relationship to leaseholder, employment status, length of time living in unit. This section was administered to all respondents.
3. Housing Choice, Status and Understanding of Rights. This section asks about housing choice, where leaseholders are in the relocation process, and how much they understand certain rights granted to them by the Chicago Housing Authority (CHA). This section was administered to all respondents.
4. Relocation Counseling Utilization and Effectiveness. This section includes questions about finding an apartment and whether leaseholders utilized the relocation counseling services offered by the CHA and if the services were effective. The questions were directed at (1) leaseholders who had moved from their original unit and whose housing choice was a residence in the private rental market using a Housing Choice voucher and (2) leaseholders whose housing choice was a new or rehabilitated CHA unit, but had moved temporarily to a subsidized apartment in the private rental market until their CHA unit was ready.
5. Relocation and Other Social Services Utilization and Effectiveness. This section includes questions about the other services available to the leaseholder during the relocation process. It asks about the leaseholder's need for social services, whether or not the services were obtained, who provided the services and if they were not provided, why. This section was administered to all respondents.
6. Current Housing Unit and Neighborhood. This section includes questions about the conditions of the neighborhood and apartments leaseholders are living in. The majority of the section was directed at leaseholders who moved from their original CHA buildings.
7. Health Assessment. This section asks general questions about the leaseholder's physical and mental health. It was administered to all respondents.
8. Children in the Household. This section was directed at respondents with minor children in the household (children under the age of 18). For each eligible household, children were enumerated and one child was selected at random to be the focus of the questions in this section. This section includes questions about the child's experience with relocation, particularly with respect to adjusting to

school, neighborhood changes, and the child's health. The section also asks questions that relate to the effect of relocation on the focal child's child care arrangements.

9. Overall Satisfaction. This section asks about the respondents' overall satisfaction with the current apartment, current neighborhood, and the relocation process. The questions were administered to all respondents.
10. Demographic Information. This section includes basic demographic questions for the respondent such as, sex, year of birth, ethnicity, race, education level, marital status, number of children under the age of 18 in the household, and total 2003 income from all sources.
11. Locating Questions. This section asks respondents how NORC could reach them in order to facilitate implementing future follow-up surveys. The interviewer asks for their name, social security number, and driver's license number or state identification number. The interviewer also asks for the contact information (name, address, telephone number) of two people who would know how to locate the respondent in the future.
12. Interviewer Observations. This section provides the interviewer a place to record observations about the completed interview. It also instructs the interviewer to use the adult roster to randomly select another adult in the household to be interviewed using the Other Resident Questionnaire.

In the Other Resident Questionnaire one other adult resident in each household with more than one adult resident was interviewed. The "other resident" was never the leaseholder of the household. If a household had only two adult residents the adult other than the leaseholder was selected for the supplemental interview. If there was more than one adult in the household a Kish table was used to randomly select the other adult for the supplemental interview. The Other Resident supplemental instrument includes the following 4 sections:

1. Informed Consent. This section explains the survey's purpose, who the study is being conducted for, how long the survey takes to complete, that the survey is voluntary and that all information will be kept strictly confidential. Interviewers read the informed consent statement to all respondents.
2. Social Services. This section asks questions about the social services the other adult resident may need. It asks about the other resident's need for social services, whether or not the services were obtained and who provided the services. All respondents were administered this section.
3. Health. This section asks some general questions about the respondents health. All respondents were administered this section.
4. Demographics. This section includes basic demographic questions for the respondent such as, sex, year of birth, ethnicity, race, marital status. All respondents were administered this section.

At the beginning of the field period, Section 5 of the Phase III Leaseholder Questionnaire, entitled Relocation and Other Social Services Utilization and Effectiveness, was modified by dropping several questions. The questionnaire was not reformatted; the question text was removed and replaced with the statement, “question purposely omitted.” The Other Resident Questionnaire was not modified.

1.3 Survey Materials

The following materials were developed for respondents:

Advance Letter. This letter, addressed to leaseholders, explains the purpose of the survey, introduces the funding source and the organization collecting the data and notes that the interview would be conducted in-person. A copy of the letter can be found in Appendix C-1.

Brochure. The brochure explains the study and describes how the respondents could obtain additional information. A copy of the brochure can be found in Appendix C-2.

The following materials were developed for use by the NORC survey interviewers:

Interviewer Manual. The manual includes an overview of the project, explains the survey protocols to be followed, and describes administrative procedures.

Frequently Asked Questions and Answers (FAQs). The FAQs list anticipated questions and their answers to ensure that respondents receive consistent and accurate information about the study.

1.4 Institutional Review Board

NORC’s Institutional Review Board (IRB) must review and approve all research protocols before any research can be conducted. An application, an abstract of the study, and the materials developed for respondents were reviewed and approved by the NORC IRB. A copy of the IRB certificate can be found in Appendix C-3.

1.5 Staffing

The NORC project team included Project Director Catherine Haggerty, Statistician Colm O’Muircheartaigh, Research Scientists Lisa Lee, Rosalyn Lee and Ken Rasinski, Survey Specialists Dina Berin and Vicki Greiff, Field Staff Ezella Pickett and Linda Woodley and IT Managers Syed Ahsan and Sharnia Lashley.

Twenty-one interviewers conducted the in-person interviews. All of the interviewing staff were African American women between the ages of 22 and 59. Three of the interviewers were CHA residents.

1.6 Sample

In December 2003 the CHA provided to NORC a list of 1547 leaseholders, comprising the Phase III cohort. NORC identified on this list 365 leaseholders that were members of both the Phase II and Phase III cohorts, and so had a chance of being selected in the previous Phase II follow-up sample. In fact, 156 of these 365 leaseholders were selected as part of the Phase II

follow-up sample, and 36 additional leaseholders had taken part in Phase II follow-up pretests; we excluded these 192 leaseholders from the Phase III frame. Consequently, NORC had 1182 new Phase III leaseholders and 173 Phase II/III leaseholders who had not been approached since the Phase II baseline survey.

NORC selected a total of 400 leaseholders from this frame, of whom 350 were drawn from the 1182, and 50 from the 173. A stratified systematic sample was selected in each case. The tables below present the population and sample distribution by development.

Table 2. Population and Sample of Leaseholders in Phase III Frame Only

Development	Population Count	Percent	Sample Count	Sample Percent
ABLA Homes	70	5.9%	21	6.0%
Hilliard Homes	177	15.0%	53	15.1%
Robert Taylor Homes	183	15.5%	54	15.4%
Rockwell Gardens	5	0.4%	1	0.3%
Stateway Gardens	157	13.3%	46	13.1%
Trumbull Park	291	24.6%	86	24.6%
Wentworth Gardens	299	25.3%	89	25.4%
TOTAL	1182		350	

Table 3. Population and Sample of Phase II Leaseholders in the Phase III Frame Not Approached Since the Phase II Baseline

Development	Population Count	Percent	Sample Count	Sample Percent
Bridgeport Homes	50	28.9%	15	30.0%
Lowden Homes	45	26.0%	13	26.0%
Rockwell Gardens	57	32.9%	16	32.0%
Stateway Gardens	20	11.6%	6	12.0%
Wentworth Gardens	1	0.6%	0	0.0%
TOTAL	173		50	

Table 4. Total Population, Sample and Completes in the Phase III Baseline Frame

Development	Eligible Leaseholder Population	Number of Leaseholders Sampled	Number of Leaseholder Completes	Response Rate	Number of Other Resident Completes
ABLA Homes	70	21	19	90.5	4
Hilliard Homes	177	53	45	84.9	12
Robert Taylor Homes	183	54	48	88.9	22
Rockwell Gardens	62	17	16	94.1	7
Stateway Gardens	177	52	45	86.5	14
Trumbull Park	291	86	81	94.2	18
Wentworth Gardens	300	89	84	94.4	32
Bridgeport Homes	50	15	15	100.0	5
Lowden Homes	45	13	10	76.9	2
TOTAL	1355	400	363	90.8	116

Note: One-hundred-thirty-five of the 363 households where leaseholders were interviewed had at least one other adult resident in the household. We interviewed another adult resident in 116 of the households, or 86% of the 135 households.

1.7 Preparation for Data Collection

To prepare for data collection the survey team performed the following tasks: (1) reviewed the survey plan drafted for the Phase II baseline and first follow-up surveys; (2) reviewed and modified the safety protocols; (3) re-established our Hyde Park site office; (4) developed computing system specifications for the receipt, data-entry and coding of questionnaires; (5) prepared respondent materials; and (6) created interviewer training materials.

The survey plan, as specified for Phase II Baseline and modified for Phase II First-Follow-Up, did not require further modification for Phase III Baseline.

The same rigorous safety procedures set-up for the Phase II data collection efforts were used for Phase III data collection. Interviewers worked in teams and called their supervisor, the field manager, at the end of each workday. Interviewers with evening appointments gave the name and address of the respondent to the field manager and always had another interviewer accompany them on that interview.

The Hyde Park office space used during the Phase II data collection was again secured for Phase III. This office was equipped with two desks, two computers and a table and chairs to accommodate small group meetings. The space was used throughout the field period by the field manager and interviewers for weekly one-on-one and group meetings. When not in the field with the interviewers, the field manager was at this office reviewing questionnaires, meeting with interviewers, or updating the computing system with the most current case status information.

The computing system requirements for Phase III were identical to Phase II (e.g., receipt, data entry and coding for the hardcopy questionnaires). There were no changes needed to the receipt system used during Phase II, therefore, that system was simply used again. The receipt system allowed the field manager to monitor the status of completed and pending cases. Since a different questionnaire was used, a new data entry and coding system was developed. The computer assisted data entry (CADE) system was used to capture questionnaire data. The coding system was a spreadsheet program that enabled open-ended and other-specify responses to be sorted and coded. Once the questionnaire was finalized the system specifications were documented during a walkthrough of the instrument with the survey and programming staff.

Respondent materials, as described in Section 1.3, were developed using the Phase II materials as a model. NORC typically sends the advance letter and brochure in advance of the initial contact from an interviewer via U.S. First Class mail. However, due to problems with mail delivery at some CHA locations, the advance mail was hand delivered to respondents.

Training materials, as described in Section 1.3, were adapted from training materials used in Phase II. The materials convey the important aspects of the survey and facilitate mastery of the survey instrument. The materials include a training agenda, a manual for interviewers, question by question specifications, prepared answers for anticipated questions about the survey, and mock interviews to be used during practice sessions.

1.8 Interviewer Recruitment and Training

Interviewers staffed for Phase II data collection who worked efficiently and successfully completed their assignments were invited to collect data for Phase III. Nine of these interviewers were available to work during the time period scheduled for data collection. Their efforts were supplemented by nine additional NORC experienced interviewers and three new hires.

In addition to the one-day General Training all NORC interviewers receive, NORC conducted a two-day project-specific training to teach interviewers about the Resident Relocation Study, the survey instrument and other important aspects of the survey. The training took place at the NORC Hyde Park office on December 8 and 9, 2003.

1.9 Data Collection

This section provides a brief overview of the Phase III data collection process.

Schedule. Data collection was scheduled to last three months. Data were collected between December 16, 2003 and March 29, 2004.

Safety Protocol. Interviewers worked in teams of two and usually conducted interviews between the hours of 10 am and 4 pm. At the interviewers' discretion, an interview could be completed alone. Each team member knew the whereabouts of their partner and each checked in with their supervisor, the field manager, at the end of the workday. Interviewers with appointments during the evening hours completed those interviews with their teammate present.

Respondent Incentives. An incentive payment of \$15 was given to each leaseholder at the end of the interview; the randomly selected "other resident" was given \$10. Respondents signed a statement indicating they received payment.

Survey Management. One field manager supervised 21 field interviewers. Interviewers attended weekly one-on-one meetings with their supervisor; at this meeting the field manager reviewed interviews conducted in the prior week, provided feedback about the quality of the work, and discussed strategies to gain the cooperation of respondents.

Validation. Ten percent of the respondents interviewed by each interviewer were contacted post interview to ensure that the interview was completed according to specifications and that the interviewer performed in a professional manner.

Results. NORC interviewers completed 363 interviews with leaseholders for an overall response rate of 91%. One-hundred-thirty-five out of the 363 households had another adult living with the leaseholder. NORC interviewers completed 116 interviews with the other adult residents for an overall response rate of 86%. Appendix C-4 shows the number of completed interviews and completion rate by CHA development.

1.10 Data Preparation

This section describes how the completed questionnaires were processed by NORC central office staff.

Editing. Twice a week interviewers delivered the cases they completed to the field manager. The field manager checked the questionnaires for the following: (1) the skip patterns were followed properly, (2) data had been recorded at all critical questions and, (3) the verbatim responses were legible.

Data Entry. After the field manager completed the case review and edit steps, the completed cases were transferred via interoffice mail delivery to the NORC data preparation center located at 1 North State Street. At the data preparation center, the cases were recorded as being received. Data from the cases was entered into the computer assisted data entry (CADE) system. A random ten percent of the cases were data entered twice to check for errors that may be introduced during data entry. The error rate was less than 1% and errors identified by this process were corrected.

Coding. The survey instrument captured a limited number of open-ended or verbatim responses. Open-ended responses were exported into an Excel spreadsheet to assist in sorting and reviewing responses. A survey specialist categorized the responses and then assigned codes to each category.

Data Cleaning. After the data were keyed, a set of question frequencies were reviewed to check that the requisite number of responses were recorded at each question. Special cross tabs were produced during this process to facilitate correction of the dataset when the requisite responses were missing or too many responses were present.

Data Set. Questionnaire data were imported into SAS to perform the analysis for this report. A copy of the questionnaire weighted frequencies can be found in Appendix A-2 and B-2.

1.11 Project Debriefings

Interviewer Debriefing. NORC convened a meeting of the field manager, interviewers, and project staff in order to learn about the field experiences and hear recommendations for changes to the protocols that may improve the next Resident Relocation Survey effort. Minutes from the debriefing can be found in Appendix C-5.

1.12 Weights

Case weights were constructed for the Phase III Baseline in the following manner. A sampling probability was calculated for the 350 cases from the 1182 untouched records from the CHA file. This value is equal to $350/1182$ or .2961. Next, a sampling probability for the remaining 50 cases was calculated. To avoid complication, it was assumed that the 50 cases were sampled from the $1547-1182 = 365$ cases remaining in the CHA-provided sample. This sampling probability is equal to $50/365$ or .1370.

A preliminary case weight was calculated by applying the inverse of the first sampling probability ($1/.2961=3.377$) to the 350 cases from the first sample and the inverse of the second sampling probability ($1/.1370=7.300$) to the 50 cases in the second sample. Survey data were collected from 318 of the 350 cases in the first sample and 45 of the 50 cases in the second sample (overall response rate=91%). A final case weight was calculated by dividing the weighted average of the preliminary weight by each case weight. The latter step insured that the

weighted sample size was equal to the nominal sample size, preventing overestimation of standard errors, while preserving the different sampling ratios.

Section 2: Results

This section presents findings from the Phase III Leaseholder Questionnaire and the Other Resident Questionnaire. The instruments used to collect data presented in this section can be found in Appendices A-1 and B-1 (see also Section 1.2). The questionnaire frequency tables, which set out the overall distribution of the responses to the questions in the survey, can be found in Appendices A-2 and B-2. A weight was introduced into the analyses to adjust for differential selection probabilities (see Section 1.12).

2.1 Who are the survey respondents?

The Phase III Leaseholder Questionnaire is a survey of leaseholders; therefore data cannot be generalized to others living in the developments, such as residents living with leaseholders and those living in apartments without a lease. The Phase III Other Resident Questionnaire is a survey of non-leaseholders; in households where a leaseholder was interviewed, and there was more than one adult residing, an additional adult was randomly selected and interviewed.

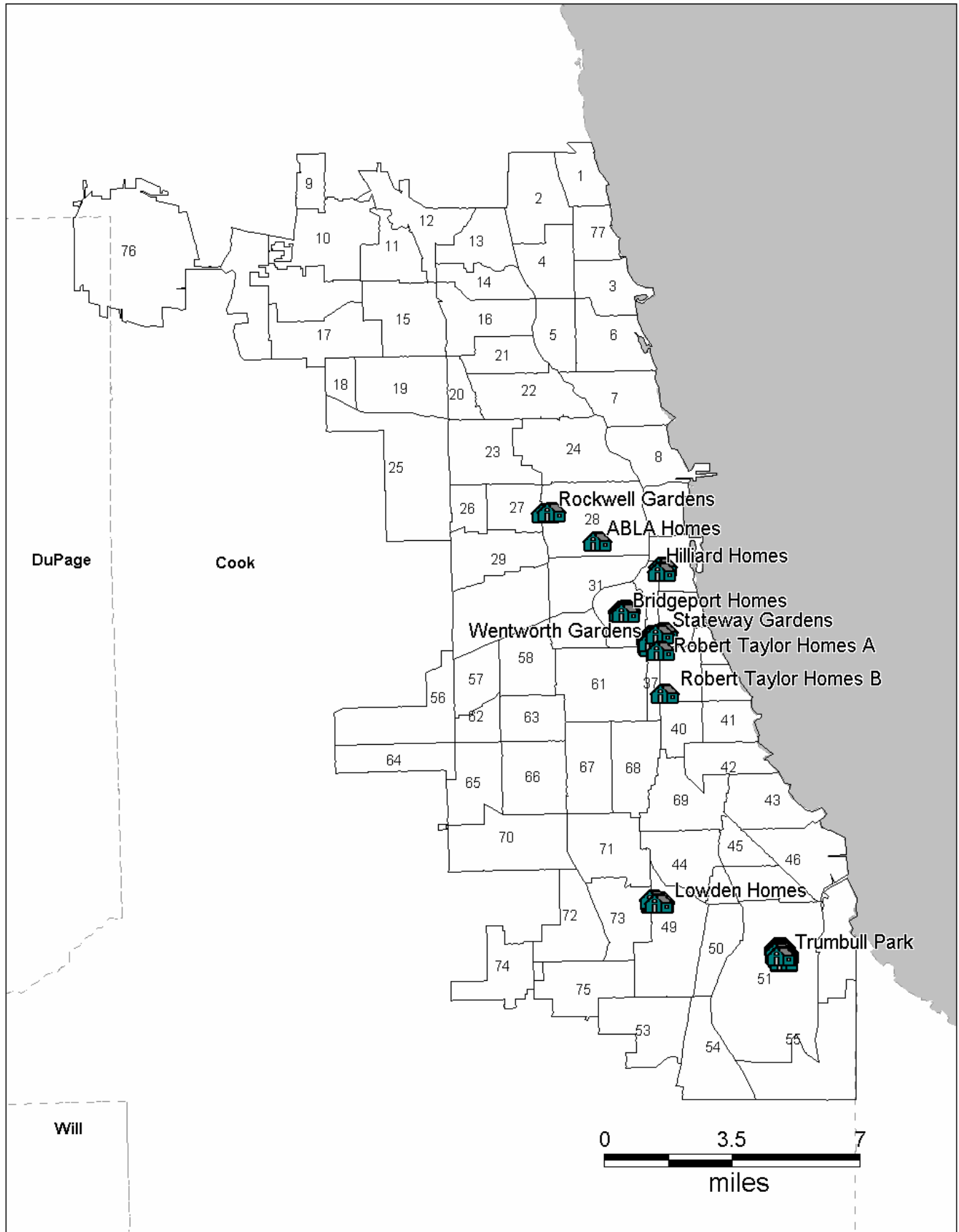
2.1.1 Location Prior to Relocation, 2003

Phase III leaseholders and other residents lived in buildings that were part of 10 Chicago Housing Authority (CHA) developments.

Table 5. Number and Percent of Sampled Leaseholders from Original Developments (Unweighted)

Development	Eligible Leaseholder Population	Number of Leaseholders Sampled	Percent of Total Sample
ABLA Homes	70	21	5%
Hilliard Homes	177	53	13%
Robert Taylor Homes	183	54	14%
Rockwell Gardens	62	17	4%
Stateway Gardens	177	52	13%
Trumbull Park	291	86	22%
Wentworth Gardens	300	89	22%
Bridgeport Homes	50	15	4%
Lowden Homes	45	13	3%
TOTAL	1355	400	100%

The map on the next page shows where these ten developments are located.



2.1.2 Demographics

This section provides demographic information about the 363 leaseholders and 116 other residents interviewed. The questionnaire obtained the following demographic information from leaseholders and other residents:

- Sex
- Year of birth
- Ethnicity
- Race
- Education
- Marital status
- Number with children under the age of 18 in the household⁶
- Total of 2003 income from all sources⁷

Table 6 summarizes the leaseholder survey data. The table shows that 84% (n=306) of the leaseholders interviewed were women, and 91% (n=329) were African American. The population was comprised of about 23% (n=84) between the ages of 18 and 34 and almost 40% (n=140) between the ages of 35 and 49. Fifteen percent (n=53) were over the age of 65.

The vast majority of the sample was not married. Fifty-two percent (n=189) had never been married and 27% (n=97) were either divorced or separated. Less than 10% (n=34) were married at the time of the interview. Sixty-two percent (n=223) of these primarily single, African American, female-headed households included children.

Forty-six percent (n=165) of the respondents did not graduate from high school; just over 33% (n=119) had either graduated from high school or completed a General Equivalency Degree (GED) and the remainder had education beyond high school. Sixty-three percent (n=210) of the sample reported having incomes of less than \$8,000 a year. About twenty percent (n=63) reported having an income between \$8,000 and \$15,999. Seventeen percent (n=56) reported incomes above \$16,000.

Table 7 summarizes the other resident demographic information. Of the 116 other residents interviewed, 45% (n=52) were male and 55% (n=64) were female. The majority were African American (87%, n=102) and between the ages of 18 and 34 (65%, n=75). As with the leaseholders, the vast majority of other residents were not married; three-quarters (n=85) of the other residents had never been married. However, a higher percentage of other residents compared to leaseholders did report being married (19%, n=22) and fewer were either divorced or separated. Half (n=60) of the respondents did not graduate from high school; just over one-third had either graduated from high school or obtained a GED and the remainder had education beyond high school.

⁶ The other resident was not asked about children in the household; only the leaseholder.

⁷ The other resident did not report their 2003 income.

Table 6. Leaseholder Demographic Profile

DEMOGRAPHIC	NUMBER	%	DEMOGRAPHIC	NUMBER	%
SEX			MARITAL STATUS		
Male	56	15	Married	34	9
Female	306	84	Widowed	42	12
Missing data	1	<1	Divorced	54	15
			Separated	43	12
ETHNICITY			Never married	189	52
Hispanic Yes	9	2	Refused data	1	<1
Hispanic No	353	98			
Don't Know data	1	<1	CHILDREN IN HOUSEHOLD		
			Children	223	62
RACE			No children	139	38
White	19	5	Missing data	0	0
Black/African American	329	91			
Asian/Pacific Islander	0	0	INCOME		
Alaskan Native/American Indian (Native)	2	<1	\$0 - 3,999	116	35
Other	14	4	\$4,000 - 7,999	94	28
Missing data	1	<1	\$8,000 - 15,999	63	19
			\$16,000 - 27,999	36	11
EDUCATION			\$28,000 - 35,999	14	4
Eighth grade or less	22	6	Over \$36,000	6	2
Beyond eighth grade but not high school graduation	143	40	Don't Know/Refused data	33	9
GED	22	6			
High school graduation	97	27			
Trade or vocational school	10	3	AGE		
One to three years of college	59	16	18-34	84	23
Graduated four year college	6	2	35-49	140	39
Some graduate education	1	<1	50-64	83	23
Graduate degree	2	<1	65+	53	15
Post graduate education	0	0	Don't Know/Missing data	4	1
Refused data	2	<1			

Note: Base n=363. When values do not add up to total sample size or 100%, it is due to rounding.

Table 7. Other Resident Demographic Profile

DEMOGRAPHIC	NUMBER	%	DEMOGRAPHIC	NUMBER	%
SEX			MARITAL STATUS		
Male	52	45	Married	22	19
Female	64	55	Widowed	0	0
Missing data	0	0	Divorced	3	2
			Separated	6	5
ETHNICITY			Never married	85	74
Hispanic Yes	6	5	Missing data	0	0
Hispanic No	111	95			
Missing data	0	0	AGE		
			18-34	75	65
RACE			35-49	28	24
White	7	6	50-64	12	10
Black/African American	102	87	65+	2	2
Asian/Pacific Islander	0	0	Missing data	0	0
Alaskan Native/American Indian (Native)	2	2			
Other	6	5			
Missing data	0	0			
EDUCATION					
Eighth grade or less	6	5			
Beyond eighth grade but not high school graduation	54	46			
GED	4	4			
High school graduation	31	26			
Trade or vocational school	1	1			
One to three years of college	18	15			
Graduated four year college	1	1			
Some graduate education	2	2			
Graduate degree	0	0			
Post graduate education	1	1			
Missing data	0	0			

Note: Base n=116. When values do not add up to total sample size or 100%, it is due to rounding.

Next, we describe the composition of households involved in the Phase III relocation by examining information collected from the household roster. On the roster the interviewer recorded the first name or initials for every person living in the household who was over the age of 18, starting with the leaseholder. Interviewers collected the sex, age, relationship to the leaseholder, length of time living in the unit and employment status. Use of this information allows the presentation of many facets of leaseholders' living arrangements and employment status.

Table 8 shows households by the number of adults living in them. As the table shows, a majority of the households (62%) had only one adult, the leaseholder. Nearly thirty percent included the leaseholder and another adult and the remaining nine percent had three or more adult residents.

Table 8. Number of Adults per Household

Number of Adults	n	Percent
1	226	62%
2	107	30%
3	23	6%
4	4	1%
5	3	<1%
Total	363	100%

A further delineation of the household composition was obtained by examining the sex of the leaseholder and other residents. While there are many patterns in the data we group them into categories of households with at least three residents. This is to prevent deductive disclosure of a household with a distinct pattern. For example, in our data file a household may have four adult females living in it. Such a household composition would be distinctive because there is only one like that in our sample. With knowledge of which buildings were in the sample, it is possible that someone could identify the data for that unique hypothetical household, violating the assurance of confidentiality the leaseholder received for participating in the survey. That the leaseholders in this study are from a sample, rather than a census, of those in the relocation process makes this disclosure unlikely. Still, it is commonplace to take these grouping procedures to protect the leaseholder's identity.

The data in Table 9 corroborate the results from Table 8 showing that most households consist of one adult. However, Table 9 shows that nearly 10 percent of the sample are single person households in which a male is leaseholder. About 13 percent of the sample consists of households with two adult females and about 17 percent of households are two-resident households consisting of a female and male.

Table 9. Sex of Leaseholder and Other Adult Residents

	n	Percent
Female leaseholder, no other resident	191	53%
Female leaseholder, female other resident	46	13%
Female leaseholder, male other resident	45	12%
Male leaseholder, no other resident	34	10%
Male leaseholder, female other resident	15	4%
Female Leaseholder and 3 or more other residents	27	8%
Male Leaseholder and 2 or more other residents	4	1%
Total	363	100%

Employment status of household residents was also grouped to protect confidentiality. Three broad categories were formed (see Table 10): (1) at least one person in the household (regardless of size) had full-time employment, (2) no one in the household had full-time employment but at least one resident had part-time employment, and (3) no one in the household was employed. The most prominent employment status was total lack of employment. Leaseholders from about 67% of the households reported that no one in their household was employed. Just over twenty percent of leaseholders said that one or more residents of the household had a full-time job. The remainder, about 12% said that one or more residents were employed, but in a part-time, rather than full-time, job.

Table 10. Employment Status of Leaseholder and Other Residents

	n	Percent
At least one person in household employed full-time	77	21%
At least one person in household employed part-time	42	12%
No one in household employed	244	67%
Total	363	100%

Finally, a picture of the relationship of other residents to the leaseholder is presented. Table 11 shows the distribution of related and unrelated other residents to the leaseholder. As shown in Table 8, about 226 of the 363 leaseholders (62%) live alone. The second largest category (24%) is comprised of leaseholders with one or more adult (over 18) child or grandchild and no other relative or partner. About seven percent live with an adult partner (husband/wife or girlfriend/boyfriend) and no adult children or grandchildren. An additional 3% live with an adult partner and adult children or grandchildren. As Table 11 shows, less than five percent of leaseholders live with another adult relative or an unrelated adult.

Table 11. Household Composition by Relationship to Leaseholder

	n	Percent
Leaseholder only	226	62%
Leaseholder and adult child or grandchild, no adult other relative	87	24%
Leaseholder and adult partner	24	7%
Leaseholder/adult partner or other adult relative and adult child	10	3%
Leaseholder and other adult relative	11	3%
Leaseholder and unrelated person	5	1%
Total	363	100%

2.2 Housing Choice and Current Housing Status

Eligible leaseholders were given three permanent relocation housing choices—to reside in a new or rehabilitated CHA public housing unit, to lease an apartment in the private rental market with a Housing Choice voucher (HCV), or to reside in unsubsidized housing.

Table 12. Permanent Housing Choice

Q3.	Percent (n)
New or Rehabilitated Public Housing (CHA)	59% (210)
Private Subsidized (Housing Choice voucher)	40% (144)
Unsubsidized	1% (3)
Total	100% (357)

Note: Observations excluded due to missing data: 6.

As the table above shows, the majority of the 357 leaseholders who provided information about their permanent housing choice chose to live permanently in public housing and almost all of the remainder chose to relocate permanently to subsidized private market apartments. Since the vast majority of leaseholders chose to live in subsidized living arrangements, the analyses in this report exclude the small number (n=3) of leaseholders who chose to relocate to unsubsidized housing. Therefore, our base sample size is 360. Any discrepancies from this in subsequent tables is due to differential missing data and rounding.

Leaseholders were asked where they were in the process of finding an apartment with an HCV voucher or getting a new or rehabilitated public housing unit, depending on the leaseholder's permanent housing choice (Q15 and Q16). These questions determined the leaseholder's *relocation status*. Those who were currently residing in the type of housing that was their permanent choice, whether this was a new or rehabilitated public housing unit or a private subsidized apartment, were considered to be *permanently relocated*. Those who were not yet in their permanent choice but had moved from their original CHA unit were considered to be *temporarily relocated*. Some of these temporarily relocated leaseholders could be in the process of getting a private HCV apartment. Others could be in either a make-ready public housing unit

or temporarily living in a HCV apartment, awaiting a new public housing unit. A third category of leaseholders was those who had not moved from their original public housing units at all (called *original unit* in the table below). Table 13 shows, more respondents whose permanent housing choice was HCV than CHA were permanently relocated at the time of the interview. Most who chose to live permanently in HCV housing had already permanently relocated to a private apartment. Most who wished to live in a new or rehabilitated CHA unit were not permanently relocated; they had either moved to a make-ready unit in public housing or were still in their original units.

Table 13. Relocation Status by Permanent Housing Choice

	Permanent CHA	Permanent HCV	Row Total
Permanently Relocated	5% (10)	71% (99)	31% (109)
Temporarily Relocated	56% (117)	15% (20)	40% (137)
Original Unit	39% (80)	14% (20)	29% (100)
Column Total	100% (206)	100% (140)	100% (346)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded from due to missing data: 10.

2.3 Finding an Apartment

This section presents findings regarding (1) lease compliance status, (2) leaseholders' understanding of relocation rights, (3) the leaseholders' experiences with relocation counseling, and (4) their interactions with the Relocation Project Manager and Property Manager.

2.3.1 Lease Compliance

A condition of eligibility to remain in a public housing unit or to obtain a Housing Choice voucher for use in the private rental market was that the leaseholder be lease compliant. All leaseholders were asked what they were told their lease compliance status was by their Property Manager at the time of recertification (Q4). Nearly all leaseholders, 97% (n=346 of 357), reported they were lease compliant. The remainder reported they were non-compliant, but curable (3%, n=10 of 357) and non-compliant, but incurable (<1%, n=1 of 357).ⁱ

2.3.2 Understanding of Relocation Rights

As part of the relocation process, residents were to be instructed about their rights under the Relocation Rights Contract. The survey asked a series of questions regarding the leaseholder's right (Q6 – Q10).

The date on which the respondent first became a leaseholder with the CHA affects whether he/she has a right to return or a preference to return to new or rehabilitated public housing. Leaseholders who began their lease on or before October 1, 1999 have the right to return; those who became leaseholders after that date have a preference to return.⁸ When asked

⁸ Note situations with extended family members, such as a grandmother (leaseholder), her daughter, and her grandchildren. One option for these families is to move to a bigger apartment. Another option is to split the households into two separate households, one with the grandmother and the other with the daughter and her children. In cases in which the CHA initiates the splitting of the household, both households get a right to return. The daughter may waive her right to return and take a voucher; if she decides to return to public housing, she will receive a lower priority of return. If the grandmother or daughter initiates the split, then the daughter's household receives a preference to return.

whether they had a right, preference, or no right to return to new or rehabilitated CHA housing (Q6a), 94% (n=330 of 350) of all leaseholders stated they had the right to return.ⁱⁱ Of the leaseholders who began their lease before October 1999, 94% (n=310 of 329) correctly stated that they had the right to return. One percent (n=4 of 329) incorrectly thought they had only a preference to return and 4% (n=14 of 329) incorrectly stated they had no right to return. Of the leaseholders who began their lease in October 1999 or after, only 4% (n=1 of 20) correctly stated that they had a preference to return. Ninety-one percent (n=18 of 20) of those beginning their lease after October 1999 incorrectly thought they had the right to return; 4% (n=1 of 20) incorrectly thought they had no right of return.

Leaseholders have the right to refuse two units that are offered to them before they lose the right to return and maintain only a preference to return. Eleven percent (n=40 of 360; Q6c) of leaseholders thought they could refuse two units. Sixteen percent (n=57 of 360) of leaseholders thought they could refuse three units before losing the right to return. Eight percent (n=28 of 360) thought they could refuse anywhere from zero units to 15 units. The majority of leaseholders (65%, n=233 of 360) stated they did not know how many units they could refuse.ⁱⁱⁱ

Leaseholders may choose to move with a Housing Choice voucher to the private rental market either permanently, or temporarily, while awaiting new or rehabilitated public housing. Those who chose to move permanently give up their right to return, but have a preference to return to public housing. When asked whether they lose the right to return if they choose to move permanently using the Housing Choice voucher, 49% (n=160 of 323) correctly stated that they would lose the right to return (Q6b).^{iv}

We asked leaseholders a series of true/false statements to ascertain their understanding of criteria for lease compliance and its relation to the right to return to public housing. As shown in Table 14, most leaseholders understood what conditions put them at risk of losing their right to return.

Table 14. Understanding of the Right of Return

Do you lose the right to return if...	Correct Answer	Correct Answer Base n=360
Q7c. Your landlord does not maintain apartment building well	<i>False</i>	68% (245)
Q7d. Your friends or relatives stay with you for the afternoon in your CHA unit	<i>False</i>	83% (299)
Q7e. One of the members of your household is a gang member	<i>True</i>	86% (309)

Note: Values in parentheses are sample sizes corresponding to percentages.

Leaseholders were presented with vignettes to assess their understanding of particular issues related to lease compliance and the right to return. As shown in Table 15, slightly less than two-thirds of the 360 leaseholders who responded to the vignettes understood that being behind in utility bills at the beginning of the relocation process did not automatically put one's right to return in jeopardy. Sixty-two percent of the leaseholders understood that they could not transfer their right to return to another individual.

Table 15. Vignettes: Understanding of the Right of Return (ROR)

	Correct Answer	Correct Answer (Base n=360)
Q9. Can lose ROR because late paying bills when living in CHA apartment, even if all past due bills paid after moving to Section 8.	<i>No</i>	60% (216)
Q10. Leaseholder does not want to return to CHA. Can leaseholder's sister become the CHA leaseholder?	<i>No</i>	62% (222)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded from Q10 due to missing data: 1.

2.3.3 Relocation Counseling

Two groups of leaseholders were asked about the process of relocating to a private subsidized apartment with a Housing Choice voucher: (1) Leaseholders whose permanent housing choice was HCV, and (2) leaseholders whose temporary housing choice was HCV who had already moved to a private apartment. Note that leaseholders whose temporary choice was HCV but who had not already moved were not asked about the relocation process.

Leaseholders were supposed to have a “Joint Interview Assessment” (JIA), which was a meeting with the Relocation Counselor and a Service Connector. The purpose of this meeting was to discuss the leaseholder’s preference for relocation. Seventy-eight percent (n=134 of 171) reported having a JIA (Q21).^v

Few leaseholders (7%, n=12 of 174) cited having problems getting the voucher (Q18).^{vi}

Seventy-one percent (n=116 of 163) reported receiving information on opportunity areas (Q22) – areas in which the poverty rate is less than 23.49% and the percentage of African American residents is less than 30%. Furthermore, 76% (n=124 of 164) reported they were asked about their neighborhood preferences (Q23).^{vii}

Leaseholders were asked about the services provided to them by the Relocation Counselor. Slightly more than half of the leaseholders with vouchers, 52% (n=86 of 165) reported the Relocation Counselor helped them look for an apartment (Q25), while 48% (n=79 of 165) reported that a counselor did not help them look.^{viii} The average number of apartments respondents received information about was 8 (range 0-100, Standard deviation 13.8).^{ix} The mean number of apartments respondents reported the Relocation Counselor showed them was 3 (range 0-20, standard deviation 3.6).^x

Leaseholders who reported that they did not get help from the Relocation Counselor were asked why they did not receive this help (Q26). Respondents were asked to answer “yes” or “no” to each item on a list of possible reasons. The table below shows the reasons cited, in order from most to least frequent.

Table 16. Reasons Why the Relocation Counselor Did Not Help Look For an Apartment

Q26.	Percent (n)	Base n
b. I decided to look on my own	92% (72)	78
a. I got the help from friends or family	37% (28)	77
c. It was difficult to make an appointment	23% (18)	76
d. The wait time was too long	20% (15)	76
i. My appointment was in a group setting	19% (14)	75
e. I work during the hours that they were open	17% (13)	76
j. The counselor was rude or unpleasant	9% (7)	75
h. My appointment was rushed	9% (7)	76
f. I did not have child care	5% (4)	76
g. There was too much paperwork	5% (4)	76

Note: Observations excluded due to missing data: b, 3; a, 4; c & d, 5; i, 6; e, 5; j, 6; h, f & g, 5.

The main reason for not getting help from a Relocation Counselor was that many leaseholders decided to look on their own or that they got help from friends or family.

For the analyses of the data by age, respondents were divided by age into two approximately equal groups. Younger respondents were considered to be those who were 42 years of age or younger. Older respondents were 43 years and above. More older than younger leaseholders reported getting help from friends or family (58%, n=19 of 32 vs. 23%, n=10 of 42).^{xi}

Those leaseholders who worked with a Relocation Counselor were asked about their experience with the Relocation Counselor and the agency. They were presented with a series of statements, some phrased positively (for example, it was easy to make an appointment) and others phrased negatively (for example, the counselors were unpleasant or rude) and asked to indicate whether the statement was true or false for them.

Among the eighty-six leaseholders who reported a Relocation Counselor helped them look for an apartment, many reported very positively on the experience. Most agreed with all the positive statements about working with the counselor. Few agreed with the negative statements. Table 17 shows complete responses in order of highest to lowest frequency.

Indices measuring number of positive service delivery attributes and number of negative service delivery attributes were constructed. On the positive index, 70% of respondents agreed with all five positive attributes, while another 20% agreed with four of the five attributes. With respect to the negative index only 20% of respondents agreed with two or more negative attributes while 35% agreed with one and another one-third did not agree with any.

Table 17. Leaseholders' Experience Working with the Relocation Counselor

Q27.	True Percent (n)	False Percent (n)	Base n
f. Enough time for appointments	91% (78)	8% (7)	85
a. Agency easy to get to	89% (77)	11% (9)	86
g. Hours convenient	87% (75)	13% (11)	86
e. Easy to make appointment	87% (75)	13% (11)	86
b. Received individual attention	85% (74)	15% (13)	86
i. Appointment in group setting	41% (35)	59% (51)	86
c. Difficult to understand materials	20% (17)	80% (68)	85
h. Appointment usually rushed	18% (15)	82% (71)	86
d. Counselors unpleasant/rude	14% (12)	86% (72)	84
j. Long wait for help	9% (8)	91% (78)	86

Note: When values do not add up to total sample size or 100%, it is due to rounding. Observations excluded due to missing data: a, b & c, 3; d, 5; e-j, 3.

Leaseholders who worked with a Relocation Counselor were asked whether they needed help with five specific items while searching for an apartment (Q30). If they said “yes” to any of these items, they were asked whether the Relocation Counselor gave them the help they needed. Data from this question are presented in the table below.

Table 18. Need and Receipt for Specific Types of Relocation Assistance

Q30. Leaseholders with Housing Choice vouchers that needed help with:	(Base n=86)	Q31. Got Help From Relocation Counselor
c. Transportation to Units	52% (44)	92% (40 of 44)
b. Finding Addresses	25% (22)	75% (16 of 22)
a. Choosing an Area	23% (20)	77% (15 of 20)
d. School Transfers	7% (6)	28% (2 of 6)
e. Finding Child Care	5% (4)	0% (0 of 5)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: Q30a-e, 3 each; Q31a-d, 3 each; Q31e, 4.

The type of help they most often reported needing was transportation to possible rental units. Choosing an area to live in and finding addresses of apartments were also cited by about a quarter of leaseholders as issues they needed help with. Most leaseholders stated that they did get help from the Relocation Counselor with these issues. Issues related to school transfers and child care were mentioned less frequently but also were addressed less often by the Relocation Counselors.

Leaseholders were asked about several factors that may or may not have been a problem for them in finding an apartment with a Housing Choice voucher (Q39). For each factor listed in the next table, leaseholders indicated whether they experienced a big problem, some problem, or no problem.

Table 19. HCV: Apartment Search Difficulties

Problems	Percent Big Problem	Percent Some Problem	Percent No Problem	Total
Q39a. Finding Enough Bedrooms	22% (37)	13% (21)	64% (105)	100% (162)
Q39b. Finding Place They Liked	30% (49)	33% (54)	36% (59)	100% (162)
Q39c. Finding Landlord Who Will Accept Voucher	16% (26)	20% (33)	64% (104)	100% (162)
Q39d. Access to Transportation for Search	11% (18)	18% (30)	71% (115)	100% (162)
Q39e. Landlord Did Not Want to Rent Due to CHA History	15% (24)	14% (23)	71% (115)	100% (162)
Q39f. Landlord Did Not Want Children in Apartment	4% (7)	9% (14)	87% (141)	100% (162)
Q39g. Other Problem	17% (26)	3% (5)	80% (125)	100% (156)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100%, it is due to rounding. Observations excluded due to missing data or don't know response: Q39a-d, 3 each; Q39e, 4; Q39f, 3; Q39g, 9.

With respect to problems that arose from using a Housing Choice voucher in the apartment search (Q39) – the most frequent problem cited among those with vouchers, similar to the Phase II group, was finding an apartment they like (63% reporting big or some problem, n=103 of 162). This was followed closely by finding a place with enough bedrooms (35% reporting big or some problem, n=58 of 162). However, it is important to note that for many of the factors asked about, leaseholders reported no problems.

Overall, leaseholders reported having enough time and at least two apartments they could choose from. Sixty-nine percent of leaseholders with vouchers (n=109 of 157) felt they had enough time to find an apartment (Q36) and 70% (109 of 156) stated they found at least two apartments they could move to (Q38).^{xiii} However, fifteen percent (n=24 of 162) stated they were pressured to accept a unit that was not suited to their needs or liking (Q40).^{xiii} Most of those leaseholders identified the Relocation Counselor as the individual who pressured them (40%, n=10).^{xiv}

Sixty-one percent of the leaseholders who received help from a Relocation Counselor stated they found the unit they chose through the counselor (n=50 of 83; Q33).^{xv} One-hundred-three leaseholders who had found a new apartment but had not found it through the assistance of a Relocation Counselor were asked how they found their new unit (Q34). The most frequently reported method of locating apartments among those leaseholders was using the newspaper (58%, n=60 of 103).^{xvi}

Leaseholders who worked with a Relocation Counselor but found an apartment without the assistance of the counselor, were asked why they declined the counselor's recommendations. They were asked to choose one main reason from a list presented. Results are displayed below.

Table 20. Main Reason for Not Renting Apartments Recommended by Relocation Counselor

Q32.	
Bad Neighborhood	33% (21)
Did Not Like Apartment	30% (19)
Other	20% (13)
Apartment in Poor Condition	16% (10)
Too Expensive	<2% (1)
Total	100% (64)

Note: Values in parentheses are sample sizes corresponding to percentages. Eighteen observations were excluded due to “does not apply” response, which means the counselor made no recommendation. In addition, 7 observations were excluded due to missing data.

One-hundred-sixty leaseholders who rented an apartment with a Housing Choice voucher were asked about the reasons they decided to live in the place they chose (Q37). The main reason for choosing their apartment was that they liked it. The main reasons cited were: they liked the apartment (63%, n=100 of 157); they felt comfortable in the neighborhood (46%, n=72 of 157); they wanted a bigger apartment (45%, n=70 of 157); and they wanted to get away from drugs and gangs (36%, n=56 of 157).^{xvii}

There were subgroup differences in the reasons for deciding on a place to live. Getting a bigger or better apartment was a more frequently cited consideration for families with children in the household as compared to those with no children (49%, n=62 vs. 28%, n=9).^{xviii} Getting away from drugs and gangs was cited more frequently by those choosing to live in the private rental market using a Housing Choice voucher as compared to those choosing to remain in CHA housing (42%, n=42 vs. 25%, n=14).^{xix}

Ninety-three leaseholders who had moved responded to a question concerning whether they saw their unit or a unit in the development prior to moving (Q51). Sixty-two percent or n=58 reported that they had seen a unit; while 38% or n=35 reported they did not see a unit before their move.^{xx} Fifty-four percent of those who stated they did not see a unit prior to moving (n=18 of 33) also reported that they were not given the opportunity to see a unit prior to their move (Q52).^{xxi}

Leaseholders were also asked their perception about the biggest problems with the relocation process (Q185). These responses were coded into major themes. Table 21 shows the distribution of the frequency of responses with respect to each major theme.

Table 21. Major Problems with the Relocation Process

Q185.	Percent (n) Base n=345
No problems	50% (174)
Not enough information from CHA	7% (25)
Finding a place to live	18% (61)
Process of moving	10% (35)
Other	17% (57)

Note: Observations excluded due to missing data or don't know response: 15.

2.3.4 Experience with Relocation Project Manager & Property Manager⁹

Leaseholders who move to private market apartments with a Housing Choice voucher are supposed to be contacted by the Relocation Counselor after their move. Almost half (49%, n=73 of 149) of the leaseholders reported they were contacted by Relocation Counselors after their move (Q43).^{xxii} Most leaseholders were to have access to a Service Connector during the search for an apartment and following the move. The only exceptions to this were for leaseholders in the Robert Taylor Homes and the Hilliard Homes. In these buildings the role of the Service Connector was not subcontracted, but was handled by personnel in the building and managed by the CHA. Sixty-six percent (n=177 of 267) of the leaseholders who had access to a Service Connector reported having talked to a Service Connector (Q44); while 53% (of those who moved temporarily or permanently) (n=83 of 161) stated the Service Connector contacted them after their move (Q45).^{xxiii}

Leaseholders also were supposed to interact with a Relocation Project Manager (RPM) during the relocation process. Sixty-three percent (n=222 of 354) of the leaseholders reported being interviewed by the RPM (Q46).^{xxiv} Sixty-nine percent (n=236 of 341) reported the RPM organized a Relocation Planning Fair in the development (Q47) and 77% (n=264 of 344) reported the RPM organized either monthly or weekly meetings to provide updates of the relocation process (Q48).^{xxv}

The Property Manager also had relocation responsibilities. Ninety-two percent (n=324 of 353) reported that the Property Manager made sure they completed a Housing Choice Survey (Q49).^{xxvi} In addition, 84% (n=295 of 352) reported that their building was well maintained by the Property Manager (Q50).^{xxvii} Over three-quarters of leaseholders asked (n=186 of 245), stated the Property Manager helped them move (Q53).^{xxviii} More older than younger leaseholders reported receiving this help (81%, n=89, for older vs. 71%, n=94 for younger; n=183).^{xxix}

Finally, leaseholders were asked whether they were ever confused about where to go if they needed help (Q54). Twenty-two percent (n=73 of 337) reported they were confused.^{xxx}

⁹ For a description of the roles discussed in this section see <http://www.thecha.org/transformplan/plans.html>.

2.4 Current Housing Unit and Neighborhood

The survey asked leaseholders about their current housing unit and the neighborhood they lived in. In this section we present findings on (1) where leaseholders were living at the time of the interview, and (2) their familiarity with the new neighborhood prior to choosing to live there. Additionally, this section includes (3) condition of the current residence and leaseholder's satisfaction with it, and (4) characteristics of the neighborhood and leaseholder's satisfaction with the neighborhood.

2.4.1 Location at time of Interview

Most leaseholders who moved stayed within close proximity to their original location. Table 22 shows the distance from the original unit to the current location of the Phase III leaseholders.

Table 22. Distances from Original Location to 2004 Location (n=363 units)

Distance (miles)	Count	Percentage
Zero	147	40%
0-.1	18	5%
.1-.5	17	5%
.5-1.0	5	2%
1.0-2.0	19	5%
2.0-3.0	32	9%
3.0-4.0	33	9%
4.0-5.0	23	6%
5.0-6.0	16	4%
6.0-7.0	12	3%
7.0-8.0	8	2%
8.0-9.0	8	2%
9.0-10.0	4	2%
10.0-15.0	16	4%
15.0-20.0	3	1%
20.0-25.0	1	0%
> 25	1	0%
TOTAL	363	100%

Note: Forty-seven of the "Zero" observations had moved from their original unit to another unit within the same location.

The map on the following page shows where all 363 of the leaseholders were located at the time of the interview. Following the map is Table 23, which lists the communities in which the CHA developments are located and the number of leaseholders living in those communities between 2002 and 2004.

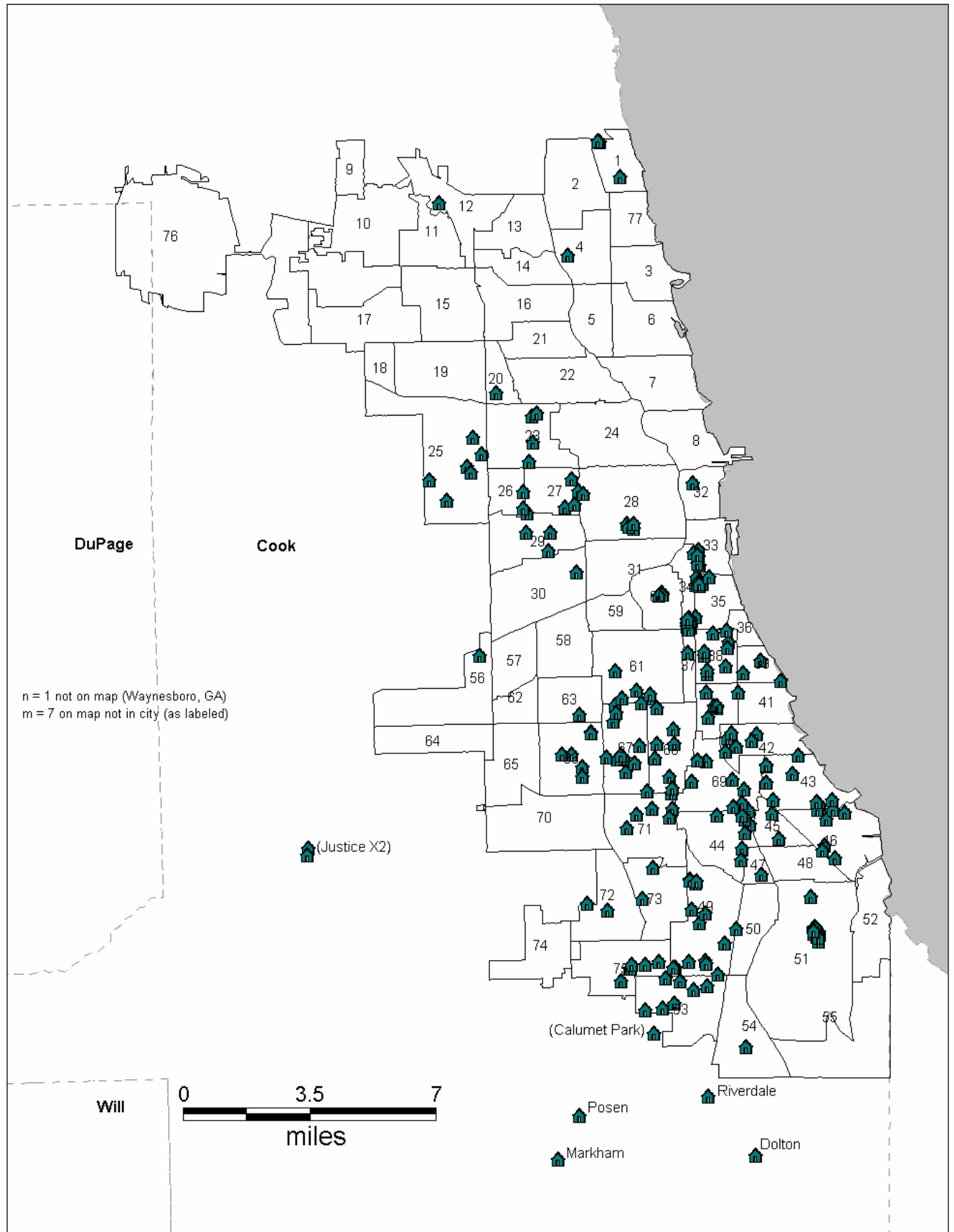


Table 23. Community Areas, Location of Developments, Location of Leaseholders

Community Number	Name	Development Present	Leaseholder Location 2002	Leaseholder Location 2003	Leaseholder Location 2004
1	Rogers Park		0	2	3
2	West Ridge		0	0	0
3	Uptown		0	1	0
4	Lincoln Square		0	0	1
5	North Center		1	1	0
6	Lake View		0	0	0
7	Lincoln Park		0	0	0
8	Near North Side	Cabrini-Green	18	16	0
9	Edison Park		0	1	0
10	Norwood Park		0	0	0
11	Jefferson Park		0	0	0
12	Forest Glen		0	0	1
13	North Park		0	0	0
14	Albany Park		0	0	0
15	Portage Park		0	0	0
16	Irving Park		0	0	0
17	Dunning		0	0	0
18	Montclare		0	0	0
19	Belmont Cragin		0	0	0
20	Hermosa		0	0	1
21	Avondale		0	0	0
22	Logan Square		0	0	0
23	Humboldt Park		2	8	4
24	West Town		0	1	0
25	Austin		2	9	8
26	West Garfield Park		4	8	2
27	East Garfield Park		0	2	4
28	Near West Side	ABLA Homes, Rockwell Gardens	83	65	11
29	North Lawndale		2	5	4
30	South Lawndale		0	1	1
31	Lower West Side		9	1	0
32	Loop		0	0	1
33	Near South Side		12	12	41
34	Armour Square		0	0	41
35	Douglas	Stateway Gardens	40	39	33
36	Oakland	Wells Homes	5	4	0
37	Fuller Park		1	1	8
38	Grand Boulevard	Robert Taylor Homes A	16	18	9
39	Kenwood		0	2	3
40	Washington Park	Robert Taylor Homes B, Washington Park	9	9	6

Table 23. Continued

Community Number	Name	Development Present	Leaseholder Location 2002	Leaseholder Location 2003	Leaseholder Location 2004
41	Hyde Park		0	1	1
42	Woodlawn		12	13	6
43	South Shore		17	24	10
44	Chatham		1	1	8
45	Avalon Park		1	2	2
46	South Chicago		5	6	7
47	Burnside		0	0	1
48	Calumet Heights		0	0	0
49	Roseland		23	21	17
50	Pullman		0	0	1
51	South Deering	Lowden Homes	3	7	52
52	East Side		0	0	0
53	West Pullman		1	3	7
54	Riverdale		1	3	1
55	Hegewisch		0	0	0
56	Garfield Ridge		3	5	1
57	Archer Heights		1	0	0
58	Brighton Park		0	0	0
59	McKinley Park		1	0	0
60	Bridgeport	Bridgeport Homes	9	13	5
61	New City		1	1	5
62	West Elsdon		0	0	0
63	Gage Park		1	1	1
64	Clearing		0	0	0
65	West Lawn		0	0	0
66	Chicago Lawn		2	4	6
67	West Englewood		9	15	12
68	Englewood		15	18	8
69	Greater Grand Crossing		6	9	7
70	Ashburn		0	0	0
71	Auburn Gresham		9	14	5
72	Beverly		0	0	2
73	Washington Heights		1	1	2
74	Mount Greenwood		0	0	0
75	Morgan Park		0	0	6
76	O'Hare		0	0	0
77	Edgewater		0	0	0
TOTAL			326	368	355

2.4.2 Knowledge of Neighborhood Prior to Move

Leaseholders who moved out of their original building were asked a series of questions about their knowledge of their current neighborhood. The questions concerned topics such as the services available in the neighborhood, the characteristics of their neighborhood, and the condition of the apartment they chose.

Leaseholders were asked how well-informed they felt about the neighborhood they chose to move to (Q107). Thirty-seven percent of those who moved temporarily or permanently (n=85 of 228) reported knowing a lot about the new neighborhood before making a decision to move; while about one-third (32%, n=73) reported knowing some or a little about their new neighborhood and almost another third (31%, n=70) said they knew nothing.^{xxxi}

The survey asked leaseholders specifically about their knowledge of six kinds of services. Although the majority, 69% (n=158 of 228) reported knowing something about their new neighborhood before making a decision, they knew little about these particular services in their new neighborhood prior to making a decision (Q108).

Table 24. Knowledge of Neighborhood Services

Percent reporting knowledge of specific neighborhood service	A lot	Some	A little	None	Total
Q108a. Employment Services	21% (47)	10% (23)	11% (24)	58% (130)	100% (224)
Q108b. Job Training	17% (39)	8% (19)	9% (19)	66% (146)	100% (223)
Q108c. Health Clinics	27% (62)	11% (25)	9% (20)	53% (120)	100% (227)
Q108d. Counseling Services	19% (42)	9% (20)	9% (20)	64% (144)	100% (226)
Q108e. Public Transportation	56% (128)	14% (31)	10% (23)	20% (46)	100% (228)
Q108f. Child Care	18% (41)	10% (22)	6% (14)	65% (147)	100% (225)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to don't know response: a, 6; b, 7; c, 3; d, 4; e, 2; f, 5.

In all but knowledge about access to public transportation, the majority reported knowing nothing. For three services – counseling, child care, and job training, between 64%-66% (n=144-147) reported knowing nothing prior to making a decision. Also 53% and 58% (n=120 and n=130) respectively reported knowing nothing about health clinics and employment services. Since many leaseholders did not move far from their original units, it is interesting that so many said they do not know anything about the neighborhood they moved to. One possible explanation for this finding is that the leaseholders never knew anything about or used the specific types of services we surveyed them about. Had we asked about other services that leaseholders used, perhaps grocery stores or places of worship, it is possible that leaseholders would have reported knowing more.

Leaseholders' permanent housing choice and the type of housing they currently lived in, whether CHA or HCV, were combined to create a current housing status variable. Leaseholders who chose to remain permanently in CHA housing and were in either temporary or permanent

CHA housing at the time of the interview were considered “CHA Stayers”. “Temporary HCV, Choice is CHA” leaseholders were those whose permanent housing choice was CHA but who were residing temporarily in an HCV apartment. Those who were in CHA housing but who intend to move to an HCV apartment permanently were classified as “Temporary CHA, Choice is HCV”. Finally, “Permanent HCV” leaseholders were those who chose permanent HCV and who were permanently settled in an HCV apartment at the time of the interview.

In general, leaseholders who relocated (temporarily or permanently) to the private rental market using a Housing Choice voucher knew less about their new neighborhood than those who remained in CHA (see Table 25). The table below does indicate an exception to this: leaseholders who were temporarily in CHA waiting to move permanently to HCV housing knew almost as little about their current neighborhood as those already living outside of CHA.

Table 25. Knowledge of Neighborhood Services by Current Housing Status

Percent reporting no knowledge of neighborhood service	Current Housing Status			
	CHA Stayer	Temporary HCV, Choice is CHA	Permanent HCV	Temporary CHA, Choice is HCV
Q108b. Job Training	27% (14 of 51)	78% (44 of 56)	80% (75 of 95)	61% (12 of 20)
Q108c. Health Clinics	22% (12 of 53)	63% (36 of 56)	64% (62 of 97)	56% (12 of 20)
Q108d. Counseling Services	28% (15 of 53)	76% (43 of 56)	78% (75 of 96)	52% (11 of 20)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don’t know response: b, 8; c, 4; d, 5.

Forty percent (n=91 of 228) stated they wanted to know more about their new neighborhood (Q109).^{xxxii} These leaseholders reported specific types of information they wanted in an open-ended question (Q110). Forty-seven percent (n=47 of 101), reported wanting information about neighborhood characteristics, such as safety, cleanliness, and loitering. Thirty-three percent (n=33) wanted information on social services or other local community or governmental organizations. Thirty-two percent (n=32) stated they wanted information on child care, schools, and activities and resources for youth. Also, 13% (n=13) stated other reasons such as, wanting information on when and where they could permanently relocate and where they could shop.^{xxxiii}

2.4.3 Condition & Satisfaction with Current Unit

All leaseholders who moved to a different unit were asked about the new unit. Some leaseholders moved to another public housing unit in the same CHA building. Others moved to units in other CHA buildings and still others moved to private market apartments with Housing Choice vouchers.

Table 26. Condition at Move-in

Q111.	Percent (n)
Excellent Condition	39% (94)
Good Condition	35% (84)
Fair or Poor Condition	26% (61)
Total	100% (241)

Note: Observations excluded due to missing data: 2.

Most leaseholders reported having a kitchen sink in working order. However, one-fourth of the leaseholders reported that a cooking stove with an oven and a refrigerator were not available or not working when they moved into their new units. Most leaseholders said their apartment had adequate heat. Only a third had laundry facilities available or working in their unit or building.

Table 27. Oven in Current Unit

Q112a. A cooking stove with an oven	Percent (n)
Available and Working	71% (172)
Not Available or Not Working	29% (69)
Total	100% (240)

Note: When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data: 1.

Table 28. Refrigerator in Current Unit

Q112b. A refrigerator	Percent (n)
Available and Working	71% (170)
Not Available or Not Working	29% (70)
Total	100% (240)

Note: When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data: 1.

Table 29. Kitchen Sink in Current Unit

Q112c. A kitchen sink	Percent (n)
Available and Working	97% (234)
Not Working	3% (6)
Total	100% (240)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data: 1.

Table 30. Adequate Heat in Current Unit

Q112d. Adequate heat	Percent (n)
Available and Working	89% (211)
Not Available or Not Working	11% (26)
Total	100% (236)

Note: When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data or don't know response: 4.

Table 31. Laundry in Current Building or Unit

Q112e. Laundry facilities in your building or unit	Percent (n)
Available and Working	33% (879)
Not Available or Not Working	67% (158)
Total	100% (236)

Note: When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data or don't know response: 4.

Forty-three percent (n=102 of 240) reported that they had more bedrooms than their original unit (see Table 32). Nearly as many reported that they had the same number of bedrooms than in their original unit. More younger than older leaseholders reported having more bedrooms (52%, n=68 vs. 32%, n=34); while more older than younger leaseholders reported having fewer bedrooms (26%, n=28 vs. 7%, n=9).^{xxxiv}

Table 32. Number of Bedrooms Compared to Original Unit

Q114.	
More	43% (102)
Same	41% (99)
Less	16% (39)
Total	100% (240)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data: 1.

Sixty-seven percent (n=161 of 240) stated their current apartments were better than their former apartments (Q115). About one-quarter (n=55) reported their apartments were about the same; while 10% (n=24) reported their current residences were worse than their original unit.^{xxxv} Younger leaseholders more often than older leaseholders reported being in better apartments (77%, n=100 vs. 54%, n=58).^{xxxvi} In addition, as shown in the table below, leaseholders with children in the household rated their new apartments more highly than leaseholders without children in the household.

Table 33. Current vs. Former Apartment by Households with Children

Q115. Overall, would you say this apartment is better, worse or about the same as last apartment?	Children in the Household	
	Yes (Base n=165)	No (Base n=75)
Percent better	72% (120)	56% (42)
Percent about the same	9% (14)	13% (10)
Percent worse	19% (32)	31% (23)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 1.

Fifty-three percent of the leaseholders (n=114 of 216) reported that their current neighborhood was better than their former neighborhood (Q116); while 44% (n=96) stated their neighborhoods were about the same. A small percent (3%, n=6) stated that their neighborhoods were worse.^{xxxvii} Leaseholders whose permanent choice was HCV (70%, n=76 vs. 36%, n=38) and those who were younger (59%, n=69 vs. 44%, n=42) more often reported being in better neighborhoods. Leaseholders whose permanent choice was CHA (59%, n=63 vs. 30%, n=33) and who were older (51%, n=49 vs. 40%, n=47) more often reported their neighborhoods were the same as their former neighborhoods.^{xxxviii}

When asked how they were treated by their new Landlord or Property Manager, 82% (n=151 of 184) reported being treated the same as other tenants (Q118).^{xxxix} Eighty-three percent (n=185 of 223) of the leaseholders reported their building was well or very well maintained by their current landlord or property manager (Q117).

Table 34. Landlord or Property Manager Success with Maintaining Building

Q117.	
Very well maintained	38% (85)
Well maintained	45% (100)
Poorly or very poorly maintained	17% (38)
Total	100% (223)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data or don't know response: 6.

The top three things leaseholders reported as things they liked the best about living outside public housing were (Q119): having a nicer apartment (75%, n=112 of 150); being in a safer neighborhood (54%, n=81); and having good transportation (44%, n=66).^{xl} When examining subgroup differences, we found that younger leaseholders more often stated they liked 'having a nicer apartment' compared to older leaseholders.

Table 35. Liked Best about Living Outside Public Housing

Age	Liked Having Nicer Apartment (Q119)
Younger	82% (78)
Older	64% (33)
Total	100% (111)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 6.

Fifty-two percent of the leaseholders stated they didn't experience problems living outside of public housing (n=79 of 154, Q120). Of the 75 leaseholders who cited problems the most frequent responses were: unfamiliarity/unease with area (31%, n=23); safety/violence (27%, n=20); children going to new school (27%, n=20); financial hardship (25%, n=19); leaving family and friends (24%, n=18), and access to needed services (21%, n=16).

2.4.4 Characteristics of the Neighborhood

We asked leaseholders about the presence of six characteristics that research has shown are associated with neighborhood disorganization and violence (Q133). The characteristic most frequently cited by leaseholders was selling or using drugs (60%, n=190 of 320). Following this was teenagers causing disturbances (43%, n=145 of 335), litter (44%, n=153 of 346), and drinking in public (42%, n=137 of 326). Around thirty percent reported problems with graffiti and vacant housing. When specifically looking at reports of big problems – selling or using drugs remained the most frequently cited problem (38%, n=121 of 320).

Table 36. Characteristics of Neighborhood

Q133. How much of a problem would you say each of the following is in your neighborhood?	Big Problem	Somewhat of a Problem	No Problem	Total
Q133a. Drinking in public	17% (57)	24% (80)	58% (189)	100% (326)
Q133b. Selling or using drugs	38% (121)	22% (69)	40% (130)	100% (320)
Q133c. Teenagers causing a disturbance	22% (73)	22% (72)	56% (189)	100% (335)
Q133d. Litter	20% (69)	24% (84)	56% (192)	100% (346)
Q133e. Graffiti	11% (39)	17% (57)	72% (249)	100% (345)
Q133f. Vacant housing	16% (54)	15% (52)	69% (238)	100% (344)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100%, it is due to rounding. Observations excluded due to missing data or don't know response: a, 24; b, 30; c, 16; d, 4; e, 5; f, 7.

An index of neighborhood problems was constructed to determine the average number of problems observed by residents. Respondents reported on average 2.3 (standard deviation 2.1) issues that were somewhat problems or big problems. Respondents in CHA units had higher mean scores compared to those respondents who lived in private apartments that were subsidized by the HCV program.

Table 37. Current Housing Status by Some or Big Neighborhood Problems

Current Housing Status	n	Mean Neighborhood Problems Score	Standard Deviation
CHA Stayer	150	3.12	2.1
Temporary CHA, Choice is HCV	96	3.39	2.2
Permanent HCV	46	1.04	1.3
Temporary HCV, Choice is CHA	55	1.40	1.7

Observations excluded due to missing data or don't know response: 13.

To complement the reports of the leaseholders we had interviewers record their observations of the residences where the interviewing took place (Q213, Q214, Q215 and Q217). Twenty-eight percent (n=102) reported residences had at least one of four problems: outside walls missing siding/bricks, boarded up windows, broken windows, loose/broken/missing steps in common stairways. Original units (those with leaseholders who had not moved at all) were cited as more frequently having problems, followed by CHA units that were temporarily being used to house leaseholders. Those with the fewest reports of problems were new residences of leaseholders who chose to permanently settle in private apartments using the housing choice voucher. Table 38 shows the distribution of observed problems by the type of housing the

leaseholder was living in. Those in temporary CHA housing, whether their original CHA unit or another temporary unit, were living in buildings with the most observed problems.

Table 38. Distribution of Observed Problems by Current Housing Status

	Temporary CHA	Permanent CHA	Temporary or Permanent HCV	Total
Observed Building Problems	81% (80)	5% (5)	15% (14)	100% (99)

2.5 Social Services

2.5.1 Leaseholder Social Services

All leaseholders were asked about the social services they needed during the relocation process and whether they received the help they needed (Q55-Q106). In a series of questions, respondents were asked whether they needed particular services during the relocation process. If the respondent indicated the need for a service, he/she was asked whether the help was received. If help was received, the respondent indicated the people or places that provided help.

As Table 39 indicates, reports of social service needs were low overall. More than half of the leaseholders reported that they needed no social services. Just over one-third needed one or two services. The remaining approximately 5% of leaseholders needed three or more services. Those reporting a need for social services (n=145) received the help they needed about half of the time.¹⁰

Table 39. Number and Percent of Social Services Needed and Received

Number of Services	Needed Help Percent (n) Base n=360	Received Help Percent (n) Base n=145
0	60% (215)	48% (69)
1	24% (85)	40% (58)
2	11% (39)	11% (16)
3	3% (10)	1% (2)
4	2% (6)	0% (0)
5	<1% (3)	0% (0)
6	<1% (2)	0% (0)

The level of need for services respondents reported was lower than expected and somewhat lower than the level reported in the follow-up survey of Phase II leaseholders. One possible explanation for the drop in reported need is the change made to the wording of the question. In Phase II, leaseholders were asked: “At the time of your move, did you or anyone in your household need help with...” In Phase III, leaseholders were asked instead, “At any time during the relocation process, did you need help with...” In Phase III, the change in focus from

¹⁰ See Table 51 for the reported results about why respondents did not receive the needed services.

the needs of the household to the needs of just the leaseholder may have reduced reports of needs. In addition, it is possible that the term “relocation process” was not clear to respondents.

As Table 40 illustrates there was variation in report of need across the list of social services. Respondents needed help most often with employment-related services (17%, n=60 of 357, Q55), and rebuilding credit history (15%, n=57 of 358, Q76).

Respondents that indicated they needed a particular social service during the relocation process were asked, “Have you received or are you receiving the help that you needed?” With the exception of domestic violence and mental health assistance (100%, n=4 of 4 and 67%, n=13 of 19, respectively), respondents who reported a need for service received the service help less than half the time.

Table 40. Leaseholders’ Need For and Receipt of Social Services

SERVICE	Needed Help		Received Help	
	%	Base n	%	Base n
Q55. Finding a Job, filling out job app., job training	17	357	48	60
Q61. Getting a GED	8	358	36	31
Q70. Housekeeping	3	358	49	12
Q72a. Getting along with neighbors	2	347	29	9
Q73. Paying bills	4	360	50	14
Q76. Rebuilding credit history	15	358	21	54
Q79. Finding child care	1	356	19	4
Q88. Physical health problem/finding a doctor	2	358	28	10
Q91. Mental health problem	5	357	67	19
Q94. Drug or alcohol problem	1	349	33	3
Q97. Domestic violence	1	360	100	4
Q100. Legal Assistance	4	356	39	14
Q103. Anything else	4	360	16	16

Note: Observations excluded due to missing data or don’t know response: Q55, 4; Q56, 2; Q61, 3; Q70-71, 2; Q72a, 14; Q72b, 11; Q73-74, 1; Q76, 3; Q77, 3; Q79, 5; Q80, 4; Q88, 2; Q91, 4; Q92, 3; Q94, 12; Q95, 3; Q100-101, 5.

Given the low frequencies of reported need and receipt of service help, a two-category variable was constructed to concisely define respondents’ need for services. The two categories are: 1) no service needs reported and 2) service needs reported. A similar two-category variable was constructed based on respondents’ receipt of service help: 1) did not receive service help and 2) received help with at least one service. Using the constructed variables, we examined need and receipt of help by various demographic characteristics.

We found significant differences in the leaseholders’ need for social services during relocation by a number of demographic characteristics (See Tables 41-45). A higher percentage of leaseholders that were younger (51%, n=85 of 166) and had minor children in the home (44%, n=99 of 223) reported a need for services. Additionally, need was high among leaseholders who were unemployed (63%, n=52 of 83) and reported 2003 annual incomes of less than \$8,000 (47%, n=99 of 210). Finally, need was reported two times more often for leaseholders’ that were settled temporarily (n=67 of 137) at the time of the survey versus permanently (n=36 of 109) or having not moved at all (still settled in original unit, n=35 of 102).

Table 41. Service Need by Age

Age	No Services Needed	Services Needed	Total
Younger leaseholders	49% (81)	51% (85)	100% (166)
Older leaseholders	68% (131)	32% (60)	100% (191)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 3.

Table 42. Service Need by Household with Children

Child in Household	No Services Needed	Services Needed	Total
Yes	55% (124)	44% (99)	100% (223)
No	66% (91)	34% (46)	100% (137)

Note: Values in parentheses are sample sizes corresponding to percentages.

Table 43. Service Need by Employment Status

Employment Status	No Services Needed	Services Needed	Total
Working	72% (68)	28% (26)	100% (94)
Unemployed	37% (31)	63% (52)	100% (83)
Other	63% (113)	37% (66)	100% (179)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: 4.

Table 44. Service Need by Income Level

Income Level	No Services Needed	Services Needed	Total
\$0-7,999	53% (111)	47% (99)	100% (210)
Over \$8,000	70% (82)	30% (35)	100% (117)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to don't know or refused response: 33.

Table 45. Service Need by Settlement Status

Settlement Status	No Services Needed	Services Needed	Total
Permanent Unit	67 (73)	33 (36)	100% (109)
Temporary Unit	51 (70)	49 (67)	100% (137)
Original Unit	65 (66)	35 (35)	100% (102)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: 12.

When the service need for the two most-often-cited variables (employment related services and rebuilding credit history) were isolated differences were found in reported needs by current housing status. The data shown in the table below suggests that those in temporary housing situations, whether CHA or HCV, are in need of more services than those permanently settled.

Table 46. Employment or Credit Service Need by Current Housing Status

Current Housing Status	No Services Needed	Job or Credit Help Needed	Total
CHA Stayer	78% (117)	22% (33)	100% (149)
Temporary HCV, Choice is CHA	65% (36)	35% (20)	100% (56)
Permanent HCV	77% (76)	23% (23)	100% (99)
Temporary CHA, Choice is HCV	57% (25)	43% (18)	100% (43)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 13.

Fewer subgroup relationships were found when receipt of social services was reviewed. A higher percentage of leaseholders who were not working (unemployed, 33%, n=28 of 83 and other, 19%, n=34 of 179) compared to those that were working (14%, n=13 of 94) reported receiving services. Likewise, nearly three-times as many leaseholders with 2003 annual incomes less than \$8,000 reported receiving services compared to leaseholders earning \$8,000 or more annually. No other subgroup differences were found.

Table 47. Service Receipt by Employment Status

Employment Status	No Received Help	Received Help	Total
Working	86% (80)	14% (13)	100% (94)
Unemployed	67% (56)	33% (28)	100% (83)
Other	81% (145)	19% (34)	100% (179)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: 4.

Table 48. Service Receipt by Income Level

Income Level	No Received Help	Received Help	Total
\$0-7,999	73% (155)	26% (56)	100% (210)
Over \$8,000	86% (101)	14% (16)	100% (117)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to don't know or refused response: 33.

Receipt of services related to employment and rebuilding credit history differed by leaseholder age and by whether children were in the household. A higher percentage of younger leaseholders (16%, n=26 of 166) and those with minor children in the home (13%, n=30 of 223) reported receiving employment-related services and services to help rebuild credit history compared to older leaseholders (6%, n=12 of 191) and those without children in the home (6%, n=9 of 137).

Table 49. Employment and Credit Service Receipt by Age

Age	No Received Help	Job or Credit Help Received	Total
Younger	84% (140)	16% (26)	100% (166)
Older	94% (179)	6% (12)	100% (191)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: 3.

Table 50. Employment and Credit Service Receipt by Household with Children

Child in Household	No Received Help	Job or Credit Help Received	Total
Yes	87% (193)	13% (30)	100% (223)
No	94% (128)	6% (9)	100% (137)

Note: Values in parentheses are sample sizes corresponding to percentages.

Leaseholders who reported they did not receive the service they needed, were asked, “Why didn’t you receive the service you needed?” Results are shown in the table below.

Table 51. Reasons for Not Receiving the Needed Service

Why didn’t you receive the service you needed?	Base n=137
1 I did not ask for help (i.e., too busy)	28% (39)
2 I did not know who to ask for help	19% (26)
3 I was never informed about service or asked if I needed help	11% (15)
4 I did not pursue the options given to me	3% (4)
5 I asked the Service Connector, but they had no information/leads to help me.	9% (13)
6 I asked for help, but I got no response	12% (17)
7 Other	17% (23)

Note: Values in parentheses are sample sizes corresponding to percentages. Across services respondents could have given more than one reason for not receiving services.

Those leaseholders that received help with services were asked about the sources that provided the help. We specifically asked whether the source included the Relocation Counselor and the Service Connector. In addition, we inquired whether outside service providers, churches or other places of worship, or some other source assisted them. As shown in Table 52, the Relocation Counselor and Service Connector provided most of the services the leaseholders received.

Table 52. Source of Service Help

Number reporting at least one problem	(n=146)
Received help for at least one problem from:	
Relocation Counselor	18% (26)
Service Connector	30% (44)
Outside service provider	8% (12)
Church	6% (9)
Other	19% (28)
Not received help	18% (27)
Total	100% (146)

Note: Across services respondents could have reported more than one source. Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100%, it is due to rounding.

2.5.2 Other Resident Social Services

One-hundred-sixteen other adult residents were interviewed in each household with more than one resident. This section reports on the other residents’ need for social services and receipt of service.

The other residents' reports of social service needs were low overall (See Table 53). Almost three-quarters reported that they needed no social services. Just over one-quarter needed at least one service. Of the 31 residents reporting a need for social services they received the help they needed over 25% of the time. Table 54 illustrates in more detail the type of service needs the other residents reported.

Table 53. Other Resident Percent and Number of Social Services

Number of Services	Needed Help Percent (n) Base n=116	Received Help Percent (n) Base n=31
0	73% (86)	71% (22)
1	23% (27)	26% (8)
2	3% (3)	0% (0)
3	<1% (1)	3% (1)
4	0% (0)	0% (0)

Table 54. Other Residents' Need For and Receipt of Social Services

SERVICE	Needed Help		Received Help	
	%	Base n	%	Base n
Q1_OR. An employment service	21	116	30	24
Q4_OR. A health care service	7	116	22	8
Q7_OR. A child care service	2	116	67	3
Q10_OR. A legal service	2	116	0	2

2.6 Health

2.6.1 Health of Leaseholders

In this section we asked leaseholders about their health status (Q134-Q139). Leaseholders were asked whether their health was excellent, very good, good, fair or poor. In addition, they were asked how their health was compared to a year ago.

Using a scale of 1 to 5, in which 1 represents excellent health and 5 represents poor health, a mean rating of health was calculated across respondents (Q134). On average, leaseholders rated themselves as being in good health (average of 2.9 on the self-report question). To calculate mean reports of health as compared to a year ago, a scale of 1 to 5 was used, in which 1 represents much better health and 5 represents much worse health (Q135). On average leaseholders rated their health as better than last year (average 1.9).

Table 55. Current Health Status of Phase III Leaseholders

Current Health Status	Phase III Leaseholders		
	Base n	n	%
Excellent/Very Good	360	128	36%
Good		91	25%
Fair/Poor		140	39%
Excellent/Very Good			
Better than last year	128	27	21%
About the same as last year		101	79%
Worse than last year		0	0%
Good			
Better than last year	91	16	17%
About the same as last year		73	80%
Worse than last year		3	3%
Fair/Poor			
Better than last year	140	17	12%
About the same as last year		85	61%
Worse than last year		38	27%

When the 268 leaseholders who listed at least one health problem were considered 24% rated themselves as being in very good to excellent health, 26% as being in good health, and nearly half that sample, or 50%, as being in fair to poor health. About 16 percent of this group said that their health was much better this year than last (compared to 16% overall), about 70 percent said that it was about the same (compared to 72% overall), and about 15 percent said that their health was much worse (compared to 11% overall).

There are marked differences in self-reported health status when the leaseholders are compared to a national sample. The leaseholders were substantially more likely to rate their health as fair or poor and substantially less likely to rate their health as very good or excellent compared to the general national sample and the national sample of African American women. In the table below, data from leaseholders who are African American women, which comprise 78% (n=282 of 360) of the total sample of leaseholders, are presented alongside data from the 2002 National Health Interview Survey (NHIS) for the two self-report health questions.

Table 56. Current Health Status Comparison of Leaseholder to National Sample of Women

Current Health Status	Phase III Leaseholders African American Women			National Sample of Women	
	Base n	n	%	African American Females	All Females
Excellent/Very Good	282	108	38%	50%	62%
Good		73	26%	31%	26%
Fair/Poor		101	36%	19%	12%
Excellent/Very Good					
Better than last year	108	21	20%	21%	18%
About the same as last year		86	80%	76%	79%
Worse than last year		0	0%	3%	4%
Good					
Better than last year	73	12	17%	20%	18%
About the same as last year		60	82%	69%	72%
Worse than last year		1	1%	11%	10%
Fair/Poor					
Better than last year	101	14	14%	15%	14%
About the same as last year		64	63%	57%	54%
Worse than last year		23	23%	27%	32%

Note: The National Sample of Women data is reported by the 2002 National Health Interview Survey (NHIS)

Leaseholders were asked two questions about their emotional health. The first question concerned how often they felt nervous, tense or on edge (Q136). The second question asked how often the respondent felt sad or blue (Q137). About 22% of the sample said that the days when they were nervous, tense or on edge were very or fairly often. Similarly, 21% said that the days when they were sad and blue were fairly or very often. The correlation between having nervous, tense and on edge days and being sad and blue was .56 ($p < .01$) indicating a moderate relationship. The correlations of general health with these two indicators of emotional distress was a modest $-.30$ ($p < .01$) for nervous/tense/on edge and $-.27$ for sad/blue. While increasing age was associated with reports of poorer health (correlation = .40, $p < .01$) there was no association between age and days being nervous/tense/on edge (correlation = $-.04$, not significant) and between age and days sad/blue (correlation = $-.05$, not significant).

Leaseholders were then asked whether they had experienced each of 18 health problems. For each problem experienced, the leaseholder was asked to indicate on a four point scale how much the health problem interfered with daily activities¹¹. The scale ranged from “Not at all” (1) to “A great Deal” (4).

Table 57 shows prevalence and disability rates for each of the 18 health problems for the full sample of leaseholders.

¹¹The health problems were taken from the National Health Interview Survey and from the Woodlawn Survey, a longitudinal study of residents of Chicago’s Woodlawn community. This Woodlawn study was conducted by NORC.

Table 57. Health Problem Index for Phase III Leaseholders

Health Problem Index	Phase III Leaseholders			
	Problem Present			Interferes with daily activities some/a lot
	Base n	n	%	%
d. Hypertension or high blood pressure	360	150	42%	40%
n. Vision problems	360	140	39%	42%
a. Arthritis or rheumatism	360	118	33%	70%
g. Asthma	359	57	16%	58%
o. Emotional or nervous problems	359	57	16%	82%
r. Other problems	352	54	15%	70%
e. Diabetes or sugar	360	52	14%	48%
k. Heart trouble or heart attack	360	43	12%	69%
h. Other respiratory diseases	360	40	11%	54%
j. Blood circulation problems	360	40	11%	58%
m. Hearing problems	360	36	10%	45%
b. Ulcers	360	21	6%	21%
f. Kidney or liver problems	360	20	6%	46%
i. Stroke	360	18	5%	60%
c. Cancer	360	15	4%	47%
l. Sickle cell anemia	360	5	1%	0%
p. Sexually transmitted diseases	359	2	<1%	0%
q. HIV positive or AIDS	359	0	0%	0%

Note: Observations excluded due to missing data: g, 1; o, 1; p, 1; q, 1; r, 7.

In Table 58, data for leaseholders who are African American women are presented with national data. Where comparable data are available, leaseholders are compared to the 2002 NHIS general national sample and the NHIS national sample of African American women. As might be expected, prevalence was not perfectly related to disability. Hypertension, which was the most prevalent health disorder, was not rated as disabling as emotional problems, which was less than half as prevalent. However, for the most part, the prevalence rates for the leaseholders do not differ from the national samples for health problems where national prevalence rates are available. An exception is that the rate of hypertension is higher among leaseholders than in the general national sample and in the national sample of African American women. Data on disability are not available in the national samples.

Table 58. Health Problem Index Comparison of Phase III African American Women Leaseholders to National Sample of Women

Health Problem Index	Phase III Leaseholders African American Women				National Sample of Women	
	Problem Present			Interferes with daily activities some/a lot	African American Females	Overall
	Base n	n	%	%	Problem Present	
d. Hypertension or high blood pressure	282	118	42%	38%	30%	21%
n. Vision problems	282	105	37%	40%	--	--
a. Arthritis or rheumatism	282	89	31%	68%	24%	21%
g. Asthma	280	48	17%	57%	14%	11%
e. Diabetes or sugar	282	43	15%	66%	10%	7%
o. Emotional or nervous problems	281	43	15%	78%	--	--
r. Other problems	276	39	14%	45%	--	--
h. Other respiratory diseases	282	29	10%	52%	--	--
j. Blood circulation problems	282	26	9%	59%	--	--
k. Heart trouble or heart attack	282	24	8%	70%	9%	11%
m. Hearing problems	282	22	8%	40%	--	--
p. Sexually transmitted diseases	281	2	<1%	0%	--	--
b. Ulcers	282	17	6%	26%	7%	8%
f. Kidney or liver problems	282	10	3%	46%	--	--
c. Cancer	282	10	3%	45%	3%	7%
i. Stroke	282	9	3%	50%	4%	2%
l. Sickle cell anemia	282	5	2%	0%	--	--
q. HIV positive or AIDS	281	0	0%	0%	--	--

Note: The National Sample of Women data is reported by the 2002 National Health Interview Survey (NHIS). National data are not available for all health problems asked about in the Resident Relocation Survey.

A seventh health indicator was created by counting across the number of health problems (out of 18 possible). The mean number of health problems reported was 2.4. Finally, a disability index was created by summing across health problems weighted by the extent to which the leaseholder said that the problem kept her from carrying out her daily tasks. The disability index was scaled to reflect the questionnaire categories reversed (for ease of interpretation) going from “not at all” (scored as “1”) to “a great deal” (scored as “4”). The mean of the disability index across the entire sample of leaseholders was 1.20 (just over “not at all” (1)).

Table 59 compares the health problems index by certain background characteristics and demographic groups. Significance testing of the subgroups was done using a multiple regression model, therefore significant differences for one set of comparisons (e.g., education status) are independent of correlations between that variable and other characteristics and background variables in the model. Not surprisingly, older leaseholders report more health problems than do younger ones. While there is no difference by education level, there are differences by marital status employment and income level. Leaseholders who reported being married presented significantly more health problems than those who were not married. Leaseholders who were in the “Other” employment category (i.e., temporarily laid off, retired, permanently disabled, keeping house, in school, or some other unspecified status) reported more health problems than leaseholders who were working full-time or those who were unemployed. Leaseholders in the

second income group (\$4,000-\$7,000 annual income) reported more health problems than those in the highest income group (\$16,000 and above annual income).

Table 59 uses the same groups to compare scores on the disability index. Because the disability index and the health problems index are highly correlated ($r=.82$) it is not surprising that the group differences for the disability index are virtually the same as for the health index. The only exception is that, for the disabilities index no effect of income was found.

Table 59. Mean Number of Health Problems and Total Disability Index Scores by Background and Demographic Characteristics

Background and Demographic Characteristics	Unweighted n	Health Problems		Total Disability Index	
		Mean	Standard Deviation	Mean	Standard Deviation
AGE					
Younger	166	1.27	1.63*	1.09	0.17*
Older	192	3.43	2.21*	1.29	0.30*
MARITAL STATUS					
Married	30	3.41	2.91*	1.19	0.25*
Not Married	329	2.32	2.15*	1.31	0.40*
EDUCATION					
Less than High School	159	2.82	2.35	1.26	0.30
High School/GED	119	2.06	2.18	1.16	0.24
High School +	80	2.08	2.18	1.12	0.19
EMPLOYMENT					
Working	92	1.48	1.55*	1.07	0.13*
Unemployed	85	1.21	1.36*	1.08	0.15*
Other	179	3.46	2.35*	1.32	0.30*
INCOME					
\$0-3,999	117	1.81	1.84	1.15	0.21
\$4,000-7,999	94	3.37	2.52*	1.30	0.32
\$8,000-15,999	62	2.37	2.13	1.17	0.22
Over \$16,000	54	1.62	1.88*	1.09	0.20

Note: Differences were computed using multiple regression models with all of the background and characteristics variables entered simultaneously. Cells sharing an * are significantly different at $p<.05$.

2.6.2 Health of Other Household Residents

The same measures of health were used for the other resident as for the leaseholder.

Other residents were asked to report on their general health and on their health compared to last year. Results are shown in Table 60.

Table 60. Other Residents' Current Health Status

Current Health Status	Base n	n	%
Excellent/Very Good	116	59	51%
Good		34	29%
Fair/Poor		22	19%
Excellent/Very Good			
Better than last year	59	13	22%
About the same as last year		46	78%
Worse than last year		0	0%
Good			
Better than last year	34	13	37%
About the same as last year		20	60%
Worse than last year		1	3%
Fair/Poor			
Better than last year	22	1	4%
About the same as last year		13	59%
Worse than last year		8	37%

About 14 percent of the other household residents in the samples and 13 percent, respectively, said that they had days when they were nervous, tense or on edge or when they were sad and blue fairly or very often. For other residents the correlation between having nervous, tense and on edge days and being sad and blue was of the same magnitudes as for leaseholders (.54, $p < .01$). The correlations of general health with these two indicators of emotional distress were -.39 ($p < .01$) for nervous/tense/on edge and -.30 ($p < .01$) for sad/blue, slightly, but not appreciably, higher than for other residents. As expected, increasing age was associated with reports of poorer health (correlation=.44, $p < .01$). However, in contrast to the finding for leaseholders, there were significant associations between age and days nervous/tense/on edge (correlation=-.22, $p < .01$), on the one hand, and days sad/blue (correlation=-.29, $p < .01$), on the other, for other residents.

Table 61. Other Residents' Health Problem Index

Health Problem	Other Residents			
	Problem Present			Interferes with daily activities some/a lot
	Base n	n	%	%
d. Hypertension or high blood pressure	116	18	15%	35%
n. Vision problems	116	34	29%	32%
a. Arthritis or rheumatism	116	8	7%	89%
g. Asthma	116	19	16%	39%
o. Emotional or nervous problems	116	7	6%	64%
r. Other problems	113	12	10%	38%
e. Diabetes or sugar	116	6	6%	57%
k. Heart trouble or heart attack	116	2	2%	50%
h. Other respiratory diseases	116	15	13%	29%
j. Blood circulation problems	116	6	5%	86%
m. Hearing problems	116	2	2%	50%
b. Ulcers	116	3	2%	67%
f. Kidney or liver problems	114	5	5%	32%
i. Stroke	116	3	3%	75%
c. Cancer	116	4	3%	0%
l. Sickle cell anemia	116	3	2%	33%
p. Sexually transmitted diseases	116	0	0%	0%
q. HIV positive or AIDS	116	0	0%	0%

Observations excluded due to missing data: r, 3; f, 2.

The average number of health problems out of 18 for other residents was 1.27. The average disability index was 1.09. These are significantly lower than for leaseholders ($F(1,113)=35.37$, $p<.01$ for health problems; and $F(1,114)=30.38$, $p<.01$ for the disability index). This might be explained by the difference in age between the leaseholders (average age, 48.5), who are somewhat older than the other residents (average age, 30.9; $F(1,113)=187.4$, $p<.01$).

2.7 Children in the Household

To assess how the process of relocation affected children under the age of 18, we asked questions about a selected child from each household. The leaseholder questionnaire asked about the child's school experiences, adjustment to the new neighborhood, and health. Since it is possible that the changes in children's lives are greater for those who move away from public housing than for those who stay we looked separately at the data from leaseholders in HCV apartments and those in CHA public housing. This section presents the data on how children have been affected by relocation.

Leaseholders were asked whether any children under the age of 18 lived in the household. If minor children were in the household, leaseholders were asked to give the first names or initials of each child in the household, and the child's age, relationship to the leaseholder, and the person in the household who is primarily responsible for the child.

There were 223 households (62%, $n=223$ of 360) with children under the age of 18 (Q140). The average number of children in these households was 2.7. One child from each

household roster was selected at random to be the “focus” child for the questions on children. The mean age of the selected focal children was 9.3 years. The table below shows the relationship between the leaseholder and the focal child.

Table 62. Relationship of Leaseholder to the Focal Child

Son or Daughter	74% (163)
Brother or Sister	<1% (1)
Grandchild	21% (46)
Niece or Nephew	2% (4)
Other Relative	2% (5)
Foster Child	<1% (1)
Other Non-relative	<1% (1)
Total	100% (220)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: 3.

In 10% (n=37 of 360) of households, a grandparent is the primary caregiver for at least one child in the household. Twenty-six percent (n=94 of 360) of households include extended families, in which people other than a single parent and his/her minor children or spouses/partners and their minor children live in the household.

2.7.1 Schools

We asked leaseholders to report whether the focal child was in school and whether the child transferred schools because of relocation. Most of the focal children (87%, n=192 of 221; Q141) were enrolled in school.^{xli} About 33% (n=50 of 151), had transferred schools because of relocation (Q145). Across households in both CHA and HCV housing, most children did not transfer schools as a result of relocation. About 23% (n=8 of 35) of children relocated to CHA housing had transferred schools; about 37% (n=44 of 76) of children in HCV housing had transferred. The primary reason for transferring schools, cited by 76% (n=37 of 49) of leaseholders, was that the new school was closer to their new home.^{xlii}

To determine whether leaseholders felt that they were adequately informed about the schools their children might attend, we asked whether, before they moved if they had enough information about the schools their child might attend (Q147). Many parents indicated that they did not have enough information about the schools their child might attend. Slightly fewer leaseholders in HCV housing said they had enough information about schools (32%, n=13 of 41), as compared to leaseholders in CHA housing (67%, n=5 of 8).

Despite a lack of information about the new school, just over half of leaseholders said they were more satisfied with the new school than the school their child attended previously (Q151).

Table 63. Satisfaction with New School

Q151. Compared to Previous School, How Satisfied with Current School	(Base n=47)
More Satisfied	51% (24)
As Satisfied	25% (12)
Less Satisfied	24% (12)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100%, it is due to rounding. Observations excluded due to don't know response: 3.

2.7.2 Adjustment to New Neighborhood

The survey included several questions regarding the child's adjustment to their new neighborhood. Leaseholders were asked whether the focal child had met new friends since moving, about positive and negative experiences they had because of relocation, and about the child's activities.

Many children had met new friends since relocating, but a substantial percentage had not formed new friendships yet (Q163). Of the focal children who were old enough to have friendships with other children (as determined by the leaseholder), 62% (n=85 of 138) had met new friends.^{xliii}

Overall, there were more positive experiences as a result of relocation than reports of difficult experiences (Q165-Q168). Again excluding children whom the leaseholder considered too young for this question to apply, 46% (n=56 of 123) of leaseholders reported that their child had experienced positive aspects of relocation, including better grades in school and living in a safer and more positive environment. Some leaseholders felt that their child had experienced some difficulty because of relocation 10% (n=14 of 134), with difficulty meeting new friends or finding activities cited by half the respondents as a source of difficulty.^{xliv}

Children who had transferred to a new school were significantly more likely to have met new friends and to have had positive experiences due to relocation. However, children who had transferred were not significantly different from those who had not transferred in experiencing difficulties after relocation. See the results in the table below.

Table 64. Adjustment to new neighborhood by school transfer status

	School Transfer	No School Transfer
Q163. Met New Friends	96% (44 of 46)	43% (38 of 87)
Q165. Had Positive Experiences Due to Relocation	71% (28 of 40)	33% (28 of 82)
Q167. Had Difficulties Due to Relocation	12% (5 of 46)	8% (7 of 86)

Note: Data from children whom the leaseholder considered too young for the question to apply are excluded from the table. Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: Q163, 4; Q165, 6; Q167, 3.

When viewed from the perspective of the leaseholder's current housing situation, the data do not show such drastic differences in adjustment to the new neighborhood between children in CHA and HCV housing. Transferring to a new school seems to be a major factor influencing the formation of new friendships and experiencing positive aspects of relocation.

Leaseholders were asked about the types activities that the focal children participated in (Q164). The types of activities asked about were sports, after school programs, scouts, fine arts, programs (art, music, drama, dance), tutoring, mentoring, or any other activity. Overall, 75% (n=96 of 128) of children participated in at least one type of activity.^{xlv}

Leaseholders were asked whether there were safe places to play outside and how safe it was to play outdoors (Q173). Many leaseholders (78%, n=158 of 204) reported that there were safe places nearby for the children to play outside.^{xlvi} When asked to judge how safe it was to play outdoors, most respondents thought it was either safe or very safe to play outdoors (Q174).

Table 65. How Safe to Play Outdoors

Q174.	Percent (n)
Very Safe	34% (65)
Safe	45% (85)
Unsafe	13% (25)
Very Unsafe	8% (15)
Total	100% (190)

Note: Observations excluded due to missing data or don't know response: 33.

2.7.3 Health

The survey asked several questions about the focal child's health. Leaseholders were asked whether the child's health was excellent, very good, good, fair or poor. In addition, leaseholders were asked how the child's health was compared to one year ago.

Overall, the leaseholders rated the children's health highly, with 80% of children considered to be either in excellent or very good health (Q169). Some respondents indicated that their child's health was much better compared to a year ago, but most thought that the child's health was about the same (Q170).

Table 66. Child's Health Status

Q169.	Percent (n)
Excellent	55% (122)
Very Good	25% (56)
Good	16% (34)
Fair	4% (8)
Poor	<1% (1)
Total	100% (222)

Note: Observations excluded due to don't know response: 1.

Table 67. Child's health status compared to one year ago.

Q170.	Percent (n)
Much Better	21% (45)
About the Same	78% (170)
Much Worse	1% (3)
Total	100% (217)

Note: Observations excluded due to missing data or don't know response: 6.

Leaseholders were asked whether the focal child had asthma and whether the number of asthma attacks the child had had changed compared to a year ago (Q171, Q172). Compared to national estimates, children from CHA developments are more likely to suffer from asthma. Overall, 5.3% of the population of children under 18 years of age are reported to have asthma;

6.8% of black children under 18 years have asthma.¹² In comparison, 16% (n=35 of 216) of leaseholders reported that the focal child had asthma. About two-thirds of leaseholders indicated that the number of asthma attacks was fewer than a year ago (64%, n=22 of 35).^{xlvi}

2.8 Overall Satisfaction with Relocation

Leaseholders were asked several questions about their satisfaction with the relocation process. These questions addressed whether leaseholders thought they had special needs¹³ that should have been considered during the relocation process, and whether they were treated fairly and compassionately during relocation.

For each of these questions, follow-up questions were asked to obtain detail on why the leaseholder felt their special needs were or were not taken into consideration and why they thought they were or were not treated fairly or with compassion. Leaseholders provided open-ended responses to these questions. A coding scheme was created for each question to capture the content of the responses. A single leaseholder's response to an open-ended question could be coded into one or more than one category in the scheme based on the detail and richness he or she provided.

Only about 15 percent of leaseholders (n=54 of 355) said that they had special needs that should have been accommodated during the relocation process (Q175).^{xlvi} Of these about 41 (87%) said that their special needs were not taken into consideration.^{xlvi} These respondents were asked in what way their needs were not taken into consideration. The coded open-ended responses are shown in the table below.

Table 68. Leaseholders with special needs not taken into consideration

Q178. How were the special needs not taken into consideration?	Percent (n)
Did not receive enough information about relocation	27% (11)
CHA did not answer questions or give help	16% (6)
Did not give an accessible unit	14% (5)
Did not receive help with relocation	10% (4)
Other	38% (15)

Note: Thirty-nine leaseholders answered this open-ended question, providing a total of 41 coded responses. Observations excluded due to missing data: 1.

The CHA received high marks on fairness and compassion during the relocation process. More than 85% (n=290 of 339) of respondents said that they were treated fairly (Q179); 14% (n=49) said they were not treated fairly.¹ Leaseholders were asked to explain in what ways they were either treated fairly or not treated fairly. Their coded responses to these open-ended questions appear below.

¹² Data from National Health Interview Survey, 1998.

<http://www.cdc.gov/mmwr/preview/mmwrhtml/mm4940a2.htm>. Accessed 3/2005.

¹³ "Special needs" is defined as anything the leaseholder needed extra help with, or anything that required extra attention as compared to what is needed in a typical move.

Table 69. Leaseholder reports on being treated fairly or not being treated fairly

Q180. In what way were you treated fairly?	Percent (n)
CHA told leaseholder exactly what to do	23% (66)
Got help with the moving process	20% (57)
All needs met and questions answered	18% (51)
CHA helped find an apartment/neighborhood leaseholder wanted to live in	11% (33)
CHA treated all tenants the same	7% (19)
Other	30% (87)
Q181. In what way were you not treated fairly?	
Did not get to move to preferred apartment or area	22% (11)
Did not get help finding apartment	18% (9)
Had problems with the moving process	16% (8)
CHA did not explain the process or answer questions	16% (8)
Did not have enough time to find a place to move	4% (2)
Other	22% (11)

Note: Two hundred eighty-eight leaseholders provided open-ended answers to Q180, resulting in 317 coded responses. Observations excluded due to missing data: 1. Forty-nine leaseholders provided open-ended answers to Q181, resulting in 49 coded responses.

Nearly 79% (n=253 of 321) of leaseholders said that the CHA showed compassion (Q182); about 21% (n=68) thought that the CHA did not show compassion.^{li} Leaseholders were asked to explain in what ways the CHA showed compassion or did not show compassion. Their coded responses to these open-ended questions appear below.

Table 70. Leaseholder reports on how the CHA showed or did not show compassion

Q183. In what way did the CHA show compassion?	Percent (n)
CHA was available to answer questions and give help	27% (67)
Staff members were nice/helpful	18% (45)
CHA paid for or helped with move	13% (31)
CHA helped find place to live and offered choices	11% (28)
CHA kept leaseholder informed	10% (24)
CHA provided resources for food, utilities, furniture, etc.	5% (12)
Other	16% (40)
Q184. In what way did the CHA not show compassion?	
CHA does not care about residents	28% (19)
CHA did not give enough information	10% (7)
Leaseholder not given choice about when or where to move	7% (5)
Leaseholder rushed through relocation process	7% (5)
CHA did not tell the truth	1% (1)
Other	46% (32)

Note: Two hundred forty-six leaseholders provided open-ended answers to Q183, resulting in 265 coded responses. Observations excluded due to missing data: 3. Sixty-nine leaseholders provided open-ended answers to Q184, resulting in 72 coded responses.

Special needs, fairness and compassion ratings were compared across the leaseholder's age, whether there were children under 18 in the household, education, employment, and housing status. Results are displayed in Table 71. A significantly fewer percentage of leaseholders with children under 18 reported having special needs compared to those with no children in the

household. With one exception, there were no differences for fairness and compassion ratings across age, children in household, education, employment and current housing status. A significantly higher percentage of unemployed leaseholders said that they were treated fairly by the CHA (96%) compared to those who were employed or in the “other” category for employment (84% and 82%, respectively).

Table 71. Special Needs, Fairness and Compassion Ratings by Background and Demographic Characteristics

	Had Special Needs	Treated Fairly	CHA showed Compassion
	Percent yes (n)	Percent yes (n)	Percent yes (n)
AGE			
50 or less	14% (22 of 166)	88% (141 of 160)	77% (116 of 150)
Older than 50	17% (32 of 187)	83% (147 of 176)	80% (134 of 168)
Observations excluded	8	24	42
CHILDREN IN HH*			
Yes	12% (27 of 211)	87% (187 of 215)	80% (164 of 205)
No	21% (27 of 134)*	84% (104 of 124)	77% (89 of 116)
Observations excluded	5	21	39
EDUCATION			
Less than HS degree	16% (26 of 161)	87% (134 of 154)	79% (120 of 152)
HS degree/GED	14% (16 of 116)	85% (94 of 111)	79% (80 of 101)
Education past HS	16% (12 of 77)	83% (61 of 74)	78% (52 of 67)
Observations excluded	6	22	40
EMPLOYMENT*			
Employed	13% (12 of 93)	84% (75 of 89)*	77% (63 of 82)
Unemployed	13% (11 of 83)	96% (76 of 80)	82% (62 of 75)
Other	18% (31 of 175)	82% (136 of 166)	78% (125 of 159)
Observations excluded	8	25	43
RELOCATION STATUS			
Permanent Unit	10% (11 of 109)	89% (97 of 109)	82% (87 of 106)
Temporary Unit	18% (24 of 136)	81% (105 of 130)	75% (92 of 123)
Original Unit	15% (15 of 97)	90% (79 of 88)	79% (65 of 82)
Observations excluded	8	24	40

Note: Cells sharing an * are significantly different at $p < .05$. Observations excluded included missing data, refused data or don't know responses.

The 223 leaseholders who had moved out of their original CHA building (whether to another CHA building or to the private market) were asked if they believed that they were better, worse, or about the same with regard to opportunities since they moved (Q188). Overall, about 64% (n=142 of 223) said that they felt better about their opportunities, 29% (n=66) said that they felt the same, and 7% (n=15) said that they felt worse.ⁱⁱⁱ

Differences were found when perceived opportunities were examined by current residence status. Results are shown in Table 72. About 81% (n=76 of 94) of those who had selected a permanent Housing Choice voucher and had already settled into their new living space responded that they thought their life opportunities were better since they had moved, compared to those who chose to return to CHA housing and were in temporary private market housing (60%, n=34 of 56) and those who were in another CHA residence outside of their original unit waiting for new or refurbished CHA housing (50%, n=25 of 50). Only about 29% (n=5 of 19) of

those in temporary CHA units who were waiting to move to the private market were the said that their life opportunities had improved in their new living situation. It is important not to over-interpret this result because the total number of people in this later category is small (n=19).

Table 72. Current Housing Status by Q188

Current Housing Status	Felt better, worse or same about opportunities to improve life		TOTAL
	Better	Same/worse	
	Percent (n)	Percent (n)	Percent (n)
CHA Stayers	50% (25)	50% (25)	100% (50)
Temporary HCV, Choice is CHA	60% (34)	40% (22)	100% (56)
Permanent HCV	81% (76)	19% (18)	100% (94)
Temporary CHA, Choice is HCV	29% (5)	71% (14)	100% (19)

Observations excluded due to missing data or don't know response: 12.

The same set of analyses were conducted on the question asking whether the move made it possible for leaseholders to do things that would benefit themselves or their families. Across all of the 217 leaseholders who had moved out of their original buildings, 61% said yes and 39% said no. As with perceived opportunities, differences varied only by age, with 68% of younger leaseholders saying that the move would make it possible to better themselves or their families compared to 50% of older leaseholders (difference significant at $p < .05$). As with opportunities, there was a significant difference by current housing status. Results are shown in Table 73.

Table 73. Current Housing Status by Q189

Current Housing Status	Move allow you to benefit self or family		TOTAL
	Percent yes (n)	Percent no (n)	Percent (n)
CHA Stayers	40% (19)	60% (28)	100% (47)
Temporary HCV, Choice is CHA	61% (34)	39% (21)	100% (55)
Permanent HCV	77% (71)	23% (21)	100% (93)
Temporary CHA, Choice is HCV	38% (7)	62% (12)	100% (19)

Observations excluded due to missing data or don't know response: 16.

About 77% (n=71 of 93) of those who had selected a permanent Housing Choice voucher and had already settled into their new living space responded that they thought that the move would benefit themselves and their families, compared to those who chose to return to CHA housing and were in temporary private market housing (61%, n=34 of 55). Only about 40% (n=19 of 47) of those who were in another CHA residence outside of their original unit waiting for new or refurbished CHA housing thought that the move would benefit themselves and their families and about 37% (n=7 of 19) of those in temporary CHA units who were waiting to move to the private market said that the move had made it possible for them to benefit themselves and their families. Once again, it is important not to consider that only a very small group of leaseholders are in the latter category.

Leaseholders who said that they believed that the move gave them or their families the opportunity to better themselves were asked what those opportunities were. Because those who have permanently settled into a private market living situation are the largest, it is useful to examine their responses.

Open-ended responses were coded into the following categories: (1) Better environment e.g., freedom of movement, safety of self and family; (2) Increased opportunities for jobs and education; (3) Better living space; (4) Convenience, i.e., closer to necessary amenities or family and (5) Personal; i.e. increased self-esteem, ambitions and motivation. Percentages are shown in Table 74. Only 4 respondents gave responses that could not be coded.

Table 74. Benefits from Move

Q190. BENEFITS	n	Percent
Better Environment	26	36%
Job/Education	12	17%
Better living space	5	8%
Convenience	12	16%
Personal	13	18%
Uncodable	4	5%
TOTAL	72	100%

Note: Observations excluded due to missing data: 10.

ⁱ Observations excluded due to don't know response: 3.

ⁱⁱ Observations excluded due to don't know or refused response: 9 and 1, respectively.

ⁱⁱⁱ Observations excluded due to missing data: 2.

^{iv} Observations excluded due to refused data: 1.

^v Observations excluded due to missing data or don't know response: 6.

^{vi} Observations excluded due to missing data: 3.

^{vii} Observations excluded from due to missing data or don't know response: 5 from each question.

^{viii} Observations excluded due to missing data: 3.

^{ix} Observations excluded due to missing data or don't know response: 6.

^x Observations excluded due to missing data: 3.

^{xi} Observations excluded due to missing data: 6.

^{xii} Observations excluded from Q36 due to missing data: 3. Observations excluded from Q38 due to missing data or don't know response: 4.

^{xiii} Observations excluded due to missing data: 3.

^{xiv} Observations excluded due to missing data: 3.

^{xv} Observations excluded due to missing data or don't know response: 5.

^{xvi} Observations excluded due to missing data: 6.

^{xvii} Observations excluded due to missing data: 3.

^{xviii} Observations excluded due to missing data: 3.

^{xix} Observations excluded due to missing data: 9.

^{xx} Observations excluded due to missing data or don't know response: 2.

^{xxi} Observations excluded due to missing data: 3.

^{xxii} Observations excluded due to missing data or don't know response: 6.

^{xxiii} Observations excluded from Q45 due to missing data or don't know response: 6.

^{xxiv} Observations excluded due to don't know response: 5.

^{xxv} Observations excluded from Q47 due to don't know response: 19. Observations excluded from Q48 due to missing data or don't know response: 15.

^{xxvi} Observations excluded due to missing data or don't know response: 6.

^{xxvii} Observations excluded due to missing data or don't know response: 7.

^{xxviii} Observations excluded due to missing data or don't know response: 3.

^{xxix} Observations excluded due to missing data or don't know response: 6.

^{xxx} Observations excluded due to missing data or don't know response: 3.

^{xxxi} Observations excluded due to missing data: 2.

- xxxii Observations excluded due to missing data or don't know response: 3.
- xxxiii Observations excluded due to missing data: 3.
- xxxiv Observations excluded from due to missing data: 4.
- xxxv Observations excluded due to missing data: 1.
- xxxvi Observations excluded from due to missing data: 4.
- xxxvii Observations excluded due to don't know response: 13.
- xxxviii Observations excluded from Q116 by age due to missing data or don't know response: 16. Observations excluded from Q116 by permanent housing choice due to don't know response: 13.
- xxxix Observations excluded due to there being "no other tenants": 26. Observations excluded due to missing data or don't know response: 20.
- xl Observations excluded from due to don't know or refused response: 4.
- xli Observations excluded due to missing data: 2.
- xliv Observations excluded due to missing data: 1.
- xlvi Observations excluded due to missing data or don't know response: 4.
- xlv Observations excluded due to missing data or don't know response: Q165, 6; Q166, 3; Q167, 3;
- xlv Thirty-four children who were reported by the leaseholder to be too young to participate in activities were excluded from the analysis.
- xlvi Observations excluded due to don't know response: 20.
- xlvi Observations excluded due to missing data or don't know response: Q171, 7; Q172, 7.
- xlvi Observations excluded due to don't know response: 5.
- xlvi Observations excluded due to missing data or don't know response: 7.
- ¹ Observations excluded due to don't know response: 21.
- ^{li} Observations excluded due to missing data or don't know response: 37.
- ^{lii} Observations excluded due to missing data: 10.

APPENDIX A-1
Resident Relocation Survey
Phase III Leaseholder Questionnaire

Resident Relocation Survey Phase III Leaseholder Questionnaire



FI Name: _____
FI ID# _____
Interview Date _____ / _____ / _____
Final Disposition Code _____

Leaseholder Case ID#: _____
Leaseholder Name: _____
Current Address: _____

Permanent Housing Choice
(Answer to Q3)

BOX A

Where in process of finding
apartment (Answer to Q15)

BOX B

Where in process of getting
new or rehabbed unit
(Answer to Q16)

BOX C

Lease Compliance Status
(Answer to Q4)

BOX D

Moved out of original unit
(Answer to Q17)

BOX E

Conducted by
A National Organization for Research
At the University of Chicago

NORC

*A national organization for research
at the University of Chicago*

BEGIN TIME: _____ : _____

END TIME: _____ : _____

Section 1: Informed Consent

Hello, my name is _____ [INTERVIEWER NAME]. May I please speak with [LEASEHOLDER NAME]?

[TO THE LEASEHOLDER:]

Hello, my name is _____ [INTERVIEWER NAME]. I am from NORC, a National Organization for Research at the University of Chicago.

You are being asked to be part of a survey about the CHA's relocation project. People need to move out of their homes while their buildings are repaired or replaced. The MacArthur Foundation wants to find out if you are getting the help you need and if your rights as a leaseholder are respected.

We are asking leaseholders who are relocating this year to complete the survey. The survey will take about 45 minutes. It is completely up to you to decide whether you want to do the survey. Whether or not you decide to participate, you will not lose any rights or services you are entitled to.

If you decide to participate, your answers will let us know if you are satisfied with how you are being treated during this time. Your answers may also be used to improve relocations that are planned for the future. During the survey, you may skip any question you do not want to answer and you may stop the interview at any time.

We will keep the information you give us private. The CHA will not be able to link your name with any answers you give. Any reports released on this survey will summarize the findings, without giving names or other information that would identify you.

If you have any questions about this study or about the relocation project, please call our toll-free project number at 1-866-264-8222. You can find this number in our brochure. You can also call the toll-free Institutional Review Board phone number at (866) 309-0542 to report any concerns or problems.

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Section 2: Adult Roster

R.1 I'd like to ask you about everyone living in this household who is 18 years old or older. We will start with you, then continuing with the oldest, please tell me the names or initials and ages of every adult over the age of 18 who lives here. Please be sure to include roomers, people living here for two months or more, anyone living here who has no where else to live, and those who usually live here but are away because they are at school, in a hospital or some other place temporarily.

SHOWCARD X

Row	Please tell me the first name or initials of each person living in this household starting with the oldest person.	Is NAME male or female?	What was NAME's age at (his/her) last birthday?	What is NAME's relationship to you?	Please look card X. What is NAME's employment status? Is he/she . . . READ EMPLOYMENT CATEGORIES BELOW	How long has Name been living in this unit?
	RESPONDENT	M F		SELF		
1		M F				
2		M F				
3		M F				
4		M F				
5		M F				
6		M F				
7		M F				
8		M F				

RELATIONSHIP STATUS

1. Husband/Wife
2. Girlfriend/Boyfriend
3. Parent
4. In-law
5. Aunt/Uncle
6. Son/Daughter
7. Foster child
8. Niece Nephew
9. Grandson/daughter
10. Cousin
11. Roomer/Border
12. Housemate/roommate
13. Other non-related person

EMPLOYMENT STATUS

1. Working Full-time
2. Working Part-time
3. Unemployed, looking for work
4. Unemployed, not looking for work
5. In Job Training
6. Temporarily laid off,
7. Retired
8. Permanently disabled
9. Keeping house
10. In school
11. Something else (specify)

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Section 3: Housing Choice, Status and Understanding of Rights

1. INTERVIEWER: IS THIS ADDRESS THE SAME AS THE ADDRESS ON THE
FACESHEET?

YES1

NO2

→ GO TO INTERVIEWER
REMARKS

DON'T KNOWDK

REFUSED REF

INTERVIEWER REMARKS – RECORD CURRENT ADDRESS:

Street Address: _____

City: _____ State: _____ ZIP: _____

2. When did you first become a leaseholder with the CHA?

_____ MONTH _____ YEAR

3. Some CHA leaseholders are asked to make both a temporary housing choice and a permanent housing choice. I want to know your permanent housing choice. Please look at Showcard A. What is your permanent housing choice? Is it ...

A new or rehabilitated unit in CHA public housing?1

A Section 8 (Housing Choice) voucher2

An unsubsidized living situation?3

DON'T KNOWDK

REFUSED REF

SHOWCARD A

RECORD IN BOX A ON COVER OF QUESTIONNAIRE

4. Earlier in the year you went through a recertification process with your Property Manager. At that time, were you told that you were lease-compliant, non lease compliant but curable, or non lease compliant and incurable?

LEASE COMPLIANT.....1 → GO TO Q6
NON LEASE COMPLIANT, CURABLE2
NON LEASE COMPLIANT, INCURABLE.....3 → SKIP TO 55
DON'T KNOWDK → GO TO Q6
REFUSED REF → GO TO Q6

RECORD IN BOX D ON COVER OF QUESTIONNAIRE

5. What steps are you taking to become lease compliant?

CODE ALL THAT APPLY

WORKING WITH THE SERVICE CONNECTOR.....1
WORKING WITH THE PROPERTY MANAGER.....2
GETTING ON A PAYMENT PLAN3
OTHER (SPECIFY)4
NONE5
DON'T KNOWDK
REFUSED REF

6. When you first became a leaseholder, you were given certain rights from the CHA. Some of those rights have to do with what happens after you relocate. I want to ask you about the rights that you have.

a. Do you have a right, a preference, or no right to return to a new or rehabilitated unit in public housing?

HAVE A RIGHT1
HAVE A PREFERENCE2
HAVE NO RIGHT3
DON'T KNOWDK
REFUSED REF

b. If you choose to move permanently to a Section 8 apartment do you have the right to return to a CHA apartment?

YES1
NO2
DON'T KNOWDK
REFUSED REF

c. If your permanent choice is to move to a new or rehabilitated CHA or public housing unit, how many units can you refuse before you lose your right to return?

_____ NUMBER

DON'T KNOWDK

REFUSED REF

7. I'm going to read you some statements about your right or preference to return to public housing. Please tell me if you think each statement is true or false. You could lose your right or preference to return if...

	True	False	Don't Know	Refused
a. You are late in paying your rent. Is that ...	1	2	DK	REF
b. If you are late in paying your utility bills. Is that...	1	2	DK	REF
c. If your landlord does not maintain your apartment building well.	1	2	DK	REF
d. If your friends or relatives stay with you for the afternoon in your CHA unit.	1	2	DK	REF
e. If one of the members of your household is a gang member.	1	2	DK	REF

Next I am going to read some situations that might occur. I want you to imagine each situation and answer a question about it. Here is the first one.

8. Belinda lives in a temporary CHA unit and works hard to follow the rules of her CHA lease. Her son Danny, who is not on her lease, is staying with her because he is not employed and has no other place to live. He is not a gang member and has not been in prison. Can Belinda lose her right to return to a new or rehabilitated unit because Danny is staying with her?

YES1

NO2

DON'T KNOWDK

REFUSED REF

Now listen to this situation.

9. The Davis family used a Section 8 voucher to move to an apartment but they want to return to public housing when a new unit is available. Before they moved they had trouble paying their utility bills. After they moved, they paid all past due bills. Can they lose their right to return because they were late paying bills when they lived in their CHA apartment ?

YES1

NO2

DON'T KNOWDK

REFUSED REF

Here is the final situation.

10. Tanya is a CHA leaseholder living with her sister and niece in a Section 8 apartment. She has the right to return to public housing but has decided she does not want to go back to CHA. Can Tanya's sister become the CHA leaseholder and take over the right to return from Tanya?

YES1
NO2
DON'T KNOWDK
REFUSED REF

11. Do you ever worry that you might not be able to return to a new or rehabilitated unit in public housing?

YES1
NO2 → SKIP TO Q13
DON'T KNOWDK → SKIP TO Q13
REFUSED REF → SKIP TO Q13

12. What are you worried about?

NO UNIT WILL BE AVAILABLE1
MAY NOT BE ABLE TO MAINTAIN LEASE COMPLIANCE2
AFRAID I WON'T QUALIFY FOR "LOW-INCOME"3
AFRAID CHA WILL NOT KEEP PROMISE4
OTHER/SPECIFY5
DON'T KNOWDK
REFUSED REF

13. The 90-day notice is a legal notice from the CHA which tells you that you have to move out of your original CHA unit by a particular date. Did you get your 90-day notice?

YES1
NO2 → SKIP TO SKIP
INSTRUCTIONS BEFORE Q15
DON'T KNOWDK → SKIP TO SKIP
INSTRUCTIONS BEFORE Q15
REFUSED REF → SKIP TO SKIP
INSTRUCTIONS BEFORE Q15

14. When did you get your 90-day notice?

____ MONTH

____ YEAR

DON'T KNOWDK

REFUSED REF

CHECK INSTRUCTION BOX
IF BOX A = 1, SKIP TO Q 16
IF BOX A = 2 OR 3, GO TO Q 15
IF BOX A = DK OR REF, GO TO Q15

15. Please look at Showcard B. Where are you now in the process of finding an apartment?
Are you. . .

Working on becoming lease compliant	1	➔ SKIP TO Q44
Applying for a Section 8/Housing Choice voucher.....	2	➔ SKIP TO Q17
Received Section 8/Housing Choice voucher, has not started looking for an apartment	3	➔ SKIP TO Q17
Looking for an apartment	4	➔ SKIP TO Q17
Found an apartment but not yet moved	5	➔ SKIP TO Q17
Moved to an apartment	6	➔ SKIP TO Q17
None of the above	7	➔ SKIP TO Q44

SHOWCARD
B

RECORD IN BOX B ON COVER OF QUESTIONNAIRE

16. Please look at Showcard C. Where are you now in the process of getting a new or rehabilitated public housing unit? Are you ...

In a temporary or make-ready unit waiting for a new or rehabbed public housing unit to be ready.....	1
In another unit in your original building, waiting for a new or rehabilitated unit.....	2
In a Section 8 unit waiting for a new or rehabilitated public housing unit to be ready	3
In an unsubsidized living situation waiting for a new or rehabilitated public housing unit to be ready.....	4
Already in a new or rehabilitated unit.....	5
Not moved from original unit	6

SHOWCARD
C

RECORD IN BOX C ON COVER OF QUESTIONNAIRE

17. When did you move out of **your original CHA unit**?
[INTERVIEWER: RECORD DATE AND CIRCLE BELOW]

_____ MONTH

_____ DAY

_____ YEAR

HAS NOT MOVED YET0

MOVED1

DON'T KNOWDK

REFUSED REF

RECORD IN BOX E ON COVER OF QUESTIONNAIRE

IF BOX C = 1, 2, 4, 5, GO TO Q 44
IF BOX A = 3 AND BOX B = 6 GO TO Q.44

IF E = 0, SKIP TO Q44

Section 4: Relocation Counseling Utilization and Effectiveness

Now I would like to ask you about the process of finding an apartment with a Section 8 voucher.

18. [Are you having] or [did you have] problems getting your Section 8 voucher?

YES1
 NO2 → GO TO Q20
 DON'T KNOWDK → SKIP TO Q20
 REFUSED REF → SKIP TO Q20

19. What problems?

20. What is the name of the service agency that is supposed to help you find an apartment?

..... → SKIP TO Q21
 DON'T KNOWDK
 REFUSED REF → SKIP TO Q21

20a. Is it that you don't know the name, or that you didn't know there was an agency assigned to help you?

Didn't know name1
 Didn't know there was an agency assigned to help2

21. Did you have a meeting together with the Relocation Counselor and the Service Connector [CALLED A JOINT ASSESSMENT]?

YES1
 NO2
 DON'T KNOWDK
 REFUSED REF

IF BOX B = 2, SKIP TO Q44

22. An "opportunity area" is a city or neighborhood that has residents with a mixture of income levels, races, and ethnicities. Did the Relocation Counselor talk to you about opportunity areas?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

23. Did the Relocation Counselor ask you what neighborhoods or cities you wanted to move to?

YES 1
NO 2 → SKIP TO Q25
DON'T KNOW DK → SKIP TO Q25
REFUSED REF → SKIP TO Q25

24. What neighborhoods or cities did you tell the Relocation Counselor you wanted to move to?
[INTERVIEWER PROBE FOR NAME OF NEIGHBORHOOD, NAME OF CITY, OR INTERSECTION]

DON'T KNOW DK
REFUSED REF

25. Did a Relocation Counselor help you look for an apartment?

YES 1 → SKIP TO Q27
NO 2
DON'T KNOW DK → SKIP TO Q27
REFUSED REF → SKIP TO Q27

26. Here is a list of possible reasons why the relocation counselor did not help you look for an apartment. Tell me which ones apply to your situation?

	Yes	No
a. I got the help I needed from friends or family	1	2
b. I decided to look on my own	1	2
c. It was difficult to make an appointment	1	2
d. The wait time was too long	1	2
e. I work during the hours that they were open	1	2
f. I didn't have child care	1	2
g. There was too much paperwork	1	2
h. My appointment was rushed	1	2
i. My appointment was in a group setting	1	2
j. The counselor was rude or unpleasant	1	2
k. Other (specify) _____ _____ _____		

IF BOX B = 3, SKIP TO Q44
IF BOX B = 4, SKIP TO Q39
IF BOX B = 5 OR 6 OR BOX C = 3 SKIP TO Q. 34

27. To help us understand your experience working with a relocation counselor I am going to read a list of statements. Please tell me if each statement is true or false.

	True	False
a. The agency was easy for me to get to	1	2
b. The counselors often gave me individual attention	1	2
c. It was difficult to understand the materials they gave me	1	2
d. The counselors were unpleasant or rude	1	2
e. It was easy to make an appointment	1	2
f. I usually had enough time during my appointments	1	2
g. The agency hours were convenient	1	2
h. My appointments were usually rushed	1	2
i. My appointments were usually with groups of people	1	2
j. I often had to wait a long time before getting help	1	2

28. How many apartments did the Relocation Counselor tell you about? (Including those that were on a list)

_____ NUMBER OF APARTMENTS

DON'T KNOWDK

REFUSED REF

29. How many apartments did the Relocation Counselor take you to see?

_____ NUMBER OF ADDRESSES

DON'T KNOWDK

REFUSED REF

30. While you (are/were) searching for an apartment, (do/did) you need help with ...

31. [IF YES:] Has the Relocation Counselor given you the help that you needed?

	YES	NO	DON'T KNOW	REF
a. Choosing an area to move to?	1	2	DK	REF
b. Finding addresses for available apartments?	1	2	DK	REF
c. Transportation to possible rental units?	1	2	DK	REF
d. Transferring children to new schools?	1	2	DK	REF
e. Finding child care?	1	2	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF

32. You may have decided not to take apartments that the Relocation Counselor told you about. From Showcard D can you tell me the number next to the **main** reason you made this decision.

BAD NEIGHBORHOOD1
 LANDLORD WON'T ACCEPT CHILDREN.....2
 TOO EXPENSIVE3
 APARTMENT IN POOR CONDITION4
 DID NOT LIKE THE APARTMENT5
 OTHER (SPECIFY BELOW).....7
 DOES NOT APPLYN/A
 DON'T KNOWDK
 REFUSED REF

SHOWCARD D

IF BOX B = 5 OR 6 OR BOX C = 3 GO TO Q 33
 IF BOX B = 2 OR 3 SKIP TO Q. 44
 IF BOX B = 4, SKIP TO Q39

33. Now I want to know how you found the unit that you chose. Did you find this apartment

Through the relocation counselor1 → SKIP TO Q35
Without the help of the relocation counselor.....2
DON'T KNOWDK
REFUSED REF

34. Please look at Showcard E. How did you find your new apartment? Was it ...

Through a friend or family member,1
Through the newspaper,2
From a Social Service Agency referral,3
Through the internet or BEHIVE, or4
Some other way?(Please specify)5



DON'T KNOWDK
REFUSED REF

35. Once you got your section 8 voucher how long did it take you to find the apartment that you chose?

_____ DAYS/WEEKS/MONTHS [CIRCLE ONE]

DON'T KNOWDK
REFUSED REF

36. Did you feel that you had enough time to find an apartment, or could you have used more time?

HAD ENOUGH TIME1
COULD HAVE USED MORE TIME2
DON'T KNOWDK
REFUSED REF

37. Please look at Showcard F and tell me the number next to the **main** reasons that you decided to live in the place that you chose. CIRCLE ALL THAT APPLY

RECOMMENDATION OF THE COUNSELING AGENCY.....01
 BETTER SCHOOLS FOR MY CHILDREN.....02
 FAMILY OR FRIENDS NEARBY03
 CONVENIENT LOCATION04
 TO BE NEAR MY JOB05
 TO GET A JOB06
 I LIKED THE APARTMENT07
 TO GET A BIGGER OR BETTER APARTMENT08
 THIS WAS THE ONLY UNIT AVAILABLE.....09
 AFFORDABLE RENT10
 TO HAVE BETTER TRANSPORTATION.....11
 TO GET AWAY FROM DRUGS AND GANGS.....12
 FELT COMFORTABLE IN COMMUNITY/NEIGHBORHOOD..13
 OTHER/SPECIFY _____14
 DON'T KNOWDK
 REFUSED REF



38. During your apartment search, did you find at least two apartments that you could have moved to, or did you choose the only place you could find?

FOUND AT LEAST TWO APARTMENTS
 I COULD HAVE MOVED TO1
 CHOSE THE ONLY PLACE I COULD FIND2
 DON'T KNOWDK
 REFUSED REF

39. I'm going to read a list of factors that may or may not affect someone who is looking for an apartment to rent with a Section 8 voucher. Please think about your situation and tell me if you have experienced a big problem, some problem, or no problem at all when you are/were looking for a place to live.

	BIG PROBLEM	SOME PROBLEM	NO PROBLEM	DON'T KNOW	REFUSED
a. Finding a place with enough bedrooms. Would you say that's a ...	1	2	3	DK	REF
b. Finding a place that you like. Would you say that's a ...	1	2	3	DK	REF
c. Finding landlords that will accept Section 8 vouchers.	1	2	3	DK	REF
d. Not having access to transportation for apartment hunting.	1	2	3	DK	REF
e. Landlords who did not want to rent to you because you are coming from CHA public housing.	1	2	3	DK	REF
f. Landlords who did not want to rent to you because you had children	1	2	3	DK	REF
g. Anything else that was a problem for you in looking for an apartment? (Specify below)	1	2	3	DK	REF
_____	1	2	3	DK	REF

40. Did you ever feel that you were pressured to accept a unit that was not suited to your needs or liking?

YES1
 NO2 → SKIP TO Q42
 DON'T KNOWDK → SKIP TO Q42
 REFUSED REF → SKIP TO Q42

41. Please look at Showcard G. Who pressured you? Was it ...

[CIRCLE ALL THAT APPLY]

The Relocation Counselor1
Your Property Manager.....2
The Relocation Project Manager3
The Service Connector, or4
Someone else? (Specify below)5

SHOWCARD G

42. In what month and year did you start looking for an apartment?

____ MONTH

____ YEAR

WITHIN THE LAST MONTH1

DON'T KNOWDK

REFUSED REF

IF BOX B = 6 OR BOX C = 3 GO TO Q. 43 OTHERWISE GO TO Q. 44 (SECTION 5)

43. Has your Relocation Counselor contacted you since your move?

YES1

NO2

DON'T KNOWDK

REFUSED REF

Section 5: Relocation and other Social Services Utilization and Effectiveness

Now I would like to ask you about other people you may have worked with during your relocation.

The Service Connector is the person who is assigned to help you with a personal or family problem or to help you become lease compliant. Also, the Service Connector is supposed to conduct an interview with leaseholders about where they want to live and what they can afford.

44. Have you talked with a Service Connector either by phone or in person?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

IF BOX E = 0 OR BOX C = 6 OR BOX D = 2, SKIP TO Q46. OTHERWISE, GO TO Q45.

45. Did the Service Connector contact you after you moved into your new apartment?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

The Relocation Project Manager is the CHA employee who is responsible for helping you with all parts of your move. For example, the Relocation Project Manager is supposed to conduct a personal interview with you, organize a Relocation Planning Fair in your development, and organize regular meetings at your development to bring you up to date about the relocation process.

46. Did the Relocation Project Manager conduct a personal interview with you?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

47. Did the Relocation Project Manager organize a Relocation Planning Fair in your development?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

48. Did the Relocation Project Manager organize either monthly or weekly meetings at your development to bring you up to date about the relocation process?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

The Property Manager is the person responsible for managing your building day-to-day. For example, the Property Manager is supposed to make sure that leaseholders complete a Housing Choice Survey, make sure that buildings are maintained well, and help residents with their moves.

49. Did the Property Manager make sure that you completed a Housing Choice Survey?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

50. Did the Property Manager make sure that your building was maintained well?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

IF BOX B = 6 OR BOX C = 3 GO TO 53

BOX B = 7 GO TO 55

IF BOX C = 6 GO TO Q. 54

IF BOX D = 2 GO TO 55

51. Did you see your unit or any other unit in the development before you moved there?

YES 1 → SKIP TO Q53
NO 2
HAS NOT MOVED 3 → SKIP TO Q54
DON'T KNOW DK
REFUSED REF

52. Why did you not see any units in your development before moving there?

CODE ALL THAT APPLY
WAS NOT GIVEN THE OPPORTUNITY 1
DID NOT ASK TO SEE THEM 2
DID NOT HAVE TIME 3
WAS UNABLE TO GET THERE (NO TRANSPORTATION) 4
OTHER (SPECIFY) 5

53. Did the Property Manager help you with your move?

YES1
 NO2
 DON'T KNOWDK
 REFUSED REF

54. There are many people and organizations whose job it is to help you during your relocation. Were you ever confused about who you should go to when you needed help with something?

YES1
 NO2
 DON'T KNOWDK
 REFUSED REF

The next section asks questions about social services you may need.

55. At any time during the relocation process did you need help with finding a job, filling out job applications, or job training?

YES1
 NO2 → SKIP TO Q61
 DON'T KNOWDK → SKIP TO Q61
 REFUSED REF → SKIP TO Q61

56. Have you received or are you receiving the help that you needed?

YES1 → SKIP TO Q57
 NO2
 DON'T KNOWDK → SKIP TO Q61
 REFUSED REF → SKIP TO Q61

56a. Why didn't you receive the help that you needed?

SKIP TO Q61

57. Please look at Showcard H and tell me the numbers next to the all of the people or places that have helped or are helping you.

RELOCATION COUNSELOR.....1
SERVICE CONNECTOR.....2
OUTSIDE SERVICE PROVIDER.....3
CHURCH OR OTHER PLACE OF WORSHIP.....4
SOMEWHERE ELSE/SPECIFY.....5

SHOWCARD H

58. QUESTION PURPOSELY OMITTED

59. QUESTION PURPOSELY OMITTED

60. QUESTION PURPOSELY OMITTED

61. At any time during the relocation process did you need help with getting a GED?

YES.....1
NO.....2 → SKIP TO Q62A
DON'T KNOW.....DK → SKIP TO Q70
REFUSED.....REF → SKIP TO Q70

62. Did you get the help that you needed?

YES.....1 → SKIP TO Q63
NO.....2
DON'T KNOW.....DK → SKIP TO Q70
REFUSED.....REF → SKIP TO Q70

62a. Why didn't you receive the service you needed?

SKIP TO Q70

63. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

64. QUESTION PURPOSELY OMITTED

65. QUESTION PURPOSELY OMITTED

66. QUESTION PURPOSELY OMITTED

67. QUESTION PURPOSELY OMITTED

68. QUESTION PURPOSELY OMITTED

69. QUESTION PURPOSELY OMITTED

70. At any time during the relocation process did you need help with housekeeping?

YES1
NO2 → SKIP TO Q71A
DON'T KNOWDK → SKIP TO Q72A
REFUSED REF → SKIP TO Q72A

71. Did you get the help that you needed?

YES1 → SKIP TO Q72
NO2
DON'T KNOWDK → SKIP TO Q72A
REFUSED REF → SKIP TO Q72A

71a. Why didn't you receive the service you needed?

SKIP TO Q72A

72. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR.....1
SERVICE CONNECTOR.....2
OUTSIDE SERVICE PROVIDER.....3
CHURCH OR OTHER PLACE OF WORSHIP.....4
SOMEWHERE ELSE/SPECIFY.....5

SHOWCARD H

72a. At any time during the relocation process did you feel you needed help with getting along with your neighbors?

YES.....1
NO.....2 → SKIP TO Q73
DON'T KNOW.....DK → SKIP TO Q73
REFUSED.....REF → SKIP TO Q73

72b. Did you get the help that you needed?

YES.....1 → SKIP TO Q72D
NO.....2
DON'T KNOW.....DK → SKIP TO Q73
REFUSED.....REF → SKIP TO Q73

72c. Why didn't you receive the service you needed?

SKIP TO Q73

72d. From Showcard H, tell me the numbers next to all the people or places that helped you.

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

73. At any time during the relocation process did you need help with managing your money and paying bills?

YES1
NO2 → SKIP TO Q76
DON'T KNOWDK → SKIP TO Q76
REFUSEDREF → SKIP TO Q76

74. Did you get the help that you needed?

YES1 → SKIP TO Q75
NO2
DON'T KNOWDK → SKIP TO Q76
REFUSEDREF → SKIP TO Q76

74a. Why didn't you receive the service you needed?

SKIP TO Q76

75. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

76. At any time during the relocation process did you need help with rebuilding your credit history?

YES1
NO2 → SKIP TO Q79
DON'T KNOWDK → SKIP TO Q79
REFUSED REF → SKIP TO Q79

77. Did you get the help that you needed?

YES1 → SKIP TO Q78
NO2
DON'T KNOWDK → SKIP TO Q79
REFUSED REF → SKIP TO Q79

77a. Why didn't you receive the service you needed?

SKIP TO Q79

78. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

79. At any time during the relocation process did you need help with finding child care?

YES1
NO2 → SKIP TO Q88
DON'T KNOWDK → SKIP TO Q88
REFUSED REF → SKIP TO Q88

80. Did you get the help that you needed?

YES1 → SKIP TO Q81
NO2
DON'T KNOWDK → SKIP TO Q88
REFUSED REF → SKIP TO Q88

80a. Why didn't you receive the service you needed?

SKIP TO Q88

81. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR.....1
SERVICE CONNECTOR.....2
OUTSIDE SERVICE PROVIDER.....3
CHURCH OR OTHER PLACE OF WORSHIP.....4
SOMEWHERE ELSE/SPECIFY.....5

SHOWCARD H

82. QUESTION PURPOSELY OMITTED

83. QUESTION PURPOSELY OMITTED

84. QUESTION PURPOSELY OMITTED

85. QUESTION PURPOSELY OMITTED

86. QUESTION PURPOSELY OMITTED

87. QUESTION PURPOSELY OMITTED

88. At any time during the relocation process did you need help with physical health problems or finding a doctor?

YES1
NO2 → SKIP TO Q91
DON'T KNOWDK → SKIP TO Q91
REFUSEDREF → SKIP TO Q91

89. Did you get the help that you needed?

YES1 → SKIP TO Q90
NO2
DON'T KNOWDK → SKIP TO Q91
REFUSEDREF → SKIP TO Q91

89a. Why didn't you receive the service you needed?

SKIP TO Q91

90. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

91. At any time during the relocation process did you need help with mental health problems like depression, anxiety or stress?

YES1
NO2 → SKIP TO Q94
DON'T KNOWDK → SKIP TO Q94
REFUSEDREF → SKIP TO Q94

92. Did you get the help that you needed?

YES1 → SKIP TO Q93
NO2
DON'T KNOWDK → SKIP TO Q94
REFUSEDREF → SKIP TO Q94

92a. Why didn't you receive the service you needed?

SKIP TO Q94

93. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

94. At any time during the relocation process did you need help with drug or alcohol problems?

YES1
NO2 → SKIP TO Q97
DON'T KNOWDK → SKIP TO Q97
REFUSEDREF → SKIP TO Q97

95. Did you get the help that you needed?

YES1 → SKIP TO Q96
NO2
DON'T KNOWDK → SKIP TO Q97
REFUSEDREF → SKIP TO Q97

95a. Why didn't you receive the service you needed?

SKIP TO Q97

96. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR.....1
SERVICE CONNECTOR.....2
OUTSIDE SERVICE PROVIDER.....3
CHURCH OR OTHER PLACE OF WORSHIP.....4
SOMEWHERE ELSE/SPECIFY.....5

SHOWCARD H

97. At any time during the relocation process did you need help with domestic violence problems?

YES.....1
NO.....2 → SKIP TO Q100
DON'T KNOW.....DK → SKIP TO Q100
REFUSED.....REF → SKIP TO Q100

98. Did you get the help that you needed?

YES.....1 → SKIP TO Q99
NO.....2
DON'T KNOW.....DK → SKIP TO Q100
REFUSED.....REF → SKIP TO Q100

98a. Why didn't you receive the service you needed?

SKIP TO Q100

99. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR.....1
SERVICE CONNECTOR.....2
OUTSIDE SERVICE PROVIDER.....3
CHURCH OR OTHER PLACE OF WORSHIP.....4
SOMEWHERE ELSE/SPECIFY.....5

SHOWCARD H

100. At any time during the relocation process did you need help with any type of legal assistance?

YES1
NO2 → SKIP TO Q103
DON'T KNOWDK → SKIP TO Q103
REFUSED REF → SKIP TO Q103

101. Did you get the help that you needed?

YES1 → SKIP TO Q102
NO2
DON'T KNOWDK → SKIP TO Q103
REFUSED REF → SKIP TO Q103

101a. Why didn't you receive the service you needed?

SKIP TO Q103

102. From Showcard H tell me the numbers next to all of the people or places that helped you.

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

103. At any time during the relocation process did you need help with anything else that I didn't mention?

YES1
NO2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q107
DON'T KNOWDK → SKIP TO SKIP INSTRUCTIONS BEFORE Q107
REFUSED REF → SKIP TO SKIP INSTRUCTIONS BEFORE Q107

104. What did you need help with?

105. Did you get the help that you needed?

- YES1 → SKIP TO 106
NO2
DON'T KNOWDK → SKIP TO SKIP INSTRUCTIONS
BEFORE Q107
REFUSED REF → SKIP TO SKIP INSTRUCTIONS
BEFORE Q107

105a. Why didn't you receive the service you needed?

SKIP TO SKIP INSTRUCTIONS BEFORE Q107

106. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

Section 6: Current Housing Unit and Neighborhood

The next questions are about the apartment and the neighborhood you live in now.

SKIP INSTRUCTIONS:
 IF BOX C = 2 SKIP TO 111.
 IF BOX C = 6 SKIP TO 121
 IF BOX D = 2 OR 3 GO TO 121
 IF BOX B = 7 SKIP TO Q134

107. Please look at Showcard I. Before you made a decision about a temporary or permanent move, how much information did you have about the neighborhood? Would you say...

A lot1
 Some2
 A little.....3
 Nothing4
 DON'T KNOWDK
 REFUSED REF

SHOWCARD I

108. Before you made a decision about a temporary or permanent move how much information did you have about ...

	A lot	Some	A little	None	DON'T KNOW	REFUSED
a. Employment services in the neighborhood? Would you say you had ...	1	2	3	4	DK	REF
b. What about job training centers in the neighborhood?	1	2	3	4	DK	REF
c. What about health clinics in the neighborhood?	1	2	3	4	DK	REF
d. What about counseling services in the neighborhood?	1	2	3	4	DK	REF
e. What about access to public transportation in the neighborhood?	1	2	3	4	DK	REF
f. What about child care services in the neighborhood?	1	2	3	4	DK	REF

109. [Do you/did you] want to know more about the new neighborhood?

YES1
 NO2 → SKIP TO Q111
 DON'T KNOWDK → SKIP TO Q111
 REFUSED REF → SKIP TO Q111

110. What did you want to know?

111. Please look at Showcard J. Overall, in what condition was your unit when you moved in? Would you say your unit was in...

Excellent condition,1
 Good condition,2
 Fair condition, or3
 Poor condition?4
 HAS NOT MOVED5 → SKIP TO Q121
 DON'T KNOWDK
 REFUSED REF



112. Please tell me if each of the following were available and working in your unit when you moved in.

	Available and working	Available but not working	Not available	DON'T KNOW	REFUSED
a. a cooking stove with an oven?	1	2	3	DK	REF
b. a refrigerator?	1	2	3	DK	REF
c. a kitchen sink?	1	2	3	DK	REF
d. adequate heat?	1	2	3	DK	REF
e. laundry facilities in your building or unit?	1	2	3	DK	REF

113. How many bedrooms are in your current apartment?

_____ NUMBER
 DON'T KNOWDK
 REFUSED REF

114. Does your apartment have more, less, or the same amount of bedrooms as your original unit?

More1
Less.....2
Same.....3
DON'T KNOWDK
REFUSED REF

115. Overall, would you say this apartment is better, worse, or about the same as your last apartment?

BETTER1
WORSE.....2
ABOUT THE SAME3
DON'T KNOWDK
REFUSED REF

SKIP INSTRUCTIONS:
IF BOX C = 2 SKIP TO 121.

116. Is this neighborhood better, worse, or about the same as your last neighborhood?

BETTER1
WORSE.....2
ABOUT THE SAME3
DON'T KNOWDK
REFUSED REF

117. Please look at Showcard K. How well does your new landlord or property manager maintain the building? Would you say the building is...

Very well maintained.....1
 Well maintained.....2
 Poorly maintained, or3
 Very poorly maintained?4
 DON'T KNOWDK
 REFUSED REF

SHOWCARD K

118. Do you feel like your new landlord or property manager treats you the same as other tenants, or are you treated better, or worse than other tenants?

THE SAME.....1
 BETTER.....2
 WORSE.....3
 NO OTHER TENANTS4
 DON'T KNOWDK
 REFUSED REF

SKIP INSTRUCTIONS:
 IF BOX B = 6 OR BOX C = 3 GO TO Q119
 OTHERWISE, GO TO Q121

119. From Showcard L, tell me the number next to all of the things you like best about living outside of public housing?

CLOSER TO FAMILY AND FRIENDS.....01
 CHILDREN CAN GO TO A BETTER SCHOOL02
 BETTER CHILDCARE03
 BETTER ACCESS TO JOBS.....04
 GOOD TRANSPORTATION.....05
 SAFER NEIGHBORHOOD06
 BETTER ACCESS TO SOCIAL SERVICES.....07
 SHOPPING08
 NICER APARTMENT09
 DON'T KNOWDK
 REFUSED REF
 OTHER (SPECIFY) 10

SHOWCARD L

120. You may have had problems living outside of public housing. From Showcard M, tell me the numbers next to any problems you may have experienced? [CODE ALL THAT APPLY]

- LEAVING FAMILY AND FRIENDS01
- CHILDREN GOING TO A NEW SCHOOL.....02
- CHILDREN CHANGING OR LOSING CHILDCARE03
- BEING FAR AWAY FROM MY JOB04
- BEING FAR FROM TRANSPORTATION.....05
- DISCRIMINATION06
- SAFETY/VIOLENCE IN NEW NEIGHBORHOOD.....07
- FINANCIAL HARDSHIPS08
- HEALTH OR PERSONAL PROBLEMS.....09
- NOT HAVING ACCESS TO SERVICES YOU NEED.....10
- NOT KNOWING AREA/UNFAMILIAR/UNEASE11
- USING YOUR LINK CARD12
- ACCESSING TANF OFFICE13
- LOSS OF RESOURCE FOR
EMERGENCY CASH ASSISTANCE14
- TOO FAR FROM OLD NEIGHBORHOOD15
- OTHER (SPECIFY)16
- NO PROBLEMS.....17
- DON'T KNOWDK
- REFUSED REF

SHOWCARD M

Now I want to know how easy or hard it is for you and your household members to get where you need to go.

121. Do you or any members of your household have difficulty getting to work?

- YES1
- NO2 → SKIP TO Q123
- DO NOT WORK3 → SKIP TO Q123
- DON'T KNOWDK → SKIP TO Q123
- REFUSED REF → SKIP TO Q123

122. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
- You don't have access to transportation,2
- Transportation is unreliable,.....3
- Transportation is too expensive, or.....4
- Something else (SPECIFY)?5

SHOWCARD N

- DON'T KNOWDK
- REFUSED REF

123. Do you or any members of your household have difficulty getting to school?

- YES1
NO2 → SKIP TO Q125
DO NOT GO TO SCHOOL3 → SKIP TO Q125
DON'T KNOWDK → SKIP TO Q125
REFUSED REF → SKIP TO Q125

124. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
You don't have access to transportation,2
Transportation is unreliable,3
Transportation is too expensive, or4
Something else (SPECIFY)?5

SHOWCARD N

- DON'T KNOWDK
REFUSED REF

125. Do you or any members of your household have difficulty getting to your church or place of worship?

- YES1
NO2 → SKIP TO Q127
DON'T GO TO CHURCH3 → SKIP TO Q127
DON'T KNOWDK → SKIP TO Q127
REFUSED REF → SKIP TO Q127

126. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
You don't have access to transportation,2
Transportation is unreliable,3
Transportation is too expensive, or4
Something else (SPECIFY)?5

SHOWCARD N

- DON'T KNOWDK
REFUSED REF

127. Do you or any members of your household have difficulty getting to shopping centers?

- YES1
NO2 → SKIP TO Q129
DON'T GO SHOPPING.....3 → SKIP TO Q129
DON'T KNOWDK → SKIP TO Q129
REFUSED REF → SKIP TO Q129

128. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
You don't have access to transportation,2
Transportation is unreliable,.....3
Transportation is too expensive, or.....4
Something else (SPECIFY)?5

SHOWCARD N

- DON'T KNOWDK
REFUSED REF

129. Do you or any members of your household have difficulty getting to your friends' or relatives' homes?

- YES1
NO2 → SKIP TO Q131
DON'T VISIT FRIENDS AND RELATIVES.....3 → SKIP TO Q131
DON'T KNOWDK → SKIP TO Q131
REFUSED REF → SKIP TO Q131

130. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
You don't have access to transportation,2
Transportation is unreliable,.....3
Transportation is too expensive, or.....4
Something else (SPECIFY)?5

SHOWCARD N

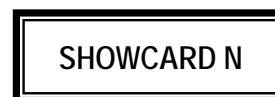
- DON'T KNOWDK
REFUSED REF

131. Please tell me any other places that you have difficulty getting to. (SPECIFY)

NONE1 → SKIP TO Q133
DON'T KNOWDK → SKIP TO Q133
REFUSEDREF → SKIP TO Q133

132. Please look at Showcard N. What is the difficulty? Would you say ...

It's too far away,1
You don't have access to transportation,2
Transportation is unreliable,3
Transportation is too expensive, or4
Something else (SPECIFY)?5
DON'T KNOWDK
REFUSEDREF



133. How much a problem would you say each of the following is in your neighborhood?

a. Drinking in public. Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem3
DON'T KNOWDK
REFUSEDREF

b. Selling or using drugs. Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem3
DON'T KNOWDK
REFUSEDREF

c. Teenagers causing a disturbance. Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem3
DON'T KNOWDK
REFUSEDREF

d. What about litter? Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem.....3
DON'T KNOWDK
REFUSED REF

e. What about graffiti? Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem.....3
DON'T KNOWDK
REFUSED REF

f. What about vacant housing? Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem.....3
DON'T KNOWDK
REFUSED REF

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Section 7: Health Assessment

Next we would like to ask you some general questions about your state of health. Your responses will be kept confidential and not associated with you in any way.

134. Please look at Showcard O and tell me, in general, would you say your health is excellent, very good, good, fair, or poor?

EXCELLENT1
VERY GOOD2
GOOD3
FAIR4
POOR.....5

SHOWCARD O

135. Compared to one year ago, would you say that your general health now is ...

Much better1
About the same, or ,2
Much worse?3

136. How often do you have days when you are nervous, tense, or on edge?

Very often1
Fairly often2
Occasionally3
Hardly ever4

137. How often do you have days when you are sad and blue?

Very often1
Fairly often2
Occasionally3
Hardly ever4

<p>138. Now I am going to read a list of health problems. After each one, please tell me whether a doctor has told you that you have that problem</p>			<p>139. FOR EACH "YES" ANSWER ASK: How much does this keep you from working or carrying out your daily tasks? Would you say a great deal, some, only a little, or not at all?</p>			
	Yes	No	A great deal	Some	A little	Not at all
a. Arthritis or rheumatism	1	2	1	2	3	4
b. Ulcers	1	2	1	2	3	4
c. Cancer	1	2	1	2	3	4
d. Hypertension or high blood pressure	1	2	1	2	3	4
e. Diabetes or "sugar"	1	2	1	2	3	4
f. Kidney or liver problems	1	2	1	2	3	4
g. Asthma	1	2	1	2	3	4
h. Other respiratory diseases, TB or lung diseases (emphysema, chronic bronchitis)	1	2	1	2	3	4
i. A stroke	1	2	1	2	3	4
j. A blood circulation problem, or hardening of the arteries	1	2	1	2	3	4
k. Heart trouble or heart attack	1	2	1	2	3	4
l. Sickle cell anemia	1	2	1	2	3	4
m. Hearing problems	1	2	1	2	3	4
n. Vision problems	1	2	1	2	3	4
o. Emotional or nervous problems	1	2	1	2	3	4
p. Sexually transmitted diseases	1	2	1	2	3	4
q. HIV positive or AIDS	1	2	1	2	3	4
r. Are there other problems that a doctor told you that you have that we haven't mentioned? (SPECIFY)_____	1	2	1	2	3	4

Section 8: Children in the Household

140. I'd like to find out a little more about the members of your household. First of all, are there any children under the age of 18 currently in your household?

- YES1 → GO TO R.2
 NO2 → SKIP TO SECTION 9 (Q175)
 DON'T KNOWDK → SKIP TO SECTION 9 (Q175)
 REFUSED REF → SKIP TO SECTION 9 (Q175)

R.2 I'd like to ask you the first names or initials of everyone living in your household who is under age 18, starting with the oldest person under age 18. Please be sure to include roomers, children who usually live here but are away temporarily – on vacation, at school, temporarily in a hospital, and so on. Please be sure to include babies or small children. I'd also like to remind you that your responses are confidential, and no names or identifying information will be shared with anyone, including the CHA. Let's start with the oldest child ...

Row	Name or initials	Age	Relationship to leaseholder (Choose 1-7 below)	Person in household primarily responsible for Child (choose 8-13 below)
1				
2				
3				
4				
5				
6				
7				
8				

Relationship status

1. Son or daughter
2. Brother or sister
3. Grandchild
4. Niece or nephew
5. Other relative
6. Foster Child
7. Other non-relative

Primary Caregiver

8. Self/Respondent
9. Child's parent
10. Child's grandparent
11. Child's aunt or uncle
12. Other relative
13. Other non-relative

KISH: I would like to ask some questions about one child in your household. To do that, I will scientifically select that child by using a list of random numbers to tell me about whom to ask questions. I am not permitted to substitute someone else.

KISH SAMPLING TABLE				
IF 2 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 3 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 4 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 5 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 6 OR MORE PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE
<i>Affix Case KISH Label Here</i>				

K. 1 The child that has been selected is

141. During the past school year, was CHILD in school?

YES1
 NO2 → SKIP TO Q156
 DON'T KNOWDK → SKIP TO Q156
 REFUSED REF → SKIP TO Q156

142. In what school is CHILD currently enrolled?

NAME OF SCHOOL _____
 DON'T KNOWDK
 REFUSED REF

143. What grade is he/she in?

PRE-SCHOOL1
 KINDERGARTEN.....2
 1ST THROUGH 8TH GRADE3
 9TH GRADE/FRESHMAN4
 10TH GRADE/SOPHOMORE5
 11TH GRADE/ JUNIOR6
 12TH GRADE/SENIOR7
 COLLEGE STUDENT8
 OTHER/SPECIFY9
 DON'T KNOWDK
 REFUSED REF

144. About how far is it from where you live now to SCHOOL? Is it...

Less than 1 mile,1
 Between 1 and 2 miles, or2
 2 miles or more from your home?3
 DON'T KNOWDK
 REFUSED REF

IF BOX C = 2 AND E=1, SKIP TO Q. 156
 IF BOX C = 6, SKIP TO Q156
 IF BOX D = 2 OR 3, SKIP TO Q156
 OTHERWISE, IF BOX E = 1, GO TO Q145

145. Did CHILD transfer to a different school because of your relocation?

YES1
 NO2 → SKIP TO Q153
 DON'T KNOWDK → SKIP TO Q156
 REFUSED REF → SKIP TO Q156

146. Please look at Showcard P and tell me the number next to the main reason CHILD transferred to a different school.

CLOSER TO NEW HOUSE1
 BETTER EDUCATION2
 NO TRANSPORTATION TO OLD SCHOOL.....3
 CHILD REQUESTED TO CHANGE SCHOOL4
 CHILD OR PARENT LIKED NEW SCHOOL BETTER.....5
 OTHER/SPECIFY6
 DON'T KNOWDK
 REFUSED REF

SHOWCARD P

147. Before you moved here, did you feel like you had enough information or not enough information about the schools CHILD might go to?

ENOUGH INFORMATION1
NOT ENOUGH INFORMATION2 → SKIP TO Q149
DON'T KNOWDK → SKIP TO Q149
REFUSED REF → SKIP TO Q149

148. What further information did you want?

149. What was the name of the school CHILD attended before you relocated?

NAME OF SCHOOL1
DID NOT ATTEND SCHOOL.....2
DON'T KNOWDK
REFUSED REF

150. When CHILD attended SCHOOL, how far away from the school did CHILD live?

Less than 1 mile,1
Between 1 and 2 miles, or2
2 miles or more from your home?3
DON'T KNOWDK
REFUSED REF

151. Compared to PREVIOUS SCHOOL [FILL FROM Q149], how satisfied are you with CURRENT SCHOOL [FILL FROM Q142]? Are you...

More satisfied with CURRENT SCHOOL,1
Less satisfied with CURRENT SCHOOL, or2
About as satisfied with CURRENT SCHOOL
as with PREVIOUS SCHOOL?3
DON'T KNOWDK
REFUSED REF

152. Were there any problems enrolling CHILD in CURRENT SCHOOL [FILL FROM Q142]?

YES1
NO2 → SKIP TO Q154
DON'T KNOWDK → SKIP TO Q154
REFUSED REF → SKIP TO Q154

152A. Please explain what problems you had.

153. Did CHILD miss any days of school because of your relocation?

YES1
NO2 → SKIP TO Q155
HAS NOT MOVED3 → SKIP TO Q156
DON'T KNOWDK → SKIP TO Q155
REFUSED REF → SKIP TO Q155

154. How many days did CHILD miss?

_____ (NUMBER)
DON'T KNOWDK
REFUSED REF

155. Before you were relocated did CHILD ever stop attending school for a period of 10 or more days in a row even if HE/SHE wasn't sick or on vacation?

YES1
NO2
DON'T KNOWDK
REFUSED REF

156. Does CHILD require child care?

YES1
NO2 → SKIP TO BOX BEFORE Q163
DON'T KNOWDK → SKIP TO BOX BEFORE Q163
REFUSED REF → SKIP TO BOX BEFORE Q163

157. Are you looking for child care for CHILD?

YES1 → SKIP TO BOX BEFORE Q163
NO2
DON'T KNOWDK
REFUSED REF

158. Do you have child care arrangements for CHILD?

YES1
NO2 → SKIP TO BOX BEFORE Q163
DON'T KNOWDK → SKIP TO BOX BEFORE Q163
REFUSED REF → SKIP TO BOX BEFORE Q163

159. Are you satisfied with your child care arrangements?

YES1 → SKIP TO BOX BEFORE Q163
NO2
DON'T KNOWDK → SKIP TO BOX BEFORE Q163
REFUSED REF → SKIP TO BOX BEFORE Q163

160. Why not?

161. Are you having any difficulties finding child care for CHILD?

YES1
NO2 → SKIP TO BOX BEFORE Q163
DON'T KNOWDK → SKIP TO BOX BEFORE Q163
REFUSED REF → SKIP TO BOX BEFORE Q163

162. What difficulties are you having?

IF BOX C = 2 AND E=1, SKIP TO Q. 169

IF BOX C = 6, SKIP TO Q169

IF BOX D = 2 OR 3, SKIP TO Q169

IF BOX E = 0, SKIP TO Q169

163. Has CHILD met new friends since your move?

YES1
NO2
CHILD TOO YOUNG3
DON'T KNOWDK
REFUSED REF

164. Please look at this list of activities on Showcard Q and tell me the numbers next to the activities that CHILD participates in now? CODE ALL THAT APPLY

SPORTS1
 AFTERSCHOOL PROGRAMS2
 SCOUTS3
 ART/MUSIC/DANCE/DRAMA PROGRAMS.....4
 TUTORING5
 MENTORING6
 NONE7
 CHILD TOO YOUNG8
 OTHER/SPECIFY9

SHOWCARD Q

165. Has CHILD had positive experiences as a result of your relocation? For example, better grades in school, fewer problems with gangs or drugs, more opportunities for youth programs, or anything else?

YES1
 NO2 → SKIP TO Q167
 CHILD TOO YOUNG3 → SKIP TO Q167
 DON'T KNOWDK → SKIP TO Q167
 REFUSED REF → SKIP TO Q167

166. What positive experiences has CHILD had?

167. Has CHILD had difficulties as a result of your relocation? For example, problems at school, difficulty meeting new people or finding new activities to take part in?

YES1
 NO2 → SKIP TO Q169
 CHILD TOO YOUNG3 → SKIP TO Q169
 DON'T KNOWDK → SKIP TO Q169
 REFUSED REF → SKIP TO Q169

168. What difficulties has CHILD had?

Next we would like to ask you some general questions about your child's health.

169. Please look at Showcard 0 and tell me, in general, would you say CHILD'S health is excellent, very good, good, fair, or poor?

EXCELLENT1
 VERY GOOD2
 GOOD3
 FAIR4
 POOR.....5
 DON'T KNOWDK
 REFUSED REF

SHOWCARD 0

170. Compared to one year ago, would you say that CHILD's health is now ...

Much better1
 About the same, or ,2
 Much worse?3
 DON'T KNOWDK
 REFUSED REF

171. Does CHILD have asthma?

Yes1
 No.....2
 DON'T KNOWDK
 REFUSED REF

➔ SKIP TO Q173

172. Would you say that CHILD has more, less, or about the same number of asthma attacks now compared to a year ago?

MORE.....1
 LESS2
 ABOUT THE SAME3
 DON'T KNOWDK
 REFUSED REF

173. Are there safe places nearby where children can play outdoors?

Yes1
 No.....2
 DON'T KNOWDK
 REFUSED REF

174. Before the weather got too cold, how safe was it for CHILD to play outdoors?
Would you say . . .

Very safe	1
Safe	2
Unsafe	3
Very unsafe	4
DON'T KNOW	DK
REFUSED	REF
NOT APPLICABLE.....	N/A

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Section 9: Overall Satisfaction

175. Do you think that you had special needs that should have been addressed during the relocation process?

YES1
 NO2 → SKIP TO Q179
 DON'T KNOWDK → SKIP TO Q179
 REFUSED REF → SKIP TO Q179

176. Do you feel that these special needs were or were not taken into consideration?

WERE1
 WERE NOT2 → SKIP TO Q178
 DON'T KNOWDK → SKIP TO Q179
 REFUSED REF → SKIP TO Q179

177. How were the special needs taken into consideration?

SKIP TO Q179

178. How were the special needs **not** taken into consideration?

179. Do you think you were treated fairly during relocation, or do you think you were not treated fairly?

TREATED FAIRLY1
 NOT TREATED FAIRLY2 → SKIP TO Q181
 DON'T KNOWDK → SKIP TO Q182
 REFUSED REF → SKIP TO Q182

180. In what way were you treated fairly?

SKIP TO Q182

181. In what way were you not treated fairly?

182. Do you think the CHA showed compassion towards you and your family, or do you think the CHA did not show compassion?

SHOWED COMPASSION.....1
DID NOT SHOW COMPASSION.....2 → GO TO Q184
DON'T KNOWDK → GO TO Q185
REFUSED REF → GO TO Q185

183. In what way did the CHA show compassion?

SKIP TO Q185

184. In what way did the CHA not show compassion?

185. What are the biggest problems with the relocation process?

186. What are your suggestions for improving the relocation process?

187. Is there anything else you want to tell me about the relocation process or your current situation?

IF BOX C = 2 AND E=1, SKIP TO Q. 191
IF BOX C = 6, SKIP TO Q191
IF BOX D = 2 OR 3, SKIP TO Q191
IF BOX E = 0, SKIP TO Q191

188. Since your move have you felt better, worse or about the same about opportunities to improve your life?

Better.....1
Worse.....2
About the same.....3
DON'T KNOWDK
REFUSED REF

189. Has this move made it possible for you to do things that would benefit you or your family?

Yes1
No2 → SKIP TO Q191
DON'T KNOWDK → SKIP TO Q191
REFUSED REF → SKIP TO Q191

190. What are those things?

191. An Independent Monitor has been assigned to oversee the CHA Relocation effort. The monitor is Tom Sullivan from the Chicago law firm, Jenner and Block. The goal of the Independent Monitor is to evaluate the relocation effort to be sure that leaseholders are assisted and respected throughout the relocation process.

May we have your permission to give Mr. Sullivan your name so that he or a member of his staff can contact you about your relocation experiences? We also want to assure you that NORC will not link your name with the answers you gave us today in this questionnaire.

YES1
NO2
DON'T KNOWDK
REFUSED REF

Section 10: Demographic Information

192. CODE RESPONDENT'S SEX (ASK IF UNCLEAR)

MALE.....1
FEMALE.....2

Now I have some questions about your background. We need this information to understand how the CHA Relocation Program has affected residents, that is, who was helped and who was not helped by the program.

193. In what year were you born?

19__ __

194. Do you consider yourself of Hispanic, Latino, or of Spanish or Mexican origin?

YES1
NO2
DON'T KNOWDK
REFUSEDREF

195. What is your racial background?

WHITE.....1
BLACK/AFRICAN AMERICAN2
ASIAN/PACIFIC ISLANDER3
ALASKAN NATIVE/AMERICAN (NATIVE) INDIAN.....4
OTHER (SPECIFY) _____5
REFUSEDREF

196. What is the highest level of education you have completed?

EIGHTH GRADE OR LESS01
BEYOND EIGHTH GRADE BUT NOT
HIGH SCHOOL GRADUATION02
GED.....03
HIGH SCHOOL GRADUATION04
TRADE OR VOCATIONAL SCHOOL05
ONE TO THREE YEARS OF COLLEGE06
GRADUATED FOUR YEAR COLLEGE07
SOME GRADUATE EDUCATION08
GRADUATE DEGREE09
POST GRADUATE EDUCATION10
REFUSEDREF

197. Are you currently married, widowed, divorced, separated, or have you never been married?

MARRIED.....1
WIDOWED.....2
DIVORCED.....3
SEPARATED.....4
NEVER MARRIED.....5
REFUSED.....REF

198. Please look at Showcard R. What was your total household income for 2003, before taxes, including income from all sources? Was it ...

\$0-3,999.....1
\$4,000 – 7,999.....2
\$8,000 – 15,999.....3
\$16,000 – 27,999.....4
\$28,000 – 35,999.....5
Over \$36,000.....6
DON'T KNOW.....DK
REFUSED.....REF

SHOWCARD R

Section 11: Locating Questions

NORC may want to contact you again, to find out more about how you are doing after your move, or to verify that I was here to interview you. For contacting purposes, we will need to ask for some personal identification information, including your Social Security Number. Providing this information is voluntary, you can decide not to provide it. NORC will not release any of your identifying information. NORC will only use this information to find you for a follow-up survey or to verify that I was here.

199. May I please have your full name, address, and phone number? [ASK MAIDEN NAME ALSO, IF NOT GIVEN]

NAME _____
ADDRESS _____
APARTMENT NUMBER _____
CITY/STATE/ZIP _____
TELEPHONE WITH AREA CODE _____

200. May I please have your Social Security Number?

____ - ____ - ____ - ____ - ____ - ____

DON'T KNOWDK

REFUSED REF

201. What is your license number or state identification number?

DON'T HAVE ONE.....1

DON'T KNOWDK

REFUSED REF

202. What state issued your license/state identification?

203. Who would be the one person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME _____
ADDRESS _____
APARTMENT NUMBER _____
CITY/STATE/ZIP _____
TELEPHONE WITH AREA CODE _____
RELATIONSHIP TO R _____

204. Besides the person you just told me about who would be another person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME _____
ADDRESS _____
APARTMENT NUMBER _____
CITY/STATE/ZIP _____
TELEPHONE WITH AREA CODE _____
RELATIONSHIP TO R _____

205. OTHER COMMENTS ON LOCATING RESIDENT

Section 12: Interviewer Observations

206. WHERE DID THE INTERVIEW TAKE PLACE?

RESPONDENT'S HOME1
OTHER/SPECIFY ADDRESS2

207. WHAT OTHER PERSONS WERE PRESENT DURING THE INTERVIEW? CIRCLE ALL THAT APPLY.

CHILDREN UNDER SIX1
OLDER CHILDREN2
SPOUSE/PARTNER3
OTHER RELATIVES4
OTHER ADULTS5
NO ONE6

208. IN GENERAL, WHAT WAS THE RESPONDENT'S ATTITUDE TOWARD THE INTERVIEW?

FRIENDLY AND INTERESTED1
COOPERATIVE BUT NOT PARTICULARLY INTERESTED2
IMPATIENT AND RESTLESS3
HOSTILE4

209. WAS THE RESPONDENT'S UNDERSTANDING OF THE QUESTIONS...

GOOD,1
FAIR, OR2
POOR3

210. IS THERE ANYTHING ELSE ABOUT THIS RESPONDENT THAT YOU WOULD LIKE US TO KNOW?

BUILDING TYPE AND CONDITIONS

211. ARE THE R's LIVING QUARTERS IN A

- ONE-UNIT BUILDING DETACHED FROM
ANY OTHER BUILDING1 → SKIP TO Q213
- ONE-UNIT BUILDING, ATTACHED TO
ONE OR MORE BUILDINGS2 → SKIP TO Q213
- BUILDING/MOBILE HOME WITH TWO
OR MORE APARTMENTS3
- DON'T KNOWDK

212. HOW MANY APARTMENTS ARE IN THE BUILDING?

- _____ WRITE NUMBER OF APARTMENTS
- DON'T KNOWDK

213. DO THE OUTSIDE WALLS HAVE ANY MISSING SIDING, BRICKS, OR OTHER MISSING WALL MATERIALS?

- YES1
- NO2
- DON'T KNOWDK

214. ARE ANY OF THE WINDOWS IN THE THE HOUSING UNIT BOARDED UP?

- YES1
- NO2
- DON'T KNOWDK

215. ARE ANY OF THE WINDOWS IN THE HOUSING UNIT BROKEN?

- YES1
- NO2
- DON'T KNOWDK

216. WHAT IS THE CONDITION OF THE LIGHT FIXTURES IN THE PUBLIC HALLS

- NO PUBLIC HALLS1
- ALL IN WORKING ORDER2
- SOME IN WORKING ORDER3
- NONE IN WORKING ORDER4
- NO LIGHT FIXTURES5
- FIXTURES TURNED OFF, UNABLE TO DETERMINE
IF WORKING, NOT OBVIOUSLY BROKEN6
- DON'T KNOWDK

217. ARE THERE LOOSE, BROKEN OR MISSING STEPS ON ANY COMMON STAIRWAYS
INSIDE THIS BUILDING OR ATTACHED TO THIS BUILDING?

YES1
NO2
NO COMMON STAIRWAYS.....3
DON'T KNOWDK

Other Adult Selection

Interviewer: Use the adult roster completed at the beginning of the leaseholder questionnaire to scientifically select an adult to be interviewed.

KISH SAMPLING TABLE				
IF 2 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 3 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 4 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 5 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 6 OR MORE PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE
<i>Affix Case KISH Label Here</i>				

Leaseholder Case ID# _____

APPENDIX A-2
Phase III Leaseholder Weighted Frequencies

WEIGHTED FREQUENCIES of RRS PHASE III - LEASEHOLDER QUESTIONNAIRE
Section 3: Housing Choice, Status and Understanding of Rights

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q1_ Same address as on facesheet?	-3 Missing	1.7	0.5	1.7	0.5
	1 YES	320.3	88.3	322.1	88.7
	2 NO	40.9	11.3	363.0	100.0
Q2_ Month first became leaseholder	-3 Missing	2.6	0.7	2.6	0.7
	-2 Dont Know	20.4	5.6	23.0	6.3
	1	23.0	6.3	46.0	12.7
	2	16.2	4.5	62.2	17.1
	3	28.8	7.9	91.0	25.1
	4	33.9	9.4	124.9	34.4
	5	27.7	7.6	152.6	42.0
	6	33.5	9.2	186.1	51.3
	7	24.9	6.9	211.0	58.1
	8	37.7	10.4	248.7	68.5
	9	30.0	8.3	278.7	76.8
	10	44.3	12.2	323.0	89.0
	11	20.4	5.6	343.3	94.6
	12	19.7	5.4	363.0	100.0
Q2_ Year first became a leaseholder	-3 Missing	0.9	0.2	0.9	0.2
	1955	1.7	0.5	2.6	0.7
	1958	0.9	0.2	3.5	1.0
	1959	3.6	1.0	7.1	2.0
	1960	0.9	0.2	8.0	2.2
	1961	0.9	0.2	8.9	2.5
	1963	1.7	0.5	10.6	2.9
	1964	1.7	0.5	12.4	3.4
	1965	3.5	1.0	15.9	4.4
	1966	2.6	0.7	18.5	5.1
	1967	2.6	0.7	21.1	5.8
	1968	1.7	0.5	22.9	6.3
	1969	2.8	0.8	25.6	7.1
	1970	5.2	1.4	30.9	8.5
	1971	7.3	2.0	38.2	10.5
	1972	3.6	1.0	41.8	11.5
	1973	6.1	1.7	47.9	13.2
	1974	3.6	1.0	51.5	14.2
	1975	1.9	0.5	53.4	14.7
	1976	3.5	1.0	56.9	15.7
	1977	3.6	1.0	60.6	16.7
	1978	2.6	0.7	63.2	17.4
	1979	5.4	1.5	68.6	18.9
	1980	3.5	1.0	72.1	19.9
	1981	9.0	2.5	81.1	22.3
	1982	3.5	1.0	84.6	23.3
	1983	4.4	1.2	89.0	24.5
	1984	3.5	1.0	92.5	25.5
	1985	12.5	3.5	105.0	28.9
	1986	10.6	2.9	115.6	31.9
	1987	15.0	4.1	130.6	36.0
	1988	9.6	2.7	140.2	38.6
	1989	16.9	4.7	157.1	43.3
	1990	23.0	6.3	180.1	49.6
	1991	16.0	4.4	196.1	54.0
	1992	16.0	4.4	212.2	58.5
	1993	17.5	4.8	229.6	63.3
	1994	17.6	4.9	247.3	68.1

1995	23.3	6.4	270.6	74.5
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	1996	18.0	5.0	288.6	79.5
	1997	20.4	5.6	309.0	85.1
	1998	18.6	5.1	327.6	90.3
	1999	22.8	6.3	350.5	96.6
	2000	5.2	1.4	355.7	98.0
	2002	3.6	1.0	359.4	99.0
	2003	3.6	1.0	363.0	100.0
Q3_Permanent Housing Choice	-2 Dont Know	6.3	1.7	6.3	1.7
	1 A new or rehabilitated unit in CHA public housing	210.0	57.8	216.2	59.6
	2 A Section 8 (Housing Choice) voucher	144.2	39.7	360.4	99.3
	3 An unsubsidized living situation	2.6	0.7	363.0	100.0
Q4_Lease Compliance Status	-2 Dont Know	3.5	1.0	3.5	1.0
	1 Lease compliant	348.9	96.1	352.4	97.1
	2 Non lease compliant curable	9.8	2.7	362.1	99.8
	3 Non lease compliant incurable	0.9	0.2	363.0	100.0
Q5_Working with the Service Connector	Not Applicable	353.2	97.3	353.2	97.3
	1 YES	3.6	1.0	356.9	98.3
	2 NO	6.1	1.7	363.0	100.0
Q5_Working with the Property Manager	Not Applicable	363.0	100.0	363.0	100.0
Q5_Getting on a payment plan	Not Applicable	353.2	97.3	353.2	97.3
	1 YES	4.5	1.2	357.8	98.6
	2 NO	5.2	1.4	363.0	100.0
Q5_Other (specify)	Not Applicable	353.2	97.3	353.2	97.3
	1 YES	4.5	1.2	357.8	98.6
	2 NO	5.2	1.4	363.0	100.0
Q5_None	Not Applicable	353.2	97.3	353.2	97.3
	2 NO	9.8	2.7	363.0	100.0
Q6a_Right to return	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	8.7	2.4	9.6	2.7
	-1 Refused	0.9	0.2	10.5	2.9
	1 Have a right	332.1	91.5	342.6	94.4
	2 Have a preference	5.2	1.4	347.9	95.8
	3 Have no right	15.1	4.2	363.0	100.0
Q6b_Right to return from perm Sec 8	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	36.1	10.0	37.0	10.2
	-1 Refused	0.9	0.2	37.9	10.4
	1 YES	164.5	45.3	202.4	55.8
	2 NO	160.6	44.2	363.0	100.0
Q6c_Refuse units	Not Applicable	0.9	0.2	0.9	0.2
	-3 Missing	1.7	0.5	2.6	0.7
	-2 Dont Know	235.7	64.9	238.4	65.7
	0	4.4	1.2	242.7	66.9
	1	14.1	3.9	256.9	70.8
	2	39.8	11.0	296.6	81.7
	3	56.8	15.6	353.4	97.4
	4	2.6	0.7	356.0	98.1
	5	4.4	1.2	360.4	99.3
	6	0.9	0.2	361.3	99.5
	10	0.9	0.2	362.1	99.8
	15	0.9	0.2	363.0	100.0
Q7a_Late paying rent	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	26.9	7.4	27.8	7.7
	1 True	274.9	75.7	302.7	83.4
	2 False	60.3	16.6	363.0	100.0

Q7b_Late paying utilitybills	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	47.8	13.2	48.6	13.4
	1 True	225.3	62.1	273.9	75.5
	2 False	89.1	24.6	363.0	100.0
Q7c_Landlord does not maintain building	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	38.6	10.6	39.5	10.9
	1 True	77.2	21.3	116.6	32.1
	2 False	246.4	67.9	363.0	100.0
Q7d_Friends or relatives stay with you	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	16.9	4.7	17.8	4.9
	1 True	43.7	12.0	61.4	16.9
	2 False	301.6	83.1	363.0	100.0
Q7e_Household member in a gang	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	19.7	5.4	20.5	5.7
	1 True	311.5	85.8	332.0	91.5
	2 False	31.0	8.5	363.0	100.0
Q8_Belinda lives in temp.	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	30.4	8.4	31.3	8.6
	1 YES	228.7	63.0	260.0	71.6
	2 NO	103.0	28.4	363.0	100.0
Q9_Davis Late paying bills	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	43.7	12.0	44.6	12.3
	1 YES	100.3	27.6	144.9	39.9
	2 NO	218.1	60.1	363.0	100.0
Q10_Tanya Sister become leaseholder	Not Applicable	0.9	0.2	0.9	0.2
	-3 Missing	0.9	0.2	1.7	0.5
	-2 Dont Know	51.0	14.0	52.7	14.5
	1 YES	86.2	23.8	138.9	38.3
	2 NO	224.1	61.7	363.0	100.0
Q11_Worry you wont be able to return	Not Applicable	0.9	0.2	0.9	0.2
	-3 Missing	2.8	0.8	3.6	1.0
	1 YES	94.1	25.9	97.7	26.9
	2 NO	265.3	73.1	363.0	100.0
Q12_No unit will be available	Not Applicable	266.2	73.3	266.2	73.3
	-3 Missing	2.6	0.7	268.8	74.1
	-2 Dont Know	0.9	0.2	269.7	74.3
	1 YES	14.1	3.9	283.8	78.2
	2 NO	79.2	21.8	363.0	100.0
Q12_May not be able to maintain lease compli	Not Applicable	266.2	73.3	266.2	73.3
	-3 Missing	2.6	0.7	268.8	74.1
	-2 Dont Know	0.9	0.2	269.7	74.3
	1 YES	9.0	2.5	278.7	76.8
	2 NO	84.3	23.2	363.0	100.0
Q12_Afraid I wont qualify for low-income	Not Applicable	266.2	73.3	266.2	73.3
	-3 Missing	2.6	0.7	268.8	74.1
	-2 Dont Know	0.9	0.2	269.7	74.3
	1 YES	15.1	4.2	284.8	78.5
	2 NO	78.2	21.5	363.0	100.0
Q12_Afraid CHA will not keep promise	Not Applicable	266.2	73.3	266.2	73.3
	-3 Missing	2.6	0.7	268.8	74.1
	-2 Dont Know	0.9	0.2	269.7	74.3
	1 YES	54.3	15.0	324.0	89.3
	2 NO	39.0	10.8	363.0	100.0
Q12_Other Specify	Not Applicable	266.2	73.3	266.2	73.3
	-3 Missing	2.6	0.7	268.8	74.1
	-2 Dont Know	0.9	0.2	269.7	74.3
	1 YES	27.5	7.6	297.2	81.9
	2 NO	65.8	18.1	363.0	100.0

Q13_90 day notice	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	6.4	1.8	7.3	2.0
	1 YES	145.3	40.0	152.6	42.0
	2 NO	210.4	58.0	363.0	100.0
Q14_month received 90 day notice	Not Applicable	217.7	60.0	217.7	60.0
	-3 Missing	3.6	1.0	221.4	61.0
	-2 Dont Know	20.7	5.7	242.0	66.7
	2	8.3	2.3	250.3	69.0
	3	6.3	1.7	256.6	70.7
	4	9.8	2.7	266.3	73.4
	5	11.8	3.3	278.1	76.6
	6	15.9	4.4	294.0	81.0
	7	12.8	3.5	306.8	84.5
	8	12.5	3.5	319.3	88.0
	9	10.9	3.0	330.2	91.0
	10	15.9	4.4	346.1	95.4
	11	7.1	2.0	353.2	97.3
	12	9.8	2.7	363.0	100.0
Q14_year received 90 day notice	Not Applicable	217.7	60.0	217.7	60.0
	-3 Missing	7.3	2.0	225.0	62.0
	-2 Dont Know	13.4	3.7	238.4	65.7
	2001	1.9	0.5	240.3	66.2
	2002	20.5	5.7	260.8	71.8
	2003	102.2	28.2	363.0	100.0
Q15_Process of finding an apt	Not Applicable	210.0	57.8	210.0	57.8
	-3 Missing	0.9	0.2	210.8	58.1
	1 Working on becoming lease compliant	0.9	0.2	211.7	58.3
	2 Applying for a Section 8/Housing Choice voucher	17.6	4.9	229.3	63.2
	3 Received Section 8/Housing Choice voucher has not started looking for an apartment	5.4	1.5	234.7	64.7
	4 Looking for an apartment	7.9	2.2	242.6	66.8
	5 Found an apartment but not yet moved	11.5	3.2	254.1	70.0
	6 Moved to an apartment	99.1	27.3	353.2	97.3
	7 None of the above	9.8	2.7	363.0	100.0
Q16_Process of getting CHA unit	Not Applicable	153.9	42.4	153.9	42.4
	-3 Missing	1.7	0.5	155.7	42.9
	-2 Don't Know	0.9	0.2	156.5	43.1
	1 In a temporary or make-ready unit waiting for a new or rehabilitated public housing unit to be ready	48.5	13.2	204.6	56.4
	2 In another unit in your original building waiting for a new or rehabilitated unit	11.6	3.2	216.2	59.6
	3 In a Section 8 unit waiting for a new or rehabilitated public housing unit to be ready	56.2	15.5	272.4	75.1
	4 In an unsubsidized living situation waiting for a new or rehabilitated public housing unit to be ready	0.9	0.2	273.3	75.3
	5 Already in a new or rehabilitated unit	9.9	2.7	283.2	78.0
	6 Not moved from original unit	79.8	22.0	363.0	100.0

Q17a_Moved or not	.	11.5	3.2	11.5	3.2
	-3 Missing	1.7	0.5	13.3	3.7
	0 Has not moved yet	103.5	28.5	116.8	32.2
	1 Moved	246.2	67.8	363.0	100.0
Q17_Month moved from original unit	Not Applicable	115.0	31.7	115.0	31.7
	-3 Missing	4.4	1.2	119.4	32.9
	1	6.1	1.7	125.5	34.6
	2	6.4	1.8	131.9	36.4
	3	5.4	1.5	137.3	37.8
	4	7.9	2.2	145.2	40.0
	5	20.1	5.5	165.3	45.5
	6	22.6	6.2	187.8	51.7
	7	20.7	5.7	208.5	57.4
	8	25.2	6.9	233.7	64.4
	9	29.6	8.1	263.2	72.5
	10	45.1	12.4	308.4	85.0
	11	35.1	9.7	343.5	94.6
	12	19.5	5.4	363.0	100.0
Q17_Day moved from original unit	Not Applicable	115.0	31.7	115.0	31.7
	-3 Missing	9.6	2.7	124.7	34.3
	-2 Dont Know	10.9	3.0	135.6	37.4
	1	17.6	4.9	153.2	42.2
	2	2.6	0.7	155.8	42.9
	3	8.7	2.4	164.6	45.3
	4	5.4	1.5	170.0	46.8
	5	4.5	1.2	174.5	48.1
	6	2.8	0.8	177.2	48.8
	7	6.3	1.7	183.5	50.6
	8	6.1	1.7	189.6	52.2
	9	5.4	1.5	195.0	53.7
	10	4.4	1.2	199.4	54.9
	11	7.4	2.0	206.8	57.0
	12	8.3	2.3	215.1	59.3
	13	9.0	2.5	224.1	61.7
	14	6.3	1.7	230.4	63.5
	15	40.2	11.1	270.5	74.5
	16	4.5	1.2	275.0	75.8
	17	4.4	1.2	279.4	77.0
	18	9.8	2.7	289.2	79.7
	19	12.5	3.5	301.7	83.1
	20	6.1	1.7	307.8	84.8
	21	7.1	2.0	314.9	86.8
	22	3.6	1.0	318.6	87.8
	23	3.5	1.0	322.1	88.7
	24	6.3	1.7	328.3	90.5
	25	7.3	2.0	335.6	92.5
	26	2.6	0.7	338.2	93.2
	27	4.4	1.2	342.6	94.4
	28	2.8	0.8	345.4	95.1
	29	8.9	2.5	354.3	97.6
	30	3.5	1.0	357.8	98.6
	31	5.2	1.4	363.0	100.0
Q17_Year moved from original unit	Not Applicable	115.0	31.7	115.0	31.7
	-3 Missing	7.0	1.9	122.0	33.6
	1999	4.4	1.2	126.4	34.8
	2000	4.4	1.2	130.8	36.0
	2001	17.0	4.7	147.8	40.7
	2002	36.2	10.0	184.1	50.7
	2003	173.7	47.9	357.8	98.6
	2004	5.2	1.4	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III
Section 4: Relocation Counseling Utilization and Effectiveness

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q18_ Having problems getting Sec 8	Not Applicable	186.4	51.4	186.4	51.4
	-3 Missing	2.6	0.7	189.0	52.1
	1 YES	12.5	3.5	201.5	55.5
	2 NO	161.5	44.5	363.0	100.0
Q20a_ Dont know name	Not Applicable	293.1	80.8	293.1	80.8
	-3 Missing	0.9	0.2	294.0	81.0
	1 Didnt know name	51.4	14.2	345.4	95.1
	2 Didnt know there was an agency assigned to help	17.6	4.9	363.0	100.0
Q21_ Have Joint Assessment	Not Applicable	186.4	51.4	186.4	51.4
	-3 Missing	2.6	0.7	189.0	52.1
	-2 Dont Know	2.6	0.7	191.6	52.8
	1 YES	133.7	36.8	325.3	89.6
	2 NO	37.7	10.4	363.0	100.0
Q22_ Opportunity Areas	Not Applicable	195.1	53.8	195.1	53.8
	-3 Missing	2.6	0.7	197.8	54.5
	-2 Dont Know	1.7	0.5	199.5	55.0
	1 YES	116.3	32.1	315.9	87.0
	2 NO	47.1	13.0	363.0	100.0
Q23_ Counselor ask what neighborhoods	Not Applicable	195.1	53.8	195.1	53.8
	-3 Missing	2.6	0.7	197.8	54.5
	-2 Dont Know	0.9	0.2	198.6	54.7
	1 YES	124.8	34.4	323.4	89.1
	2 NO	39.6	10.9	363.0	100.0
Q25_ Did Counselor help lookfor apt	Not Applicable	195.1	53.8	195.1	53.8
	-3 Missing	2.6	0.7	197.8	54.5
	1 YES	86.3	23.8	284.1	78.3
	2 NO	78.9	21.7	363.0	100.0
Q26a_ Got help from friends or family	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	4.4	1.2	285.8	78.7
	1 YES	28.3	7.8	314.1	86.5
	2 NO	48.9	13.5	363.0	100.0
Q26b_ Decided to look on own	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	3.5	1.0	284.9	78.5
	1 YES	71.9	19.8	356.9	98.3
	2 NO	6.1	1.7	363.0	100.0
Q26c_ Difficult to make appointment	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	5.2	1.4	286.7	79.0
	1 YES	17.6	4.9	304.3	83.8
	2 NO	58.7	16.2	363.0	100.0
Q26d_ Wait time too long	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	5.2	1.4	286.7	79.0
	1 YES	15.1	4.2	301.8	83.2
	2 NO	61.2	16.9	363.0	100.0
Q26e_ Work during hours open	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	5.2	1.4	286.7	79.0
	1 YES	13.1	3.6	299.8	82.6
	2 NO	63.2	17.4	363.0	100.0
Q26f_ Didn't have child care	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	5.2	1.4	286.7	79.0
	1 YES	3.6	1.0	290.3	80.0
	2 NO	72.7	20.0	363.0	100.0

Q26g_Too much paperwork	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	5.2	1.4	286.7	79.0
	1 YES	3.6	1.0	290.3	80.0
	2 NO	72.7	20.0	363.0	100.0
Q26h_Appointment rushed	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	5.2	1.4	286.7	79.0
	1 YES	7.1	2.0	293.8	80.9
	2 NO	69.2	19.1	363.0	100.0
Q26i_Appointment in group setting	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	6.1	1.7	287.6	79.2
	1 YES	14.1	3.9	301.7	83.1
	2 NO	61.3	16.9	363.0	100.0
Q26j_Counselor rude or unpleasant	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	6.1	1.7	287.6	79.2
	1 YES	7.1	2.0	294.7	81.2
	2 NO	68.3	18.8	363.0	100.0
Q26k_other reason	Not Applicable	281.5	77.5	281.5	77.5
	-3 Missing	70.2	19.3	351.6	96.9
	1 YES	7.9	2.2	359.5	99.0
	2 NO	3.5	1.0	363.0	100.0
Q27a_Agency was easy for me to get to	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 True	77.2	21.3	353.8	97.5
	2 False	9.2	2.5	363.0	100.0
Q27b_Counselors often gave me individual attention	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 True	73.7	20.3	350.3	96.5
	2 False	12.7	3.5	363.0	100.0
Q27c_Difficult to understand materials	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	3.5	1.0	277.6	76.5
	1 True	17.2	4.7	294.7	81.2
	2 False	68.3	18.8	363.0	100.0
Q27d_Counselors unpleasant or rude	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	5.4	1.5	279.4	77.0
	1 True	11.9	3.3	291.4	80.3
	2 False	71.6	19.7	363.0	100.0
Q27e_Easy to make appointment	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 True	75.4	20.8	352.1	97.0
	2 False	10.9	3.0	363.0	100.0
Q27f_Enough time during appointment	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	3.5	1.0	277.6	76.5
	1 True	78.2	21.5	355.7	98.0
	2 False	7.3	2.0	363.0	100.0
Q27g_Agency hours convenient	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 True	75.3	20.7	351.9	97.0
	2 False	11.1	3.1	363.0	100.0
Q27h_Appointments rushed	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 True	15.4	4.3	292.1	80.5
	2 False	70.9	19.5	363.0	100.0
Q27i_Appointments with groups of people	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 True	35.2	9.7	311.9	85.9
	2 False	51.1	14.1	363.0	100.0
Q27j_Often had to wait	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 True	8.0	2.2	284.7	78.4
	2 False	78.3	21.6	363.0	100.0

Q28_How many apts did RC tell you about	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	4.5	1.2	278.6	76.7
	-2 Dont Know	1.7	0.5	280.3	77.2
	0	2.6	0.7	282.9	78.0
	1	13.5	3.7	296.5	81.7
	2	8.0	2.2	304.5	83.9
	3	13.5	3.7	318.0	87.6
	4	9.9	2.7	327.9	90.3
	5	9.9	2.7	337.8	93.1
	6	3.5	1.0	341.3	94.0
	7	0.9	0.2	342.2	94.3
	9	0.9	0.2	343.1	94.5
	10	8.3	2.3	351.4	96.8
	12	0.9	0.2	352.2	97.0
	13	0.9	0.2	353.1	97.3
	15	2.8	0.8	355.9	98.0
	20	0.9	0.2	356.7	98.3
	30	3.6	1.0	360.4	99.3
	40	0.9	0.2	361.3	99.5
	45	0.9	0.2	362.1	99.8
	100	0.9	0.2	363.0	100.0
Q29_How many apts did RC show you	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	0	7.1	2.0	283.8	78.2
	1	15.1	4.2	299.0	82.4
	2	16.0	4.4	315.0	86.8
	3	14.4	4.0	329.4	90.7
	4	10.9	3.0	340.3	93.8
	5	13.7	3.8	354.0	97.5
	6	3.6	1.0	357.6	98.5
	7	0.9	0.2	358.5	98.8
	8	0.9	0.2	359.4	99.0
	15	1.9	0.5	361.3	99.5
	20	1.7	0.5	363.0	100.0
Q30a_choosing an area to move to	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 YES	19.8	5.5	296.5	81.7
	2 NO	66.5	18.3	363.0	100.0
Q31a_RC gave help needed	Not Applicable	340.6	93.8	340.6	93.8
	-3 Missing	2.6	0.7	343.2	94.6
	1 YES	15.3	4.2	358.5	98.8
	2 NO	4.5	1.2	363.0	100.0
Q30b_finding addresses of available apts	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 YES	21.5	5.9	298.2	82.2
	2 NO	64.8	17.8	363.0	100.0
Q31b_RC gave help needed	Not Applicable	338.8	93.3	338.8	93.3
	-3 Missing	2.6	0.7	341.5	94.1
	1 YES	16.2	4.5	357.6	98.5
	2 NO	5.4	1.5	363.0	100.0
Q30c_transportation to rental units	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 YES	44.5	12.3	321.2	88.5
	2 NO	41.8	11.5	363.0	100.0
Q31c_RC gave help needed	Not Applicable	315.9	87.0	315.9	87.0
	-3 Missing	3.5	1.0	319.3	88.0
	1 YES	40.0	11.0	359.4	99.0
	2 NO	3.6	1.0	363.0	100.0

Q30d_transfer children to new schools	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	2.6	0.7	276.7	76.2
	1 YES	6.1	1.7	282.8	77.9
	2 NO	80.2	22.1	363.0	100.0
Q31d_RC gave help needed	Not Applicable	354.3	97.6	354.3	97.6
	-3 Missing	2.6	0.7	356.9	98.3
	1 YES	1.7	0.5	358.6	98.8
	2 NO	4.4	1.2	363.0	100.0
Q30e_finding child care	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	3.5	1.0	277.6	76.5
	1 YES	4.5	1.2	282.1	77.7
	2 NO	80.9	22.3	363.0	100.0
Q31e_RC gave help needed	Not Applicable	355.0	97.8	355.0	97.8
	-3 Missing	4.4	1.2	359.4	99.0
	2 NO	3.6	1.0	363.0	100.0
Q32_Why not take apt from RC	Not Applicable	274.1	75.5	274.1	75.5
	-3 Missing	7.1	2.0	281.2	77.5
	1 Bad neighborhood	21.0	5.8	302.1	83.2
	3 Too expensive	0.9	0.2	303.0	83.5
	4 Apartment in poor condition	9.8	2.7	312.8	86.2
	5 Did not like the apartment	19.6	5.3	331.8	91.4
	7 Other (specify)	13.3	3.7	345.1	95.1
	8 Does not apply	17.9	4.9	363.0	100.0
Q33_How did you find apt	Not Applicable	274.9	75.7	274.9	75.7
	-3 Missing	4.4	1.2	279.3	76.9
	-2 Dont Know	0.9	0.2	280.2	77.2
	1 Through the relocation counselor	50.5	13.9	330.7	91.1
	2 Without the help of the relocation counselor	32.3	8.9	363.0	100.0
Q34_How did you find apt (not through RC)	Not Applicable	253.6	69.9	253.6	69.9
	-3 Missing	6.1	1.7	259.8	71.6
	1 Through a friend or family member	19.4	5.3	279.1	76.9
	2 Through the newspaper	59.7	16.5	338.8	93.3
	3 From a social service agency referral	1.7	0.5	340.6	93.8
	4 Through the internet	3.5	1.0	344.1	94.8
	5 Some other way (specify)	18.9	5.2	363.0	100.0
Q35_How long to find apt	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	4.5	1.2	207.7	57.2
	-2 Dont Know	1.9	0.5	209.5	57.7
	0	0.9	0.2	210.4	58.0
	1	40.5	11.2	250.9	69.1
	2	47.9	13.2	298.8	82.3
	3	30.6	8.4	329.4	90.7
	4	7.0	1.9	336.4	92.7
	5	8.7	2.4	345.1	95.1
	6	4.5	1.2	349.6	96.3
	7	4.5	1.2	354.1	97.6
	8	1.9	0.5	356.0	98.1
	9	1.7	0.5	357.8	98.6
	11	0.9	0.2	358.6	98.8
	15	1.7	0.5	360.4	99.3
	18	0.9	0.2	361.3	99.5
	45	0.9	0.2	362.1	99.8
	90	0.9	0.2	363.0	100.0

Q35_ Was it days weeks or months	Not Applicable	203.1	56.0	203.1	56.0
	-3	4.5	1.2	207.7	57.2
	1	9.6	2.7	217.3	59.9
	2	33.0	9.1	250.3	69.0
	3	112.7	31.0	363.0	100.0
Q36_ Did you have enough time	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 Had enough time	109.1	30.1	314.8	86.7
	2 Could have used more time	48.2	13.3	363.0	100.0
Q37_ Recommendation of the counseling agency	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	2.6	0.7	208.4	57.4
	2 NO	154.6	42.6	363.0	100.0
Q372_ Better schools for my children	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	25.0	6.9	230.8	63.6
	2 NO	132.2	36.4	363.0	100.0
Q373_ Family or friends nearby	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	29.4	8.1	235.2	64.8
	2 NO	127.8	35.2	363.0	100.0
Q374_ Convenient location	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	49.5	13.6	255.3	70.3
	2 NO	107.7	29.7	363.0	100.0
Q375_ To be near my job	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	9.9	2.7	215.7	59.4
	2 NO	147.3	40.6	363.0	100.0
Q376_ To get a job	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	4.4	1.2	210.1	57.9
	2 NO	152.9	42.1	363.0	100.0
Q377_ I liked the apartment	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	99.7	27.5	305.5	84.2
	2 NO	57.5	15.8	363.0	100.0
Q378_ To get a bigger or better apartment	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	70.3	19.4	276.1	76.1
	2 NO	86.9	23.9	363.0	100.0
Q379_ This was the only unit available	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	9.2	2.5	214.9	59.2
	2 NO	148.1	40.8	363.0	100.0
Q3710_ Affordable rent	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	20.5	5.7	226.3	62.3
	2 NO	136.7	37.7	363.0	100.0
Q3711_ To have better transportation	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	26.8	7.4	232.6	64.1
	2 NO	130.4	35.9	363.0	100.0
Q3712_ To get away from drugs andgangs	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	56.1	15.4	261.8	72.1
	2 NO	101.2	27.9	363.0	100.0

Q3713_Felt comfortable in community or neighborhood	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	71.7	19.7	277.4	76.4
	2 NO	85.6	23.6	363.0	100.0
Q37_Other (specify)	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	1 YES	23.3	6.4	229.1	63.1
	2 NO	133.9	36.9	363.0	100.0
Q38_Find at least two apts	Not Applicable	203.1	56.0	203.1	56.0
	-3 Missing	2.6	0.7	205.8	56.7
	-2 Dont Know	0.9	0.2	206.6	56.9
	1 Found at least two apartments I could have moved to	109.0	30.0	315.6	87.0
	2 Chose the only place I could find	47.3	13.0	363.0	100.0
Q39a_Finding a place with enough bedrooms	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	2.6	0.7	200.5	55.2
	1 Big problem	36.7	10.1	237.2	65.4
	2 Some problem	21.0	5.8	258.2	71.1
	3 No problem	104.8	28.9	363.0	100.0
Q39b_Finding a place you like	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	2.6	0.7	200.5	55.2
	1 Big problem	49.5	13.6	250.0	68.9
	2 Some problem	53.6	14.8	303.6	83.6
	3 No problem	59.4	16.4	363.0	100.0
Q39c_Finding landlords that accept Section 8	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	2.6	0.7	200.5	55.2
	1 Big problem	25.8	7.1	226.3	62.3
	2 Some problem	32.7	9.0	259.0	71.4
	3 No problem	104.0	28.6	363.0	100.0
Q39d_Not having access to transporation for apartment hunting	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	2.6	0.7	200.5	55.2
	1 Big problem	17.9	4.9	218.4	60.2
	2 Some problem	29.7	8.2	248.1	68.4
	3 No problem	114.9	31.7	363.0	100.0
Q39e_Landlords who did not want to rent to you because from CHA	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	2.6	0.7	200.5	55.2
	-2 Dont Know	0.9	0.2	201.4	55.5
	1 Big problem	23.7	6.5	225.1	62.0
	2 Some problem	23.2	6.4	248.3	68.4
	3 No problem	114.7	31.6	363.0	100.0
Q39f_Landlords who did not want to rent because of children	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	2.6	0.7	200.5	55.2
	1 Big problem	7.1	2.0	207.7	57.2
	2 Some problem	14.4	4.0	222.1	61.2
	3 No problem	140.9	38.8	363.0	100.0
Q39g_Anything else	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	8.9	2.5	206.8	57.0
	1 Big problem	26.1	7.2	232.8	64.1
	2 Some problem	5.2	1.4	238.1	65.6
	3 No problem	124.9	34.4	363.0	100.0
Q40_Pressured to accept a unit	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	2.6	0.7	200.5	55.2
	1 YES	24.4	6.7	225.0	62.0
	2 NO	138.0	38.0	363.0	100.0

Q41_Relocation Counselor	Not Applicable	335.9	92.5	335.9	92.5
	-3 Missing	2.6	0.7	338.6	93.3
	1 YES	9.9	2.7	348.4	96.0
	2 NO	14.6	4.0	363.0	100.0
Q412_Property Manager	Not Applicable	335.9	92.5	335.9	92.5
	-3 Missing	2.6	0.7	338.6	93.3
	1 YES	3.5	1.0	342.0	94.2
	2 NO	21.0	5.8	363.0	100.0
Q41_Relocation Project Manager	Not Applicable	335.9	92.5	335.9	92.5
	-3 Missing	2.6	0.7	338.6	93.3
	1 YES	0.9	0.2	339.4	93.5
	2 NO	23.6	6.5	363.0	100.0
Q41_Service Connector	Not Applicable	335.9	92.5	335.9	92.5
	-3 Missing	2.6	0.7	338.6	93.3
	1 YES	2.6	0.7	341.2	94.0
	2 NO	21.8	6.0	363.0	100.0
Q41_Someone else (specify)	Not Applicable	335.9	92.5	335.9	92.5
	-3 Missing	2.6	0.7	338.6	93.3
	1 YES	11.9	3.3	350.5	96.6
	2 NO	12.5	3.5	363.0	100.0
Q42a_Within last month	Not Applicable	197.9	54.5	197.9	54.5
	-2 Don't Know	0.9	0.2	198.8	54.8
	-3 Missing	3.5	1.0	202.3	55.7
	Yes	3.6	1.0	205.9	56.7
	No	157.1	43.3	363.0	100.0
Q42 month	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	8.0	2.2	205.9	56.7
	-2 Dont Know	1.7	0.5	207.7	57.2
	1	2.8	0.8	210.4	58.0
	2	4.7	1.3	215.1	59.3
	3	11.9	3.3	227.0	62.5
	4	22.0	6.1	249.0	68.6
	5	16.9	4.7	265.9	73.3
	6	18.5	5.1	284.4	78.3
	7	25.0	6.9	309.4	85.2
	8	16.9	4.7	326.3	89.9
	9	9.8	2.7	336.1	92.6
	10	14.1	3.9	350.2	96.5
	11	9.2	2.5	359.4	99.0
	12	3.6	1.0	363.0	100.0
Q42 year	Not Applicable	197.9	54.5	197.9	54.5
	-3 Missing	7.1	2.0	205.0	56.5
	-2 Dont Know	1.7	0.5	206.8	57.0
	2001	1.9	0.5	208.7	57.5
	2002	15.7	4.3	224.4	61.8
	2003	136.9	37.7	361.3	99.5
	2004	1.7	0.5	363.0	100.0
Q43_Has RC contacted you since move	Not Applicable	207.7	57.2	207.7	57.2
	-3 Missing	5.2	1.4	212.9	58.7
	-2 Dont Know	0.9	0.2	213.8	58.9
	1 YES	72.6	20.0	286.4	78.9
	2 NO	76.6	21.1	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III
Section 5: Social Services Utilization and Effectiveness

	Questions			Cumulative	
		Frequency	Percent	Frequency	Percent
Q44_Have you talked to ServiceConnector	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	2.6	0.7	3.5	1.0
	1 YES	244.0	67.2	247.5	68.2
	2 NO	115.5	31.8	363.0	100.0
Q45_Did SC contact you after move	Not Applicable	116.7	32.1	116.7	32.1
	-3 Missing	7.0	1.9	123.6	34.1
	-2 Dont Know	2.6	0.7	126.3	34.8
	1 YES	125.0	34.4	251.3	69.2
	2 NO	111.7	30.8	363.0	100.0
Q46_Did Project Manager conduct an interview	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	5.2	1.4	6.1	1.7
	1 YES	222.9	61.4	229.0	63.1
	2 NO	134.0	36.9	363.0	100.0
Q47_Did Project Mgr organize planning fair	Not Applicable	0.9	0.2	0.9	0.2
	-2 Dont Know	18.6	5.1	19.5	5.4
	1 YES	237.9	65.5	257.4	70.9
	2 NO	105.6	29.1	363.0	100.0
Q48_Project Mgr organize meetings	Not Applicable	0.9	0.2	0.9	0.2
	-3 Missing	1.9	0.5	2.8	0.8
	-2 Dont Know	13.3	3.7	16.0	4.4
	1 YES	265.3	73.1	281.3	77.5
	2 NO	81.7	22.5	363.0	100.0
Q49_Prop Mgr made sure you complete Housing Choice Survey	Not Applicable	0.9	0.2	0.9	0.2
	-3 Missing	1.9	0.5	2.8	0.8
	-2 Dont Know	4.4	1.2	7.1	2.0
	1 YES	327.2	90.1	334.3	92.1
	2 NO	28.7	7.9	363.0	100.0
Q50_Prop Mgr maintain building well	Not Applicable	0.9	0.2	0.9	0.2
	-3 Missing	3.8	1.0	4.7	1.3
	-2 Dont Know	3.6	1.0	8.3	2.3
	1 YES	296.5	81.7	304.7	84.0
	2 NO	58.3	16.1	363.0	100.0
Q51_Did you see any other unit	Not Applicable	251.9	69.4	251.9	69.4
	-3 Missing	0.9	0.2	252.8	69.6
	-2 Dont Know	0.9	0.2	253.6	69.9
	1 Yes	57.9	16.0	311.6	85.8
	2 No	34.8	9.6	346.4	95.4
	3 Has not moved	16.6	4.6	363.0	100.0
Q52_Was not given the opportunity	Not Applicable	326.5	89.9	326.5	89.9
	-3 Missing	3.5	1.0	330.0	90.9
	1 YES	17.9	4.9	347.9	95.8
	2 NO	15.1	4.2	363.0	100.0
Q52_Did notask to see them	Not Applicable	326.5	89.9	326.5	89.9
	-3 Missing	3.5	1.0	330.0	90.9
	1 YES	8.9	2.5	338.8	93.3
	2 NO	24.2	6.7	363.0	100.0
Q52_Did not have time	Not Applicable	326.5	89.9	326.5	89.9
	-3 Missing	3.5	1.0	330.0	90.9
	1 YES	4.4	1.2	334.3	92.1
	2 NO	28.7	7.9	363.0	100.0
Q52_Was unable to get there (no transportation)	Not Applicable	326.5	89.9	326.5	89.9
	-3 Missing	3.5	1.0	330.0	90.9
	1 YES	1.9	0.5	331.8	91.4
	2 NO	31.2	8.6	363.0	100.0

Q52_Other (specify)	Not Applicable	326.5	89.9	326.5	89.9
	-3 Missing	3.5	1.0	330.0	90.9
	1 YES	2.6	0.7	332.6	91.6
	2 NO	30.4	8.4	363.0	100.0
Q53_Did Prop Mgr help with move	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	-2 Dont Know	1.7	0.5	117.5	32.4
	1 YES	186.1	51.3	303.6	83.6
	2 NO	59.4	16.4	363.0	100.0
Q54_Confused where to go if needed help	Not Applicable	23.0	6.3	23.0	6.3
	-3 Missing	1.7	0.5	24.8	6.8
	-2 Dont Know	0.9	0.2	25.6	7.1
	1 YES	73.4	20.2	99.0	27.3
	2 NO	264.0	72.7	363.0	100.0
Q55_Need help with jobs	-3 Missing	1.9	0.5	1.9	0.5
	-2 Dont Know	0.9	0.2	2.8	0.8
	-1 Refused	0.9	0.2	3.6	1.0
	1 YES	60.9	16.8	64.5	17.8
	2 NO	298.5	82.2	363.0	100.0
Q56_Received help with jobs	Not Applicable	300.2	82.7	300.2	82.7
	-3 Missing	1.9	0.5	302.1	83.2
	1 YES	29.9	8.2	332.0	91.5
	2 NO	31.0	8.5	363.0	100.0
Q57_Relocation Counselor	Not Applicable	333.1	91.8	333.1	91.8
	-3 Missing	1.7	0.5	334.9	92.3
	1 YES	12.2	3.4	347.1	95.6
	2 NO	15.9	4.4	363.0	100.0
Q57_Service Connector	Not Applicable	333.1	91.8	333.1	91.8
	-3 Missing	1.7	0.5	334.9	92.3
	1 YES	22.9	6.3	357.8	98.6
	2 NO	5.2	1.4	363.0	100.0
Q57_Outside Service Provider	Not Applicable	333.1	91.8	333.1	91.8
	-3 Missing	1.7	0.5	334.9	92.3
	1 YES	5.4	1.5	340.3	93.7
	2 NO	22.7	6.3	363.0	100.0
Q57_Church or other place of worship	Not Applicable	333.1	91.8	333.1	91.8
	-3 Missing	1.7	0.5	334.9	92.3
	1 YES	2.6	0.7	337.5	93.0
	2 NO	25.5	7.0	363.0	100.0
Q57_Somewhere else (specify)	Not Applicable	333.1	91.8	333.1	91.8
	-3 Missing	1.7	0.5	334.9	92.3
	1 YES	5.4	1.5	340.3	93.7
	2 NO	22.7	6.3	363.0	100.0
Q61_Need help GED	-3 Missing	1.9	0.5	1.9	0.5
	-2 Dont Know	0.9	0.2	2.8	0.8
	1 YES	28.7	7.9	31.4	8.7
	2 NO	331.6	91.3	363.0	100.0
Q62_Get help getting GED	Not Applicable	332.4	91.6	332.4	91.6
	1 YES	10.9	3.0	343.3	94.6
	2 NO	19.7	5.4	363.0	100.0

Q63_Relocation Counselor	Not Applicable	352.1	97.0	352.1	97.0
	1 YES	3.8	1.0	355.9	98.0
	2 NO	7.1	2.0	363.0	100.0
Q63_Service Connector	Not Applicable	352.1	97.0	352.1	97.0
	1 YES	5.5	1.5	357.6	98.5
	2 NO	5.4	1.5	363.0	100.0
Q63_Outside Service Provider	Not Applicable	352.1	97.0	352.1	97.0
	1 YES	0.9	0.2	353.0	97.2
	2 NO	10.0	2.8	363.0	100.0
Q63_Church or other place of worship	Not Applicable	352.1	97.0	352.1	97.0
	2 NO	10.9	3.0	363.0	100.0
Q63_Somewhereelse (specify)	Not Applicable	352.1	97.0	352.1	97.0
	1 YES	6.4	1.8	358.5	98.8
	2 NO	4.5	1.2	363.0	100.0
Q70_Need help housekeeping	-3 Missing	1.9	0.5	1.9	0.5
	1 YES	12.5	3.5	14.4	4.0
	2 NO	348.6	96.0	363.0	100.0
Q71_Get help housekeeping	Not Applicable	348.6	96.0	348.6	96.0
	-3 Missing	1.9	0.5	350.5	96.6
	1 YES	6.1	1.7	356.6	98.2
	2 NO	6.4	1.8	363.0	100.0
Q72_Relocation Counselor	Not Applicable	356.9	98.3	356.9	98.3
	-3 Missing	0.9	0.2	357.8	98.6
	1 YES	1.7	0.5	359.5	99.0
	2 NO	3.5	1.0	363.0	100.0
Q72_Service Connector	Not Applicable	356.9	98.3	356.9	98.3
	-3 Missing	0.9	0.2	357.8	98.6
	1 YES	0.9	0.2	358.6	98.8
	2 NO	4.4	1.2	363.0	100.0
Q72_Outside Service Provider	Not Applicable	356.9	98.3	356.9	98.3
	-3 Missing	0.9	0.2	357.8	98.6
	1 YES	0.9	0.2	358.6	98.8
	2 NO	4.4	1.2	363.0	100.0
Q72_Church or other place of worship	Not Applicable	356.9	98.3	356.9	98.3
	-3 Missing	0.9	0.2	357.8	98.6
	2 NO	5.2	1.4	363.0	100.0
Q72_Somewhere else (specify)	Not Applicable	356.9	98.3	356.9	98.3
	-3 Missing	0.9	0.2	357.8	98.6
	1 YES	3.5	1.0	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q72a_Need help getting along with neighbors	-3 Missing	12.8	3.5	12.8	3.5
	-2 Dont Know	0.9	0.2	13.7	3.8
	1 YES	7.1	2.0	20.8	5.7
	2 NO	342.2	94.3	363.0	100.0
Q72b_Get help getting along with neighbo	Not Applicable	343.1	94.5	343.1	94.5
	-3 Missing	10.9	3.0	354.0	97.5
	1 YES	2.6	0.7	356.6	98.2
	2 NO	6.4	1.8	363.0	100.0
Q72D_Relocation Counselor	Not Applicable	360.4	99.3	360.4	99.3
	1 YES	1.7	0.5	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q72D_Service Connector	Not Applicable	360.4	99.3	360.4	99.3
	1 YES	2.6	0.7	363.0	100.0
Q72D_Outside Service Provider	Not Applicable	360.4	99.3	360.4	99.3
	2 NO	2.6	0.7	363.0	100.0
Q72D_Church or other place of worship	Not Applicable	360.4	99.3	360.4	99.3
	1 YES	0.9	0.2	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q72D_Somewhere else (specify)	Not Applicable	360.4	99.3	360.4	99.3
	2 NO	2.6	0.7	363.0	100.0

Q73_help manage money	-3 Missing	0.9	0.2	0.9	0.2
	1 YES	14.4	4.0	15.3	4.2
	2 NO	347.7	95.8	363.0	100.0
Q74_Get help with money	Not Applicable	347.7	95.8	347.7	95.8
	-3 Missing	0.9	0.2	348.6	96.0
	1 YES	7.1	2.0	355.7	98.0
	2 NO	7.3	2.0	363.0	100.0
Q75_Relocation Counselor	Not Applicable	355.9	98.0	355.9	98.0
	1 YES	2.6	0.7	358.5	98.8
	2 NO	4.5	1.2	363.0	100.0
Q75_Service Connector	Not Applicable	355.9	98.0	355.9	98.0
	1 YES	5.4	1.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q75_Outside Service Provider	Not Applicable	355.9	98.0	355.9	98.0
	1 YES	0.9	0.2	356.7	98.3
	2 NO	6.3	1.7	363.0	100.0
Q75_Church or other place of worship	Not Applicable	355.9	98.0	355.9	98.0
	1 YES	1.7	0.5	357.6	98.5
	2 NO	5.4	1.5	363.0	100.0
Q75_Somewhere else (specify)	Not Applicable	355.9	98.0	355.9	98.0
	1 YES	0.9	0.2	356.7	98.3
	2 NO	6.3	1.7	363.0	100.0
Q76_Need help with credit history	-3 Missing	3.5	1.0	3.5	1.0
	1 YES	56.7	15.6	60.1	16.6
	2 NO	302.9	83.4	363.0	100.0
Q77_Get help with credit history	Not Applicable	302.9	83.4	302.9	83.4
	-3 Missing	4.4	1.2	307.2	84.6
	1 YES	12.4	3.4	319.6	88.0
	2 NO	43.4	12.0	363.0	100.0
Q78_Relocation Counselor	Not Applicable	350.6	96.6	350.6	96.6
	-3 Missing	0.9	0.2	351.5	96.8
	1 YES	7.0	1.9	358.5	98.8
	2 NO	4.5	1.2	363.0	100.0
Q78_Service Connector	Not Applicable	350.6	96.6	350.6	96.6
	-3 Missing	0.9	0.2	351.5	96.8
	1 YES	7.1	2.0	358.6	98.8
	2 NO	4.4	1.2	363.0	100.0
Q78_Outside Service Provider	Not Applicable	350.6	96.6	350.6	96.6
	-3 Missing	0.9	0.2	351.5	96.8
	1 YES	0.9	0.2	352.4	97.1
	2 NO	10.6	2.9	363.0	100.0
Q78_Church or other place of worship	Not Applicable	350.6	96.6	350.6	96.6
	-3 Missing	0.9	0.2	351.5	96.8
	1 YES	1.7	0.5	353.2	97.3
	2 NO	9.8	2.7	363.0	100.0
Q78_Somewhere else (specify)	Not Applicable	350.6	96.6	350.6	96.6
	-3 Missing	0.9	0.2	351.5	96.8
	1 YES	2.6	0.7	354.1	97.6
	2 NO	8.9	2.5	363.0	100.0
Q79_Need help finding child care	-3 Missing	3.8	1.0	3.8	1.0
	-2 Dont Know	0.9	0.2	4.7	1.3
	1 YES	4.5	1.2	9.2	2.5
	2 NO	353.8	97.5	363.0	100.0
Q80_Get help child care	Not Applicable	354.7	97.7	354.7	97.7
	-3 Missing	3.8	1.0	358.5	98.8
	1 YES	0.9	0.2	359.4	99.0
	2 NO	3.6	1.0	363.0	100.0

Q81_Relocation Counselor	Not Applicable	362.1	99.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q81_Service Connector	Not Applicable	362.1	99.8	362.1	99.8
	1 YES	0.9	0.2	363.0	100.0
Q81_Outside Service Provider	Not Applicable	362.1	99.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q81_Church or other place of worship	Not Applicable	362.1	99.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q81_Somewhere else (specify)	Not Applicable	362.1	99.8	362.1	99.8
	1 YES	0.9	0.2	363.0	100.0
Q88_help find doctor	-3 Missing	1.9	0.5	1.9	0.5
	1 YES	8.0	2.2	9.9	2.7
	2 NO	353.1	97.3	363.0	100.0
Q89_get help doctor	Not Applicable	353.1	97.3	353.1	97.3
	1 YES	2.8	0.8	355.9	98.0
	2 NO	7.1	2.0	363.0	100.0
Q90_Relocation Counselor	Not Applicable	360.2	99.2	360.2	99.2
	2 NO	2.8	0.8	363.0	100.0
Q90_Service Connector	Not Applicable	360.2	99.2	360.2	99.2
	2 NO	2.8	0.8	363.0	100.0
Q90_Outside Service Provider	Not Applicable	360.2	99.2	360.2	99.2
	2 NO	2.8	0.8	363.0	100.0
Q90_Church or other place of worship	Not Applicable	360.2	99.2	360.2	99.2
	2 NO	2.8	0.8	363.0	100.0
Q90_Somewhereelse (specify)	Not Applicable	360.2	99.2	360.2	99.2
	1 YES	2.8	0.8	363.0	100.0
Q91_Need help mental health	-3 Missing	2.6	0.7	2.6	0.7
	-2 Dont Know	0.9	0.2	3.5	1.0
	1 YES	19.8	5.5	23.3	6.4
	2 NO	339.7	93.6	363.0	100.0
Q92_Get help mental health	Not Applicable	340.6	93.8	340.6	93.8
	-3 Missing	2.6	0.7	343.2	94.6
	1 YES	12.7	3.5	355.9	98.0
	2 NO	7.1	2.0	363.0	100.0
Q93_Relocation Counselor	Not Applicable	350.3	96.5	350.3	96.5
	-3 Missing	0.9	0.2	351.2	96.8
	1 YES	0.9	0.2	352.1	97.0
	2 NO	10.9	3.0	363.0	100.0
Q93_Service Connector	Not Applicable	350.3	96.5	350.3	96.5
	-3 Missing	0.9	0.2	351.2	96.8
	1 YES	3.8	1.0	355.0	97.8
	2 NO	8.0	2.2	363.0	100.0
Q93_Outside Service Provider	Not Applicable	350.3	96.5	350.3	96.5
	-3 Missing	0.9	0.2	351.2	96.8
	1 YES	2.6	0.7	353.8	97.5
	2 NO	9.2	2.5	363.0	100.0
Q93_Church or other place of worship	Not Applicable	350.3	96.5	350.3	96.5
	-3 Missing	0.9	0.2	351.2	96.8
	2 NO	11.8	3.3	363.0	100.0
Q93_Somewhere else (specify)	Not Applicable	350.3	96.5	350.3	96.5
	-3 Missing	0.9	0.2	351.2	96.8
	1 YES	6.4	1.8	357.6	98.5
	2 NO	5.4	1.5	363.0	100.0
Q94_Need help drugs	-3 Missing	12.5	3.5	12.5	3.5
	1 YES	2.6	0.7	15.1	4.2
	2 NO	347.9	95.8	363.0	100.0
Q95_Get help drugs	Not Applicable	357.6	98.5	357.6	98.5
	-3 Missing	2.8	0.8	360.4	99.3
	1 YES	0.9	0.2	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0

Q96_Relocation Counselor	Not Applicable	362.1	99.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q96_Service Connector	Not Applicable	362.1	99.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q96_Outside Service Provider	Not Applicable	362.1	99.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q96_Church or other place of worship	Not Applicable	362.1	99.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q96_Somewhere else (specify)	Not Applicable	362.1	99.8	362.1	99.8
	1 YES	0.9	0.2	363.0	100.0
Q97_Need help domestic violence	1 YES	3.6	1.0	3.6	1.0
	2 NO	359.4	99.0	363.0	100.0
Q98_Get help domestic violence	Not Applicable	359.4	99.0	359.4	99.0
	1 YES	3.6	1.0	363.0	100.0
Q99_Relocation Counselor	Not Applicable	359.4	99.0	359.4	99.0
	2 NO	3.6	1.0	363.0	100.0
Q99_Service Connector	Not Applicable	359.4	99.0	359.4	99.0
	2 NO	3.6	1.0	363.0	100.0
Q99_Outside Service Provider	Not Applicable	359.4	99.0	359.4	99.0
	1 YES	1.9	0.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q99_Church or other place of worship	Not Applicable	359.4	99.0	359.4	99.0
	1 YES	2.8	0.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q99_Somewhere else (specify)	Not Applicable	359.4	99.0	359.4	99.0
	1 YES	2.8	0.8	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q100_Need legal assistance	-3 Missing	4.7	1.3	4.7	1.3
	1 YES	14.3	3.9	18.9	5.2
	2 NO	344.1	94.8	363.0	100.0
Q101_Get legal assistance	Not Applicable	344.1	94.8	344.1	94.8
	-3 Missing	4.7	1.3	348.7	96.1
	1 YES	5.5	1.5	354.3	97.6
	2 NO	8.7	2.4	363.0	100.0
Q102_Relocation Counselor	Not Applicable	357.5	98.5	357.5	98.5
	2 NO	5.5	1.5	363.0	100.0
Q102_Service Connector	Not Applicable	357.5	98.5	357.5	98.5
	1 YES	3.8	1.0	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q102_Outside Service Provider	Not Applicable	357.5	98.5	357.5	98.5
	2 NO	5.5	1.5	363.0	100.0
Q102_Church or other place of worship	Not Applicable	357.5	98.5	357.5	98.5
	2 NO	5.5	1.5	363.0	100.0
Q102_Somewhere else (specify)	Not Applicable	357.5	98.5	357.5	98.5
	1 YES	1.7	0.5	359.2	99.0
	2 NO	3.8	1.0	363.0	100.0
Q103_Need help anything else	1 YES	16.0	4.4	16.0	4.4
	2 NO	347.0	95.6	363.0	100.0
Q105_Get help OTHER	Not Applicable	347.0	95.6	347.0	95.6
	1 YES	2.6	0.7	349.6	96.3
	2 NO	13.4	3.7	363.0	100.0

Q106_Relocation Counselor	Not Applicable	360.4	99.3	360.4	99.3
	1 YES	0.9	0.2	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q106_Service Connector	Not Applicable	360.4	99.3	360.4	99.3
	1 YES	0.9	0.2	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q106_Outside Service Provider	Not Applicable	360.4	99.3	360.4	99.3
	2 NO	2.6	0.7	363.0	100.0
Q106_Church or other place of worship	Not Applicable	360.4	99.3	360.4	99.3
	2 NO	2.6	0.7	363.0	100.0
Q106_Somewhere else (specify)	Not Applicable	360.4	99.3	360.4	99.3
	1 YES	0.9	0.2	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III
Section 6: Current Housing Unit and Neighborhood

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q107_How much info have about neighborhood	Not Applicable	109.9	30.3	109.9	30.3
	-3 Missing	1.9	0.5	111.8	30.8
	1 A lot	93.3	25.7	205.2	56.5
	2 Some	49.8	13.7	255.0	70.2
	3 A little	29.4	8.1	284.4	78.3
	4 Nothing	78.6	21.7	363.0	100.0
Q108a_Employment services	Not Applicable	109.9	30.3	109.9	30.3
	-2 Dont Know	6.1	1.7	116.1	32.0
	1 A lot	50.2	13.8	166.3	45.8
	2 Some	27.5	7.6	193.8	53.4
	3 A little	27.1	7.5	220.9	60.9
	4 None	142.1	39.1	363.0	100.0
Q108b_Job training centers	Not Applicable	109.9	30.3	109.9	30.3
	-2 Dont Know	7.9	2.2	117.8	32.5
	1 A lot	42.2	11.6	160.0	44.1
	2 Some	21.3	5.9	181.3	49.9
	3 A little	20.2	5.6	201.5	55.5
	4 None	161.5	44.5	363.0	100.0
Q108c_Health clinics	Not Applicable	109.9	30.3	109.9	30.3
	-2 Dont Know	3.5	1.0	113.4	31.3
	1 A lot	67.0	18.5	180.4	49.7
	2 Some	25.8	7.1	206.2	56.8
	3 A little	24.8	6.8	230.9	63.6
	4 None	132.1	36.4	363.0	100.0
Q108d_Counseling services	Not Applicable	109.9	30.3	109.9	30.3
	-2 Dont Know	4.4	1.2	114.3	31.5
	1 A lot	47.5	13.1	161.8	44.6
	2 Some	21.3	5.9	183.0	50.4
	3 A little	21.3	5.9	204.3	56.3
	4 None	158.7	43.7	363.0	100.0
Q108e_Access to public transportation	Not Applicable	109.9	30.3	109.9	30.3
	-2 Dont Know	1.7	0.5	111.7	30.8
	1 A lot	138.6	38.2	250.3	69.0
	2 Some	35.5	9.8	285.8	78.8
	3 A little	25.5	7.0	311.3	85.8
	4 None	51.7	14.2	363.0	100.0
Q108f_Child care services	Not Applicable	109.9	30.3	109.9	30.3
	-2 Dont Know	5.4	1.5	115.3	31.8
	1 A lot	47.5	13.1	162.8	44.9
	2 Some	23.3	6.4	186.1	51.3
	3 A little	15.7	4.3	201.8	55.6
	4 None	161.2	44.4	363.0	100.0
Q109_Want to know more about neighborhood	Not Applicable	109.9	30.3	109.9	30.3
	-3 Missing	1.7	0.5	111.7	30.8
	-2 Dont Know	1.7	0.5	113.4	31.3
	1 YES	102.6	28.3	216.1	59.5
	2 NO	146.9	40.5	363.0	100.0
Q111_Condition of unit when you moved in	Not Applicable	98.3	27.1	98.3	27.1
	-3 Missing	0.9	0.2	99.2	27.3
	1 Excellent condition	95.1	26.2	194.3	53.5
	2 Good condition	88.7	24.4	282.9	77.9
	3 Fair condition	49.2	13.6	332.1	91.5
	4 Poor condition	14.3	3.9	346.4	95.4
	5 Has not moved	16.6	4.6	363.0	100.0

Q112a_Cooking stove or oven available and working in unit	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	1 Available and working	177.8	49.0	293.5	80.9
	2 Available but not working	6.4	1.8	299.9	82.6
	3 Not available	63.1	17.4	363.0	100.0
Q112b_Refrigerator available and working in unit	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	1 Available and working	176.7	48.7	292.5	80.6
	2 Available but not working	5.4	1.5	297.9	82.1
	3 Not available	65.1	17.9	363.0	100.0
Q112c_Kitchen sink available and working in unit	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	1 Available and working	241.0	66.4	356.7	98.3
	2 Available but not working	6.3	1.7	363.0	100.0
Q112d_Adequate heat available and working in unit	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	-2 Dont Know	3.6	1.0	119.4	32.9
	1 Available and working	217.8	60.0	337.2	92.9
	2 Available but not working	17.8	4.9	355.0	97.8
	3 Not available	8.0	2.2	363.0	100.0
Q112e_Laundry facilities available and working in unit	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	-2 Dont Know	3.5	1.0	119.3	32.9
	1 Available and working	83.6	23.0	202.9	55.9
	2 Available but not working	3.6	1.0	206.5	56.9
	3 Not available	156.5	43.1	363.0	100.0
Q113_How many bedrooms in unit	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	3.6	1.0	118.5	32.7
	1	36.5	10.1	155.1	42.7
	2	57.9	16.0	213.0	58.7
	3	101.6	28.0	314.7	86.7
	4	31.4	8.7	346.1	95.4
	5	9.8	2.7	355.9	98.0
	6	0.9	0.2	356.7	98.3
	7	3.6	1.0	360.4	99.3
	8	1.7	0.5	362.1	99.8
Q114_Amount of bedrooms	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	-2 Dont Know	3.6	1.0	119.4	32.9
	1 More	103.8	28.6	223.2	61.5
	2 Less	39.3	10.8	262.5	72.3
	3 Same	100.5	27.7	363.0	100.0
Q115_Apartment better or worse	Not Applicable	114.9	31.7	114.9	31.7
	-3 Missing	0.9	0.2	115.8	31.9
	-2 Dont Know	3.6	1.0	119.4	32.9
	1 Better	162.9	44.9	282.4	77.8
	2 Worse	24.2	6.7	306.5	84.4
	3 About the same	56.5	15.6	363.0	100.0
Q116_Neighborhood better or worse	Not Applicable	126.6	34.9	126.6	34.9
	-2 Dont Know	16.3	4.5	142.9	39.4
	1 Better	116.3	32.1	259.2	71.4
	2 Worse	7.1	2.0	266.3	73.4
	3 About the same	96.7	26.6	363.0	100.0

Q117_How well does Prop Mgr maintain building	Not Applicable	126.6	34.9	126.6	34.9
	-3 Missing	1.7	0.5	128.3	35.3
	-2 Dont Know	5.4	1.5	133.7	36.8
	1 Very well maintained	87.2	24.0	220.9	60.9
	2 Well maintained	102.5	28.2	323.4	89.1
	3 Poorly maintained	28.7	7.9	352.1	97.0
	4 Very poorly maintained	10.9	3.0	363.0	100.0
Q118_Does PropMgr treat you the same	Not Applicable	126.6	34.9	126.6	34.9
	-3 Missing	1.7	0.5	128.3	35.3
	-2 Dont Know	19.7	5.4	148.0	40.8
	1 The same	156.1	43.0	304.0	83.8
	2 Better	18.8	5.2	322.8	88.9
	3 Worse	14.4	4.0	337.2	92.9
	4 NO OTHER TENANTS	25.8	7.1	363.0	100.0
Q119_Closer to family and friends	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	48.2	13.3	261.2	72.0
	2 NO	101.8	28.0	363.0	100.0
Q119_Children can go to a better school	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	44.4	12.2	257.5	70.9
	2 NO	105.5	29.1	363.0	100.0
Q119_Better child care	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	7.9	2.2	220.9	60.9
	2 NO	142.1	39.1	363.0	100.0
Q119_Better access to jobs	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	22.3	6.1	235.3	64.8
	2 NO	127.7	35.2	363.0	100.0
Q119_Good transportation	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	66.5	18.3	279.6	77.0
	2 NO	83.4	23.0	363.0	100.0
Q119_Safer neighborhood	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	81.0	22.3	294.0	81.0
	2 NO	69.0	19.0	363.0	100.0
Q119_Better access to social services	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	14.1	3.9	227.2	62.6
	2 NO	135.8	37.4	363.0	100.0
Q119_Shopping	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	62.8	17.3	275.8	76.0
	2 NO	87.2	24.0	363.0	100.0
Q119_Nicer apartment	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	112.1	30.9	325.2	89.6
	2 NO	37.8	10.4	363.0	100.0

Q119_OTHER	Not Applicable	209.4	57.7	209.4	57.7
	-2 Dont Know	2.8	0.8	212.2	58.5
	-1 Refused	0.9	0.2	213.0	58.7
	1 YES	14.4	4.0	227.4	62.7
	2 NO	135.6	37.3	363.0	100.0
Q120_ Leaving family and friends	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	17.8	4.9	227.2	62.6
	2 NO	135.8	37.4	363.0	100.0
Q120_ Children going to a new school	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	19.9	5.5	229.3	63.2
	2 NO	133.7	36.8	363.0	100.0
Q120_ Children changing or losing child care	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	3.6	1.0	213.0	58.7
	2 NO	150.0	41.3	363.0	100.0
Q120_ Being faraway from my job	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	9.9	2.7	219.3	60.4
	2 NO	143.7	39.6	363.0	100.0
Q120_ Being far from transportation	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	8.0	2.2	217.4	59.9
	2 NO	145.6	40.1	363.0	100.0
Q120_ Discrimination	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	5.4	1.5	214.8	59.2
	2 NO	148.2	40.8	363.0	100.0
Q120_ Safety/violence in new neighborhood	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	19.7	5.4	229.1	63.1
	2 NO	133.9	36.9	363.0	100.0
Q120_ Financial hardships	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	19.1	5.3	228.5	62.9
	2 NO	134.5	37.1	363.0	100.0
Q120_ Health or personal problems	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	10.8	3.0	220.2	60.7
	2 NO	142.8	39.4	363.0	100.0
Q120_ Not having access to services you need	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	16.3	4.5	225.7	62.2
	2 NO	137.3	37.8	363.0	100.0
Q120_ Not knowing area/unfamiliar/unease	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	22.7	6.3	232.1	63.9
	2 NO	130.9	36.1	363.0	100.0
Q120_ Using your LINK card	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	4.7	1.3	214.1	59.0
	2 NO	148.9	41.0	363.0	100.0
Q120_ Accessing TANF office	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	7.3	2.0	216.7	59.7
	2 NO	146.3	40.3	363.0	100.0
Q120_ Loss of resource for emergency cash asst	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	4.5	1.2	213.9	58.9
	2 NO	149.1	41.1	363.0	100.0
Q120_ Too far from old neighborhood	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	10.8	3.0	220.2	60.7
	2 NO	142.8	39.4	363.0	100.0
Q120_ Other (specify)	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	4.5	1.2	213.9	58.9
	2 NO	149.1	41.1	363.0	100.0
Q120_ Noproblems	Not Applicable	209.4	57.7	209.4	57.7
	1 YES	79.2	21.8	288.6	79.5
	2 NO	74.4	20.5	363.0	100.0

Q121_Difficulty to work	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	-2 Dont Know	0.9	0.2	14.1	3.9
	1 YES	10.0	2.8	24.2	6.7
	2 NO	215.8	59.5	240.0	66.1
	3 DO NOT WORK	123.0	33.9	363.0	100.0
Q122_Its too far away	Not Applicable	352.1	97.0	352.1	97.0
	-3 Missing	0.9	0.2	353.0	97.2
	1 YES	5.5	1.5	358.5	98.8
	2 NO	4.5	1.2	363.0	100.0
Q122_You dont have access to transportation	Not Applicable	352.1	97.0	352.1	97.0
	-3 Missing	0.9	0.2	353.0	97.2
	1 YES	0.9	0.2	353.8	97.5
	2 NO	9.2	2.5	363.0	100.0
Q122_Transportation is unreliable	Not Applicable	352.1	97.0	352.1	97.0
	-3 Missing	0.9	0.2	353.0	97.2
	1 YES	3.8	1.0	356.7	98.3
	2 NO	6.3	1.7	363.0	100.0
Q122_Transportation is too expensive	Not Applicable	352.1	97.0	352.1	97.0
	-3 Missing	0.9	0.2	353.0	97.2
	1 YES	2.8	0.8	355.7	98.0
	2 NO	7.3	2.0	363.0	100.0
Q122_Something else (specify)	Not Applicable	352.1	97.0	352.1	97.0
	-3 Missing	0.9	0.2	353.0	97.2
	1 YES	0.9	0.2	353.8	97.5
	2 NO	9.2	2.5	363.0	100.0
Q123_Difficulty to school	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	2.8	0.8	15.1	4.2
	1 YES	14.3	3.9	29.4	8.1
	2 NO	250.9	69.1	280.3	77.2
	3 DO NOT GO TO SCHOOL	82.7	22.8	363.0	100.0
Q124_Its too far away	Not Applicable	346.0	95.3	346.0	95.3
	-3 Missing	2.8	0.8	348.7	96.1
	1 YES	6.3	1.7	355.0	97.8
	2 NO	8.0	2.2	363.0	100.0
Q124_You dont have access to transportation	Not Applicable	346.0	95.3	346.0	95.3
	-3 Missing	2.8	0.8	348.7	96.1
	1 YES	2.6	0.7	351.4	96.8
	2 NO	11.6	3.2	363.0	100.0
Q124_Transportation is unreliable	Not Applicable	346.0	95.3	346.0	95.3
	-3 Missing	2.8	0.8	348.7	96.1
	1 YES	0.9	0.2	349.6	96.3
	2 NO	13.4	3.7	363.0	100.0
Q124_Transportation is too expensive	Not Applicable	346.0	95.3	346.0	95.3
	-3 Missing	2.8	0.8	348.7	96.1
	1 YES	9.0	2.5	357.8	98.6
	2 NO	5.2	1.4	363.0	100.0
Q124_Something else (specify)	Not Applicable	346.0	95.3	346.0	95.3
	-3 Missing	2.8	0.8	348.7	96.1
	1 YES	1.7	0.5	350.5	96.6
	2 NO	12.5	3.5	363.0	100.0
Q125_Difficulty to church	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	1 YES	15.9	4.4	29.1	8.0
	2 NO	306.6	84.5	335.8	92.5
	3 DO NOT GO TO CHURCH	27.2	7.5	363.0	100.0

Q126_Its too far away	Not Applicable	346.3	95.4	346.3	95.4
	-3 Missing	1.7	0.5	348.0	95.9
	1 YES	3.6	1.0	351.6	96.9
	2 NO	11.4	3.1	363.0	100.0
Q126_You dont have access to transportation	Not Applicable	346.3	95.4	346.3	95.4
	-3 Missing	1.7	0.5	348.0	95.9
	1 YES	8.0	2.2	356.0	98.1
	2 NO	7.0	1.9	363.0	100.0
Q126_Transportation is unreliable	Not Applicable	346.3	95.4	346.3	95.4
	-3 Missing	1.7	0.5	348.0	95.9
	1 YES	0.9	0.2	348.9	96.1
	2 NO	14.1	3.9	363.0	100.0
Q126_Transportation is too expensive	Not Applicable	346.3	95.4	346.3	95.4
	-3 Missing	1.7	0.5	348.0	95.9
	1 YES	4.5	1.2	352.5	97.1
	2 NO	10.5	2.9	363.0	100.0
Q126_Something else (specify)	Not Applicable	346.3	95.4	346.3	95.4
	-3 Missing	1.7	0.5	348.0	95.9
	1 YES	2.6	0.7	350.6	96.6
	2 NO	12.4	3.4	363.0	100.0
Q127_Difficulty to shopping	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	5.4	1.5	17.8	4.9
	1 YES	32.9	9.1	50.7	14.0
	2 NO	307.7	84.8	358.3	98.7
	3 DO NOT GO SHOPPING	4.7	1.3	363.0	100.0
Q128_Its too far away	Not Applicable	324.7	89.5	324.7	89.5
	-3 Missing	6.3	1.7	331.0	91.2
	1 YES	16.0	4.4	347.0	95.6
	2 NO	16.0	4.4	363.0	100.0
Q128_You dont have access to transportation	Not Applicable	324.7	89.5	324.7	89.5
	-3 Missing	6.3	1.7	331.0	91.2
	1 YES	13.5	3.7	344.5	94.9
	2 NO	18.5	5.1	363.0	100.0
Q128_Transportation is unreliable	Not Applicable	324.7	89.5	324.7	89.5
	-3 Missing	6.3	1.7	331.0	91.2
	1 YES	1.7	0.5	332.7	91.7
	2 NO	30.3	8.3	363.0	100.0
Q128_Transportation is too expensive	Not Applicable	324.7	89.5	324.7	89.5
	-3 Missing	6.3	1.7	331.0	91.2
	1 YES	3.6	1.0	334.6	92.2
	2 NO	28.4	7.8	363.0	100.0
Q128_Something else (specify)	Not Applicable	324.7	89.5	324.7	89.5
	-3 Missing	6.3	1.7	331.0	91.2
	1 YES	2.6	0.7	333.6	91.9
	2 NO	29.4	8.1	363.0	100.0
Q129_Difficulty to homes	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	1 YES	23.2	6.4	36.4	10.0
	2 NO	322.1	88.7	358.5	98.8
	3 DO NOT VISIT FRIENDS AND RELATIVES	4.5	1.2	363.0	100.0

Q130_Its too far away	Not Applicable	339.0	93.4	339.0	93.4
	-3 Missing	0.9	0.2	339.8	93.6
	1 YES	8.1	2.3	348.0	95.9
	2 NO	15.0	4.1	363.0	100.0
Q130_You dont have access to transportation	Not Applicable	339.0	93.4	339.0	93.4
	-3 Missing	0.9	0.2	339.8	93.6
	1 YES	10.8	3.0	350.6	96.6
	2 NO	12.4	3.4	363.0	100.0
Q130_Transportation is unreliable	Not Applicable	339.0	93.4	339.0	93.4
	-3 Missing	0.9	0.2	339.8	93.6
	1 YES	4.4	1.2	344.2	94.8
	2 NO	18.8	5.2	363.0	100.0
Q130_Transportation is too expensive	Not Applicable	339.0	93.4	339.0	93.4
	-3 Missing	0.9	0.2	339.8	93.6
	1 YES	3.6	1.0	343.5	94.6
	2 NO	19.5	5.4	363.0	100.0
Q130_Something else (specify)	Not Applicable	339.0	93.4	339.0	93.4
	-3 Missing	0.9	0.2	339.8	93.6
	1 YES	0.9	0.2	340.7	93.9
	2 NO	22.3	6.1	363.0	100.0
Q133a_How much problem drinking in public	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	-2 Dont Know	23.3	6.4	36.5	10.1
	1 Big problem	57.1	15.7	93.6	25.8
	2 Somewhat of a problem	80.2	22.1	173.8	47.9
	3 No problem	189.2	52.1	363.0	100.0
Q133b_How much problem selling or using drugs	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	-2 Dont Know	29.6	8.1	42.8	11.8
	1 Big problem	121.0	33.3	163.8	45.1
	2 Somewhat of a problem	69.5	19.1	233.3	64.3
	3 No problem	129.7	35.7	363.0	100.0
Q133c_How much problem teenagers disturbance	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	-2 Dont Know	15.1	4.2	28.4	7.8
	1 Big problem	73.4	20.2	101.8	28.0
	2 Somewhat of a problem	72.1	19.9	173.8	47.9
	3 No problem	189.2	52.1	363.0	100.0
Q133d_How much problem Litter	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	1.7	0.5	14.1	3.9
	-2 Dont Know	2.6	0.7	16.7	4.6
	1 Big problem	69.5	19.1	86.2	23.8
	2 Somewhat of a problem	84.3	23.2	170.5	47.0
	3 No problem	192.5	53.0	363.0	100.0
Q133e_How much problem Graffiti	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	-2 Dont Know	4.4	1.2	17.6	4.9
	1 Big problem	39.0	10.8	56.7	15.6
	2 Somewhat of a problem	57.4	15.8	114.0	31.4
	3 No problem	249.0	68.6	363.0	100.0
Q133f_How much problem Vacant housing	Not Applicable	12.4	3.4	12.4	3.4
	-3 Missing	0.9	0.2	13.3	3.7
	-2 Dont Know	6.1	1.7	19.4	5.3
	1 Big problem	54.2	14.9	73.5	20.3
	2 Somewhat of a problem	51.8	14.3	125.4	34.5
	3 No problem	237.6	65.5	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III
Section 7: Health Assessment

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q134_ General state of health	1 Excellent	67.8	18.7	67.8	18.7
	2 Very good	60.3	16.6	128.1	35.3
	3 Good	92.5	25.5	220.6	60.8
	4 Fair	112.1	30.9	332.7	91.7
	5 Poor	30.3	8.3	363.0	100.0
Q135_ Health compared to one year ago	1 Much better	59.3	16.3	59.3	16.3
	2 About the same	261.8	72.1	321.1	88.5
	3 Much worse	41.9	11.6	363.0	100.0
Q136_ How often nervous or on edge	1 Very often	41.1	11.3	41.1	11.3
	2 Fairly often	41.1	11.3	82.1	22.6
	3 Occasionally	109.9	30.3	192.1	52.9
	4 Hardly ever	170.9	47.1	363.0	100.0
Q137_ How often sad or blue	1 Very often	41.8	11.5	41.8	11.5
	2 Fairly often	36.4	10.0	78.2	21.5
	3 Occasionally	97.6	26.9	175.7	48.4
	4 Hardly ever	187.3	51.6	363.0	100.0
Q138a_ arthritis or rheumatism	1 YES	120.3	33.1	120.3	33.1
	2 NO	242.7	66.9	363.0	100.0
Q139a_ how much	Not Applicable	242.7	66.9	242.7	66.9
	-3 Missing	0.9	0.2	243.6	67.1
	1 A great deal	33.2	9.1	276.8	76.3
	2 Some	49.8	13.7	326.6	90.0
	3 A little	19.8	5.5	346.4	95.4
	4 Not at all	16.6	4.6	363.0	100.0
Q138b_ ulcers	1 YES	22.9	6.3	22.9	6.3
	2 NO	340.1	93.7	363.0	100.0
Q139b_ how much	Not Applicable	340.1	93.7	340.1	93.7
	1 A great deal	0.9	0.2	341.0	93.9
	2 Some	4.4	1.2	345.4	95.1
	3 A little	4.4	1.2	349.7	96.4
	4 Not at all	13.3	3.7	363.0	100.0
Q138c_ cancer	1 YES	16.2	4.5	16.2	4.5
	2 NO	346.8	95.6	363.0	100.0
Q139c_ how much	Not Applicable	346.8	95.6	346.8	95.6
	1 A great deal	3.6	1.0	350.5	96.6
	2 Some	4.4	1.2	354.9	97.8
	3 A little	0.9	0.2	355.7	98.0
	4 Not at all	7.3	2.0	363.0	100.0
Q138d_ hypertension or high blood	1 YES	151.4	41.7	151.4	41.7
	2 NO	211.6	58.3	363.0	100.0
Q139d_ how much	Not Applicable	211.6	58.3	211.6	58.3
	1 A great deal	21.8	6.0	233.4	64.3
	2 Some	39.8	11.0	273.2	75.3
	3 A little	36.4	10.0	309.6	85.3
	4 Not at all	53.4	14.7	363.0	100.0
Q138e_ diabetes or sugar	1 YES	53.2	14.6	53.2	14.6
	2 NO	309.8	85.4	363.0	100.0
Q139e_ how much	Not Applicable	309.8	85.4	309.8	85.4
	1 A great deal	7.1	2.0	317.0	87.3
	2 Some	18.6	5.1	335.6	92.5
	3 A little	7.9	2.2	343.5	94.6
	4 Not at all	19.5	5.4	363.0	100.0

Q138f_kidney or liver problems	1 YES	19.8	5.5	19.8	5.5
	2 NO	343.2	94.6	363.0	100.0
Q139f_how much	Not Applicable	343.2	94.6	343.2	94.6
	1 A great deal	4.5	1.2	347.7	95.8
	2 Some	4.5	1.2	352.2	97.0
	3 A little	5.4	1.5	357.6	98.5
	4 Not at all	5.4	1.5	363.0	100.0
	-3 Missing	1.9	0.5	1.9	0.5
Q138g_asthma	1 YES	58.3	16.1	60.1	16.6
	2 NO	302.9	83.4	363.0	100.0
	-3 Missing	1.9	0.5	304.7	84.0
Q139g_how much	Not Applicable	302.9	83.4	302.9	83.4
	1 A great deal	17.6	4.9	322.4	88.8
	2 Some	16.7	4.6	339.1	93.4
	3 A little	12.5	3.5	351.6	96.9
	4 Not at all	11.4	3.1	363.0	100.0
	-3 Missing	1.9	0.5	304.7	84.0
Q138h_other respiratory diseases	1 YES	40.0	11.0	40.0	11.0
	2 NO	323.0	89.0	363.0	100.0
Q139h_how much	Not Applicable	323.0	89.0	323.0	89.0
	1 A great deal	16.2	4.5	339.1	93.4
	2 Some	5.4	1.5	344.5	94.9
	3 A little	9.8	2.7	354.3	97.6
	4 Not at all	8.7	2.4	363.0	100.0
Q138i_a stroke	1 YES	18.8	5.2	18.8	5.2
	2 NO	344.2	94.8	363.0	100.0
Q139i_how much	Not Applicable	344.2	94.8	344.2	94.8
	1 A great deal	7.1	2.0	351.4	96.8
	2 Some	4.5	1.2	355.9	98.0
	3 A little	0.9	0.2	356.7	98.3
	4 Not at all	6.3	1.7	363.0	100.0
Q138j_a blood circulation problems	1 YES	40.9	11.3	40.9	11.3
	2 NO	322.1	88.7	363.0	100.0
Q139j_how much	Not Applicable	322.1	88.7	322.1	88.7
	1 A great deal	8.9	2.5	331.0	91.2
	2 Some	15.3	4.2	346.3	95.4
	3 A little	8.7	2.4	355.0	97.8
	4 Not at all	8.0	2.2	363.0	100.0
Q138k_heart trouble or heart attack	1 YES	43.5	12.0	43.5	12.0
	2 NO	319.5	88.0	363.0	100.0
Q139k_how much	Not Applicable	319.5	88.0	319.5	88.0
	1 A great deal	13.7	3.8	333.1	91.8
	2 Some	16.6	4.6	349.7	96.4
	3 A little	4.4	1.2	354.1	97.6
	4 Not at all	8.9	2.5	363.0	100.0
Q138l_sickle cell anemia	1 YES	5.2	1.4	5.2	1.4
	2 NO	357.8	98.6	363.0	100.0
Q139l_how much	Not Applicable	357.8	98.6	357.8	98.6
	4 Not at all	5.2	1.4	363.0	100.0
Q138m_hearing problems	1 YES	36.4	10.0	36.4	10.0
	2 NO	326.6	90.0	363.0	100.0
Q139m_how much	Not Applicable	326.6	90.0	326.6	90.0
	1 A great deal	7.1	2.0	333.7	91.9
	2 Some	9.8	2.7	343.5	94.6
	3 A little	10.8	3.0	354.3	97.6
	4 Not at all	8.7	2.4	363.0	100.0

Q138n_vision problems	1 YES	142.1	39.1	142.1	39.1
	2 NO	220.9	60.9	363.0	100.0
Q139n_how much	Not Applicable	220.9	60.9	220.9	60.9
	-3 Missing	1.7	0.5	222.7	61.3
	1 A great deal	22.7	6.3	245.4	67.6
	2 Some	36.3	10.0	281.6	77.6
	3 A little	32.3	8.9	313.9	86.5
	4 Not at all	49.1	13.5	363.0	100.0
Q138o_emotional or nervous problems	-3 Missing	0.9	0.2	0.9	0.2
	1 YES	57.9	16.0	58.8	16.2
	2 NO	304.2	83.8	363.0	100.0
Q139o_how much	Not Applicable	304.2	83.8	304.2	83.8
	1 A great deal	16.9	4.7	321.1	88.5
	2 Some	31.4	8.7	352.5	97.1
	3 A little	5.2	1.4	357.8	98.6
	4 Not at all	5.2	1.4	363.0	100.0
Q138p_sexually transmitted diseases	-3 Missing	0.9	0.2	0.9	0.2
	1 YES	1.7	0.5	2.6	0.7
	2 NO	360.4	99.3	363.0	100.0
Q139p_how much	Not Applicable	360.4	99.3	360.4	99.3
	-3 Missing	0.9	0.2	361.3	99.5
	4 Not at all	1.7	0.5	363.0	100.0
Q138q_HIV positive or AIDS	-3 Missing	0.9	0.2	0.9	0.2
	2 NO	362.1	99.8	363.0	100.0
Q139q_how much	Not Applicable	362.1	99.8	362.1	99.8
	-3 Missing	0.9	0.2	363.0	100.0
Q138r_other problems	-3 Missing	7.0	1.9	7.0	1.9
	1 YES	54.5	15.0	61.4	16.9
	2 NO	301.6	83.1	363.0	100.0
Q139r_how much	Not Applicable	301.6	83.1	301.6	83.1
	-3 Missing	6.3	1.7	307.8	84.8
	1 A great deal	20.5	5.7	328.3	90.5
	2 Some	17.9	4.9	346.3	95.4
	3 A little	2.6	0.7	348.9	96.1
	4 Not at all	14.1	3.9	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III
Section 8: Children in the Household

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q140_ Any children in household	1 YES	223.9	61.7	223.9	61.7
	2 NO	139.1	38.3	363.0	100.0
Q141_ During past year was Child in school	Not Applicable	139.1	38.3	139.1	38.3
	-3 Missing	1.9	0.5	141.0	38.8
	1 YES	193.4	53.3	334.3	92.1
	2 NO	28.7	7.9	363.0	100.0
Q143_ Grade in school	Not Applicable	167.8	46.2	167.8	46.2
	-2 Dont Know	0.9	0.2	168.6	46.5
	1 Pre-school	20.2	5.6	188.9	52.0
	2 Kindergarten	11.6	3.2	200.5	55.2
	3 1st through 8th grade	113.3	31.2	313.8	86.4
	4 9th grade/Freshman	23.2	6.4	336.9	92.8
	5 10th grade/Sophomore	11.6	3.2	348.6	96.0
	6 11th grade/Junior	10.0	2.8	358.6	98.8
	7 12th grade/Senior	1.7	0.5	360.4	99.3
	9 Other (specify)	2.6	0.7	363.0	100.0
Q144_ How faraway is school now	Not Applicable	167.8	46.2	167.8	46.2
	-2 Dont Know	1.7	0.5	169.5	46.7
	1 Less than 1 mile	80.4	22.1	249.9	68.8
	2 Between 1 and 2 miles	18.5	5.1	268.4	73.9
	3 2 miles or more from your home	94.6	26.1	363.0	100.0
Q145_ Did child transfer schools	Not Applicable	210.7	58.0	210.7	58.0
	1 YES	49.8	13.7	260.5	71.8
	2 NO	102.5	28.2	363.0	100.0
Q146_ Main reason child transferred	Not Applicable	313.2	86.3	313.2	86.3
	-3 Missing	0.9	0.2	314.1	86.5
	1 Closer to new home	37.4	10.3	351.5	96.8
	2 Better education	2.6	0.7	354.1	97.6
	3 No transportation to old school	4.5	1.2	358.6	98.8
	4 Child requested to change school	0.9	0.2	359.5	99.0
	5 Child or parent liked new school better	1.7	0.5	361.3	99.5
Q147_ Enough or not enough information	6 Other (specify)	1.7	0.5	363.0	100.0
	Not Applicable	313.2	86.3	313.2	86.3
	1 Enough information	19.5	5.4	332.7	91.7
Q150_ How far from school before you relocated	2 Not enough information	30.3	8.3	363.0	100.0
	Not Applicable	313.2	86.3	313.2	86.3
	1 Less than 1 mile	45.4	12.5	358.6	98.8
	2 Between 1 and 2 miles	1.7	0.5	360.4	99.3
Q151_ How satisfied with current school	3 2 miles or more from your home	2.6	0.7	363.0	100.0
	Not Applicable	313.2	86.3	313.2	86.3
	-2 Dont Know	2.8	0.8	316.0	87.0
	1 More satisfied with current school	23.9	6.6	339.8	93.6
	2 Less satisfied with current school	11.5	3.2	351.4	96.8
	3 About as satisfied with current school as with previous school	11.6	3.2	363.0	100.0
Q152_ Any problems enrolling child	Not Applicable	313.2	86.3	313.2	86.3
	1 YES	1.7	0.5	314.9	86.8
	2 NO	48.1	13.2	363.0	100.0

Q153_Did child miss days of school	Not Applicable	210.7	58.0	210.7	58.0
	-3 Missing	26.9	7.4	237.6	65.5
	1 YES	23.2	6.4	260.8	71.8
	2 NO	91.7	25.3	352.5	97.1
	3 HAS NOT MOVED	10.5	2.9	363.0	100.0
Q154_How many days did child miss	Not Applicable	312.9	86.2	312.9	86.2
	-3 Missing	9.8	2.7	322.7	88.9
	-2 Dont Know	2.8	0.8	325.4	89.7
	1	3.5	1.0	328.9	90.6
	2	13.5	3.7	342.5	94.3
	3	6.4	1.8	348.9	96.1
	4	2.6	0.7	351.5	96.8
	5	7.1	2.0	358.6	98.8
	7	1.7	0.5	360.4	99.3
	10	1.7	0.5	362.1	99.8
	15	0.9	0.2	363.0	100.0
Q155_Did child miss 10 or more days	Not Applicable	221.2	60.9	221.2	60.9
	-3 Missing	0.9	0.2	222.1	61.2
	1 YES	3.5	1.0	225.6	62.1
	2 NO	137.4	37.9	363.0	100.0
Q156_Does child require child care	Not Applicable	139.1	38.3	139.1	38.3
	-2 Dont Know	0.9	0.2	139.9	38.6
	1 YES	62.6	17.3	202.5	55.8
	2 NO	160.5	44.2	363.0	100.0
Q157_Are you looking for child care	Not Applicable	300.4	82.8	300.4	82.8
	1 YES	10.8	3.0	311.2	85.7
	2 NO	51.8	14.3	363.0	100.0
Q158_Do you have child care arrangements	Not Applicable	311.2	85.7	311.2	85.7
	1 YES	49.2	13.6	360.4	99.3
	2 NO	2.6	0.7	363.0	100.0
Q163_Has child met new friends	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	-2 Dont Know	3.5	1.0	204.7	56.4
	1 Yes	85.0	23.4	289.8	79.8
	2 No	52.6	14.5	342.3	94.3
	3 Child too young	20.7	5.7	363.0	100.0

Q164_Sports	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	56.1	15.4	257.3	70.9
	2 NO	105.7	29.1	363.0	100.0
Q164_Afterschool programs	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	57.4	15.8	258.6	71.2
	2 NO	104.4	28.8	363.0	100.0
Q164_Scouts	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	0.9	0.2	202.1	55.7
	2 NO	160.9	44.3	363.0	100.0
Q164_Art/Music/Dance /Drama programs	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	38.2	10.5	239.4	66.0
	2 NO	123.6	34.1	363.0	100.0
Q164_Tutoring	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	28.5	7.9	229.8	63.3
	2 NO	133.2	36.7	363.0	100.0
Q164_Mentoring	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	7.9	2.2	209.1	57.6
	2 NO	153.9	42.4	363.0	100.0
Q164_None	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	31.4	8.7	232.7	64.1
	2 NO	130.3	35.9	363.0	100.0
Q164_Child too young	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	33.9	9.4	235.2	64.8
	2 NO	127.8	35.2	363.0	100.0
Q164_Other (specify)	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	1 YES	6.1	1.7	207.4	57.1
	2 NO	155.6	42.9	363.0	100.0
Q165_Child positive experiences	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	1.7	0.5	202.1	55.7
	-2 Dont Know	4.5	1.2	206.6	56.9
	1 Yes	55.9	15.4	262.6	72.3
	2 No	67.1	18.5	329.7	90.8
	3 Child too young	33.3	9.2	363.0	100.0
Q167_Has child had difficulties	Not Applicable	200.4	55.2	200.4	55.2
	-3 Missing	0.9	0.2	201.3	55.4
	-2 Dont Know	1.7	0.5	203.0	55.9
	1 YES	13.5	3.7	216.5	59.7
	2 NO	120.3	33.1	336.8	92.8
	3 Child too young	26.2	7.2	363.0	100.0
Q169_Childs current health	Not Applicable	139.1	38.3	139.1	38.3
	-2 Dont Know	0.9	0.2	139.9	38.6
	1 Excellent	123.0	33.9	263.0	72.5
	2 Very good	55.6	15.3	318.6	87.8
	3 Good	34.7	9.6	353.2	97.3
	4 Fair	8.9	2.5	362.1	99.8
	5 Poor	0.9	0.2	363.0	100.0

Q170_Childs health compared to one year	Not Applicable	139.1	38.3	139.1	38.3
	-3 Missing	2.6	0.7	141.7	39.0
	-2 Dont Know	3.5	1.0	145.2	40.0
	1 Much better	44.7	12.3	189.9	52.3
	2 About the same	170.5	47.0	360.4	99.3
	3 Much worse	2.6	0.7	363.0	100.0
Q171_Child have Asthma	Not Applicable	139.1	38.3	139.1	38.3
	-3 Missing	3.8	1.0	142.9	39.4
	-2 Dont Know	3.5	1.0	146.3	40.3
	1 YES	34.8	9.6	181.1	49.9
	2 NO	181.9	50.1	363.0	100.0
Q172_Number of child asthma attacks	Not Applicable	320.9	88.4	320.9	88.4
	-3 Missing	3.8	1.0	324.7	89.5
	-2 Dont Know	3.5	1.0	328.2	90.4
	1 More	0.9	0.2	329.1	90.7
	2 Less	22.3	6.1	351.4	96.8
	3 About the same	11.6	3.2	363.0	100.0
Q173_Safe places outside	Not Applicable	139.1	38.3	139.1	38.3
	-2 Dont Know	19.5	5.4	158.6	43.7
	1 YES	159.1	43.8	317.7	87.5
	2 NO	45.3	12.5	363.0	100.0
Q174_Howsafe outdoors	Not Applicable	139.1	38.3	139.1	38.3
	-3 Missing	4.4	1.2	143.4	39.5
	-2 Dont Know	28.4	7.8	171.8	47.3
	1 Very safe	65.4	18.0	237.2	65.4
	2 Safe	85.9	23.7	323.1	89.0
	3 Unsafe	24.9	6.9	348.0	95.9
	4 Very unsafe	15.0	4.1	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III
Section 9: Overall Satisfaction

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q175_Had special needs	-2 Dont Know	5.2	1.4	5.2	1.4
	1 YES	55.2	15.2	60.4	16.7
	2 NO	302.6	83.4	363.0	100.0
Q176_Special needs considered	Not Applicable	307.8	84.8	307.8	84.8
	-3 Missing	3.6	1.0	311.5	85.8
	-2 Dont Know	3.5	1.0	314.9	86.8
	1 Were	6.3	1.7	321.2	88.5
	2 Were not	41.8	11.5	363.0	100.0
Q179_Treated fairly or not	-2 Dont Know	21.1	5.8	21.1	5.8
	1 Treated fairly	292.1	80.5	313.2	86.3
	2 Not treated fairly	49.8	13.7	363.0	100.0
Q182_CHA showed compassion or not	-3 Missing	6.1	1.7	6.1	1.7
	-2 Dont Know	32.0	8.8	38.2	10.5
	-1 Refused	1.7	0.5	39.9	11.0
	1 Showed compassion	253.6	69.9	293.5	80.9
	2 Did not show compassion	69.5	19.1	363.0	100.0
Q188_Opportunities to improve your life	Not Applicable	128.3	35.3	128.3	35.3
	-3 Missing	10.6	2.9	138.9	38.3
	-2 Dont Know	0.9	0.2	139.8	38.5
	1 Better	141.8	39.1	281.6	77.6
	2 Worse	15.4	4.3	297.0	81.8
	3 About the same	66.0	18.2	363.0	100.0
Q189_Has move benefited you	Not Applicable	128.3	35.3	128.3	35.3
	-3 Missing	10.6	2.9	138.9	38.3
	-2 Dont Know	7.3	2.0	146.2	40.3
	1 YES	132.8	36.6	279.0	76.9
	2 NO	84.0	23.1	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III
Section 10: Demographic Information

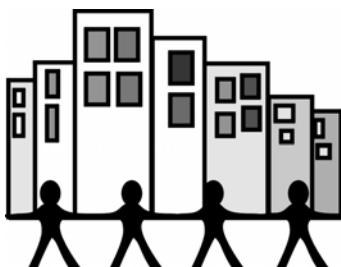
	Questions			Cumulative	
		Frequency	Percent	Frequency	Percent
Q192_R sex	-3 Missing	0.9	0.2	0.9	0.2
	1 Male	56.1	15.4	56.9	15.7
	2 Female	306.1	84.3	363.0	100.0
Q193_Year born	-3 Missing	2.8	0.8	2.8	0.8
	-2 Dont Know	0.9	0.2	3.6	1.0
	1914	0.9	0.2	4.5	1.2
	1915	0.9	0.2	5.4	1.5
	1916	0.9	0.2	6.3	1.7
	1919	1.9	0.5	8.1	2.3
	1920	2.6	0.7	10.8	3.0
	1921	0.9	0.2	11.6	3.2
	1922	0.9	0.2	12.5	3.5
	1923	1.7	0.5	14.3	3.9
	1925	2.6	0.7	16.9	4.7
	1926	2.6	0.7	19.5	5.4
	1927	0.9	0.2	20.4	5.6
	1928	0.9	0.2	21.3	5.9
	1929	1.7	0.5	23.0	6.3
	1930	0.9	0.2	23.9	6.6
	1931	0.9	0.2	24.8	6.8
	1932	0.9	0.2	25.6	7.1
	1933	3.5	1.0	29.1	8.0
	1934	1.7	0.5	30.9	8.5
	1935	7.3	2.0	38.2	10.5
	1936	1.7	0.5	39.9	11.0
	1937	5.4	1.5	45.3	12.5
	1938	5.4	1.5	50.7	14.0
	1939	6.4	1.8	57.1	15.7
	1940	3.5	1.0	60.6	16.7
	1941	5.4	1.5	66.0	18.2
	1942	9.9	2.7	75.9	20.9
	1943	1.7	0.5	77.6	21.4
	1944	2.6	0.7	80.2	22.1
	1945	9.9	2.7	90.1	24.8
	1946	3.5	1.0	93.6	25.8
	1947	4.5	1.2	98.1	27.0
	1948	5.4	1.5	103.5	28.5
	1949	3.5	1.0	107.0	29.5
	1950	7.0	1.9	114.0	31.4
	1951	5.2	1.4	119.3	32.9
	1952	7.0	1.9	126.2	34.8
	1953	8.1	2.3	134.4	37.0
	1954	5.2	1.4	139.6	38.5
	1955	7.1	2.0	146.8	40.4
	1956	3.6	1.0	150.4	41.4
	1957	8.0	2.2	158.4	43.6
	1958	12.4	3.4	170.8	47.1
	1959	14.3	3.9	185.1	51.0
	1960	13.4	3.7	198.5	54.7
	1961	7.0	1.9	205.5	56.6
	1962	8.9	2.5	214.3	59.1
	1963	13.4	3.7	227.7	62.7
	1964	11.8	3.3	239.5	66.0
	1965	8.7	2.4	248.3	68.4
	1966	7.4	2.0	255.7	70.4

	1967	9.6	2.7	265.3	73.1
	1968	7.1	2.0	272.4	75.1
	1969	7.0	1.9	279.4	77.0
	1970	8.0	2.2	287.4	79.2
	1971	7.9	2.2	295.3	81.4
	1972	11.4	3.1	306.7	84.5
	1973	10.6	2.9	317.3	87.4
	1974	7.1	2.0	324.4	89.4
	1975	7.1	2.0	331.6	91.3
	1976	11.8	3.3	343.3	94.6
	1977	8.9	2.5	352.2	97.0
	1978	2.6	0.7	354.9	97.8
	1979	1.7	0.5	356.6	98.2
	1980	2.8	0.8	359.4	99.0
	1981	1.7	0.5	361.1	99.5
	1983	1.9	0.5	363.0	100.0
Q194_Hispanic Latino or Spanish origin	-2 Dont Know	0.9	0.2	0.9	0.2
	1 YES	9.0	2.5	9.9	2.7
	2 NO	353.1	97.3	363.0	100.0
Q195_White	-3 Missing	0.9	0.2	0.9	0.2
	1 YES	19.2	5.3	20.1	5.5
	2 NO	342.9	94.5	363.0	100.0
Q195_Black/African American	-3 Missing	0.9	0.2	0.9	0.2
	1 YES	328.7	90.5	329.5	90.8
	2 NO	33.5	9.2	363.0	100.0
Q195_Asian/Pacific Islander	-3 Missing	0.9	0.2	0.9	0.2
	2 NO	362.1	99.8	363.0	100.0
Q195_Alaskan Native/American (Native) Indian	-3 Missing	0.9	0.2	0.9	0.2
	1 YES	1.7	0.5	2.6	0.7
	2 NO	360.4	99.3	363.0	100.0
Q195_Other (specify)	-3 Missing	0.9	0.2	0.9	0.2
	1 YES	14.3	3.9	15.1	4.2
	2 NO	347.9	95.8	363.0	100.0
Q196_Highestlevel of education	-1 Refused	1.7	0.5	1.7	0.5
	1 Eighth grade or less	21.5	5.9	23.3	6.4
	2 Beyond eighth grade but not high school graduation	142.7	39.3	166.0	45.7
	3 GED	21.7	6.0	187.7	51.7
	4 High school graduation	97.4	26.8	285.1	78.5
	5 Trade or vocational school	10.5	2.9	295.6	81.4
	6 One to three years of college	58.7	16.2	354.3	97.6
	7 Graduated four year college	6.1	1.7	360.4	99.3
	8 Some graduate education	0.9	0.2	361.3	99.5
	9 Graduate degree	1.7	0.5	363.0	100.0
Q197_Marital status	-1 Refused	0.9	0.2	0.9	0.2
	1 Married	34.1	9.4	34.9	9.6
	2 Widowed	41.6	11.5	76.6	21.1
	3 Divorced	54.3	15.0	130.9	36.1
	4 Separated	42.8	11.8	173.7	47.9
	5 Never married	189.3	52.2	363.0	100.0
Q198_Total household income	-2 Don't Know	28.4	7.8	28.4	7.8
	-1 Refused	4.5	1.2	32.9	9.1
	\$0-3,999	116.5	32.1	149.4	41.2
	\$4,000-7,999	94.4	26.0	243.7	67.2
	\$8,000-15,999	63.1	17.4	306.8	84.5
	\$16,000-27,999	35.8	9.9	342.6	94.4
	\$28,000-35,999	14.1	3.9	356.7	98.3
	Over \$36,000	6.3	1.7	363.0	100.0

APPENDIX B-1
Resident Relocation Survey
Phase III Other Resident Questionnaire

Resident Relocation Survey

Other Resident Questionnaire



FI Name: _____
FI ID# _____
Interview Date _____ / _____ / _____
Final Disposition Code _____

Leaseholder Case ID#: _____
Name: _____
Current Address: _____
FOR OFFICE USE ONLY:
AQID # _____

**Conducted by
A National Organization for Research
At the University of Chicago**

N O R C
*A national organization for research
at the University of Chicago*

BEGIN TIME: _____:_____
END TIME: _____:_____

Section 1: Informed Consent

As part of a survey sponsored by the MacArthur Foundation we are interviewing leaseholders and nonleaseholders who are relocating this year. You have been randomly chosen from this household to take part in this survey. The survey will take about 20 minutes. It is completely up to you to decide whether you want to do the survey. Whether or not you decide to participate, you will not lose any rights or services you are entitled to.

If you decide to participate, your answers will let us know how the relocation is affecting members of the household besides the leaseholders. Your answers may also be used to improve relocations that are planned for the future. During the survey, you may skip any question you do not want to answer and you may stop the interview at any time.

We will keep the information you give us private. The CHA will not be able to link your name with any answers you give. Any reports released on this survey will summarize the findings, without giving names or other information that would identify you.

If you have any questions about this study or about the relocation project, please call our toll-free number, 1-866-264-8222. You can find this number in our brochure. You can also call our Internal Review Board Committee toll free number at (866) 309-0542.

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Section 2: Social Services

The first section asks questions about social services you may need.

1. During the relocation process did you need help with anything related to employment?

YES1
 NO2 → SKIP TO Q4
 DON'T KNOWDK → SKIP TO Q4
 REFUSED REF → SKIP TO Q4

2. Did you get the help that you needed?

YES1
 NO2 → SKIP TO Q4
 DON'T KNOWDK → SKIP TO Q4
 REFUSED REF → SKIP TO Q4

3. From Showcard H tell me the numbers next to the all of the people or places that helped you?

RELOCATION COUNSELOR1
 SERVICE CONNECTOR2
 OUTSIDE SERVICE PROVIDER3
 CHURCH OR OTHER PLACE OF WORSHIP4
 SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

4. During the relocation process did you need help with anything related to your health care?

YES1
 NO2 → SKIP TO Q7
 DON'T KNOWDK → SKIP TO Q7
 REFUSED REF → SKIP TO Q7

5. Did you get the help that you needed?

YES1
NO2 → SKIP TO Q7
DON'T KNOWDK → SKIP TO Q7
REFUSED REF → SKIP TO Q7

6. From Showcard H tell me the numbers next to the all of the people or places that helped you?

RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5

SHOWCARD H

7. During the relocation process did you need help with anything related to child care?

YES1
NO2 → SKIP TO Q10
DON'T KNOWDK → SKIP TO Q10
REFUSED REF → SKIP TO Q10

8. Did you get the help that you needed?

YES1
NO2 → SKIP TO Q10
DON'T KNOWDK → SKIP TO Q10
REFUSED REF → SKIP TO Q10

9. From Showcard H tell me the numbers next to the all of the people or places that helped you?

RELOCATION COUNSELOR.....1
SERVICE CONNECTOR.....2
OUTSIDE SERVICE PROVIDER.....3
CHURCH OR OTHER PLACE OF WORSHIP.....4
SOMEWHERE ELSE/SPECIFY.....5

SHOWCARD H

10. During the relocation process did you need help with legal matters?

YES.....1
NO.....2 → SKIP TO Q13
DON'T KNOW.....DK → SKIP TO Q13
REFUSED.....REF → SKIP TO Q13

11. Did you get the help that you needed?

YES.....1
NO.....2 → SKIP TO Q13
DON'T KNOW.....DK → SKIP TO Q13
REFUSED.....REF → SKIP TO Q13

12. From Showcard H tell me the numbers next to all of the people or places that helped you?

RELOCATION COUNSELOR.....1
SERVICE CONNECTOR.....2
OUTSIDE SERVICE PROVIDER.....3
CHURCH OR OTHER PLACE OF WORSHIP.....4
SOMEWHERE ELSE/SPECIFY.....5

SHOWCARD H

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Section 3: Health

Next we would like to ask you some general questions about your health.

13. Please look at Showcard 0 and tell me, in general, would you say your health is excellent, very good, good, fair, or poor?

EXCELLENT1
 VERY GOOD2
 GOOD3
 FAIR4
 POOR5
 DON'T KNOWDK
 REFUSED REF

SHOWCARD 0

14. Compared to one year ago, would you say that your general health now is much better, better, about the same, worse, or much worse.

MUCH BETTER1
 BETTER2
 ABOUT THE SAME3
 WORSE, OR4
 MUCH WORSE5
 DON'T KNOWDK
 REFUSED REF

15. How often do you have days when you are nervous, tense, or on edge? Would you say very often, often, occasionally, or hardly ever.

VERY OFTEN1
 OFTEN2
 OCCASSIONALLY3
 HARDLY EVER4
 DON'T KNOWDK
 REFUSED REF

16. How often do you have days when you are sad and blue? Would you say very often, often, occasionally, or hardly ever.

VERY OFTEN1
 OFTEN2
 OCCASSIONALLY3
 HARDLY EVER4
 DON'T KNOWDK
 REFUSED REF

17. Now I am going to read a list of health problems. After each one, please tell me whether a doctor has told you that you have that problem			18. FOR EACH "YES" ANSWER ASK: How much does this keep you from working or carrying out your daily tasks? Would you say a great deal, some, only a little, or not at all?			
	Yes	No	A great deal	Some	A little	Not at all
a. Arthritis or rheumatism	1	2	1	2	3	4
b. Ulcers	1	2	1	2	3	4
c. Cancer	1	2	1	2	3	4
d. Hypertension or high blood pressure	1	2	1	2	3	4
e. Diabetes or "sugar"	1	2	1	2	3	4
f. Kidney or liver problems	1	2	1	2	3	4
g. Asthma	1	2	1	2	3	4
h. Other respiratory diseases, TB or lung diseases (emphysema, chronic bronchitis)	1	2	1	2	3	4
i. A stroke	1	2	1	2	3	4
j. A blood circulation problem, or hardening of the arteries	1	2	1	2	3	4
k. Heart trouble or heart attack	1	2	1	2	3	4
l. Sickle cell anemia	1	2	1	2	3	4
m. Hearing problems	1	2	1	2	3	4
n. Vision problems	1	2	1	2	3	4
o. Emotional or nervous problems	1	2	1	2	3	4
p. Sexually transmitted diseases	1	2	1	2	3	4
q. HIV positive or AIDS	1	2	1	2	3	4
r. Are there other problems that a doctor told you that you have that we haven't mentioned? (SPECIFY) _____	1	2	1	2	3	4

19. Have you used any type of drug or drank any alcoholic beverage in the last year?

YES1
NO2 → SKIP TO Q21
DON'T KNOWDK → SKIP TO Q21
REFUSED REF → SKIP TO Q21

20. During the last year...

a. Have you ever felt bad about your use of drugs or alcohol?

YES1
NO2
DON'T KNOWDK
REFUSED REF

b. Has anyone ever told you that you use drugs or alcohol too much?

YES1
NO2
DON'T KNOWDK
REFUSED REF

c. Have you ever been in trouble at work or lost a job because of your use of drugs or alcohol?

YES1
NO2
DON'T KNOWDK
REFUSED REF

d. Have you ever been in trouble with the law because of your use of drugs or alcohol?

YES1
NO2
DON'T KNOWDK
REFUSED REF

e. Have you ever gone to anyone for help because of your use of drugs or alcohol?

YES1
NO2
DON'T KNOWDK
REFUSED REF

21. During the last year have you been in trouble with the law for any reason not related to drug or alcohol use?

YES1
NO2 → SKIP TO Q23
DON'T KNOWDK → SKIP TO Q23
REFUSED REF → SKIP TO Q23

22. Would you say that the trouble you had with the law was very serious, serious, minor, or very minor?

VERY SERIOUS1
SERIOUS2
MINOR3
VERY MINOR4
DON'T KNOWDK
REFUSED REF

Section 4: Demographics

23. CODE RESPONDENT'S SEX (ASK IF UNCLEAR)

MALE.....1
FEMALE.....2

24. Now I have some questions about your background. In what year were you born?

19__ __

DON'T KNOWDK
REFUSED REF

25. Do you consider yourself of Hispanic, Latino, or of Spanish or Mexican origin?

YES1
NO2
DON'T KNOWDK
REFUSED REF

26. What is your racial background?

WHITE.....1
BLACK/AFRICAN AMERICAN2
ASIAN/PACIFIC ISLANDER3
ALASKAN NATIVE/AMERICAN (NATIVE) INDIAN.....4
OTHER (SPECIFY) _____.....5
REFUSED REF

27. What is the highest level of education you have completed?

EIGHTH GRADE OR LESS1
BEYOND EIGHTH GRADE BUT NOT
HIGH SCHOOL GRADUATION2
GED.....3
HIGH SCHOOL GRADUATION4
TRADE OR VOCATIONAL SCHOOL5
ONE TO THREE YEARS OF COLLEGE6
GRADUATED FOUR YEAR COLLEGE7
SOME GRADUATE EDUCATION8
GRADUATE DEGREE9
POST GRADUATE EDUCATION10
REFUSED REF

28. Are you currently married, widowed, divorced, separated, or have you never been married?

MARRIED.....1
WIDOWED.....2
DIVORCED.....3
SEPARATED.....4
NEVER MARRIED.....5
REFUSED..... REF

29. Since your move have you felt better, worse or about the same about opportunities to improve your life?

BETTER.....1
WORSE.....2
ABOUT THE SAME.....3
HAS NOT MOVED.....4 → SKIP TO END
DON'T KNOW.....DK
REFUSED..... REF

30. Has this move made it possible for you to do things that would benefit your or your family that you could not do in your old neighborhood?

YES.....1
NO.....2 → SKIP TO END
DON'T KNOW.....DK → SKIP TO END
REFUSED..... REF → SKIP TO END

31. What are those things?

END: That's all the questions I have. Thank you very much for your participation!

APPENDIX B-2
Phase III Other Resident Weighted Frequencies

WEIGHTED FREQUENCIES of RRS PHASE III OTHER RESIDENT QUESTIONNAIRE
Section 2: Social Services

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q1_OR_Need employment help	.	246.4	67.9	246.4	67.9
	1 YES	24.0	6.6	270.4	74.5
	2 NO	92.6	25.5	363.0	100.0
Q2_OR_Get employment help	.	339.0	93.4	339.0	93.4
	1 YES	7.1	2.0	346.1	95.4
	2 NO	16.9	4.7	363.0	100.0
Q3_OR_Relocation Counselor	.	355.9	98.0	355.9	98.0
	1 YES	0.9	0.2	356.7	98.3
	2 NO	6.3	1.7	363.0	100.0
Q3_OR_Service Connector	.	355.9	98.0	355.9	98.0
	1 YES	4.5	1.2	360.4	99.3
	2 NO	2.6	0.7	363.0	100.0
Q3_OR_Outside Service Provider	.	355.9	98.0	355.9	98.0
	1 YES	2.6	0.7	358.5	98.8
	2 NO	4.5	1.2	363.0	100.0
Q3_OR_Church or other place of worship	.	355.9	98.0	355.9	98.0
	2 NO	7.1	2.0	363.0	100.0
Q3_OR_Somewhere else	.	355.9	98.0	355.9	98.0
	1 YES	0.9	0.2	356.7	98.3
	2 NO	6.3	1.7	363.0	100.0
Q4_OR_Need healthcare help	.	246.4	67.9	246.4	67.9
	1 YES	8.0	2.2	254.4	70.1
	2 NO	108.6	29.9	363.0	100.0
Q5_OR_Get healthcare help	.	355.0	97.8	355.0	97.8
	1 YES	1.7	0.5	356.7	98.3
	2 NO	6.3	1.7	363.0	100.0
Q6_OR_Relocation Counselor	.	361.3	99.5	361.3	99.5
	1 YES	0.9	0.2	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q6_OR_Service Connector	.	361.3	99.5	361.3	99.5
	1 YES	0.9	0.2	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q6_OR_Outside Service Provider	.	361.3	99.5	361.3	99.5
	1 YES	0.9	0.2	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q6_OR_Church or other place of worship	.	361.3	99.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q6_OR_Somewhere else	.	361.3	99.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q7_OR_Need childcare help	.	246.4	67.9	246.4	67.9
	1 YES	2.6	0.7	249.0	68.6
	2 NO	114.0	31.4	363.0	100.0
Q8_OR_Get childcare help	.	360.4	99.3	360.4	99.3
	1 YES	1.7	0.5	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0

Q9_OR_Relocation Counselor	.	361.3	99.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q9_OR_Service Connector	.	361.3	99.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q9_OR_Outside Service Provider	.	361.3	99.5	361.3	99.5
	1 YES	1.7	0.5	363.0	100.0
Q9_OR_Church or other place of worship	.	361.3	99.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q9_OR_Somewhere else	.	361.3	99.5	361.3	99.5
	1 YES	0.9	0.2	362.1	99.8
	2 NO	0.9	0.2	363.0	100.0
Q10_OR_Need legal help	.	246.4	67.9	246.4	67.9
	1 YES	1.7	0.5	248.1	68.4
	2 NO	114.9	31.7	363.0	100.0
Q11_OR_Get legal help	.	361.3	99.5	361.3	99.5
	2 NO	1.7	0.5	363.0	100.0
Q12_OR_Relocation Counselor	.	363.0	100.0	363.0	100.0
Q12_OR_Service Connector	.	363.0	100.0	363.0	100.0
Q12_OR_Outside Service Provider	.	363.0	100.0	363.0	100.0
Q12_OR_Church or other place of worship	.	363.0	100.0	363.0	100.0
Q12_OR_Somewhere else	.	363.0	100.0	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III OTHER RESIDENT QUESTIONNAIRE
Section 3: Health

Questions			Cumulative		
	Frequency	Percent	Frequency	Percent	
Q13_OR_Current health	.	246.4	67.9	246.4	67.9
	1 Excellent	30.3	8.3	276.7	76.2
	2 Very good	29.3	8.1	305.9	84.3
	3 Good	33.9	9.4	339.8	93.6
	4 Fair	17.8	4.9	357.6	98.5
	5 Poor	5.4	1.5	363.0	100.0
Q14_OR_Health compared to a year ago	.	246.4	67.9	246.4	67.9
	1 Much better	11.5	3.2	257.9	71.0
	2 Better	15.3	4.2	273.2	75.3
	3 About the same	80.8	22.3	354.0	97.5
	4 Worse	7.3	2.0	361.3	99.5
	5 Much worse	1.7	0.5	363.0	100.0
Q15_OR_Nervous, tense or on edge	.	246.4	67.9	246.4	67.9
	1 Very often	5.4	1.5	251.8	69.4
	2 Often	11.5	3.2	263.3	72.5
	3 Occassionally	41.9	11.6	305.2	84.1
	4 Hardly ever	57.8	15.9	363.0	100.0
	Q16_OR_Sad and blue	.	246.4	67.9	246.4
1 Very often		8.1	2.3	254.5	70.1
2 Often		8.7	2.4	263.3	72.5
3 Occassionally		34.7	9.6	297.9	82.1
4 Hardly ever		65.1	17.9	363.0	100.0
Q17a_OR_arthritis or rheumatism		.	246.4	67.9	246.4
	1 YES	9.2	2.5	255.5	70.4
	2 NO	107.5	29.6	363.0	100.0
Q18a_OR_How much	.	353.8	97.5	353.8	97.5
	1 A great deal	5.5	1.5	359.4	99.0
	2 Some	2.8	0.8	362.1	99.8
	4 Not at all	0.9	0.2	363.0	100.0
Q17b_OR_Ulcers	.	246.4	67.9	246.4	67.9
	1 YES	2.6	0.7	249.0	68.6
	2 NO	114.0	31.4	363.0	100.0
Q18b_How much	.	360.4	99.3	360.4	99.3
	1 A great deal	0.9	0.2	361.3	99.5
	2 Some	0.9	0.2	362.1	99.8
	3 A little	0.9	0.2	363.0	100.0
Q17c_OR_Cancer	.	246.4	67.9	246.4	67.9
	1 YES	3.6	1.0	250.0	68.9
	2 NO	113.0	31.1	363.0	100.0
Q18c_OR_How much	.	359.4	99.0	359.4	99.0
	3 A little	0.9	0.2	360.2	99.2
	4 Not at all	2.8	0.8	363.0	100.0
Q17d_OR_Hypertension or high blood pressure	.	246.4	67.9	246.4	67.9
	1 YES	18.9	5.2	265.3	73.1
	2 NO	97.7	26.9	363.0	100.0
Q18d_OR_How much	.	344.1	94.8	344.1	94.8
	1 A great deal	1.9	0.5	346.0	95.3
	2 Some	4.5	1.2	350.5	96.6
	3 A little	4.4	1.2	354.9	97.8
	4 Not at all	8.1	2.3	363.0	100.0

Q17e_OR_Diabetes or sugar	.	246.4	67.9	246.4	67.9
	1 YES	7.3	2.0	253.6	69.9
	2 NO	109.4	30.1	363.0	100.0
Q18e_OR_How much	.	355.7	98.0	355.7	98.0
	1 A great deal	0.9	0.2	356.6	98.2
	2 Some	2.8	0.8	359.4	99.0
	3 A little	0.9	0.2	360.2	99.2
	4 Not at all	2.8	0.8	363.0	100.0
Q17f_OR_Kidney or liver problems	.	246.4	67.9	246.4	67.9
	-3 Missing	0.9	0.2	247.2	68.1
	1 YES	5.4	1.5	252.6	69.6
	2 NO	110.4	30.4	363.0	100.0
Q18f_OR_How much	.	356.7	98.3	356.7	98.3
	-3 Missing	0.9	0.2	357.6	98.5
	2 Some	1.7	0.5	359.4	99.0
	4 Not at all	3.6	1.0	363.0	100.0
Q17g_OR_Asthma	.	246.4	67.9	246.4	67.9
	1 YES	19.8	5.5	266.2	73.3
	2 NO	96.8	26.7	363.0	100.0
Q18g_How much	.	343.2	94.6	343.2	94.6
	1 A great deal	5.5	1.5	348.7	96.1
	2 Some	1.9	0.5	350.6	96.6
	3 A little	2.6	0.7	353.2	97.3
	4 Not at all	9.8	2.7	363.0	100.0
Q17h_OR_Other respiratory diseases	.	246.4	67.9	246.4	67.9
	1 YES	16.3	4.5	262.7	72.4
	2 NO	100.3	27.6	363.0	100.0
Q18h_OR_How much	.	346.7	95.5	346.7	95.5
	1 A great deal	0.9	0.2	347.6	95.8
	2 Some	4.5	1.2	352.1	97.0
	3 A little	2.8	0.8	354.9	97.8
	4 Not at all	8.1	2.3	363.0	100.0
Q17i_OR_Stroke	.	246.4	67.9	246.4	67.9
	1 YES	4.4	1.2	250.7	69.1
	2 NO	112.3	30.9	363.0	100.0
Q18i_OR_How much	.	358.6	98.8	358.6	98.8
	1 A great deal	1.7	0.5	360.4	99.3
	2 Some	0.9	0.2	361.3	99.5
	3 A little	0.9	0.2	362.1	99.8
	4 Not at all	0.9	0.2	363.0	100.0
Q17j_OR_Blood circulation problems	.	246.4	67.9	246.4	67.9
	1 YES	6.3	1.7	252.6	69.6
	2 NO	110.4	30.4	363.0	100.0
Q18j_OR_How much	.	356.7	98.3	356.7	98.3
	1 A great deal	3.6	1.0	360.4	99.3
	2 Some	1.7	0.5	362.1	99.8
	3 A little	0.9	0.2	363.0	100.0
Q17k_Heart trouble or heart attack	.	246.4	67.9	246.4	67.9
	1 YES	1.7	0.5	248.1	68.4
	2 NO	114.9	31.7	363.0	100.0
Q18k_OR_How much	.	361.3	99.5	361.3	99.5
	2 Some	0.9	0.2	362.1	99.8
	4 Not at all	0.9	0.2	363.0	100.0

Q17l_OR_Sickle cell anemia	.	246.4	67.9	246.4	67.9
	1 YES	2.6	0.7	249.0	68.6
	2 NO	114.0	31.4	363.0	100.0
Q18l_OR_How much	.	360.4	99.3	360.4	99.3
	2 Some	0.9	0.2	361.3	99.5
	3 A little	0.9	0.2	362.1	99.8
	4 Not at all	0.9	0.2	363.0	100.0
Q17m_OR_Hearing Problems	.	246.4	67.9	246.4	67.9
	1 YES	1.7	0.5	248.1	68.4
	2 NO	114.9	31.7	363.0	100.0
Q18m_OR_How much	.	361.3	99.5	361.3	99.5
	2 Some	0.9	0.2	362.1	99.8
	4 Not at all	0.9	0.2	363.0	100.0
Q17n_OR_Vision problems	.	246.4	67.9	246.4	67.9
	1 YES	34.5	9.5	280.9	77.4
	2 NO	82.1	22.6	363.0	100.0
Q18n_OR_How much	.	328.5	90.5	328.5	90.5
	-3 Missing	0.9	0.2	329.4	90.7
	1 A great deal	7.1	2.0	336.5	92.7
	2 Some	3.5	1.0	340.0	93.7
	3 A little	6.1	1.7	346.1	95.4
	4 Not at all	16.9	4.7	363.0	100.0
Q17o_OR_Emotional or nervous problems	.	246.4	67.9	246.4	67.9
	1 YES	8.1	2.3	254.5	70.1
	2 NO	108.5	29.9	363.0	100.0
Q18o_OR_How much	.	354.9	97.8	354.9	97.8
	1 A great deal	3.8	1.0	358.6	98.8
	2 Some	0.9	0.2	359.5	99.0
	3 A little	1.7	0.5	361.3	99.5
	4 Not at all	1.7	0.5	363.0	100.0
Q17p_OR_Sexually Transmitted Diseases	.	246.4	67.9	246.4	67.9
	2 NO	116.6	32.1	363.0	100.0
Q18p_OR_How much	.	363.0	100.0	363.0	100.0
Q17q_OR_HIV positive or AIDS	.	246.4	67.9	246.4	67.9
	2 NO	116.6	32.1	363.0	100.0
Q18q_OR_How much	.	363.0	100.0	363.0	100.0
Q17r_OR_Other problems	.	246.4	67.9	246.4	67.9
	-3 Missing	2.8	0.8	249.1	68.6
	1 YES	12.4	3.4	261.5	72.0
	2 NO	101.5	28.0	363.0	100.0
Q18r_OR_How much	.	347.9	95.8	347.9	95.8
	-3 Missing	2.8	0.8	350.6	96.6
	1 A great deal	2.6	0.7	353.2	97.3
	2 Some	2.6	0.7	355.9	98.0
	3 A little	1.7	0.5	357.6	98.5
	4 Not at all	5.4	1.5	363.0	100.0
Q19_OR_Had any drug or alcohol in past year	.	246.4	67.9	246.4	67.9
	1 YES	50.4	13.9	296.8	81.8
	2 NO	66.2	18.3	363.0	100.0
Q20a_OR_Felt bad about use of drugs or alcohol	.	312.6	86.1	312.6	86.1
	-3 Missing	0.9	0.2	313.5	86.4
	1 YES	5.4	1.5	318.9	87.8
	2 NO	44.1	12.2	363.0	100.0
Q20b__OR_Anyone told you too much	.	312.6	86.1	312.6	86.1
	1 YES	7.9	2.2	320.5	88.3
	2 NO	42.5	11.7	363.0	100.0
Q20c_OR_Trouble at	.	312.6	86.1	312.6	86.1

work	1 YES	0.9	0.2	313.5	86.4
	2 NO	49.5	13.6	363.0	100.0
Q20d_OR_Trouble with law	.	312.6	86.1	312.6	86.1
	1 YES	5.4	1.5	318.0	87.6
	2 NO	45.0	12.4	363.0	100.0
Q20g_OR_Gone to anyone for help	.	312.6	86.1	312.6	86.1
	1 YES	6.1	1.7	318.7	87.8
	2 NO	44.3	12.2	363.0	100.0
Q21_OR_Trouble with law for other reason	.	246.4	67.9	246.4	67.9
	1 YES	4.5	1.2	250.9	69.1
	2 NO	112.1	30.9	363.0	100.0
Q22_OR_Trouble serious, minor or very minor	.	358.5	98.8	358.5	98.8
	2 Serious	1.7	0.5	360.2	99.2
	3 Minor	2.8	0.8	363.0	100.0

WEIGHTED FREQUENCIES of RRS PHASE III OTHER RESIDENT QUESTIONNAIRE
Section 4: Demographics

Questions				Cumulative	
		Frequency	Percent	Frequency	Percent
Q23_OR_Sex	.	246.4	67.9	246.4	67.9
	1 Male	52.6	14.5	298.9	82.4
	2 Female	64.1	17.7	363.0	100.0
Q24_OR_Year born	.	246.4	67.9	246.4	67.9
	1936	1.9	0.5	248.3	68.4
	1945	1.9	0.5	250.1	68.9
	1946	1.7	0.5	251.9	69.4
	1947	1.7	0.5	253.6	69.9
	1949	0.9	0.2	254.5	70.1
	1950	0.9	0.2	255.4	70.4
	1952	0.9	0.2	256.3	70.6
	1953	2.8	0.8	259.0	71.4
	1954	0.9	0.2	259.9	71.6
	1955	3.5	1.0	263.4	72.6
	1957	0.9	0.2	264.3	72.8
	1958	3.6	1.0	267.9	73.8
	1959	0.9	0.2	268.8	74.1
	1960	1.7	0.5	270.5	74.5
	1961	1.9	0.5	272.4	75.1
	1962	1.9	0.5	274.3	75.6
	1963	1.9	0.5	276.2	76.1
	1964	0.9	0.2	277.1	76.3
	1965	0.9	0.2	278.0	76.6
	1966	0.9	0.2	278.8	76.8
	1967	0.9	0.2	279.7	77.1
	1968	2.6	0.7	282.3	77.8
	1969	5.4	1.5	287.7	79.3
	1970	5.4	1.5	293.1	80.7
	1971	0.9	0.2	294.0	81.0
	1972	0.9	0.2	294.8	81.2
	1973	4.4	1.2	299.2	82.4
	1974	1.7	0.5	301.0	82.9
	1975	0.9	0.2	301.8	83.2
	1976	2.8	0.8	304.6	83.9
	1977	1.7	0.5	306.3	84.4
	1978	2.6	0.7	309.0	85.1
	1979	2.8	0.8	311.7	85.9
	1980	8.7	2.4	320.5	88.3
	1981	6.3	1.7	326.7	90.0
	1982	4.4	1.2	331.1	91.2
	1983	9.0	2.5	340.1	93.7
	1984	5.2	1.4	345.4	95.1
	1985	15.9	4.4	361.3	99.5
	1986	1.7	0.5	363.0	100.0

Q25_OR_Hispanic Origin	.	246.4	67.9	246.4	67.9
	1 YES	5.5	1.5	251.9	69.4
	2 NO	111.1	30.6	363.0	100.0
Q26_OR_White	.	246.4	67.9	246.4	67.9
	1 YES	7.4	2.0	253.8	69.9
	2 NO	109.2	30.1	363.0	100.0
Q26_OR_Black/African American	.	246.4	67.9	246.4	67.9
	1 YES	101.8	28.0	348.2	95.9
	2 NO	14.8	4.1	363.0	100.0
Q26_OR_Asian/Pacific Islander	.	246.4	67.9	246.4	67.9
	2 NO	116.6	32.1	363.0	100.0
Q26_OR_Alaskan Native/American (Native) Indian	.	246.4	67.9	246.4	67.9
	1 YES	1.9	0.5	248.3	68.4
	2 NO	114.7	31.6	363.0	100.0
Q26_OR_Other	.	246.4	67.9	246.4	67.9
	1 YES	5.5	1.5	251.9	69.4
	2 NO	111.1	30.6	363.0	100.0
Q27_OR_Education	.	246.4	67.9	246.4	67.9
	1 Eighth grade or less	5.5	1.5	251.9	69.4
	2 Beyond eighth grade but not high school graduation	53.6	14.8	305.5	84.2
	3 GED	4.5	1.2	310.0	85.4
	4 High school graduation	30.9	8.5	340.9	93.9
	5 Trade or vocational school	0.9	0.2	341.7	94.1
	6 One to three years of college	17.8	4.9	359.5	99.0
	7 Graduated four year college	0.9	0.2	360.4	99.3
	8 Some graduate education	1.7	0.5	362.1	99.8
	10 Post graduate education	0.9	0.2	363.0	100.0
Q28_OR_Marital Status	.	246.4	67.9	246.4	67.9
	-3 Missing	0.9	0.2	247.2	68.1
	1 Married	21.5	5.9	268.8	74.1
	3 Divorced	2.8	0.8	271.6	74.8
	4 Separated	6.3	1.7	277.8	76.5
	5 Never married	85.2	23.5	363.0	100.0
Q29_OR_Opportunities to improve your life	.	246.4	67.9	246.4	67.9
	1 Better	35.4	9.8	281.8	77.6
	2 Worse	8.0	2.2	289.8	79.8
	3 About the same	38.6	10.6	328.3	90.5
	4 Has not moved	34.7	9.6	363.0	100.0
Q30_OR_Benefit to family	.	281.0	77.4	281.0	77.4
	-3 Missing	0.9	0.2	281.9	77.7
	-2 Dont Know	4.5	1.2	286.4	78.9
	1 YES	32.9	9.1	319.3	88.0
	2 NO	43.7	12.0	363.0	100.0

APPENDIX C - 1
Advance Letter



NORC

*A national organization for research
at the University of Chicago*

Winter, 2003

Dear Leaseholder:

There have been many reports in the news media about the Chicago Housing Authority's Plan for Transformation and the relocation of public housing residents. However, no one really knows what the relocation process is like better than you.

Some of the leaseholders of buildings that are being closed in 2003 will be asked to participate in a study designed to collect information about resident relocation. The data from this study will be used to inform improvements to relocation; the improvements will help public housing residents who will be moving in future years.

To thank you for your participation we will give you \$15.00 when you complete the interview.

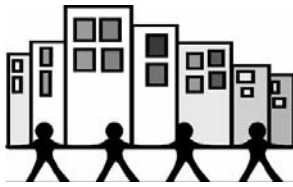
Your participation is completely voluntary, and you may refuse to answer any question or discontinue your participation at anytime without penalty to you. Your name and other identifying information will not be connected to the answers you provide and will not be known to the CHA or anyone else outside the research team.

If you have any questions please contact Ezella Pickett at (800) 743-4061.

Sincerely,

A handwritten signature in black ink that reads "Catherine Haggerty". The script is fluid and cursive, with the first name and last name clearly legible.

Catherine C. Haggerty
Project Director



N O R C

*A national organization for research
at the University of Chicago*

Winter, 2003

Dear Resident:

There have been many reports in the news media about the Chicago Housing Authority's Plan for Transformation and the relocation of public housing residents. However, no one really knows what the relocation process is like better than you.

Some of the residents of buildings that are being closed in 2003 will be asked to participate in a study designed to collect information about resident relocation. The data from this study will be used to inform improvements to relocation; the improvements will help public housing residents who will be moving in future years.

To thank you for your participation we will give you \$10.00 when you complete the interview.

Your participation is completely voluntary, and you may refuse to answer any question or discontinue your participation at anytime without penalty to you. Your name and other identifying information will not be connected to the answers you provide and will not be known to the CHA or anyone else outside the research team.

If you have any questions please contact Ezella Pickett at (800) 743-4061.

Sincerely,

A handwritten signature in black ink that reads "Catherine Haggerty". The signature is written in a cursive, flowing style.

Catherine C. Haggerty
Project Director

APPENDIX C - 2
Brochure

As you know, public housing is changing. High rises are being closed and replaced with new communities for CHA residents. In order to redevelop these areas, residents need to move.

Interviewers from NORC would like to ask you about your experiences with relocation. Please take the time to talk with them.

This study is meant to help improve the relocation process for residents like you who will be relocating in future years. Your responses can greatly help improve the quality of this process.



Where Can I Get More Information?

For additional information, please contact:

N O R C
*A national organization for research
at the University of Chicago*

A National Organization for Research
at the University of Chicago
55 East Monroe Street, Suite 4800
Chicago, IL 60603
(866) 264-8222



This study is funded by the John D. and Catherine T. MacArthur Foundation.



Resident Relocation Survey

N O R C
*A national organization for research
at the University of Chicago*

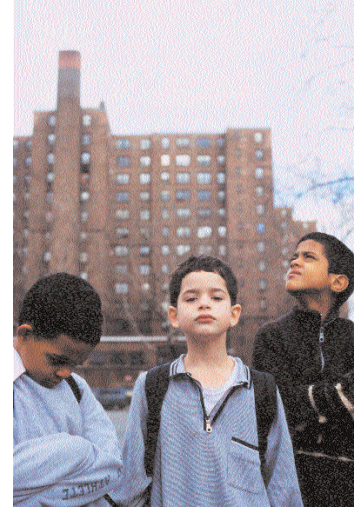
What is the Resident Relocation Survey?

The Resident Relocation Survey is a study of the leaseholders who are relocating from CHA buildings. Interviewers from the National Opinion Research Center (NORC), a non-profit research center that is part of the University of Chicago will be speaking with you about your experiences with relocation.

Why Me?

- We would like to get information that reflects the lives of all people involved in relocation.
- To get a true picture, it is important to hear from all leaseholders that are relocating.
- Only you, someone who has experienced relocation first-hand, can give us answers that could help improve the relocation process in the near future.

What is the Purpose of the Study?



This study will:

- Help improve the relocation process for leaseholders like you that will be relocating in the future.
- Find out which CHA relocation services are helpful and which need improvement.

YOU ARE VITAL TO THE SUCCESS OF THIS IMPORTANT STUDY.



- The survey of the leaseholder will take about 45 minutes and we will pay you \$15 for your time.
- The survey of another adult in the household will take about 20 minutes and we will pay you \$10 for your time.
- This study is voluntary.
- This study is important.
- This study is confidential.
- You can stop at any time.

What Questions Will I Be Asked?

NORC interviewers will ask questions like:

- Did you choose to move out of, or stay in, public housing?
- What services did you find most helpful during your relocation?
- How easy or difficult was the relocation process?

APPENDIX C - 3
IRB Certificate

NORC

*A national organization for research
at the University of Chicago*

INSTITUTIONAL REVIEW BOARD CERTIFICATION NOTICE OF RENEWAL

Institutional Review Board
1155 E. 60th Street
Room 341A
Chicago, IL 60637
(773) 256-6302

Date: December 23, 2004

Principal Investigator / Project Director: Catherine Haggerty

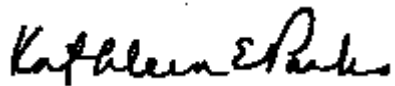
IRB Protocol Number: 031102

Project Number: 5623

Protocol Title: "Resident Relocation Phase III Baseline Survey"

Renewal Date: 11/17/2004

This notification certifies that Protocol 031102 has been renewed by the Institutional Review Board. The renewal is effective for a period of one year from the renewal date.



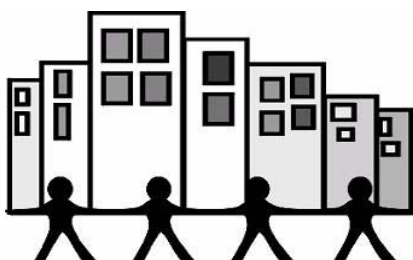
Signature of IRB Manager

December 23, 2004

Date

Any change to this protocol must be submitted for review by the IRB. The next renewal date for this protocol is 11/17/2005.

APPENDIX C - 4
Completed Interviews/Completion Rate Table



NORC

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Resident Relocation Survey: 2003 Cohort Leaseholder Baseline Survey

Development	Case Dispositions									
	In-Scope						Out-of-Scope			Total
	No Contact	Incapacitated	Refused	Partial Completed	Completed	% Completed *	Skipped	Evicted	Deceased	
ABLA Homes	1	0	0	0	19	90.5	1	0	0	21
Hilliard Homes	0	0	4	0	45	84.9	3	0	1	53
Robert Taylor Homes	2	0	1	0	48	88.9	3	0	0	54
Rockwell Gardens	0	0	0	0	16	94.1	1	0	0	17
Stateway Gardens	2	0	2	0	45	86.5	1	0	2	52
Trumbull Park	2	0	0	0	81	94.2	3	0	0	86
Wentworth Gardens	3	0	0	0	84	94.4	2	0	0	89
Bridgeport Homes	0	0	0	0	15	100.0	0	0	0	15
Lowden Homes	0	0	2	0	10	76.9	0	0	1	13
TOTAL	10	0	9	0	363	90.8	14	0	4	400

* Calculated as $\frac{\text{Completes}}{\text{Total} - \text{OOS}}$

APPENDIX C - 5
Interviewer Debriefing Minutes

Phase III Baseline
Resident Relocation Survey
Interviewer Debriefing

Central Office Staff: Cathy, Vicki

Field Management Staff: Ezella, Valora, Linda

Field Interviewer Staff: Vicki, Kimberly, Coriola, Christina

- I. **Welcome.** Interviewers were acknowledged for their good work and for gaining cooperation from respondents. We reminded the interviewers about the importance of the study to NORC and to the city of Chicago.
- II. **Training.** Interviewers said that the training addressed the kinds of things they actually experienced in the field and that they were well prepared to work safely in the public housing developments. The materials and practice exercises prepared the interviewers to answer the questions raised by the respondents.

III. Data Collection Experiences.

- a. Identification. Interviewers reported using the canvass briefcase and NORC badge and that these two items were very helpful as was the NORC brochure and the RRS brochure.
- b. Safety. Interviewers reported adhering to the safety protocols; there were no reports of negative experiences associated with safety issues.
- c. Gaining Cooperation. Interviewers found respondents to be cooperative.
- d. Confidentiality. Some respondents, especially seniors, expressed concern about confidentiality when we asked for the respondent's social security number and that the respondents seemed reassured when they heard about our policy and commitment confidentiality.

- IV. **Questionnaire Feedback.** Interviewers reported that there was some confusion among the respondents about the 90-day notice. Some respondents reported that they did not get a notice, or that they did not know what it was. Interviewers suggested that we give each interviewer a copy of the 90-day notice, so that they could show it to respondent when we ask the series of questions about the notice.

Interviewers suggested that in the future, we provide two questionnaires – one for those that chose to remain in permanent CHA, and another for those that chose Section 8 because the skip boxes required too much flipping back and forth.

Interviewers also had content suggestions. The interviewers suggested that we ask more questions about how the relocation process was impacting residents emotionally. In addition, they said that we should ask specific questions about the

people who move the furniture and other belongings of the residents and the process that took place on moving day.

There was also some confusion related to the questions about lease compliance. We asked about leaseholder's lease compliance status at the time of their recertification, however, we did not account for the fact that those that were deemed non-lease compliant, curable, could have gone through the cure process to become lease compliant by the time of their interview.

Final comments about the questionnaire were that the definitions of service providers that were provided in the questionnaire were very helpful.

V. **Management Feedback.** Field managers highlighted some of the successes of both RRS projects, namely that almost all unlocatables were found. Though there were some struggles at the beginning of each field period in getting studies into the field, production goals were made on time with over 90% completion rate on both studies.

VI. **What's next?** Cathy reported that NORC submitted a proposal to the MacArthur Foundation to conduct the first follow-up to Phase III movers, which will likely take place this summer.

MacArthur would also like to collect data in the greater Chicago area on other topics, similar to a Making Connections study. This will likely take place in late 2005.