

## RESIDENT RELOCATION SURVEY

# Phase II and Phase III Second Follow-up Findings and Methodology

**Conducted by:**

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## **EXECUTIVE SUMMARY**

Over a period of fifteen years, the Chicago Housing Authority (CHA) is replacing or rehabilitating substandard public housing developments as part of the city of Chicago's Plan for Transformation. During the Transformation, the CHA is assisting displaced leaseholders in finding other housing in the private market or in other public housing units. The Resident Relocation Survey reports on the relocation experiences of current and former leaseholders of the CHA. With funding from the John D. and Catherine T. MacArthur Foundation, NORC at the University of Chicago conducted a survey of the Phase II and III leaseholders in 2006, the second follow-up survey for these groups of leaseholders.

In 2002, NORC conducted a baseline survey with the Phase II leaseholders, who began the relocation process that year. NORC surveyed the entire population of Phase II leaseholders. Approximately nine months later, in 2003, a systematic random sample of 400 Phase II leaseholders was drawn, and a follow-up survey conducted with this sample. The findings from the baseline and first follow-up survey with Phase II leaseholder are reported elsewhere.<sup>1</sup>

Phase III leaseholders began the relocation process in 2003. A systematic random sample of 400 the Phase III population was drawn. These leaseholders were interviewed in 2003, when they were beginning relocation, and re-interviewed in 2004, about a year after relocation began. The findings from these baseline and first follow-up surveys are reported elsewhere.<sup>2</sup>

The samples of leaseholders selected for the Phase II first follow-up (n=400) and for the Phase III baseline (n=400) comprised the sample of 800 leaseholders eligible to be interviewed for the second follow-up. Interviews were completed with 320 of the 400 sampled Phase II leaseholders and 346 of the 400 sampled Phase III leaseholders. The overall response rate was 86%.<sup>3</sup> This report presents findings on the following: the demographic characteristics of leaseholders and their households, housing choices, the housing units and neighborhoods to which the leaseholders moved, social integration and neighborhood involvement, children, economic hardship, leaseholders' health, need for and use of social services, finding an apartment, and overall satisfaction with relocation.

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<sup>1</sup> National Opinion Research Center. 2003. *2002 Resident Relocation Survey Methodology and Results*. Chicago, IL: National Opinion Research Center; National Opinion Research Center. 2004. *Resident Relocation Survey: Phase II First-Follow-Up Methodology and Results*. Chicago, IL: National Opinion Research Center.

<sup>2</sup> National Opinion Research Center. 2005. *Resident Relocation Survey: Phase III Baseline Methodology and Results*. Chicago, IL: National Opinion Research Center. National Opinion Research Center, 2006. *Resident Relocation Survey: Phase III First Follow-up Methodology and Results*. Chicago, IL: National Opinion Research Center.

<sup>3</sup> Out-of-scope cases (deceased respondents) are not included in the calculation of response rates. Thirteen Phase II cases and 15 Phase III cases, a total of 28, were out-of-scope.

The roster data indicate that household size ranged from one to 11, with an average of 3.14 members per household. The number of adults in the household ranged from one to five. Close to two-thirds of the households had children and the number of children living in these households ranged from one to nine.

Just over half of the leaseholders selected public housing as their permanent housing choice, with most of the balance choosing to move to private housing with a Housing Choice voucher (HCV). Of those leaseholders choosing HCV housing, most were permanently relocated at the time of the follow-up survey. In contrast, only about one-third of leaseholders choosing public housing were permanently relocated at that time.

Most leaseholders who had moved by the time of the follow-up survey, either to temporary housing or to their permanent choice, reported that their unit was either in excellent or good condition when they moved in. Most apartment amenities asked about were available and working when the leaseholder moved in, with the exception of laundry facilities. Most leaseholders felt their building was either very well or well maintained, although permanently settled leaseholders were more likely than those temporarily settled or still in their original units to report that their building was very well maintained. Most leaseholders who had moved thought their current neighborhood was better than their former neighborhood; permanently settled leaseholders were more likely than temporarily settled leaseholders to say their current neighborhood was better.

All leaseholders were asked about the neighborhood in which they lived. They were asked about how big a problem drinking in public, selling or using drugs, and other issues were in the neighborhood. Differences in reports of neighborhood problems were observed between those who had moved out of their original units, buildings and developments and those who had not. Leaseholders who had not moved reported the issues asked about to be big problems or somewhat of a problem significantly more often than those who had moved. When compared to data from a large survey of Chicago communities, the neighborhood characteristics of leaseholders who had moved compared quite favorably against Chicago communities as a whole. However, the neighborhood characteristics of leaseholders who had not moved compared less favorably.

When asked about what they liked best about living outside of public housing, leaseholders in HCV housing reported safer neighborhoods and a nicer apartment as two main things they liked. Leaseholders reported several problems with living outside of public housing: leaving friends and family, safety or violence in the neighborhood, not knowing the area, and financial hardships. More than half of leaseholders reported having had no problems living outside of public housing.

Leaseholders who had moved and those who had not were asked about their involvement with their neighborhoods. They were asked about activities and organizations, actions to improve their community, familiarity with their neighbors, and giving and receiving help. In general, whether the leaseholder had moved from his/her original development affected how involved they were with their neighborhoods.

Leaseholders who had moved were, at the time of the second follow-up survey, not as involved as compared to leaseholders who had not moved. Movers were involved in organizations such as churches and neighborhood watch program at lower rates compared to non-movers. When compared to a large community survey in Chicago, movers report relatively less involvement in activities to improve the neighborhood. However, movers reported being more involved in neighborhood improvement activities in the neighborhoods they lived in before relocation. In addition, leaseholders who moved had a harder time identifying outsiders in their neighborhood and had fewer friends in their neighborhood in comparison to those who had not moved.

With regard to helping and giving advice in the neighborhood, leaseholders most often reported having casual visits with neighbors and giving or getting rides. Help and advice interactions took place most often with family outside the neighborhood, old friends in the neighborhood, and “someone else.”

The leaseholder was asked to report on one child selected at random from all household members under the age of 18 years. In most households, the same focal child asked about in the baseline was the focal child for the follow-up interview. This focal child was usually the son or daughter of the leaseholder. Most leaseholders reported that they were satisfied with the school their child attended. For children who transferred schools, less than half of leaseholders said they were more satisfied with the new school. Just over one-quarter of leaseholders were less satisfied. Most children had safe places nearby to play outside. However, children living in HCV housing more often had safe places to play outside than children in public housing.

More than half of leaseholders reported that they never go back to the neighborhood they lived in before relocation. Of those who reported they do go back to their former neighborhood, about a third reported they go back once a month or more often. Seeing family or friends was the most commonly cited reason for going to their former neighborhood.

Leaseholders were asked about some economic hardships they may have experienced in the last year. Having their telephone disconnected or going without a telephone was the hardship reported most often, with about one quarter of leaseholders reporting experiencing this hardship. Ten percent or more also reported having their gas or electricity turned off or not being able to pay the rent or buy food.

The leaseholders were asked to report on their health status. Many reported that their health was excellent, very good, or good. However, compared to national estimates for African American females and for all females, the female leaseholders reported excellent or very good health less often and fair or poor health more often. With respect to specific health problems, the leaseholders most frequently reported experiencing high blood pressure, arthritis/rheumatism, vision problems, asthma, emotional problems and diabetes. For many health problems, more than half of leaseholders indicated that the problem interfered with their daily activities either some or a lot. Compared to national estimates, the leaseholders had higher reports for high blood pressure, vision problems,

asthma and diabetes. As expected, older leaseholders reported more health problems than younger leaseholders.

Leaseholders were asked about their need for particular services. Two-thirds reported needing at least one service. Leaseholders needing services most often reported needing help with paying bills, finding a job, and rebuilding their credit history. For many of the services, the majority of leaseholders reported receiving help.

Leaseholders were asked about their overall satisfaction with the relocation process. They were asked about whether they had special needs, whether these special needs were considered, and whether they were treated fairly and with respect during relocation. A small percentage of leaseholders indicated that they had special needs. Of this group, nearly two-thirds thought that their special needs were not taken into consideration. However, most leaseholders felt that they were treated fairly and with respect during the relocation process. Leaseholders who had moved from their original CHA buildings were asked whether they felt better, worse, or about the same with regard to opportunities since they moved. More than half said they felt better; about a third said they felt the same. Leaseholders who moved to HCV housing were more likely to report that they felt better about their opportunities as compared to leaseholders who moved to CHA housing. When asked whether the move allowed them to benefit themselves or their families, the majority of leaseholders said it did. Again, leaseholders who moved to HCV housing were more likely to report that the move benefited them as compared to leaseholders who moved to CHA housing.

After the completion of the second follow-up data collection, an additional effort was made to try to contact and interview the leaseholders who had not been located and to again attempt to interview those who initially refused. A rationale for this effort was the concern that the leaseholders who are the hardest to locate, or those not interested in talking with us, would be the ones experiencing the most difficulties with relocation. A short questionnaire was designed to collect basic information regarding the current status of these second follow-up non-respondents. Sixty-two of the 106 nonresponders were located and interviewed during this follow-up field effort. A somewhat higher percentage of this group was living in unsubsidized housing as compared to the second follow-up respondents; most of these had not chosen to live in unsubsidized housing. Just over half of the non-responders were living in HCV housing at the time they were located. Nearly one-third of the non-responders were in unsubsidized housing. More than a third of the non-responders living in unsubsidized housing felt that they were wrongly accused of a violation or wrongly evicted. Nearly one-third of the non-responders offered negative assessments when asked an open-ended question about relocation and their current situation. About one in five offered positive comments and the remainder offered either neutral or no comments.

## **INTRODUCTION**

In 2000, the Chicago Housing Authority (CHA) embarked on an ambitious Plan for Transformation in which substandard high-rise public housing developments would be either rehabilitated or demolished and replaced over a period of fifteen years. During the Transformation, the CHA is assisting displaced leaseholders to other housing, either in the private market or in other public housing units.

NORC at the University of Chicago, with funding and support from the John D. and Catherine T. MacArthur Foundation, is conducting the Resident Relocation Survey (RRS). The RRS collects data from current and former leaseholders of the CHA on their experiences with relocation.

NORC has conducted Baseline and First Follow-up surveys with leaseholders in both Phase II and Phase III cohorts. Baseline interviews with the full population of 1,035 Phase II leaseholders were conducted late in 2002. Response rate to the Baseline Phase II survey was 89%. A follow-up survey was conducted with a sample of 400 Phase II leaseholders in 2003, approximately nine months after the baseline interview. Response rate to the First Follow-up survey was 94%.

Between December 2003 and March 2004, NORC conducted a survey with a sample of 400 members of the Phase III cohort, leaseholders who were beginning the relocation process in 2003. Interviews were completed with 363 leaseholders, for a response rate of 90.8%. Between late 2004 and early 2005, NORC re-interviewed 357 (response rate 89%) of the Phase III leaseholders.

This report presents findings from the second follow-up interviews with the same sample of 400 Phase II and 400 Phase III leaseholders. Six hundred sixty-six of these eight hundred leaseholders were interviewed between March and August of 2006, for a response rate of 86%. The Phase II and III Second Follow-up survey was a face-to-face interview conducted at the residence of the leaseholder. The survey questionnaire collected information on: relocation status, experiences with relocation, adjustment to the new neighborhood, economic hardship, social services, children in the household, health, and satisfaction. Household rosters were completed to collect basic information on all the adults and children living in the household. In addition, the questionnaire collected basic demographic information about the leaseholder and the interviewer's observations about the leaseholder's housing unit. Many of the questions were consistent with questions asked in the previous Phase II and Phase III surveys.

This report presents the results of the Phase II and Phase III Second Follow-up Survey. We organized the survey results into the following sections:

- The leaseholders and their households
- Housing status

- Current housing unit and neighborhood
- Social exchange and neighborhood involvement
- Children in the household
- Economic Hardship
- Leaseholders' Health
- Social services utilization and effectiveness
- Overall satisfaction with relocation

As part of the analyses, we compared the leaseholders by selected demographic characteristics and to other available survey findings both at the national level and for the city of Chicago. The appendices to the report include a description of the survey methodology (Appendix A-1) and the data collection instrument (Appendix A-2). The questionnaire frequency tables, which show the overall distribution of responses to the survey questions, are presented in Appendix A-3. Also included are detailed demographic information on the leaseholders (Appendix A-4), detailed information on interview completion rate (Appendix A-5), and copies of selected survey materials: Appendix A-6, IRB approval letter; Appendix A-7, Advance Letter; Appendix A-8, Brochure. All analyses in this report were weighted to adjust for differential selection probabilities (see Section 1.11 of Appendix A-1). All weighted frequencies are rounded to the nearest whole number, percents are rounded to the nearest whole percent, and means are rounded to the first decimal place. This will result on occasion in the sum of responses to a variable deviating from the total N for that variable or from one-hundred percent.

## Section 1: The Leaseholders and Their Households

At the beginning of the interview, leaseholders provided information about the adults living in the household. The interviewer recorded this information in the Household Roster. As part of the survey questions on children, leaseholders enumerated all the children age 17 and under living in the household. In this section of the report, we present data on household composition, including total household size, the number and gender of adults living in the household, employment status of the household adults, and the relationship of the leaseholder to other adults in the household. Most of the information presented in this section focuses on the adults in the household; further information about the children is presented in a later section.

Of the 666 leaseholders interviewed, 48% (n=320) were in Phase II and 52% (n=346) were in Phase III. The Phase II movers began relocation one year earlier than Phase III. To determine whether the two cohorts of leaseholders were different in other ways, a comparison of their demographic characteristics was conducted. The table below presents the demographic data:

**Table 1: Demographic characteristics of the Phase II and Phase III leaseholders.**

	<b>Phase II</b>	<b>Phase III</b>
<b>Mean age in years</b>	46.1	48.0
<b>Percent female</b>	93	85
<b>Percent graduated from H.S./GED</b>	53	59
<b>Percent income below \$8,000</b>	65	55
<b>Percent employed</b>	33	31
<b>Mean household size</b>	3.2	3.1
<b>Percent households with children</b>	62	61
<b>Percent African-American/Black</b>	95	92
<b>Mean years in current unit</b>	2.8	2.3
<b>Percent CHA permanent choice</b>	53	57
<b>Percent permanently settled</b>	53	60

Note: Unweighted base N for Phase II ranges from 311 to 320. Unweighted base N for Phase III ranges from 331 to 346.

Overall the Phase II and Phase III leaseholders are similar in their demographic characteristics. Comparisons of the means and percents in the table above show only two differences. Phase II has more female leaseholders as compared to Phase III and has a higher percentage of leaseholders with incomes below \$8,000.

Throughout most of this report, findings are presented in aggregate for Phase II and III leaseholders. For both phases combined, the total number of residents in each household ranged from 1 to 11, with a mean of 3.14 household members (s.d.=2.03). The number of adults in the household ranged from 1 to 5; the number of children ranged from 0 to 9. Overall, 61% (n=408) of households include children under the age of 18. Table 2 below

shows the number of children in each household, broken down by the number of adults in the household.

**Table 2. Household Size by Number of Adults and Children**

Number of Children	Number of Adults			Total
	1	2	3 or more	
<b>0</b>	28 (184)	10 (63)	2 (11)	39 (259)
<b>1</b>	9 (59)	5 (35)	2 (12)	16 (106)
<b>2</b>	9 (57)	3 (21)	3 (17)	14 (96)
<b>3</b>	10 (66)	3 (21)	1 (5)	14 (92)
<b>4 or more</b>	11 (75)	3 (19)	3 (19)	17 (113)
<b>Total</b>	66 (441)	24 (161)	10 (64)	100 (666)

Looking at household composition both by number of adults in the household and sex, we find that in over half of households a female leaseholder is the only adult resident (see Table 3). In fewer than 10% of households, a male leaseholder is the only adult resident.

**Table 3. Sex of Leaseholder and Other Adult Residents in Each Household**

	N	%
<b>Female leaseholder only</b>	391	59
<b>Female leaseholder, female other adult</b>	78	12
<b>Female leaseholder, male other adult</b>	63	9
<b>Female leaseholder, 2 or more other adults *</b>	59*	9
<b>Male leaseholder only</b>	52	8
<b>Male leaseholder, female other adult</b>	17	3
<b>Male leaseholder, male other adult</b>	1	<1
<b>Male leaseholder, 2 or more other adults</b>	6	1
<b>Total</b>	666	100

Note: Gender data are missing for other adults in 2 households in this category.

The household roster collected detailed information about the employment status of each adult in the household. For each unemployed adult, the leaseholder was shown a card and asked to choose as many of the response options that applied to the unemployed adult’s situation (for example, “looked but couldn’t find job,” “in job training,” “in school,” and so on).

As Table 4 below shows, in about 62% (n=413) of households no adult was employed. Of the households in which at least one adult was employed, 25% (n=166) had at least one adult employed full time; in the remaining households at least one adult had part-time employment.

**Table 4. Employment Status of Leaseholder and Other Residents**

	N	%
<b>At least one person in household employed full-time</b>	166	25
<b>At least one person in household employed part- time (but no full-time workers)</b>	85	13
<b>No one in household employed</b>	413	62
<b>Total</b>	664	100

Note: Two households with missing employment data are excluded from this table.

Table 5 provides further information about the household adults who were not employed at the time of the follow-up interview. Leaseholders were presented with a number of possible reasons why they or any other adult in the household were not employed and then answered “yes” to each that applied. As the table shows, the most frequently cited reason for not being employed was that the household member is disabled or has a health problem. Many adults had looked for a job but were unable to find one.

**Table 5. Current Situation of Household Adults Who Are Not Employed**

	N (Base N=686)	%
<b>Looked but couldn't find job</b>	182	27
<b>Have difficulty getting transportation to where jobs are</b>	15	2
<b>I lack skills, training, or education that qualify me for jobs</b>	17	2
<b>I have a felony record that makes it difficult to find a job</b>	10	1
<b>In job training</b>	12	2
<b>Temporarily laid off</b>	16	2
<b>Retired</b>	43	6
<b>Disabled/have health problem, can't maintain job</b>	257	37
<b>Keeping house</b>	12	2
<b>In school</b>	65	9
<b>At home caring for child</b>	31	5
<b>Caring for someone with a health problem</b>	15	2
<b>Something else</b>	23	3

Note: Data on 686 leaseholders and other household adults who were not employed are included in the table. Unemployment data were missing for 14 leaseholders or other adults. The leaseholder chose all options that applied to each household adult's unemployment situation.

Most leaseholders are the only adult living in the household (see Table 6). Of the households with more than one adult resident, most include only the leaseholder and his/her adult children or grandchildren. Four percent of households include the

leaseholder and an adult partner. The remaining households are composed of other living arrangements, including other adult relatives, unrelated adults, and adult children.

**Table 6. Household Composition by Relationship of Other Adults to Leaseholder**

	N	%
<b>Leaseholder only</b>	441	69
<b>Leaseholder and adult child(ren) and/or grandchild(ren) only</b>	138	22
<b>Leaseholder and spouse/adult partner</b>	23	4
<b>Leaseholder and spouse/adult partner and adult child(ren)</b>	9	1
<b>Leaseholder and parent (may include adult children and grandchildren)</b>	12	2
<b>Leaseholder and related adults</b>	16	2
<b>Leaseholder and related/unrelated adults</b>	2	<1
	641	100

Note: Twenty-seven households are excluded from this table due to missing data. Note that N's do not add up to total leaseholders due to rounding.

## **Section 2: Housing Status**

This section began with a series of questions asked of all respondents. First, residents were asked about lease compliance and moves since the relocation process. Next, respondents were asked about their permanent housing choice, as well as where they currently were in the process of relocation.

Seventeen leaseholders indicated that their permanent housing choice was an unsubsidized living situation (3%; n=17 of 665). Since the majority of leaseholders chose to live in subsidized living arrangements, and because those who chose unsubsidized housing will no longer be under the purview of the CHA, the remaining analyses in this report exclude the small number of leaseholders who chose to relocate to unsubsidized or other housing.

The final series of questions was dependent upon leaseholders' responses to the question about where they currently were in the process of relocation. Depending upon their answer to this question, they followed different paths through the questionnaire.

### **2.1: Lease Compliance and Moves since Relocation Process Began**

A condition of eligibility to remain in a public housing unit or to obtain a Housing Choice voucher for use in the private rental market was that the leaseholder be lease compliant. Almost every leaseholder reported that they were lease compliant (98%; n=637 of 649; Q2). Furthermore, most of these leaseholders thought that they were very likely to maintain their lease compliance (88%; n=563 of 636; Q2b). Few leaseholders reported that they were somewhat likely (8%; n=53) or not very likely (3%; n=21) to maintain lease compliance.

Leaseholders, both those who were and who were not currently lease compliant, were asked in an open-ended question what concerns they had about maintaining compliance or becoming compliant. These responses were then coded into categories. Most leaseholders indicated that there were “none/no problems” (84%; n=542 of 647). The next most common answer fell into the category “paying bills/rent” (11%; n=71). Other responses were “following rules and regulations” (2%; n=10), “finding/keeping a job” (1%; n=8), “not compliant at this time (1%; n=5), responses that fell into an “other” category (1%; n=5), and responses that were not able to be coded (2%; n=10).

Leaseholders were then asked whether or not they had lived anywhere else in between the time they left their original CHA apartment and moved to the place they live now. A little over half of respondents indicated that they had not lived anywhere else during this time (56%; n=362 of 649; Q3). Leaseholders were then asked how many other places they lived. Of leaseholders who indicated that they had lived somewhere else, the average number of places was 1.5 (n=288). Twenty-six percent of leaseholders reported one additional place (26%; n=166 of 649). Two moves were reported by 95 leaseholders

(15%), three moves were reported by 22 leaseholders (3%), four moves were reported by 5 leaseholders (1%), and five moves were reported by 2 leaseholders (<1%).

Leaseholders who reported moves were asked to report the type of housing they lived in. The majority of moves were to Section 8 Housing. (The term Section 8 is the name commonly used for HCV by residents. Throughout this report the term Section 8 and HCV are used interchangeably.) Only for the fourth move did a majority of respondents not indicate that the move was to Section 8 Housing; however, this was still the most frequent response and it is important to note that only 7 leaseholders responded to this item (Table 7).

**Table 7. Types of Housing Leaseholders Moved to During Relocation Process**

	<b>Move 1</b>	<b>Move 2</b>	<b>Move 3</b>	<b>Move 4</b>
<b>Section 8 Housing</b>	188 (66%)	91 (77%)	15 (60%)	3 (37%)
<b>New or Rehabbed CHA Housing</b>	12 (4%)	10 (9%)	5 (20%)	2 (30%)
<b>Temporary or Make- Ready CHA Housing</b>	77 (27%)	15 (13%)	4 (17%)	2 (22%)
<b>Unsubsidized Housing</b>	7 (3%)	2 (2%)	1 (3%)	1 (11%)
<b>Total</b>	<b>285</b>	<b>119</b>	<b>25</b>	<b>7</b>

## 2.2: Permanent Housing Choices

Eligible leaseholders were given three permanent relocation housing choices: 1) To reside in a new or rehabilitated CHA public housing unit, 2) To lease an apartment in the private rental market with a Housing Choice voucher (HCV), or 3) To reside in unsubsidized housing. Leaseholders informed the CHA of their choice by completing a Housing Choice Survey. Leaseholders were allowed to change their permanent housing choice only once.

As Table 8 indicates, the majority of leaseholders chose to live permanently in public housing. Of the remaining respondents, almost all chose private, subsidized housing. Very few respondents indicated that their permanent housing choice was unsubsidized housing.

**Table 8. Permanent Housing Choice**

Q15.	N	%
<b>New or Rehabilitated Public Housing (CHA)</b>	368	55
<b>Private Subsidized (Housing Choice voucher)</b>	281	42
<b>*Unsubsidized</b>	17	3
<b>Total</b>	665	100

\*As previously mentioned, this group was not included in analyses in this report.

Leaseholders who chose to live permanently in new or rehabilitated CHA housing also indicated a temporary housing choice on their Housing Choice Survey. Of the leaseholders who chose permanent CHA, a slight majority (55%; n=202 of 366) chose a temporary or make ready CHA unit. Almost all of the remaining leaseholders (44%; n=160) chose to live temporarily in private subsidized housing with a Housing Choice Voucher. Only four respondents (1%) indicated an unsubsidized living situation as their temporary housing choice.

Leaseholders were then asked where they currently were in the process of relocation (Q17). Where leaseholders were currently in the relocation process determined the leaseholder’s *relocation status*. Those leaseholders who were residing in the type of housing that was their permanent choice, whether this was a new or rehabilitated public housing unit or a private subsidized apartment, were considered to be *permanently relocated*. Leaseholders who were not yet in their permanent choice but had moved from their original CHA unit were considered to be *temporarily relocated*. At the time of the second follow-up interview, some of these temporarily relocated leaseholders were in temporary or make ready CHA units. Some were in a section 8 voucher unit and others were in unsubsidized housing. The third group of leaseholders, the group referred to as *original unit*, includes those who had not moved from their original public housing units at all.

As Table 9 shows, more leaseholders whose permanent housing choice was HCV than leaseholders whose permanent choice was CHA were permanently relocated (87% versus 34%; n=241 of 278 versus 125 of 368). This difference was statistically significant. Most leaseholders who chose to live permanently in HCV housing had already been permanently relocated. Most who wished to live in a new or rehabilitated CHA unit were temporarily relocated.

**Table 9. Relocation Status by Permanent Housing Choice**

	Permanent Housing Choice CHA		Permanent Housing Choice HCV		Row Total	
	N	%	N	%	N	%
<b>Permanently Relocated</b>	125	34	241	87	366	57
<b>Temporarily Relocated</b>	224	61	26	9	250	39
<b>Original Unit</b>	18	5	11	4	30	5
<b>Column Total</b>	368	100	278	100	646	100

**2.3: Leaseholders who Left CHA or Section 8 for Unsubsidized Housing.**

Leaseholders who indicated that they currently resided in an unsubsidized living situation (3%; n=21 of 649) were asked a series of questions about their housing. First, these leaseholders were asked why they moved to unsubsidized housing. No single reason was endorsed by a majority of leaseholders. The most commonly endorsed reason was the “some other reason” option (43%; n=9 of 20) followed by “because I am no longer eligible for subsidy” (28%; n=6) (Table 10).

**Table 10. Why Did Leaseholder Move to Unsubsidized Housing**

Q18.	Yes (Base N=20)	%
<b>To get a better apartment</b>	1	5%
<b>To live in a better neighborhood</b>	2	10%
<b>To be closer to better schools</b>	1	5%
<b>To be closer to family and friends</b>	2	9%
<b>Because I was evicted from previous apartment</b>	5	23%
<b>Because I am no longer eligible for subsidy</b>	6	28%
<b>Some other reason</b>	9	43%

Leaseholders were then asked to describe the place where they live. Just over half of leaseholders reported that they lived in an apartment that they rent (52%; n=11 of 21) and another 24% indicated that they lived in a house that they rent (n=5) (Table 11).

**Table 11. Where do Leaseholders Who Moved to Unsubsidized Housing Live**

Q18c.	Yes (Base N=21)	%
<b>A house that I own</b>	1	5%
<b>An apartment that I own</b>	0	0%
<b>Other arrangement, that I own</b>	0	0%
<b>A house that I rent</b>	5	24%
<b>An apartment that I rent</b>	11	52%
<b>Other arrangement, that I rent</b>	1	5%
<b>I stay for free</b>	2	7%
<b>Some other arrangement</b>	2	7%

Leaseholders in this subgroup (who left CHA or Section 8 for unsubsidized housing) and who did not indicate a Section 8 voucher for their permanent or temporary housing choice were asked how many times they had been contacted by the Service Connector. Most of these respondents indicated that they had not been contacted by the Service Connector (86%, n=5 of 5). One leaseholder indicated that they had been contacted five times (14%).

**2.4: Leaseholders in a New or Rehabilitated CHA Unit or in Temporary or Make-Ready CHA Unit**

We asked leaseholders currently in temporary and make-ready units or in new or rehabilitated CHA units (33%; n=217 of 649) whether they saw their unit or another unit in the same development prior to moving (Q19). Most leaseholders reported that they had seen a unit (69%; n=150 of 216). When leaseholders reported not seeing a unit before moving in, it was most often because they were not given an opportunity (57%; n=38 of 66). The next most frequent reason given by leaseholders was that they did not ask to see them (18%; n=12). A small number of leaseholders reported that they did not want to (14%; n=9) or gave some other reason not listed (15%; n=10). Less frequently, respondents indicated that they did not have time (12%; n=8) or were unable to get there (2%; n=1).

Those leaseholders who were in a new or rehabilitated CHA unit and leaseholders who were in either their original CHA unit or a temporary/make-ready CHA unit and had not selected Section 8 housing as either their temporary or permanent housing choice were asked how many times they had been contacted by their Service Connector since moving to their current address. They reported seeing their Service Connector an average of 7.0 times (n=206) since they moved to their current address. Reported contacts ranged from “0” (24%; n=49 of 206) to “99” (2%; n=3). Eighty percent reported between “0” and “6” contacts (n=165).

## 2.5: Leaseholders Moving to or Living in Section 8 Housing

Residents who were currently living in a Section 8 voucher unit (59%; n=382 of 649) or who indicated that a Section 8 voucher was their permanent or temporary housing choice and who were not currently in a new or rehabbed CHA unit (8%; n=53 of 647) received the next series of items.

Those leaseholders who were not currently living in a Section 8 voucher unit, but who indicated that this was their temporary or permanent housing choice, were asked why they were not living in Section 8 housing. A slight majority (53%; n=26 of 48) indicated that they were waiting to receive the Section 8 voucher. A little over a quarter (28%; n=14) indicated that there was some other reason not on the list although after coding these responses, half were coded into the category “lost voucher or no longer eligible” (50%; n=6 of 13) (Table 12).

**Table 12. Why are Leaseholders who Choose Section 8 Housing not Living There**

<b>Q21.</b>	<b>Yes</b>	<b>%</b>	<b>Total</b>
<b>Working to become lease compliant</b>	1	2%	48
<b>Waiting to receive Section 8 voucher</b>	26	53%	48
<b>Looking for an apartment</b>	3	6%	48
<b>Found an apartment, not yet moved</b>	0	0%	48
<b>Prefer to stay in CHA public housing</b>	5	10%	48
<b>Some other reason</b>	14	28%	48

Leaseholders who were either living in a Section 8 voucher unit or who listed this as their temporary or permanent housing choice were then asked a series of items about the process of finding an apartment. First, they were asked how many times they had been contacted by their Service Connector since moving to their current address. Leaseholders reported contact an average of 9.6 times since moving to their current address. Contact ranged from “0” times (22%, n=92 of 428) to “100” times (<1%; n=1). Thirty-seven percent of leaseholders reported between “1” and “5” contacts (n=158) and eighteen percent reported between “6” and “10” contacts (n=77).

Next, they were asked whether or not they had any concerns about keeping or staying eligible for the voucher. Most leaseholders (87%; n=371 of 428) reported that they did not have concerns. Leaseholders who had concerns were asked what they were and their responses were coded into one or two categories. Thirty-two percent of responses expressed concern about the “ability to pay bills (on time or at all)” (n=18 of 57), while one response was not able to be coded (1%). Most responses were coded into an “other” category (66%; n=39 of 59).

Only 4% (n=19 of 432) of leaseholders reported that they had or were having problems getting their Section 8 voucher. Leaseholders who were having problems were asked about these problems and their responses were coded into one or two categories.

Most of these responses were coded into the “other” category (69%; n=13 of 18). The remaining responses fell into the category “needed to pay bills or become lease compliant” (20%; n=4) or the category “CHAC did not communicate with me or lost my application” (20%; n=4). Most leaseholders (53%; n=215 of 406) reported that they knew the name of the agency that was supposed to help them find an apartment. Leaseholders who didn’t know (n=191) were asked if they knew if there was an agency assigned to help them. Fifty-seven percent of these leaseholders (n=100 of 174) indicated that they did not know.

As part of relocation counseling, leaseholders are to receive information about opportunity areas. Opportunity areas are defined as those areas in which the poverty rate is less than 23.49% and the percentage of African American residents is less than 30%. Most leaseholders (67%; n=286 of 428) reported that someone talked to them about opportunity areas.

The great majority of leaseholders reported that they now had a Section 8 housing choice voucher (88%; n=379 of 432). Next, a series of questions about the relocation process was asked of those leaseholders who reported having a Section 8 housing choice voucher.

Leaseholders were asked if they had worked with a Relocation Counselor (Q27). About two-thirds (66%; n=249 of 378) reported that they had worked with a Relocation Counselor. Those leaseholders who reported that they had not worked with a relocation counselor were given a list of possible reasons why the relocation counselor did not help them and asked which ones applied to their situation. The most frequently endorsed reason was “I decided to look on my own” (87%) followed by “I got the help I needed from friends or family” (53%) (Table 13).

**Table 13. Main Reason for not Getting Help from a Relocation Counselor**

<b>Q38.</b>	<b>Yes</b>	<b>%</b>	<b>Total</b>
<b>I got the help I needed from friends or family</b>	101	53%	191
<b>I decided to look on my own</b>	166	87%	190
<b>It was difficult to make an appointment</b>	34	18%	191
<b>The wait time was too long</b>	29	15%	191
<b>I work during the hours that the counselors can meet</b>	21	11%	191
<b>I didn’t have child care</b>	4	2%	191
<b>There was too much paperwork</b>	6	3%	191
<b>My appointment was rushed</b>	16	8%	191
<b>The counselor was rude or unpleasant</b>	6	3%	191
<b>Other</b>	29	15%	190

Those leaseholders who had worked with a Relocation Counselor were then asked about that experience. Most leaseholders (84%; n=208 of 247) reported that the Relocation Counselor had asked them to which neighborhoods or cities they wanted to move. A distribution of neighborhoods is shown in Table 14.

**Table 14. Neighborhoods Where Leaseholders Told Relocation Counselors They Wanted to Move**

<b>Q29.</b>	<b>%</b>	<b>N (Base N=206)</b>
<b>Chicago Neighborhoods</b>	39	81
<b>Northside</b>	4	9
<b>Southside</b>	24	50
<b>Eastside</b>	9	18
<b>Westside</b>	12	24
<b>City of Chicago</b>	10	21
<b>Southeast side</b>	8	16
<b>Southwest side</b>	4	9
<b>Northwest side</b>	1	2
<b>North Suburbs</b>	2	4
<b>South Suburbs</b>	6	13
<b>West Suburbs</b>	2	5
<b>Out of State</b>	2	4
<b>Uncodable</b>	7	15

Leaseholders were then asked if the Relocation Counselor helped them look for an apartment. More than three-quarters of leaseholders reported that the Relocation Counselor did help them look for an apartment (76%; n=188 of 249). These leaseholders were then asked a series of questions about this help. CHA required that the relocation counselor give the leaseholders information about at least five apartments and that the relocation counselor show leaseholders at least three apartments. The number of apartments leaseholders received information about ranged from 0 to 50. Most leaseholders (62%; n=116 of 187) reported that the relocation counselor told them about four or fewer apartments. Less than one-third of respondents (31%; n=57) reported being told about 5-10 apartments and 7% (n=14) reported being told about 12-50 apartments. When asked how many apartments the relocation counselor took them to see, 42% (n=79 of 187) reported 2 or fewer apartments. Just over half of leaseholders reported between 3 and 10 apartments (55%; n=102). Finally, a small number of leaseholders (3%; n=6) reported seeing 12 - 20 apartments.

Next, leaseholders were asked whether or not when searching for an apartment they ever needed help with choosing an area to move to or finding child care. If yes, leaseholders were asked if the relocation counselor gave them the help that they needed. Less than one-quarter of leaseholders indicated that they had needed help choosing an area to move to (23%; n=42 of 187) and of those who needed help, the majority reported that they did get this help from the relocation counselor (63%; n=22 of 36). Few respondents reported that they had needed help finding child care (3%; n=5 of 187) and half of those who needed help reported that they did get this help from the relocation counselor (52%; n=3 of 5).

Next, leaseholders were read a series of statements and asked to indicate if each statement was true or false. Overall, leaseholders found relocation counselors easy to make appointments with (92%) and that they helped them with what they needed (85%). Leaseholders also reported that it was not difficult to understand the materials they received (3% reported that it was difficult) and that counselors were not unpleasant or rude (4% reported that they were) (Table 15).

**Table 15. Experiences with Relocation Counselors**

<b>Q35.</b>	<b>True</b>	<b>%</b>	<b>Total</b>
<b>Counselors easy to make appointments with</b>	173	92%	188
<b>Often had to wait a long time before getting help</b>	18	10%	188
<b>Was difficult to understand the materials they gave me</b>	6	3%	188
<b>Usually had enough time during appointments</b>	153	81%	188
<b>Counselors were unpleasant or rude</b>	7	4%	188
<b>Appointments were usually rushed</b>	11	6%	188
<b>Counselors helped me with what I needed help with</b>	161	85%	188

Leaseholders may have decided not to take apartments that the relocation counselor told them about. Leaseholders were next presented with a list and asked to choose the main reason why they decided not to take an apartment that the relocation counselor told them about (Table 16). The most common reason was that the neighborhood was bad (31%; n=59 of 187). The responses of 29 leaseholders were in the “other” category (16%). Leaseholders who indicated that they “did not like apartment” were asked why they did not like the apartments and 42% of these responses were coded in the category “not in good condition” (n=12 of 28) and 40% of responses were coded as “too small” (n=11). Leaseholders who said that there was “some other reason” were asked to specify that reason. Most of these responses were categorized into the category “only saw one place” (65%; n=19 of 29).

**Table 16. Main Reason for not Taking an Apartment**

<b>Q36.</b>	<b>Yes (Base N=187)</b>	<b>%</b>
<b>Bad neighborhood</b>	59	31
<b>Landlord won't accept children</b>	0	0
<b>Stores too expensive</b>	0	0
<b>Apartment in poor condition</b>	32	17
<b>Apartment not big enough</b>	24	13
<b>Apartment not near schools</b>	5	3
<b>Apartment not near family or friends</b>	4	2
<b>Did not like apartment</b>	28	15
<b>Some other reason</b>	29	16
<b>Relocation Counselor did not tell me about any apts</b>	6	3

Leaseholders who were currently living in Section 8 housing (n=382) were asked the next series of questions. Unfortunately, a skip error resulted in missing data in this series. The skip error was most problematic for the item asking leaseholders how they found their unit with only a subset of these leaseholders being asked this item. Of the leaseholders who did receive this item, almost all leaseholders indicated that they found their unit without the help of the relocation counselor (98%; n=175 of 178). Of the leaseholders who were then asked about contact with the Relocation Counselor, about half (49%; n=182 of 368) indicated that the relocation counselor had contacted them since their move.

Leaseholders, except those who indicated at Q39 that they found their unit through the Relocation Counselor, were then asked how they found their apartment (Table 17). No single method was endorsed by a majority of leaseholders and 37% (n=133 of 361) said that they found their apartment in “some other way” from the reasons on the list. Those who indicated “some other way” were asked to specify and their responses were coded. Of the 127 coded responses, a slight majority had responses that were coded in the category “Relocation counselor, service connector, section 8 office” (52%; n=67) and 19% were coded in the category “found by driving/walking around” (n=24). Most of these respondents did not receive item Q39.

**Table 17. How did Leaseholders find their Unit if not through Relocation Counselor**

<b>Q41.</b>	<b>Yes</b>	<b>%</b>	<b>Total</b>
<b>Through a friend or family member</b>	82	23%	361
<b>Through the newspaper</b>	106	29%	361
<b>From a Social Service Agency referral</b>	37	10%	361
<b>Through the internet or BEHIVE</b>	7	2%	361
<b>Some other way</b>	133	37%	361

Leaseholders were then asked how long, after they got their Section 8/Housing Choice voucher, it took for them to find the apartment that they chose. The mean length of time leaseholders reported was 62.1 days (n=364). This value ranged from 1 to 720 days. Just over half of leaseholders reported that they found the apartment that they chose in 30 days or less (n=186; 51%).

Most leaseholders indicated that they felt that they did have enough time to find an apartment (71%; n=260 of 368). Less than one-third felt that they could have used more time (29%; n=108). Leaseholders were next asked for the main reasons they decided to live in the place that they chose. They were allowed to select as many reasons as applied to them. No single reason was endorsed by a majority of leaseholders. The most frequently endorsed reason was “I liked the apartment” (47%; n=174 of 373). The next most common reason was “felt comfortable in community/neighborhood” (31%; n=116 of 370), followed by “to get a bigger or better apartment” (30%; n=109 of 370) (Table 18a). Leaseholders who indicated “some other reason” were asked to specify that reason. Of the 41 leaseholders who specified a reason, almost half gave a reason that was

coded into the “other” category (45%; n=19 of 41). The next most common category was “no time/in a hurry/building closed” (31%; n=13).

**Table 18a. Main Reasons for Choosing Their Apartment**

<b>Q45.</b>	<b>Yes</b>	<b>%</b>	<b>Total</b>
<b>Recommendation of the counseling agency</b>	22	6%	370
<b>Better schools for my children</b>	51	14%	370
<b>Family or friends nearby</b>	56	15%	370
<b>Convenient location</b>	98	26%	370
<b>To be near my job</b>	22	6%	370
<b>To get a job</b>	12	3%	370
<b>I liked the apartment</b>	174	47%	373
<b>To get a bigger or better apartment</b>	112	30%	370
<b>This was the only unit available</b>	18	5%	370
<b>Affordable rent</b>	42	11%	370
<b>To have better transportation</b>	58	16%	370
<b>To get away from drugs and gangs</b>	77	21%	370
<b>Felt comfortable in community/neighborhood</b>	116	31%	370
<b>Some other reason</b>	42	11%	370

Leaseholders who endorsed “I liked the apartment” were then asked why they liked the apartment. Their responses were coded in up to three categories. Most responses referred to the apartment being bigger (63%; n=106 of 169). A slight majority of respondents indicated that they found at least two apartments that they could have moved to (54%; n=197 of 364) the remaining respondents indicated that they chose the only place that they could find (46%; n=167).

Leaseholders who were currently living in a Section 8 voucher unit or who indicated that a Section 8 voucher was their permanent or temporary housing choice and who were not currently in a new or rehabbed CHA unit were read a list of factors that may or may not affect someone who is looking for an apartment with a Section 8 voucher. They were asked to think about their situation and tell the interviewer if they had experienced a big problem, some problem, or no problem at all when they are/were looking for a place to live. The factor most frequently endorsed as a big problem (22%; n=84 of 376) or causing some problem (31%; n=115) was “finding a place that you like”. Leaseholders who endorsed “anything else” were asked to specify the problem. These responses were coded and 42% of these responses fell into an “other” category (n=15 of 35). The next biggest category contained 15% of responses was “Section 8 apartments in poor condition or in bad area” (n=5) followed by “Having enough money for a deposit” (11%; n=4) (Table 18b).

**Table 18b. Factors that May Be Problems When Looking for an Apartment with a Section 8 Voucher**

<b>Q48.</b>	<b>Big Problem</b>	<b>Some Problem</b>	<b>No Problem</b>	<b>Total</b>
<b>Finding a place with enough bedrooms</b>	46 (12%)	62 (17%)	269 (71%)	377
<b>Finding a place that you like</b>	84 (22%)	115 (31%)	178 (47%)	376
<b>Finding landlords that will accept Section 8 vouchers</b>	26 (7%)	42 (11%)	307 (82%)	374
<b>Not having access to transportation for apartment hunting</b>	39 (11%)	45 (12%)	290 (77%)	374
<b>Landlords who did not want to rent to you because you are coming from CHA public housing</b>	19 (5%)	35 (9%)	320 (86%)	374
<b>Landlords who did not want to rent to you because you had children</b>	12 (3%)	31 (8%)	332 (89%)	374
<b>Anything else that was a problem for you in looking for an apartment</b>	24 (6%)	14 (4%)	341 (90%)	379

### Section 3: Current Housing Unit and Neighborhood

This section of the questionnaire asked leaseholders about their current housing unit and their neighborhood. The findings presented here include (1) where the leaseholders were living at the time of the interview, (2) leaseholders' knowledge of their new neighborhood before choosing to live there, (3) the condition of the leaseholders' current residence and their satisfaction with it, (4) leaseholders' observations of the characteristics of the neighborhood and their satisfaction with the neighborhood, (5) what leaseholders liked best about living outside of public housing and what problems they have experienced. Some questions applied to all leaseholders; when questions do not apply to everyone, the relevant subgroup is noted.

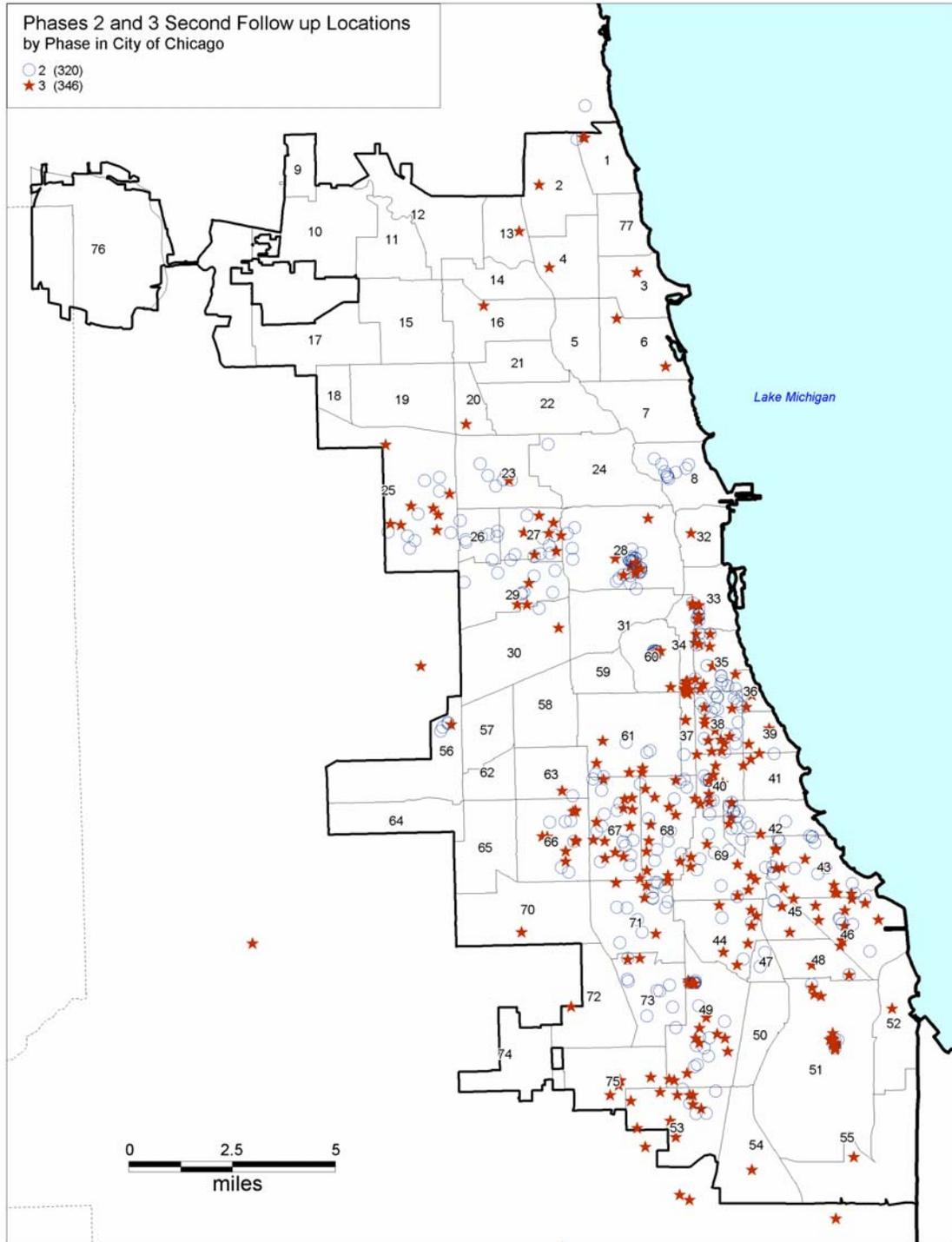
#### 3.1: Leaseholders' Location at Time of Interview

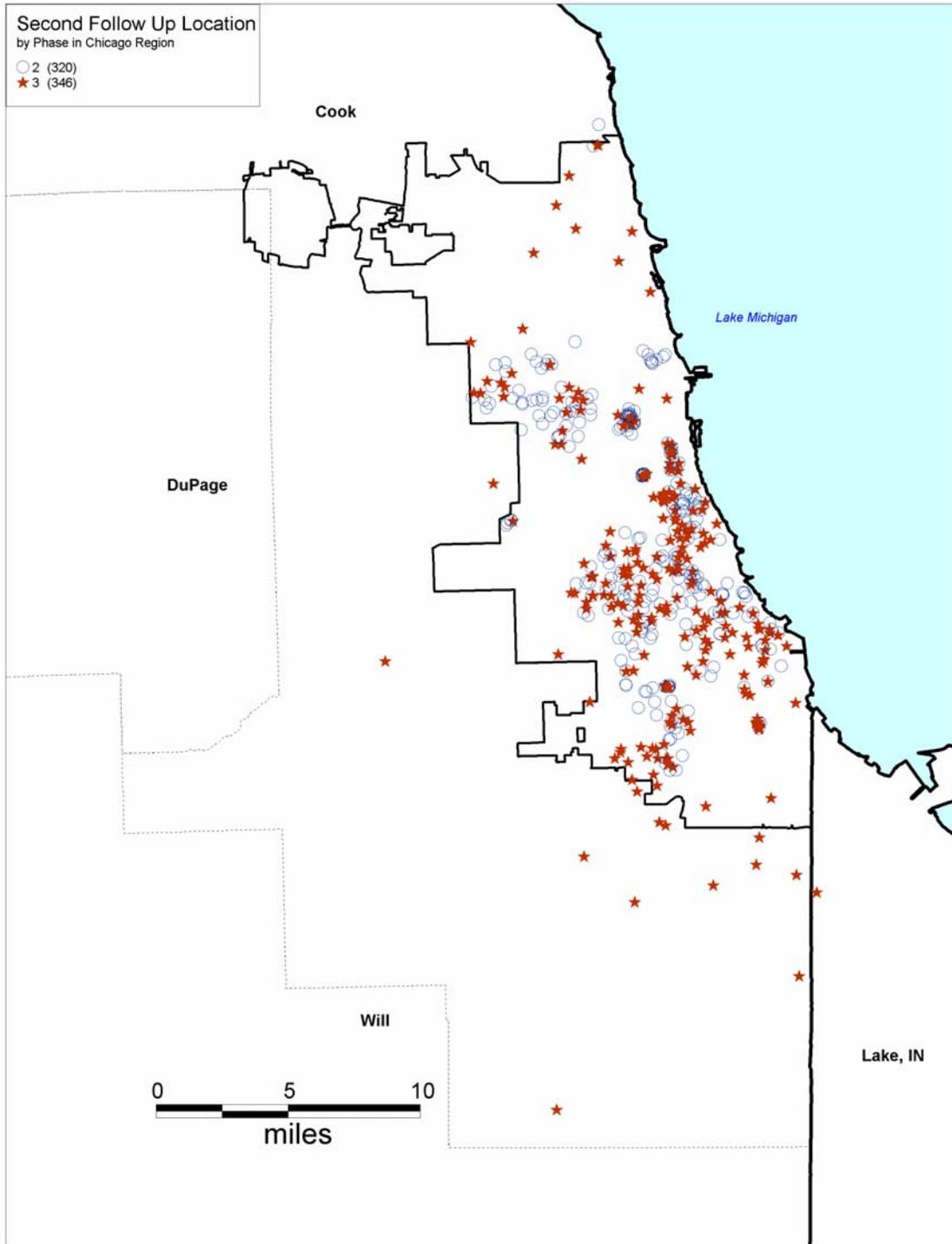
At the time of the Phase III follow-up interview, 70% of the leaseholders who had moved were within five miles of their original location. Four percent of the Phase III leaseholders did not move between the time of the baseline and second follow-up interviews. As Tables 19a and 19b show, about 95% of the leaseholders interviewed were at or within 10 miles of their original location at the time of the follow-up interview. Only 1% of leaseholders moved more than 25 miles away from their original location.

**Table 19a: Distances from Original Building to Second Follow-Up Location (n=666)**

Distance (miles)	Count	Percentage
0	27	4%
0-.1	45	7%
.1-.5	136	20%
.5-1	40	6%
1-2	54	8%
2-3	63	9%
3-4	69	10%
4-5	67	10%
5-6	46	7%
6-7	29	4%
7-8	21	3%
8-9	20	3%
9-10	16	2%
10-15	22	3%
15-20	3	0%
20-25	4	1%
>25	4	1%

The maps on the following pages depict both the city of Chicago and the metropolitan Chicago area; these maps depict where the leaseholders were located at the time of the second follow-up interview. Following the maps is Table 19b, which lists the communities in which the CHA developments are located and the number of leaseholders living in those communities before relocation began (that is, location of original unit) and at the second follow-up interview.





**Table 19b: Chicago Community Areas, Location of Developments, Location of Leaseholders**

<b>Community Number</b>	<b>Name</b>	<b>Development Present</b>	<b>Original Unit</b>	<b>Second Follow-up</b>
1	Rogers Park			2
2	West Ridge			2
3	Uptown			1
4	Lincoln Square			1
5	North Center			
6	Lake View			2
7	Lincoln Park			
8	Near North Side	Cabrini Green	17	13
9	Edison Park			
10	Norwood Park			
11	Jefferson Park			
12	Forest Glen			
13	North Park			1
14	Albany Park			
15	Portage Park			
16	Irving Park			1
17	Dunning			
18	Montclare			
19	Belmont Cragin			
20	Hermosa			1
21	Avondale			
22	Logan Square			
23	Humboldt Park			7
24	West Town			1
25	Austin			19
26	West Garfield Park			10
27	East Garfield Park			16
28	Near West Side	ABLA Homes, Rockwell Gardens	116	44
29	North Lawndale			14
30	South Lawndale			2
31	Lower West Side			2
32	Loop			1
33	Near South Side	Hilliard Homes	45	40
34	Armour Square	Wentworth Gardens	64	21
35	Douglas	Stateway Gardens	130	47
36	Oakland	Wells Homes	10	8
37	Fuller Park	Wentworth Gardens	12	11
38	Grand Boulevard	Robert Taylor Homes	128	33
39	Kenwood			2
40	Washington Park			18
41	Hyde Park			5

**Table 19b. continued**

<b>Community Number</b>	<b>Name</b>	<b>Development Present</b>	<b>Original Unit</b>	<b>Second Follow-up</b>
42	Woodlawn			18
43	South Shore			25
44	Chatham			10
45	Avalon Park			4
46	South Chicago			17
47	Burnside			2
48	Calumet Heights			3
49	Roseland	Lowden Homes	31	37
50	Pullman			
51	South Deering	Trumbull Park Homes	78	34
52	East Side			1
53	West Pullman			15
54	Riverdale			1
55	Hegewisch			1
56	Garfield Ridge			5
57	Archer Heights			
58	Brighton Park			
59	McKinley Park			
60	Bridgeport	Bridgeport Homes	35	18
61	New City			10
62	West Elsdon			
63	Gage Park			2
64	Clearing			
65	West Lawn			
66	Chicago Lawn			15
67	West Englewood			27
68	Englewood			24
69	Greater Grand Crossing			16
70	Ashburn			1
71	Auburn Gresham			18
72	Beverly			1
73	Washington Heights			11
74	Mount Greenwood			
75	Morgan Park			5
76	O'Hare			
77	Edgewater			
	Not in City			20

666

666

### 3.2: Knowledge of Neighborhood Prior to Move

Leaseholders who moved from their original CHA unit (95%, n=620 of 649) were asked a series of questions about how well-informed they felt they were about their new neighborhood prior to their move (Q74 to Q78). More than half reported knowing “a lot” or “some” about their new neighborhood (59%, n=361 of 611). Twenty-five percent (n=155 of 612) said they knew “nothing” about their new neighborhood before they moved.

Leaseholders were also asked about their knowledge of five specific kinds of services (Q75; see Table 11). Although a majority of leaseholders reported knowing “a lot” or “some” about their new neighborhood prior to moving (Q74), relatively few leaseholders reported knowing much about specific services such as employment and social services, health clinics and child care in their neighborhood prior to their move. The exception was knowledge about public transportation; 58% (n=353 of 611) of leaseholders reported knowing “a lot” about access to public transportation in their neighborhood before moving.

When asked if they wanted to know more about this neighborhood (Q77), about one-quarter (26%, n=159 of 608) indicated “yes.” In an open-ended question (Q78), leaseholders stated what they wanted to know about the neighborhood (see Table 20).

**Table 20. What Leaseholder Wanted to Know About Neighborhood**

<b>Q78. What did you want to know?</b>	<b>% Base N=155</b>
<b>Neighborhood characteristics (safety, cleanliness, loitering)</b>	51
<b>Social services, local community and gov’t. organizations</b>	27
<b>Childcare, schools, activities and resources for youth</b>	25
<b>Services and amenities</b>	24
<b>Available housing</b>	1
<b>Neighbors</b>	8
<b>Employment</b>	7
<b>Other</b>	3
<b>Don’t know</b>	1
<b>Uncodable</b>	1

**Table 21. Knowledge of Neighborhood Services**

Q75-Q76. Before you moved, how much did you know about...	A lot		Some		A little		Nothing		Total	
	N	%	N	%	N	%	N	%	Base N	%
<b>Employment service</b>	119	20	97	16	87	14	304	50	606	100
<b>Social service</b>	118	19	105	17	91	15	295	48	608	100
<b>Health clinics</b>	161	26	115	19	78	13	255	42	610	100
<b>Access to public transportation</b>	353	58	101	16	45	7	113	18	611	100
<b>Child care services*</b>	112	24	54	12	53	12	239	52	459	100

\*Note: Respondents who indicated at this question that they had no children are not included in the data. Some respondents without children may have answered this question without indicating that they had no children.

### 3.3: Condition of Current Unit and Satisfaction

All leaseholders who moved from their original unit were asked about their current unit. Some leaseholders moved to another public housing unit in the same CHA building. Others moved to units in other CHA buildings and still others moved to private market apartments with Housing Choice vouchers.

As shown in Table 22, most leaseholders (84%, n=513 of 611) indicated that their unit was in excellent or good condition when they moved in and a small percentage rated the unit as being in poor condition when they moved in.

**Table 22. Condition at Move-In**

Q70. Overall, in what condition was your unit when you moved in?	N	%
<b>Excellent condition</b>	291	48
<b>Good condition</b>	222	36
<b>Fair condition</b>	79	13
<b>Poor Condition</b>	18	3
<b>TOTAL</b>	611	100

Leaseholders were asked about the availability and working condition of specific amenities in their unit when they moved in. A majority of leaseholders indicated that the amenities in Table 23 were both available and working in their unit with one exception. The amenity that was least available to leaseholders was “laundry facilities,” with approximately half reporting that they had laundry facilities available and working in their unit or building when they moved in.

**Table 23. Amenities when Leaseholder Moved into Unit**

<b>Q71. Please tell me if each of the following were available and working in your unit when you moved in.</b>	<b>Available and Working</b>		<b>Available but not Working</b>		<b>Not Available</b>		<b>TOTAL</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>Base N</b>	<b>%</b>
<b>A cooking stove with an oven?</b>	504	83	20	3	86	14	610	100
<b>A refrigerator?</b>	512	84	20	3	80	13	611	100
<b>A kitchen sink?</b>	598	98	14	2	-	-	611	100
<b>Adequate heat?</b>	563	92	36	6	12	2	611	100
<b>Laundry facilities in your building or unit?</b>	284	47	55	9	268	44	608	100

Leaseholders who indicated that an amenity was either not working or not available when they moved in were then asked if that amenity was available and working now (see Table 24). A majority of these leaseholders indicated that the amenity was now available and working. However, about a third reported that adequate heat was still not available or working. Most reported that they still did not have working laundry facilities in their building or unit; however, this amenity is often not provided in the building or unit by the landlord.

**Table 24. Amenities in Unit Now**

<b>Q72. Are they available and working now?</b>	<b>Base N</b>	<b>Yes %</b>
<b>A cooking stove with an oven?</b>	95	96
<b>A refrigerator?</b>	89	96
<b>A kitchen sink?</b>	11	83
<b>Adequate heat?</b>	42	65
<b>Laundry facilities in your building or unit?</b>	293	24

When asked whether their current apartment was better, worse, or about the same as their original unit, most said that their current apartment was better (69%, n=420 of 606; Q73). Ten percent thought their current apartment was worse (n=60 of 606).

All leaseholders were asked how they were being treated by their new Landlord or Property Manager (Q67) as compared to other tenants. Of those leaseholders in buildings with other tenants, most (82%, n=472 of 574) reported being treated the same as other tenants.

Most leaseholders reported their building was “well” or “very well” maintained by their current landlord or property manager (81%, n=526 of 646; Q66). As the table below shows, leaseholders who had permanently settled into the housing of their choice (whether HCV or CHA unit) reported that their property was “very well maintained” significantly more often than leaseholders who were temporarily settled (t=3.97, Table 25).

**Table 25. Building Maintenance by Housing Status**

<b>Q66. How well does your landlord or property manager maintain the place where you live?</b>	<b>Permanently Settled (Base N=364)</b>	<b>Temporarily Settled (Base N=249)</b>	<b>Original Unit (Base N=30)</b>
<b>Very well maintained (%)</b>	53 <sup>a</sup>	37 <sup>a</sup>	35

Note: Cells sharing a lettered superscript are statistically significant at p<.05 after within-row Bonferroni adjustments for multiple comparisons.

### 3.4: Characteristics of the Neighborhood

Leaseholders who had moved from their original CHA unit, building and development (72%, n=465 of 649) were asked about their new neighborhood. The survey asked about how their current neighborhood compared to their former one (if they had moved), on dimensions such as amenities, neighborhood problems and transportation.

When asked to compare their current neighborhood with the neighborhood where their original unit was, most of the leaseholders (60%, n=277 of 461) reported that their current neighborhood was better than their former neighborhood (Q106); while about one-fourth (28%, n=130 of 461) stated their neighborhoods were about the same. A smaller number (12%, n=54 of 461) stated that their neighborhoods were worse. Comparing leaseholders in CHA housing vs. HCV (excluding those temporarily living in unsubsidized housing), those in HCV stated more often that their current neighborhood was better (62%, base N=375 vs. 49%, base N=65); however, this difference was not statistically significant. Leaseholders who were permanently settled in the housing of their choice were significantly more likely than those who had moved to a temporary unit to feel that their current neighborhood was better than their original neighborhood (66%, base N=266 vs. 51%, base N=194, t=3.25).

All leaseholders were asked about what amenities were available in their neighborhood and, if available, whether they or members of their household used those amenities (Q79; see Table 26). All the amenities asked about were available in most of the leaseholders' neighborhoods. The amenity most frequently reported as being in the neighborhood was a currency exchange, with about 96% of respondents reporting them as available. The amenity most frequently reported as being used was the grocery store, followed by the currency exchange. The bank and health care facilities were used the least frequently by the leaseholders.

**Table 26. Amenities in Neighborhood**

<b>Q79. I am interested in what amenities are available in this neighborhood and whether or not you or other members of your household use them.</b>			<b>Q80. [IF YES:] Do you use it?</b>	
	<b>Base N</b>	<b>% Yes</b>	<b>Base N</b>	<b>% Yes</b>
<b>Is there a bank in this neighborhood?</b>	619	80	497	26
<b>Is there a currency exchange in this neighborhood?</b>	645	96	620	83
<b>Is there a grocery store in this neighborhood?</b>	649	86	555	90
<b>Is there a library in this neighborhood?</b>	589	84	496	75
<b>Is there a place to go for health care in this neighborhood?</b>	576	79	454	60
<b>Is there a public aid office in this neighborhood?</b>	602	67	403	77
<b>Is there a park or green space in this neighborhood?</b>	622	87	539	72

We asked leaseholders about the presence of six characteristics that research has shown are associated with neighborhood disorganization and violence (Q105; see Table 27). These questions were taken from the Community Survey of the Project on Human Development in Chicago Neighborhoods (which will be referred to as the PHDCN)<sup>4</sup>. The PHDCN is a longitudinal study aimed at understanding the development of children growing up in urban neighborhoods, and understanding what leads to juvenile delinquency, adult criminal behavior, drug abuse and violence. The Community Survey asks Chicago residents from 343 neighborhood clusters throughout the city to assess their neighborhoods on a variety of dimensions, including the dynamic structure of the

<sup>4</sup> Earls, Felton. Project on Human Development in Chicago Neighborhoods: Community Survey, 1994-1995 [computer file]. ICPSR version. Boston, MA: Harvard Medical School [producer], 1997. Ann Arbor, MI: Inter-university Consortium for Political and Social Research [distributor], 1999. For further information about the Project on Human Development in Chicago Neighborhoods, see <http://www.icpsr.umich.edu/PHDCN/>.

community, political organization, cultural values, informal social control, formal social control, and social cohesion.

The neighborhood characteristic most frequently cited as a “big” problem or “somewhat of a problem” by leaseholders was selling or using drugs (56%, n=341 of 615). This was followed closely by litter, teenagers causing a disturbance, and drinking in public (Table 27).

**Table 27. Problems in Neighborhood**

<b>Q105. How much of a problem would you say each of the following is in this neighborhood?</b>	<b>Big Problem %</b>	<b>Somewhat of a problem %</b>	<b>No problem %</b>	<b>Base N</b>	<b>Total %</b>
<b>Drinking in public</b>	21	23	56	626	100
<b>Selling or using drugs</b>	36	19	44	615	100
<b>Teenagers causing a disturbance</b>	24	21	55	642	100
<b>What about litter?</b>	25	22	54	649	100
<b>What about graffiti?</b>	11	12	78	643	100
<b>What about vacant housing?</b>	16	14	71	639	100

A comparison of the neighborhood problems CHA leaseholders reported with problems reported by residents of Chicago communities in the PHDCN shows that the leaseholders’ new neighborhoods compare relatively favorably (see Table 28). Overall, the leaseholders report drugs to be a problem more often as compared to the PHDCN sample; however, teenagers causing a disturbance, litter and graffiti were all less frequent problems for the leaseholders as compared to the PHDCN sample.

Since the group of Phase II and III leaseholders includes those who had moved at the time of the follow-up and those who still resided in their original units, buildings, or developments, we examined reports of neighborhood problems by whether the leaseholder had moved (see Table 28). Those leaseholders who had left their original units, buildings, and developments are referred to as *movers*; those who remained in their original units, buildings, or developments are *non-movers*. This analysis shows that movers reported experiencing neighborhood problems less often as compared to the PHDCN sample. For all the neighborhood problems asked about except selling or using drugs, leaseholders who had moved reported they were a “big problem” or “somewhat of a problem” significantly less often as compared to the PHDCN sample. In contrast, non-movers reported drinking in public and selling or using drugs to be a “big problem” or “somewhat of a problem” more often than did the PHDCN sample; litter and graffiti were less often a problem.

Table 28 shows that movers were experiencing fewer neighborhood problems than non-movers. For all neighborhood problems except litter, movers reported fewer problems than non-movers.

**Table 28. Problems in Neighborhood**

Q105. How much of a problem would you say each of the following is in this neighborhood?	RRS Big/Somewhat of a problem (Base n)			PHDCN Big/Somewhat of a problem %
	All Leaseholders % (Base N)	Moved from original unit/bldg/dev % (Base N)	Not moved % (Base N)	
Drinking in public	44 (626)	39*+ (451)	57* (175)	46
Selling or using drugs	56* (615)	48+ (446)	76* (169)	53
Teenagers causing a disturbance	45* (642)	40*+ (460)	58 (182)	53
What about litter?	46* (649)	47* (464)	46* (185)	58
What about graffiti?	22* (643)	18*+ (460)	33* (184)	52
What about vacant housing?	29 (639)	26*+ (460)	38 (178)	32

Note: The symbol \* indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey. The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. Confidence intervals were constructed to test differences between groups.

Leaseholders were asked about their ability to travel to places they may need to go. Most leaseholders reported having no transportation difficulties (Q81). Of the 14% of leaseholders who did have transportation problems, they most frequently reported difficulty going to shopping areas and to see friends and relatives. The 38% who indicated that there was another place they had difficulty getting to were asked to specify where. Of these respondents, nearly half said they had trouble getting to the doctor (49%, n=16). Among the other transportation problems reported were getting to the public aid office and transportation to look for work (Table 29).

**Table 29. Transportation Difficulties to Specific Places**

Q81b. Where do you have difficulty going? Going to...	Base N	Yes %
Work	89	23
School	89	20
Childcare	89	8
Shopping areas	89	75
Church or place of worship	89	34
Friends or relatives	89	44
Some other place, (specify)	89	38

Leaseholders were then asked why it was difficult to get to the places they indicated were difficult to get to (see Table 30). The most commonly chosen reason from the list presented was that transportation was expensive. The second and third most common reasons were because “it is too far away” and they “don’t have access to transportation.” Among the 17% who provided other reasons, nearly half cited health-related reasons and about one-fourth cited limited bus schedules.

**Table 30. Difficulty with Transportation**

<b>Q81c. Why is it difficult to get there? Would you say...</b>	<b>Base N</b>	<b>Yes %</b>
<b>It’s too far away</b>	89	43
<b>Don’t have access to transportation</b>	89	41
<b>Transportation is unreliable</b>	89	29
<b>Transportation is expensive</b>	89	54
<b>Some other reason, please specify</b>	89	17

### 3.5: Living Outside of Public Housing

Leaseholders living in HCV or unsubsidized housing were shown a list and asked to select the main thing they liked the best about living outside public housing (Q109). Leaseholders were only allowed to select one item from the list. As Table 21 shows, the most commonly endorsed item was “nicer apartment” which was selected by 27% (n=105) of leaseholders. The second most frequently selected item was “safer neighborhood” (25%, n=97) (Table 31).

**Table 31. Main Thing Leaseholder Liked Best about Living Outside of Public Housing**

<b>Q109. ...the main thing you like best about living outside of public housing?</b>	<b>% Yes Base N=390</b>
<b>Closer to family and friends</b>	10
<b>Children can go to a better school</b>	3
<b>Better childcare</b>	0
<b>Better access to jobs</b>	1
<b>Good transportation</b>	6
<b>Safer neighborhood</b>	27
<b>Better access to social services</b>	2
<b>Shopping</b>	2
<b>Nicer apartment</b>	27
<b>Something else (SPECIFY)</b>	15
<b>Do not like anything</b>	8

Leaseholders who indicated that they liked having a nicer apartment were asked why they thought it was a nicer apartment (Q110). Most responses to this question indicated that the new unit was bigger, with more space (68%, n=70 of 104).

Leaseholders were asked about any problems that they may have experienced living outside of public housing (see Table 32). They were asked to choose all responses that applied from a list read aloud and presented on a show card. Over half of the leaseholders (56%, n=220 of 392, Q111) stated they did not experience problems living outside of public housing. Of those who reported experiencing problems, the most frequent problems indicated were: leaving friends and family (12%, n=47), safety/violence in the neighborhood (12%, n=47), not knowing area/unfamiliar/unease (11%, n=44) financial hardships (10%, n=40).

**Table 32. Problems Living Outside of Public Housing**

<b>Q111. You may have had problems living outside of public housing.... any problems you may have experienced?</b>	<b>% Yes Base N=392</b>
<b>Leaving friends and family</b>	12
<b>Children going to a new school</b>	8
<b>Children changing or losing childcare</b>	<1
<b>Being far away from my job</b>	2
<b>Being far from transportation</b>	4
<b>Discrimination</b>	3
<b>Safety/violence in neighborhood</b>	12
<b>Financial hardships</b>	10
<b>Health or personal problems</b>	6
<b>Not having access to services you need</b>	6
<b>Not knowing area/unfamiliar/unease</b>	11
<b>Using LINK card</b>	1
<b>Accessing TANF office</b>	2
<b>Loss of resource for emergency cash assistance</b>	3
<b>Too far from old neighborhood</b>	4
<b>Some other problem (SPECIFY)</b>	7
<b>No problems</b>	56



## **Section 4: Social Exchange and Neighborhood Involvement**

The questionnaire included a series of questions on the leaseholders' involvement with their neighborhoods. We asked about (1) activities and organizations in which they were involved, (2) actions they had taken to improve their communities, (3) familiarity with neighbors, and (4) giving help to or receiving help from neighbors, and (5) whether leaseholders who moved still return to their former neighborhood and why they return.

### **4.1: Social Activities and Organizations**

All leaseholders were asked about the social activities and organizations in which they or other members of their household participate (Q82). Leaseholders who indicated that they or a household member participated in an activity or in an organization were asked if it was in this neighborhood (Q83; see Table 33). The most commonly endorsed activity, reported by just over half of respondents, was belonging to “a church, mosque, synagogue or any other religious organization” (52%, n=339 of 649), followed by “a recreation center” (15%, n= 98 of 646) and “a block group, tenant association, or community council” (14%, n=91 of 644). A majority of leaseholders who indicated that they or a household member participated in an organization also indicated that it was in the neighborhood with one exception. Only 40% of leaseholders who indicated “a religious organization” (n=133 of 337) reported that it was in their neighborhood.

**Table 33. Social Activities and Organizations: Comparison to PHDCN**

<b>Q82. I am interested in the social activities and organizations that people join. For each one that I name please tell me if you or other members of your household participate in any of these activities. Do you or anyone in your household belong to...</b>					<b>Q83. [IF YES:] Is this organization in this neighborhood?</b>	
	<b>RRS All % Yes (Base N)</b>	<b>RRS Moved % Yes (Base N)</b>	<b>RRS Not Moved % YES (Base N)</b>	<b>PHDCN % Yes</b>	<b>RRS All % Yes (Base N)</b>	<b>PHDCN % Yes</b>
<b>a church, mosque, synagogue or any other religious organization?</b>	52* (649)	49*+ (465)	61 (185)	59	40* (337)	57
<b>any kind of neighborhood watch program?</b>	11 (646)	5*+ (462)	25* (185)	11	94* (71)	83
<b>a block group, tenant association, or community council?</b>	14 (644)	9*+ (460)	26* (185)	14	95 (89)	95
<b>a Ward Group, or other local political organization?</b>	5 (646)	3+ (462)	11* (185)	3	79 (33)	--
<b>A recreation center?</b>	15 (646)	11 (461)	25 (185)	--	85 (97)	--
<b>A Parent/Teacher organization?</b>	10 (642)	9 (459)	13 (183)	--	72 (62)	--

Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol \* indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey. Confidence intervals were constructed to test differences between groups.

The data from the RRS leaseholders were compared to data from the PHDCN. Table 33 above shows the findings both overall and by whether the leaseholder had moved. Overall, compared to PHDCN communities, somewhat fewer of the Phase III leaseholders and their household members belonged to a church or other religious organization. Unlike the PHDCN findings, more leaseholders belonged to a church or religious organization outside of their current neighborhood; however, more leaseholders belonged to a neighborhood watch program in their neighborhood as compared to PHDCN. When viewed by whether the leaseholder moved, a different pattern emerges. Leaseholders who moved showed less involvement in activities or organizations compared to the PHDCN sample for three of the four types of activities and organizations. Leaseholders who had not moved were more likely to be involved as compared to the PHDCN sample for three of the four types of activities and organizations.

#### **4.2: Involvement in Community Improvement**

Leaseholders were asked about things they might have done to take care of a local problem, or to make the neighborhood a better place to live (Q84, see Table 34). The action leaseholders most frequently reported was “attending a meeting of a neighborhood group” (24%, n=156 of 648), followed by “getting together with neighbors” (21%, n=137 of 648), and then by “talking to a person or group causing a problem” (13%, n=82 of 648).

Leaseholders were also asked if they were involved in any of these activities before they moved to this neighborhood. They again most frequently endorsed “attend a meeting of a neighborhood group” (32%, n=147 of 464) and “get together with neighbors” (29%, n=135 of 464).

**Table 34. Involvement in Activities to Take Care of a Local Problem: Comparison to PHDCN**

<b>Q 84. Sometimes people in a neighborhood do things to take care of a local problem or to make the neighborhood a better place to live. Please tell me if you or anyone in your household has been involved in the following activities. Have you or anyone in your household...</b>			<b>Q85. Please tell me if you or anyone in your household was involved in the following activities before you moved to this neighborhood. Did you or anyone in your household...</b>
	<b>RRS YES % (Base N)</b>	<b>PHDCN YES % (Base N)</b>	<b>RRS YES % (Base N)</b>
Spoken/speak with a local politician or an elected local official about a problem in this neighborhood?	11* (649)	32	20* (463)
Talked/talk to a person or group causing a problem in this neighborhood?	13* (648)	19	24* (464)
Attended/attend a meeting of a block or neighborhood group about a problem or improvement in your old neighborhood?	24* (648)	30	32 (464)
Talked/talk to a local religious leader or minister to help with a problem or improvement in your old neighborhood?	9* (649)	15	18 (464)
Gotten/get together with neighbors to do something about a problem or improvement in your old neighborhood?	21* (648)	28	29 (464)

The symbol \* indicates a significant difference when RRS data are compared to the PHDCN Community Survey. Confidence intervals were constructed to test differences between groups.

As Table 34 above shows, compared to the PHDCN, the leaseholders were involved in fewer activities in their new neighborhoods to take care of local problems and to make the neighborhood a better place to live. In their old neighborhoods, more leaseholders had engaged in the neighborhood improvement activities asked about (Q85).

As the leaseholders spend more time in their new neighborhoods, we may see an increase in their reports of involvement in neighborhood activities.

### 4.3: Familiarity with Neighbors

All leaseholders were asked how many adults they knew by sight in this neighborhood and then how many children they knew by sight in this neighborhood. As Table 35 shows, only 10 percent of respondents reported recognizing no adults (n=63 of 649) and 17 percent reported knowing no children (n=108 of 648).

**Table 35. Number of Adults and Children Leaseholders’ Recognize**

<b>Q86/Q87. How many adults/children do you recognize by sight in this neighborhood – would you say you recognize...</b>	<b>Adults Base N=649 %</b>	<b>Children Base N=648 %</b>
<b>No adults/children</b>	10	17
<b>A few adults/children</b>	47	37
<b>Many adults/children</b>	21	19
<b>A great many adults/children</b>	22	27
<b>TOTAL</b>	100	100

When comparing the overall sample of RRS leaseholders to the PHDCN sample, the percentage of RRS leaseholders recognizing “many” or “a great many” people is lower in terms of recognition of adults but higher for recognition of children in the neighborhood (see Table 36). When we consider the leaseholders who moved separately from those who had not, it is clear that the non-movers are quite different from the PHDCN sample. Significantly more of the non-movers indicated that they recognize many or a great many adults and children in their neighborhoods, as compared to the PHDCN. In contrast, significantly fewer of the movers said that they recognized many or a great many adults as compared to the PHDCN sample. Non-movers recognized both adults and children better than movers. These findings show that the leaseholders were very familiar with the people in the neighborhoods where they lived before relocating. At the time of the follow-up survey, two years after relocating, leaseholders who moved were less familiar with their neighbors than before they moved.

**Table 36. Number of Adults/Children Leaseholders Recognize**

<b>Q86-Q87. Leaseholder recognizes many/a great many</b>	<b>RRS Total % (Base N)</b>	<b>RRS Moved % (Base N)</b>	<b>RRS Not Moved % (Base N)</b>	<b>PHDCN %</b>
<b>Adults</b>	43* (649)	32*+ (464)	70* (185)	48
<b>Children</b>	46* (648)	39+ (464)	64* (184)	37

Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol \* indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey. Confidence intervals were constructed to test differences between groups.

The leaseholders were also asked to judge how hard it would be for them to pick out people who are outsiders or who do not live in their area (see Table 37). Overall, about 58% of all leaseholders indicated it would be very easy or somewhat easy to pick out outsiders; this percentage is about the same as for the PHDCN sample. If leaseholders who moved are considered separately from those who had not moved, however, differences emerge. As compared to the PHDCN sample, non-movers reported more often that it was “very easy” or “somewhat easy” to pick out outsiders. In addition, when comparing movers and non-movers, those who had moved reported significantly greater difficulty picking out outsiders.

**Table 37. How Easy is it to Pick out Outsiders**

<b>Q88.</b>	<b>RRS Total % (Base N=631)</b>	<b>RRS Moved % (Base N=449)</b>	<b>RRS Not Moved % (Base N=182)</b>	<b>PHDCN %</b>
<b>Very easy/somewhat easy</b>	58	53+	71*	57

Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol \* indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey. Confidence intervals were constructed to test differences between groups.

All leaseholders were then asked a series of questions concerning the number of relatives or friends who lived in their neighborhood and outside their neighborhood (Table 38). Their reports were compared to data from the PHDCN sample. When asked specifically about friends and family members who live in their neighborhood, a majority of leaseholders indicated that none of their relatives lived in the neighborhood (52%, n=337 of 648; see Table 38). Forty percent reported that none of their friends lived in the neighborhood (n=257 of 649). A majority of leaseholders indicated that they had 10 or more relatives outside of this neighborhood (68%; n=441 of 649) and a majority also indicated that they had 10 or more friends living outside of this neighborhood (62%; n=403 of 648). These findings indicate that for many leaseholders, their network of family and friends is primarily outside of their current neighborhood.

**Table 38. Relatives and Friends who Live in this Neighborhood**

<b>Q89. Not counting those who live with you...</b>	<b>None</b>	<b>1-2</b>	<b>3-5</b>	<b>6-9</b>	<b>10+</b>	<b>Base N</b>	<b>Total %</b>
	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>		
<b>...how many of your relatives or in-laws live in this neighborhood? Would you say...</b>	52	30	10	3	5	648	100
<b>...how many of your relatives or in-laws live outside this neighborhood?</b>	3	6	15	8	68	649	100
<b>...how many of your friends live in this neighborhood?</b>	40	28	16	4	12	649	100
<b>...how many of your friends live outside of this neighborhood?</b>	6	12	12	8	62	648	100

To compare the findings from the leaseholders to the PHDCN sample, response categories were collapsed and the samples compared on the percentage of respondents stating that they had three or more relatives or friends in or outside of the neighborhood. When compared to the PHDCN sample, the leaseholders appear less likely to have three or more friends or relatives in the neighborhood (see Table 39). In addition, movers differed from non-movers in the number of friends they had in the neighborhood; those who moved had fewer friends in the neighborhood.

**Table 39. Percentage Having 3 or More Friends or Relatives Inside and Outside Neighborhood**

<b>Q89.</b>	<b>RRS Total % (Base N)</b>	<b>RRS Moved % (Base N)</b>	<b>RRS Not Moved % (Base N)</b>	<b>PHDCN %</b>
<b>3 or more relatives in neighborhood</b>	18* (648)	18* (465)	19 (184)	23
<b>3 or more relatives outside neighborhood</b>	91 (649)	91 (464)	92 (185)	--
<b>3 or more friends in neighborhood</b>	32* (649)	24*+ (465)	53* (185)	66
<b>3 or more friends outside neighborhood</b>	82 (648)	83 (464)	80 (185)	83

Note: The symbol + in the RRS Moved column indicates a significant difference between RRS leaseholders who moved and those who did not. The symbol \* indicates a significant difference when RRS data (either overall or by move status) are compared to the PHDCN Community Survey. Confidence intervals were constructed to test differences between groups.

#### **4.4: Giving and Receiving Help**

All leaseholders were asked about the help that they gave to others in their neighborhood as well as the help that they received from others in their neighborhood. For most types of help, leaseholders reported that they had neither given nor received that type of help since moving to this neighborhood.

For two items, however, a majority of leaseholders responded that they had given or received that type of help since moving to this neighborhood (see Table 40). Seventy-one percent of leaseholders indicated that they had either dropped in for a casual visit or that someone had dropped in on them for a casual visit (n=461 of 649), with 28% (n=184 of 649) indicating that this happened at least once a month. A majority of respondents (52%; n=339 of 649) also indicated that they had given or gotten a ride from someone with 18% (n=115) reporting that this happened at least once a month.

**Table 40. Giving and Receiving Help in this Neighborhood**

<b>Q90-104.</b> <b>(In the last 12 months/Since the time you moved to this neighborhood), how often have you...</b>	<b>Never %</b>	<b>Once/ A few times %</b>	<b>Once a month or week/ Almost every day %</b>	<b>Base N</b>
<b>Watched someone’s child or had someone watch your child or children?</b>	66	20	14	649
<b>Loaned or borrowed things?</b>	76	19	5	649
<b>Helped or been helped with a chore or repairs?</b>	61	33	6	649
<b>Dropped in for a casual visit or has someone dropped in on you for a casual visit?</b>	29	43	28	649
<b>Helped or been helped in an emergency?</b>	70	28	2	649
<b>Given or gotten a ride from someone?</b>	48	34	18	649
<b>Gotten or received help with anything else?</b>	94	6	1	648
<b>Asked or given advice about this neighborhood you live in?</b>	70	24	6	649
<b>Asked or given advice about activities and resources for kids?</b>	76	19	5	649
<b>Asked or given advice about rules in this neighborhood, such as rules about hosting parties, playing music, your rights as a renter, or the neighborhood curfew laws?</b>	85	12	3	649
<b>Asked or given advice about local amenities in your neighborhood, such as the bank, grocery store, library, places of worship, parks and other recreational areas?</b>	81	16	3	649
<b>Asked or given advice about where to find local services, such as health care services, employment services or financial services?</b>	81	17	2	649
<b>Asked or given advice about neighborhood safety issues?</b>	77	18	5	649
<b>Asked or given advice about this apartment you live in?</b>	79	17	4	649
<b>Asked or given advice about anything else?</b>	94	5	1	647

Leaseholders who reported that they had given or received a type of help were then asked to whom they gave help or from whom they received help. The options were: family living in this neighborhood, family living outside this neighborhood, old friends living in this neighborhood, old friends living outside this neighborhood, new friends living in this

neighborhood, or someone else. Respondents were told to select all of the categories that applied. The most frequently selected category for each type of help is shaded in gray in Table 41; if the percent is the same two categories, then both cells are shaded. Asking “someone else” was the most frequent response for six items. When asked who that person was, many leaseholders indicated neighbors, a church, and the CHA. For four of the items, “family living outside this neighborhood” was the most commonly endorsed category. “Old friends living in this neighborhood” was the most commonly selected category for four items as well. “Family living in this neighborhood” was never the most frequently selected choice for any type of help asked about.

**Table 41. To Whom or From Whom Leaseholders Gave or Received Help**

<b>Q90-Q104. Who did you loan or borrow things from/ask or give advice to...etc...?</b>	<b>Family in neighborhood</b>	<b>Family outside neighborhood</b>	<b>Old friends in neighborhood</b>	<b>Old friends outside neighborhood</b>	<b>New friends in neighborhood</b>	<b>Someone else, please specify</b>	<b>BASE N</b>
	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>	
...watch child	30	50	19	12	10	4	217
...loan or borrowed?	26	26	32	18	24	7	156
...help with a chore?	9	17	12	9	9	57	252
...dropped in for a casual visit?	27	60	27	48	11	5	460
...help in an emergency?	22	35	26	16	13	25	198
...given or gotten a ride?	25	48	21	32	11	8	339
...help with anything else?	13	24	25	17	18	34	38
...advice about this neighborhood you live in?	11	23	29	29	25	27	197
...advice about activities and resources for kids?	19	15	28	18	31	30	154
...advice about rules in this neighborhood?	16	5	27	15	26	34	100
...advice about local amenities in your neighborhood?	17	17	31	22	33	24	125
...advice about where to find local services?	16	18	33	21	25	25	122
...advice about neighborhood safety issues?	19	21	32	20	29	32	149
...advice about this apartment you live in?	11	24	23	23	18	37	136
...advice about anything else?	11	5	19	15	18	46	37

#### 4.5: Returning to Original Neighborhood

Leaseholders who had moved from their original unit, building, and development (n=465 of 649, 72% of leaseholders) were asked how often they went back to the neighborhood where their original CHA unit was. Over half responded that they never went back while six percent indicated that they went back every day; see Table 42.

**Table 42. How Often Leaseholders Return to Original Neighborhood**

<b>Q107. How often do you go back to the neighborhood where your original CHA unit was? Would you say...</b>	<b>% Base N=463</b>
<b>Everyday</b>	6
<b>At least once a week</b>	8
<b>At least once a month</b>	18
<b>At least once a year</b>	14
<b>Never</b>	55
<b>TOTAL</b>	100

Leaseholders who indicated that they did return to their original neighborhood were then asked why they went there (see Table 43); they could choose any number of responses presented on a card. The most frequently selected reason was “to see friends and family” which was chosen by a large majority of the respondents (67%, n=140 of 209; Q108).

**Table 43. Why Leaseholders Return to Original Neighborhood**

<b>Q108. Which of the following things do you go there for? Do you go there...</b>	<b>% Base N=209</b>
<b>To see friends and family</b>	68
<b>To go to church or any other religious organization</b>	6
<b>To shop</b>	19
<b>For support services</b>	10
<b>To take kids to school</b>	8
<b>To have someone watch your kids</b>	1
<b>Some other reason (Specify)</b>	25



## **Section 5: Children in the Household**

Section 8 of the questionnaire asked for general information about all children under the age of 18 years currently in the household and then proceeded to ask more specific questions about the Focal Child. First, a roster was created of all the children in the household under the age of 18 years. This roster included information on the child's sex, age, relationship to the leaseholder, and the person in the household primarily responsible for the child.

After completing the roster the interviewer asked the respondent if the child they spoke about during the last interview was still in the household. If that child was still in the household and was still under the age of 18 years that child became the focal child again for the remainder of the interview. If not, then another child was randomly selected using a Kish sampling table to be the focal child. If this household did not have children in the last round but now does one child was selected at random using a Kish sampling table to be the focal child.

Following the selection of the Focal Child, the respondent was asked questions about the Focal Child regarding (1) his or her schooling, (2) activities and outdoor play, and (3) health, as well as (4) questions about child care arrangements for the Focal Child.

The second follow-up survey indicated that 402 of the 649 households (62%) had one or more child under the age of 18 years (Q131). Households with children ranged from 1 child to 9 children. The average household with children had 2.8 children. The mean age of the selected focal children was 10.9 years (n=401). Of the 402 households with children, 3% (n=11) were in their original CHA unit, 13% were in a new or rehabbed CHA unit (n=54), 12% were in a temporary or make ready CHA unit (n=47), 69% were in a Section 8 voucher unit (n=276), and 3% were in an unsubsidized living situation (n=14).

In most households (92%, n=315 of 342) the Focal Child from the last interview was still in the household and still under the age of 18 years. In 4.5% of households (n=15) the Focal Child was still in the household but was now age 18 or older. In 3.5% of households (n=12) the Focal Child from the last interview no longer lived in the household.

In most cases, the Focal Child was the child of the leaseholder (75%, n=299 of 396). The Focal Child was the leaseholder's grandchild in 20% of cases (n=79) and the leaseholder's niece or nephew in 3% of cases (n=13). In one percent of cases (1%, n=4) the Focal Child was the leaseholder's foster child and in one household (<1%) the Focal Child's relationship to the leaseholder was categorized as "other non-relative" (Table 44).

**Table 44. Relationship of Leaseholder to the Focal Child**

Relationship	% % (Base N=396)
Son or daughter	75
Brother or sister	0
Grandchild	20
Niece or nephew	3
Other relative	0
Foster child	1
Other non-relative	<1

Extended families, in which people other than a parent and his/her children, minor foster children, or spouse live in the household, were common. Twenty-four percent of households fell into this category (n=154 of 649). Of households with children, 66% of households fell into this category (n=264 of 402). Of households with children, 12% had a grandparent as a primary caregiver for at least one child in the household (n=46 of 402).

### 5.1: Schools

We next asked a series of questions about the Focal Child’s experiences with school. In most households, the Focal Child was in school (91%; n=366 of 401, Q132). Of the 35 children who were not in school, 28 were too young (80%), 4 had dropped out (12%), 1 respondent indicated that they were unable to get the child to school (2%), 2 leaseholders indicated that there was some other reason not listed (5%).

Leaseholders were asked what grade the Focal Child was attending in school. Most of the focal children were in grades 1 through 8 (62%; n=228 of 366). Ten percent of the Focal Children were in the 9<sup>th</sup> grade (freshman) (n=37). The remaining youth were distributed into pre-school (5%; n=20), kindergarten (5%; n=18), 10<sup>th</sup> grade (sophomore) (6%; n=22), 11<sup>th</sup> grade (junior) (8%; n=28), 12<sup>th</sup> grade (senior) (2%; n=8), and other (1%; n=4).

Leaseholders were then asked how satisfied they were with the child’s current school. Almost half of leaseholders indicated that they were very satisfied with the Focal Child’s current school (47%). A minority of respondents indicated that they were dissatisfied or very dissatisfied (Table 45).

**Table 45. Satisfaction with Child’s School**

Q136	N	%
Very Satisfied	170	47
Satisfied	128	36
Dissatisfied	43	12
Very Dissatisfied	19	5
<b>TOTAL</b>	<b>361</b>	<b>100</b>

Leaseholders were asked about what they both liked and disliked about the child’s current school. Leaseholders who were either very satisfied or satisfied with their children’s schools indicated a number of reasons for their satisfaction. The most frequently reported reason was “Good teachers/principal” (n=137 of 295; 46%). When these respondents were asked if there was anything they did not like about their child’s school many of them responded “no/nothing” (74%, n=216 of 292) (Table 46).

**Table 46. What Leaseholders Who Were Satisfied With School Liked and Disliked About the School**

<b>Q137 Satisfied with School – Reasons Why</b>	<b>N (Base N=295)</b>	<b>%</b>
Safer school/neighborhood	13	4
Good communication with school	29	10
Like the school building/facilities	11	4
School is close to home	18	6
Activities/resources for children	45	15
Good academic program/small class size	82	28
Good discipline and control	20	7
Kids like the school/kids doing well	19	6
Familiar w/teachers/familiar w/school	8	3
Good school	18	6
Good teacher/good principal	137	46
Diversity	4	1
Nothing	6	2
Other	45	15
Uncodable	3	1
<b>Q138 Satisfied with School – Anything Do Not Like?</b>	<b>N (Base N=292)</b>	<b>%</b>
School/neighborhood not safe	22	8
Poor communication with school	4	1
Teachers not good	4	1
Did not like the school buildings/facilities	1	<1
School is far, no transportation	6	2
Not enough activities/resources/school supplies for children	3	1
Academic program/teaching is poor	4	1
Disciplinary procedures not good	16	6
Need more teachers	2	1
School favors Hispanic students	3	1
No/Nothing	216	74
Other	21	7
Uncodable	3	1

Leaseholders who indicated that they were either dissatisfied or very dissatisfied with their children’s schools were also asked to indicate why they were dissatisfied and leaseholders provided a variety of responses. Twenty-seven percent of responses fell into the category “Disciplinary procedures not good” (n=17 of 62), while 24% of responses were categorized as “School/neighborhood not safe” (n=15). Leaseholders were then asked if there was anything that they did like. When asked if there was anything that they did like about the children’s schools just over half of these responses fell into the category “Nothing” (n=33 of 61; 54%) (Table 47).

**Table 47. What Leaseholders Who Were Satisfied With School Liked and Disliked About the School**

<b>Q139 Dissatisfied with School – Reasons Why</b>	<b>N (Base N=62)</b>	<b>%</b>
School/neighborhood not safe	15	24
Poor communication with school	4	7
Teachers not good	12	19
School is far, no transportation	3	4
Not enough activities/resources/school supplies for children	9	15
Academic program/teaching is poor	10	15
Disciplinary procedures not good	17	27
Overcrowded/not enough teachers	4	6
Teachers/students rude/unpleasant/mean	5	8
No/Nothing	1	1
Other	8	13
Uncodable	3	4
<b>Q140 Dissatisfied with School – Anything Do Like?</b>	<b>N (Base N=61)</b>	<b>%</b>
Good communication with school	4	6
Good teachers/principal	5	9
School is close to home	5	8
Activities/resources for children	3	5
Good academic program/small class size	4	6
Good discipline and control	1	2
Kids like the school/kids doing well	2	3
Familiar w/teachers/familiar w/school	4	6
Diversity	1	2
Nothing	33	54
Other	5	8
Uncodable	1	1

We then asked questions about the family’s involvement in the Focal Child’s school. Almost all leaseholders reported that either they or the Focal Child’s primary caregiver had met the Focal Child’s teacher since the beginning of the school year (96%; n=349 of 365). Most leaseholders also indicated that they or the Focal Child’s primary caregiver had attended an event or meeting at school this school year (79%; n=289 of 366). The

leaseholders who indicated they had not been to an event or meeting at the school were asked in an open-ended format why they had not done so. Forty-two percent of respondents gave a reason that did not fit into a category (n=33 of 77). Over one-third of these leaseholders indicated that “work/school prevents attendance” (38%; n=29) and 12% indicated that there were “no events or meetings to attend yet” (n=9). The remaining reasons given were “too busy” (6%; n=5), “younger children at home” (1%; n=1), and responses that were not able to be coded (7%; n=5).

Almost half of the Focal Children had to transfer schools as a result of their relocation (47%, n=137 of 293). Of the leaseholders who indicated that the focal child had changed schools, 90% were living in HCV housing (n=120 of 133). The reason for changing schools endorsed by most leaseholders was that it was closer to their new house (87%, n=120 of 137). Other reasons included better education (5%; n=7), no transportation to old school (2%; n=3), child requested to change school (1%; n=1), and child or parent liked new school better (1%; n=1), and some other reason not on the list (4%; n=5).

When the leaseholder indicated that the Focal Child had transferred schools because of the relocation, we asked them if, before they moved here, they felt like they had enough information or not enough information about the schools the Focal Child might attend. Responses were mixed. Slightly over half (52%, n=71 of 136) indicated that they did not have enough information and 48% indicated that they did have enough information (n=66). Leaseholders who felt that they did not have enough information were then asked what further information they would like to know. Twenty-nine percent of respondents indicated that they wanted to know more about “academic programs” (n=20 of 71). Twenty-three percent indicated that they wanted to know more about the “quality of teaching” (n=16). Other things that they wanted to know more about were “safety/behavioral issues at school” (9%; n=6), “after-school programs” (10%; n=7), and the “location of school” (5%; n=4). Thirty-one percent of responses were something that did not fit into a category (n=22) and twelve percent were not able to be coded (n=8).

Leaseholders were then asked whether they were more satisfied with the current school, less satisfied with the current school, or about as satisfied with the current school as with the previous school. Forty-three percent of leaseholders indicated that they were more satisfied with the Focal Child’s current school than with their old school (n=58 of 135; Q149) (Table 48).

**Table 48. Satisfaction with New School Compared to Previous School**

<b>Q149. Compared to Previous School, How Satisfied with Current School</b>	<b>% (N=135)</b>
More satisfied with the current school	43
About as satisfied with the current school	29
Less satisfied with the current school	28

Leaseholders were then asked to explain why they were more or less satisfied with the child’s current school. Leaseholders who were more satisfied with their child’s new school gave a variety of reasons for their satisfaction (Q150; see Table 49). Many leaseholders gave a response that was coded into the category “Good teachers/principal”

(43%; n=24 of 57). Thirty-two percent provided an answer that was coded in the category “Good academic program/small class size” (n=18) (Table 49).<sup>5</sup>

**Table 49. Reasons Why More Satisfied With Current School**

<b>Q150. More Satisfied With Current School – Reasons Why</b>	<b>% (Base N = 57)</b>
Safer school/neighborhood	3
Teachers not good	1
Disciplinary procedures not good	1
Good communication with school	1
Good teachers/principal	43
School is close to home	2
Good academic program/small class size	32
Good discipline and control	11
School/neighborhood not safe	1
Children like the school/doing well/doing better	10
Parent or other knows and likes school/teachers/was student	1
Good school	3
Activities/resources for children	4
Good communication with school	3
Other -- likes	23

Other leaseholders were less satisfied with their child’s current school and they gave a variety of reasons for their dissatisfaction (Q150; see Table 50). However, when responses were coded the most frequent category was “other – dislikes” (24%; n=9 of 36) (Table 50).<sup>6</sup>

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<sup>5</sup> The intention of Q150 was to gather information about why leaseholders who are more satisfied are more satisfied and why leaseholders who are less satisfied are less satisfied. However, it appear from responses that more satisfied leaseholders sometimes gave reasons for being less satisfied and less satisfied leaseholders sometimes gave reasons for being more satisfied. This may have occurred through an initial misunderstanding of the question or an erroneous interviewer administration of this question.

<sup>6</sup> See previous footnote.

**Table 50. Reasons Why Less Satisfied With Current School**

<b>Q150. Less Satisfied With Current School – Reasons Why</b>	<b>% (Base N = 36)</b>
School/neighborhood not safe	8
Poor communication with school	7
Teachers not good	10
School is far, no transportation	2
Not enough activities/resources/school supplies	10
Disciplinary procedures not good	11
Good teachers/principal	5
Good academic program/small class size	5
Did not like school building/facilities	2
Academic program/teaching is poor	11
Parent or other knows and likes school/teachers/was student	2
Too crowded, too many students, not enough teachers	2
Teachers, staff or students rude, unpleasant, mean	3
Liked previous school better, current school not good	13
No likes or dislikes specified	3
Other -- dislikes	24
Other -- likes	5

## 5.2: Children’s Participation in Activities and Outdoor Play

Next, if the focal child was not too young for school, leaseholders were asked several questions about the Focal Child’s activities outside of school hours. When asked whether or not the Focal Child had participated in organized activities outside of school hours or on weekends during the past year, 59% responded “yes” (n=219 of 370). The average number of activities leaseholders reported that the child participated in was 3 (n=217).

Of those children still living in their original CHA unit or in a temporary or make ready CHA unit, 75% (n=39 of 52) were involved in activities and of those in a new or rehabbed CHA unit 64% (n=32 of 50) were involved in activities. More than half of children living in HCV (54%; n=139 of 255) were also involved in activities.

The leaseholders who indicated that their child had participated in activities in the past year were then asked which activities the Focal Child had participated in during the past year. After school activities were the most commonly endorsed activity with 66% of the leaseholders who indicated their child had participated in activities endorsing this item (n=144 of 219). Sports and Art/music/dance/drama programs were also frequently endorsed (59%; n=130 of 219) (see Table 51).

**Table 51. Activities Youth Participate In Who Have Participated In Activities in the Last Year**

<b>Q152. Activities Focal Child Participated In During Past Year</b>		
Sports	59%	130 of 219
Afterschool programs	66%	144 of 219
Scouts	5%	12 of 219
Art/music/dance/drama programs	38%	82 of 219
Language programs	5%	12 of 219
Youth groups or clubs	18%	39 of 219
Tutoring	24%	52 of 219
Mentoring	11%	25 of 219
Something else	7%	15 of 220

If the Focal Child was not involved in any activities, the leaseholder was presented with a list of possible reasons and they were asked to select the reasons why the child was not participating in activities (Q154). Many leaseholders indicated that the child was not interested in activities (37%; n=54 of 149). Another common response was that there were none available in the area (21%; n=31 of 149) (Table 52).

**Table 52. Reasons Youth are not in Activities**

<b>Q154. Reasons Child not in Activities</b>		
Child not interested	37%	54 of 149
None available in area	21%	31 of 149
Can't get to them because of transportation problem	8%	12 of 149
Couldn't afford the fees	8%	11 of 149
Waiting list, program/service did not have room	1%	2 of 149
Disability	4%	6 of 149
Child feels unwelcome	2%	4 of 149
Safety concerns	9%	13 of 149
Language	1%	2 of 149
Child is not old enough	19%	28 of 149
Some other reason	12%	18 of 150

All leaseholders with a Focal Child were also asked whether or not there was a safe place nearby where children can play outdoors (Q159). As Table 53 below shows, the majority of respondents indicated that there were safe places to play. More leaseholders living in HCV housing responded that there were safe places than leaseholders living in CHA units. This difference was statistically significant ( $p < .05$ ).

**Table 53. Are There Safe Places to Play Outside by Current Residence**

<b>Q159. Are there safe places nearby where children can play outdoors</b>	<b>CHA % Base N=111</b>	<b>HCV % Base N=261</b>	<b>N % Base N=386</b>
<b>Yes</b>	69	80	78

The leaseholders who indicated that there were safe places were then asked how safe are the places where the child plays outdoors? Almost all respondents indicated that the places were very safe (48%; 144 of 298) or safe (44%; n=132). Ten leaseholders said unsafe (3%), two said very unsafe (1%), and ten indicated that the child did not play outdoors (3%).

Of the leaseholders who reported that the Focal Child had safe places nearby to play outdoors, they reported that the child played outdoors 5.2 days on an average week when the weather was good (n=298). For children living in CHA housing (either original unit, temporary or make-ready unit, or new or rehabbed unit) leaseholders reported that children played outdoors an average of 5.6 days on an average week when the weather was good while for children living in Section 8 housing the average was 5.1 days. However, this difference was not statistically significant ( $p > .05$ ).

Leaseholders who had moved from their original unit, building, and development were then asked how often the Focal Child played outdoors compared to where they lived before. Most indicated that the child now played outdoors more often (38%; n=123 of 320) or about the same (27%; n=86). Only 17% indicated that their child now played outdoors less (n=56). Some leaseholders also indicated that the child does not play outdoors (11%, n=36) and for other leaseholders this item was not applicable (6%, n=19). Table 54 examines leaseholders' responses as a function of whether they are living in CHA housing or Section 8 housing.

**Table 54. How Often Child Plays Outdoors Compared to Before Relocated**

<b>Q162.</b>	<b>CHA % Base N=36</b>	<b>HCV % Base N=270</b>
More often	28	39
About the same	33	26
Less often	23	17
Child does not play outdoors	11	12
Not Applicable	5	6

Finally, leaseholders were asked if, compared to the neighborhood where they lived before they relocated, their current neighborhood was more safe, less safe, or about as safe. Slightly more than half of leaseholders felt that their new neighborhood was more safe (51%; n=159 of 312), 13% felt that it was less safe (n=41), and just over a third felt that it was about the same (36%; n=112). Examining this item by current residence (CHA or HCV) we find that roughly half of CHA leaseholders (49%; n=18 of 36) and HCV leaseholders (51%;

n=134 of 263) responded that their current neighborhood was more safe than their neighborhood before relocation (Table 55).

**Table 55. How Safe is Current Neighborhood Compared to Neighborhood Before Leaseholder Relocated**

<b>Q163.</b>	<b>CHA % Base N=36</b>	<b>HCV % Base N=263</b>
More safe	49	51
About the same	34	36
Less safe	17	13

### 5.3: Health

Next, leaseholders were asked several questions about the Focal Child’s health. Leaseholders were asked whether the child’s health was excellent, very good, good, fair or poor. They were then asked to compare the child’s health now to one year ago.

Just over half of the leaseholders indicated that the Focal Child’s health was excellent (55%; n=220 of 401) (Table 56). Most also felt that the Focal Child’s health was about the same as a year ago (69%; n=275 of 400); however, 30% felt that the Focal Child’s health was much better (n=119) (Table 57).

**Table 56. Child’s Health Status**

<b>Q155.</b>	<b>% (Base N=401)</b>
Excellent	55
Very Good	24
Good	14
Fair	7
Poor	<1

**Table 57. Child’s Health Status Compared to One Year Ago**

<b>Q156.</b>	<b>% (Base N=400)</b>
Much Better	30
About the Same, or	69
Much Worse	2

Leaseholders were next asked whether or not the child had asthma. Leaseholders reported that 18% of the focal children had asthma (n=72 of 399). Nationally, 8.5% of children younger than 18 years of age are reported to have asthma. Compared to this national estimate, children from our sample are more likely to suffer from asthma (t=4.9, p<.001). Overall, 8.5% of children younger than 18 years of age are reported to have asthma. Our sample of children were also more likely to have asthma than black children under the age of

18 years in general ( $t=2.7, p<.01$ ). Overall, 12.8% of black children under the age of 18 years have asthma. If the child did have asthma, they were then asked if the child had more, less, or about the same number of asthma attacks now compared to a year ago<sup>7</sup>. Most leaseholders (64%;  $n=46$  of 72) reported that the children suffered less attacks now than a year ago. Only 6 leaseholders (9%) reported more attacks and the remaining 19 leaseholders (27%) reported that the number of attacks was the same.

#### 8.4: Childcare

The lack of reliable childcare may be a barrier to finding employment or seeking schooling or job training. To examine the relation between these variables and childcare, we next asked leaseholders who cares for the focal child when you or the primary caregiver needs to be away from home. Specifically, leaseholders were asked about 10 types of childcare arrangements and then provided with an “other” category in case their particular childcare arrangement was not one of the specified 10. Table 57a provides the percentages of leaseholders who indicated using each option. The data are presented for all leaseholders with children and also separately for those in CHA housing and those in HCV apartments.

**Table 57a. Who Cares for Child**

<b>Q164.</b>	<b>CHA % (Base N)</b>	<b>HCV % (Base N)</b>	<b>Total % (Base N)</b>
a. older sibling	23 (109)	23 (275)	23 (398)
b. neighbor	5 (111)	4 (276)	4 (401)
c. relative outside household	44 (111)	36 (275)	38 (400)
d. friend	9 (111)	4 (274)	6 (399)
e. babysitter	2 (111)	3 (276)	3 (401)
f. child care center	5 (107)	2 (275)	3 (396)
g. child in school	70 (110)	56 (275)	59 (399)
h. after school program	36 (111)	28 (276)	30 (401)
i. CHILD takes care of self	23 (111)	20 (274)	21 (399)
j. another household adult	31 (110)	22 (276)	25 (400)
k. other	1 (110)	1 (275)	1 (399)

<sup>7</sup> Data from the National Health Interview Survey, 2004. Web site <http://www.cdc.gov/asthma/NHIS/04/table4-1.htm> 01/07

For the sample as a whole, the most frequently endorsed response was that the child was in school (59%). The next most common form of childcare was by a relative outside of the household (38%). Relatively few children are being cared for in a child care center (3%) or by a babysitter (3%).

Examining responses separately for CHA leaseholder 70% indicated that the child was in school. The next most common source of childcare was a relative living outside the house (44%). More than half of the HCV sample indicated that the child was in school (56%), with the second most common form of childcare being a relative outside of the household (36%).

Leaseholders were next asked how many hours per week or per month the focal child spent in each kind of care. For purposes of these analyses, we converted all data to hours per week. In Table 57b we present the mean number of hours leaseholders report that the Focal Child spends in each type of childcare. If a leaseholder did not use a particular type of childcare they were not asked this question and so they are not included in the mean calculation of hours.

**Table 57b. Mean Hours Per Week Spent in Each Type of Child Care**

<b>Q165.</b>	<b>CHA Mean Hours (n)</b>	<b>HCV Mean Hours (n)</b>	<b>Total Mean Hours (n)</b>
a. older sibling	6.4 (21)	8.9 (62)	8.0 (87)
b. neighbor	10.6 (6)	9.4 (12)	9.8 (18)
c. relative outside household	9.5 (49)	12.4 (95)	11.4 (147)
d. friend	10.1 (11)	9.2 (12)	9.6 (23)
e. babysitter	93.4 (2)	26.1 (9)	37.7 (10)
f. child care center	22.6 (5)	47.7 (6)	37.0 (12)
g. child in school	31.3 (76)	31.3 (152)	31.4 (232)
h. after school program	10.4 (38)	9.2 (75)	9.6 (117)
i. CHILD takes care of self	36.3 (22)	21.6 (54)	25.7 (77)
j. another household adult	23.9 (35)	19.7 (59)	21.0 (96)
k. other	3.0 (1)	37.3 (4)	29.7 (5)

While 38% of focal children spent time in the care of a relative outside of the household, they only averaged 11.4 hours per week in this type of care (n=147). Leaseholders reported that focal children were often in school (31.4 hours/week; n=232). While relatively few children spent time in the care of a babysitter (n=11) or child care center (n=12), those that did spend time in these childcare arrangements reported spending 37.7 hours/week and 37.0 hours/week there, respectively.

For leaseholders in the CHA sample, the highest average was for the group that used a babysitter (93.4 hours/week). However, there are only two leaseholders in this group and one of these two reported an extremely high number. Children who took care of themselves reportedly did so for an average of 36.3 hours/week (n=22) and school was another common place for children to be when the leaseholder or primary caregiver was away (31.3 hours/week, n=76). For the HCV sample, leaseholders reporting that they used a child care center spent an average of 47.7 hours/week there, although only six leaseholders in this sample used this type of childcare. As in the CHA sample, children spent much time in school (31.3 hours/week, n=152). While leaseholders in the CHA sample reported that children who took care of themselves did so for more hours per week than that reported by leaseholders in the HCV sample, this difference was not statistically significant ( $p>.05$ ).

Next, leaseholders who used some type of childcare were asked how satisfied they were with their current care arrangements for the Focal Child and whether or not they were having difficulties finding childcare for the Focal Child. The majority of leaseholders (80%; n = 294 of 365) indicated that they were very satisfied with their current care arrangements. Only 1% (n=4) were dissatisfied. The remaining leaseholders indicated that they were satisfied (18%; n=67). Only 12 respondents (3%; n=12 of 368) indicated that they were having difficulties finding childcare.

Leaseholders who indicated that they were working, in school, or in job training (42%; n=169 of 401) were then asked if there were any times that they needed child care in order to go to work, school, or job training but could not find care. Very few respondents indicated that this was a problem (4%; n=7 of 169). Of these leaseholders, three were in CHA housing and four were in HCV housing.

The seven leaseholders who indicated that they needed child care and couldn't find it were asked how many times in the last month they were unable to find child care. Two indicated 0 times, four indicated 1 time, and one respondent said 5 times.

These results indicate that, overall, leaseholders are not having difficulty finding child care when they need it. Most are satisfied with the child care arrangements that they currently have and, although there are a small number (n=7) of leaseholders who report being unable to find child care when they need it, instances where this has been a problem are infrequent.



## Section 6: Economic Hardship

The questionnaire included a series of questions designed to evaluate the level of economic hardship the leaseholders were experiencing. We asked all leaseholders whether they had experienced any of the following hardships in the last 12 months:

- Gas or electricity turned off because could not pay bill
- Telephone disconnected/gone without a phone because could not afford it
- Could not pay rent
- Belongings repossessed because could not pay the bill
- Without money to buy food

If a leaseholder reported that they had experienced a hardship, they were asked how many times it happened.

An index of level of hardship was created by summing the number of hardships that each leaseholder reported experiencing. More than half of leaseholders (61%) experienced none of the hardships asked about during the past 12 months. One-quarter (25%) reported experiencing one hardship; 14% experienced two or more of the hardships.

As Table 58 below shows, the hardship reported by the most leaseholders was having no telephone service. Approximately 13% of leaseholders reported having no gas or electricity, and 10% reported not being able to pay rent during the last 12 months. Ten percent reported not having money to buy food; however, for those who reported this hardship it was reported with the greatest frequency. Leaseholders without enough money to buy food reported experiencing this difficulty an average of 4 times in the last 12 months. Only 2% reported having belongings repossessed.

**Table 58. Leaseholders’ Experiences With Economic Hardship in the Last 12 Months**

Q49-Q53.	Yes		How Many Times	
	%	Base n	Mean	Base N
Gas or electricity turned off *	13	617	1.4	78
Telephone disconnected/gone w/o a telephone*	24	619	1.9	150
Could not pay rent*	10	642	2.8	62
Belongings repossessed	2	649	1.0	10
Without enough money to buy food	10	647	4.0	63

Note: Leaseholders who do not pay for gas or electricity, do not own a phone, or do not pay rent are excluded from this table.

Economic hardships experienced by leaseholders living in CHA housing may differ from that of leaseholders who have moved to HCV apartments. For example, one might expect that those living in private HCV apartments are faced with higher expenses and may therefore experience more hardship. To examine this possibility, we compared reports of

economic hardship by whether the leaseholder was living in a CHA or HCV apartment. We found that for most of the kinds of hardship we asked about, whether or not a leaseholder reported experiencing a hardship in the last 12 months did not differ by their housing type. However, reports of having gas or electric service turned off within the last 12 months were found to be higher for leaseholders living in HCV than in CHA (18%, n=66 of 380 for HCV vs. 3%, n=6 of 219 for CHA;  $t=-6.5$ ,  $p<.001$ ).

## Section 7: Leaseholders' Health

Leaseholders reported on their general health status, any health problems they may have been experiencing, and the degree to which these problems interfered with their daily lives. Leaseholders were also asked about their health compared to the previous year and about aspects of their emotional health.

Leaseholders were asked whether their health was excellent, very good, good, fair, or poor. Using a scale of 1 to 5, in which 1 represents excellent health and 5 represents poor health, a mean rating of health was calculated across respondents. The overall mean rating was 2.9. Slightly less than two-thirds of these leaseholders, approximately 63%, rated their overall health to be “about the same” as it was the previous year; 22% rated their health as better than last year and 15% rated it as worse (see Table 59 for reports of overall health and breakdown of health compared to last year by overall health).

**Table 59. Current Health Status of Phase III Leaseholders at Follow-up**

Current Health Status	Phase III Leaseholders		
	Base n	N	%
	649		
Excellent/Very Good		239	37
Good		164	25
Fair/Poor		247	38
<b>Excellent/Very Good</b>	<b>237</b>		
Better than last year		81	34
About the same as last year		154	65
Worse than last year		2	1
<b>Good</b>	<b>164</b>		
Better than last year		26	16
About the same as last year		124	76
Worse than last year		14	8
<b>Fair/Poor</b>	<b>246</b>		
Better than last year		33	13
About the same as last year		132	54
Worse than last year		81	33

We noted differences in self-reported health status of the leaseholders as compared to a national sample on these health questions. For this comparison, we analyzed data from the subset of leaseholders who are African American women, which comprised the majority of the sample of leaseholders. National level data were taken from the 2003 National Health

Interview Survey (NHIS)<sup>8</sup>. Compared to a national sample of females and a national sample of African American females, African American female leaseholders tended to report poorer health (see Table 60). However, a higher percentage of African American female leaseholders who reported that they were currently in excellent or very good health rated their health as better than it was last year, compared to the national samples of women.

**Table 60. Current Health Status Comparison of African-American Female Leaseholder to National Samples of Females**

Current Health Status	Phase III Leaseholders African American Females			National Samples of Females	
	Base n 541	N	%	African American Females %	All Females %
Excellent/Very Good		206	38*†	49.7*	60.8†
Good		138	25	29.9	26.3
Fair/Poor		197	36*†	20.4*	12.9†
<b>Excellent/Very Good</b>	205				
Better than last year		71	35*†	17.7*	17.5†
About the same as last year		132	64*†	79.5*	78.7†
Worse than last year		2	<1	2.8	3.9
<b>Good</b>	138				
Better than last year		22	16	17.8	18.7
About the same as last year		104	76	73.5	70.3
Worse than last year		12	8	8.7	11.1
<b>Fair/Poor</b>	197				
Better than last year		26	13	14.4	15.6
About the same as last year		108	54	56.7	48.9
Worse than last year		64	32	28.9	35.4

Note: The National Sample of Women data is reported by the 2005 National Health Interview Survey (NHIS). Within a row, percents sharing a symbol (\* or †) are significantly different at p<.05.

Leaseholders also rated their emotional health in terms of frequency of feeling tense or nervous and feeling sad or blue. Fourteen percent of the sample in the follow-up reported feeling tense or nervous “very often” while 9% of the sample reported feeling sad or blue “very often.” Nearly half of leaseholders reported that they hardly ever experienced days of emotional distress (43% and 48% for nervousness and sadness, respectively). There was also a moderate correlation between feeling nervous or tense and sad or blue ( $r = .61, p < .01$ ). The correlation between general health and emotional distress was .27 ( $p < .01$ ) for anxiety related distress and .25 ( $p < .01$ ) for depression-related distress. Increasing age was associated with poorer health ( $r = .40, p < .01$ ), but not with feeling sad/blue ( $r = -.06, ns$ ) or feeling tense or nervous ( $r = -.06$ ).

<sup>8</sup> Lethbridge-Cejku M, Vickerie J. Summary Health Statistics for U.S. Adults: National Health Interview Survey, 2003. National Center for Health Statistics, Vital Health Stat 10(225), 2005.

Leaseholders were asked to indicate whether they had experienced a series of 18 health problems and how much each experienced problem affected their daily activities. Leaseholders were asked whether each health problem affected them a great deal, some, only a little, or not at all. On average, leaseholders reported 2.4 health problems. Table 61 shows the prevalence rates of the different health problems and the percentage of leaseholders who said the problems interfered with their activities “some” or “a lot.” Hypertension was the most frequently reported problem, followed by arthritis/rheumatism and vision problems.

For leaseholders who reported at least one health problem, 51% felt that they were in very good to excellent health, 29% felt that they were in good health, and 20% felt that they were in fair to poor health. Thirty percent of these leaseholders felt that they were in better health compared to last year, while 68% felt that their health was about the same as last year, and 2% felt that they were in poorer health compared to last year.

**Table 61. Health Problem Index for Phase II/III Second Follow-up Leaseholders**

Health Problem Index	Phase II/III Leaseholders			
	Problem Present			Interferes with daily activities some/a lot
	Base n	n	%	%
<b>Hypertension or high blood pressure</b>	649	273	42	47
<b>Arthritis or rheumatism</b>	649	212	33	69
<b>Vision problems</b>	649	205	32	43
<b>Asthma</b>	649	125	19	61
<b>Emotional or nervous problems</b>	648	123	19	70
<b>Diabetes or sugar</b>	649	103	16	51
<b>Other problems</b>	648	73	11	62
<b>Heart trouble or heart attack</b>	648	83	13	63
<b>Blood circulation problems</b>	649	77	12	66
<b>Other respiratory diseases</b>	649	56	9	58
<b>Hearing problems</b>	649	40	6	45
<b>Ulcers</b>	649	38	6	43
<b>Kidney or liver problems</b>	649	39	6	63
<b>Stroke</b>	649	33	5	55
<b>Cancer</b>	649	27	4	45
<b>Sickle cell anemia</b>	649	21	3	17
<b>Sexually transmitted diseases</b>	648	2	.3	50
<b>HIV positive or AIDS</b>	648	1	<.2	0

In Table 62, we again compare data for leaseholders who are African American women with national data on women and African American women from the 2005 NHIS. The NHIS provides data on the percentage of women who experience a health problem, but does not indicate how much the problem interferes with daily activities.

**Table 62. Health Problem Index Comparison of Phase III African American Women Leaseholders to National Sample of Women**

Health Problem Index	Phase III Leaseholders African American Women				National Sample of Women	
	Problem Present			Interferes with daily activities some/a lot	African-American Females	Overall
	Base n	n	%	%	Problem Present	
Hypertension or high blood pressure	541	226	42	47*†	34.0*	22.5†
Vision problems	541	166	31	44*†	12.4*	10.5†
Arthritis or rheumatism	541	163	30	67	26.0	24.4
Emotional or nervous problems	540	102	19	70		
Asthma	541	111	20	60†	13.8	12.6†
Diabetes or sugar	541	83	15	50†	11.5	7.1†
Blood circulation problems	541	62	12	64		
Other problems	540	55	10	58		
Heart trouble or heart attack	540	61	11	62	11.4	11.1
Other respiratory diseases	541	45	8	50		
Hearing problems	541	31	6	45	8.6	13.2
Ulcers	541	26	5	39	5.8	7.1
Stroke	541	25	5	50	4.0	2.5
Kidney or liver problems	541	30	6	55		
Cancer	541	20	4	42	3.7	7.8
Sickle cell anemia	541	21	4	17		
Sexually transmitted diseases	540	2	.4	50		
HIV positive or AIDS	540	1	.2	0		

Note: Percents sharing a symbol are significantly different within row. National data are not available for all health problems asked about in the Resident Relocation Survey. For asthma, NHIS data on whether ever had asthma, rather than still have asthma, are used since this version is closer to the RRS question. Note that hearing and vision questions are much more specific in the NHIS than in the RRS. Heart trouble or heart attack in the RRS is compared to heart disease, all types (NHIS). The symbol \* indicates a significant difference between female Phase III leaseholders and the National Sample of Women.

Reports of hypertension and vision problems were higher among the leaseholders as compared to both national samples. Reports of arthritis/rheumatism and diabetes were higher compared to a national sample of all women, but not compared to a national sample of African American women.

A disability index was created by summing across all the health problems weighted by the extent to which these problems affected daily functioning. Scores on this disability index could range from 0, meaning a respondent had no problems that affected their function, or 4, meaning respondents had health problems that greatly affected their functioning. The average disability index across all leaseholders who reported health problems in the follow-up was .34.

We examined reported number of health problems and associated disability as they related to certain demographic characteristics. Table 63 compares the health problems index and the disability index by selected background characteristics. Significance testing of the subgroups was done using a multiple regression model, therefore significance testing for one set of comparisons (e.g., education status) takes into account correlations between that variable and other characteristics and background variables in the model.

Older leaseholders reported significantly more health problems than did younger ones. Leaseholders who were parents reported significantly fewer health problems. There was no difference in reported health problems based on marital status. Leaseholders who were employed full or part time, or were unemployed but looking for work reported significantly fewer health problems than those who were unemployed and not looking for work. The number of health problems varied significantly by income group such that those in the lowest income category (\$0 to \$3,000 annual total household income) reported fewer health problems than those in the higher categories. Because the disabilities index is very highly correlated with the number of health problems the pattern of significant differences is similar for disabilities with the following exceptions: only one income category, the second lowest, is significantly different from the lowest, and leaseholders with a high school degree or GED reported less disability than those who had not completed high school.

**Table 63. Mean Number of Health Problems and Total Disability Index Scores by Background and Demographic Characteristics**

Background and Demographic Characteristics	N	Health Problems		Total Disability Index	
		Mean	Standard Deviation	Mean	Standard Deviation
<b>AGE</b>					
Younger	273	1.12*	1.39	.14*	.22
Older	372	3.27*	2.39	.48*	.44
<b>PARENTAL STATUS</b>					
Parent	354	1.60*	1.83	.21*	.29
Not a Parent	295	3.26*	2.44	.49*	.45
<b>MARITAL STATUS</b>					
Married	593	2.33	2.29	.33	.39
Not Married	54	2.71	2.29	.40	.47
<b>EDUCATION</b>					
Less than High School	278	2.64	2.48	.40*	.44
High School/GED	202	1.87	1.87	.25*	.31
More than H. S.	164	2.45	2.31	.34	.38
<b>EMPLOYMENT</b>					
Working	206	1.33*	1.66	.15*	.25
Unemployed, Looking for Work	165	1.60†	1.68	.22†	.27
Unemployed, Not Looking for Work	276	3.56*†	2.43	.54*†	.45
<b>INCOME</b>					
\$0-3,999	201	1.74*†#	1.89	.25	.32
\$4,000-7,999	171	3.07*	2.30	.45*	.43
\$8,000-15,999	146	2.38†	2.33	.35	.42
Over \$16,000	106	2.15#	2.56	.27	.39

Note: Means within a category that share a symbol are significantly different at  $p < .05$

## Section 8: Social Services Utilization and Effectiveness

In this section of the questionnaire, leaseholders were asked about their need for specific types of services. Specifically, they were asked to think about the last 12 months and to answer questions about the social services that they or anyone in their household may have needed.

If they indicated that they or someone in their household did need a particular service, they were then asked whether or not they asked for that service and whether or not they received that service. If they did receive the service they were then asked follow-up questions about the help they received.

If they did not receive the service they were asked if that was because they already had gotten help or never needed help. If they indicated that they had already received help they were asked follow-up questions about that help.

### 8.1: Need for Services and Receipt of Help

Leaseholders were asked about their need for twelve different services (including an item asking about needing help with “anything else”). The average number of services needed was 1.4 per leaseholder (n=645) (Table 64).

**Table 64. Number and Percent of Social Services Needed and Received**

Number of Services	Needed Help N and %
<b>0</b>	226 35%
<b>1</b>	187 29%
<b>2</b>	107 17%
<b>3</b>	51 8%
<b>4</b>	37 6%
<b>5</b>	19 3%
<b>More than 5</b>	20 3%
<b>Total</b>	645

Table 65 shows each service and the number and percentage of leaseholders who reported a need for that service, asked for help, and received help.

The most commonly needed service was help paying utilities (40% of respondents reported this need). No other service was reported needed by more than a quarter of respondents. The next most frequently reported need was help finding a job, filling out job applications, or job training (23%) and the third most frequently reported need was help rebuilding credit history (22%).

When leaseholders needed a service, most reported that they did ask for help for that need. The exception was rebuilding credit history. Despite 140 of 648 leaseholders (22%) reporting that they needed this service, only 43 leaseholders (31% of 140) reported that they asked for help with this need. Managing money was another need for which leaseholders often did not ask for help. Only half of those who reported needing help managing money reported that they had asked for this help (51%). However, relatively few leaseholders reported a need for this service (6%).

Given how few leaseholders asked for help with rebuilding their credit history, it may not be surprising that this was the greatest unmet need. Approximately one quarter of those needing this help reported receiving it (25%) and this was the third most frequently reported service needed (22% of leaseholders reported needing this help).

There were five other services that were received by less than half of the leaseholders who reported needing that service. They were domestic violence services (49% received help), vocational education classes (43% received help), help signing up for college classes (43% received help), help managing money (31% received help), and services that fell in the “anything else” category (24% received help). When respondents indicated something in the “anything else” category they were asked what that was. Twenty-five percent responded with an answer in the category “medical care/money for prescriptions” (n=9 of 37) and sixteen percent provided an answer in the category “housing related assistance” (n=6).

**Table 65. Leaseholders’ Need For and Receipt of Social Services**

SERVICE	Needed Help		Asked for Help		Received Help	
	N	%	N	%	N	%
<b>Q54. Finding job, filling out job app., job training</b>	149 of 649	23%	120 of 148	81%	99 of 148	67%
<b>Q55_1 Signing Up for College Classes</b>	27 of 649	4%	21 of 27	76%	11 of 27	43%
<b>Q55. Vocational Ed. Classes</b>	43 of 648	7%	29 of 43	68%	17 of 41	43%
<b>Q56. Paying Utilities</b>	256 of 648	40%	245 of 256	96%	214 of 255	84%
<b>Q57. Buying food</b>	83 of 649	13%	66 of 83	80%	60 of 83	73%
<b>Q58. Paying rent</b>	65 of 649	10%	50 of 65	76%	37 of 65	57%
<b>Q59. Managing money</b>	41 of 649	6%	21 of 41	51%	13 of 41	31%
<b>Q60. Rebuilding credit history</b>	140 of 648	22%	43 of 140	31%	35 of 139	25%
<b>Q61. Drug or alcohol problem</b>	13 of 649	2%	10 of 13	80%	10 of 13	80%
<b>Q62. Domestic violence</b>	11 of 649	2%	10 of 11	85%	6 of 11	49%
<b>Q63. Legal assistance</b>	54 of 649	8%	44 of 54	82%	30 of 54	56%
<b>Q64. Anything else</b>	39 of 649	6%	27 of 39	69%	9 of 39	24%

Next, we examined the need for and receipt of services based on different demographic characteristics (Table 66).

**Table 66. Leaseholders’ Need For and Receipt of Social Services**

	Services Needed		Services Received	
	Mean	N	Mean	N
<b>AGE</b>				
<b>Younger leaseholder</b>	1.8	272	1.1	273
<b>Older leaseholder</b>	1.2	370	.7	372
<b>EMPLOYMENT STATUS</b>				
<b>Full or Part Time Employed</b>	1.4	205	.7	206
<b>Unemployed and Looking</b>	2.1	164	1.3	165
<b>Unemployed and not Looking</b>	1.0	274	.7	276
<b>INCOME LEVEL</b>				
<b>\$0 – 7,999</b>	1.6	370	1.0	372
<b>Over \$8,000</b>	1.2	252	.7	253
<b>SETTLEMENT STATUS</b>				
<b>Permanent Unit</b>	1.3	364	.8	366
<b>Temporary Unit</b>	1.6	248	.9	250
<b>Original Unit</b>	.8	30	.5	30

Examining the need for and receipt of services based on different demographic characteristics we find that, as show in Table 66, younger leaseholders report a greater need for services than older leaseholders ( $t=4.9, p<.001$ ). These younger leaseholders also reported receiving more help than older leaseholders ( $t=4.7, p<.001$ ). Comparing full or part-time employed leaseholders to leaseholders who were unemployed but looking for work, we find that those leaseholders who were unemployed but looking for work reported a greater need for services ( $t=-4.0, p<.001$ ) as well as greater receipt of services ( $t=-4.6, p<.001$ ). Full or part-time employed leaseholders reported greater need for services than leaseholders who were not employed and not looking for work ( $t=2.5, p<.05$ ); however, they did not report greater receipt of services ( $t=.8, p>.05$ ). Examining differences between the groups of leaseholders who were unemployed, we find that those who were looking for work reported greater need for services than those who were not looking for work ( $t=6.4, p<.001$ ) and also reported greater receipt of services ( $t=5.4, p<.001$ ).

Comparing the two income groups, we find that the leaseholders who made \$7,999 or less reported greater need for services ( $t=3.4, p<.001$ ) and greater receipt of services ( $t=3.6, p<.001$ ) than leaseholders earning \$8,000 or more. Finally, leaseholders who were currently in temporary housing reported greater need for services ( $t=-2.1, p<.05$ ) than leaseholders who were permanently settled. The difference in receipt of services between leaseholders in temporary housing and those permanently settled was not significant ( $t=-1.6, p>.05$ ). Comparisons with leaseholders in their original unit were not conducted as there were too few leaseholders in this category for meaningful statistical analyses.

## 8.2: Sources of Help and How Helpful is the Help

When a leaseholder indicated that they received help, they were then asked how helpful it was and who gave them the help. Table 67 describes how helpful leaseholders found the help they received to be. Overall, leaseholders appear to find the help that they receive either very or somewhat helpful. The help received with domestic violence, paying rent, signing up for college classes, paying utilities, and with managing money were all rated “very helpful” by 80% or more of the respondents who received help with these needs. The percentage of leaseholders rating the help they received as “not helpful” was consistently low across needs. For some categories where the percentage is higher (such as for “vocational education classes” and “drug or alcohol problem”) this may be due to the small number of respondents who received help with these needs.

**Table 67. How Helpful was the Help that Leaseholders Received**

<b>Service</b>	<b>Very Helpful</b>	<b>Somewhat Helpful</b>	<b>Not Helpful</b>	<b>Total N</b>
<b>Q54. Finding job, filling out job app., job training</b>	50 (50%)	42 (43%)	7 (7%)	99
<b>Q55_1 Signing Up for College Classes</b>	8 (81%)	2 (19%)	0 (0%)	10
<b>Q55. Vocational Ed. Classes</b>	8 (49%)	6 (39%)	2 (12%)	17
<b>Q56. Paying Utilities</b>	171 (80%)	40 (19%)	4 (2%)	214
<b>Q57. Buying food</b>	41 (69%)	18 (31%)	0 (0.0%)	59
<b>Q58. Paying rent</b>	31 (84%)	4 (10%)	2 (5%)	37
<b>Q59. Managing money</b>	10 (80%)	3 (20%)	0 (0.0%)	13
<b>Q60. Rebuilding credit history</b>	20 (58%)	12 (34%)	3 (8%)	35
<b>Q61. Drug or alcohol problem</b>	8 (75%)	2 (15%)	1 (10%)	10
<b>Q62. Domestic violence</b>	5 (86%)	1 (14%)	0 (0.0%)	6
<b>Q63. Legal assistance</b>	23 (77%)	6 (19%)	1 (3%)	29
<b>Q64. Anything else</b>	5 (62%)	3 (38%)	0 (0.0%)	9

Next, leaseholders were asked who gave them the help they received with each service. For each service received, leaseholders’ responses were coded into categories of sources. Up to three sources were coded per service, although usually leaseholders’ responses

fell into one or two categories per service. Table 68 shows the two most commonly used sources (or three when there was a tie) of help per service.

**Table 68. Sources of Help Reported by Leaseholders**

<b>Service</b>	<b>Source of Help</b>	<b>%</b>	<b>N</b>
<b>Q54e. Finding job, filling out job app., job training</b>	Service Connector	68	67 of 99
	*Outside Service Provider	10	10 of 99
<b>Q55_1e Signing Up for College Classes</b>	School, college, other acad. institution	43	5 of 11
	Service Connector	31	4 of 11
<b>Q55e. Vocational Ed. Classes</b>	Service Connector	48	8 of 16
	*Relocation Counselor	13	2 of 16
<b>Q56e. Paying Utilities</b>	CEDA	88	188 of 213
	Outside Service Provider	8	18 of 213
<b>Q57e. Buying food</b>	Family or friends	44	26 of 60
	Food pantry, public aid	35	21 of 60
<b>Q58e. Paying rent</b>	Family or friends	61	23 of 37
	Section 8	22	8 of 37
<b>Q59e. Managing money</b>	Family or friends	87	10 of 12
	Section 8	7	1 of 12
	Service Connector	7	1 of 12
<b>Q60e. Rebuilding credit history</b>	Service Connector	34	12 of 35
	*Lawyer, legal aid, credit bureaus	18	6 of 35
<b>Q61e. Drug or alcohol problem</b>	Outside service provider	58	6 of 10
	*Hosp., drug trtmnt. center, med. prof.	10	1 of 10
<b>Q62e. Domestic violence</b>	Family or friends	45	2 of 6
	* Hosp., drug trtmnt center, med. prof.	14	1 of 6
	*Lawyer, legal aid, credit bureaus	14	1 of 6
<b>Q63e. Legal assistance</b>	Lawyer, legal aid, credit bureaus	51	15 of 29
	*Service Connector	15	4 of 29
<b>Q64f. Anything else</b>	* Church, or other place of worship	16	2 of 9
	*Family or friends	16	2 of 9

\*The category of “other” and/or “uncodable” exceeded or equaled the frequency of this category for this service.

For six of these twelve needs, the Service Connector was one of the top two sources of help. Family or friends was one of the top two sources for five needs. However, the total number of instances of help by the Service Connector was 117 while for family and friends it was 80.

### 8.3: Leaseholders Who Did Not Need Help

Leaseholders who indicated that they did not need help with a particular service in the last 12 months, were asked if that was because they had already gotten help or because they never needed help. For each service, over 90% of leaseholders indicated that they had never needed help (Table 69).

**Table 69. Why did Leaseholders not Need Help**

Service	Already Got Help % (n)	Never Needed Help % (n)	Base N
Q54g. Finding job, filling out job app., job train.	8 (40)	92 (459)	499
Q55_1g. Signing up for College Classes	3 (19)	97 (601)	620
Q55g. Vocational Ed. Classes	5 (31)	95 (575)	606
Q56g. Paying Utilities	7 (26)	93 (366)	392
Q57g. Buying food	9 (49)	91 (514)	563
Q58g. Paying rent	5 (30)	95 (553)	582
Q59g. Managing money	2 (13)	98 (594)	608
Q60g. Rebuilding credit history	1 (6)	99 (501)	507
Q61g. Drug or alcohol problem	1 (4)	99 (631)	635
Q62g. Domestic violence	1 (6)	99 (630)	637
Q63g. Legal assistance	<1 (2)	100 (593)	595

Leaseholders who indicated that they had already gotten help were asked how helpful the help was and who gave them the help. Overall, leaseholders seemed to feel that the help they received was very helpful. The response “very helpful” was selected by between 72% and 100% of leaseholders for each service (Table 70).

**Table 70. How Helpful was the Help**

<b>Service</b>	<b>Very Helpful % (n)</b>	<b>Somewhat Helpful % (n)</b>	<b>Not Helpful % (n)</b>	<b>Total N</b>
<b>Q54h. Finding job, filling out job app., job training</b>	80 (29)	15 (5)	6 (2)	37
<b>Q55_1h. Signing up for College classes</b>	91 (16)	4 (1)	4 (1)	18
<b>Q55h. Vocational Ed. Classes</b>	77 (23)	20 (6)	3 (1)	30
<b>Q56h. Paying Utilities</b>	96 (24)	4 (1)	0 (0)	25
<b>Q57h. Buying food</b>	92 (45)	6 (3)	2 (1)	49
<b>Q58h. Paying rent</b>	91 (26)	9 (3)	0 (0)	28
<b>Q59h. Managing money</b>	81 (11)	19 (3)	0 (0)	13
<b>Q60h. Rebuilding credit history</b>	76 (5)	24 (2)	0 (0)	6
<b>Q61h. Drug or alcohol problem</b>	81 (3)	19 (1)	0 (0)	4
<b>Q62h. Domestic violence</b>	72 (5)	12 (1)	16 (1)	6
<b>Q63. Legal assistance</b>	100 (2)	0 (0)	0 (0)	2

Leaseholders then indicated the source of the help. Responses were coded and each leaseholder could specify up to 3 sources of help per need. The source of help that was given most frequently was “food pantry, public aid” (19%, n=50 of 260). Service Connector was next (16%, n=41), followed by the “other” category (15%, n=39), and “family or friends” (13%, n=33) (Table 71).

**Table 71. From Whom Did Leaseholders Who Had Already Gotten Help Receive Help**

<b>Received Help From:</b>	<b>Number of Instances of Help Received (Base N=260)</b>	<b>% of Instances of Help Received</b>
<b>Relocation Counselor</b>	3	1
<b>Section 8</b>	19	7
<b>Service Connector</b>	41	16
<b>Outside Service Provider</b>	15	6
<b>Church, or other place of worship</b>	8	3
<b>Family or friends</b>	33	13
<b>Food pantry, public aid</b>	50	19
<b>School, college, other acad. institution</b>	15	6
<b>Hosp., drug treatment center, med. prof.</b>	3	1
<b>CEDA</b>	16	6
<b>Lawyer, legal aid, credit bureaus</b>	4	1
<b>Other</b>	39	15
<b>Uncodable</b>	14	5

#### **8.4: Leaseholders Who Did Not Receive Help**

When leaseholders indicated that they had asked for help for a particular need but did not receive help for that need they were then asked who they had asked. Each leaseholder’s response was coded in up to three different categories. Table 71 includes the two (or more if there was a tie) most frequently volunteered sources and indicates the percent of leaseholders who volunteered a particular source.

Service Connector was in the top two for nine of the eleven needs for which leaseholders reported receiving no help (help with “drug or alcohol problems” is not included because everyone who reported asking for help reported receiving help). However, it is important to note that when leaseholders did report receiving help, Service Connector was also frequently one of the top two volunteered sources of help (Table 72).

**Table 72. From Whom Did Leaseholders Ask for Help Who did not Receive Help**

<b>Service</b>	<b>Source of Help</b>	<b>%</b>	<b>N</b>
<b>Q54. Finding job, filling out job app., job training</b>	Service Connector	69	19 of 27
	*Family or friends	10	3 of 27
<b>Q55_1 Signing Up for College Classes</b>	Service Connector	31	4 of 11
	School, college, other acad. institution	31	3 of 11
<b>Q55. Vocational Ed. Classes</b>	Service Connector	71	8 of 12
	School, college, other acad. institution	12	1 of 12
<b>Q56. Paying Utilities</b>	CEDA	69	22 of 32
	Service Connector	14	5 of 32
<b>Q57. Buying food</b>	Service Connector	34	5 of 13
	Family or friends	26	4 of 13
<b>Q58. Paying rent</b>	Section 8	37	6 of 16
	Service Connector	19	3 of 16
<b>Q59. Managing money</b>	CEDA	58	5 of 9
	*Church, or other places of worship	11	1 of 9
	*Family or friends	11	1 of 9
<b>Q60. Rebuilding credit history</b>	Service Connector	40	5 of 13
	*Relocation Counselor	18	2 of 13
<b>Q62. Domestic violence</b>	Relocation Counselor	25	1 of 4
<b>Q63. Legal assistance</b>	Lawyer, legal aid, credit bureaus	53	7 of 14
	Service Connector	14	2 of 14
<b>Q64. Anything else</b>	Service Connector	26	5 of 18
	Section 8	10	2 of 18

\*The category of “other” and/or “uncodable” exceeded or tied the frequency of this category for this service.  
 \*\*There were no responses to question Q61f. There were only 3 leaseholders who indicated that they did not receive help with this need.

Finally, leaseholders were asked, of the services that they mentioned receiving, which one was the most helpful. Forty percent of leaseholders gave a response that was coded into the category “pay gas and electric” (n=51 of 128). Fifteen percent gave a response coded as “pay rent” (n=19) and twelve percent gave a response coded as “finding a job” (n=15).

## Section 9: Overall Satisfaction with Relocation

As in prior rounds of data collection, leaseholders were asked about their overall satisfaction with the relocation process. They again reported whether they had any special needs that they thought should have been considered and whether they were treated fairly and with respect during relocation. For each question leaseholders elaborated on how and why their special needs were or were not taken into consideration or how they were or were not treated fairly and with respect. Respondent answers to these questions were coded; up to three codes were assigned to each answer.

Ten percent of leaseholders said that there was something they needed help with during their move (Q171, n= 63 of 638). Leaseholders were asked what they needed help with (Q172); these data are presented in Table 73.

**Table 73. Leaseholders Needing Help With Something During Move**

<b>Q172. What did you need help with?</b>	<b>% Base N=54</b>
<b>Money to pay security deposit, utility bills, buy food</b>	25
<b>Packing and moving</b>	53
<b>More time to look for apartment</b>	1
<b>More housing locations</b>	3
<b>Furniture, household items, appliances</b>	28
<b>Better housing location/better unit</b>	1
<b>Transportation</b>	1

Note: Base N reflects number of leaseholders responding. Each leaseholder could provide more than one reason why their special needs were not take care of. A total of 61 reasons were given for Q172.

Of the individuals with special needs, about two-thirds (63%, n=38 out of 61); Q173) felt that these needs were not taken into consideration; about a third thought their special needs were considered (37%, n=23 out of 61). Note that leaseholders used their own interpretation of the term “special needs” to answer this question; the term was not meant to refer specifically to disabilities. Table 74 shows how leaseholders felt their needs were or were not taken into consideration. Leaseholders could have offered one or more responses to this question.

**Table 74. Leaseholders with Special Needs That Were/Were Not Considered**

<b>Q174. How were the special needs taken into consideration?</b>	<b>% Base N=20</b>
<b>Got help with moving truck, packing household goods, movers</b>	42
<b>Took care of special needs for disabled</b>	10
<b>Gave me furniture, appliances, household items</b>	18
<b>Paid deposit, utility bills, food, other</b>	14
<b>Housing</b>	19
<b>Q175. How were the special needs not taken into consideration?</b>	<b>% Base N=37</b>
<b>Did not receive enough information about relocation</b>	8
<b>CHA did not answer questions or give help</b>	10
<b>Did not consider health or accessibility</b>	14
<b>Did not receive help with relocation</b>	37
<b>Forced to move</b>	9
<b>Needs/standards were not met in new apartment</b>	2
<b>Movers damaged belongings in move</b>	6
<b>Wasn't given help financially</b>	7
<b>Other</b>	7
<b>Uncodable</b>	8

Note: Base N reflects number of leaseholders responding. Each leaseholder could provide more than one reason why their special needs were not take care of. A total of 21 reasons were given for Q174 and 40 reasons for Q175.

Despite the relatively small number of leaseholders reporting that their special needs were taken into consideration, most leaseholders favorably evaluated their experiences with the CHA. Most leaseholders (83%, n=517 of 620; Q176) felt that they were treated fairly in the relocation process, and most (85%, n= 522 of 615, Q179) felt that the CHA showed them respect during the relocation process. Leaseholders also provided reasons why they felt they were or were not treated fairly and were and were not shown respect, presented in Tables 75 and 76.

**Table 75. Leaseholder Reports on Being Treated Fairly or Not Being Treated Fairly**

<b>Q177. In what way were you treated fairly?</b>	<b>% Base N=508</b>
<b>Explained process</b>	6
<b>Helped me move</b>	51
<b>Gave me what I wanted</b>	11
<b>Helped me find an apartment</b>	11
<b>Treated me similar to others</b>	7
<b>Paid to turn on utilities or paid deposit</b>	7
<b>CHA respectful / nice</b>	11
<b>Absence of problems with move</b>	16
<b>Uncodable</b>	3
<b>Q178. In what way were you not treated fairly?</b>	<b>% Base N=100</b>
<b>Needed bigger or different unit</b>	16
<b>No help finding a unit</b>	4
<b>Did not honor requested move date</b>	7
<b>Not informed of process</b>	10
<b>Did not get to see apartments</b>	9
<b>Broke or lost belongings and did not replace</b>	18
<b>Prejudice</b>	5
<b>Furniture did not fit</b>	3
<b>Rush to move</b>	13
<b>No choice of apartment</b>	3
<b>Unexpected cost to move</b>	4
<b>Other</b>	20
<b>Uncodable</b>	1

Note: Base Ns reflects number of leaseholders responding and %s reflect percentage of leaseholders providing each reason. Each leaseholder could provide more than one reason why they were or were not treated fairly. A total of 635 reasons were given for Q177 and 114 reasons for Q178.

**Table 76. Leaseholder Reports on How the CHA Showed or Did Not Show Respect**

<b>Q180. In what way did the CHA show respect?</b>	<b>% Base N=519</b>
<b>CHA was available to answer questions and give help</b>	12
<b>Staff members were nice/helpful</b>	39
<b>CHA paid for or helped with move</b>	21
<b>CHA helped find place to live and offered choices</b>	4
<b>CHA kept leaseholder informed</b>	13
<b>CHA provided resources for food, utilities, furniture, etc.</b>	3
<b>CHA worked with me and accommodated my requests</b>	7
<b>Made sure everything was ok in new apartment</b>	3
<b>No problems with staff or process, did what they said they would</b>	13
<b>Helped residents get Section 8</b>	2
<b>Gave everyone the same opportunities</b>	1
<b>Checked in with them after the move</b>	1
<b>Other</b>	5
<b>Uncodable</b>	3
<b>Q181. In what way did the CHA not show respect?</b>	<b>% Base N=93</b>
<b>Problems with movers or arranging a move</b>	15
<b>CHA did not keep leaseholder informed</b>	4
<b>CHA looked down on residents and acted rudely</b>	26
<b>CHA did not answer request for household needs</b>	12
<b>CHA did not do what they said, lied to residents</b>	11
<b>CHA did not give residents choices, pushed them to move</b>	19
<b>CHA didn't help me, could not help with problems</b>	10
<b>Placed residents in bad apartments/neighborhoods</b>	4
<b>Did not pay for damaged items in move</b>	3
<b>Other</b>	10

Note: Base Ns reflects number of leaseholders responding and %s reflect percentage of leaseholders providing each reason. Each leaseholder could provide more than one reason why they were or were not shown respect. A total of 656 reasons were given for Q180 and 109 reasons for Q181.

Special needs, fairness and respect were compared across the leaseholder's age, parenting status, education, employment, and housing. Table 77 shows the percentage of respondent who had special needs, were treated fairly and were shown respect. A significantly higher percentage of younger leaseholders and employed leaseholders indicated that the CHA treated fairly compared to older leaseholders and leaseholders who were not employed. Also, significantly more of the leaseholders who were in HCV reported being treated fairly or with respect as compared to leaseholders in CHA housing.

**Table 77. Special Needs, Fairness and Respect Ratings by Background and Demographic Characteristics**

	Had Special Needs		Treated Fairly		CHA showed Respect	
	Percent yes	Base N	Percent yes	Base N	Percent yes	Base N
<b>AGE</b>						
Younger (under 45 yrs)	10	317	86 <sup>a</sup>	312	87	307
Older (45 and older)	9	320	80 <sup>a</sup>	308	83	308
<b>EDUCATION</b>						
Less than HS degree	9	274	82	265	84	263
HS/GED and above	11	358	84	349	85	346
<b>INCOME</b>						
Less than \$8000/year	12	365	83	354	85	355
More than \$8000/year	8	250	84	243	84	237
<b>EMPLOYMENT</b>						
Not Employed	10	436	81 <sup>b</sup>	424	86	423
Employed	10	200	88 <sup>b</sup>	194	85	190
<b>CHILDREN IN HH</b>						
Yes	8	397	84	391	84	386
No	12	240	82	229	87	229
<b>CURRENT HOUSING</b>						
CHA	11	236	74 <sup>c</sup>	226	79 <sup>d</sup>	225
HCV	9	382	90 <sup>c</sup>	375	89 <sup>d</sup>	370

Note: Cells marked with the same lettered superscript are significantly different at  $p < .05$ . Cutoff for younger vs. older leaseholders was 45 years, since about half of leaseholders were under 45 years and about half were 45 years or older.

Leaseholders who had moved out of their original CHA building were asked if they believed that they were better, worse, or about the same with regard to opportunities since they moved (Q185). Overall, 58% (n=353 of 606) of these leaseholders said that they felt better about their opportunities, 34% (n=206 of 606) said that they felt the same, and 8% (n=47 of 606) said that they felt worse.

Differences in leaseholders' perceptions of opportunities were examined by current housing status, that is, whether the leaseholder was currently living in CHA public housing or in a private apartment with a Housing Choice Voucher. The results of the analyses are shown in Table 78. Significantly more leaseholders who were in private units with a HCV felt that their life opportunities were better since they had moved, compared to those who were living in public housing ( $t=4.8$ ,  $p < .05$ ).

**Table 78. Current Housing Status by Opportunities to Improve Life**

Current Housing Status	Q185. Felt better, worse or same about opportunities to improve life		TOTAL
	Better	Same/worse	
	%	%	% (Base N)
CHA	46 (97)	54 (116)	100 (213)
HCV	66 (247)	34 (126)	100 (373)
<b>TOTAL</b>	59 (345)	41 (241)	100 (586)

The same set of analyses were conducted on the question asking whether the move made it possible for leaseholders to do things that would benefit themselves or their families. Again, only families who had left their original units responded to this question. Results are shown in Table 79. Significantly more leaseholders who had settled into their private market apartments felt that their move would benefit themselves and their family compared to leaseholders who chose to remain in CHA housing ( $t=5.4, p<.05$ ).

**Table 79. Current Housing Status by Benefit to Self and Family**

Current Housing Status	Q186. Move allow you to benefit self or family		% (Base N)
	% Yes	% No	
CHA	45 (92)	55 (112)	100 (203)
HCV	68 (247)	32 (117)	100 (364)
<b>Total</b>	60 (338)	40 (229)	100 (567)

Leaseholders who said that they believed that the move gave them or their families the opportunity to better themselves were asked what those opportunities were. Percentages are shown in Table 80.

**Table 80. Benefits from Move**

<b>Q187. Benefit</b>	<b>% Base N=337</b>
<b>Better job and educational opportunities</b>	21
<b>Better living situation or environment</b>	58
<b>Closer to things I need</b>	15
<b>Feel better about myself</b>	11
<b>Live closer to family/Spend more time with family</b>	3
<b>More diversity</b>	1
<b>Better transportation</b>	4
<b>Able to get out more, see more of city</b>	1
<b>Other</b>	8
<b>Uncodable</b>	4

Note: Base N reflects number of leaseholders responding and %s reflect percentage of leaseholders providing each reason. Leaseholders could provide more than one explanation for how the move benefited them. A total of 425 reasons were given for Q187.

Leaseholders were also asked to provide open-ended responses to the biggest problems they encountered during the relocation process. These descriptions of problems were coded into the response categories shown in Table 81. The most frequently cited problem was the moving process.

**Table 81. Biggest Problems with Relocation**

<b>Q182. Problems</b>	<b>% Base N=645</b>
<b>No problems</b>	57
<b>Process takes too long, continual delays</b>	3
<b>Getting used to new place/area</b>	2
<b>Rush/Forced into move, didn't get a choice</b>	3
<b>Paying bills/rent</b>	1
<b>CHA was not responsive or helpful</b>	1
<b>Not enough information from CHA</b>	5
<b>Finding a place to live</b>	7
<b>Process of moving</b>	11
<b>Need to be given more accurate info on Section 8 housing</b>	2
<b>Don't care about them, treated poorly</b>	2
<b>Didnt get better units than where they were before</b>	2
<b>Movers untrustworthy, disrespectful to things</b>	2
<b>Other</b>	7
<b>Uncodable</b>	2

Note: Base N reflects number of leaseholders responding and %s reflect percentage of leaseholders citing each problem. Leaseholders could cite more than one problem with relocation. A total of 688 responses were collected for Q182.

Leaseholders were also asked to provide suggestions for how the CHA could improve the relocation process. These open-ended responses were re-coded into the categories listed in Table 82. Each leaseholder's response received up to three codes, depending on the number of suggestions made. Forty-one percent of respondents (263 of 644) provided suggestions for improving the relocation process. In general, respondents made suggestions for better communication, information sharing, and attentiveness.

**Table 82. Suggestions**

<b>Q183. Suggestion</b>	<b>% Base N=644</b>
<b>No suggestions</b>	59
<b>Better housing/neighborhood conditions</b>	3
<b>Better staff/Treat people equally and fair</b>	4
<b>Help pay bills/moving expenses to move again</b>	1
<b>Provide more trustworthy movers</b>	1
<b>Provide more accurate information</b>	1
<b>Help residents move back to CHA/rehabbed units</b>	<1
<b>Make sure everyone receives the opportunity and help needed</b>	1
<b>Better communication between staff and tenants</b>	6
<b>Need more time or more definite time frame</b>	6
<b>CHA needs to provide more information about the process</b>	3
<b>CHA should check in on residents after their move</b>	2
<b>Need more Relocation Counselors to help in finding apartment</b>	1
<b>Work to fulfill resident needs/give residents choices</b>	3
<b>Speed up process, build buildings more quickly</b>	2
<b>Other</b>	8
<b>Uncodable</b>	3

Note: Base N reflects number of leaseholders responding and % reflects percentage of leaseholders offering each suggestion. Leaseholders could provide more than one suggestion. A total of 671 responses were collected for Q183.



## **Section 10: Survey of Nonresponders to the Second Follow-Up**

The response rate to the second follow-up was high (86.3%<sup>9</sup>) however, there was some concern that the leaseholders who were not found were in situations, such as homelessness, that would be important to include in an analysis of the relocation process. We had determined during the field period that 28 respondents were deceased and the others not interviewed were either not located (81), refused to participate (12), incapacitated (7), or were other non-interviews (6). The largest group of nonresponders was never located during the field period as attempts to find these nonresponders through standard locating methods and information from the CHA had not been successful. In late August 2006, after the close of the field period for the Phase II and III second follow-up survey, it was decided that extra effort should be made to find the leaseholders with whom no contact was made and to also attempt to interview those respondents who had refused during the field period.

A short questionnaire was designed to collect information from the non-respondents to the second follow-up survey. This instrument included questions about the leaseholder's current living situation, periods in the past in which s/he may have had no lease or apartment, lease compliance, household members, employment and education, and concerns about maintaining HCV eligibility or becoming homeless.

Between December 2006 and March 2007 two experienced RRS interviewers engaged in intensive locating efforts to attempt to locate the nonrespondents. The strategies included visiting the areas near the leaseholders' original addresses and last known addresses to talk with neighbors and other local residents to obtain information about the current whereabouts of the leaseholders.

We found and interviewed 62 of the 106 nonresponders whom we attempted to locate and conduct a short interview. Therefore, we actually completed either a long or short interview with 94.3<sup>10</sup> percent of our sample.

The household composition of those we interviewed in the nonresponse sample was similar to the second follow-up results. Sixty-eight percent had children in the household, which is just slightly higher than the 61% found for household participating in the second follow-up. In these households with children, the mean number of children was 2.9. The mean number of adults per household across all households was 1.5. The overall mean household size was 3.42 people per household; this was also slightly higher than for the second follow-up, where the mean was 3.14 people per household.

Leaseholders were asked about their employment status (Question A.6). Twenty-six leaseholders (43%, n=26 of 61) reported employment. Sixteen leaseholders (26%) reported working full time and 10 (16%) reported working part time. Of the 35 leaseholders (57%) who were not working, 11 (18%) were looking for work and 24 (39%) were not looking.

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<sup>9</sup> 666 completed interviews / (800 cases - 28 deceased respondents)

<sup>10</sup> (666 completed long interviews + 62 completed short interviews) / (800 cases - 28 deceased respondents)

**Table 83. Current Housing Situation of the Second Follow-up Nonresponders**

<b>Q1a. Please tell me what type of housing you currently live in.</b>	<b>N</b>	<b>%</b>
<b>Public housing</b>	7	11
<b>Subsidized housing (Section 8 or HCV)</b>	36	58
<b>Unsubsidized housing</b>	13	21
<b>Something else</b>	6	10
<b>Total</b>	62	100

Of the seven nonrespondents who were in public housing, three were in temporary units and four were in new or rehabilitated public housing. Of the 19 in unsubsidized or other housing, 18 provided details on what kind of housing they lived in (Q2a). The table below presents this information:

**Table 84. Current Housing Situation of the Second Follow-up Nonresponders in Unsubsidized or Other Housing**

<b>Q2a. What type of housing do you live in?</b>	<b>Unsubsidized</b>		<b>Something Else</b>		<b>Total</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
<b>A place you own</b>	0	0	1	17	1	6
<b>A place you rent</b>	6	45	3	50	9	47
<b>A friend's home</b>	3	27	1	17	4	24
<b>A relative's home</b>	3	27	1	17	4	24
<b>A shelter</b>	0	0	0	0	0	0
<b>Or are you homeless?</b>	0	0	0	0	0	0
<b>TOTAL</b>	12	100	6	100	18	100

Note: When the percentages shown for each category do not sum to 100, it is due to rounding.

As can be seen in Table 84, most of those who were not in some form of subsidized housing were in housing that they rented. Many also indicated that they were staying in a friend's or a relative's home. No one was living in a shelter or was homeless.

Of those respondents who were staying in a friend's or a relative's home, we asked whether they pay money to stay there (Q2b). Five of the eight paid money to stay with friends or relatives and three did not.

At the start of the relocation process, all CHA leaseholders completed a Housing Choice survey and selected a permanent housing choice. This permanent housing choice was the type of housing the leaseholder wanted to be in after their relocation process was completed. For the 59 respondents who indicated what their permanent housing choice was, the data are presented in the table below. As can be seen in Table 85, slightly more had chosen Section 8/HCV than CHA as their permanent choice; only one respondent had chosen unsubsidized housing.

**Table 85. Permanent Housing Choice of the Second Follow-up Nonresponders**

<b>Q3. As part of the CHA relocation process, you completed a Housing Choice survey. What did you select as your permanent housing choice?</b>	<b>N</b>	<b>%</b>
<b>A new or rehabbed CHA unit</b>	27	46
<b>A Section 8/Housing Choice voucher unit</b>	31	53
<b>An unsubsidized living situation</b>	1	2
<b>Total</b>	59	100

Note: One missing response and 2 “don’t know” responses for Q3; when the percentages shown for each category do not sum to 100, it is due to rounding.

When comparing the leaseholders’ reported permanent housing choice with the type of housing they were in at the time of the interview, we see that most of the nonrespondents who wanted a new or rehabbed CHA unit are not yet relocated to that type of housing. In contrast, the majority of those who chose HCV are currently in HCV. Of the 27 who wanted a new or rehabbed CHA unit, only 2 indicated that they were in that kind of unit and the remaining were in other housing. Of the 31 who wanted HCV units as their permanent choice, most were in that type of housing.

**Table 86: Current Housing Type by Permanent Housing Choice for the Second Follow-up Nonresponders**

<b>Current Housing Type</b>	<b>Permanent Housing Choice</b>			
	<b>New/Rehabbed CHA % (N)</b>	<b>HCV % (N)</b>	<b>Unsubsidized % (N)</b>	<b>Total % (N)</b>
<b>New/Rehabbed CHA</b>	7 (2)	3 (1)	(0)	5 (3)
<b>Temporary CHA</b>	7 (2)	6 (2)	(0)	7 (4)
<b>HCV</b>	44 (12)	68 (21)	(0)	56 (33)
<b>Unsubsidized/ Something else</b>	41 (11)	23 (7)	100 (1)	32 (19)
<b>Total</b>	100 (27)	100 (31)	100 (1)	100 (59)

Note: Two respondents did not know what they selected as their permanent housing choice. When the percentages shown for each category do not sum to 100, it is due to rounding.

As compared to the leaseholders who were surveyed for the second follow-up, relatively more of the nonrespondent leaseholders were living in unsubsidized housing. In the second follow-up (all cases, unweighted data), 33 leaseholders out of 666 completed cases (5%, unweighted), were living in unsubsidized housing. Of these, 12 had selected unsubsidized housing as their permanent choice. The remaining 21 leaseholders, 64% (unweighted) of those reporting they were in unsubsidized housing, were living in

unsubsidized housing even though it was not their choice. Of these 21, 12 leaseholders had chosen a new/rehabbed CHA unit and 9 had chosen HCV.

Among the nonrespondents who were located for the nonrespondent survey, 18 out of 62 (29%), were in unsubsidized (including “something else”) housing. Only one of the 18 had selected unsubsidized housing as their permanent choice.

If a respondent had chosen a form of subsidized housing (CHA or HCV) but was currently living in unsubsidized housing, we asked the respondent to explain what happened. Thirty-two percent of leaseholders were in this situation (18 out of 57). Their answers to the open-ended question were coded; the data are presented in Table 87:

**Table 87. Why Second Follow-up Nonresponders Were Living in Unsubsidized Housing**

<b>Q4. You indicated that your choice was to live permanently in (a new or rehabbed CHA unit/a unit using a Section 8 or Housing Choice voucher). Instead you are living in (unsubsidized/other) housing. Please explain what happened.</b>	<b>Base N=18</b>	<b>%</b>
<b>Did not receive letter/voucher</b>	3	17
<b>Could not pay rent</b>	2	11
<b>Wrongfully accused of violation/illegally evicted</b>	7	39
<b>Difficulty trying to get voucher back</b>	3	17
<b>Regained voucher and looking for apartment</b>	2	11
<b>Rent increased because of work/HCV not worth it</b>	1	6
<b>Other</b>	7	39

Note: A total of 25 reasons were given by 18 respondents

During the relocation process, leaseholders may experience a number of different housing situations. To determine how many leaseholders were ever without their own home, we asked them whether they had ever been without a lease or an apartment of their own (Q5a and Q5b).

**Table 88: Second Follow-up Nonresponders Ever Lived Without Lease or Apartment of Their Own**

<b>Q5a/Q5b. Since you moved out of your original unit have you ever been without a(n)...</b>	<b>Yes N</b>	<b>Yes %</b>
<b>Lease of your own</b>	61	30
<b>Apartment of your own</b>	62	27

Leaseholders who indicated that they had been without a lease or without an apartment were asked to explain. Their verbatim responses were coded and are presented below:

**Table 89: Explanations Given by Leaseholders Without Lease of Their Own or Without Apartment of Their Own**

<b>Q5a. No lease—explanations</b>	<b>Base N=17</b>	<b>%</b>
<b>Lost Section 8 or lease/evicted from unit</b>	5	29
<b>Living with friends or relatives</b>	7	41
<b>Did not get Section 8 or a CHA unit</b>	3	18
<b>No money to pay rent</b>	2	12
<b>Bought or found own place</b>	1	6
<b>Other</b>	5	29
<b>Q5b. No apartment—explanations</b>		
	<b>Base N=16</b>	
<b>Working on getting a voucher/apartment</b>	2	12
<b>Living with friends or relatives</b>	12	75
<b>No money to pay rent/lost job</b>	3	19
<b>Other</b>	3	19

Note: For Q5a total of 23 reasons were given by 17 respondents. For Q5b a total of 20 reasons was given by 16 respondents.

When asked whether they were lease compliant, the majority of respondents indicated that they were (75%, n=45 of 60). However, the proportion of leaseholders who were not lease compliant (25%, n=15 of 60) is much higher among this group than among the respondents to the Phase II/III second follow-up. In the second follow-up, 98% were lease compliant (all cases, unweighted) and only 2% were not lease compliant.

The leaseholders who were not lease compliant were asked how they lost compliance. The coded verbatim responses are presented below:

**Table 90: How Second Follow-up Nonresponders Lost Lease Compliance**

<b>Q7. How did you lose your lease compliance?</b>	<b>Base N=11</b>	<b>%</b>
<b>Missed or late rent payments/rent increased</b>	1	9
<b>Lost or did not get Section 8—Leaseholder thought it was not justified</b>	4	36
<b>Never had Section 8 unit</b>	3	27
<b>Other</b>	3	27

Note: A total of 11 reasons were given by 11 respondents.

Those nonrespondents who were in HCV housing were asked if they had any concerns about keeping or staying eligible for their voucher. Almost all indicated that they had no concerns (29 of 30 had no concerns).

All respondents were asked if they had concerns about becoming homeless. Twenty percent did have a concern (11 out of 55, 7 missing). Of these, 8 of 10 were currently living in unsubsidized housing (answered “unsubsidized” or “something else” to Q1a; 1 missing).

The leaseholders who were concerned about homelessness provided explanations of their concerns.

**Table 91: Concerns About Homelessness Expressed by Second Follow-up Nonresponders**

<b>Q15. Concerns about homelessness</b>	<b>Base N=11</b>	<b>%</b>
<b>Concerned about losing job</b>	2	18
<b>Concerned about paying rent/behind in rent payments</b>	4	36
<b>Staying with friends or relatives, nowhere else to live</b>	4	36
<b>No income</b>	1	9
<b>Other</b>	1	9

Note: A total of 12 reasons were given by 11 respondents

At the conclusion of the survey, leaseholders were asked whether there was anything else they wanted to tell the interviewer about the relocation process or about their current situation. Leaseholders’ open-ended responses are summarized in Table 92:

**Table 92: Second Follow-up Nonresponder Comments about Relocation and Current Situation**

<b>Q16. Is there anything else you want to tell me about the relocation process or your current situation?</b>	<b>Base N=62</b>	<b>%</b>
<b>Positive comment</b>	13	21
<b>Negative comment</b>	18	29
<b>No/question left blank</b>	26	42
<b>Neutral comment</b>	5	8

The positive comments indicated that the leaseholders were doing well so far. The negative comments that were made centered around three issues. Eleven of the 18 negative comments concerned problems with the CHA, including miscommunication and unreasonable personnel. Four comments concerned bad housing conditions and three addressed bad landlords.

# **Appendix A-1: Survey Methodology**



## Appendix A-1: Survey Methodology

### 1.1 Design

The Phase II and III Second Follow-up Survey builds upon previous survey research of the CHA’s Housing Transformation Initiative (see Table A-1.1) conducted by NORC. In 2002 and 2003 NORC collected baseline and follow-up data from a sample of the Phase II leaseholder population (leaseholders scheduled for relocation in 2002 or whose process started in 2002).<sup>11</sup> Beginning in late 2003, NORC conducted baseline interviews with a sample of the Phase III leaseholder population (leaseholders scheduled for relocation in 2003 or whose process began in 2003).<sup>12</sup> NORC followed up with the Phase III sample again in late 2004.<sup>13</sup> In 2006 NORC conducted second follow-up interviews with both Phase II and Phase III samples (See Section 1.6 Sample for response rates).

**Table A-1.1. Sampling Timeline**

	2002	2003	2004	2006
<b>Phase II</b>	Baseline N=1035	First Follow-Up N=400		Second Follow-Up N=400
<b>Phase III</b>		Baseline N=400	First Follow-Up N=400	Second Follow-up N=400

Note: An additional adult member of the household was randomly selected and interviewed for the Phase III Baseline Survey (N=116).

### 1.2 Questionnaire

The Phase II and III Follow-Up Questionnaire included the following 12 sections. The questionnaire can be found in Appendix A-2.

1. Informed Consent. This section explains the purpose of the survey, for whom the study is being conducted, how long the survey takes to complete, voluntary participation and confidentiality. Interviewers read the informed consent statement aloud to respondents and answered any questions they had before proceeding.
2. Adult Roster. The Adult Roster is a grid for recording information about all of the individuals ages 18 and older who live in the household: first name or initials, sex, age, relationship to leaseholder, employment status, education level, and length of time living in the unit.
3. Housing Status. This section asks about the leaseholder’s permanent housing choice, temporary housing choice, and relocation status at the time of the interview.

<sup>11</sup> National Opinion Research Center. 2003. *2002 Resident Relocation Survey Methodology and Results*. Chicago, IL: National Opinion Research Center; National Opinion Research Center. 2004. *Resident Relocation Survey: Phase II First-Follow-Up Methodology and Results*. Chicago, IL: National Opinion Research Center.

<sup>12</sup> National Opinion Research Center. 2005. *Resident Relocation Survey: Phase III Baseline Methodology and Results*. Chicago, IL: National Opinion Research Center.

<sup>13</sup> National Opinion Research Center, 2006. *Resident Relocation Survey: Phase III First Follow-up Methodology and Results*. Chicago, IL: National Opinion Research Center.

Depending on the leaseholders housing choice and current relocation status, she proceeded to one of three subsections, Sections 3A to 3C, that asked detailed questions about the leaseholders housing status, the process of relocation, and working with the Relocation Counselor.

4. Economic Hardship. These questions ask leaseholders about the hardship they may be experiencing in paying bills or getting goods and services due to lack of money.
5. Social Services Utilization and Effectiveness. This section asks leaseholders about the social services they or another member of the household needed, whether the services were obtained, how helpful the services were, and who provided the services.
6. Current Housing Unit and Neighborhood. This section includes questions on the neighborhoods and apartments in which the leaseholders live. The questions ask about living conditions, amenities and activities in the neighborhood, transportation, involvement in the neighborhood, and interactions with others in the neighborhood.
7. Health Assessment. This section asks general questions about the leaseholder's physical and mental health.
8. Children in the Household. This section was directed at leaseholders with minor children in the household (children under the age of 18). For each eligible household, children were enumerated on a household roster, which also collected information on the child's sex, age, relationship to the leaseholder, and the person in the household primarily responsible for the child's care. If a child who had been designated the focal child was still in the household and still under the age of 18, that child was again selected as the focal child. Otherwise, a focal child was selected at random from the roster. The leaseholder was asked questions about the focal child's experiences, with emphasis on the child's school, activities, health, time spent playing outdoors, and child care.
9. Overall Satisfaction. This section asks about the leaseholder's overall satisfaction with the relocation process.
10. Demographic Information. This section includes questions on the leaseholder's sex, age, ethnicity, race, marital status and income.
11. Locating Questions. This section asks leaseholder's for information on how NORC can contact them about participation in future surveys. Interviewers collect information on name, address, social security number, driver's license number, and contact information for two people who are likely to know how to locate the leaseholder in the future.
12. Interviewer Observations. Interviewers recorded their observations in this section of the questionnaire. Information on the interview itself and the condition of the leaseholder's building were recorded.

### **1.3 Survey Materials**

The following materials were developed for leaseholders:

Advance Letter. This letter, addressed to leaseholders, explains the purpose of the survey, introduces the funding source and the organization collecting the data and notes that the interview would be conducted in-person. A copy of the letter can be found in Appendix A-6.

Brochure. The brochure describes the goals and specific features of the study. A copy of the brochure is provided in Appendix A-7.

Hotline Card. The yellow card was provided to respondents who verbalized to survey interviewers a need for help or social services. The card contained the telephone number for the Service Connector Hotline and the City Services Hotline.

The following materials were developed for the use by NORC survey interviewers.

Interviewer Manual. The manual includes an overview of the project, explains survey protocols, and describes administrative procedures.

Frequently Asked Questions and Answers (FAQs). The FAQs list anticipated questions and their answers to ensure that respondents receive consistent and accurate information about the study.

#### **1.4 Institutional Review Board**

NORC's Institutional Review Board (IRB) must review and approve of all research protocols before any research can be conducted. An application, an abstract of the study, and the materials developed for respondents were reviewed and approved by the NORC IRB. A copy of the IRB certificate can be found in Appendix A-8.

#### **1.5 Staffing**

The NORC project team included Project Director Cathy Haggerty, Statistician Colm O'Muircheartaigh, Principal Research Scientist Ken Rasinski, Senior Research Scientist Michelle Ernst, Senior Survey Methodologist Lisa Lee, Survey Methodologists Ned English and Chris Bergstresser, Field Manager Linda Woodley, and IT Manager Phil Panczuk.

Eighteen interviewers conducted in-person interviews. All of the interviewing staff were African American women between the ages of 25 and 62. Two of interviewers were current or former CHA residents.

#### **1.6 Sample**

To understand the Phases II and III second follow-up, it is necessary to first explain the baseline sample for each cohort. For the Phase II baseline, we attempted interviews with 1080 households residing in buildings intended for closure or renovation in 2002/2003. Then, for the phase II first follow-up we drew a sample of 400 households from 1035 cases determined to be eligible from the baseline. We drew a systematic random sample of the 1035 eligible cases, with a reduced sampling fraction in the Bridgeport Homes and Lowden developments. For the phase II second follow-up, NORC attempted to interview all 400 households selected in the phase II first follow-up whether, or not they were successfully interviewed in the first follow-up.

For the Phase III baseline, NORC received a list of 1547 leaseholders from the CHA in December 2003 consisting of the Phase III cohort of leaseholders. NORC identified on this list 365 leaseholders that were members of both the Phase II and Phase III cohorts, and therefore had a chance of being selected into the previous Phase II follow-up sample. In fact, 156 of these 365 leaseholders were selected as part of the Phase II follow-up sample.

Another 36 of these 365 leaseholders had taken part in Phase II follow-up pretests. We excluded these  $156 + 36 = 192$  Phase II/Phase III leaseholders from the Phase III frame. Consequently, NORC had  $1547 - 365 = 1182$  Phase III only leaseholders and  $365 - 192 = 173$  Phase II/III leaseholders who had not been approached since the Phase II baseline survey.

NORC then selected a total of 400 leaseholders from the two frames for the Phase III baseline. Of these 400, 350 were drawn from the 1182 Phase III only list and 50 were drawn from the 173 Phase II/Phase III list. A stratified systematic sample was selected in each instance. For the Phase III first follow-up, NORC attempted to interview all 400 leaseholders selected in the baseline. Interviews were attempted at all 400 baseline-selected leaseholders whether they completed a baseline interview or not. NORC then conducted a second follow-up, by attempting a third interview with all 400 cases.

Tables A-1.2 and A-1.3 below summarize the sampling frames and results of each round by development and phase.

**Table A-1.2. Total Population, Sample and Completes in the Phase II Second Follow-up Frame**

Development	Eligible Leaseholder Population	Number of Leaseholders Sampled for Follow-Up	Number of Leaseholder Completes				Second Follow-up Response Rate (%)
			B	FFU	SFU	PAN	
<b>ABLA Homes</b>	114	49	39	46	39	33	81.3
<b>Bridgeport Homes</b>	106	23	19	22	20	16	86.9
<b>Cabrini Green</b>	47	20	18	19	17	15	85.0
<b>Ickes Extension</b>	101	44	36	42	32	28	76.2
<b>Lowden Homes</b>	104	22	18	20	19	17	90.5
<b>Robert Taylor Homes</b>	191	82	70	77	62	53	76.5
<b>Rockwell Gardens</b>	138	60	60	58	45	45	81.8
<b>Stateway Gardens</b>	126	54	44	50	52	44	96.3
<b>Washington Park</b>	65	27	19	25	20	14	76.9
<b>Wells Homes</b>	43	19	18	15	14	12	82.3
<b>TOTAL</b>	1035	400	341	374	320	277	82.6

Note: B=Baseline, FFU = First Follow Up, SFU = Second Follow Up, PAN = Panel considering both follow-ups (leaseholder participated in all three rounds). Out-of-scope cases by building for second follow-up: ABLA-1, Ickes-2, Lowden-1, Taylor-1, Rockwell-5, Washington Park-1, Wells-2. Out-of-scope cases are not included in calculation of response rates. The overall panel response rate for phase II was 71.7 %.

**Table A-1.3. Total Population, Sample and Completes in the Phase III Second Follow-up Frame**

Development	Eligible Leaseholder Population	Number of Leaseholders Sampled	Number of Leaseholder Completes				Second Follow-up Response Rate (%)
			B	FFU	SFU	PAN	
<b>ABLA Homes</b>	70	21	19	19	20	17	95.2
<b>Hilliard Homes</b>	177	53	45	42	45	40	90.0
<b>Robert Taylor Homes</b>	183	54	48	51	46	41	86.7
<b>Rockwell Gardens</b>	62	17	16	15	12	11	80.0
<b>Stateway Gardens</b>	177	52	45	44	42	39	85.7
<b>Trumbull Park</b>	291	86	81	79	78	69	91.7
<b>Wentworth Gardens</b>	300	89	84	81	76	69	89.4
<b>Bridgeport Homes</b>	50	15	15	14	15	14	100.0
<b>Lowden Homes</b>	45	13	10	12	12	10	100.0
<b>TOTAL</b>	1355	400	363	357	346	310	89.8

Note: B=Baseline, FFU = First Follow Up, SFU = Second Follow Up, PAN = Panel considering both follow-ups (leaseholder participated in all three rounds). Out-of-scope cases by building for second follow-up: Hilliard-3, Lowden-1, Taylor-1, Rockwell-2, Stateway-3, Trumbull-1, Wentworth-4. Out-of-scope cases are not included in calculation of response rates. The overall panel response rate for phase III was 80.7 %.

### 1.7 Preparation for Data Collection

To prepare for data collection the survey team performed the following tasks: (1) reviewed the survey plan drafted for the Phase III baseline survey; (2) reviewed and modified the safety protocols; (3) re-established our Hyde Park site office; (4) developed computing system specifications for the receipt, data-entry and coding of questionnaires; (5) prepared respondent materials; and (6) created interviewer training materials.

The survey plan, as specified for the Phase III first follow-up did not require further modification for the Phase II and III Second Follow-Up.

Rigorous safety procedures were used for the Second Follow-Up data collection. Interviewers worked in teams and called the field manager at the end of each workday. Interviewers with evening appointments gave the name and address of the respondent to the field manager and always had another interviewer accompany them on that interview.

The Hyde Park office space used during the previous data collection efforts were again secured for Second Follow-Up. This office was equipped with desks, computers, and a table and chairs to accommodate small group meetings. The space was used throughout the field period by the field manager and interviewers for weekly one-on-one and group meetings. When visiting the office, interviewers could also restock their supply of respondent and interviewer materials. When not in the field with the interviewers, the Field Manager was at this office reviewing questionnaires, meeting with interviewers, or updating the computing system with the most current case status information.

The computing system requirements for the Second Follow-Up were identical to previous rounds. There were no changes needed to the receipt system – that system was simply used again. The receipt system allowed the field manager to monitor the status of completed and pending cases. Since a different questionnaire was used, a new data entry and coding system was developed. The computer assisted data entry (CADE) system was used to capture questionnaire data. The coding system was a spreadsheet program that enabled open-ended and other-specify responses to be sorted and coded. Once the questionnaire was finalized the system specifications were documented during a walkthrough of the instrument with the survey and programming staff.

Respondent materials, as described in Section 1.3, were developed using the previous rounds as a model. NORC sent the advance letter prior to the initial contact from an interviewer via U.S. First Class mail. Interviewers carried copies of the advance letter to provide to respondents who failed to receive the advance letter via U.S. mail.

Training materials, as described in Section 1.3, were adapted from training materials used in previous rounds. The materials convey the important aspects of the survey and facilitate mastery of the survey instrument. The materials include a training agenda, a manual for interviewers, question by question specifications, prepared answers for anticipated questions about the survey, and mock interviews to be used during practice sessions.

### **1.8 Interviewer Recruitment and Training**

Interviewers staffed for Phase III first follow-up data collection who worked efficiently and successfully completed their assignments were invited to collect data for the Phase II and Phase III second follow-up. Eight of these interviewers were available to work during the time period scheduled for data collection. Their efforts were supplemented by ten additional NORC experienced interviewers.

In addition to the one-day General Training all NORC interviewers receive, NORC conducted a two-day project-specific training to teach interviewers about the Resident Relocation Study, the survey instrument and other important aspects of the survey. The training took place at the NORC Hyde Park office in early March 2006.

### **1.9 Data Collection**

This section provides a brief overview of the Phase III data collection process.

Schedule. Data collection was scheduled to last three months. Data were collected between March and August, 2006.

Safety Protocol. Interviewers worked in teams of two and usually conducted interviews between the hours of 10am and 4pm. At the interviewers' discretion an interview could be completed alone. Interviewers with appointments during the evening hours completed those interviews with another interviewer present.

Respondent Incentives. An incentive payment of \$20 was given to each leaseholder at the end of the interview. Respondents signed a statement indicating they received payment.

Survey Management. One field manager supervised 18 field interviewers. Interviewers attended weekly one-on-one meetings with the field manager at the Hyde Park office. At this meeting, the field manager reviewed completed interviews, provided feedback about the quality of the work, and discussed strategies to gain the cooperation of respondents.

Validation. Ten percent of the respondents interviewed by each interviewer were contacted post interview to ensure that the interview was completed according to specifications and that the interviewer performed in a professional manner.

Results. NORC interviewers completed 666 interviews with leaseholders for an overall response rate of 86%.

### **1.10 Data Preparation**

This section describes how the completed questionnaires were processed by NORC central office staff.

Editing. Once per week interviewers delivered the cases they completed to the field manager. The field manager and interviewer reviewed each case together and checked the questionnaires for the following: (1) the skip patterns were followed properly, (2) data had been recorded at all critical questions and, (3) the verbatim responses were legible. Prior to data entry, another editing step was performed to prepare the case for data entry after the case was received at the NORC data preparation center.

Data Entry. After the field manager completed the case review and edit steps, the completed cases were transferred via interoffice mail delivery to the NORC data preparation center. The cases underwent a second editing and were recorded as received. Data from the cases were entered into the computer assisted data entry (CADE) system. A random ten percent of the cases were data entered twice to check for errors that may be introduced during data entry. The error rate was less than 1% and errors identified by this process were corrected.

Coding. The survey instrument captured a limited number of open-ended or verbatim responses. Open-ended responses were exported to an Access Database to assist in sorting and reviewing responses. A survey specialist and research scientist categorized the responses and then assigned codes to each category.

Data Cleaning. After the data were keyed, a set of question frequencies were reviewed to check that the requisite number of responses were recorded at each question. Special cross tabs were produced during this process to facilitate correction of the dataset when the requisite responses were missing or too many responses were present.

Dataset. Questionnaire data were imported to SAS and SPSS to perform the analysis for this report. A copy of the questionnaire weighted frequencies can be found in Appendix A-3.

### **1.11 Weights**

NORC developed two weights to accompany the phases II and III second follow up data set. The first was a cross-sectional weight, representing the eligible population at the time of

the second follow-up in each phase. In addition to the cross-sectional weight, we generated a panel weight which was designed represent all households that were eligible at all three points in time. Panel respondents are defined as those that responded at all three points in time, while a cross-sectional respondent only needed to respond at the second follow-up in either phase.

Each case first had a baseweight, defined as the inverse of their initial probability of selection. Baseweights were dependent on a case's phase and sampling stratum. In phase two, the sampling strata were defined by development, with Bridgeport and Lowden sampled at half of the rate of other developments. Specifically, non-Bridgeport or Lowden cases were selected at the rate of 445/1037, and thus had a phase II first follow-up baseweight of 2.33. Cases in Bridgeport or Lowden were selected at the rate of 222.5/1037, and so had a phase II first follow-up baseweight of 4.66.

In phase III, the baseweight depended on a case being on the frame of phase III-only leaseholders, or the frame that overlapped with phase II cases. A sampling probability was calculated for the 350 cases from the 1182 Phase III only leaseholders. This value equaled  $350/1182$ , or .2961, which equaled a baseweight of 3.37. Next, a sampling probability for the remaining 50 Phase II/Phase III cases was calculated. For simplicity, it was assumed that the 50 cases were sampled from the 365 Phase II/Phase III leaseholders. This sampling probability equaled  $50/365$ , or .1370, which equaled a baseweight of 7.3.

Cases were then adjusted for non-response in two separate ways; to generate the cross-sectional weight for the second follow up, and to generate the panel weight. In the instance of the cross-sectional weight, respondents were adjusted for non-response by phase and sampling stratum, as defined by the groups described above. So, the 320 respondents in the second follow-up from phase II were weighted to represent all 387 eligible cases. Similarly, the 346 respondents in phase III were weighted to represent all 385 eligible cases in phase III.

For the panel, cases who responded at all three points in time (defined as panel respondents) were weighted to represent all panel-eligible cases (defined as cases eligible at all three points in time). Specifically, the 277 phase II panel respondents were weighted to represent all 386 panel-eligible cases. For phase III, the 310 panel respondents were weighted to represent all 384 panel-eligible cases.

**Appendix A-2: Phase II/III Second  
Follow Up Leaseholder  
Questionnaire**



# Resident Relocation Survey

## Phase II/III Second Follow Up

### Leaseholder Questionnaire



FI Name:	_____
FI ID#	_____
Interview Date	_____ / _____ / _____
Final Disposition Code	_____

Leaseholder Case ID#:	_____
Leaseholder Name:	_____
Current Address:	_____

Conducted by  
A National Organization for Research  
At the University of Chicago

**NORC**

*A national organization for research  
at the University of Chicago*

BEGIN TIME:	_____ : _____
END TIME:	_____ : _____



## Section 1: Informed Consent

Hello, my name is \_\_\_\_\_ [INTERVIEWER NAME]. May I please speak with [LEASEHOLDER NAME]?

[TO THE LEASEHOLDER:]

Hello, my name is \_\_\_\_\_ [INTERVIEWER NAME]. I am from NORC, a National Organization for Research at the University of Chicago.

Over the last couple years, we asked you or attempted to ask you to be a part of a survey about the Chicago Housing Authority's Plan for Transformation project, which is relocating leaseholders from CHA developments due to building closures and rehabilitation. The MacArthur Foundation asked NORC to conduct a survey to find out if you are getting the help that you need and if your rights as a leaseholder are respected.

We are asking the same 800 people we interviewed or attempted to interview to take part in this second follow-up survey. The survey will take about 1 hour. It is completely up to you to decide whether you want to do the survey. Whether or not you decide to participate, you will not lose any rights or services you are entitled to.

If you decide to participate, we will ask you about your relocation experiences. We will also ask you about the housing unit and neighborhood you live in now and how the relocation has affected you and other household members.

NORC is an evaluator. We are not representatives of the CHA. All information you reveal to us is private. The CHA will not be able to link your name with any answers you provide. Any reports released on this survey will summarize the findings, without giving names or other information that would identify you.

If you have any questions about this study or about the relocation project, please call our toll-free project number at 1-866-264-8222.

## Section 2: Adult Roster

I'd like to ask you about everyone living in this household who is 18 years old or older. We will start with you, then continuing with the oldest, please tell me the names or initials and ages of every adult over the age of 18 who lives here. Please be sure to include roomers, people living here for two months or more, anyone living here who has no where else to live, and those who usually live here but are away because they are at school, in a hospital or some other place temporarily.

**SHOWCARD A**

**SHOWCARD B**

**SHOWCARD C**

R.1 Row	R.2 Please tell me the first name or initials of each person living in this household starting with you and then the oldest person.	R.3 Is NAME male or female?	R.4 What was NAME's age at (his/her) last birthday?	R.5 What is NAME's relationship to you?	R.6 Please look at card A. What is NAME's employment status? Is he/she... READ EMPLOYMENT CATEGORIES BELOW	R.7 IF NAME'S EMPLOYMENT STATUS = 3 or 4, ASK... Please look at Showcard B. Which of the following best describes your current situation? READ CATEGORIES. CODE ALL THAT APPLY.	R.8 Please look at card C. What is NAME's education level? Is he/she ... READ EDUCATION CATEGORIES BELOW	R.9 How long has NAME been living in this unit? Please answer in months or years.
<b>R</b>		M F		<b>SELF</b>				____ day / wk ____ mo / yr (CIRCLE ONE)
1		M F						____ day / wk ____ mo / yr
2		M F						____ day / wk ____ mo / yr
3		M F						____ day / wk ____ mo / yr
4		M F						____ day / wk ____ mo / yr
5		M F						____ day / wk ____ mo / yr
6		M F						____ day / wk ____ mo / yr

7			M F						_____ day / wk mo / yr
8			M F						_____ day / wk mo / yr

**RELATIONSHIP STATUS**

1. Husband/Wife
2. Girlfriend/Boyfriend
3. Parent
4. In-law
5. Aunt/Uncle
6. Son/Daughter
7. Foster child
8. Niece Nephew
9. Grandson/daughter
10. Cousin
11. Roomer/Border
12. Housemate/roommate
13. Brother/Sister
14. Other non-related person

**EMPLOYMENT STATUS**

1. Working full-time
2. Working part-time
3. Unemployed, looking for work
4. Unemployed, not looking for work

INTERVIEWER: If NAME's employment status = 4, go to R.7.  
Otherwise, skip to the next question on the roster.

**HIGHEST EDUCATIONAL LEVEL COMPLETED**

1. Eighth grade or less
2. Beyond eighth grade but no high school graduation
3. GED
4. High school graduation
5. Trade or vocational school
6. One to three years of college
7. Graduated four year college
8. Some graduate education
9. Graduate degree
10. Post graduate education

**UNEMPLOYMENT STATUS**

1. I looked but couldn't find a job
2. I have difficulty getting transportation to where jobs are
3. I lack skills, training or education that qualify me for jobs
4. I have a felony record that makes it difficult to find a job
5. In job training
6. Temporarily laid off
7. Retired
8. Disabled/have health problem, can't maintain job
9. Keeping house
10. In school
11. At home caring for child
12. Caring for someone with a health condition
13. Something else  
(specify)\_\_\_\_\_
- DK. DON'T KNOW
- REF. REFUSED

## SECTION 3: Housing Status

1. INTERVIEWER: IS ORIGINAL CHA UNIT [ADDRESS 1 ON THE FACESHEET] THE SAME AS THE CURRENT ADDRESS [THE ADDRESS WHERE THE RESPONDENT LIVES NOW]?

SAME .....1  
DIFFERENT .....2

2. Are you currently lease compliant?

YES .....1  
NO .....2 → SKIP TO Q2C  
DON'T KNOW .....DK → SKIP TO Q3  
REFUSED ..... REF → SKIP TO Q3

2b. How likely is it that you can maintain lease compliance and your right to return to CHA housing? Is it very likely, somewhat likely, or not very likely?

Very likely .....1  
Somewhat likely .....2  
Not very likely .....3  
DON'T KNOW .....DK  
REFUSED ..... REF

2c. What concerns do you have about [maintaining lease compliance/becoming lease compliant]?

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3. Since the relocation process started, have you lived anywhere else in between the time you left your original CHA apartment and moved to the place you live now?

YES .....1  
NO .....2  
DON'T KNOW .....DK  
REFUSED ..... REF

4. How many other places did you live?

\_\_\_\_\_ (NUMBER)

5. THIS QUESTION LEFT INTENTIONALLY BLANK.

**IF Q4=0 SKIP TO Q15, OTHERWISE CONTINUE.**

6. THIS QUESTION LEFT INTENTIONALLY BLANK.

7. Now look at the calendar and tell me when you moved into the [first] unit after you left your original CHA apartment?

\_\_\_\_\_ MONTH \_\_\_\_\_ DAY \_\_\_\_\_ YEAR

DON'T KNOW .....DK

REFUSED ..... REF

8. What type of housing was it? Was it....

Section 8 (housing choice voucher) housing .....1

New or rehabbed CHA housing .....2

Temporary or make-ready CHA housing .....3

Unsubsidized housing .....4

**IF Q4=2 OR MORE CONTINUE, OTHERWISE SKIP TO Q15.**

9. [INTERVIEWER REPEAT CALENDAR INSTRUCTIONS ONLY IF NECESSARY] Now look at the calendar and tell me when you moved into the [second] unit after you left your original CHA apartment?

\_\_\_\_\_ MONTH \_\_\_\_\_ DAY \_\_\_\_\_ YEAR

DON'T KNOW .....DK

REFUSED ..... REF

10. What type of housing was it?

Section 8 (housing choice voucher) housing .....1

New or rehabbed CHA housing .....2

Temporary or make-ready CHA housing .....3

Unsubsidized housing .....4

**IF Q4=3 OR MORE CONTINUE, OTHERWISE SKIP TO Q15.**

11. [INTERVIEWER REPEAT CALENDAR INSTRUCTIONS ONLY IF NECESSARY] Now look at the calendar and tell me when you moved into the [third] unit after you left your original CHA apartment?

\_\_\_\_\_ MONTH \_\_\_\_\_ DAY \_\_\_\_\_ YEAR

DON'T KNOW .....DK

REFUSED ..... REF

12. What type of housing was it?

Section 8 (housing choice voucher) housing .....1

New or rehabbed CHA housing .....2

- Temporary or make-ready CHA housing .....3
- Unsubsidized housing .....4

**IF Q4=4 OR MORE CONTINUE, OTHERWISE SKIP TO Q15.**

13. [INTERVIEWER REPEAT CALENDAR INSTRUCTIONS ONLY IF NECESSARY] Now look at the calendar and tell me when you moved into the [fourth] unit after you left your original CHA apartment?

\_\_\_\_\_ MONTH \_\_\_\_\_ DAY \_\_\_\_\_ YEAR

- DON'T KNOW .....DK
- REFUSED ..... REF

14. What type of housing was it?

- Section 8 (housing choice voucher) housing ..... 1
- New or rehabbed CHA housing .....2
- Temporary or make-ready CHA housing .....3
- Unsubsidized housing .....4

**IF Q4=5 OR MORE USE THE CONTINUATION SHEETS TO RECORD ADDITIONAL DATES AND HOUSING TYPE UNTIL ALL HOUSING UP TO 16 UNITS HAS BEEN CAPTURED AND THEN GO TO QUESTION Q15.**

15. As part of the CHA relocation process, you completed a housing choice survey. You may have changed your permanent housing choice since that time. Please tell me your current permanent housing choice?

- A new or rehabbed CHA unit .....1
- A Section 8 (housing choice) voucher .....2 → SKIP TO Q17
- An unsubsidized living situation .....3 → SKIP TO Q17

16. What is your temporary housing choice? Is it...

- A temporary or make ready CHA unit .....1
- A Section 8 (housing choice) voucher .....2
- An unsubsidized living situation .....3

17. Where are you now in the process of relocating? Are you ... [INTERVIEWER: PROBE IF YOU THINK THE ANSWER IS INCORRECT. FOR EXAMPLE IS THIS PLACE WHERE YOU WILL STAY PERMANENTLY OR ARE YOU EXPECTING TO MOVE AGAIN?]

- In your original CHA unit .....1 → SKIP TO BOX AFTER Q20
- In a new or rehabbed CHA unit.....2 → SKIP TO SECTION 3B
- In a temporary or make ready CHA unit .....3 → SKIP TO SECTION 3B
- In a Section 8 (housing choice) voucher unit.....4 → SKIP TO SECTION 3C, Q22
- In an unsubsidized living situation .....5 → SKIP TO SECTION 3A

**Section 3A: Left CHA or Section 8 for Unsubsidized Housing**

**18. Why did you move to unsubsidized housing? Would you say...**

- To get a better apartment ..... 1
- To live in a better neighborhood ..... 2
- To be closer to better schools ..... 3
- To be closer to family and friends ..... 4
- Because I was evicted from previous apartment ..... 5
- Because I am no longer eligible for subsidy ..... 6
- Some other reason, please specify  
..... 7
- DON'T KNOW ..... DK
- REFUSED ..... REF

**If Q18 = 5, then go to Q18b. Otherwise go to Q18c.**

**18b. What was the reason for the eviction?**

\_\_\_\_\_

\_\_\_\_\_

**18c. Please look at Showcard D. What best describes the place where you live? Is it...**

- A house that I own ..... 1
- An apartment that I own ..... 2
- Other arrangement, that I own (SPECIFY)  
..... 3
- A house that I rent ..... 4
- An apartment that I rent ..... 5
- Other arrangement that I rent (SPECIFY)  
..... 6
- I stay for free ..... 7
- Some other arrangement, please specify  
..... 8
- DON'T KNOW ..... DK
- REFUSED ..... REF



If Q18c= 7, THEN GO TO Q18d. OTHERWISE GO TO SKIP BOX BEFORE 18f.

**18d. Who owns or rents the place where you stay? A relative, friend, or someone else?**

- Relative .....1
- Friend .....2
- Someone else, please specify \_\_\_\_\_3
- DON'T KNOW .....DK
- REFUSED ..... REF

**18e. Is it a house, apartment or other?**

- House .....1
- Apartment.....2
- OTHER, please specify \_\_\_\_\_3
- DON'T KNOW .....DK
- REFUSED ..... REF

IF Q15=2 OR Q16=2 THEN SKIP TO SECTION 3C.

**18f. Your Service Connector is a person who is assigned to provide social services to you because you are a CHA resident. They can help you connect with resources in your community by referring you to such services as job training, child care, and financial literacy counseling. Since you moved to your current address, how many times have you been contacted by the Service Connector?**

- # Times \_\_\_\_\_
- DON'T KNOW .....DK
- REFUSED ..... REF

SKIP TO SECTION 4.

**Section 3B: In New or Rehabilitated CHA Unit or in  
Temporary/Make-Ready CHA Unit**

**19. Did you see your unit or any other unit in the development before you moved there?**

- YES .....1      → SKIP BOX BEFORE 20A
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

**20. Why did you not see any units in your development before moving there? CODE ALL THAT APPLY.**

- WAS NOT GIVEN THE OPPORTUNITY .....1
- DID NOT ASK TO SEE THEM.....2
- DID NOT HAVE TIME .....3
- WAS UNABLE TO GET THERE (TRANSPORTATION) .....4
- DID NOT WANT TO.....5
- OTHER REASON, (SPECIFY) \_\_\_\_\_5
- DON'T KNOW .....DK
- REFUSED ..... REF

**IF Q 17 = 2 GO TO 20a OTHERWISE IF Q15=2 or Q16=2 GO TO SECTION 3C. OTHERWISE ASK Q20a.**

**20a. Your Service Connector is a person who is assigned to provide social services to you because you are a CHA resident. They can help you connect with resources in your community by referring you to such services as job training, child care, and financial literacy counseling. Since you moved to your current address, how many times have you been contacted by the Service Connector?**

- # Times \_\_\_\_\_
- DON'T KNOW .....DK
- REFUSED ..... REF

**GO TO SECTION 4.**

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## Section 3C: Moving to or living in Section 8 Housing

21. Please look at Showcard E. Why are you not living in Section 8 housing? Because you are...

- Working to become lease compliant .....1
- Waiting to receive Section 8 voucher.....2
- Looking for an apartment.....3
- Found an apartment, not yet moved.....4
- Prefer to stay in CHA public housing.....5
- Some other reason, please specify  
.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



22. Your Service Connector is a person who is assigned to provide social services to you because you are a CHA resident. They can help you connect with resources in your community by referring you to such services as job training, child care, and financial literacy counseling. Since you moved to your current address, how many times have you been contacted by the Service Connector?

# Times \_\_\_\_\_

- DON'T KNOW .....DK
- REFUSED ..... REF

22b. Do you have any concerns about keeping or staying eligible for your (Section 8/Housing Choice) voucher?

- YES .....1
- NO.....2 → SKIP TO Q23
- DON'T KNOW .....DK → SKIP TO Q23
- REFUSED ..... REF → SKIP TO Q23

22c. What are your concerns?

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23. [Are you having] or [did you have] problems getting your Section 8 voucher?

- YES .....1
- NO.....2 → SKIP TO Q25
- DON'T KNOW .....DK → SKIP TO Q25
- REFUSED ..... REF → SKIP TO Q25

**24. What problems?**

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**25. Do you know the name of the agency that is supposed to help you find an apartment?**

- YES .....1 → SKIP TO Q26
- NO .....2
- DON'T KNOW .....DK → SKIP TO Q26
- REFUSED ..... REF → SKIP TO Q26

**25a. Do you know if there is an agency assigned to help you?**

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

**26. An "opportunity area" is a city or neighborhood that has residents with a mixture of income levels, races, and ethnicities. Did anyone talk to you about opportunity areas?**

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

**26A. Do you now have a Section 8 housing choice voucher?**

- YES .....1
- NO .....2 → SKIP TO SECTION 4
- DON'T KNOW .....DK
- REFUSED ..... REF

**27. The Relocation Counselor is the person who is supposed to help you find Section 8 Housing and to help you prepare to move to a new community. After you got your (Section 8/Housing Choice) voucher, did you work with the Relocation Counselor?**

- YES .....1
- NO .....2 → SKIP TO BOX BEFORE Q38
- DO NOT HAVE SECTION 8 VOUCHER .....3 → SKIP TO BOX BEFORE Q39
- DON'T KNOW .....DK → SKIP TO BOX BEFORE Q38
- REFUSED ..... REF → SKIP TO BOX BEFORE Q38

28. Did the Relocation Counselor ask you what neighborhoods or cities you wanted to move to?

- YES .....1
- NO .....2 → SKIP TO Q30
- DON'T KNOW .....DK → SKIP TO Q30
- REFUSED ..... REF → SKIP TO Q30

29. What neighborhoods or cities did you tell the Relocation Counselor you wanted to move to?  
[INTERVIEWER PROBE FOR NAME OF NEIGHBORHOOD, NAME OF CITY, OR INTERSECTION]

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- DON'T KNOW .....DK
- REFUSED ..... REF

30. Did a Relocation Counselor help you look for an apartment?

- YES .....1
- NO .....2 → SKIP TO Q38
- DON'T KNOW .....DK
- REFUSED ..... REF

31. How many apartments did the Relocation Counselor tell you about? (Including those that were on a list)

- \_\_\_\_\_ NUMBER OF APARTMENTS
- DON'T KNOW .....DK
- REFUSED ..... REF

32. How many apartments did the Relocation Counselor take you to see?

- \_\_\_\_\_ NUMBER OF ADDRESSES
- DON'T KNOW .....DK
- REFUSED ..... REF

33. While you (are/were) searching for an apartment, (do/did) you need help with ...

34. [IF YES:] Has the Relocation Counselor given you the help that you needed?

	YES	NO	DON'T KNOW	REF
a. Choosing an area to move to?	1	2	DK	REF
b. Finding child care?	1	2	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF

35. To help us understand your experience working with a relocation counselor I am going to read a list of statements. Please tell me if each statement is true or false.

	True	False
a. The counselors were easy to make appointments with	1	2
b. I often had to wait a long time before getting help	1	2
c. It was difficult to understand the materials they gave me	1	2
d. I usually had enough time during my appointments	1	2
e. The counselors were unpleasant or rude	1	2
f. My appointments were usually rushed	1	2
g. The counselors helped me with what I needed help with	1	2

36. You may have decided not to take apartments that the Relocation Counselor told you about. From Showcard F can you tell me the number next to the **main** reason you made this decision. READ CATEGORIES BELOW.

- Bad neighborhood.....1
- Landlord won't accept children .....2
- Stores too expensive.....3
- Apartment in poor condition .....4
- Apartment not big enough.....5
- Apartment not near schools .....6
- Apartment not near family or friends.....7
- Did not like apartment .....8
- Some other reason (SPECIFY BELOW).....9
- Relocation Counselor did not tell me about any apartments ...10
- DON'T KNOW .....DK
- REFUSED ..... REF



IF Q36 = 8 GO TO Q37 OTHERWISE GO TO BOX BEFORE Q39

37. Why did you not like the apartments the Relocation Counselor told you about?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

SKIP TO BOX BEFORE Q39

38. Here is a list of possible reasons why the Relocation Counselor did not help you look for an apartment. Tell me which ones apply to your situation?

	Yes	No
a. I got the help I needed from friends or family	1	2
b. I decided to look on my own	1	2
c. It was difficult to make an appointment	1	2
d. The wait time was too long	1	2
e. I work during the hours that the counselors can meet	1	2
f. I didn't have child care	1	2
g. There was too much paperwork	1	2
h. My appointment was rushed	1	2
i. The counselor was rude or unpleasant	1	2
j. Other (specify) _____ _____ _____		

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IF Q38 IS ASKED, ASK Q39 AND Q40.

39. Now I want to know how you found the unit that you chose. Did you find this apartment . . . .

- Through the Relocation Counselor .....1
- Without the help of the Relocation Counselor .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

40. Has your Relocation Counselor contacted you since your move?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

IF Q 39 = 1 THEN SKIP TO Q42 OTHERWISE CONTINUE.

41. Please look at Showcard G. How did you find your new apartment? Was it ...

- Through a friend or family member,.....1
- Through the newspaper, .....2
- From a Social Service Agency referral, .....3
- Through the internet or BEHIVE, or .....4
- Some other way?(Please specify) .....5




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- DON'T KNOW .....DK
- REFUSED ..... REF

42. Once you got your (Section 8/Housing Choice) voucher how long did it take you to find the apartment that you chose?

\_\_\_\_\_DAYS/WEEKS/MONTHS [CIRCLE ONE]

- DON'T KNOW .....DK
- REFUSED ..... REF

43. In what month and year did you start looking for an apartment?

\_\_\_\_\_ MONTH  
 \_\_\_\_\_ YEAR

- WITHIN THE LAST MONTH.....1
- DON'T KNOW .....DK
- REFUSED ..... REF

44. Did you feel that you had enough time to find an apartment, or could you have used more time?

- Had enough time .....1
- Could have used more time .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

45. Please look at Showcard H and tell me the number next to the **main** reasons that you decided to live in the place that you chose. READ CATEGORIES BELOW. CIRCLE ALL THAT APPLY

- Recommendation of the counseling agency .....1
- Better schools for my children.....2
- Family or friends nearby.....3
- Convenient location.....4
- To be near my job .....5
- To get a job .....6
- I liked the apartment.....7
- To get a bigger or better apartment .....8
- This was the only unit available .....9
- Affordable rent.....10
- To have better transportation.....11
- To get away from drugs and gangs .....12
- Felt comfortable in community/neighborhood .....13
- Some other reason (SPECIFY) .....14
- \_\_\_\_\_ .....14
- DON'T KNOW .....DK
- REFUSED ..... REF



IF Q45 = 7 GO TO Q46 OTHERWISE GO TO Q47

46. Why did you like the apartment?

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47. During your apartment search, did you find at least two apartments that you could have moved to, or did you choose the only place you could find?

- Found at least two apartments I could have moved to .....1
- Chose the only place I could find .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

48. I'm going to read a list of factors that may or may not affect someone who is looking for an apartment to rent with a Section 8 voucher. Please think about your situation and tell me if you have experienced a big problem, some problem, or no problem at all when you are/were looking for a place to live.

	BIG PROBLEM	SOME PROBLEM	NO PROBLEM	DON'T KNOW	REFUSED
<b>a.</b> Finding a place with enough bedrooms. Would you say that's a ...	1	2	3	DK	REF
<b>b.</b> Finding a place that you like. Would you say that's a ...	1	2	3	DK	REF
<b>c.</b> Finding landlords that will accept Section 8 vouchers.	1	2	3	DK	REF
<b>d.</b> Not having access to transportation for apartment hunting.	1	2	3	DK	REF
<b>e.</b> Landlords who did not want to rent to you because you are coming from CHA public housing.	1	2	3	DK	REF
<b>f.</b> Landlords who did not want to rent to you because you had children	1	2	3	DK	REF
<b>g.</b> Anything else that was a problem for you in looking for an apartment? (Specify below)	1	2	3	DK	REF
<hr/> <hr/> <hr/>					

## Section 4: Economic Hardship

Sometimes families have trouble paying a bill or getting the goods and services they need because they do not have enough money. The next several questions ask about these kinds of experiences you may have had in the last 12 months, between [CURRENT MONTH] 2005 and [CURRENT MONTH, CURRENT YEAR].

49. Has your gas or electricity been turned off in the last 12 months because you couldn't afford to pay the bill?

- YES .....1
- NO .....2 → SKIP TO Q50
- I DO NOT PAY GAS OR ELECTRICITY .....3 → SKIP TO Q50
- DON'T KNOW .....DK → SKIP TO Q50
- REFUSED ..... REF → SKIP TO Q50

49b. How many times?

# Times \_\_\_\_\_

- DON'T KNOW .....DK
- REFUSED ..... REF

50. Has your phone been disconnected, or have you gone without a phone at any time in the last 12 months because you could not afford it?

- YES .....1
- NO .....2 → SKIP TO Q51
- NEVER HAD A PHONE .....3 → SKIP TO Q51
- DON'T KNOW .....DK → SKIP TO Q51
- REFUSED ..... REF → SKIP TO Q51

50b. How many times?

# Times \_\_\_\_\_

- DON'T KNOW .....DK
- REFUSED ..... REF

51. Was there anytime in the last 12 months that you could not pay your rent?

- YES .....1
- NO .....2 → SKIP TO Q52
- I DO NOT PAY RENT .....3 → GO TO Q51C
- DON'T KNOW .....DK → SKIP TO Q52
- REFUSED ..... REF → SKIP TO Q52

51b. How many times?

# Times \_\_\_\_\_

DON'T KNOW .....DK

REFUSED ..... REF

SKIP TO Q52

51c. Who pays your rent?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

52. Were any of your belongings ever repossessed in the last 12 months because you could not pay the bill?

YES .....1

NO .....2 → SKIP TO Q53

DON'T KNOW .....DK → SKIP TO Q53

REFUSED ..... REF → SKIP TO Q53

52b. How many times?

# Times \_\_\_\_\_

DON'T KNOW .....DK

REFUSED ..... REF

53. Was your family ever without enough money to buy food in the last 12 months?

YES .....1

NO .....2 → SKIP TO Q54

DON'T KNOW .....DK → SKIP TO Q54

REFUSED ..... REF → SKIP TO Q54

53b. How many times?

# Times \_\_\_\_\_

DON'T KNOW .....DK

REFUSED ..... REF



54f. Who did you ask for help?

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SKIP TO Q55

54g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q55
- DON'T KNOW .....DK → SKIP TO Q55
- REFUSED ..... REF → SKIP TO Q55

54h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

54i. Who gave you the help?

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55. At any time in the last 12 months did you or anyone in your household need help with getting adult vocational education classes?

- YES .....1
- NO .....2 → SKIP TO Q55G
- DON'T KNOW .....DK → SKIP TO Q56
- REFUSED ..... REF → SKIP TO Q56

55b. Did you or anyone in your household ask for help with getting a adult vocational education classes

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

55c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q55B = 1, SKIP TO Q55F. OTHERWISE SKIP TO Q56
- DON'T KNOW .....DK → SKIP TO Q56
- REFUSED ..... REF → SKIP TO Q56

55d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

55e. Who gave you the help?

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SKIP TO Q56

55f. Who did you ask for help?

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SKIP TO Q56

55g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q56
- DON'T KNOW .....DK → SKIP TO Q56
- REFUSED ..... REF → SKIP TO Q56

55h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

55i. Who gave you the help?

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55\_1 At any time in the last 12 months did you or anyone in your household need help with getting college classes?

- YES .....1
- NO .....2 → SKIP TO Q55G
- DON'T KNOW .....DK → SKIP TO Q56
- REFUSED ..... REF → SKIP TO Q56

55\_1b. Did you or anyone in your household ask for help with getting a college classes?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

55\_1c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q55B = 1, SKIP TO Q55F.  
OTHERWISE SKIP TO Q56
- DON'T KNOW .....DK → SKIP TO Q56
- REFUSED ..... REF → SKIP TO Q56

55\_1d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

55\_1e. Who gave you the help?

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SKIP TO Q56

55\_1f. Who did you ask for help?

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SKIP TO Q56

55\_1g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q56
- DON'T KNOW .....DK → SKIP TO Q56
- REFUSED ..... REF → SKIP TO Q56

55\_1h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

55\_1i. Who gave you the help?

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56. At any time in the last 12 months did you or anyone in your household need help paying your gas and electricity bills?

- YES .....1
- NO .....2 → SKIP TO Q56G
- DON'T KNOW .....DK → SKIP TO Q57
- REFUSED ..... REF → SKIP TO Q57

56b. Did you or anyone in your household ask for help with paying gas or electricity?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

56c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q56B = 1, SKIP TO Q56F.  
OTHERWISE SKIP TO Q57
- DON'T KNOW .....DK → SKIP TO Q57
- REFUSED ..... REF → SKIP TO Q57

56d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

56e. Who gave you the help?

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SKIP TO Q57

56f. Who did you ask for help?

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SKIP TO Q57

56g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q57
- DON'T KNOW .....DK → SKIP TO Q57
- REFUSED ..... REF → SKIP TO Q57

56h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

56i. Who gave you the help?

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57. At any time in the last 12 months did you or anyone in your household need help buying food?

- YES .....1
- NO .....2 → SKIP TO Q57G
- DON'T KNOW .....DK → SKIP TO Q58
- REFUSED ..... REF → SKIP TO Q58

57b. Did you or anyone in your household ask for help with buying food?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

57c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q57B = 1, SKIP TO Q57F.  
OTHERWISE SKIP TO Q58
- DON'T KNOW .....DK → SKIP TO Q58
- REFUSED ..... REF → SKIP TO Q58

57d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

57e. Who gave you the help?

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SKIP TO Q58

57f. Who did you ask for help?

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SKIP TO Q58

57g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q58
- DON'T KNOW .....DK → SKIP TO Q58
- REFUSED ..... REF → SKIP TO Q58

57h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

57i. Who gave you the help?

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58. At any time in the last 12 months did you or anyone in your household need help with paying the rent?

- YES .....1
- NO .....2 → SKIP TO Q58G
- DON'T KNOW .....DK → SKIP TO Q59
- REFUSED ..... REF → SKIP TO Q59

58b. Did you or anyone in your household ask for help with paying the rent?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

58c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q58B = 1, SKIP TO Q58F.  
OTHERWISE SKIP TO Q59
- DON'T KNOW .....DK → SKIP TO Q59
- REFUSED ..... REF → SKIP TO Q59

58d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

58e. Who gave you the help?

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SKIP TO Q59

58f. Who did you ask for help?

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**SKIP TO Q59**

58g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q59
- DON'T KNOW .....DK → SKIP TO Q59
- REFUSED ..... REF → SKIP TO Q59

58h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

58i. Who gave you the help?

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59. At any time in the last 12 months did you or anyone in your household need help managing money to pay bills?

- YES .....1
- NO .....2 → SKIP TO Q59G
- DON'T KNOW .....DK → SKIP TO Q60
- REFUSED ..... REF → SKIP TO Q60

59b. Did you or anyone in your household ask for help with managing money to pay bills?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

59c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q59B = 1, SKIP TO Q59F. OTHERWISE SKIP TO Q60
- DON'T KNOW .....DK → SKIP TO Q60
- REFUSED ..... REF → SKIP TO Q60

59d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

59e. Who gave you the help?

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SKIP TO Q60

59f. Who did you ask for help?

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SKIP TO Q60

59g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q60
- DON'T KNOW .....DK → SKIP TO Q60
- REFUSED ..... REF → SKIP TO Q60

59h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

59i. Who gave you the help?

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60. At any time in the last 12 months did you or anyone in your household need help with rebuilding your credit history?

- YES .....1
- NO .....2 → SKIP TO Q60G
- DON'T KNOW .....DK → SKIP TO Q61
- REFUSED ..... REF → SKIP TO Q61

60b. Did you or anyone in your household ask for help with rebuilding your credit history?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

60c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q60B = 1, SKIP TO Q60F.  
OTHERWISE SKIP TO Q61
- DON'T KNOW .....DK → SKIP TO Q61
- REFUSED ..... REF → SKIP TO Q61

60d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

60e. Who gave you the help?

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SKIP TO Q61

60f. Who did you ask for help?

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SKIP TO Q61

60g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q61
- DON'T KNOW .....DK → SKIP TO Q61
- REFUSED ..... REF → SKIP TO Q61

60h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

60i. Who gave you the help?

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61. At any time in the last 12 months did you or anyone in your household need help with drug or alcohol problems?

- YES .....1
- NO .....2 → SKIP TO Q61G
- DON'T KNOW .....DK → SKIP TO Q62
- REFUSED ..... REF → SKIP TO Q62

61b. Did you or anyone in your household ask for help with drug or alcohol problems?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

61c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q61B = 1, SKIP TO Q61F. OTHERWISE SKIP TO Q62
- DON'T KNOW .....DK → SKIP TO Q62
- REFUSED ..... REF → SKIP TO Q62

61d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

61e. Who gave you the help?

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SKIP TO Q62

61f. Who did you ask for help?

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SKIP TO Q62

61g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q62
- DON'T KNOW .....DK → SKIP TO Q62
- REFUSED ..... REF → SKIP TO Q62

61h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

61i. Who gave you the help?

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62. At any time in the last 12 months did you or anyone in your household need help with domestic violence problems?

- YES .....1
- NO .....2 → SKIP TO Q62G
- DON'T KNOW .....DK → SKIP TO Q63
- REFUSED ..... REF → SKIP TO Q63

62b. Did you or anyone in your household ask for help with domestic violence problems?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

62c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q62B = 1, SKIP TO Q62F.  
OTHERWISE SKIP TO Q63
- DON'T KNOW .....DK → SKIP TO Q63
- REFUSED ..... REF → SKIP TO Q63

62d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

62e. Who gave you the help?

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**SKIP TO Q63**

62f. Who did you ask for help?

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SKIP TO Q63

62g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q63
- DON'T KNOW .....DK → SKIP TO Q63
- REFUSED ..... REF → SKIP TO Q63

62h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

62i. Who gave you the help?

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63. At any time in the last 12 months did you or anyone in your household need help with any type of legal assistance?

- YES .....1
- NO .....2 → SKIP TO Q63G
- DON'T KNOW .....DK → SKIP TO Q64
- REFUSED ..... REF → SKIP TO Q64

63b. Did you or anyone in your household ask for help with any type of legal assistance?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

63c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q63B = 1, SKIP TO Q63F. OTHERWISE SKIP TO Q64
- DON'T KNOW .....DK → SKIP TO Q64
- REFUSED ..... REF → SKIP TO Q64

63d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

63e. Who gave you the help?

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SKIP TO Q64

63f. Who did you ask for help?

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**SKIP TO Q64**

63g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q64
- DON'T KNOW .....DK → SKIP TO Q64
- REFUSED ..... REF → SKIP TO Q64

63h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

63i. Who gave you the help?

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64. At any time in the last 12 months did you or anyone in your household need help with anything else that I didn't mention?

- YES .....1
- NO .....2 → SKIP TO BOX BEFORE Q65
- DON'T KNOW .....DK → SKIP TO BOX BEFORE Q65
- REFUSED ..... REF → SKIP TO BOX BEFORE Q65

64b. What did you or anyone in your household need help with?

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64c. Did you or anyone in your household ask for the help that you needed?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

64d. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q64C = 1, SKIP TO Q65G. OTHERWISE SKIP TO BOX BEFORE Q65
- DON'T KNOW .....DK → SKIP TO BOX BEFORE Q65
- REFUSED ..... REF → SKIP TO BOX BEFORE Q65

64e. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

64f. Who gave you the help?

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SKIP TO BOX BEFORE Q65

64g. Who did you ask for help?

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SKIP TO BOX BEFORE Q65

If R said "yes" to receiving more than one service go to Q65. Otherwise, skip to Section 6, Q66.

65. Of the services that you mentioned receiving, which one was the most helpful?

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**Section 6:  
Current Housing Unit and Neighborhood**

The next questions are about the (apartment / house) and the neighborhood you live in now. By neighborhood I mean the area around where you live and around your home. It is the general area around your home where you might do things like shop, go to the park, or visit with neighbors.

66. Please look at Showcard I. How well does your landlord or property manager maintain the place where you live? Would you say the building is...

- Very well maintained, .....1
- Well maintained.....2
- Poorly maintained, or .....3
- Very poorly maintained? .....4
- DON'T KNOW .....DK
- REFUSED ..... REF



67. Do you feel like your landlord or property manager treats you the same as other tenants, or are you treated better, or worse than other tenants?

- The same .....1
- Better.....2
- Worse.....3
- NO OTHER TENANTS .....4
- DON'T KNOW .....DK
- REFUSED ..... REF

68. How many bedrooms are in this (apartment / house)?

- \_\_\_\_\_ NUMBER
- DON'T KNOW .....DK
- REFUSED ..... REF

**IS ORIGINAL CHA UNIT [ADDRESS 1 ON FACE SHEET] IS THE SAME AS THE CURRENT ADDRESS [THE ADDRESS WHERE THE RESPONDENT LIVES NOW]?  
IF YES, SKIP TO Q79, IF NO, GO TO Q69.**

69. Does your (apartment / house) have more, less, or the same amount of bedrooms as your original unit?

- More .....1
- Less.....2
- Same .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

**LOOK ON FACESHEET. IF FLAG SKIP TO Q79. IF BLANK GO TO Q70.**

70. Please look at Showcard J. Overall, in what condition was your unit when you moved in? Would you say your unit was in...

- Excellent condition, .....1
- Good condition, .....2
- Fair condition, or .....3
- Poor condition? .....4
- DON'T KNOW .....DK
- REFUSED ..... REF

**SHOWCARD J**

71. Please tell me if each of the following were available and working in your unit when you moved in.

72. [IF Q71=2 or 3:] Are they available and working now?

	Available and working	Available but not working	Not available	DON'T KNOW	REF
<b>a.</b> a cooking stove with an oven?	1	2	3	DK	REF
<b>b.</b> a refrigerator?	1	2	3	DK	REF
<b>c.</b> a kitchen sink?	1	2	3	DK	REF
<b>d.</b> adequate heat?	1	2	3	DK	REF
<b>e.</b> laundry facilities in your building or unit?	1	2	3	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF

73. Overall, would you say this apartment is better, worse, or about the same as your original unit?

- Better .....1
- Worse .....2
- About the same .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

**IF R moved from original CHA unit AND building AND development GO TO Q74. OTHERWISE SKIP TO Q79.**

74. Please look at Showcard K. Before you moved, how much information did you have about this neighborhood? Would you say...

- A lot .....1
- Some .....2
- A little .....3
- Nothing .....4
- DON'T KNOW .....DK
- REFUSED ..... REF

**SHOWCARD K**

75. Before you moved, how much did you know about ...

	A lot	Some	A little	Nothing	DON'T KNOW	REFUSED
a. Employment services in this neighborhood? Would you say you knew ...	1	2	3	4	DK	REF
b. What about social services in this neighborhood?	1	2	3	4	DK	REF
c. What about health clinics in this neighborhood?	1	2	3	4	DK	REF
e. What about access to public transportation in this neighborhood?	1	2	3	4	DK	REF

76. Before you moved how much did you know about child care services in this neighborhood?

- A lot .....1
- Some .....2
- A little.....3
- Nothing .....4
- No children .....5
- DON'T KNOW .....DK
- REFUSED ..... REF

77. [Do you/did you] want to know more about this neighborhood?

- YES .....1
- NO .....2 → SKIP TO Q79
- DON'T KNOW .....DK → SKIP TO Q79
- REFUSED ..... REF → SKIP TO Q79

78. What did you want to know?

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79. I am interested in what services are available in this neighborhood and whether or not you or other members of your household use them.

80. [IF YES:] Do you use it?

	YES	NO	DON'T KNOW	REF
a. Is there a bank in this neighborhood?	1	2	DK	REF
b. Is there a currency exchange in this neighborhood?	1	2	DK	REF
c. Is there a grocery store in this neighborhood?	1	2	DK	REF
e. Is there a library in this neighborhood?	1	2	DK	REF
f. Is there a place to go for health care in this neighborhood?	1	2	DK	REF
g. Is there a public aid office in this neighborhood?	1	2	DK	REF
h. Is there a park or green space in this neighborhood?	1	2	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF

I want to know how easy or hard it is for you and your household members to get to where you need to go.

81. Do you have difficulties with transportation, such as getting to work, school, church, or shopping areas?

- YES .....1
- NO .....2 → SKIP TO Q82
- DON'T KNOW .....DK
- REFUSED ..... REF

81b. Please look at Showcard L. Where do you have difficulty going? Going to... MARK ALL THAT APPLY

- Work .....1
- School .....2
- Childcare .....3
- Shopping areas .....4
- Church or place of worship .....5
- Friends or relatives .....6
- Some other place, (specify) \_\_\_\_\_ 7
- DON'T KNOW .....DK
- REFUSED ..... REF



**81c.** Please look at Showcard M. Why is it difficult to get there? Would you say... CODE ALL THAT APPLY

- It's too far away .....1
- Don't have access to transportation.....2
- Transportation is unreliable.....3
- Transportation is expensive .....4
- Some other reason, please specify \_\_\_\_\_5
- DON'T KNOW .....DK
- REFUSED ..... REF



82. I am interested in the social activities and organizations that people join. For each one that I name please tell me if you or other members of your household participate in any of these activities. Do you or anyone in your household belong to...

83. [IF YES:] Is this organization in this neighborhood?

	YES	NO	DON'T KNOW	REF
<b>a.</b> a church, mosque, synagogue or any other religious organization?	1	2	DK	REF
<b>b.</b> any kind of neighborhood watch program	1	2	DK	REF
<b>c.</b> a block group, tenant association, or community council?	1	2	DK	REF
<b>e.</b> a Ward Group, or other local political organization?	1	2	DK	REF
<b>f.</b> a recreation center?	1	2	DK	REF
<b>g.</b> a Parent/Teacher organization?	1	2	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF

84. Sometimes people in a neighborhood do things to take care of a local problem, or to make the neighborhood a better place to live. Please tell me if you or anyone in your household has been involved in the following activities. Have you or anyone in your household...

	YES	NO	DON'T KNOW	REFUSED
<b>a.</b> spoken with a local politician or an elected local official about a problem in this neighborhood?	1	2	DK	REF
<b>b.</b> talked to a person or group causing a problem in this neighborhood?	1	2	DK	REF
<b>c.</b> attended a meeting of a block or neighborhood group about a problem or improvement in this neighborhood?	1	2	DK	REF
<b>d.</b> talked to a local religious leader or minister to help with a problem or improvement in this neighborhood?	1	2	DK	REF
<b>e.</b> gotten together with neighbors to do something about a problem or improvement in this neighborhood?	1	2	DK	REF

IF R moved from original CHA unit AND building AND development GO TO Q85.  
OTHERWISE SKIP TO Q86.

85. Please tell me if you or anyone in your household was involved in the following activities before you moved to this neighborhood. Did you or anyone in your household...

	YES	NO	DON'T KNOW	REFUSED
<b>a.</b> speak with a local politician or an elected local official about a problem in your old neighborhood?	1	2	DK	REF
<b>b.</b> talk to a person or group causing a problem in your old neighborhood?	1	2	DK	REF
<b>c.</b> attend a meeting of a block or neighborhood group about a problem or improvement in your old neighborhood?	1	2	DK	REF
<b>d.</b> talk to a local religious leader or minister to help with a problem or improvement in your old neighborhood?	1	2	DK	REF
<b>e.</b> get together with neighbors to do something about a problem or improvement in your old neighborhood?	1	2	DK	REF

86. How many adults do you recognize or know by sight in this neighborhood – would you say you recognize no adults, a few adults, many or a great many?

- No adults .....1
- A few adults.....2
- Many adults.....3
- A great many adults .....4
- DON'T KNOW .....DK
- REFUSED ..... REF

87. How many children do you recognize or know by sight in this neighborhood – would you say you recognize no children, a few, many or a great many children?

- No children .....1
- A few children.....2
- Many children.....3
- A great many children .....4
- DON'T KNOW .....DK
- REFUSED ..... REF

88. How easy is it for you to pick out people who are outsiders or who obviously don't live in this area? Would you say it is very easy, somewhat easy, somewhat difficult, or very difficult?

- Very easy .....1
- Somewhat easy.....2
- Somewhat difficult .....3
- Very difficult.....4
- DON'T KNOW .....DK
- REFUSED ..... REF



89. Please look at Showcard N. Not counting those who live with you...

	NONE	1-2	3-5	6-9	10+	Don't Know	REF
<b>a.</b> how many of your relatives or in-laws live in this neighborhood? Would you say none, 1-2, 3 to 5, 6 to 9, or 10 or more?	1	2	3	4	5	DK	REF
<b>b.</b> how many of your relatives or in-laws live outside this neighborhood?	1	2	3	4	5	DK	REF
<b>c.</b> how many of your friends live in this neighborhood?	1	2	3	4	5	DK	REF
<b>d.</b> how many of your friends live outside of this neighborhood?	1	2	3	4	5	DK	REF

INTERVIEWER: Go back to the Adult Roster page and write the # of months or years R has lived in their current unit.

# months in current unit \_\_\_\_\_ # years in current unit \_\_\_\_\_

IF the number of months is greater than 12, number of years is greater than 1, or if R has not moved from their original CHA unit AND building AND development, then use this phrase in the series of questions that follow:  
"In the last 12 months..."

If the number of months is equal or less than 12 or the number of years is equal or less than 1, then use this phrase in the series of questions that follow:  
"Since the time you moved to this neighborhood..."

90. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you watched someone's child or had someone watch your child or children?

- Never.....1 → SKIP TO Q91
- Once.....2
- A few times.....3
- Once a month.....4
- Once a week.....5
- Almost everyday.....6
- DON'T KNOW.....DK → SKIP TO Q91
- REFUSED.....REF → SKIP TO Q91



90b. Please look at Showcard P. Whose child did you watch or who watched your child or children? MARK ALL THAT APPLY.

- Family, living in this neighborhood.....1
- Family, living outside this neighborhood.....2
- Old friends, living in this neighborhood.....3
- Old friends, living outside this neighborhood.....4
- New friends, living in this neighborhood.....5
- Someone else, please specify.....6
- \_\_\_\_\_.....6
- DON'T KNOW.....DK
- REFUSED.....REF



91. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you loaned or borrowed things?

- NEVER ..... 1 → SKIP TO Q92
- ONCE ..... 2
- A FEW TIMES ..... 3
- ONCE A MONTH ..... 4
- ONCE A WEEK ..... 5
- ALMOST EVERYDAY ..... 6
- DON'T KNOW ..... DK → SKIP TO Q92
- REFUSED ..... REF → SKIP TO Q92



91b. Please look at Showcard P. Who did you loan or borrow things from? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD ..... 1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 5
- SOMEONE ELSE, PLEASE SPECIFY ..... 6
- \_\_\_\_\_ ..... 6
- DON'T KNOW ..... DK
- REFUSED ..... REF



92. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you helped or been helped with a chore or repairs?

- NEVER ..... 1 → SKIP TO Q93
- ONCE ..... 2
- A FEW TIMES ..... 3
- ONCE A MONTH ..... 4
- ONCE A WEEK ..... 5
- ALMOST EVERYDAY ..... 6
- DON'T KNOW ..... DK → SKIP TO Q93
- REFUSED ..... REF → SKIP TO Q93



92b. Please look at Showcard P. Who did you help or get help from with a chore or repair? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD ..... 1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 5
- SOMEONE ELSE, PLEASE SPECIFY ..... 6
- \_\_\_\_\_ ..... 6
- DON'T KNOW ..... DK
- REFUSED ..... REF



93. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you dropped in for a casual visit or has someone dropped in on you for a casual visit?

- NEVER .....1 → SKIP TO Q94
- ONCE .....2
- A FEW TIMES .....3
- ONCE A MONTH .....4
- ONCE A WEEK .....5
- ALMOST EVERYDAY .....6
- DON'T KNOW .....DK → SKIP TO Q94
- REFUSED ..... REF → SKIP TO Q94



93b. Please look at Showcard P. Who did you visit or get visited by? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD .....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD .....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY .....6
- \_\_\_\_\_ .....6
- DON'T KNOW .....DK
- REFUSED ..... REF



94. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you helped or been helped in an emergency?

- NEVER .....1 → SKIP TO Q95
- ONCE .....2
- A FEW TIMES .....3
- ONCE A MONTH .....4
- ONCE A WEEK .....5
- ALMOST EVERYDAY .....6
- DON'T KNOW .....DK → SKIP TO Q95
- REFUSED ..... REF → SKIP TO Q95



**94b. Please look at Showcard P. Who did you help or get help from? MARK ALL THAT APPLY.**

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD.....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY  
\_\_\_\_\_.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



**95. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you given or gotten a ride from someone?**

- NEVER .....1 → SKIP TO Q96
- ONCE .....2
- A FEW TIMES .....3
- ONCE A MONTH .....4
- ONCE A WEEK .....5
- ALMOST EVERYDAY .....6
- DON'T KNOW .....DK → SKIP TO Q96
- REFUSED ..... REF → SKIP TO Q96



**95b. Please look at Showcard P. Who did you give or get a ride from? MARK ALL THAT APPLY.**

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD.....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY  
\_\_\_\_\_.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



**96. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), have you gotten or received help with anything else?**

- NEVER .....1 → SKIP TO Q97
- ONCE .....2
- A FEW TIMES .....3
- ONCE A MONTH .....4
- ONCE A WEEK .....5
- ALMOST EVERYDAY .....6
- DON'T KNOW .....DK → SKIP TO Q97
- REFUSED ..... REF → SKIP TO Q97



96b. What did you give or receive help with?

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96c. Please look at Showcard P. Who did you help or get help from? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD.....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD.....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY  
.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



97. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about this neighborhood you live in?

- NEVER .....1
- ONCE .....2
- A FEW TIMES .....3
- ONCE A MONTH .....4
- ONCE A WEEK .....5
- ALMOST EVERYDAY .....6
- DON'T KNOW .....DK
- REFUSED ..... REF

→ SKIP TO Q98



→ SKIP TO Q98

→ SKIP TO Q98

97b. Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD.....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD.....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY  
.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



98. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about activities and resources for kids?

- NEVER .....1 → SKIP TO Q99
- ONCE .....2
- A FEW TIMES .....3
- ONCE A MONTH .....4
- ONCE A WEEK .....5
- ALMOST EVERYDAY .....6
- DON'T KNOW .....DK → SKIP TO Q99
- REFUSED ..... REF → SKIP TO Q99



98b. Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD .....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD .....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY .....6
- \_\_\_\_\_ .....6
- DON'T KNOW .....DK
- REFUSED ..... REF



99. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about rules in this neighborhood, such as rules about hosting parties, playing music, your rights as a renter, or the neighborhood curfew laws?

- NEVER .....1 → SKIP TO Q100
- ONCE .....2
- A FEW TIMES .....3
- ONCE A MONTH .....4
- ONCE A WEEK .....5
- ALMOST EVERYDAY .....6
- DON'T KNOW .....DK → SKIP TO Q100
- REFUSED ..... REF → SKIP TO Q100



**99b.** Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD.....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD.....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY  
\_\_\_\_\_.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



**100.** Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about local amenities in your neighborhood, such as the bank, grocery store, library, places of worship, parks and other recreational areas?

- NEVER.....1
- ONCE.....2
- A FEW TIMES.....3
- ONCE A MONTH.....4
- ONCE A WEEK.....5
- ALMOST EVERYDAY.....6
- DON'T KNOW .....DK
- REFUSED ..... REF

→ SKIP TO Q101



→ SKIP TO Q101

→ SKIP TO Q101

**100b.** Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD.....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD.....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY  
\_\_\_\_\_.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



101. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about where to find local services, such as health care services, employment services or financial services?

- NEVER ..... 1 → SKIP TO Q102
- ONCE ..... 2
- A FEW TIMES ..... 3
- ONCE A MONTH ..... 4
- ONCE A WEEK ..... 5
- ALMOST EVERYDAY ..... 6
- DON'T KNOW ..... DK → SKIP TO Q102
- REFUSED ..... REF → SKIP TO Q102



101b. Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD ..... 1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 5
- SOMEONE ELSE, PLEASE SPECIFY ..... 6
- \_\_\_\_\_ ..... 6
- DON'T KNOW ..... DK
- REFUSED ..... REF



102. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about neighborhood safety issues?

- NEVER ..... 1 → SKIP TO Q103
- ONCE ..... 2
- A FEW TIMES ..... 3
- ONCE A MONTH ..... 4
- ONCE A WEEK ..... 5
- ALMOST EVERYDAY ..... 6
- DON'T KNOW ..... DK → SKIP TO Q103
- REFUSED ..... REF → SKIP TO Q103



102b. Please look at Showcard P. Who did you ask or get advice from? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD ..... 1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 5
- SOMEONE ELSE, PLEASE SPECIFY ..... 6
- \_\_\_\_\_ ..... 6
- DON'T KNOW ..... DK
- REFUSED ..... REF



103. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), how often have you asked or given advice about this apartment you live in?

- NEVER ..... 1 → SKIP TO Q104
- ONCE ..... 2
- A FEW TIMES ..... 3
- ONCE A MONTH ..... 4
- ONCE A WEEK ..... 5
- ALMOST EVERYDAY ..... 6
- DON'T KNOW ..... DK → SKIP TO Q104
- REFUSED ..... REF → SKIP TO Q104



103b. Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD ..... 1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD ..... 4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD ..... 5
- SOMEONE ELSE, PLEASE SPECIFY ..... 6
- \_\_\_\_\_ ..... 6
- DON'T KNOW ..... DK
- REFUSED ..... REF



104. Please look at Showcard O. (In the last 12 months/Since the time you moved to this neighborhood), have you asked or given advice about anything else?

- NEVER ..... 1 → SKIP TO Q105
- ONCE ..... 2
- A FEW TIMES ..... 3
- ONCE A MONTH ..... 4
- ONCE A WEEK ..... 5
- ALMOST EVERYDAY ..... 6
- DON'T KNOW ..... DK → SKIP TO Q105
- REFUSED ..... REF → SKIP TO Q105



104b. What did you ask or give advice about?

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**104c.** Please look at Showcard P. Who did you ask or give advice to? MARK ALL THAT APPLY.

- FAMILY, LIVING IN THIS NEIGHBORHOOD .....1
- FAMILY, LIVING OUTSIDE THIS NEIGHBORHOOD.....2
- OLD FRIENDS, LIVING IN THIS NEIGHBORHOOD .....3
- OLD FRIENDS, LIVING OUTSIDE THIS NEIGHBORHOOD.....4
- NEW FRIENDS, LIVING IN THIS NEIGHBORHOOD .....5
- SOMEONE ELSE, PLEASE SPECIFY \_\_\_\_\_.....6
- DON'T KNOW .....DK
- REFUSED ..... REF



**105.** How much of a problem would you say each of the following is in this neighborhood?

**105a.** Drinking in public. Is that a big problem, somewhat of a problem, or no problem?

- Big problem .....1
- Somewhat of a problem .....2
- No problem.....3
- DON'T KNOW .....DK
- REFUSED ..... REF

**105b.** Selling or using drugs. Is that a big problem, somewhat of a problem, or no problem?

- Big problem .....1
- Somewhat of a problem .....2
- No problem.....3
- DON'T KNOW .....DK
- REFUSED ..... REF

**105c.** Teenagers causing a disturbance. Is that a big problem, somewhat of a problem, or no problem?

- Big problem .....1
- Somewhat of a problem .....2
- No problem.....3
- DON'T KNOW .....DK
- REFUSED ..... REF

**105d.** What about litter? Is that a big problem, somewhat of a problem, or no problem?

- Big problem .....1
- Somewhat of a problem .....2
- No problem.....3
- DON'T KNOW .....DK
- REFUSED ..... REF

**105e.** What about graffiti? Is that a big problem, somewhat of a problem, or no problem?

Big problem .....1  
Somewhat of a problem .....2  
No problem.....3  
DON'T KNOW .....DK  
REFUSED ..... REF

**105f.** What about vacant housing? Is that a big problem, somewhat of a problem, or no problem?

Big problem .....1  
Somewhat of a problem .....2  
No problem.....3  
DON'T KNOW .....DK  
REFUSED ..... REF

IF R moved from original CHA unit AND building AND development GO TO Q106.  
OTHERWISE SKIP TO SECTION 7, Q112.

**106.** Is this neighborhood better, worse, or about the same as the neighborhood where your original unit was?

Better.....1  
Worse.....2  
About the same .....3  
DON'T KNOW .....DK  
REFUSED ..... REF

**107.** How often do you go back to the neighborhood where your original CHA unit was? Would you say...

Everyday .....1  
At least once a week .....2  
At least once a month .....3  
At least once a year .....4  
Never.....5 → SKIP TO BOX BEFORE Q109  
DON'T KNOW .....DK → SKIP TO BOX BEFORE Q109  
REFUSED ..... REF → SKIP TO BOX BEFORE Q109

108. Please look at Showcard Q. Which of the following things do you go there for? Do you go there... [CODE ALL THAT APPLY]

- To see friends and family .....1
- To go to church or any other religious organization.....2
- To shop .....3
- For support services.....4
- To take kids to school .....5
- To have someone watch your kids .....6
- Some other reason (Specify) .....7
- \_\_\_\_\_.....7
- DON'T KNOW .....DK
- REFUSED ..... REF



IF R is living in Section 8 or in unsubsidized housing, GO TO Q109. OTHERWISE SKIP TO SECTION 7, Q112.

109. From Showcard R, tell me the number next to the **main** thing you like best about living outside of public housing? READ CATEGORIES.

- Closer to family and friends .....1
- Children can go to a better school .....2
- Better childcare .....3
- Better access to jobs.....4
- Good transportation .....5
- Safer neighborhood.....6
- Better access to social services .....7
- Shopping .....8
- Nicer apartment.....9
- Something else (SPECIFY) .....10
- \_\_\_\_\_.....10
- Do not like anything.....11
- DON'T KNOW .....DK
- REFUSED ..... REF



IF Q109= 9 GO TO Q110. OTHERWISE SKIP TO Q111

110. Why is it a nicer apartment?

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111. You may have had problems living outside of public housing. From Showcard S, tell me the numbers next to any problems you may have experienced? [READ CATEGORIES AND CODE ALL THAT APPLY]

- Leaving friends and family .....1
- Children going to a new school.....2
- Children changing or losing childcare .....3
- Being far away from my job .....4
- Being far from transportation .....5
- Discrimination.....6
- Safety/violence in neighborhood.....7
- Financial hardships .....8
- Health or personal problems.....9
- Not having access to services you need.....10
- Not knowing area/unfamiliar/unease.....11
- Using LINK card .....12
- Accessing TANF office.....13
- Loss of resource for  
    emergency cash assistance.....14
- Too far from old neighborhood.....15
- Is there something else we did not mention  
that you had problems with?(SPECIFY)  
.....16
- No problems.....17
- DON'T KNOW .....DK
- REFUSED ..... REF



## Section 7: Health Assessment

Next we would like to ask you some general questions about your state of health. Your responses will be kept confidential and not associated with you in any way.

112. Please look at Showcard T and tell me, in general, would you say your health is excellent, very good, good, fair, or poor?

- Excellent.....1
- Very good .....2
- Good.....3
- Fair .....4
- Poor.....5



113. Compared to one year ago, would you say that your general health now is ...

- Much better .....1
- About the same, or ,.....2
- Much worse?.....3

114. How often do you have days when you are nervous, tense, or on edge? Would you say...

- Very often.....1
- Fairly often .....2
- Occasionally.....3
- Hardly ever.....4

115. How often do you have days when you are sad and blue? Would you say...

- Very often.....1
- Fairly often .....2
- Occasionally.....3
- Hardly ever.....4

The following questions are about activities you might do during a typical day.

	Yes, you are limited a lot	Yes, You are limited a little	No, You are not limited at all
116. What about moderate activities, such as moving a table, pushing a vacuum cleaner, bowling, or playing golf? Does your health now limit you in these activities? If so, how much? Would you say...	1	2	3
117. What about climbing several flights of stairs? Does your health now limit you in these activities? If so, how much? Would you say ...	1	2	3

During the past 4 weeks, how much of the time have you had any of the following problems with your work or other regular daily activities as a result of your physical health?

**SHOWCARD T.1**

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
118. You accomplished less than you would like. Would you say...	5	4	3	2	1
119. You were limited in the kind of work or other activities you could do. Would you say...	5	4	3	2	1

During the past 4 weeks, how much of the time have you had any of the following problems with you work or other regular daily activities as a result of an emotional issue, such as feeling depressed or anxious?

**SHOWCARD T.1**

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
120. You accomplished less than you would like. Would you say...	5	4	3	2	1
121. You didn't do work or other activities as carefully as usual. Would you say...	5	4	3	2	1

122. During the past 4 weeks, how much did pain interfere with your normal work, including both work outside the home and housework? Would you say ...

- Not at all .....1
- A little bit.....2
- Moderately .....3
- Quite a bit, or.....4
- Extremely .....5

Please look at Showcard T. These questions are about how you feel and how things have been with you during the past 4 weeks. For each question, please give the one answer that comes closest to the way you have been feeling.

**SHOWCARD T.1**

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
123. How much of the time during the past 4 weeks have you felt calm and peaceful? Would you say ...	5	4	3	2	1
124. How much of the time during the past 4 weeks did you have a lot of energy? Would you say...	5	4	3	2	1
125. How much of the time during the past 4 weeks have you felt downhearted and depressed? Would you say...	5	4	3	2	1
126. In the past 4 weeks, how much of the time has your physical health or have your emotional problems interfered with your social activities like visiting friends or relatives? Would you say...	5	4	3	2	1

127. Now I am going to read a list of health problems. After each one, please tell me whether a doctor has told you that you have that problem			128. FOR EACH "YES" ANSWER ASK: How much does this keep you from working or carrying out your daily tasks? Would you say a great deal, some, only a little, or not at all?			
	Yes	No	A great deal	Some	A little	Not at all
a. Arthritis or rheumatism	1	2	1	2	3	4
b. Ulcers	1	2	1	2	3	4
c. Cancer	1	2	1	2	3	4
d. Hypertension or high blood pressure	1	2	1	2	3	4
e. Diabetes or "sugar"	1	2	1	2	3	4
f. Kidney or liver problems	1	2	1	2	3	4
g. Asthma	1	2	1	2	3	4
h. Other respiratory diseases, TB or lung diseases (emphysema, chronic bronchitis)	1	2	1	2	3	4
i. A stroke	1	2	1	2	3	4
j. A blood circulation problem, or hardening of the arteries	1	2	1	2	3	4
k. Heart trouble or heart attack	1	2	1	2	3	4
l. Sickle cell anemia	1	2	1	2	3	4
m. Hearing problems	1	2	1	2	3	4
n. Vision problems	1	2	1	2	3	4
o. Emotional or nervous problems	1	2	1	2	3	4
p. Sexually transmitted diseases	1	2	1	2	3	4
q. HIV positive or AIDS	1	2	1	2	3	4
r. Are there other problems that a doctor told you that you have that we haven't mentioned? (SPECIFY) _____	1	2	1	2	3	4

129. At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with physical health problems or finding a doctor?

- YES .....1
- NO .....2 → SKIP TO Q129G
- DON'T KNOW .....DK → SKIP TO Q130
- REFUSED ..... REF → SKIP TO Q130

129b. Did you or anyone in your household ask for help with physical health problems or finding a doctor?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

129c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q129B = 1, SKIP TO Q129F. OTHERWISE SKIP TO Q130
- DON'T KNOW .....DK → SKIP TO Q130
- REFUSED ..... REF → SKIP TO Q130

129d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

129e. Who gave you the help?

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SKIP TO Q130

129f. Who did you ask for help?

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SKIP TO Q130

129g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q130
- DON'T KNOW .....DK → SKIP TO Q130
- REFUSED ..... REF → SKIP TO Q130

129h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

129i. Who gave you the help?

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130. At any time in the last 12 months, between [CURRENT MONTH], 2003 and [CURRENT MONTH, CURRENT YEAR] did you or anyone in your household need help with mental health problems like anxiety, depression or stress?

- YES .....1
- NO .....2 → SKIP TO Q130G
- DON'T KNOW .....DK → SKIP TO Q131
- REFUSED ..... REF → SKIP TO Q131

130b. Did you or anyone in your household ask for help with mental health problems like anxiety, depression or stress?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

130c. Did you or anyone in your household get the help that you needed?

- YES .....1
- NO .....2 → IF Q130B = 1, SKIP TO Q130F. OTHERWISE SKIP TO Q131
- DON'T KNOW .....DK → SKIP TO Q131
- REFUSED ..... REF → SKIP TO Q131

130d. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

130e. Who gave you the help?

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SKIP TO Q131

130f. Who did you ask for help?

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SKIP TO Q131

130g. Was this because you or anyone in your household already got help or never needed help?

- Already got help .....1
- Never needed help.....2 → SKIP TO Q131
- DON'T KNOW .....DK → SKIP TO Q131
- REFUSED ..... REF → SKIP TO Q131

130h. How helpful was it? Was it...

- Not helpful .....1
- Somewhat helpful.....2
- Very helpful .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

130i. Who gave you the help?

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## Section 8: Children in the Household

131. I would like to find out a little more about the members of your household. First of all, are there any children under the age of 18 currently in your household?

- YES .....1  
 NO .....2 → SKIP SECTION 9, Q171  
 DON'T KNOW .....DK → SKIP SECTION 9, Q171  
 REFUSED ..... REF → SKIP SECTION 9, Q171

I'd like to ask you the first names or initials of everyone living in your household who is under age 18, starting with the oldest person under age 18. Please be sure to include roomers, children who usually live here but are away temporarily – on vacation, at school, temporarily in a hospital, and so on. Please be sure to include babies or small children. I'd also like to remind you that your responses are confidential, and no names or identifying information will be shared with anyone, including the CHA. Let's start with the oldest child ...

R.10 Row	R.11 Name or initials	R.12 Is NAME male or female?	R.13 Age	R.14 Relationship to leaseholder (Choose 1-7 below)	R.15 Person in household primarily responsible for Child (choose 8-13 below)
1		M F			
2		M F			
3		M F			
4		M F			
5		M F			
6		M F			
7		M F			
8		M F			

**Relationship status**

1. Son or daughter
2. Brother or sister
3. Grandchild
4. Niece or nephew
5. Other relative
6. Foster Child
7. Other non-relative

**Primary Caregiver**

8. Self/Respondent
9. Child's parent
10. Child's grandparent
11. Child's aunt or uncle
12. Other relative
13. Other non-relative

**K.1 Is [READ FOCUS CHILD NAME FROM FACESHEET], who we spoke about during the last interview, still in the household?**

- Yes, in household and under the age of 18 .....1 → CHECK THAT NAME LISTED ON CHILD ROSTER, GO TO K2.
  - Yes, in household and age 18 years or older .....2 → CHECK THAT NAME LISTED ON ADULT ROSTER, SELECT NEW FOCUS CHILD.
  - No, no longer lives in household.....3 → SELECT NEW FOCUS CHILD.
- KISH: I would like to ask some questions about one child in your household. To do that, I will scientifically select that child by using a list of random numbers to tell me about whom to ask questions. I am not permitted to substitute someone else.

KISH SAMPLING TABLE				
IF 2 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 3 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 4 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 5 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 6 OR MORE PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE
Affix Case KISH Label Here				

**K.2. The child that has been selected is:**

NAME
ROW # ON ROSTER

**132. Is CHILD in school?**

- YES .....1 → SKIP TO Q134
- NO .....2
- DON'T KNOW .....DK → SKIP TO Q151
- REFUSED ..... REF → SKIP TO Q151

133. Why was CHILD not in school? Would you say...

- CHILD too young.....1 →SKIP TO Q155
- CHILD home-schooled.....2
- CHILD dropped out of school.....3
- CHILD has completed High School/GED.....4
- Unable to get CHILD to school .....5
- Other, specify.....6
- DON'T KNOW .....DK
- REFUSED ..... REF

SKIP TO Q151

134. In what school is CHILD currently enrolled?

- NAME OF SCHOOL \_\_\_\_\_
- DON'T KNOW .....DK
- REFUSED ..... REF

135. What grade is he/she in?

- PRE-SCHOOL .....1
- KINDERGARTEN.....2
- 1<sup>ST</sup> THROUGH 8<sup>TH</sup> GRADE .....3
- 9<sup>TH</sup> GRADE/FRESHMAN .....4
- 10<sup>TH</sup> GRADE/SOPHOMORE .....5
- 11<sup>TH</sup> GRADE/ JUNIOR.....6
- 12<sup>TH</sup> GRADE/SENIOR .....7
- COLLEGE STUDENT .....8
- OTHER/SPECIFY .....9
- DON'T KNOW .....DK
- REFUSED ..... REF

136. How satisfied are you with CURRENT SCHOOL? Would you say...

- Very satisfied .....1
- Satisfied .....2
- Dissatisfied.....3 → SKIP TO Q139
- Very dissatisfied .....4 → SKIP TO Q139
- DON'T KNOW .....DK → SKIP TO Q141
- REFUSED ..... REF → SKIP TO Q141

137. Please explain what you like about CURRENT SCHOOL?

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138. Is there anything you do not like about CURRENT SCHOOL?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**SKIP TO Q141**

139. Please explain what you do not like about CURRENT SCHOOL?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

140. Is there anything you like about CURRENT SCHOOL?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

141. Have you (or the primary caregiver in household) met CHILD's teacher since the beginning of the school year?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

142. Have you (or the primary caregiver in household) attended any events or meetings at school this school year?

- YES .....1 → SKIP TO BOX BEFORE Q144
- NO .....2
- DON'T KNOW .....DK → SKIP TO BOX BEFORE Q144
- REFUSED ..... REF → SKIP TO BOX BEFORE Q144

143. Why have you (or the primary caregiver in household) not been able to visit CHILD's school?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

INTERVIEWER: If R moved from their original CHA unit AND building AND development go to Q144. Otherwise, skip to Q151.

144. Did CHILD transfer to a different school because of your relocation?

- YES .....1
- NO .....2 → SKIP TO Q151
- DON'T KNOW .....DK → SKIP TO Q151
- REFUSED ..... REF → SKIP TO Q151

145. Please look at Showcard U and tell me the number next to the main reason CHILD transferred to a different school. READ CATEGORIES.

- Closer to new house .....1
- Better education .....2
- No transportation to old school .....3
- CHILD requested to change school .....4
- CHILD or parent liked new school better .....5
- Some other reason/SPECIFY .....6
- DON'T KNOW .....DK
- REFUSED ..... REF



146. Before you moved here, did you feel like you had enough information or not enough information about the schools CHILD might go to?

- Enough information .....1 → SKIP TO Q148
- Not enough information .....2
- DON'T KNOW .....DK → SKIP TO Q148
- REFUSED ..... REF → SKIP TO Q148

147. What further information would you like to know?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

148. What was the name of the school CHILD attended before you relocated?

- NAME OF SCHOOL \_\_\_\_\_ .....1
- DID NOT ATTEND SCHOOL .....2 → SKIP TO Q151
- DON'T KNOW .....DK
- REFUSED ..... REF

149. Compared to PREVIOUS SCHOOL, how satisfied are you with CURRENT SCHOOL?  
Are you...

- More satisfied with CURRENT SCHOOL .....1
- Less satisfied with CURRENT SCHOOL .....2
- About as satisfied with CURRENT SCHOOL  
as with PREVIOUS SCHOOL .....3 → SKIP TO Q151
- DON'T KNOW .....DK → SKIP TO Q151
- REFUSED ..... REF → SKIP TO Q151

150. Please explain why you are more/less satisfied with CURRENT SCHOOL.

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Now I would like to learn about any activities that CHILD takes part in.

151. Has CHILD participated in organized activities outside of school hours or on weekends during the past year, including sports teams; music, dance or language classes; youth groups, clubs, etc.?

- YES .....1
- NO .....2 → SKIP TO Q154
- DON'T KNOW .....DK → SKIP TO Q155
- REFUSED ..... REF → SKIP TO Q155

152. Please look at this list of activities on Showcard V and tell me the numbers next to the activities that CHILD participated in during the past year? READ CATEGORIES. CODE ALL THAT APPLY

- Sports .....1
- Afterschool programs .....2
- Scouts .....3
- Art/music/dance/drama programs .....4
- Language programs .....5
- Youth groups or clubs .....6
- Tutoring .....7
- Mentoring .....8
- Something else/SPECIFY .....9



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153. Please tell me the total number of activities that CHILD participated in during the past year?

NUMBER OF ACTIVITIES \_\_\_\_\_  
DON'T KNOW .....DK  
REFUSED ..... REF

SKIP TO Q155

154. Please look at Showcard W. There are many reasons why children don't or can't participate in activities. What are the reasons CHILD did not participate in any organized activities during the past year? READ CATEGORIES.

CHILD not interested.....1  
None available in area .....2  
Can't get to them because of  
transportation problems .....3  
Couldn't afford the fees .....4  
Waiting list, program/service did not have room .....5  
Disability .....6  
CHILD feels unwelcome.....7  
Safety concerns .....8  
Language .....9  
CHILD is not old enough .....10  
SOME OTHER REASON (SPECIFY)  
.....11  
DON'T KNOW .....DK  
REFUSED ..... REF

SHOWCARD W

Next we would like to ask you some general questions about CHILD's health.

155. Please look at Showcard X and tell me, in general, would you say CHILD'S health is excellent, very good, good, fair, or poor?

Excellent.....1  
Very good.....2  
Good.....3  
Fair .....4  
Poor.....5  
DON'T KNOW .....DK  
REFUSED ..... REF

SHOWCARD X

156. Compared to one year ago, would you say that CHILD's health is now ...

Much better .....1  
About the same, or .....2  
Much worse? .....3  
DON'T KNOW .....DK  
REFUSED ..... REF

157. Does CHILD have asthma?

- YES .....1
- NO .....2 → SKIP TO Q159
- DON'T KNOW .....DK → SKIP TO Q159
- REFUSED ..... REF → SKIP TO Q159

158. Would you say that CHILD has more, less, or about the same number of asthma attacks now compared to a year ago?

- More .....1
- Less .....2
- About the same .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

159. Are there safe places nearby where children can play outdoors?

- YES .....1
- NO .....2 → SKIP TO BOX BEFORE Q162
- DON'T KNOW .....DK → SKIP TO BOX BEFORE Q162
- REFUSED ..... REF → SKIP TO BOX BEFORE Q162

160. How safe are the places where CHILD plays outdoors? Would you say...

- Very safe .....1
- Safe .....2
- Unsafe .....3
- Very unsafe .....4
- CHILD does not play outdoors .....5
- Not applicable .....6
- DON'T KNOW .....DK
- REFUSED ..... REF

161. When the weather is good, how many days, in an average week, does CHILD play outdoors?

# DAYS \_\_\_\_\_

- DON'T KNOW .....DK
- REFUSED ..... REF

INTERVIEWER: IF R moved from their original unit AND building AND development go to Q162.  
Otherwise, skip to Q164.

162. Compared to where you lived before you relocated, how often does CHILD play outdoors?  
Would you say....

- More often .....1
- Less often.....2
- About the same .....3
- CHILD does not play outdoors.....4
- Not applicable .....5
- DON'T KNOW .....DK
- REFUSED ..... REF

163. Compared to the neighborhood where you lived before you relocated, would you say that your current neighborhood is...

- More safe .....1
- Less safe .....2
- About as safe .....3
- DON'T KNOW .....DK
- REFUSED ..... REF

**SHOWCARD Y**

164. Please look at Showcard Y. Who cares for CHILD when you or CHILD's primary caregiver need to be away from home?

165. [IF YES:] How many hours per week or per month does CHILD spend in EACH KIND OF CARE?

	YES	NO	DON'T KNOW	REF
<b>a.</b> When you or CHILD's primary caregiver are not home CHILD is cared for by an older brother or sister who is under 18 years of age?	1	2	DK	REF
<b>b.</b> neighbor?	1	2	DK	REF
<b>c.</b> relative, not living in household?	1	2	DK	REF
<b>d.</b> When you or CHILD's primary caregiver are not home CHILD is cared for by a friend?	1	2	DK	REF
<b>e.</b> paid babysitter, in home?	1	2	DK	REF
<b>f.</b> child care center?	1	2	DK	REF
<b>g.</b> When you or CHILD's primary caregiver are not home CHILD is in school?	1	2	DK	REF
<b>h.</b> after school program?	1	2	DK	REF
<b>i.</b> CHILD takes care of self?	1	2	DK	REF
<b>j.</b> another household adult?	1	2	DK	REF
<b>k.</b> Other (specify)?	1	2	DK	REF

# HOURS	DON'T KNOW	REF
WK/MO (circle one)	DK	REF
WK/MO	DK	REF

**INTERVIEWER: IF RESPONDENT ANSWERED NO TO ALL QUESTIONS IN Q164 (DOES NOT USE  
CHILDCARE), THEN SKIP TO Q168. OTHERWISE GO TO Q166.**

**166. How satisfied are you with your current care arrangements for CHILD? Would you say...**

- Very satisfied.....1
- Satisfied .....2
- Dissatisfied.....3
- Very dissatisfied .....4
- DON'T KNOW .....DK
- REFUSED ..... REF

**167. Are you having difficulties finding childcare for CHILD?**

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

**168. Please remind me, are you working, in school, or in job training?**

- YES .....1
- NO .....2 → SKIP TO SECTION 9, Q171
- DON'T KNOW .....DK → SKIP TO SECTION 9, Q171
- REFUSED ..... REF → SKIP TO SECTION 9, Q171

**169. Were there any times that you needed child care for you to go to work, school or job training, but you could not find care?**

- YES .....1
- NO .....2 → SKIP TO SECTION 9, Q171
- DON'T KNOW .....DK → SKIP TO SECTION 9, Q171
- REFUSED ..... REF → SKIP TO SECTION 9, Q171

**170. How many times in the last month were you unable to find childcare for CHILD?**

- # TIMES \_\_\_\_\_
- DON'T KNOW .....DK
  - REFUSED ..... REF

Section 9:  
Overall Satisfaction

IF Q17=1 (R STILL IN ORIGINAL UNIT) SKIP TO Q182.

171. Was there anything special that you needed help with during your move?

- YES .....1
- NO .....2 → SKIP TO Q176
- DON'T KNOW .....DK → SKIP TO Q176
- REFUSED ..... REF → SKIP TO Q176

172. If yes, what did you need help with?

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173. Do you feel that these special needs were or were not taken into consideration?

- Were .....1
- Were not .....2 → SKIP TO Q175
- DON'T KNOW .....DK → SKIP TO Q176
- REFUSED ..... REF → SKIP TO Q176

174. How were the special needs taken into consideration?

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SKIP TO Q176

175. How were the special needs **not** taken into consideration?

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176. Do you think you were treated fairly during relocation, or do you think you were not treated fairly?

- TREATED FAIRLY .....1
- NOT TREATED FAIRLY .....2 → SKIP TO Q178
- DON'T KNOW .....DK → SKIP TO Q179
- REFUSED ..... REF → SKIP TO Q179

177. In what way were you treated fairly?

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SKIP TO Q179

178. In what way were you not treated fairly?

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179. Do you think the CHA showed respect towards you and your family, or do you think the CHA did not show respect?

- SHOWED RESPECT .....1
- DID NOT SHOW RESPECT .....2 → GO TO Q181
- DON'T KNOW .....DK → GO TO Q182
- REFUSED ..... REF → GO TO Q182

180. In what way did the CHA show respect?

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SKIP TO Q182

181. In what way did the CHA not show respect?

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182. What are the biggest problems with the relocation process?

\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_

183. What are your suggestions for improving the relocation process?

\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_

184. Is there anything else you want to tell me about the relocation process or your current situation?

\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_
\_\_\_\_\_

IS ORIGINAL CHA UNIT [ADDRESS 1 ON FACE SHEET] THE SAME AS THE CURRENT ADDRESS [THE ADDRESS WHERE THE RESPONDENT LIVES NOW]?
IF YES, SKIP TO Q188, IF NO, GO TO Q185.

185. Since your move have you felt better, worse or about the same about opportunities to improve your life?

- Better.....1
Worse.....2
About the same.....3
DON'T KNOW .....DK
REFUSED ..... REF

186. Has this move made it possible for you to do things that would benefit you or your family?

- YES .....1
- NO .....2
- DON'T KNOW .....DK
- REFUSED ..... REF

187. What are those things?

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## Section 10: Demographic Information

### 188. CODE RESPONDENT'S SEX (ASK IF UNCLEAR)

- MALE.....1  
 FEMALE.....2

Now I have some questions about your background. We need this information to understand how the CHA Relocation Program has affected residents, that is, who was helped and who was not helped by the program.

### 189. In what year were you born?

19\_\_ \_\_

### 190. Do you consider yourself of Hispanic, Latino, or of Spanish or Mexican origin?

- YES.....1  
 NO.....2  
 DON'T KNOW.....DK  
 REFUSED.....REF

### 191. What is your racial background?

- WHITE.....1  
 BLACK/AFRICAN AMERICAN.....2  
 ASIAN/PACIFIC ISLANDER.....3  
 ALASKAN NATIVE/AMERICAN (NATIVE) INDIAN.....4  
 OTHER (SPECIFY) \_\_\_\_\_.....5  
 REFUSED.....REF

### 192. Are you currently married, widowed, divorced, separated, or have you never been married?

- Married.....1  
 Widowed.....2  
 Divorced.....3  
 Separated.....4  
 Never married.....5  
 REFUSED.....REF

### 193. Please look at Showcard Z. What was your total household income for 2005, before taxes, including income from all sources? Was it ...

- \$0-3,999.....1  
 \$4,000 – 7,999.....2  
 \$8,000 – 15,999.....3  
 \$16,000 – 27,999.....4  
 \$28,000 – 35,999.....5  
 Over \$36,000.....6  
 DON'T KNOW.....DK  
 REFUSED.....REF



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## Section 11: Locating Questions

NORC may want to contact you again, to find out more about how you are doing after your move, or to verify that I was here to interview you. For contacting purposes, we will need to ask for some personal identification information, including your Social Security Number. Providing this information is voluntary, you can decide not to provide it. NORC will not release any of your identifying information. NORC will only use this information to find you for a follow-up survey or to verify that I was here.

194. May I please have your full name, address, and phone number? [ASK MAIDEN NAME ALSO, IF NOT GIVEN]

NAME \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 APARTMENT NUMBER \_\_\_\_\_  
 CITY/STATE/ZIP \_\_\_\_\_  
 TELEPHONE WITH AREA CODE \_\_\_\_\_

195. INTERVIEWER: IS THIS THE SAME CURRENT ADDRESS AS ON THE FACESHEET?

YES .....1  
 NO .....2  
 DON'T KNOW .....DK  
 REFUSED ..... REF

196. May I please have your Social Security Number?

\_\_\_\_ - \_\_\_\_ - \_\_\_\_ - \_\_\_\_ - \_\_\_\_ - \_\_\_\_  
 DON'T KNOW .....DK  
 REFUSED ..... REF

197. May I please have your date-of-birth?

\_\_\_\_ / \_\_\_\_ / \_\_\_\_ - \_\_\_\_ - \_\_\_\_  
 Month      Day      Year  
 (01 - 12)    (01 - 31)    (19XX)  
 DON'T KNOW .....DK  
 REFUSED ..... REF

198. What is your license number or state identification number?

\_\_\_\_\_

- DON'T HAVE ONE.....1 → GO TO Q199
- DON'T KNOW .....DK → GO TO Q199
- REFUSED ..... REF → GO TO Q199

199. What state issued your license/state identification?

\_\_\_\_\_

200. Who would be the one person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

APARTMENT NUMBER \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

TELEPHONE WITH AREA CODE \_\_\_\_\_

RELATIONSHIP TO R \_\_\_\_\_

201. Besides the person you just told me about who would be another person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

APARTMENT NUMBER \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_

TELEPHONE WITH AREA CODE \_\_\_\_\_

RELATIONSHIP TO R \_\_\_\_\_

202. OTHER COMMENTS ON LOCATING RESIDENT

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**SEE NEXT PAGE FOR CLOSING STATEMENT**

This concludes the questions that I have for you. Thank you very much for your time and participation. As a token of our appreciation, I want to give you \$20 and have you sign this receipt, which indicates that I paid you. PAY R AND GET RECEIPT SIGNED.

Finally, I'd like to get your permission to access and use administrative records, such as social service, employment, and health records. This information will not be accessible to anyone outside of the research team. Your name or any identifying information will not be associated with any reported data. All information will be kept strictly confidential and will be reported in summary form only. You may refuse permission, however, we hope you will grant us permission to use these data; this information will help researchers better understand the impact of relocation and the needs of those undergoing relocation. HAND CONSENT FORM TO R AND GIVE THEM TIME TO READ AND SIGN IT.

## Section 12: Interviewer Observations

### 203. WHERE DID THE INTERVIEW TAKE PLACE?

- RESPONDENT'S HOME .....1  
OTHER/SPECIFY ADDRESS \_\_\_\_\_  
\_\_\_\_\_...2

### 204. WHAT OTHER PERSONS WERE PRESENT DURING THE INTERVIEW? CIRCLE ALL THAT APPLY.

- CHILDREN UNDER SIX .....1  
OLDER CHILDREN .....2  
SPOUSE/PARTNER .....3  
OTHER RELATIVES.....4  
OTHER ADULTS .....5  
NO ONE .....6

### 205. IN GENERAL, WHAT WAS THE RESPONDENT'S ATTITUDE TOWARD THE INTERVIEW?

- FRIENDLY AND INTERESTED .....1  
COOPERATIVE BUT NOT PARTICULARLY INTERESTED .....2  
IMPATIENT AND RESTLESS .....3  
HOSTILE .....4

### 206. WAS THE RESPONDENT'S UNDERSTANDING OF THE QUESTIONS...

- GOOD, .....1  
FAIR, OR.....2  
POOR.....3

### 207. IS THERE ANYTHING ELSE ABOUT THIS RESPONDENT THAT YOU WOULD LIKE US TO KNOW?

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## BUILDING TYPE AND CONDITIONS

### 208. ARE THE R's LIVING QUARTERS IN A

- ONE-UNIT BUILDING DETACHED FROM  
ANY OTHER BUILDING .....1 → SKIP TO Q200
- ONE-UNIT BUILDING, ATTACHED TO  
ONE OR MORE BUILDINGS.....2 → SKIP TO Q200
- BUILDING/MOBILE HOME WITH TWO  
OR MORE APARTMENTS .....3
- DON'T KNOW .....DK

### 209. HOW MANY APARTMENTS ARE IN THE BUILDING?

- \_\_\_\_\_WRITE NUMBER OF APARTMENTS
- DON'T KNOW .....DK

### 210. DO THE OUTSIDE WALLS HAVE ANY MISSING SIDING, BRICKS, OR OTHER MISSING WALL MATERIALS?

- YES .....1
- NO .....2
- DON'T KNOW .....DK

### 211. ARE ANY OF THE WINDOWS IN THE HOUSING UNIT BOARDED UP?

- YES .....1
- NO .....2
- DON'T KNOW .....DK

### 212. ARE ANY OF THE WINDOWS IN THE HOUSING UNIT BROKEN?

- YES .....1
- NO .....2
- DON'T KNOW .....DK

### 213. WHAT IS THE CONDITION OF THE LIGHT FIXTURES IN THE PUBLIC HALLS

- NO PUBLIC HALLS .....1
- ALL IN WORKING ORDER.....2
- SOME IN WORKING ORDER .....3
- NONE IN WORKING ORDER .....4
- NO LIGHT FIXTURES .....5
- FIXTURES TURNED OFF, UNABLE TO DETERMINE  
IF WORKING, NOT OBVIOUSLY BROKEN.....6
- DON'T KNOW .....DK

214. ARE THERE LOOSE, BROKEN OR MISSING STEPS ON ANY COMMON STAIRWAYS INSIDE THIS BUILDING OR ATTACHED TO THIS BUILDING?

- YES..... 1
- NO ..... 2
- NO COMMON STAIRWAYS ..... 3
- DON'T KNOW..... DK



## **Appendix A-3: Frequencies**



**Appendix A-4:**  
**Leaseholder Demographic Profile**  
**(Weighted)**



**Appendix A-4. Leaseholder Demographic Profile (Weighted)**

DEMOGRAPHIC	NUMBER	%	DEMOGRAPHIC	NUMBER	%
<b>SEX</b>			<b>MARITAL STATUS</b>		
Male	76	11	Married	61	9
Female	590	89	Widowed	86	13
Missing/Don't Know/Refused	0	0	Divorced	84	13
			Separated	73	11
<b>ETHNICITY</b>			Never married	359	54
Hispanic Yes	13	2	Missing/Don't Know/Refused	3	<1
Hispanic No	651	98			
Missing/Don't Know/Refused	3	<1	<b>CHILDREN IN HOUSEHOLD</b>		
			Children	408	61
<b>RACE *</b>			No children	259	39
White	23	3			
Black/African American	618	93			
Asian/Pacific Islander	1	<1	<b>INCOME</b>		
Alaskan Native/Am Indian	2	<1	\$0 - 3,999	206	31
Other	22	3	\$4,000 - 7,999	174	26
			\$8,000 - 15,999	150	22
<b>EDUCATION</b>			\$16,000 - 27,999	75	11
Eighth grade or less	38	6	\$28,000 - 35,999	22	3
Beyond eighth grade but not high school graduation	249	37	Over \$36,000	15	2
GED	43	6	Missing/Don't Know/Refused	25	4
High school graduation	164	25			
Trade or vocational school	34	5			
One to three years of college	114	17	<b>AGE</b>		
Graduated four year college	11	2	18-34	138	21
Some graduate education	2	<1	35-49	266	40
Graduate degree	7	1	50-64	168	25
Post graduate education	0	0	65+	90	13
Missing/Don't Know/Refused	6	1	Missing/Don't Know/Refused	4	1

Note: Base n=666. When values do not add up to total sample size or 100%, it is due to rounding.

\*Respondents could choose more than one Race category.



**Appendix A-5:**  
**Phase II and III Second Follow-up**  
**Complete Interviews**



**Appendix A-5: Resident Relocation Survey: Phase II and III Second Follow-up Completed Interviews**

Development	Case Dispositions							
	In-Scope						Out-of-Scope (OOS)	Total
	No Contact	Incapacitated	Refused	Other Non-interview	Completed	% Completed*	Deceased	
ABLA Homes	10	0	0	0	59	85.5	1	70
Hilliard Homes	4	1	0	0	45	90.0	3	53
Robert Taylor Homes	19	4	2	1	108	80.6	2	136
Rockwell Gardens	12	0	1	0	57	81.4	7	77
Stateway Gardens	8	0	0	1	94	91.3	3	106
Trumbull Park	4	1	2	0	78	91.8	1	86
Wentworth Gardens	4	0	4	1	76	89.4	4	89
Bridgeport Homes	3	0	0	0	35	92.1	0	38
Lowden Homes	1	0	1	0	31	93.9	2	35
Ickes	7	1	1	1	32	76.2	2	44
Washington Park	6	0	0	0	20	76.9	1	27
Wells	1	0	1	1	14	82.4	2	19
Cabrini	2	0	0	1	17	85.0	0	20
<b>TOTAL</b>	<b>81</b>	<b>7</b>	<b>12</b>	<b>6</b>	<b>666</b>	<b>86.3</b>	<b>28</b>	<b>800</b>

\* Calculated as Completed/(Total – OOS)



**Appendix A-6:  
Advance Letter**





Spring 2006

Dear Leaseholder:

Over the last several years NORC has interviewed many public housing residents who have relocated as part of the Chicago Housing Authority's Plan for Transformation. We are conducting another follow-up interview to get an update on relocation and to learn about the experiences people are having in their new neighborhoods.

You are one of 800 respondents we have randomly selected from about 1300 leaseholders interviewed at least once since 2002. The interview covers topics such as your relocation experiences, the social services you need and receive, your experiences in your neighborhood, your health, how relocation has affected any children that may live in your household, and your satisfaction with the relocation process. This interview should take about 1-hour to complete and we can offer you \$20 for your participation.

Your participation is completely voluntary, and you may refuse to answer any question or discontinue your participation at anytime without penalty to you. Your name and other identifying information will not be connected to the answers you provide and will not be known to anyone outside the research team.

If you have any questions please contact our toll-free number (866) 264-8222.

Sincerely,

A handwritten signature in black ink that reads "Catherine Haggerty". The signature is written in a cursive, flowing style.

Catherine Haggerty  
Resident Relocation Follow-up Survey Director



# **Appendix A-7: Brochure**



**Appendix A-8:  
IRB Certificate**



# NORC

*A national organization for research  
at the University of Chicago*

## INSTITUTIONAL REVIEW BOARD CERTIFICATION NOTICE OF EXPEDITED AMENDMENT APPROVAL

Institutional Review Board  
1155 E. 60<sup>th</sup> Street  
Room 341A  
Chicago, IL 60637  
(773) 256-6302

Date: March 17, 2006

**Principal Investigator / Project Director:** Catherine Haggerty

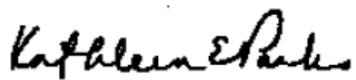
**IRB Protocol Number:** 031102

**Project Number:** 5629

**Department:** Labor, Economics, and Population Studies

**Protocol Title:** "Resident Relocation Phase III Follow-up Survey"

This notification certifies NORC IRB approval of Amendment #2 to Protocol 031102, received 3/16/2006, regarding minor changes in the questionnaire, advanced letter, and brochure for the second follow-up of Phases II and III.



Signature of IRB Manager

March 17, 2006

Date

Question	Response	Frequency	Percent	Valid Percent
Q1_Is original CHA unit same as current address	1 Same	31.7	4.9	4.9
	2 Different	617.6	95.1	95.1

Question	Response	Frequency	Percent	Valid Percent
Q2_Are you currently lease compliant	1 Yes	637	98.1	98.2
	2 No	11.5	1.8	1.8
	-2 Do not know	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q2b_How likely can maintain lease compliance and right to return to CHA housing	1 Very likely	562.6	86.7	88.5
	2 Somewhat likely	52.7	8.1	8.3
	3 Not very likely	20.7	3.2	3.3
	-2 Do not know	1.0	0.2	.
	Not Applicable	12.3	1.9	.

Question	Response	Frequency	Percent	Valid Percent
Q2c_Concerns maintaining/ becoming lease compliant (code 1)	1 None/No Problems	541.8	83.4	83.7
	2 Paying bills/Rent	67.6	10.4	10.5
	3 Following rules and regulation	8.7	1.3	1.3
	4 Finding/Keeping a job	8.2	1.3	1.3
	5 Not Compliant at this time	5.1	0.8	0.8
	6 Other	5.3	0.8	0.8
	999 Uncodable	10.4	1.6	1.6
	-3 Missing	1.5	0.2	.
	Not Applicable	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q2c_Concerns maintaining/ becoming lease compliant (code 2)	2 Paying bills/Rent	3.9	0.6	56.9
	3 Following rules and regulation	1.5	0.2	22.4
	5 Not Compliant at this time	1.4	0.2	20.7
	Not Applicable	642.5	99.0	.

Question	Response	Frequency	Percent	Valid Percent
Q2c_concerns maintaining/ becoming lease compliant (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q3_Lived anywhere else between original CHA apt and current place	1 Yes	287.5	44.3	44.3
	2 No	361.8	55.7	55.7

Question	Response	Frequency	Percent	Valid Percent
Q4_How many other places did you live	0	360.8	55.6	55.6
	1	165.6	25.5	25.5
	2	94.5	14.6	14.6
	3	21.5	3.3	3.3
	4	5.1	0.8	0.8
	5	1.8	0.3	0.3

Question	Response	Frequency	Percent	Valid Percent
Q8_1_What type of housing (first unit)	1 Section 8	188.5	29.0	66.1
	2 New or rehabbed CHA	12.3	1.9	4.3
	3 Temporary or made-ready	76.8	11.8	27.0
	4 Unsubsidized	7.4	1.1	2.6
	-3 Missing	3.6	0.5	.
	Not Applicable	360.8	55.6	.

Question	Response	Frequency	Percent	Valid Percent
Q8_2_What type of housing (second unit)	1 Section 8	91.2	14.1	76.8
	2 New or rehabbed CHA	10.1	1.6	8.5
	3 Temporary or made-ready	15.2	2.3	12.8
	4 Unsubsidized	2.3	0.4	1.9
	-3 Missing	4.1	0.6	.
	Not Applicable	526.4	81.1	.

Question	Response	Frequency	Percent	Valid Percent
Q8_3_What type of housing (third unit)	1 Section 8	15.0	2.3	60.1
	2 New or rehabbed CHA	4.9	0.8	19.6

3 Temporary or made-ready	4.3	0.7	17.3
4 Unsubsidized	0.8	0.1	3.1
-3 Missing	3.4	0.5	.
Not Applicable	620.9	95.6	.

Question	Response	Frequency	Percent	Valid Percent
Q8_4_What type of housing (fourth unit)	1 Section 8	2.5	0.4	37.0
	2 New or rehabbed CHA	2.0	0.3	29.6
	3 Temporary or made-ready	1.5	0.2	22.3
	4 Unsubsidized	0.8	0.1	11.1
	Not Applicable	642.4	98.9	.

Question	Response	Frequency	Percent	Valid Percent
Q8_5_What type of housing (fifth unit)	-3 Missing	1.8	0.3	.
	Not Applicable	647.5	99.7	.

Question	Response	Frequency	Percent	Valid Percent
Q15_Current PERMANENT housing choice	1 A new or rehabbed CHA unit	367.6	56.6	56.7
	2 A section 8 voucher	280.9	43.3	43.3
	-2 Do not know	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q16_Temporary housing choice	1 A temporary or make ready CHA unit	201.8	31.1	55.2
	2 A section 8 voucher	160.0	24.6	43.7
	3 An unsubsidized living situation	4.1	0.6	1.1
	-3 Missing	2.4	0.4	.
	Not Applicable	280.9	43.3	.

Question	Response	Frequency	Percent	Valid Percent
Q17_Where are you now in the process of relocating	1 In your original CHA unit	29.7	4.6	4.6
	2 In a new or rehabbed CHA unit	127.5	19.6	19.6
	3 In a temporary or make ready CHA unit	89.9	13.8	13.8
	4 In Section 8 voucher unit	381.6	58.8	58.8
	5 In an unsubsidized living situation	20.7	3.2	3.2

Question	Response	Frequency	Percent	Valid Percent
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Q18_1_To get a better apartment	1 Yes	1.0	0.2	5.1
	2 No	18.9	2.9	94.9
	-2 Do not know	0.8	0.1	.
	Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18_2_To live in a better neighborhood	1 Yes	2.0	0.3	10.2
	2 No	17.9	2.8	89.8
	-2 Do not know	0.8	0.1	.
	Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18_3_To be closer to better schools	1 Yes	1.0	0.2	5.1
	2 No	18.9	2.9	94.9
	-2 Do not know	0.8	0.1	.
	Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18_4_To be closer to family and friends	1 Yes	1.8	0.3	8.9
	2 No	18.1	2.8	91.1
	-2 Do not know	0.8	0.1	.
	Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18_5_Because I was evicted from previous apt	1 Yes	4.6	0.7	23.3
	2 No	15.3	2.4	76.7
	-2 Do not know	0.8	0.1	.
	Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18_6_Because I am no longer eligible for subsidy	1 Yes	5.6	0.9	28.3
	2 No	14.3	2.2	71.7
	-2 Do not know	0.8	0.1	.
	Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18_7_Some other reason, please specify (why moved to unsubsidized housing)	1 Yes	8.6	1.3	43.3
	2 No	11.3	1.7	56.7
	-2 Do not know	0.8	0.1	.
	Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18_some other reason (why moved to unsubsidized) (code 1)	7 Other	8.6	1.3	100.0
	Not Applicable	640.7	98.7	.

Question	Response	Frequency	Percent	Valid Percent
Q18_Some other reason (why moved to unsubsidized) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18_Some other reason (why moved to unsubsidized) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18b_Reason for eviction (code 1)	1 Could not pay rent/bills	1.8	0.3	45.9
	3 Landlord Non-compliant	2.1	0.3	54.1
	-3 Missing	0.8	0.1	.
	Not Applicable	644.7	99.3	.

Question	Response	Frequency	Percent	Valid Percent
Q18b_Reason for eviction (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18b_Reason for eviction (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_What best describes where you live	1 A house that I own	1.0	0.2	4.9
	4 A house that I rent	4.9	0.8	23.6

5 An apartment that I rent	10.7	1.7	51.8
6 Other arrangement that I rent	1.0	0.2	4.9
7 I stay for free	1.5	0.2	7.4
8 Some other arrangement	1.5	0.2	7.4
Not Applicable	628.6	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_3_Other arrangement own (code 1)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_3_Other arrangement own (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_3_Other arrangement own (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_6_Other arrangement rent (code 1)	6 Other	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_6_other arrangement rent (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_6_Other arrangement rent (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_8_Other arrangement other (code 1)	8 Other	1.5	0.2	100.0
	Not Applicable	647.8	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_8_Other arrangement other (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18c_8_Other arrangement other (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18d_Who owns or rents where you stay	1 Relative	0.8	0.1	50.0
	2 Friend	0.8	0.1	50.0
	Not Applicable	647.8	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18d_Someone else (who owns/ rents where you stay) (code 1)	-3 Missing	1.5	0.2	.
	Not Applicable	647.8	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18e_House apartment or other	1 House	0.8	0.1	50.0
	2 Apartment	0.8	0.1	50.0
	Not Applicable	647.8	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q18e_Other (is your place a house, apt, or other) (code 1)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q18f_Times contacted by Service Connector (for unsubsidized)	0	4.6	0.7	85.7
	5	0.8	0.1	14.3
	Not Applicable	644.0	99.2	.

Question	Response	Frequency	Percent	Valid Percent
Q19_Did you see your or any other unit before move	1 Yes	150.1	23.1	69.4
	2 No	66.2	10.2	30.6
	-3 Missing	1.0	0.2	.
	Not Applicable	431.9	66.5	.

Question	Response	Frequency	Percent	Valid Percent
Q20_1_WAS NOT GIVEN THE OPPORTUNITY	1 Yes	37.8	5.8	57.1
	2 No	28.4	4.4	42.9
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	581.0	89.5	.

Question	Response	Frequency	Percent	Valid Percent
Q20_2_DID NOT ASK TO SEE THEM	1 Yes	12.0	1.8	18.1
	2 No	54.2	8.4	81.9
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	581.0	89.5	.

Question	Response	Frequency	Percent	Valid Percent
Q20_3_DID NOT HAVE TIME	1 Yes	8.1	1.2	12.3
	2 No	58.1	8.9	87.7
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	581.0	89.5	.

Question	Response	Frequency	Percent	Valid Percent
Q20_4_WAS UNABLE TO GET THERE (TRANSPORTATION)	1 Yes	1.0	0.2	1.5
	2 No	65.2	10.0	98.5
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	581.0	89.5	.

Question	Response	Frequency	Percent	Valid Percent
Q20_5_DID NOT WANT TO	1 Yes	9.0	1.4	13.6
	2 No	57.2	8.8	86.4
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	581.0	89.5	.

Question	Response	Frequency	Percent	Valid Percent
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Q20_6_OTHER REASON, SPECIFY (Why did not see any units before move)	1 Yes	10.2	1.6	15.4
	2 No	56.0	8.6	84.6
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	581.0	89.5	.

Question	Response	Frequency	Percent	Valid Percent
Q20_Other reason (Why did not see any units before move) (code 1)	6 Other	8.4	1.3	100.0
	-3 Missing	0.8	0.1	.
	Not Applicable	640.1	98.6	.

Question	Response	Frequency	Percent	Valid Percent
Q20_Other reason (Why did not see any units before move) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q20_Other reason (Why did not see any units before move) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q20a_Times contacted by Service Connector (in new/rehab or temp CHA)	0	49.1	7.6	23.8
	1	26.7	4.1	12.9
	2	26.5	4.1	12.8
	3	24.4	3.8	11.8
	4	21.3	3.3	10.3
	5	5.4	0.8	2.6
	6	12.3	1.9	5.9
	7	2.8	0.4	1.4
	8	3.2	0.5	1.5
	9	2.0	0.3	1.0
	10	7.7	1.2	3.8
	11	1.5	0.2	0.7
	12	3.4	0.5	1.7
	15	3.1	0.5	1.5
	20	4.6	0.7	2.2
	24	1.8	0.3	0.9

30	0.8	0.1	0.4
36	1.5	0.2	0.7
40	1.0	0.2	0.5
50	1.0	0.2	0.5
60	2.2	0.3	1.1
90	0.8	0.1	0.4
99	3.4	0.5	1.7
-2 Do not know	1.0	0.2	.
-3 Missing	2.4	0.4	.
Not Applicable	439.5	67.7	.

Question	Response	Frequency	Percent	Valid Percent
Q21_Why not living in Section 8 housing	1 Working to become lease compliant	1.8	0.3	3.7
	2 Waiting to receive Section 8 voucher	25.6	3.9	53.1
	3 Looking for an apartment	3.1	0.5	6.3
	5 Prefer to stay in CHA public housing	5.0	0.8	10.3
	6 Some other reason	12.8	2.0	26.6
	-2 Do not know	0.8	0.1	.
	-3 Missing	17.4	2.7	.
	Not Applicable	582.9	89.8	.

Question	Response	Frequency	Percent	Valid Percent
Q21_Some other reason (why not living in Sec 8) (code 1)	6 Other	2.0	0.3	15.8
	7 Lost voucher or no longer eligible	6.4	1.0	50.0
	8 Evicted	2.9	0.4	22.3
	9 Did not or still need to fill out paperwork	1.5	0.2	11.9
	Not Applicable	636.5	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q21_Some other reason (why not living in Sec 8) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q21_Some other reason (why not living in Sec 8) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q22_Times contacted by Service Connector (moving to or living in Sec 8)	0	92.2	14.2	21.5

1	36.1	5.6	8.4
2	41.2	6.3	9.6
3	30.4	4.7	7.1
4	23.8	3.7	5.6
5	26.1	4.0	6.1
6	19.9	3.1	4.6
7	11.8	1.8	2.8
8	5.8	0.9	1.4
9	1.0	0.2	0.2
10	38.0	5.9	8.9
11	4.1	0.6	0.9
12	12.4	1.9	2.9
14	1.4	0.2	0.3
15	11.4	1.8	2.7
17	1.0	0.2	0.2
20	21.0	3.2	4.9
21	1.0	0.2	0.2
22	0.8	0.1	0.2
24	1.8	0.3	0.4
25	4.3	0.7	1.0
26	1.8	0.3	0.4
28	2.4	0.4	0.6
30	9.2	1.4	2.1
32	0.8	0.1	0.2
35	1.5	0.2	0.4
36	3.3	0.5	0.8
40	3.9	0.6	0.9
42	1.0	0.2	0.2
45	1.0	0.2	0.2
48	2.3	0.4	0.5
50	7.0	1.1	1.6
54	1.0	0.2	0.2
60	2.0	0.3	0.5
99	5.0	0.8	1.2
100	0.8	0.1	0.2
-2 Do not know	3.9	0.6	.
-3 Missing	15.6	2.4	.
Not Applicable	201.4	31.0	.

Question	Response	Frequency	Percent	Valid Percent
Q22b_Any concerns about keeping/staying eligible for Sec 8 voucher	1 Yes	56.6	8.7	13.2
	2 No	371.2	57.2	86.8
	-2 Do not know	4.6	0.7	.
	-3 Missing	15.6	2.4	.

	Not Applicable	201.4	31.0	.
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Question	Response	Frequency	Percent	Valid Percent
Q22c_What are your concerns (about keeping/staying eligible for Sec 8 voucher) (code 1)	1 Ability to pay bills (on time or at all)	18.3	2.8	32.4
	3 Other	37.5	5.8	66.3
	999 Uncodable	0.8	0.1	1.3
	-3 Missing	15.6	2.4	.
	Not Applicable	577.1	88.9	.

Question	Response	Frequency	Percent	Valid Percent
Q22c_What are your concerns (about keeping/staying eligible for Sec 8 voucher) (code 2)	3 Other	1.8	0.3	100.0
	Not Applicable	647.5	99.7	.

Question	Response	Frequency	Percent	Valid Percent
Q22c_What are your concerns (about keeping/staying eligible for Sec 8 voucher) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q23_Problems getting Sec 8 voucher	1 Yes	18.9	2.9	4.4
	2 No	413.4	63.7	95.6
	-3 Missing	15.6	2.4	.
	Not Applicable	201.4	31.0	.

Question	Response	Frequency	Percent	Valid Percent
Q24_What problems (getting Sec 8 voucher) (code 1)	1 CHAC did not communicate with me or lost my application	3.6	0.5	19.6
	2 Needed to pay bills or become lease compliant	3.6	0.5	19.6
	3 Other	11.1	1.7	60.9
	-3 Missing	16.3	2.5	.
	Not Applicable	614.8	94.7	.

Question	Response	Frequency	Percent	Valid Percent
Q24_What problems (getting Sec 8 voucher) (code 2)	3 Other	1.5	0.2	100.0
	Not Applicable	647.8	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q24_What problems (getting Sec 8 voucher) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q25_Know name of agency supposed to help find apt	1 Yes	215.4	33.2	53.0
	2 No	191.0	29.4	47.0
	-2 Do not know	24.2	3.7	.
	-3 Missing	17.4	2.7	.
	Not Applicable	201.4	31.0	.

Question	Response	Frequency	Percent	Valid Percent
Q25a_Know if agency assigned to help	1 Yes	74.8	11.5	42.9
	2 No	99.5	15.3	57.1
	-2 Do not know	18.5	2.8	.
	-3 Missing	15.6	2.4	.
	Not Applicable	440.9	67.9	.

Question	Response	Frequency	Percent	Valid Percent
Q26_Did anyone talk to you about Opportunity Areas	1 Yes	285.7	44.0	66.7
	2 No	142.4	21.9	33.3
	-2 Do not know	1.0	0.2	.
	-3 Missing	18.9	2.9	.
	Not Applicable	201.4	31.0	.

Question	Response	Frequency	Percent	Valid Percent
Q26a_Have a section 8 voucher	1 Yes	378.5	58.3	87.7
	2 No	53.1	8.2	12.3
	-3 Missing	16.3	2.5	.
	Not Applicable	201.4	31.0	.

Question	Response	Frequency	Percent	Valid Percent
Q27_Worked with Relocation Counselor after getting voucher	1 Yes	248.6	38.3	65.9
	2 No	128.9	19.9	34.1
	-2 Do not know	1.8	0.3	.
	-3 Missing	15.6	2.4	.

Not Applicable	254.4	39.2	.
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Question	Response	Frequency	Percent	Valid Percent
Q28_Counselor asked what neighborhoods/cities you wanted to move to	1 Yes	208.4	32.1	84.3
	2 No	38.7	6.0	15.7
	-2 Do not know	1.5	0.2	.
	-3 Missing	15.6	2.4	.
	Not Applicable	385.1	59.3	.

Question	Response	Frequency	Percent	Valid Percent
Q29_Specify neighborhoods/cities (code 1)	3 Chicago neighborhoods	1.0	0.2	0.5
	25 Chicago neighborhoods	5.7	0.9	2.8
	27 Chicago neighborhoods	0.8	0.1	0.4
	31 Chicago neighborhoods	1.4	0.2	0.7
	32 Chicago neighborhoods	0.8	0.1	0.4
	33 Chicago neighborhoods	0.8	0.1	0.4
	35 Chicago neighborhoods	7.0	1.1	3.4
	36 Chicago neighborhoods	0.8	0.1	0.4
	40 Chicago neighborhoods	1.8	0.3	0.9
	41 Chicago neighborhoods	4.6	0.7	2.2
	42 Chicago neighborhoods	0.8	0.1	0.4
	44 Chicago neighborhoods	1.5	0.2	0.7
	47 Chicago neighborhoods	1.0	0.2	0.5
	49 Chicago neighborhoods	2.8	0.4	1.4
	60 Chicago neighborhoods	2.0	0.3	1.0
	64 Chicago neighborhoods	0.8	0.1	0.4
	65 Chicago neighborhoods	1.5	0.2	0.7
	68 Chicago neighborhoods	5.5	0.8	2.7
	70 Chicago neighborhoods	2.8	0.4	1.4
	71 Chicago neighborhoods	0.8	0.1	0.4
	72 Chicago neighborhoods	1.5	0.2	0.7
	73 Chicago neighborhoods	0.8	0.1	0.4
	74 Chicago neighborhoods	1.4	0.2	0.7
	75 Chicago neighborhoods	3.1	0.5	1.5
	76 Chicago neighborhoods	0.8	0.1	0.4
	78 Northside	5.9	0.9	2.9
	79 Southside	45.0	6.9	21.9
	80 Eastside	13.2	2.0	6.4
	81 Westside	21.3	3.3	10.3
	82 City of Chicago	18.1	2.8	8.8
	83 Southeast side	8.6	1.3	4.2
84 Southwest side	6.9	1.1	3.3	

85 Northwest side	2.3	0.4	1.1
86 North Suburbs	2.8	0.4	1.4
87 South Suburbs	11.7	1.8	5.7
88 West Suburbs	1.5	0.2	0.7
90 Out of State	1.8	0.3	0.9
999 Uncodable	15.4	2.4	7.5
-2 Do not know	1.8	0.3	.
-3 Missing	16.3	2.5	.
Not Applicable	425.3	65.5	.

Question	Response	Frequency	Percent	Valid Percent
Q29_Specify neighborhoods/cities (code 2)	8 Chicago neighborhoods	1.4	0.2	2.7
	25 Chicago neighborhoods	1.5	0.2	2.9
	26 Chicago neighborhoods	0.8	0.1	1.4
	33 Chicago neighborhoods	0.8	0.1	1.4
	35 Chicago neighborhoods	1.5	0.2	2.9
	39 Chicago neighborhoods	1.0	0.2	1.9
	41 Chicago neighborhoods	2.3	0.4	4.3
	43 Chicago neighborhoods	1.8	0.3	3.4
	44 Chicago neighborhoods	3.3	0.5	6.3
	53 Chicago neighborhoods	1.0	0.2	1.9
	65 Chicago neighborhoods	1.0	0.2	1.9
	68 Chicago neighborhoods	3.3	0.5	6.3
	69 Chicago neighborhoods	0.8	0.1	1.4
	71 Chicago neighborhoods	0.8	0.1	1.4
	75 Chicago neighborhoods	0.8	0.1	1.4
	78 Northside	2.5	0.4	4.8
	79 Southside	4.3	0.7	8.2
	80 Eastside	4.4	0.7	8.3
	81 Westside	1.5	0.2	2.9
	82 City of Chicago	2.5	0.4	4.8
	83 Southeast side	6.9	1.1	13.1
	84 Southwest side	2.0	0.3	3.8
	86 North Suburbs	1.0	0.2	1.9
	87 South Suburbs	1.4	0.2	2.7
	88 West Suburbs	3.1	0.5	5.9
	90 Out of State	1.0	0.2	1.9
Not Applicable	596.5	91.9	.	

Question	Response	Frequency	Percent	Valid Percent
Q29_Specify neighborhoods/cities (code 3)	2 Chicago neighborhoods	0.8	0.1	6.5
	29 Chicago neighborhoods	0.8	0.1	6.5
	41 Chicago neighborhoods	1.0	0.2	8.7

44 Chicago neighborhoods	1.0	0.2	8.7
68 Chicago neighborhoods	1.5	0.2	13.1
71 Chicago neighborhoods	0.8	0.1	6.5
72 Chicago neighborhoods	1.5	0.2	13.1
78 Northside	0.8	0.1	6.5
79 Southside	1.0	0.2	8.7
81 Westside	1.5	0.2	13.1
90 Out of State	1.0	0.2	8.7
Not Applicable	637.6	98.2	.

Question	Response	Frequency	Percent	Valid Percent
Q30_Did Counselor help look for apt	1 Yes	187.9	28.9	75.6
	2 No	60.8	9.4	24.4
	-3 Missing	15.6	2.4	.
	Not Applicable	385.1	59.3	.

Question	Response	Frequency	Percent	Valid Percent
Q31_How many apartments did RC tell you about	0	1.0	0.2	0.5
	1	28.4	4.4	15.2
	2	28.3	4.4	15.1
	3	39.2	6.0	21.0
	4	18.8	2.9	10.1
	5	18.3	2.8	9.8
	6	14.0	2.2	7.5
	7	7.4	1.1	3.9
	8	8.4	1.3	4.5
	10	9.1	1.4	4.9
	12	3.6	0.5	1.9
	15	3.9	0.6	2.1
	20	3.8	0.6	2.0
	30	1.0	0.2	0.5
	40	0.8	0.1	0.4
	50	0.8	0.1	0.4
	-2 Do not know	1.0	0.2	.
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q32_How many apartments did RC show you	0	10.7	1.6	5.7
	1	35.5	5.5	19.0
	2	32.9	5.1	17.6

3	40.0	6.2	21.4
4	15.2	2.3	8.2
5	18.7	2.9	10.0
6	9.3	1.4	5.0
7	5.1	0.8	2.7
8	5.9	0.9	3.2
10	7.7	1.2	4.1
12	1.8	0.3	1.0
14	0.8	0.1	0.4
15	1.8	0.3	1.0
18	0.8	0.1	0.4
20	0.8	0.1	0.4
-2 Do not know	1.0	0.2	.
-3 Missing	15.6	2.4	.
Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q33a_Needed help choosing an area to move to	1 Yes	42.3	6.5	22.6
	2 No	144.7	22.3	77.4
	-3 Missing	16.3	2.5	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q33b_Needed help finding childcare	1 Yes	5.3	0.8	2.8
	2 No	181.8	28.0	97.2
	-3 Missing	16.3	2.5	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q34a_Got help choosing an area from RC	1 Yes	22.4	3.4	62.8
	2 No	13.3	2.0	37.2
	-3 Missing	6.7	1.0	.
	Not Applicable	606.9	93.5	.

Question	Response	Frequency	Percent	Valid Percent
Q34b_Got help finding childcare from RC	1 Yes	2.8	0.4	52.4
	2 No	2.5	0.4	47.6
	Not Applicable	644.0	99.2	.

Question	Response	Frequency	Percent	Valid Percent
Q35A_ Counselors easy to make appointments with	1 True	173.2	26.7	92.2
	2 False	14.6	2.3	7.8
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q35B_ Often had to wait a long time before getting help	1 True	18.3	2.8	9.8
	2 False	169.5	26.1	90.2
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q35C_ Difficult to understand the materials they gave me	1 True	6.2	0.9	3.3
	2 False	181.7	28.0	96.7
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q35D_ Usually had enough time during appointments	1 True	152.8	23.5	81.3
	2 False	35.1	5.4	18.7
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q35E_ Counselors were unpleasant or rude	1 True	6.9	1.1	3.7
	2 False	180.9	27.9	96.3
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q35F_ Appointments were usually rushed	1 True	11.5	1.8	6.1
	2 False	176.4	27.2	93.9
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q35G_ Counselors helped me with what I needed help with	1 True	160.5	24.7	85.4
	2 False	27.3	4.2	14.6
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q36_ Why not take apartments from RC	1 Bad neighborhood	58.6	9.0	31.3
	4 Apartment in poor condition	32.2	5.0	17.2
	5 Apartment not big enough	24.0	3.7	12.8
	6 Apartment not near schools	5.1	0.8	2.7
	7 Apartment not near family or friends	3.8	0.6	2.0
	8 Did not like apartment	28.2	4.3	15.1
	9 Some other reason	29.4	4.5	15.7
	10 Relocation counselor did not tell me about any apartments	5.8	0.9	3.1
	-2 Do not now	0.8	0.1	.
	-3 Missing	15.6	2.4	.
	Not Applicable	445.9	68.7	.

Question	Response	Frequency	Percent	Valid Percent
Q36_ Some other reason (why not take apartments from RC) (code 1)	9 Other	4.3	0.7	14.7
	11 Only saw one place	19.2	3.0	65.4
	12 Apartment not ready/needed repairs	1.5	0.2	5.2
	13 Apartment on higher floor	2.3	0.4	7.8
	14 Apartment too expensive/payments too much	2.0	0.3	6.9
	Not Applicable	619.9	95.5	.

Question	Response	Frequency	Percent	Valid Percent
Q36_ Apartments some other reason (why not take apartments from RC) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q36_ Some other reason (why not take apartments from RC) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q37_Why did not like apartments RC told you about (code 1)	1 Not in good condition	8.9	1.4	31.7
	2 Did not like location	3.6	0.5	12.6
	3 Too small	9.4	1.5	33.5
	4 Bad neighborhood	2.2	0.3	7.7
	5 Other	4.1	0.6	14.4
	Not Applicable	621.1	95.7	.

Question	Response	Frequency	Percent	Valid Percent
Q37_Why did not like apartments RC told you about (code 2)	1 Not in good condition	2.9	0.4	61.7
	3 Too small	1.8	0.3	38.3
	Not Applicable	644.7	99.3	.

Question	Response	Frequency	Percent	Valid Percent
Q37_Why did not like apartments RC told you about (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q38A_Got help from friends or family	1 Yes	100.7	15.5	52.8
	2 No	90.0	13.9	47.2
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38B_Decided to look on my own	1 Yes	165.7	25.5	87.2
	2 No	24.2	3.7	12.8
	-3 Missing	17.1	2.6	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38C_Difficult to make an appointment	1 Yes	33.8	5.2	17.7
	2 No	156.9	24.2	82.3
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38D_Wait time was too long	1 Yes	29.1	4.5	15.3
	2 No	161.6	24.9	84.7
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38E_Work during the hours the counselors can meet	1 Yes	21.4	3.3	11.2
	2 No	169.3	26.1	88.8
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38F_Did not have child care	1 Yes	3.6	0.5	1.9
	2 No	187.1	28.8	98.1
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38G_Too much paperwork	1 Yes	5.8	0.9	3.1
	2 No	184.8	28.5	96.9
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38H_Appointment was rushed	1 Yes	15.7	2.4	8.2
	2 No	175.0	27.0	91.8
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38I_Counselor was rude or unpleasant	1 Yes	6.4	1.0	3.3
	2 No	184.3	28.4	96.7
	-3 Missing	16.3	2.5	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
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Q38J_Other (specify) (Why RC did not help look for apartment)	1 Yes	28.5	4.4	15.0
	2 No	161.4	24.9	85.0
	-3 Missing	17.1	2.6	.
	Not Applicable	442.3	68.1	.

Question	Response	Frequency	Percent	Valid Percent
Q38J_Other reason (verbatim) (why RC did not help look for apartment) (code 1)	1 Did not know I had a counselor	7.4	1.1	26.0
	2 Moved out of state	1.8	0.3	6.2
	3 Other bad or not helpful counselor behavior	6.6	1.0	23.1
	999 Uncodable	12.7	2.0	44.7
	-3 Missing	17.1	2.6	.
	Not Applicable	603.6	93.0	.

Question	Response	Frequency	Percent	Valid Percent
Q38J_Other reason (verbatim) (why RC did not help look for apartment) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q38J_Other reason (verbatim) (why RC did not help look for apartment) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q39_How did you find this apartment	1 Through the relocation counselor	3.1	0.5	1.7
	2 Without the help of the relocation counselor	174.6	26.9	98.3
	Not Applicable	471.7	72.6	.

Question	Response	Frequency	Percent	Valid Percent
Q40_Has RC contacted you since move	1 Yes	181.9	28.0	49.5
	2 No	185.7	28.6	50.5
	-2 Do not know	1.0	0.2	.
	Not Applicable	280.7	43.2	.

Question	Response	Frequency	Percent	Valid Percent
Q41_1_Through a friend or family member	1 Yes	82.3	12.7	22.8

	2 No	278.3	42.9	77.2
	Not Applicable	288.7	44.5	.

Question	Response	Frequency	Percent	Valid Percent
Q41_2_Through the newspaper	1 Yes	106.3	16.4	29.5
	2 No	254.4	39.2	70.5
	Not Applicable	288.7	44.5	.

Question	Response	Frequency	Percent	Valid Percent
Q41_3_From a Social Service Agency referral	1 Yes	36.7	5.7	10.2
	2 No	323.9	49.9	89.8
	Not Applicable	288.7	44.5	.

Question	Response	Frequency	Percent	Valid Percent
Q41_4_Through the internet or BEHIVE	1 Yes	7.1	1.1	2.0
	2 No	353.5	54.5	98.0
	Not Applicable	288.7	44.5	.

Question	Response	Frequency	Percent	Valid Percent
Q41_5_Some other way (please specify) (how found new apartment)	1 Yes	133.2	20.5	36.9
	2 No	227.4	35.0	63.1
	Not Applicable	288.7	44.5	.

Question	Response	Frequency	Percent	Valid Percent
Q41_Some other way (how found new apartment) (code 1)	5 Through Agency	2.5	0.4	2.0
	6 Found by driving/walking around	24.5	3.8	19.2
	7 Advertisement	10.6	1.6	8.3
	8 Found on my own	14.8	2.3	11.6
	9 Found with help of a landlord	8.1	1.2	6.4
	10 Relocation counselor, service connector, section 8 office	66.9	10.3	52.5
	-3 Missing	294.5	45.4	.
	Not Applicable	227.4	35.0	.

Question	Response	Frequency	Percent	Valid Percent
Q41_Some other way (how found new apartment) (code 2)	9 Found with help of a landlord	1.0	0.2	100.0

	Not Applicable	648.3	99.8	.
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Question	Response	Frequency	Percent	Valid Percent
Q41_Some other way (how found new apartment) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q44_Did you have enough time to find apartments	1 Had enough time	259.9	40.0	70.6
	2 Could have used more time	108.1	16.7	29.4
	-2 Do not know	1.0	0.2	.
	-3 Missing	3.6	0.5	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_1_Recommendation of the counseling agency	1 Yes	22.5	3.5	6.1
	2 No	347.6	53.5	93.9
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_2_Better schools for my children	1 Yes	51.2	7.9	13.8
	2 No	318.9	49.1	86.2
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_3_Family or friends nearby	1 Yes	56.4	8.7	15.2
	2 No	313.7	48.3	84.8
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_4_Convenient location	1 Yes	97.7	15.0	26.4
	2 No	272.4	42.0	73.6
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_5_To be near my job	1 Yes	21.6	3.3	5.8
	2 No	348.5	53.7	94.2
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_6_To get a job	1 Yes	12.2	1.9	3.3
	2 No	357.9	55.1	96.7
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_7_I liked the apartment	1 Yes	173.8	26.8	46.6
	2 No	198.8	30.6	53.4
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_8_To get a bigger or better apartment	1 Yes	111.7	17.2	30.2
	2 No	258.4	39.8	69.8
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_9_This was the only unit available	1 Yes	17.6	2.7	4.8
	2 No	352.4	54.3	95.2
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_10_Affordable rent	1 Yes	42.4	6.5	11.5
	2 No	327.7	50.5	88.5
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_11_To have better transportation	1 Yes	58.1	8.9	15.7

	2 No	312.0	48.1	84.3
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_12_To get away from drugs and gangs	1 Yes	76.8	11.8	20.8
	2 No	293.3	45.2	79.2
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_13_Felt comfortable in community/neighborhood	1 Yes	115.6	17.8	31.2
	2 No	254.5	39.2	68.8
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_14_Some other reason (specify) (main reasons decided to live in chosen place)	1 Yes	41.7	6.4	11.3
	2 No	328.4	50.6	88.7
	-3 Missing	2.5	0.4	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q45_Other reason (main reasons decided to live in chosen place) (code 1)	15 no time/in a hurry/building closed	12.8	2.0	31.3
	16 safer building, better neighborhoods and neighborhood	4.1	0.6	9.9
	17 wanted cultural/multi-ethnic neighborhood	3.4	0.5	8.4
	18 get out of CHA/projects	2.0	0.3	4.9
	20 Other	18.6	2.9	45.4
	-3 Missing	0.8	0.1	.
	Not Applicable	607.6	93.6	.

Question	Response	Frequency	Percent	Valid Percent
Q46_Why did you like the apartment (code 1)	2 Better Schools for my children	1.0	0.2	0.6
	3 Family or friends nearby	0.8	0.1	0.5
	4 Convenient location	4.6	0.7	2.7

8 To get a bigger apartment	84.9	13.1	50.2
13 Felt comfortable in community/neighborhood	1.0	0.2	0.6
15 Flooring (carpet, hardwood, good)	1.8	0.3	1.1
16 Paint color	0.8	0.1	0.5
17 New; modern; remodeled; clean; nice; good condition; pretty; up to standard	32.9	5.1	19.4
19 Is a house	5.8	0.9	3.5
20 Good landlord	0.8	0.1	0.5
21 Includes at least one utility	1.0	0.2	0.6
22 Good block; good neighborhood	6.7	1.0	4.0
23 Appliance(s)	2.0	0.3	1.2
25 Safe/secure or no drugs	2.9	0.4	1.7
26 Good neighbors	0.8	0.1	0.5
27 Yard/patio	0.8	0.1	0.5
28 On first floor	1.8	0.3	1.1
29 Quiet/peaceful	0.8	0.1	0.5
30 More than one bathroom	2.8	0.4	1.7
31 Other apartment feature	11.6	1.8	6.9
32 Good for children (safe; can play outside)	1.5	0.2	0.9
999 Uncodable	2.1	0.3	1.2
-3 Missing	4.8	0.7	.
Not Applicable	475.5	73.2	.

Question	Response	Frequency	Percent	Valid Percent
Q46_Why did you like the apartment (code 2)	3 Family or friends nearby	2.8	0.4	3.0
	4 Convenient location	8.4	1.3	9.1
	5 To be near my job	0.8	0.1	0.8
	8 To get a bigger apartment	18.4	2.8	20.0
	11 To have better transportation	4.1	0.6	4.4
	14 Other	1.0	0.2	1.1
	15 Flooring (carpet, hardwood, good)	6.9	1.1	7.4
	17 New; modern; remodeled; clean; nice; good condition; pretty; up to standard	13.4	2.1	14.5
	18 Has laundry facility or washer/dryer	4.9	0.8	5.3
	19 Is a house	0.8	0.1	0.8
	20 Good landlord	2.0	0.3	2.2
	22 Good block; good neighborhood	3.1	0.5	3.3
	23 Appliance(s)	4.1	0.6	4.5
	25 Safe/secure or no drugs	2.3	0.4	2.5
	26 Good neighbors	1.5	0.2	1.7
	27 Yard/patio	2.2	0.3	2.4
	28 On first floor	1.5	0.2	1.7
	29 Quiet/peaceful	6.7	1.0	7.2
	30 More than one bathroom	1.5	0.2	1.7
	31 Other apartment feature	5.9	0.9	6.4
Not Applicable	557.2	85.8	.	

Question	Response	Frequency	Percent	Valid Percent
Q46_Why did you like the apartment (code 3)	3 Family or friends nearby	1.5	0.2	4.1
	4 Convenient location	2.5	0.4	6.8
	8 To get a bigger apartment	2.9	0.5	7.9
	11 To have better transportation	2.5	0.4	6.8
	15 Flooring (carpet, hardwood, good)	2.1	0.3	5.6
	17 New; modern; remodeled; clean; nice; good condition; pretty; up to standard	0.8	0.1	2.1
	20 Good landlord	3.0	0.5	8.2
	21 Includes at least one utility	1.5	0.2	4.1
	22 Good block; good neighborhood	1.8	0.3	4.8
	23 Appliance(s)	1.0	0.2	2.7
	24 Has air conditioning	2.5	0.4	6.8
	25 Safe/secure or no drugs	1.5	0.2	4.1
	27 Yard/patio	4.6	0.7	12.3
	29 Quiet/peaceful	2.9	0.4	7.7
	30 More than one bathroom	1.0	0.2	2.7
	31 Other apartment feature	2.8	0.4	7.5
	32 Good for children (safe; can play outside)	2.0	0.3	5.5
	Not Applicable	612.2	94.3	.

Question	Response	Frequency	Percent	Valid Percent
Q47_Found at least two apartments	1 Found at least two apartments I could have moved to	197.3	30.4	54.2
	2 Chose the only place I could find	166.9	25.7	45.8
	-2 Do not know	3.0	0.5	.
	-3 Missing	5.4	0.8	.
	Not Applicable	276.7	42.6	.

Question	Response	Frequency	Percent	Valid Percent
Q48_Other problems in looking for apartment (code 1)	Affordable / within allowable limits of voucher	2.3	0.4	6.5
	Can not pass credit check	2.0	0.3	5.8
	Getting OK from Section 8 on unit I liked	1.0	0.2	2.9
	Having enough money for a deposit	3.2	0.5	9.1
	Having enough time to find an apartment	3.6	0.5	10.2
	I did not have a job	1.8	0.3	5.1
	Needing information about areas to live	1.0	0.2	2.9
	Other	14.8	2.3	42.3
	Section 8 apartments in poor condition or in bad area	5.3	0.8	15.2
	-2 Do not know	1.0	0.2	.
	-3 Missing	4.1	0.6	.
	Not Applicable	609.2	93.8	.

Question	Response	Frequency	Percent	Valid Percent
Q48_Other problems in looking for apartment (code 2)	Having enough money for a deposit	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q48_other problems in looking for apartment (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q48A_Find a place with enough bedrooms	1 Big problem	45.9	7.1	12.2
	2 Some problem	62.3	9.6	16.5
	3 No problem	268.6	41.4	71.3
	-2 Do not know	1.0	0.2	.
	-3 Missing	17.1	2.6	.
	Not Applicable	254.4	39.2	.

Question	Response	Frequency	Percent	Valid Percent
Q48B_Finding a place you like	1 Big problem	83.6	12.9	22.2
	2 Some problem	114.8	17.7	30.5
	3 No problem	177.6	27.3	47.2
	-2 Do not know	1.0	0.2	.
	-3 Missing	17.9	2.8	.
	Not Applicable	254.4	39.2	.

Question	Response	Frequency	Percent	Valid Percent
Q48C_Finding landlords that accept Section 8 vouchers	1 Big problem	25.5	3.9	6.8
	2 Some problem	42.2	6.5	11.3
	3 No problem	306.5	47.2	81.9
	-2 Do not know	1.8	0.3	.
	-3 Missing	18.9	2.9	.
	Not Applicable	254.4	39.2	.

Question	Response	Frequency	Percent	Valid Percent
Q48D_Not having access to transportation for search	1 Big problem	39.3	6.1	10.5
	2 Some problem	45.1	6.9	12.0
	3 No problem	289.6	44.6	77.4

-2 Do not know	1.0	0.2	.
-3 Missing	19.9	3.1	.
Not Applicable	254.4	39.2	.

Question	Response	Frequency	Percent	Valid Percent
Q48E_Landlords who did not want to rent to CHA tenants	1 Big problem	18.7	2.9	5.0
	2 Some problem	35.1	5.4	9.4
	3 No problem	320.4	49.4	85.6
	-2 Do not know	1.8	0.3	.
	-3 Missing	18.9	2.9	.
	Not Applicable	254.4	39.2	.

Question	Response	Frequency	Percent	Valid Percent
Q48F_Landlords who did not want to rent because of children	1 Big problem	11.6	1.8	3.1
	2 Some problem	31.0	4.8	8.3
	3 No problem	331.9	51.1	88.6
	-1 Refused	0.8	0.1	.
	-2 Do not know	1.8	0.3	.
	-3 Missing	17.9	2.8	.
	Not Applicable	254.4	39.2	.

Question	Response	Frequency	Percent	Valid Percent
Q48G Anything else, specify (in looking for apartment)	1 Big problem	24.0	3.7	6.3
	2 Some problem	14.3	2.2	3.8
	3 No problem	341.0	52.5	89.9
	-2 Do not know	1.0	0.2	.
	-3 Missing	14.6	2.2	.
	Not Applicable	254.4	39.2	.

Question	Response	Frequency	Percent	Valid Percent
Q49_Has gas or electricity been turned off in last 12 months	1 Yes	78.0	12.0	12.0
	2 No	538.5	82.9	82.9
	3 I DO NOT PAY GAS OR ELECTRICITY	32.8	5.0	5.0

Question	Response	Frequency	Percent	Valid Percent
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Q49b_Times gas or electricity been turned off	1	62.6	9.6	80.2
	2	12.9	2.0	16.5
	3	0.8	0.1	1.0
	4	0.8	0.1	1.0
	12	1.0	0.2	1.3
	Not Applicable	571.3	88.0	.

Question	Response	Frequency	Percent	Valid Percent
Q50_Phone been disconnected or gone without phone at any time in last 12 months	1 Yes	151.4	23.3	23.3
	2 No	467.9	72.1	72.1
	3 I NEVER HAD A PHONE	30.0	4.6	4.6

Question	Response	Frequency	Percent	Valid Percent
Q50b_Times phone been disconnected or gone without phone	1	95.2	14.7	63.6
	2	33.0	5.1	22.0
	3	12.0	1.8	8.0
	4	4.6	0.7	3.1
	5	2.5	0.4	1.7
	12	1.4	0.2	0.9
	36	1.0	0.2	0.7
	-3 Missing	1.5	0.2	.
	Not Applicable	497.9	76.7	.

Question	Response	Frequency	Percent	Valid Percent
Q51_Anytime could not pay rent in last 12 months	1 Yes	62.1	9.6	9.6
	2 No	579.5	89.3	89.8
	3 I DO NOT PAY RENT	3.8	0.6	0.6
	-3 Missing	3.8	0.6	.

Question	Response	Frequency	Percent	Valid Percent
Q51b_Times could not pay rent	1	25.5	3.9	41.1
	2	16.4	2.5	26.4
	3	6.6	1.0	10.6
	4	2.8	0.4	4.5
	5	2.5	0.4	4.1
	6	5.0	0.8	8.0

10	0.8	0.1	1.2
12	2.5	0.4	4.1
-3 Missing	3.8	0.6	.
Not Applicable	583.4	89.8	.

Question	Response	Frequency	Percent	Valid Percent
Q51c_Who pays your rent (code 1)	-3 Missing	3.8	0.6	.
	Not Applicable	645.5	99.4	.

Question	Response	Frequency	Percent	Valid Percent
Q52_Belongings repossessed in last 12 months	1 Yes	9.8	1.5	1.5
	2 No	639.5	98.5	98.5

Question	Response	Frequency	Percent	Valid Percent
Q52b_Times belongings repossessed	1	9.8	1.5	100.0
	Not Applicable	639.5	98.5	.

Question	Response	Frequency	Percent	Valid Percent
Q53_Was family ever without money to buy food in last 12 months	1 Yes	66.6	10.3	10.3
	2 No	580.7	89.4	89.7
	-3 Missing	2.0	0.3	.

Question	Response	Frequency	Percent	Valid Percent
Q53b_Times family ever without money to buy food	1	8.5	1.3	13.6
	2	17.9	2.8	28.5
	3	14.3	2.2	22.9
	4	9.7	1.5	15.5
	5	1.5	0.2	2.4
	6	0.8	0.1	1.2
	8	2.0	0.3	3.2
	10	1.0	0.2	1.6
	12	7.0	1.1	11.1
	-2 Do not know	1.0	0.2	.
	-3 Missing	4.9	0.8	.
	Not Applicable	580.7	89.4	.

Question	Response	Frequency	Percent	Valid Percent
Q54_Needed help with finding a job, filling out job apps, or job training in last 12 months	1 Yes	149.4	23.0	23.0
	2 No	499.9	77.0	77.0

Question	Response	Frequency	Percent	Valid Percent
Q54b_Job: asked for help	1 Yes	120.5	18.6	81.2
	2 No	27.9	4.3	18.8
	-2 Do not know	1.0	0.2	.
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q54c_Job: got the help needed	1 Yes	99.1	15.3	66.8
	2 No	49.3	7.6	33.2
	-2 Do not know	1.0	0.2	.
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q54d_Job: how helpful was it	1 Not helpful	7.1	1.1	7.2
	2 Somewhat helpful	42.4	6.5	42.8
	3 Very helpful	49.6	7.6	50.1
	Not Applicable	550.2	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q54e_Job: who gave you the help (code 1)	1 Relocation Counselor	3.6	0.5	3.6
	2 Service Connector	60.8	9.4	61.3
	3 Outside Service Provider	10.2	1.6	10.3
	5 Hospital, drug treatment center, medical professional	1.0	0.2	1.0
	6 Family or friends	4.3	0.7	4.4
	7 School, college, other academic institution	1.0	0.2	1.0
	8 CEDA	1.5	0.2	1.5
	9 Food pantry, public aid	3.9	0.6	3.9
	10 Section 8	1.0	0.2	1.0
	12 Other	11.1	1.7	11.2
	999 Uncodable	0.8	0.1	0.8
	Not Applicable	550.2	84.7	.

Question	Response	Frequency	Percent	Valid Percent
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Q54e_Job: who gave you the help (code 2)	1 Relocation Counselor	2.1	0.3	15.6
	2 Service Connector	5.6	0.9	41.9
	10 Section 8	0.8	0.1	5.7
	12 Other	5.0	0.8	36.9
	Not Applicable	635.8	97.9	.

Question	Response	Frequency	Percent	Valid Percent
Q54e_Job: who gave you the help (code 3)	2 Service Connector	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q54f_Job: who did you ask for help (code 1)	2 Service Connector	18.0	2.8	65.5
	3 Outside Service Provider	2.8	0.4	10.1
	6 Family or friends	2.8	0.4	10.3
	12 Other	3.9	0.6	14.1
	Not Applicable	621.8	95.8	.

Question	Response	Frequency	Percent	Valid Percent
Q54f_Job: who did you ask for help (code 2)	2 Service Connector	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q54f_Job: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q54g_Job: already got help or never needed help	1 Already got help	40.2	6.2	8.1
	2 Never needed help	458.7	70.6	91.9
	-2 Do not know	1.0	0.2	.
	Not Applicable	149.4	23.0	.

Question	Response	Frequency	Percent	Valid Percent
Q54h_Job: how helpful was it (already got help)	1 Not helpful	2.0	0.3	5.5
	2 Somewhat helpful	5.3	0.8	14.6
	3 Very helpful	29.2	4.5	79.9

-3 Missing	3.6	0.6	.
Not Applicable	609.1	93.8	.

Question	Response	Frequency	Percent	Valid Percent
Q54i_Job: who gave you the help (already got help) (code 1)	1 Relocation Counselor	1.5	0.2	4.2
	2 Service Connector	16.9	2.6	46.2
	3 Outside Service Provider	4.8	0.7	13.2
	4 Church, or other place of worship	1.4	0.2	3.9
	6 Family or friends	1.0	0.2	2.8
	9 Food pantry, public aid	2.8	0.4	7.6
	10 Section 8	1.0	0.2	2.8
	12 Other	6.1	0.9	16.7
	999 Uncodable	1.0	0.2	2.8
	-3 Missing	3.6	0.6	.
	Not Applicable	609.1	93.8	.

Question	Response	Frequency	Percent	Valid Percent
Q54i_Job: who gave you the help (already got help) (code 2)	2 Service Connector	1.5	0.2	40.0
	6 Family or friends	0.8	0.1	20.0
	9 Food pantry, public aid	0.8	0.1	20.0
	12 Other	0.8	0.1	20.0
	Not Applicable	645.5	99.4	.

Question	Response	Frequency	Percent	Valid Percent
Q54i_Job: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55_Needed help getting vocational education classes in last 12 months	1 Yes	42.5	6.5	6.6
	2 No	605.8	93.3	93.4
	-3 Missing	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1_Needed help signing up for college classes in last 12 months	1 Yes	27.4	4.2	4.2
	2 No	621.1	95.7	95.8
	-3 Missing	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1e_College: who gave you the help (code 1)	2 Service Connector	2.8	0.4	24.3
	4 Church, or other place of worship	1.0	0.2	8.8
	7 School, college, other academic institution	4.9	0.8	42.6
	10 Section 8	2.0	0.3	17.7
	12 Other	0.8	0.1	6.6
	-3 Missing	1.5	0.2	.
	Not Applicable	636.3	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1f_College: who did you ask for help (code 1)	1 Relocation Counselor	1.0	0.2	9.1
	2 Service Connector	3.5	0.5	31.5
	7 School, college, other academic institution	3.4	0.5	30.8
	9 Food pantry, public aid	0.8	0.1	6.8
	10 Section 8	1.0	0.2	9.1
	999 Uncodable	1.4	0.2	12.7
	Not Applicable	638.2	98.3	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1i_College: who gave you the help (already got help) (code 1)	2 Service Connector	2.5	0.4	14.2
	3 Outside Service Provider	0.8	0.1	4.3
	6 Family or friends	2.8	0.4	15.6
	7 School, college, other academic institution	7.0	1.1	39.0
	12 Other	3.3	0.5	18.4
	999 Uncodable	1.5	0.2	8.5
	-3 Missing	3.1	0.5	.
	Not Applicable	628.3	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1e_College: who gave you the help (code 2)	2 Service Connector	0.8	0.1	42.9
	12 Other	1.0	0.2	57.1
	Not Applicable	647.5	99.7	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1f_College: who did you ask for help (code 2)	12 Other	1.4	0.2	100.0

	Not Applicable	647.9	99.8	.
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Question	Response	Frequency	Percent	Valid Percent
Q55_1i_College: who gave you the help (already got help) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1e_College: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1f_College: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1i_College: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55b_Vocational: asked for help	1 Yes	29.1	4.5	68.4
	2 No	13.4	2.1	31.6
	-3 Missing	1.0	0.2	.
	Not Applicable	605.8	93.3	.

Question	Response	Frequency	Percent	Valid Percent
Q55c_Vocational: got the help needed	1 Yes	17.3	2.7	42.5
	2 No	23.4	3.6	57.5
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.8	0.3	.
	Not Applicable	605.8	93.3	.

Question	Response	Frequency	Percent	Valid Percent
Q55d_Vocational: how helpful was it	1 Not helpful	2.0	0.3	12.2
	2 Somewhat helpful	6.4	1.0	38.7
	3 Very helpful	8.1	1.2	49.0

-3 Missing	2.5	0.4	.
Not Applicable	630.2	97.1	.

Question	Response	Frequency	Percent	Valid Percent
Q55e_Vocational: who gave you the help (code 1)	1 Relocation Counselor	2.1	0.3	12.8
	2 Service Connector	7.9	1.2	48.3
	7 School, college, other academic institution	1.8	0.3	10.9
	9 Food pantry, public aid	0.8	0.1	4.7
	10 Section 8	0.8	0.1	4.7
	12 Other	3.0	0.5	18.6
	-3 Missing	2.8	0.4	.
	Not Applicable	630.2	97.1	.

Question	Response	Frequency	Percent	Valid Percent
Q55e_Vocational: who gave you the help (code 2)	3 Outside Service Provider	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q55e_Vocational: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55f_Vocational: who did you ask for help (code 1)	2 Service Connector	8.3	1.3	70.8
	7 School, college, other academic institution	1.4	0.2	12.0
	10 Section 8	1.0	0.2	8.6
	12 Other	1.0	0.2	8.6
	Not Applicable	637.5	98.2	.

Question	Response	Frequency	Percent	Valid Percent
Q55f_Vocational: who did you ask for help (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55f_Vocational: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
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Q55g_Vocational: already got help or never needed help	1 Already got help	31.1	4.8	5.1
	2 Never needed help	574.7	88.5	94.9
	-3 Missing	1.8	0.3	.
	Not Applicable	41.7	6.4	.

Question	Response	Frequency	Percent	Valid Percent
Q55h_Vocational: how helpful was it (already got help)	1 Not helpful	0.8	0.1	2.5
	2 Somewhat helpful	6.1	0.9	20.3
	3 Very helpful	23.4	3.6	77.2
	-3 Missing	2.5	0.4	.
	Not Applicable	616.5	94.9	.

Question	Response	Frequency	Percent	Valid Percent
Q55i_Vocational: who gave you the help (already got help) (code 1)	2 Service Connector	7.4	1.1	24.5
	3 Outside Service Provider	2.9	0.5	9.7
	6 Family or friends	5.9	0.9	19.5
	7 School, college, other academic institution	8.5	1.3	27.9
	12 Other	5.6	0.9	18.4
	-3 Missing	2.5	0.4	.
	Not Applicable	616.5	94.9	.

Question	Response	Frequency	Percent	Valid Percent
Q55i_Vocational: who gave you the help (already got help) (code 2)	2 Service Connector	3.1	0.5	52.1
	6 Family or friends	2.1	0.3	35.1
	12 Other	0.8	0.1	12.8
	Not Applicable	643.3	99.1	.

Question	Response	Frequency	Percent	Valid Percent
Q55i_Vocational: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1b_College: asked for help	1 Yes	20.8	3.2	76.0
	2 No	6.6	1.0	24.0
	-3 Missing	0.8	0.1	.

	Not Applicable	621.1	95.7	.
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Question	Response	Frequency	Percent	Valid Percent
Q55_1c_College: got the help needed	1 Yes	11.5	1.8	43.0
	2 No	15.2	2.3	57.0
	-3 Missing	1.5	0.2	.
	Not Applicable	621.1	95.7	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1d_College: how helpful was it	2 Somewhat helpful	2.0	0.3	19.4
	3 Very helpful	8.4	1.3	80.6
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.5	0.2	.
	Not Applicable	636.3	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1g_College: already got help or never needed help	1 Already got help	19.4	3.0	3.1
	2 Never needed help	600.7	92.5	96.9
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.5	0.2	.
	Not Applicable	26.7	4.1	.

Question	Response	Frequency	Percent	Valid Percent
Q55_1h_College: how helpful was it (already got help)	1 Not helpful	0.8	0.1	4.3
	2 Somewhat helpful	0.8	0.1	4.3
	3 Very helpful	16.4	2.5	91.5
	-3 Missing	3.1	0.5	.
	Not Applicable	628.3	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q56_Needed help paying gas + electric bills in last 12 months	1 Yes	256.2	39.5	39.5
	2 No	392.1	60.4	60.5
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
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Q56b_Gas: asked for help	1 Yes	245.0	37.7	95.6
	2 No	11.2	1.7	4.4
	Not Applicable	393.1	60.5	.

Question	Response	Frequency	Percent	Valid Percent
Q56c_Gas: got the help needed	1 Yes	214.4	33.0	83.9
	2 No	41.1	6.3	16.1
	-2 Do not know	0.8	0.1	.
	Not Applicable	393.1	60.5	.

Question	Response	Frequency	Percent	Valid Percent
Q56d_Gas: how helpful was it	1 Not helpful	3.6	0.5	1.7
	2 Somewhat helpful	40.2	6.2	18.8
	3 Very helpful	170.6	26.3	79.6
	Not Applicable	434.9	67.0	.

Question	Response	Frequency	Percent	Valid Percent
Q56e_Gas: who gave you the help (code 1)	1 Relocation Counselor	1.4	0.2	0.7
	2 Service Connector	6.5	1.0	3.0
	3 Outside Service Provider	9.6	1.5	4.5
	6 Family or friends	8.9	1.4	4.2
	8 CEDA	181.1	27.9	84.9
	12 Other	5.1	0.8	2.4
	999 Uncodable	0.8	0.1	0.4
	-3 Missing	1.0	0.2	.
	Not Applicable	434.9	67.0	.

Question	Response	Frequency	Percent	Valid Percent
Q56e_Gas: who gave you the help (code 2)	2 Service Connector	7.0	1.1	23.9
	3 Outside Service Provider	8.2	1.3	27.9
	4 Church, or other place of worship	2.5	0.4	8.7
	6 Family or friends	1.8	0.3	6.1
	8 CEDA	6.5	1.0	22.1
	12 Other	3.3	0.5	11.3
	Not Applicable	620.0	95.5	.

Question	Response	Frequency	Percent	Valid Percent
Q56e_Gas: who gave you the help (code 3)	4 Church, or other place of worship	0.8	0.1	100.0

	Not Applicable	648.5	99.9	.
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Question	Response	Frequency	Percent	Valid Percent
Q56f_Gas: who did you ask for help (code 1)	1 Relocation Counselor	1.0	0.2	3.1
	2 Service Connector	3.6	0.5	11.0
	3 Outside Service Provider	1.0	0.2	3.1
	8 CEDA	22.3	3.4	69.3
	10 Section 8	0.8	0.1	2.4
	12 Other	2.8	0.4	8.7
	999 Uncodable	0.8	0.1	2.4
	Not Applicable	617.1	95.0	.

Question	Response	Frequency	Percent	Valid Percent
Q56f_Gas: who did you ask for help (code 2)	3 Outside Service Provider	1.8	0.3	46.7
	6 Family or friends	1.0	0.2	26.6
	12 Other	1.0	0.2	26.6
	Not Applicable	645.5	99.4	.

Question	Response	Frequency	Percent	Valid Percent
Q56f_Gas: who did you ask for help (code 3)	2 Service Connector	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q56g_Gas: already got help or never needed help	1 Already got help	26.2	4.0	6.7
	2 Never needed help	365.9	56.4	93.3
	Not Applicable	257.2	39.6	.

Question	Response	Frequency	Percent	Valid Percent
Q56h_Gas: how helpful was it (already got help)	2 Somewhat helpful	1.0	0.2	4.0
	3 Very helpful	24.2	3.7	96.0
	-3 Missing	1.0	0.2	.
	Not Applicable	623.1	96.0	.

Question	Response	Frequency	Percent	Valid Percent
Q56i_Gas: who gave you the help (already got help) (code 1)	2 Service Connector	1.0	0.2	3.9

3 Outside Service Provider	5.4	0.8	20.6
6 Family or friends	2.8	0.4	10.6
8 CEDA	13.5	2.1	51.4
12 Other	3.6	0.5	13.5
Not Applicable	623.1	96.0	.

Question	Response	Frequency	Percent	Valid Percent
Q56i_Gas: who gave you the help (already got help) (code 2)	2 Service Connector	1.0	0.2	36.3
	8 CEDA	1.8	0.3	63.7
	Not Applicable	646.5	99.6	.

Question	Response	Frequency	Percent	Valid Percent
Q56i_Gas: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q57_Needed help buying food in last 12 months	1 Yes	83.1	12.8	12.8
	2 No	566.2	87.2	87.2

Question	Response	Frequency	Percent	Valid Percent
Q57b_Food: asked for help	1 Yes	66.4	10.2	80.0
	2 No	16.7	2.6	20.0
	Not Applicable	566.2	87.2	.

Question	Response	Frequency	Percent	Valid Percent
Q57c_Food: got the help needed	1 Yes	60.4	9.3	72.7
	2 No	22.7	3.5	27.3
	Not Applicable	566.2	87.2	.

Question	Response	Frequency	Percent	Valid Percent
Q57d_Food: how helpful was it	2 Somewhat helpful	18.0	2.8	30.8
	3 Very helpful	40.6	6.2	69.2
	-3 Missing	1.8	0.3	.
	Not Applicable	588.9	90.7	.

Question	Response	Frequency	Percent	Valid Percent
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Q57e_Food: who gave you the help (code 1)	2 Service Connector	4.6	0.7	7.7
	3 Outside Service Provider	3.9	0.6	6.5
	4 Church, or other place of worship	6.1	0.9	10.2
	6 Family or friends	25.0	3.8	41.9
	9 Food pantry, public aid	19.1	2.9	32.1
	12 Other	1.0	0.2	1.7
	-3 Missing	0.8	0.1	.
	Not Applicable	588.9	90.7	.

Question	Response	Frequency	Percent	Valid Percent
Q57e_Food: who gave you the help (code 2)	4 Church, or other place of worship	5.5	0.8	59.0
	6 Family or friends	1.0	0.2	10.9
	9 Food pantry, public aid	1.8	0.3	19.2
	12 Other	1.0	0.2	10.9
	Not Applicable	640.0	98.6	.

Question	Response	Frequency	Percent	Valid Percent
Q57e_Food: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q57f_Food: who did you ask for help (code 1)	2 Service Connector	4.6	0.7	34.0
	3 Outside Service Provider	1.8	0.3	13.2
	4 Church, or other place of worship	0.8	0.1	5.7
	6 Family or friends	2.8	0.4	20.7
	9 Food pantry, public aid	2.8	0.4	20.7
	12 Other	0.8	0.1	5.7
	Not Applicable	635.9	97.9	.

Question	Response	Frequency	Percent	Valid Percent
Q57f_Food: who did you ask for help (code 2)	6 Family or friends	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q57f_Food: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q57g_Food: already got help or never needed help	1 Already got help	49.3	7.6	8.8
	2 Never needed help	513.7	79.1	91.2
	-3 Missing	3.2	0.5	.
	Not Applicable	83.1	12.8	.

Question	Response	Frequency	Percent	Valid Percent
Q57h_Food: how helpful was it (already got help)	1 Not helpful	1.0	0.2	2.1
	2 Somewhat helpful	2.9	0.5	6.0
	3 Very helpful	45.3	7.0	92.0
	-3 Missing	3.2	0.5	.
	Not Applicable	596.8	91.9	.

Question	Response	Frequency	Percent	Valid Percent
Q57i_Food: who gave you the help (already got help) (code 1)	4 Church, or other place of worship	1.4	0.2	2.9
	6 Family or friends	4.6	0.7	9.3
	9 Food pantry, public aid	42.5	6.6	86.3
	12 Other	0.8	0.1	1.5
	-3 Missing	3.2	0.5	.
	Not Applicable	596.8	91.9	.

Question	Response	Frequency	Percent	Valid Percent
Q57i_Food: who gave you the help (already got help) (code 2)	4 Church, or other place of worship	2.8	0.4	46.7
	6 Family or friends	1.0	0.2	17.0
	9 Food pantry, public aid	2.2	0.3	36.4
	Not Applicable	643.3	99.1	.

Question	Response	Frequency	Percent	Valid Percent
Q57i_Food: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q58_Needed help with paying rent in last 12 months	1 Yes	65.0	10.0	10.0
	2 No	584.3	90.0	90.0

Question	Response	Frequency	Percent	Valid Percent
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Q58b_Rent: asked for help	1 Yes	49.6	7.6	76.3
	2 No	15.4	2.4	23.7
	Not Applicable	584.3	90.0	.

Question	Response	Frequency	Percent	Valid Percent
Q58c_Rent: got the help needed	1 Yes	37.2	5.7	57.3
	2 No	27.8	4.3	42.7
	Not Applicable	584.3	90.0	.

Question	Response	Frequency	Percent	Valid Percent
Q58d_Rent: how helpful was it	1 Not helpful	2.0	0.3	5.4
	2 Somewhat helpful	3.8	0.6	10.2
	3 Very helpful	31.4	4.8	84.4
	Not Applicable	612.1	94.3	.

Question	Response	Frequency	Percent	Valid Percent
Q58e_Rent: who gave you the help (code 1)	2 Service Connector	0.8	0.1	2.0
	3 Outside Service Provider	1.0	0.2	2.7
	4 Church, or other place of worship	0.8	0.1	2.0
	6 Family or friends	22.9	3.5	61.5
	9 Food pantry, public aid	1.0	0.2	2.7
	10 Section 8	6.9	1.1	18.4
	12 Other	3.9	0.6	10.6
	Not Applicable	612.1	94.3	.

Question	Response	Frequency	Percent	Valid Percent
Q58e_Rent: who gave you the help (code 2)	2 Service Connector	0.8	0.1	12.8
	7 School, college, other academic institution	1.0	0.2	17.0
	9 Food pantry, public aid	1.0	0.2	17.0
	10 Section 8	1.4	0.2	23.6
	12 Other	1.8	0.3	29.7
	Not Applicable	643.3	99.1	.

Question	Response	Frequency	Percent	Valid Percent
Q58e_Rent: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
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Q58f_Rent: who did you ask for help (code 1)	2 Service Connector	3.0	0.5	19.1
	3 Outside Service Provider	2.1	0.3	13.2
	6 Family or friends	2.0	0.3	12.8
	10 Section 8	5.9	0.9	36.9
	12 Other	2.9	0.4	18.0
	Not Applicable	633.4	97.6	.

Question	Response	Frequency	Percent	Valid Percent
Q58f_Rent: who did you ask for help (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q58f_Rent: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q58g_Rent: already got help or never needed help	1 Already got help	29.8	4.6	5.1
	2 Never needed help	552.5	85.1	94.9
	-3 Missing	2.0	0.3	.
	Not Applicable	65.0	10.0	.

Question	Response	Frequency	Percent	Valid Percent
Q58h_Rent: how helpful was it (already got help)	2 Somewhat helpful	2.5	0.4	9.0
	3 Very helpful	25.7	4.0	91.0
	-3 Missing	3.6	0.5	.
	Not Applicable	617.5	95.1	.

Question	Response	Frequency	Percent	Valid Percent
Q58i_Rent: who gave you the help (already got help) (code 1)	1 Relocation Counselor	1.4	0.2	4.9
	3 Outside Service Provider	0.8	0.1	2.6
	6 Family or friends	4.6	0.7	15.7
	10 Section 8	15.7	2.4	54.1
	12 Other	4.6	0.7	15.7
	999 Uncodable	2.0	0.3	7.0
	-3 Missing	2.8	0.4	.
	Not Applicable	617.5	95.1	.

Question	Response	Frequency	Percent	Valid Percent
Q58i_Rent: who gave you the help (already got help) (code 2)	6 Family or friends	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q58i_Rent: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59_Needed help managing money to pay bills in last 12 months	1 Yes	40.8	6.3	6.3
	2 No	608.5	93.7	93.7

Question	Response	Frequency	Percent	Valid Percent
Q59b_Managing money: asked for help	1 Yes	20.9	3.2	51.3
	2 No	19.8	3.1	48.7
	Not Applicable	608.5	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q59c_Managing money: got the help needed	1 Yes	12.7	2.0	31.1
	2 No	28.1	4.3	68.9
	Not Applicable	608.5	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q59d_Managing money: how helpful was it	2 Somewhat helpful	2.5	0.4	20.0
	3 Very helpful	10.1	1.6	80.0
	Not Applicable	636.6	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59e_Managing money: who gave you the help (code 1)	2 Service Connector	0.8	0.1	6.5
	6 Family or friends	10.1	1.6	86.9
	10 Section 8	0.8	0.1	6.5
	-3 Missing	1.0	0.2	.
	Not Applicable	636.6	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59e_Managing money: who gave you the help (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59e_Managing money: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59f_Managing money: who did you ask for help (code 1)	4 Church, or other place of worship	1.0	0.2	11.3
	6 Family or friends	1.0	0.2	11.3
	8 CEDA	5.2	0.8	57.8
	12 Other	1.0	0.2	11.3
	999 Uncodable	0.8	0.1	8.5
	Not Applicable	640.3	98.6	.

Question	Response	Frequency	Percent	Valid Percent
Q59f_Managing money: who did you ask for help (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59f_Managing money: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59g_Managing money: already got help or never needed help	1 Already got help	13.4	2.1	2.2
	2 Never needed help	594.1	91.5	97.8
	-3 Missing	1.0	0.2	.
	Not Applicable	40.8	6.3	.

Question	Response	Frequency	Percent	Valid Percent
Q59h_Managing money: how helpful was it (already got help)	2 Somewhat helpful	2.5	0.4	18.9
	3 Very helpful	10.9	1.7	81.1
	-3 Missing	1.0	0.2	.
	Not Applicable	634.8	97.8	.

Question	Response	Frequency	Percent	Valid Percent
Q59i_Managing money: who gave you the help (already got help) (code 1)	6 Family or friends	6.1	0.9	45.3
	8 CEDA	0.8	0.1	5.7
	12 Other	6.6	1.0	49.0
	-3 Missing	1.0	0.2	.
	Not Applicable	634.8	97.8	.

Question	Response	Frequency	Percent	Valid Percent
Q59i_Managing money: who gave you the help (already got help) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q59i_Managing money: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q60_Needed help with rebuilding credit history in last 12 months	1 Yes	140.4	21.6	21.7
	2 No	507.9	78.2	78.3
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q60b_Credit: asked for help	1 Yes	43.5	6.7	31.0
	2 No	96.9	14.9	69.0
	Not Applicable	508.9	78.4	.

Question	Response	Frequency	Percent	Valid Percent
Q60c_Credit: got the help needed	1 Yes	34.9	5.4	25.0
	2 No	104.5	16.1	75.0
	-2 Do not know	1.0	0.2	.
	Not Applicable	508.9	78.4	.

Question	Response	Frequency	Percent	Valid Percent
Q60d_Credit: how helpful was it	1 Not helpful	2.9	0.4	8.2

2 Somewhat helpful	11.9	1.8	34.1
3 Very helpful	20.1	3.1	57.7
Not Applicable	614.4	94.6	.

Question	Response	Frequency	Percent	Valid Percent
Q60e_Credit: who gave you the help (code 1)	1 Relocation Counselor	0.8	0.1	2.2
	2 Service Connector	11.7	1.8	33.6
	3 Outside Service Provider	2.8	0.4	8.0
	4 Church, or other place of worship	1.4	0.2	4.0
	6 Family or friends	2.8	0.4	8.0
	7 School, college, other academic institution	0.8	0.1	2.2
	10 Section 8	0.8	0.1	2.2
	11 Lawyer, legal aid, credit bureaus	5.4	0.8	15.5
	12 Other	8.5	1.3	24.4
	Not Applicable	614.4	94.6	.

Question	Response	Frequency	Percent	Valid Percent
Q60e_Credit: who gave you the help (code 2)	11 Lawyer, legal aid, credit bureaus	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q60e_Credit: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q60f_Credit: who did you ask for help (code 1)	1 Relocation Counselor	2.3	0.4	18.0
	2 Service Connector	5.1	0.8	39.9
	6 Family or friends	0.8	0.1	6.0
	10 Section 8	2.0	0.3	16.0
	11 Lawyer, legal aid, credit bureaus	0.8	0.1	6.0
	12 Other	1.8	0.3	14.0
	-3 Missing	4.1	0.6	.
	Not Applicable	632.5	97.4	.

Question	Response	Frequency	Percent	Valid Percent
Q60f_Credit: who did you ask for help (code 2)	11 Lawyer, legal aid, credit bureaus	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q60f_Credit: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q60g_Credit: already got help or never needed help	1 Already got help	6.4	1.0	1.3
	2 Never needed help	500.7	77.1	98.7
	-2 Do not know	0.8	0.1	.
	Not Applicable	141.4	21.8	.

Question	Response	Frequency	Percent	Valid Percent
Q60h_Credit: how helpful was it (already got help)	2 Somewhat helpful	1.5	0.2	23.8
	3 Very helpful	4.9	0.8	76.2
	Not Applicable	642.9	99.0	.

Question	Response	Frequency	Percent	Valid Percent
Q60i_Credit: who gave you the help (already got help) (code 1)	2 Service Connector	2.5	0.4	39.6
	10 Section 8	0.8	0.1	11.9
	11 Lawyer, legal aid, credit bureaus	2.1	0.3	32.7
	999 Uncodable	1.0	0.2	15.8
	Not Applicable	642.9	99.0	.

Question	Response	Frequency	Percent	Valid Percent
Q60i_Credit: who gave you the help (already got help) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q60i_Credit: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q61_Needed help with drug/ alcohol problems	1 Yes	12.8	2.0	2.0
	2 No	636.5	98.0	98.0

Question	Response	Frequency	Percent	Valid Percent
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Q61b_Drug/Alcohol: asked for help	1 Yes	10.3	1.6	80.2
	2 No	2.5	0.4	19.8
	Not Applicable	636.5	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q61c_Drug/Alcohol: got the help needed	1 Yes	10.3	1.6	80.2
	2 No	2.5	0.4	19.8
	Not Applicable	636.5	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q61d_Drug/Alcohol: how helpful was it	1 Not helpful	1.0	0.2	9.9
	2 Somewhat helpful	1.5	0.2	14.8
	3 Very helpful	7.7	1.2	75.3
	Not Applicable	639.0	98.4	.

Question	Response	Frequency	Percent	Valid Percent
Q61e_Drug/Alcohol: who gave you the help (code 1)	2 Service Connector	0.8	0.1	7.4
	3 Outside Service Provider	6.0	0.9	58.0
	5 Hospital, drug treatment center, medical professional	1.0	0.2	9.9
	12 Other	2.5	0.4	24.7
	Not Applicable	639.0	98.4	.

Question	Response	Frequency	Percent	Valid Percent
Q61e_Drug/Alcohol: who gave you the help (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q61e_Drug/Alcohol: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q61f_Drug/Alcohol: who did you ask for help (code 1)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
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Q61g_Drug/Alcohol: already got help or never needed any help	1 Already got help	4.1	0.6	0.6
	2 Never needed help	631.4	97.2	99.4
	-3 Missing	1.0	0.2	.
	Not Applicable	12.8	2.0	.

Question	Response	Frequency	Percent	Valid Percent
Q61h_Drug/Alcohol: how helpful was it (already got help)	2 Somewhat helpful	0.8	0.1	18.8
	3 Very helpful	3.3	0.5	81.2
	-3 Missing	1.0	0.2	.
	Not Applicable	644.2	99.2	.

Question	Response	Frequency	Percent	Valid Percent
Q61i_Drug/Alcohol: who gave you the help (already got help) (code 1)	5 Hospital, drug treatment center, medical professional	1.8	0.3	43.7
	9 Food pantry, public aid	0.8	0.1	18.8
	12 Other	1.5	0.2	37.5
	-3 Missing	1.0	0.2	.
	Not Applicable	644.2	99.2	.

Question	Response	Frequency	Percent	Valid Percent
Q61i_Drug/Alcohol: who gave you the help (already got help) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q61i_Drug/Alcohol: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q62_Needed help with domestic violence problems in last 12 months	1 Yes	11.5	1.8	1.8
	2 No	637.8	98.2	98.2

Question	Response	Frequency	Percent	Valid Percent
Q62b_DViolence: asked for help	1 Yes	9.7	1.5	84.5

	2 No	1.8	0.3	15.5
	Not Applicable	637.8	98.2	.

Question	Response	Frequency	Percent	Valid Percent
Q62c_DViolence: got the help needed	1 Yes	5.6	0.9	48.7
	2 No	5.9	0.9	51.3
	Not Applicable	637.8	98.2	.

Question	Response	Frequency	Percent	Valid Percent
Q62d_DViolence: how helpful was it	2 Somewhat helpful	0.8	0.1	13.6
	3 Very helpful	4.8	0.7	86.4
	Not Applicable	643.7	99.1	.

Question	Response	Frequency	Percent	Valid Percent
Q62e_DViolence: who gave you the help (code 1)	5 Hospital, drug treatment center, medical professional	0.8	0.1	13.6
	6 Family or friends	0.8	0.1	13.6
	11 Lawyer, legal aid, credit bureaus	0.8	0.1	13.6
	12 Other	2.5	0.4	45.4
	999 Uncodable	0.8	0.1	13.6
	Not Applicable	643.7	99.1	.

Question	Response	Frequency	Percent	Valid Percent
Q62e_DViolence: who gave you the help (code 2)	6 Family or friends	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q62e_DViolence: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q62f_DViolence: who did you ask for help (code 1)	12 Other	4.1	0.6	100.0
	Not Applicable	645.2	99.4	.

Question	Response	Frequency	Percent	Valid Percent
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Q62f_DViolence: who did you ask for help (code 2)	1 Relocation Counselor	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q62f_DViolence: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q62g_DViolence: already got help or never needed help	1 Already got help	6.4	1.0	1.0
	2 Never needed help	630.4	97.1	99.0
	-3 Missing	1.0	0.2	.
	Not Applicable	11.5	1.8	.

Question	Response	Frequency	Percent	Valid Percent
Q62h_DViolence: how helpful was it (already got help)	1 Not helpful	1.0	0.2	15.8
	2 Somewhat helpful	0.8	0.1	11.9
	3 Very helpful	4.6	0.7	72.3
	-3 Missing	1.0	0.2	.
	Not Applicable	641.9	98.9	.

Question	Response	Frequency	Percent	Valid Percent
Q62i_DViolence: who gave you the help (already got help) (code 1)	4 Church, or other place of worship	1.0	0.2	15.8
	5 Hospital, drug treatment center, medical professional	0.8	0.1	11.9
	6 Family or friends	0.8	0.1	11.9
	11 Lawyer, legal aid, credit bureaus	1.0	0.2	15.8
	12 Other	0.8	0.1	11.9
	999 Uncodable	2.1	0.3	32.7
	-3 Missing	1.0	0.2	.
	Not Applicable	641.9	98.9	.

Question	Response	Frequency	Percent	Valid Percent
Q62i_DViolence: who gave you the help (already got help) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
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Q62i_DViolence: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.
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Question	Response	Frequency	Percent	Valid Percent
Q63_Needed help with legal assistance in last 12 months	1 Yes	54.3	8.4	8.4
	2 No	595.0	91.6	91.6

Question	Response	Frequency	Percent	Valid Percent
Q63b_Legal: asked for help	1 Yes	44.2	6.8	81.5
	2 No	10.0	1.5	18.5
	Not Applicable	595.0	91.6	.

Question	Response	Frequency	Percent	Valid Percent
Q63c_Legal: got the help needed	1 Yes	30.1	4.6	56.3
	2 No	23.4	3.6	43.7
	-2 Do not know	0.8	0.1	.
	Not Applicable	595.0	91.6	.

Question	Response	Frequency	Percent	Valid Percent
Q63d_Legal: how helpful was it	1 Not helpful	1.0	0.2	3.4
	2 Somewhat helpful	5.6	0.9	19.2
	3 Very helpful	22.7	3.5	77.3
	-3 Missing	0.8	0.1	.
	Not Applicable	619.2	95.4	.

Question	Response	Frequency	Percent	Valid Percent
Q63e_Legal: who gave you the help (code 1)	1 Relocation Counselor	2.1	0.3	7.1
	2 Service Connector	4.3	0.7	14.7
	7 School, college, other academic institution	0.8	0.1	2.6
	11 Lawyer, legal aid, credit bureaus	14.3	2.2	48.6
	12 Other	7.9	1.2	27.0
	-3 Missing	0.8	0.1	.
	Not Applicable	619.2	95.4	.

Question	Response	Frequency	Percent	Valid Percent
Q63e_Legal: who gave you the help (code 2)	11 Lawyer, legal aid, credit bureaus	0.8	0.1	50.0

	12 Other	0.8	0.1	50.0
	Not Applicable	647.8	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q63e_Legal: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q63f_Legal: who did you ask for help	A	1.4	0.2	10.0
	BO	0.8	0.1	5.4
	CH	0.8	0.1	5.4
	I	1.0	0.2	7.2
	LA	0.8	0.1	5.4
	LE	3.6	0.5	25.2
	LO	0.8	0.1	5.4
	MY	0.8	0.1	5.4
	PU	0.8	0.1	5.4
	SE	2.8	0.4	19.8
	TH	0.8	0.1	5.4
	-3 Missing	1.0	0.2	.
	Not Applicable	634.2	97.7	.

Question	Response	Frequency	Percent	Valid Percent
Q63f_Legal: who did you ask for help (code 1)	2 Service Connector	2.0	0.3	14.4
	7 School, college, other academic institution	1.5	0.2	10.8
	9 Food pantry, public aid	0.8	0.1	5.4
	10 Section 8	1.5	0.2	10.8
	11 Lawyer, legal aid, credit bureaus	6.7	1.0	47.8
	999 Uncodable	1.5	0.2	10.8
	-3 Missing	1.0	0.2	.
	Not Applicable	634.2	97.7	.

Question	Response	Frequency	Percent	Valid Percent
Q63f_Legal: who did you ask for help (code 2)	6 Family or friends	0.8	0.1	26.0
	11 Lawyer, legal aid, credit bureaus	0.8	0.1	26.0
	12 Other	1.4	0.2	48.0
	Not Applicable	646.4	99.5	.

Question	Response	Frequency	Percent	Valid Percent
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Q63f_Legal: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.
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Question	Response	Frequency	Percent	Valid Percent
Q63g_Legal: already got help or never needed help	1 Already got help	2.3	0.4	0.4
	2 Never needed help	592.7	91.3	99.6
	Not Applicable	54.3	8.4	.

Question	Response	Frequency	Percent	Valid Percent
Q63h_Legal: how helpful was it (already got help)	3 Very helpful	1.5	0.2	100.0
	-3 Missing	0.8	0.1	.
	Not Applicable	647.0	99.6	.

Question	Response	Frequency	Percent	Valid Percent
Q63i_Legal: who gave you the help (already got help) (code 1)	2 Service Connector	0.8	0.1	50.0
	11 Lawyer, legal aid, credit bureaus	0.8	0.1	50.0
	-3 Missing	0.8	0.1	.
	Not Applicable	647.0	99.6	.

Question	Response	Frequency	Percent	Valid Percent
Q63i_Legal: who gave you the help (already got help) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q63i_Legal: who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q64_Needed help with anything else in last 12 months	1 Yes	39.2	6.0	6.0
	2 No	610.1	94.0	94.0

Question	Response	Frequency	Percent	Valid Percent
Q64b_What did you need help with (code 1)	1 Transportation	0.8	0.1	2.0
	2 Clothing	3.3	0.5	8.8
	3 Furniture	3.1	0.5	8.1

4 Medical Care / money for prescriptions	9.4	1.4	25.1
5 Help paying for utilities	1.8	0.3	4.7
6 Money for security deposit	0.8	0.1	2.0
7 Repairs in unit / forcing landlord to fix unit	2.8	0.4	7.4
8 Housing related assistance	6.1	0.9	16.3
9 Housekeeping help	0.8	0.1	2.0
10 Program for child(ren)	1.8	0.3	4.7
11 Other	6.0	0.9	15.9
999 Uncodable	1.0	0.2	2.7
-3 Missing	1.8	0.3	.
Not Applicable	610.1	94.0	.

Question	Response	Frequency	Percent	Valid Percent
Q64b_What did you need help with (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q64b_What did you need help with (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q64c_Else: asked for help	1 Yes	27.0	4.2	68.8
	2 No	12.2	1.9	31.2
	Not Applicable	610.1	94.0	.

Question	Response	Frequency	Percent	Valid Percent
Q64d_Else: got the help needed	1 Yes	9.4	1.4	23.9
	2 No	29.8	4.6	76.1
	Not Applicable	610.1	94.0	.

Question	Response	Frequency	Percent	Valid Percent
Q64e_Else: how helpful was it	2 Somewhat helpful	3.3	0.5	38.3
	3 Very helpful	5.3	0.8	61.7
	-3 Missing	0.8	0.1	.
	Not Applicable	639.9	98.6	.

Question	Response	Frequency	Percent	Valid Percent
Q64f_Else: who gave you the help (code 1)	2 Service Connector	1.0	0.2	10.8
	3 Outside Service Provider	1.0	0.2	10.8

4 Church, or other place of worship	1.5	0.2	16.2
5 Hospital, drug treatment center, medical professional	0.8	0.1	8.1
6 Family or friends	1.5	0.2	16.2
10 Section 8	0.8	0.1	8.1
12 Other	2.8	0.4	29.7
Not Applicable	639.9	98.6	.

Question	Response	Frequency	Percent	Valid Percent
Q64f_Else: who gave you the help (code 2)	7 School, college, other academic institution	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q64f_Else: who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q64g_Else: who did you ask for help (code 1)	2 Service Connector	4.6	0.7	26.4
	9 Food pantry, public aid	0.8	0.1	4.3
	10 Section 8	1.0	0.2	5.8
	12 Other	5.1	0.8	28.9
	999 Uncodable	6.1	0.9	34.7
	Not Applicable	631.7	97.3	.

Question	Response	Frequency	Percent	Valid Percent
Q64g_Else: who did you ask for help (code 2)	4 Church, or other place of worship	1.0	0.2	57.1
	10 Section 8	0.8	0.1	42.9
	Not Applicable	647.5	99.7	.

Question	Response	Frequency	Percent	Valid Percent
Q64g_Else: who did you ask for help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q65_Of services received which was most helpful (code 1)	1 Finding a job	14.8	2.3	11.5
	2 Adult vocational classes	3.4	0.5	2.7
	3 College classes	1.0	0.2	0.8

4 Pay gas and electric	51.1	7.9	39.9
5 Buy food	13.5	2.1	10.5
6 Pay rent	19.0	2.9	14.8
7 Manage \$ to pay bills	1.8	0.3	1.4
8 Rebuild credit history	2.5	0.4	2.0
9 Drug or alcohol problem	3.6	0.6	2.8
10 Domestic violence	2.5	0.4	2.0
11 Legal assistance	4.6	0.7	3.6
12 Other	0.8	0.1	0.6
999 Uncodable	9.5	1.5	7.4
-3 Missing	1.8	0.3	.
Not Applicable	519.4	80.0	.

Question	Response	Frequency	Percent	Valid Percent
Q65_Of services received which was most helpful (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q65_Of services received which was most helpful (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q66_How well does Property Manager maintain building	1 Very well maintained	295.9	45.6	45.8
	2 Well maintained	230.5	35.5	35.7
	3 Poorly maintained	70.8	10.9	11.0
	4 Very poorly maintained	49.1	7.6	7.6
	-2 Do not know	3.0	0.5	.

Question	Response	Frequency	Percent	Valid Percent
Q67_Does Property Manager treat you the same as other tenants	1 The same	472.4	72.8	74.3
	2 Better	56.5	8.7	8.9
	3 Worse	45.3	7.0	7.1
	4 NO OTHER TENANTS	61.4	9.5	9.7
	-1 Refused	1.8	0.3	.
	-2 Do not know	11.9	1.8	.

Question	Response	Frequency	Percent	Valid Percent
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Q68_How many bedrooms in unit	1	88.4	13.6	13.6
	2	191.2	29.5	29.5
	3	220.6	34.0	34.0
	4	100.3	15.4	15.5
	5	37.8	5.8	5.8
	6	7.9	1.2	1.2
	7	1.0	0.2	0.2
	9	1.0	0.2	0.2
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q69_Amount of bedrooms compared to original unit	1 More	207.9	32.0	34.0
	2 Less	129.4	19.9	21.1
	3 Same	274.9	42.3	44.9
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q70_Condition of unit when you moved in	1 Excellent condition	290.9	44.8	47.6
	2 Good condition	222.2	34.2	36.4
	3 Fair condition	79.3	12.2	13.0
	4 Poor condition	18.3	2.8	3.0
	-2 Do not know	0.8	0.1	.
	-3 Missing	6.1	0.9	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q71A_Cooking stove with oven available/working at move in	1 Available and working	504.1	77.6	82.6
	2 Available but not working	20.1	3.1	3.3
	3 Not available	86.3	13.3	14.1
	-2 Do not know	1.8	0.3	.
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q71B_Refrigerator available/working at move in	1 Available and working	512.0	78.9	83.7
	2 Available but not working	19.8	3.1	3.2

3 Not available	79.7	12.3	13.0
-2 Do not know	0.8	0.1	.
-3 Missing	5.3	0.8	.
Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q71C_Kitchen sink available/ working at move in	1 Available and working	597.6	92.0	97.7
	2 Available but not working	13.8	2.1	2.3
	-2 Do not know	0.8	0.1	.
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q71D_Adequate heat available/ working at move in	1 Available and working	562.9	86.7	92.2
	2 Available but not working	35.9	5.5	5.9
	3 Not available	11.9	1.8	2.0
	-2 Do not know	0.8	0.1	.
	-3 Missing	6.1	0.9	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q71E_Laundry facilities available/ working at move in	1 Available and working	284.4	43.8	46.8
	2 Available but not working	55.0	8.5	9.0
	3 Not available	268.4	41.3	44.2
	-2 Do not know	4.6	0.7	.
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q72A_Cooking stove with oven available/working now	1 Yes	91.5	14.1	96.0
	2 No	3.8	0.6	4.0
	-3 Missing	11.1	1.7	.
	Not Applicable	542.9	83.6	.

Question	Response	Frequency	Percent	Valid Percent
Q72B_Refrigerator available/ working now	1 Yes	85.4	13.2	95.7
	2 No	3.8	0.6	4.3

	-3 Missing	10.3	1.6	.
	Not Applicable	549.8	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q72C_Kitchen sink available/ working now	1 Yes	8.8	1.3	83.2
	2 No	1.8	0.3	16.8
	-3 Missing	3.3	0.5	.
	Not Applicable	635.5	97.9	.

Question	Response	Frequency	Percent	Valid Percent
Q72D_Adequate heat available/ working now	1 Yes	27.4	4.2	65.2
	2 No	14.6	2.2	34.8
	-3 Missing	5.8	0.9	.
	Not Applicable	601.4	92.6	.

Question	Response	Frequency	Percent	Valid Percent
Q72E_Laundry facilities available/ working now	1 Yes	70.8	10.9	24.2
	2 No	221.9	34.2	75.8
	-2 Do not know	1.0	0.2	.
	-3 Missing	29.6	4.6	.
	Not Applicable	326.0	50.2	.

Question	Response	Frequency	Percent	Valid Percent
Q73_Apartment better or worse than original unit	1 Better	419.6	64.6	69.2
	2 Worse	60.4	9.3	10.0
	3 About the same	126.1	19.4	20.8
	-2 Do not know	3.3	0.5	.
	-3 Missing	8.1	1.2	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q74_How much info have about neighborhood before move	1 A lot	233.3	35.9	38.2
	2 Some	127.4	19.6	20.8
	3 A little	96.0	14.8	15.7
	4 Nothing	154.8	23.8	25.3
	-2 Do not know	0.8	0.1	.

-3 Missing	5.3	0.8	.
Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q75A_Knowledge of employment services before move	1 A lot	118.8	18.3	19.6
	2 Some	97.2	15.0	16.0
	3 A little	86.9	13.4	14.3
	4 Nothing	303.5	46.7	50.1
	-2 Do not know	4.8	0.7	.
	-3 Missing	6.3	1.0	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q75B_Knowledge of social services before move	1 A lot	117.7	18.1	19.3
	2 Some	105.3	16.2	17.3
	3 A little	90.6	14.0	14.9
	4 Nothing	294.9	45.4	48.5
	-2 Do not know	3.8	0.6	.
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q75C_Knowledge of health clinics before move	1 A lot	161.0	24.8	26.4
	2 Some	115.0	17.7	18.9
	3 A little	78.4	12.1	12.9
	4 Nothing	255.2	39.3	41.9
	-2 Do not know	2.5	0.4	.
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q75E_Knowledge of public transport before move	1 A lot	353.5	54.4	57.8
	2 Some	100.9	15.5	16.5
	3 A little	44.6	6.9	7.3
	4 Nothing	112.6	17.3	18.4
	-2 Do not know	1.8	0.3	.
	-3 Missing	5.3	0.8	.
	Not Applicable	30.7	4.7	.

Question	Response	Frequency	Percent	Valid Percent
Q76_ Before move, how much know about child care services	1 A lot	112.3	17.3	18.4
	2 Some	53.8	8.3	8.8
	3 A little	53.1	8.2	8.7
	4 Nothing	239.3	36.9	39.2
	5 No children	151.9	23.4	24.9
	-2 Do not know	1.8	0.3	.
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q77_ Want to know more about neighborhood	1 Yes	159.0	24.5	26.1
	2 No	449.3	69.2	73.9
	-2 Do not know	3.9	0.6	.
	-3 Missing	5.3	0.8	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q78_ What did you want to know (more about neighborhood) (code 1)	1 Neighborhood characteristics (safety , cleanliness, loitering)	67.2	10.4	43.5
	2 Social services, local community and governmental organizations	23.9	3.7	15.5
	3 Childcare, schools, activities and resources for youth	26.2	4.0	16.9
	4 Other	3.3	0.5	2.1
	5 Service and Amenity	12.7	2.0	8.2
	6 Available housing	1.8	0.3	1.1
	7 Neighbors	8.6	1.3	5.5
	8 Employment	7.7	1.2	5.0
	999 Uncodable	2.2	0.3	1.4
	Do not know	1.0	0.2	0.7
	-3 Missing	9.6	1.5	.
	Not Applicable	485.0	74.7	.

Question	Response	Frequency	Percent	Valid Percent
Q78_ What did you want to know (more about neighborhood) (code 2)	1 Neighborhood characteristics (safety , cleanliness, loitering)	8.7	1.3	14.6
	2 Social services, local community and governmental organizations	12.1	1.9	20.4
	3 Childcare, schools, activities and resources for youth	10.5	1.6	17.7
	4 Other	1.0	0.2	1.7

5 Service and Amenity	19.4	3.0	32.6
7 Neighbors	4.3	0.7	7.2
8 Employment	3.5	0.5	5.9
Not Applicable	589.7	90.8	.

Question	Response	Frequency	Percent	Valid Percent
Q78_What did you want to know (more about neighborhood) (code 3)	1 Neighborhood characteristics (safety , cleanliness, loitering)	2.2	0.3	15.1
	2 Social services, local community and governmental organizations	5.3	0.8	37.1
	3 Childcare, schools, activities and resources for youth	1.5	0.2	10.6
	5 Service and Amenity	5.3	0.8	37.1
	Not Applicable	634.9	97.8	.

Question	Response	Frequency	Percent	Valid Percent
Q79A_Bank available	1 Yes	498.0	76.7	80.5
	2 No	120.6	18.6	19.5
	-2 Do not know	30.6	4.7	.

Question	Response	Frequency	Percent	Valid Percent
Q79B_Currency exchange available	1 Yes	620.4	95.5	96.1
	2 No	25.1	3.9	3.9
	-2 Do not know	3.8	0.6	.

Question	Response	Frequency	Percent	Valid Percent
Q79C_Grocery store available	1 Yes	555.9	85.6	85.6
	2 No	93.3	14.4	14.4

Question	Response	Frequency	Percent	Valid Percent
Q79E_Library available	1 Yes	496.9	76.5	84.4
	2 No	92.0	14.2	15.6
	-2 Do not know	60.4	9.3	.

Question	Response	Frequency	Percent	Valid Percent
Q79F_Place for health care available	1 Yes	457.9	70.5	79.4
	2 No	118.5	18.3	20.6
	-2 Do not know	72.9	11.2	.

Question	Response	Frequency	Percent	Valid Percent
Q79G_Public aid office available	1 Yes	404.1	62.2	67.2
	2 No	197.4	30.4	32.8
	-2 Do not know	47.8	7.4	.

Question	Response	Frequency	Percent	Valid Percent
Q79H_Park available	1 Yes	539.8	83.1	86.7
	2 No	82.5	12.7	13.3
	-1 Refused	0.8	0.1	.
	-2 Do not know	26.2	4.0	.

Question	Response	Frequency	Percent	Valid Percent
Q80A_Do you use bank	1 Yes	129.7	20.0	26.1
	2 No	367.3	56.6	73.9
	-2 Do not know	1.0	0.2	.
	Not Applicable	151.3	23.3	.

Question	Response	Frequency	Percent	Valid Percent
Q80B_Do you use currency exchange	1 Yes	516.9	79.6	83.3
	2 No	103.4	15.9	16.7
	Not Applicable	28.9	4.5	.

Question	Response	Frequency	Percent	Valid Percent
Q80C_Do you use grocery store	1 Yes	501.0	77.2	90.3
	2 No	53.9	8.3	9.7
	-3 Missing	1.0	0.2	.
	Not Applicable	93.3	14.4	.

Question	Response	Frequency	Percent	Valid Percent
Q80E_Do you use library	1 Yes	374.0	57.6	75.4
	2 No	121.9	18.8	24.6
	-3 Missing	1.0	0.2	.
	Not Applicable	152.4	23.5	.

Question	Response	Frequency	Percent	Valid Percent
Q80F_Do you use place for health care	1 Yes	271.2	41.8	59.8
	2 No	182.4	28.1	40.2

	-3 Missing	4.3	0.7	.
	Not Applicable	191.4	29.5	.

Question	Response	Frequency	Percent	Valid Percent
Q80G_Do you use public aid office	1 Yes	309.0	47.6	76.8
	2 No	93.5	14.4	23.2
	-3 Missing	1.5	0.2	.
	Not Applicable	245.2	37.8	.

Question	Response	Frequency	Percent	Valid Percent
Q80H_Do you use park	1 Yes	388.5	59.8	72.1
	2 No	150.5	23.2	27.9
	-3 Missing	0.8	0.1	.
	Not Applicable	109.5	16.9	.

Question	Response	Frequency	Percent	Valid Percent
Q81_Difficulty with transportation	1 Yes	88.6	13.6	13.7
	2 No	560.0	86.2	86.3
	-2 Do not know	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_1_Work	1 Yes	20.3	3.1	22.8
	2 No	69.0	10.6	77.2
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_2_School	1 Yes	17.9	2.8	20.0
	2 No	71.4	11.0	80.0
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_3_Childcare	1 Yes	6.8	1.1	7.7
	2 No	82.5	12.7	92.3
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_4_Shopping areas	1 Yes	66.7	10.3	74.7

	2 No	22.6	3.5	25.3
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_5_Church or place of worship	1 Yes	30.7	4.7	34.4
	2 No	58.6	9.0	65.6
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_6_Friends or relatives	1 Yes	38.9	6.0	43.6
	2 No	50.4	7.8	56.4
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_7_Some other place, (specify) (have difficulty going to)	1 Yes	33.6	5.2	37.6
	2 No	55.8	8.6	62.4
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_OTHER (where have difficulty going to) (code 1)	7 Other	3.8	0.6	11.3
	8 Doctor	16.4	2.5	49.0
	9 Public Aid Office	3.6	0.5	10.6
	10 Look for work	2.8	0.4	8.3
	11 Laundromat	1.8	0.3	5.3
	12 Everywhere	3.2	0.5	9.5
	999 Uncodable	2.0	0.3	6.0
	Not Applicable	615.7	94.8	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_OTHER (where have difficulty going to) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q81B_OTHER (where have difficulty going to) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_1_Its too far away	1 Yes	38.6	5.9	43.2
	2 No	50.8	7.8	56.8
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_2_Dont have access to transportation	1 Yes	36.3	5.6	40.7
	2 No	53.0	8.2	59.3
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_3_Transportation is unreliable	1 Yes	25.8	4.0	28.8
	2 No	63.6	9.8	71.2
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_4_Transportation is expensive	1 Yes	48.3	7.4	54.0
	2 No	41.1	6.3	46.0
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_5_Some other reason, please specify	1 Yes	15.4	2.4	17.2
	2 No	74.0	11.4	82.8
	Not Applicable	560.0	86.2	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_Other difficulty work (code 1)	6 Health related reason	7.1	1.1	46.3
	7 Limited bus schedule	4.1	0.6	26.4
	8 R has a disability and it is not accessible	3.2	0.5	20.7
	9 Other	1.0	0.2	6.6
	Not Applicable	633.9	97.6	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_Other difficulty work (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q81C_Other difficulty work (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q82A_Belong to religious activities/org	1 Yes	338.6	52.2	52.2
	2 No	310.7	47.8	47.8

Question	Response	Frequency	Percent	Valid Percent
Q82B_Belong to watch program activities/organization	1 Yes	71.4	11.0	11.0
	2 No	574.7	88.5	89.0
	-2 Do not know	3.2	0.5	.

Question	Response	Frequency	Percent	Valid Percent
Q82C_Belong to block group activities/organization	1 Yes	90.8	14.0	14.1
	2 No	553.5	85.2	85.9
	-2 Do not know	5.0	0.8	.

Question	Response	Frequency	Percent	Valid Percent
Q82E_Belong to ward group activities/organization	1 Yes	33.3	5.1	5.1
	2 No	612.9	94.4	94.9
	-2 Do not know	3.2	0.5	.

Question	Response	Frequency	Percent	Valid Percent
Q82F_Belong to recreation center activities/organization	1 Yes	97.5	15.0	15.1
	2 No	548.2	84.4	84.9
	-2 Do not know	3.6	0.6	.

Question	Response	Frequency	Percent	Valid Percent
Q82G_Belong to Parent/Teacher activities/org	1 Yes	64.3	9.9	10.0
	2 No	577.8	89.0	90.0
	-2 Do not know	7.1	1.1	.

Question	Response	Frequency	Percent	Valid Percent
Q83A_Religious organization in neighborhood	1 Yes	133.4	20.5	39.6
	2 No	203.2	31.3	60.4
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	310.7	47.8	.

Question	Response	Frequency	Percent	Valid Percent
Q83B_Watch program organization in neighborhood	1 Yes	67.0	10.3	93.9
	2 No	4.3	0.7	6.1
	Not Applicable	577.9	89.0	.

Question	Response	Frequency	Percent	Valid Percent
Q83C_Block group organization in neighborhood	1 Yes	84.9	13.1	95.0
	2 No	4.4	0.7	5.0
	-3 Missing	1.5	0.2	.
	Not Applicable	558.5	86.0	.

Question	Response	Frequency	Percent	Valid Percent
Q83E_Ward group organization in neighborhood	1 Yes	26.1	4.0	78.6
	2 No	7.1	1.1	21.4
	Not Applicable	616.0	94.9	.

Question	Response	Frequency	Percent	Valid Percent
Q83F_Recreation center organization in neighborhood	1 Yes	82.6	12.7	85.3
	2 No	14.2	2.2	14.7
	-3 Missing	0.8	0.1	.
	Not Applicable	551.8	85.0	.

Question	Response	Frequency	Percent	Valid Percent
Q83G_Parent/Teacher organization in neighborhood	1 Yes	45.0	6.9	72.3
	2 No	17.3	2.7	27.7
	-3 Missing	2.1	0.3	.
	Not Applicable	585.0	90.1	.

Question	Response	Frequency	Percent	Valid Percent
Q84A_Spoke with local politician/ elected official about a problem in THIS neighborhood	1 Yes	71.2	11.0	11.0
	2 No	578.1	89.0	89.0

Question	Response	Frequency	Percent	Valid Percent
Q84B_Talked to someone causing a problem in THIS neighborhood	1 Yes	81.9	12.6	12.6
	2 No	566.4	87.2	87.4
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q84C_Attended a meeting about a problem/improvement in THIS neighborhood	1 Yes	156.4	24.1	24.2
	2 No	491.1	75.6	75.8
	-2 Do not know	0.8	0.1	.
	-3 Missing	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q84D_Talked to local religious leader/minister in THIS neighborhood	1 Yes	56.0	8.6	8.6
	2 No	593.3	91.4	91.4

Question	Response	Frequency	Percent	Valid Percent
Q84E_Gotten together with neighbors in THIS neighborhood	1 Yes	137.3	21.2	21.2
	2 No	510.9	78.7	78.8
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q85A_Spoke with local politician/ elected official about a problem in OLD neighborhood	1 Yes	91.2	14.0	19.7
	2 No	372.0	57.3	80.3
	-2 Do not know	0.8	0.1	.
	-3 Missing	0.8	0.1	.
	Not Applicable	184.5	28.4	.

Question	Response	Frequency	Percent	Valid Percent
Q85B_Talked to someone causing a problem in OLD neighborhood	1 Yes	110.7	17.0	23.9
	2 No	353.3	54.4	76.1
	-3 Missing	0.8	0.1	.
	Not Applicable	184.5	28.4	.

Question	Response	Frequency	Percent	Valid Percent
Q85C_Attended a meeting about a problem/improvement in OLD neighborhood	1 Yes	147.0	22.6	31.7
	2 No	317.0	48.8	68.3
	-3 Missing	0.8	0.1	.
	Not Applicable	184.5	28.4	.

Question	Response	Frequency	Percent	Valid Percent
Q85D_Talked to local religious leader/minister in OLD neighborhood	1 Yes	81.6	12.6	17.6
	2 No	382.4	58.9	82.4
	-3 Missing	0.8	0.1	.
	Not Applicable	184.5	28.4	.

Question	Response	Frequency	Percent	Valid Percent
Q85E_Gotten together with neighbors in OLD neighborhood	1 Yes	134.8	20.8	29.0
	2 No	329.2	50.7	71.0
	-3 Missing	0.8	0.1	.
	Not Applicable	184.5	28.4	.

Question	Response	Frequency	Percent	Valid Percent
Q86_Adults you recognize in this neighborhood	1 No adults	63.2	9.7	9.7
	2 A few adults	305.9	47.1	47.2
	3 Many adults	135.1	20.8	20.8
	4 A great many adults	144.4	22.2	22.3
	-1 Refused	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q87_Children you recognize in this neighborhood	1 No children	108.0	16.6	16.7
	2 A few children	241.8	37.2	37.3

3 Many children	122.4	18.9	18.9
4 A great many children	175.2	27.0	27.1
-1 Refused	0.8	0.1	.
-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q88_How easy to pick out outsiders	1 Very easy	219.2	33.8	34.7
	2 Somewhat easy	147.6	22.7	23.4
	3 Somewhat difficult	124.4	19.2	19.7
	4 Very difficult	140.0	21.6	22.2
	-1 Refused	0.8	0.1	.
	-2 Do not know	14.5	2.2	.
	-3 Missing	2.8	0.4	.

Question	Response	Frequency	Percent	Valid Percent
Q89A_How many relatives/in-laws live in this neighborhood	1 None	337.1	51.9	52.0
	2 1-2	192.3	29.6	29.7
	3 3-5	64.8	10.0	10.0
	4 6-9	19.4	3.0	3.0
	5 10+	34.6	5.3	5.3
	-3 Missing	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q89B_How many relatives/in-laws live outside this neighborhood	1 None	17.3	2.7	2.7
	2 1-2	39.1	6.0	6.0
	3 3-5	96.9	14.9	14.9
	4 6-9	54.6	8.4	8.4
	5 10+	440.6	67.9	67.9
	-2 Do not know	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q89C_How many friends live in this neighborhood	1 None	257.1	39.6	39.6
	2 1-2	184.7	28.5	28.5
	3 3-5	104.7	16.1	16.1
	4 6-9	24.1	3.7	3.7
	5 10+	78.7	12.1	12.1

Question	Response	Frequency	Percent	Valid Percent
Q89D_How many friends live outside this neighborhood	1 None	38.3	5.9	5.9
	2 1-2	76.1	11.7	11.7
	3 3-5	76.4	11.8	11.8
	4 6-9	54.2	8.3	8.4
	5 10+	403.4	62.1	62.2
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q90_Watched someone's child or had someone watch your child(ren)	1 Never	431.1	66.4	66.5
	2 Once	15.2	2.3	2.3
	3 A few times	114.6	17.6	17.7
	4 Once a month	14.2	2.2	2.2
	5 Once a week	20.3	3.1	3.1
	6 Almost everyday	53.1	8.2	8.2
	-1 Refused	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_1_Child: Family living in this neighborhood	1 Yes	68.8	10.6	31.7
	2 No	148.6	22.9	68.3
	Not Applicable	431.8	66.5	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_2_Child: Family living outside this neighborhood	1 Yes	109.1	16.8	50.2
	2 No	108.3	16.7	49.8
	Not Applicable	431.8	66.5	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_3_Child: Old friends living in this neighborhood	1 Yes	41.4	6.4	19.0
	2 No	176.1	27.1	81.0
	Not Applicable	431.8	66.5	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_4_Child: Old friends living outside this neighborhood	1 Yes	26.1	4.0	12.0
	2 No	191.3	29.5	88.0

	Not Applicable	431.8	66.5	.
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Question	Response	Frequency	Percent	Valid Percent
Q90B_5_Child: New friends living in this neighborhood	1 Yes	22.1	3.4	10.1
	2 No	195.4	30.1	89.9
	Not Applicable	431.8	66.5	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_6_Child: Someone else	1 Yes	6.7	1.0	3.1
	2 No	210.7	32.5	96.9
	Not Applicable	431.8	66.5	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_Child: Other specify (code 1)	6 Other	2.8	0.4	41.4
	7 Neighbor	3.9	0.6	58.6
	Not Applicable	642.6	99.0	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_Child: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q90B_Child: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q91_ Loaned or borrowed things	1 Never	493.1	75.9	75.9
	2 Once	27.0	4.2	4.2
	3 A few times	94.2	14.5	14.5
	4 Once a month	12.7	2.0	2.0
	5 Once a week	9.4	1.4	1.4
	6 Almost everyday	12.9	2.0	2.0

Question	Response	Frequency	Percent	Valid Percent
Q91B_1_Loan/Borrow: Family living in this neighborhood	1 Yes	40.2	6.2	25.7
	2 No	116.0	17.9	74.3
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q91B_2_Loan/Borrow: Family living outside this neighborhood	1 Yes	40.3	6.2	25.8
	2 No	115.9	17.9	74.2
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q91B_3_Loan/Borrow: Old friends living in this neighborhood	1 Yes	50.7	7.8	32.4
	2 No	105.5	16.3	67.6
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q91B_4_Loan/Borrow: Old friends living outside this neighborhood	1 Yes	27.8	4.3	17.8
	2 No	128.5	19.8	82.2
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q91B_5_Loan/Borrow: New friends living in this neighborhood	1 Yes	37.4	5.8	23.9
	2 No	118.8	18.3	76.1
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q91B_6_Loan/Borrow: Someone else	1 Yes	11.3	1.7	7.2
	2 No	145.0	22.3	92.8
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q91b_Loan/Borrow: other specify (code 1)	6 Other	4.5	0.7	40.1
	7 neighbor	6.7	1.0	59.9
	Not Applicable	638.0	98.3	.

Question	Response	Frequency	Percent	Valid Percent
Q91b_Loan/Borrow: other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q91b_Loan/Borrow: other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q92_Helped/been helped with chore/repairs	1 Never	397.8	61.3	61.3
	2 Once	37.1	5.7	5.7
	3 A few times	176.3	27.2	27.2
	4 Once a month	8.4	1.3	1.3
	5 Once a week	10.2	1.6	1.6
	6 Almost everyday	19.5	3.0	3.0

Question	Response	Frequency	Percent	Valid Percent
Q92B_1_Chore/Repair: Family living in this neighborhood	1 Yes	21.7	3.3	8.6
	2 No	229.8	35.4	91.4
	Not Applicable	397.8	61.3	.

Question	Response	Frequency	Percent	Valid Percent
Q92B_2_Chore/Repair: Family living outside this neighborhood	1 Yes	43.1	6.6	17.2
	2 No	208.4	32.1	82.8
	Not Applicable	397.8	61.3	.

Question	Response	Frequency	Percent	Valid Percent
Q92B_3_Chore/Repair: Old friends living in this neighborhood	1 Yes	30.6	4.7	12.2
	2 No	220.9	34.0	87.8
	Not Applicable	397.8	61.3	.

Question	Response	Frequency	Percent	Valid Percent
Q92B_4_Chore/Repair: Old friends living outside this neighborhood	1 Yes	22.8	3.5	9.1
	2 No	228.7	35.2	90.9

	Not Applicable	397.8	61.3	.
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Question	Response	Frequency	Percent	Valid Percent
Q92B_5_Chore/Repair: New friends living in this neighborhood	1 Yes	21.7	3.3	8.6
	2 No	229.8	35.4	91.4
	Not Applicable	397.8	61.3	.

Question	Response	Frequency	Percent	Valid Percent
Q92B_6_Chore/Repair: Someone else	1 Yes	144.2	22.2	57.3
	2 No	107.3	16.5	42.7
	Not Applicable	397.8	61.3	.

Question	Response	Frequency	Percent	Valid Percent
Q92b_Chore/Repair: other specify (code 1)	6 Other	131.2	20.2	91.6
	7 neighbor	2.8	0.4	1.9
	8 CHA	9.2	1.4	6.4
	-3 Missing	1.0	0.2	.
	Not Applicable	505.1	77.8	.

Question	Response	Frequency	Percent	Valid Percent
Q92b_Chore/Repair: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q92b_Chore/Repair: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q93_Dropped in for casual visit/ has someone dropped in	1 Never	188.7	29.1	29.1
	2 Once	21.9	3.4	3.4
	3 A few times	254.4	39.2	39.2
	4 Once a month	38.1	5.9	5.9
	5 Once a week	63.8	9.8	9.8
	6 Almost everyday	82.5	12.7	12.7

Question	Response	Frequency	Percent	Valid Percent
Q93B_1_Visit: Family living in this neighborhood	1 Yes	125.6	19.3	27.3
	2 No	334.2	51.5	72.7
	-3 Missing	0.8	0.1	.
	Not Applicable	188.7	29.1	.

Question	Response	Frequency	Percent	Valid Percent
Q93B_2_Visit: Family living outside this neighborhood	1 Yes	277.0	42.7	60.2
	2 No	182.9	28.2	39.8
	-3 Missing	0.8	0.1	.
	Not Applicable	188.7	29.1	.

Question	Response	Frequency	Percent	Valid Percent
Q93B_3_Visit: Old friends living in this neighborhood	1 Yes	126.3	19.5	27.5
	2 No	333.5	51.4	72.5
	-3 Missing	0.8	0.1	.
	Not Applicable	188.7	29.1	.

Question	Response	Frequency	Percent	Valid Percent
Q93B_4_Visit: Old friends living outside this neighborhood	1 Yes	221.5	34.1	48.2
	2 No	238.3	36.7	51.8
	-3 Missing	0.8	0.1	.
	Not Applicable	188.7	29.1	.

Question	Response	Frequency	Percent	Valid Percent
Q93B_5_Visit: New friends living in this neighborhood	1 Yes	51.5	7.9	11.2
	2 No	408.4	62.9	88.8
	-3 Missing	0.8	0.1	.
	Not Applicable	188.7	29.1	.

Question	Response	Frequency	Percent	Valid Percent
Q93B_6_Visit: Someone else	1 Yes	21.3	3.3	4.6
	2 No	438.6	67.5	95.4
	-3 Missing	0.8	0.1	.
	Not Applicable	188.7	29.1	.

Question	Response	Frequency	Percent	Valid Percent
Q93b_Visit: Other specify (code 1)	6 Other	8.5	1.3	40.0
	7 Neighbor	2.3	0.4	10.7
	8 CHA	7.1	1.1	33.1
	9 Church	3.4	0.5	16.1
	Not Applicable	628.0	96.7	.

Question	Response	Frequency	Percent	Valid Percent
Q93b_Visit: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q93b_Visit: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q94_Helped/been helped in emergency	1 Never	451.8	69.6	69.6
	2 Once	56.5	8.7	8.7
	3 A few times	126.3	19.4	19.4
	4 Once a month	7.6	1.2	1.2
	5 Once a week	2.8	0.4	0.4
	6 Almost everyday	4.3	0.7	0.7

Question	Response	Frequency	Percent	Valid Percent
Q94B_1_Emergency: Family living in this neighborhood	1 Yes	43.3	6.7	21.9
	2 No	154.2	23.8	78.1
	Not Applicable	451.8	69.6	.

Question	Response	Frequency	Percent	Valid Percent
Q94B_2_Emergency: Family living outside this neighborhood	1 Yes	70.0	10.8	35.4
	2 No	127.5	19.6	64.6
	Not Applicable	451.8	69.6	.

Question	Response	Frequency	Percent	Valid Percent
Q94B_3_Emergency: Old friends living in this neighborhood	1 Yes	51.1	7.9	25.8

	2 No	146.5	22.6	74.2
	Not Applicable	451.8	69.6	.

Question	Response	Frequency	Percent	Valid Percent
Q94B_4_Emergency: Old friends living outside this neighborhood	1 Yes	32.0	4.9	16.2
	2 No	165.5	25.5	83.8
	Not Applicable	451.8	69.6	.

Question	Response	Frequency	Percent	Valid Percent
Q94B_5_Emergency: New friends living in this neighborhood	1 Yes	26.3	4.0	13.3
	2 No	171.2	26.4	86.7
	Not Applicable	451.8	69.6	.

Question	Response	Frequency	Percent	Valid Percent
Q94B_6_Emergency: Someone else	1 Yes	48.7	7.5	24.7
	2 No	148.8	22.9	75.3
	Not Applicable	451.8	69.6	.

Question	Response	Frequency	Percent	Valid Percent
Q94b_Emergency: Other specify (code 1)	6 Other	39.5	6.1	81.2
	7 Neighbor	5.2	0.8	10.7
	8 CHA	0.8	0.1	1.6
	9 Church	3.2	0.5	6.5
	Not Applicable	600.6	92.5	.

Question	Response	Frequency	Percent	Valid Percent
Q94b_Emergency: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q94b_Emergency: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
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Q95_Given/gotten ride	1 Never	310.6	47.8	47.8
	2 Once	21.3	3.3	3.3
	3 A few times	202.3	31.2	31.2
	4 Once a month	28.7	4.4	4.4
	5 Once a week	41.3	6.4	6.4
	6 Almost everyday	45.0	6.9	6.9

Question	Response	Frequency	Percent	Valid Percent
Q95B_1_Ride: Family living in this neighborhood	1 Yes	83.5	12.9	24.7
	2 No	255.2	39.3	75.3
	Not Applicable	310.6	47.8	.

Question	Response	Frequency	Percent	Valid Percent
Q95B_2_Ride: Family living outside this neighborhood	1 Yes	163.4	25.2	48.2
	2 No	175.3	27.0	51.8
	Not Applicable	310.6	47.8	.

Question	Response	Frequency	Percent	Valid Percent
Q95B_3_Ride: Old friends living in this neighborhood	1 Yes	72.3	11.1	21.3
	2 No	266.4	41.0	78.7
	Not Applicable	310.6	47.8	.

Question	Response	Frequency	Percent	Valid Percent
Q95B_4_Ride: Old friends living outside this neighborhood	1 Yes	107.9	16.6	31.9
	2 No	230.8	35.5	68.1
	Not Applicable	310.6	47.8	.

Question	Response	Frequency	Percent	Valid Percent
Q95B_5_Ride: New friends living in this neighborhood	1 Yes	38.4	5.9	11.3
	2 No	300.3	46.3	88.7
	Not Applicable	310.6	47.8	.

Question	Response	Frequency	Percent	Valid Percent
Q95B_6_Ride: Someone else	1 Yes	25.7	4.0	7.6
	2 No	313.0	48.2	92.4
	Not Applicable	310.6	47.8	.

Question	Response	Frequency	Percent	Valid Percent
Q95b_Ride: Other specify (code 1)	6 Other	21.0	3.2	81.6
	7 Neighbor	2.5	0.4	9.9
	9 Church	2.2	0.3	8.5
	Not Applicable	623.6	96.0	.

Question	Response	Frequency	Percent	Valid Percent
Q95b_Ride: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q95b_Ride: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q96_Gotten/received helped with anything else	1 Never	607.3	93.5	93.7
	2 Once	11.7	1.8	1.8
	3 A few times	24.5	3.8	3.8
	4 Once a month	2.8	0.4	0.4
	5 Once a week	1.0	0.2	0.2
	6 Almost everyday	1.0	0.2	0.2
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q96B_What did you give/receive help with (code 1)	1 Repairs to house / housekeeping	5.2	0.8	12.7
	2 Furniture / HH goods	1.0	0.2	2.5
	3 Food	6.1	0.9	14.9
	4 Hair	1.0	0.2	2.5
	5 Transportation	7.6	1.2	18.6
	6 Paying bills	5.3	0.8	13.0
	8 someone to talk to	4.1	0.6	9.9
	9 job	0.8	0.1	1.9
	11 something else	9.9	1.5	24.1
	Not Applicable	608.3	93.7	.

Question	Response	Frequency	Percent	Valid Percent
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Q96B_What did you give/receive help with (code 2)	3 Food	1.0	0.2	15.3
	4 Hair	0.8	0.1	11.6
	5 Transportation	0.8	0.1	11.6
	6 Paying bills	0.8	0.1	11.6
	7 Clothes	0.8	0.1	11.6
	10 Babysitting	2.5	0.4	38.4
	Not Applicable	642.7	99.0	.

Question	Response	Frequency	Percent	Valid Percent
Q96B_What did you give/receive help with (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q96C_1_Help Else: Family living in this neighborhood	1 Yes	4.8	0.7	12.7
	2 No	33.1	5.1	87.3
	-3 Missing	3.0	0.5	.
	Not Applicable	608.3	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q96C_2_Help Else: Family living outside this neighborhood	1 Yes	9.1	1.4	24.1
	2 No	28.8	4.4	75.9
	-3 Missing	3.0	0.5	.
	Not Applicable	608.3	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q96C_3_Help Else: Old friends living in this neighborhood	1 Yes	9.6	1.5	25.4
	2 No	28.3	4.4	74.6
	-3 Missing	3.0	0.5	.
	Not Applicable	608.3	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q96C_4_Help Else: Old friends living outside this neighborhood	1 Yes	6.3	1.0	16.7
	2 No	31.6	4.9	83.3
	-3 Missing	3.0	0.5	.
	Not Applicable	608.3	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q96C_5_Help Else: New friends living in this neighborhood	1 Yes	6.7	1.0	17.8
	2 No	31.2	4.8	82.2
	-3 Missing	3.0	0.5	.
	Not Applicable	608.3	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q96C_6_Help Else: Someone else	1 Yes	12.9	2.0	34.1
	2 No	25.0	3.8	65.9
	-3 Missing	3.0	0.5	.
	Not Applicable	608.3	93.7	.

Question	Response	Frequency	Percent	Valid Percent
Q96c_Help Else: other specify (code 1)	6 Other	8.6	1.3	66.7
	7 Neighbor	1.0	0.2	7.8
	9 Church	3.3	0.5	25.5
	Not Applicable	636.4	98.0	.

Question	Response	Frequency	Percent	Valid Percent
Q96c_Help Else: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q96c_Help Else: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q97_Asked/given advice about this neighborhood	1 Never	451.5	69.5	69.6
	2 Once	39.7	6.1	6.1
	3 A few times	117.9	18.2	18.2
	4 Once a month	1.5	0.2	0.2
	5 Once a week	9.9	1.5	1.5
	6 Almost everyday	28.0	4.3	4.3
	-3 Missing	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q97B_1_Neighbor: Family living in this neighborhood	1 Yes	21.2	3.3	10.8
	2 No	175.8	27.1	89.2
	-3 Missing	0.8	0.1	.
	Not Applicable	451.5	69.5	.

Question	Response	Frequency	Percent	Valid Percent
Q97B_2_Neighbor: Family living outside this neighborhood	1 Yes	45.7	7.0	23.2
	2 No	151.3	23.3	76.8
	-3 Missing	0.8	0.1	.
	Not Applicable	451.5	69.5	.

Question	Response	Frequency	Percent	Valid Percent
Q97B_3_Neighbor: Old friends living in this neighborhood	1 Yes	56.7	8.7	28.8
	2 No	140.3	21.6	71.2
	-3 Missing	0.8	0.1	.
	Not Applicable	451.5	69.5	.

Question	Response	Frequency	Percent	Valid Percent
Q97B_4_Neighbor: Old friends living outside this neighborhood	1 Yes	56.2	8.7	28.5
	2 No	140.8	21.7	71.5
	-3 Missing	0.8	0.1	.
	Not Applicable	451.5	69.5	.

Question	Response	Frequency	Percent	Valid Percent
Q97B_5_Neighbor: New friends living in this neighborhood	1 Yes	48.6	7.5	24.7
	2 No	148.4	22.9	75.3
	-3 Missing	0.8	0.1	.
	Not Applicable	451.5	69.5	.

Question	Response	Frequency	Percent	Valid Percent
Q97B_6_Neighbor: Someone else	1 Yes	52.9	8.2	26.9
	2 No	144.1	22.2	73.1
	-3 Missing	0.8	0.1	.
	Not Applicable	451.5	69.5	.

Question	Response	Frequency	Percent	Valid Percent
Q97b_Neighbor: other specify (code 1)	6 Other	29.6	4.6	56.0
	7 neighbor	19.4	3.0	36.6
	8 CHA	3.9	0.6	7.5
	Not Applicable	596.4	91.8	.

Question	Response	Frequency	Percent	Valid Percent
Q97b_Neighbor: other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q97b_Neigh: other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q98_Asked/given advice about activities + resources for kids	1 Never	493.1	75.9	75.9
	2 Once	21.2	3.3	3.3
	3 A few times	101.6	15.6	15.6
	4 Once a month	7.1	1.1	1.1
	5 Once a week	6.7	1.0	1.0
	6 Almost everyday	19.7	3.0	3.0

Question	Response	Frequency	Percent	Valid Percent
Q98B_1_Kids: Family living in this neighborhood	1 Yes	29.2	4.5	19.0
	2 No	125.0	19.2	81.0
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q98B_2_Kids: Family living outside this neighborhood	1 Yes	23.6	3.6	15.3
	2 No	130.6	20.1	84.7
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q98B_3_Kids: Old friends living in this neighborhood	1 Yes	43.2	6.7	28.0
	2 No	111.0	17.1	72.0
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q98B_4_Kids: Old friends living outside this neighborhood	1 Yes	27.6	4.2	17.9
	2 No	126.6	19.5	82.1
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q98B_5_Kids: New friends living in this neighborhood	1 Yes	47.5	7.3	30.8
	2 No	106.7	16.4	69.2
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q98B_6_Kids: Someone else	1 Yes	46.6	7.2	30.2
	2 No	107.6	16.6	69.8
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	493.1	75.9	.

Question	Response	Frequency	Percent	Valid Percent
Q98b_Kids: Other specify (code 1)	6 Other	17.6	2.7	37.8
	7 Neighbor	15.2	2.3	32.7
	8 CHA	13.8	2.1	29.5
	Not Applicable	602.7	92.8	.

Question	Response	Frequency	Percent	Valid Percent
Q98b_Kids: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q98b_Kids: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q99_Asked/given advice about rules in neighborhood	1 Never	549.7	84.7	84.7
	2 Once	22.4	3.5	3.5
	3 A few times	56.9	8.8	8.8
	4 Once a month	5.8	0.9	0.9
	5 Once a week	3.6	0.5	0.5
	6 Almost everyday	10.9	1.7	1.7

Question	Response	Frequency	Percent	Valid Percent
Q99B_1_Rules: Family living in this neighborhood	1 Yes	15.6	2.4	15.7
	2 No	84.0	12.9	84.3
	Not Applicable	549.7	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q99B_2_Rules: Family living outside this neighborhood	1 Yes	5.3	0.8	5.3
	2 No	94.3	14.5	94.7
	Not Applicable	549.7	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q99B_3_Rules: Old friends living in this neighborhood	1 Yes	27.1	4.2	27.2
	2 No	72.5	11.2	72.8
	Not Applicable	549.7	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q99B_4_Rules: Old friends living outside this neighborhood	1 Yes	15.2	2.3	15.3
	2 No	84.4	13.0	84.7
	Not Applicable	549.7	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q99B_5_Rules: New friends living in this neighborhood	1 Yes	25.5	3.9	25.6

	2 No	74.1	11.4	74.4
	Not Applicable	549.7	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q99B_6_Rules: Someone else	1 Yes	33.6	5.2	33.8
	2 No	66.0	10.2	66.2
	Not Applicable	549.7	84.7	.

Question	Response	Frequency	Percent	Valid Percent
Q99b_Rules: Other specify (code 1)	6 Other	18.7	2.9	55.7
	7 Neighbor	11.9	1.8	35.3
	8 CHA	3.0	0.5	9.0
	Not Applicable	615.7	94.8	.

Question	Response	Frequency	Percent	Valid Percent
Q99b_Rules: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q99b_Rules: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q100_Asked/given advice about amenities in neighborhood	1 Never	524.7	80.8	80.8
	2 Once	14.2	2.2	2.2
	3 A few times	91.1	14.0	14.0
	4 Once a month	6.0	0.9	0.9
	5 Once a week	5.1	0.8	0.8
	6 Almost everyday	8.3	1.3	1.3

Question	Response	Frequency	Percent	Valid Percent
Q100B_1_Amenities: Family living in this neighborhood	1 Yes	20.7	3.2	16.6
	2 No	103.9	16.0	83.4
	Not Applicable	524.7	80.8	.

Question	Response	Frequency	Percent	Valid Percent
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Q100B_2_Amenities: Family living outside this neighborhood	1 Yes	21.7	3.3	17.4
	2 No	102.9	15.8	82.6
	Not Applicable	524.7	80.8	.

Question	Response	Frequency	Percent	Valid Percent
Q100B_3_Amenities: Old friends living in this neighborhood	1 Yes	38.8	6.0	31.1
	2 No	85.8	13.2	68.9
	Not Applicable	524.7	80.8	.

Question	Response	Frequency	Percent	Valid Percent
Q100B_4_Amenities: Old friends living outside this neighborhood	1 Yes	27.4	4.2	22.0
	2 No	97.2	15.0	78.0
	Not Applicable	524.7	80.8	.

Question	Response	Frequency	Percent	Valid Percent
Q100B_5_Amenities: New friends living in this neighborhood	1 Yes	41.2	6.3	33.1
	2 No	83.4	12.8	66.9
	Not Applicable	524.7	80.8	.

Question	Response	Frequency	Percent	Valid Percent
Q100B_6_Amenities: Someone else	1 Yes	29.4	4.5	23.6
	2 No	95.2	14.7	76.4
	Not Applicable	524.7	80.8	.

Question	Response	Frequency	Percent	Valid Percent
Q100b_Amenities: Other specify (code 1)	6 Other	16.7	2.6	56.8
	7 Neighbor	8.9	1.4	30.2
	8 CHA	3.8	0.6	13.0
	Not Applicable	619.9	95.5	.

Question	Response	Frequency	Percent	Valid Percent
Q100b_Amenities: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q100b_Amenities: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q101_Asked/given advice about local services	1 Never	527.1	81.2	81.2
	2 Once	24.6	3.8	3.8
	3 A few times	83.1	12.8	12.8
	4 Once a month	5.3	0.8	0.8
	5 Once a week	4.1	0.6	0.6
	6 Almost everyday	5.1	0.8	0.8

Question	Response	Frequency	Percent	Valid Percent
Q101B_1_Services: Family living in this neighborhood	1 Yes	19.7	3.0	16.1
	2 No	102.4	15.8	83.9
	Not Applicable	527.1	81.2	.

Question	Response	Frequency	Percent	Valid Percent
Q101B_2_Services: Family living outside this neighborhood	1 Yes	22.5	3.5	18.4
	2 No	99.7	15.4	81.6
	Not Applicable	527.1	81.2	.

Question	Response	Frequency	Percent	Valid Percent
Q101B_3_Services: Old friends living in this neighborhood	1 Yes	39.8	6.1	32.6
	2 No	82.3	12.7	67.4
	Not Applicable	527.1	81.2	.

Question	Response	Frequency	Percent	Valid Percent
Q101B_4_Services: Old friends living outside this neighborhood	1 Yes	25.8	4.0	21.1
	2 No	96.4	14.8	78.9
	Not Applicable	527.1	81.2	.

Question	Response	Frequency	Percent	Valid Percent
Q101B_5_Services: New friends living in this neighborhood	1 Yes	30.6	4.7	25.0
	2 No	91.6	14.1	75.0
	Not Applicable	527.1	81.2	.

Question	Response	Frequency	Percent	Valid Percent
Q101B_6_Services: Someone else	1 Yes	30.9	4.8	25.3
	2 No	91.3	14.1	74.7
	Not Applicable	527.1	81.2	.

Question	Response	Frequency	Percent	Valid Percent
Q101b_Services: Other specify (code 1)	6 Other	9.4	1.5	30.6
	7 neighbor	6.9	1.1	22.2
	8 CHA	14.6	2.2	47.3
	Not Applicable	618.4	95.2	.

Question	Response	Frequency	Percent	Valid Percent
Q101b_Services: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q101b_Services: other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102_Asked/given advice about neighborhood safety issues	1 Never	499.9	77.0	77.0
	2 Once	22.9	3.5	3.5
	3 A few times	91.8	14.1	14.1
	4 Once a month	6.9	1.1	1.1
	5 Once a week	7.4	1.1	1.1
	6 Almost everyday	20.5	3.2	3.2

Question	Response	Frequency	Percent	Valid Percent
Q102B_1_Safety: Family living in this neighborhood	1 Yes	29.0	4.5	19.4

	2 No	120.4	18.5	80.6
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102B_2_Safety: Family living outside this neighborhood	1 Yes	31.0	4.8	20.8
	2 No	118.4	18.2	79.2
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102B_3_Safety: Old friends living in this neighborhood	1 Yes	48.5	7.5	32.4
	2 No	100.9	15.5	67.6
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102B_4_Safety: Old friends living outside this neighborhood	1 Yes	29.9	4.6	20.0
	2 No	119.5	18.4	80.0
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102B_5_Safety: New friends living in this neighborhood	1 Yes	42.9	6.6	28.7
	2 No	106.5	16.4	71.3
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102B_6_Safety: Someone else	1 Yes	48.0	7.4	32.2
	2 No	101.3	15.6	67.8
	Not Applicable	499.9	77.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102b_Safety: Other specify (code 1)	6 Other	31.4	4.8	65.3
	7 Neighbor	13.9	2.1	28.9
	8 CHA	1.8	0.3	3.7
	9 Church	1.0	0.2	2.1
	Not Applicable	601.2	92.6	.

Question	Response	Frequency	Percent	Valid Percent
Q102b_Safety: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q102b_Safety: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103_Asked/given advice about apartment	1 Never	513.2	79.0	79.0
	2 Once	31.1	4.8	4.8
	3 A few times	76.7	11.8	11.8
	4 Once a month	7.9	1.2	1.2
	5 Once a week	4.8	0.7	0.7
	6 Almost everyday	15.7	2.4	2.4

Question	Response	Frequency	Percent	Valid Percent
Q103B_1_Apartment: Family living in this neighborhood	1 Yes	14.4	2.2	10.6
	2 No	121.7	18.7	89.4
	Not Applicable	513.2	79.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103B_2_Apartment: Family living outside this neighborhood	1 Yes	32.3	5.0	23.7
	2 No	103.8	16.0	76.3
	Not Applicable	513.2	79.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103B_3_Apartment: Old friends living in this neighborhood	1 Yes	31.4	4.8	23.1
	2 No	104.7	16.1	76.9
	Not Applicable	513.2	79.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103B_4_Apt: Old friends living outside this neighborhood	1 Yes	30.7	4.7	22.6
	2 No	105.4	16.2	77.4
	Not Applicable	513.2	79.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103B_5_Apartment: New friends living in this neighborhood	1 Yes	24.8	3.8	18.2
	2 No	111.4	17.2	81.8
	Not Applicable	513.2	79.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103B_6_Apartment: Someone else	1 Yes	50.4	7.8	37.1
	2 No	85.7	13.2	62.9
	Not Applicable	513.2	79.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103b_Apartment: Other specify (code 1)	6 Other	40.6	6.2	80.4
	7 Neighbor	0.8	0.1	1.5
	8 CHA	8.4	1.3	16.6
	9 Church	0.8	0.1	1.5
	Not Applicable	598.9	92.2	.

Question	Response	Frequency	Percent	Valid Percent
Q103b_Apartment: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q103b_Apartment: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q104_Asked/given advice about anything else	1 Never	609.6	93.9	94.3
	2 Once	7.2	1.1	1.1
	3 A few times	23.6	3.6	3.6
	4 Once a month	1.0	0.2	0.2
	5 Once a week	1.0	0.2	0.2
	6 Almost everyday	4.1	0.6	0.6
	-3 Missing	2.8	0.4	.

Question	Response	Frequency	Percent	Valid Percent
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Q104b_What advice did you ask/ give about (code 1)	1 Housing and related issues	12.1	1.9	32.8
	2 Schools	3.8	0.6	10.3
	3 Parenting	2.0	0.3	5.5
	4 Safety	4.4	0.7	12.0
	5 How to get HH goods / appliances / furniture	4.1	0.6	11.0
	6 Interpersonal / family issues	4.9	0.8	13.2
	7 Birds and bees / being drug free	0.8	0.1	2.1
	8 Jobs	1.0	0.2	2.7
	9 Characteristics of neighborhood	2.3	0.4	6.2
	10 Something else	0.8	0.1	2.1
	999 Uncodable	0.8	0.1	2.1
	-3 Missing	2.8	0.4	.
	Not Applicable	609.6	93.9	.

Question	Response	Frequency	Percent	Valid Percent
Q104b_What advice did you ask/ give about (code 2)	4 Safety	0.8	0.1	26.7
	10 Something else	2.1	0.3	73.3
	Not Applicable	646.4	99.6	.

Question	Response	Frequency	Percent	Valid Percent
Q104b_What advice did you ask/ give about (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q104C_1_Advice Else: Family living in this neighborhood	1 Yes	3.9	0.6	10.6
	2 No	32.8	5.1	89.4
	-3 Missing	3.0	0.5	.
	Not Applicable	609.6	93.9	.

Question	Response	Frequency	Percent	Valid Percent
Q104C_2_Advice Else: Family living outside this neighborhood	1 Yes	1.8	0.3	4.8
	2 No	34.9	5.4	95.2
	-3 Missing	3.0	0.5	.
	Not Applicable	609.6	93.9	.

Question	Response	Frequency	Percent	Valid Percent
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Q104C_3_Advice Else: Old friends living in this neighborhood	1 Yes	7.1	1.1	19.4
	2 No	29.6	4.6	80.6
	-3 Missing	3.0	0.5	.
	Not Applicable	609.6	93.9	.

Question	Response	Frequency	Percent	Valid Percent
Q104C_4_Advice Else: Old friends living outside this neighborhood	1 Yes	5.6	0.9	15.2
	2 No	31.1	4.8	84.8
	-3 Missing	3.0	0.5	.
	Not Applicable	609.6	93.9	.

Question	Response	Frequency	Percent	Valid Percent
Q104C_5_Advice Else: New friends living in this neighborhood	1 Yes	6.7	1.0	18.2
	2 No	30.0	4.6	81.8
	-3 Missing	3.0	0.5	.
	Not Applicable	609.6	93.9	.

Question	Response	Frequency	Percent	Valid Percent
Q104C_6_Advice Else: Someone else	1 Yes	17.0	2.6	46.4
	2 No	19.7	3.0	53.6
	-3 Missing	3.0	0.5	.
	Not Applicable	609.6	93.9	.

Question	Response	Frequency	Percent	Valid Percent
Q104c_Advice Else: Other specify (code 1)	6 Other	11.4	1.8	67.2
	7 Neighbor	3.6	0.5	20.9
	8 CHA	2.0	0.3	11.9
	Not Applicable	632.3	97.4	.

Question	Response	Frequency	Percent	Valid Percent
Q104c_Advice Else: Other specify (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q104c_Advice Else: Other specify (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q105a_How much problem drinking in public	1 Big problem	130.0	20.0	20.8
	2 Somewhat of a problem	145.9	22.5	23.3
	3 No problem	350.1	53.9	55.9
	-2 Do not know	23.4	3.6	.

Question	Response	Frequency	Percent	Valid Percent
Q105b_How much problem selling or using drugs	1 Big problem	221.6	34.1	36.0
	2 Somewhat of a problem	119.6	18.4	19.5
	3 No problem	273.6	42.1	44.5
	-2 Do not know	33.4	5.1	.
	-3 Missing	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q105c_How much problem teenagers disturbance	1 Big problem	151.3	23.3	23.6
	2 Somewhat of a problem	136.4	21.0	21.3
	3 No problem	354.0	54.5	55.2
	-2 Do not know	7.6	1.2	.

Question	Response	Frequency	Percent	Valid Percent
Q105d_How much problem Litter	1 Big problem	161.7	24.9	24.9
	2 Somewhat of a problem	139.8	21.5	21.6
	3 No problem	347.0	53.4	53.5
	-2 Do not know	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q105e_How much problem Graffiti	1 Big problem	69.1	10.6	10.7
	2 Somewhat of a problem	75.2	11.6	11.7
	3 No problem	498.8	76.8	77.6
	-2 Do not know	6.1	0.9	.

Question	Response	Frequency	Percent	Valid Percent
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Q105f_How much problem Vacant housing	1 Big problem	101.6	15.6	15.9
	2 Somewhat of a problem	86.7	13.4	13.6
	3 No problem	450.2	69.3	70.5
	-2 Do not know	7.6	1.2	.
	-3 Missing	3.2	0.5	.

Question	Response	Frequency	Percent	Valid Percent
Q106_Neighborhood better or worse compared to original neigh	1 Better	277.3	42.7	60.1
	2 Worse	54.0	8.3	11.7
	3 About the same	130.2	20.1	28.2
	-2 Do not know	1.5	0.2	.
	-3 Missing	1.8	0.3	.
	Not Applicable	184.5	28.4	.

Question	Response	Frequency	Percent	Valid Percent
Q107_How often go back to original CHA neighborhood	1 Everyday	25.6	3.9	5.5
	2 At least once a week	38.4	5.9	8.3
	3 At least once a month	82.5	12.7	17.8
	4 At least once a year	63.0	9.7	13.6
	5 Never	253.5	39.0	54.8
	-3 Missing	1.8	0.3	.
	Not Applicable	184.5	28.4	.

Question	Response	Frequency	Percent	Valid Percent
Q108_1_To see friends and family	1 Yes	142.9	22.0	68.2
	2 No	66.6	10.3	31.8
	-3 Missing	1.8	0.3	.
	Not Applicable	438.0	67.5	.

Question	Response	Frequency	Percent	Valid Percent
Q108_2_To go to church or any other religious organization	1 Yes	11.7	1.8	5.6
	2 No	197.7	30.5	94.4
	-3 Missing	1.8	0.3	.
	Not Applicable	438.0	67.5	.

Question	Response	Frequency	Percent	Valid Percent
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Q108_3_To shop	1 Yes	40.4	6.2	19.3
	2 No	169.0	26.0	80.7
	-3 Missing	1.8	0.3	.
	Not Applicable	438.0	67.5	.

Question	Response	Frequency	Percent	Valid Percent
Q108_4_For support services	1 Yes	21.9	3.4	10.5
	2 No	187.5	28.9	89.5
	-3 Missing	1.8	0.3	.
	Not Applicable	438.0	67.5	.

Question	Response	Frequency	Percent	Valid Percent
Q108_5_To take kids to school	1 Yes	17.5	2.7	8.4
	2 No	192.0	29.6	91.6
	-3 Missing	1.8	0.3	.
	Not Applicable	438.0	67.5	.

Question	Response	Frequency	Percent	Valid Percent
Q108_6_To have someone watch your kids	1 Yes	2.5	0.4	1.2
	2 No	206.9	31.9	98.8
	-3 Missing	1.8	0.3	.
	Not Applicable	438.0	67.5	.

Question	Response	Frequency	Percent	Valid Percent
Q108_7_Some other reason (specify)	1 Yes	52.0	8.0	24.8
	2 No	157.5	24.3	75.2
	-3 Missing	1.8	0.3	.
	Not Applicable	438.0	67.5	.

Question	Response	Frequency	Percent	Valid Percent
Q108_Other reason (go back to original neigh for) (code 1)	7 Other	9.5	1.5	18.6
	8 Work	9.9	1.5	19.3
	9 To see old neighborhood / to see new construction	20.2	3.1	39.4
	10 To go to doctor	8.6	1.3	16.8
	11 Pick up mail / to check on belongings	3.0	0.5	5.9
	-3 Missing	0.8	0.1	.
Not Applicable	597.3	92.0	.	

Question	Response	Frequency	Percent	Valid Percent
Q108_Other reason (go back to original neighborhood for) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q108_Other reason (go back to original neighborhood for) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q109_Main thing like best about living outside CHA	1 Closer to family and friends	40.9	6.3	10.5
	2 Children can go to a better school	11.2	1.7	2.9
	4 Better access to jobs	2.5	0.4	0.7
	5 Good transportation	24.4	3.8	6.2
	6 Safer neighborhood	105.7	16.3	27.1
	7 Better access to social services	6.9	1.1	1.8
	8 Shopping	6.3	1.0	1.6
	9 Nicer apartment	104.6	16.1	26.8
	10 Something else	57.8	8.9	14.8
	11 Do not like anything	29.6	4.6	7.6
	-2 Do not know	2.8	0.4	.
	-3 Missing	5.9	0.9	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q109_Other (thing like best about living outside CHA) (code 1)	10 Other	18.9	2.9	33.2
	13 Privacy	3.8	0.6	6.7
	14 Quieter	2.5	0.4	4.4
	15 No elevator / no stairs to climb	9.5	1.5	16.6
	16 Less crowded	14.0	2.2	24.5
	17 Freedom / independence	1.8	0.3	3.1
	18 No rodents / no bugs / cleaner	4.6	0.7	8.0
	999 Uncodable	2.0	0.3	3.6
	-3 Missing	0.8	0.1	.
	Not Applicable	591.5	91.1	.

Question	Response	Frequency	Percent	Valid Percent
Q109_Other (thing like best about living outside CHA) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q109_Other (thing like best about living outside CHA) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q110_Why is it a nicer apartment (code 1)	1 Bigger apartment, more space available	60.3	9.3	58.2
	2 Living in house and not an apartment	5.6	0.9	5.4
	3 Better repairs	2.0	0.3	2.0
	5 Other	1.8	0.3	1.7
	6 New or newer/Clean apartment	6.8	1.0	6.6
	7 No rodents; no bugs	3.6	0.5	3.4
	8 Safer/Better building or neighborhood	4.1	0.6	3.9
	9 Hardwood floors	2.0	0.3	2.0
	10 Convenient to amenities	3.6	0.6	3.5
	12 Better amenities in apartment unit or building/house	7.2	1.1	6.9
	13 Do not know have to live in a high rise, Do not know have to live on a higher floor	5.6	0.9	5.4
	999 Uncodable	1.0	0.2	1.0
	-3 Missing	1.0	0.2	.
	Not Applicable	544.7	83.9	.

Question	Response	Frequency	Percent	Valid Percent
Q110_Why is it a nicer apartment (code 2)	1 Bigger apartment, more space available	7.9	1.2	16.8
	2 Living in house and not an apartment	1.0	0.2	2.1
	3 Better repairs	2.0	0.3	4.3
	4 Have a yard	5.5	0.8	11.6
	5 Other	5.6	0.9	11.8
	6 New or newer/Clean apartment	5.1	0.8	10.7
	7 No rodents; no bugs	0.8	0.1	1.6
	8 Safer/Better building or neighborhood	0.8	0.1	1.6
	9 Hardwood floors	3.3	0.5	7.0
	10 Convenient to amenities	2.1	0.3	4.4
	11 Quieter	1.8	0.3	3.8
	12 Better amenities in apartment unit or building/house	5.1	0.8	10.7
	13 Do not know have to live in a high rise, do not know have to live on a higher floor	6.4	1.0	13.6
	Not Applicable	602.0	92.7	.

Question	Response	Frequency	Percent	Valid Percent
Q110_Why is it a nicer apartment (code 3)	1 Bigger apartment, more space available	2.0	0.3	25.0

4 Have a yard	2.5	0.4	31.3
6 New or newer/Clean apartment	1.8	0.3	21.9
8 Safer/Better building or neighborhood	1.8	0.3	21.9
Not Applicable	641.2	98.8	.

Question	Response	Frequency	Percent	Valid Percent
Q111_1_Leaving friends and family	1 Yes	47.3	7.3	12.1
	2 No	344.8	53.1	87.9
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_2_Children going to a new school	1 Yes	32.6	5.0	8.3
	2 No	359.4	55.4	91.7
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_3_Children changing or losing childcare	1 Yes	1.0	0.2	0.3
	2 No	391.0	60.2	99.7
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_4_Being far away from my job	1 Yes	9.2	1.4	2.3
	2 No	382.8	59.0	97.7
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_5_Being far from transportation	1 Yes	17.1	2.6	4.4
	2 No	374.9	57.7	95.6
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
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Q111_6_Discrimination	1 Yes	12.8	2.0	3.3
	2 No	379.2	58.4	96.7
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_7_Safety/violence in neighborhood	1 Yes	46.6	7.2	11.9
	2 No	345.5	53.2	88.1
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_8_Financial hardships	1 Yes	40.0	6.2	10.2
	2 No	352.0	54.2	89.8
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_9_Health or personal problems	1 Yes	23.3	3.6	5.9
	2 No	368.8	56.8	94.1
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_10_Not having access to services you need	1 Yes	24.7	3.8	6.3
	2 No	367.3	56.6	93.7
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_11_Not knowing area/ unfamiliar/unease	1 Yes	44.1	6.8	11.3
	2 No	347.9	53.6	88.7
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_12_Using LINK card	1 Yes	5.4	0.8	1.4

	2 No	386.6	59.5	98.6
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_13_Accessing TANF office	1 Yes	6.9	1.1	1.7
	2 No	385.2	59.3	98.3
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_14_Loss of resource for emergency cash assistance	1 Yes	13.4	2.1	3.4
	2 No	378.6	58.3	96.6
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_15_Too far from old neighborhood	1 Yes	17.2	2.7	4.4
	2 No	374.8	57.7	95.6
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_16_Some other problem (specify)	1 Yes	27.0	4.2	6.9
	2 No	365.1	56.2	93.1
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_17_No problems	1 Yes	220.0	33.9	56.1
	2 No	172.0	26.5	43.9
	-3 Missing	6.7	1.0	.
	Not Applicable	250.6	38.6	.

Question	Response	Frequency	Percent	Valid Percent
Q111_Other problems living outside CHA (code 1)	-3 Missing	27.0	4.2	.

	Not Applicable	622.3	95.8	.
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Question	Response	Frequency	Percent	Valid Percent
Q112_General state of health	1 Excellent	121.1	18.7	18.7
	2 Very good	117.8	18.1	18.1
	3 Good	163.6	25.2	25.2
	4 Fair	198.9	30.6	30.6
	5 Poor	47.9	7.4	7.4

Question	Response	Frequency	Percent	Valid Percent
Q113_Health compared to one year ago	1 Much better	140.7	21.7	21.7
	2 About the same	409.6	63.1	63.3
	3 Much worse	97.0	14.9	15.0
	-3 Missing	2.0	0.3	.

Question	Response	Frequency	Percent	Valid Percent
Q114_How often nervous, tense, or on edge	1 Very often	88.0	13.5	13.6
	2 Fairly often	57.4	8.8	8.8
	3 Occasionally	226.6	34.9	35.0
	4 Hardly ever	276.3	42.6	42.6
	-3 Missing	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q115_How often sad and blue	1 Very often	57.3	8.8	8.8
	2 Fairly often	65.7	10.1	10.1
	3 Occasionally	213.3	32.8	32.9
	4 Hardly ever	312.0	48.1	48.1
	-3 Missing	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q116_Does health limit moderate activities, such as moving a table, pushing a vacuum cleaner, bowling, or playing golf	1 Yes you are limited a lot	80.8	12.4	12.4
	2 Yes you are limited a little	133.6	20.6	20.6
	3 No you are not limited at all	434.9	67.0	67.0

Question	Response	Frequency	Percent	Valid Percent
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Q117_Does health limit climbing several flights of stairs	1 Yes you are limited a lot	126.3	19.5	19.5
	2 Yes you are limited a little	123.9	19.1	19.1
	3 No you are not limited at all	399.1	61.5	61.5

Question	Response	Frequency	Percent	Valid Percent
Q118_Physical health: You accomplished less than you would like	1 All of the time	264.7	40.8	40.8
	2 Most of the time	129.5	19.9	19.9
	3 Some of the time	152.4	23.5	23.5
	4 A little of the time	64.5	9.9	9.9
	5 None of the time	38.2	5.9	5.9

Question	Response	Frequency	Percent	Valid Percent
Q119_Physical health: You were limited in the kind of work or other activities you could do	1 All of the time	312.6	48.1	48.3
	2 Most of the time	94.2	14.5	14.5
	3 Some of the time	150.6	23.2	23.3
	4 A little of the time	53.8	8.3	8.3
	5 None of the time	36.4	5.6	5.6
	-3 Missing	1.8	0.3	.

Question	Response	Frequency	Percent	Valid Percent
Q120_Emotional issue: You accomplished less than you would like	1 All of the time	317.1	48.8	48.8
	2 Most of the time	107.8	16.6	16.6
	3 Some of the time	157.8	24.3	24.3
	4 A little of the time	41.3	6.4	6.4
	5 None of the time	25.3	3.9	3.9

Question	Response	Frequency	Percent	Valid Percent
Q121_Emotional issue: You did not do work or other activities as carefully as usual	1 All of the time	341.2	52.5	52.7
	2 Most of the time	93.1	14.3	14.4
	3 Some of the time	143.8	22.1	22.2
	4 A little of the time	47.1	7.2	7.3
	5 None of the time	22.8	3.5	3.5
	-3 Missing	1.4	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q122_How much pain interfered with normal work	1 Not at all	315.0	48.5	48.7
	2 A little bit	140.4	21.6	21.7
	3 Moderately	69.3	10.7	10.7
	4 Quite a bit	85.3	13.1	13.2
	5 Extremely	36.9	5.7	5.7
	-3 Missing	2.4	0.4	.

Question	Response	Frequency	Percent	Valid Percent
Q123_Felt calm and peaceful?	1 All of the time	21.3	3.3	3.3
	2 Most of the time	75.6	11.7	11.7
	3 Some of the time	184.2	28.4	28.4
	4 A little of the time	213.3	32.9	32.9
	5 None of the time	154.9	23.9	23.9

Question	Response	Frequency	Percent	Valid Percent
Q124_Have a lot of energy?	1 All of the time	60.1	9.3	9.3
	2 Most of the time	109.3	16.8	16.8
	3 Some of the time	197.0	30.3	30.3
	4 A little of the time	154.0	23.7	23.7
	5 None of the time	128.8	19.8	19.8

Question	Response	Frequency	Percent	Valid Percent
Q125_Felt downhearted and depressed?	1 All of the time	272.6	42.0	42.0
	2 Most of the time	169.2	26.1	26.1
	3 Some of the time	133.6	20.6	20.6
	4 A little of the time	34.9	5.4	5.4
	5 None of the time	38.2	5.9	5.9
	-3 Missing	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q126_Physical health/emotional problems interfered with social activities	1 All of the time	346.8	53.4	53.4
	2 Most of the time	108.4	16.7	16.7
	3 Some of the time	123.2	19.0	19.0
	4 A little of the time	41.9	6.4	6.4
	5 None of the time	29.0	4.5	4.5

Question	Response	Frequency	Percent	Valid Percent
Q127r_Other (health problems) (code 1)	999 Uncodable	28.7	4.4	39.7
	s Lupus	4.7	0.7	6.5
	t Overweight	3.6	0.5	4.9
	u High Cholesterol	4.8	0.7	6.7
	v Thyroid	7.1	1.1	9.8
	w Anemia	5.6	0.9	7.8
	x Skeletal/Back Pain	10.2	1.6	14.0
	y Migraines	3.1	0.5	4.3
	z Seizures	4.6	0.7	6.3
Not Applicable	577.0	88.9	.	

Question	Response	Frequency	Percent	Valid Percent
Q127r_Other (health problems) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q127r_Other (health problems) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q127a_Arthritis or rheumatism	1 Yes	211.6	32.6	32.6
	2 No	437.7	67.4	67.4

Question	Response	Frequency	Percent	Valid Percent
Q127b_Ulcers	1 Yes	37.6	5.8	5.8
	2 No	611.7	94.2	94.2

Question	Response	Frequency	Percent	Valid Percent
Q127c_Cancer	1 Yes	26.6	4.1	4.1
	2 No	622.7	95.9	95.9

Question	Response	Frequency	Percent	Valid Percent
Q127d_Hypertension or high blood pressure	1 Yes	272.9	42.0	42.0
	2 No	376.4	58.0	58.0

Question	Response	Frequency	Percent	Valid Percent
Q127e_Diabetes or -sugar-	1 Yes	102.8	15.8	15.8

	2 No	546.5	84.2	84.2
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Question	Response	Frequency	Percent	Valid Percent
Q127f_Kidney or liver problems	1 Yes	38.9	6.0	6.0
	2 No	610.4	94.0	94.0

Question	Response	Frequency	Percent	Valid Percent
Q127g_Asthma	1 Yes	125.5	19.3	19.3
	2 No	523.8	80.7	80.7

Question	Response	Frequency	Percent	Valid Percent
Q127h_Other respiratory diseases, TB, or lung diseases	1 Yes	55.7	8.6	8.6
	2 No	593.6	91.4	91.4

Question	Response	Frequency	Percent	Valid Percent
Q127i_A stroke	1 Yes	33.2	5.1	5.1
	2 No	616.1	94.9	94.9

Question	Response	Frequency	Percent	Valid Percent
Q127j_A blood circulation problem, or hardening of arteries	1 Yes	76.7	11.8	11.8
	2 No	572.6	88.2	88.2

Question	Response	Frequency	Percent	Valid Percent
Q127k_Heart trouble or heart attack	1 Yes	83.1	12.8	12.8
	2 No	565.2	87.0	87.2
	-2 Do not know	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q127l_Sickle cell anemia	1 Yes	20.9	3.2	3.2
	2 No	628.4	96.8	96.8

Question	Response	Frequency	Percent	Valid Percent
Q127m_Hearing problems	1 Yes	40.0	6.2	6.2
	2 No	609.3	93.8	93.8

Question	Response	Frequency	Percent	Valid Percent
Q127n_Vision problems	1 Yes	205.4	31.6	31.6
	2 No	443.9	68.4	68.4

Question	Response	Frequency	Percent	Valid Percent
Q127o_Emotional or nervous problems	1 Yes	123.4	19.0	19.0
	2 No	524.9	80.8	81.0
	-3 Missing	1.0	0.2	.

Question	Response	Frequency	Percent	Valid Percent
Q127p_Sexually transmitted diseases	1 Yes	2.0	0.3	0.3
	2 No	645.5	99.4	99.7
	-2 Do not know	1.0	0.2	.
	-3 Missing	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q127q_HIV positive or AIDS	1 Yes	0.8	0.1	0.1
	2 No	646.8	99.6	99.9
	-2 Do not know	1.0	0.2	.
	-3 Missing	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q127r_Other problems (health)	1 Yes	72.3	11.1	11.2
	2 No	576.2	88.7	88.8
	-3 Missing	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q128a_Arthritis or rheumatism level of disability	1 A great deal	71.2	11.0	33.6
	2 Some	74.3	11.4	35.1
	3 A little	42.9	6.6	20.3
	4 Not at all	23.2	3.6	10.9
	Not Applicable	437.7	67.4	.

Question	Response	Frequency	Percent	Valid Percent
Q128b_Ulcers level of disability	1 A great deal	3.8	0.6	10.1
	2 Some	12.3	1.9	32.7
	3 A little	11.5	1.8	30.5

	4 Not at all	10.0	1.5	26.6
	Not Applicable	611.7	94.2	.

Question	Response	Frequency	Percent	Valid Percent
Q128c_Cancer level of disability	1 A great deal	3.8	0.6	14.3
	2 Some	8.1	1.2	30.3
	3 A little	2.8	0.4	10.5
	4 Not at all	12.0	1.8	45.0
	Not Applicable	622.7	95.9	.

Question	Response	Frequency	Percent	Valid Percent
Q128d_Hypertension or high blood pressure level of disability	1 A great deal	43.6	6.7	16.0
	2 Some	85.2	13.1	31.2
	3 A little	50.1	7.7	18.4
	4 Not at all	93.9	14.5	34.4
	Not Applicable	376.4	58.0	.

Question	Response	Frequency	Percent	Valid Percent
Q128e_Diabetes or -sugar- level of disability	1 A great deal	20.7	3.2	20.2
	2 Some	31.4	4.8	30.6
	3 A little	19.0	2.9	18.5
	4 Not at all	31.5	4.9	30.7
	Not Applicable	546.5	84.2	.

Question	Response	Frequency	Percent	Valid Percent
Q128f_kidney or liver problems level of disability	1 A great deal	12.9	2.0	33.3
	2 Some	11.6	1.8	29.8
	3 A little	4.3	0.7	11.1
	4 Not at all	10.0	1.5	25.8
	Not Applicable	610.4	94.0	.

Question	Response	Frequency	Percent	Valid Percent
Q128g_Asthma level of disability	1 A great deal	29.7	4.6	23.7
	2 Some	46.5	7.2	37.0
	3 A little	23.8	3.7	19.0
	4 Not at all	25.5	3.9	20.3

	Not Applicable	523.8	80.7	.
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Question	Response	Frequency	Percent	Valid Percent
Q128h_Other respiratory diseases, TB, or lung diseases level of disability	1 A great deal	15.7	2.4	28.5
	2 Some	16.0	2.5	29.1
	3 A little	13.5	2.1	24.6
	4 Not at all	9.8	1.5	17.8
	-3 Missing	0.8	0.1	.
	Not Applicable	593.6	91.4	.

Question	Response	Frequency	Percent	Valid Percent
Q128i_A stroke level of disability	1 A great deal	13.6	2.1	41.1
	2 Some	4.6	0.7	13.7
	3 A little	7.1	1.1	21.5
	4 Not at all	7.9	1.2	23.7
	Not Applicable	616.1	94.9	.

Question	Response	Frequency	Percent	Valid Percent
Q128j_A blood circulation problem, or hardening of arteries level of disability	1 A great deal	32.0	4.9	41.7
	2 Some	18.3	2.8	23.8
	3 A little	15.0	2.3	19.5
	4 Not at all	11.4	1.8	14.9
	Not Applicable	572.6	88.2	.

Question	Response	Frequency	Percent	Valid Percent
Q128k_Heart trouble or heart attack level of disability	1 A great deal	27.4	4.2	33.0
	2 Some	24.8	3.8	29.8
	3 A little	17.5	2.7	21.0
	4 Not at all	13.5	2.1	16.2
	-2 Do not know	1.0	0.2	.
	Not Applicable	565.2	87.0	.

Question	Response	Frequency	Percent	Valid Percent
Q128l_Sickle cell anemia level of disability	1 A great deal	1.5	0.2	7.3
	2 Some	2.1	0.3	10.0

	3 A little	7.8	1.2	37.1
	4 Not at all	9.5	1.5	45.6
	Not Applicable	628.4	96.8	.

Question	Response	Frequency	Percent	Valid Percent
Q128m_Hearing problems level of disability	1 A great deal	8.6	1.3	21.5
	2 Some	9.4	1.4	23.4
	3 A little	16.6	2.6	41.4
	4 Not at all	5.5	0.8	13.7
	Not Applicable	609.3	93.8	.

Question	Response	Frequency	Percent	Valid Percent
Q128n_Vision problems level of disability	1 A great deal	35.3	5.4	17.3
	2 Some	51.7	8.0	25.3
	3 A little	53.6	8.3	26.2
	4 Not at all	63.7	9.8	31.2
	-3 Missing	1.0	0.2	.
	Not Applicable	443.9	68.4	.

Question	Response	Frequency	Percent	Valid Percent
Q128o_Emotional or nervous problems level of disability	1 A great deal	37.3	5.7	30.9
	2 Some	46.8	7.2	38.8
	3 A little	26.5	4.1	22.0
	4 Not at all	10.0	1.5	8.3
	-3 Missing	2.9	0.4	.
	Not Applicable	525.9	81.0	.

Question	Response	Frequency	Percent	Valid Percent
Q128p_Sexually transmitted diseases level of disability	2 Some	1.0	0.2	50.0
	3 A little	1.0	0.2	50.0
	Not Applicable	647.3	99.7	.

Question	Response	Frequency	Percent	Valid Percent
Q128q_HIV positive or AIDS level of disability	3 A little	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q128r_Other (health problems) level of disability	1 A great deal	27.0	4.2	34.9
	2 Some	20.6	3.2	26.7
	3 A little	10.9	1.7	14.1
	4 Not at all	18.7	2.9	24.3
	-3 Missing	4.4	0.7	.
	Not Applicable	567.8	87.4	.

Question	Response	Frequency	Percent	Valid Percent
Q129_Needed help with physical health problems or finding a doctor in last 12 months	1 Yes	42.0	6.5	6.5
	2 No	607.3	93.5	93.5

Question	Response	Frequency	Percent	Valid Percent
Q129b_Health: Asked for help	1 Yes	34.6	5.3	82.3
	2 No	7.4	1.1	17.7
	Not Applicable	607.3	93.5	.

Question	Response	Frequency	Percent	Valid Percent
Q129c_Health: Got the help needed	1 Yes	25.7	4.0	61.2
	2 No	16.3	2.5	38.8
	Not Applicable	607.3	93.5	.

Question	Response	Frequency	Percent	Valid Percent
Q129d_Health: How helpful was it	1 Not helpful	3.8	0.6	14.8
	2 Somewhat helpful	9.4	1.5	36.8
	3 Very helpful	12.4	1.9	48.4
	Not Applicable	623.6	96.0	.

Question	Response	Frequency	Percent	Valid Percent
Q129e_Health: Who gave you the help (code 1)	2 Service Connector	7.9	1.2	31.6
	5 Hospital, drug treatment center, medical professional	10.5	1.6	42.0
	6 Family or friends	1.0	0.2	4.1
	9 Food pantry, public aid	2.0	0.3	8.1
	12 Other	3.6	0.5	14.3
	-3 Missing	0.8	0.1	.

	Not Applicable	623.6	96.0	.
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Question	Response	Frequency	Percent	Valid Percent
Q129e_Health: Who gave you the help (code 2)	2 Service Connector	1.0	0.2	20.0
	5 Hospital, drug treatment center, medical professional	1.0	0.2	20.0
	6 Family or friends	2.0	0.3	40.0
	13 Social Worker	1.0	0.2	20.0
	Not Applicable	644.2	99.2	.

Question	Response	Frequency	Percent	Valid Percent
Q129e_Health: Who gave you the help (code 3)	4 Church, or other place of worship	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q129f_Health: Who did you ask for help (code 1)	2 Service Connector	1.0	0.2	10.2
	5 Hospital, drug treatment center, medical professional	6.3	1.0	64.1
	12 Other	2.5	0.4	25.7
	Not Applicable	639.4	98.5	.

Question	Response	Frequency	Percent	Valid Percent
Q129f_Health: Who did you ask for help (code 2)	6 Family or friends	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q129f_Health: Who did you ask for help (code 3)	13 Social Worker	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q129g_Health: Already got help or never needed help	1 Already got help	92.9	14.3	15.3
	2 Never needed help	513.7	79.1	84.7
	-3 Missing	0.8	0.1	.
	Not Applicable	42.0	6.5	.

Question	Response	Frequency	Percent	Valid Percent
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Q129h_Health: How helpful was it (already got help)	1 Not helpful	2.5	0.4	3.0
	2 Somewhat helpful	13.8	2.1	16.1
	3 Very helpful	69.3	10.7	80.9
	-3 Missing	7.9	1.2	.
	Not Applicable	555.7	85.6	.

Question	Response	Frequency	Percent	Valid Percent
Q129i_Health: Who gave you the help (already got help) (code 1)	2 Service Connector	2.5	0.4	3.1
	5 Hospital, drug treatment center, medical professional	66.0	10.2	79.7
	6 Family or friends	5.9	0.9	7.1
	9 Food pantry, public aid	3.8	0.6	4.6
	12 Other	4.6	0.7	5.5
	-3 Missing	10.8	1.7	.
	Not Applicable	555.7	85.6	.

Question	Response	Frequency	Percent	Valid Percent
Q129i_Health: Who gave you the help (already got help) (code 2)	5 Hospital, drug treatment center, medical professional	2.4	0.4	100.0
	Not Applicable	646.9	99.6	.

Question	Response	Frequency	Percent	Valid Percent
Q129i_Health: Who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q130_Needed help with mental health problems	1 Yes	76.1	11.7	11.7
	2 No	573.2	88.3	88.3

Question	Response	Frequency	Percent	Valid Percent
Q130b_Mental: Asked for help	1 Yes	66.4	10.2	87.3
	2 No	9.6	1.5	12.7
	Not Applicable	573.2	88.3	.

Question	Response	Frequency	Percent	Valid Percent
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Q130c_Mental: Got the help needed	1 Yes	60.9	9.4	80.0
	2 No	15.2	2.3	20.0
	Not Applicable	573.2	88.3	.

Question	Response	Frequency	Percent	Valid Percent
Q130d_Mental: How helpful was it	1 Not helpful	4.2	0.6	6.9
	2 Somewhat helpful	13.5	2.1	22.2
	3 Very helpful	43.1	6.6	70.9
	Not Applicable	588.4	90.6	.

Question	Response	Frequency	Percent	Valid Percent
Q130e_Mental: Who gave you the help (code 1)	2 Service Connector	2.8	0.4	4.8
	4 Church, or other place of worship	1.0	0.2	1.7
	5 Hospital, drug treatment center, medical professional	52.4	8.1	90.4
	6 Family or friends	0.8	0.1	1.3
	12 Other	1.0	0.2	1.7
	-3 Missing	2.9	0.4	.
	Not Applicable	588.4	90.6	.

Question	Response	Frequency	Percent	Valid Percent
Q130e_Mental: Who gave you the help (code 2)	6 Family or friends	1.8	0.3	70.0
	13 Social Worker	0.8	0.1	30.0
	Not Applicable	646.8	99.6	.

Question	Response	Frequency	Percent	Valid Percent
Q130e_Mental: Who gave you the help (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q130f_Mental: Who did you ask for help (code 1)	5 Hospital, drug treatment center, medical professional	4.3	0.7	58.6
	12 Other	0.8	0.1	10.4
	13 Social worker	0.8	0.1	10.4
	14 Bible/God	1.5	0.2	20.7
	Not Applicable	641.9	98.9	.

Question	Response	Frequency	Percent	Valid Percent
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Q130f_Mental: Who did you ask for help (code 2)	2 Service Connector	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q130f_Mental: Who did you ask for help (code 3)	14 Bible/God	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q130g_Mental: Already got help or never needed help	1 Already got help	15.9	2.5	2.8
	2 Never needed help	554.0	85.3	97.2
	-2 Do not know	1.8	0.3	.
	-3 Missing	1.5	0.2	.
	Not Applicable	76.1	11.7	.

Question	Response	Frequency	Percent	Valid Percent
Q130h_Mental: How helpful was it (already got help)	2 Somewhat helpful	3.9	0.6	24.3
	3 Very helpful	12.1	1.9	75.7
	-3 Missing	1.5	0.2	.
	Not Applicable	631.8	97.3	.

Question	Response	Frequency	Percent	Valid Percent
Q130i_Mental: Who gave you the help (already got help) (code 1)	5 Hospital, drug treatment center, medical professional	11.9	1.8	79.6
	6 Family or friends	1.0	0.2	6.8
	13 Social worker	1.0	0.2	6.8
	14 Bible/God	1.0	0.2	6.8
	-3 Missing	2.5	0.4	.
	Not Applicable	631.8	97.3	.

Question	Response	Frequency	Percent	Valid Percent
Q130i_Mental: Who gave you the help (already got help) (code 2)	5 Hospital, drug treatment center, medical professional	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
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Q130i_Mental: Who gave you the help (already got help) (code 3)	Not Applicable	649.3	100.0	.
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Question	Response	Frequency	Percent	Valid Percent
Q131_Any children in household	1 Yes	401.9	61.9	61.9
	2 No	247.3	38.1	38.1

Question	Response	Frequency	Percent	Valid Percent
Q132_Is Child in school	1 Yes	366.0	56.4	91.3
	2 No	34.9	5.4	8.7
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q133_Why was CHILD not in school	1 CHILD too young	28.1	4.3	80.4
	3 CHILD dropped out of school	4.3	0.7	12.4
	5 Unable to get CHILD to school	0.8	0.1	2.2
	6 Other specify	1.8	0.3	5.1
	-3 Missing	1.0	0.2	.
	Not Applicable	613.4	94.5	.

Question	Response	Frequency	Percent	Valid Percent
Q133_Other (why CHILD not in school) (code 1)	-3 Missing	1.8	0.3	.
	Not Applicable	647.5	99.7	.

Question	Response	Frequency	Percent	Valid Percent
Q134_Childs current school (code 1)	-3 Missing	367.0	56.5	.
	Not Applicable	282.3	43.5	.

Question	Response	Frequency	Percent	Valid Percent
Q135_Grade in school	1 Pre-school	20.0	3.1	5.5
	2 Kindergarten	18.1	2.8	5.0
	3 1st through 8th grade	227.8	35.1	62.2
	4 9th grade/Freshman	37.4	5.8	10.2
	5 10th grade/Sophomore	22.3	3.4	6.1
	6 11th grade/Junior	28.2	4.3	7.7

7 12th grade/Senior	8.4	1.3	2.3
9 Other (specify)	3.8	0.6	1.0
-3 Missing	1.0	0.2	.
Not Applicable	282.3	43.5	.

Question	Response	Frequency	Percent	Valid Percent
Q135_Other (Grade in school) (code 1)	-3 Missing	3.8	0.6	.
	Not Applicable	645.5	99.4	.

Question	Response	Frequency	Percent	Valid Percent
Q136_How satisfied with CURRENT SCHOOL	1 Very satisfied	170.3	26.2	47.2
	2 Satisfied	128.2	19.7	35.5
	3 Dissatisfied	43.4	6.7	12.0
	4 Very dissatisfied	19.0	2.9	5.3
	-1 Refused	0.8	0.1	.
	-2 Do not know	3.6	0.5	.
	-3 Missing	1.8	0.3	.
	Not Applicable	282.3	43.5	.

Question	Response	Frequency	Percent	Valid Percent
Q137_What like about CURRENT SCHOOL (satisfied) (code 1)	1 Safer school/neighborhood	6.0	0.9	2.0
	2 Good communication with school	9.7	1.5	3.3
	3 Good teachers/principal	92.6	14.3	31.4
	4 Like the school building/facilities	7.7	1.2	2.6
	5 School is close to home	15.9	2.4	5.4
	6 Activities/resources for children	26.7	4.1	9.0
	7 Good academic program/small class size	54.0	8.3	18.3
	8 Good discipline and control	9.0	1.4	3.1
	9 Other	30.8	4.7	10.4
	10 Children like the school/doing well/doing better	12.3	1.9	4.2
	11 Parent or other knows and likes school/teachers	3.6	0.6	1.2
	12 Good school	15.3	2.4	5.2
	14 Nothing	6.2	1.0	2.1
	15 Diverse school, racially mixed	2.0	0.3	0.7
	999 Uncodable	3.2	0.5	1.1
	-3 Missing	5.1	0.8	.
	Not Applicable	349.1	53.8	.

Question	Response	Frequency	Percent	Valid Percent
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Q137_What like about CURRENT SCHOOL (satisfied) (code 2)	1 Safer school/neighborhood	3.9	0.6	3.1
	2 Good communication with school	11.2	1.7	8.8
	3 Good teachers/principal	38.1	5.9	30.0
	4 Like the school building/facilities	3.4	0.5	2.7
	5 School is close to home	0.8	0.1	0.6
	6 Activities/resources for children	12.6	1.9	10.0
	7 Good academic program/small class size	25.3	3.9	19.9
	8 Good discipline and control	7.5	1.2	5.9
	9 Other	9.9	1.5	7.8
	10 Children like the school/doing well/doing better	5.6	0.9	4.4
	11 Parent or other knows and likes school/teachers	3.9	0.6	3.1
	12 Good school	2.5	0.4	2.0
	15 diverse school, racially mixed	2.2	0.3	1.7
Not Applicable	522.5	80.5	.	

Question	Response	Frequency	Percent	Valid Percent
Q137_What like about CURRENT SCHOOL (satisfied) (code 3)	1 Safer school/neighborhood	3.0	0.5	8.4
	2 Good communication with school	7.7	1.2	21.2
	3 Good teachers/principal	6.3	1.0	17.5
	5 School is close to home	1.8	0.3	4.9
	6 Activities/resources for children	5.6	0.9	15.6
	7 Good academic program/small class size	2.5	0.4	7.0
	8 Good discipline and control	3.1	0.5	8.6
	9 Other	4.3	0.7	12.0
	10 Children like the school/doing well/doing better	1.0	0.2	2.8
	11 Parent or other knows and likes school/teachers	0.8	0.1	2.1
	Not Applicable	613.1	94.4	.

Question	Response	Frequency	Percent	Valid Percent
Q138_Anything not like about CURRENT SCHOOL (satisfied) (code 1)	1 School/neighborhood not safe	18.8	2.9	6.4
	2 Poor communication with school	3.6	0.6	1.2
	3 Teachers not good	3.6	0.6	1.2
	4 Did not like the school buildings/facilities	0.8	0.1	0.3
	5 School is far, no transportation	6.1	0.9	2.1
	6 Not enough activities/resources/school supplies for children	2.5	0.4	0.9
	7 Academic program/teaching is poor	1.8	0.3	0.6
	8 Disciplinary procedures not good	11.7	1.8	4.0
	9 No/Nothing	215.9	33.2	73.9
	10 Other	19.5	3.0	6.7

12 Need more teachers	2.3	0.4	0.8
13 School favors Hispanic students	2.5	0.4	0.9
999 Uncodable	3.1	0.5	1.1
-3 Missing	7.9	1.2	.
Not Applicable	349.1	53.8	.

Question	Response	Frequency	Percent	Valid Percent
Q138_ Anything not like about CURRENT SCHOOL (satisfied) (code 2)	1 School/neighborhood not safe	3.1	0.5	28.6
	7 Academic program/teaching is poor	2.1	0.3	19.3
	8 Disciplinary procedures not good	4.6	0.7	42.7
	10 Other	1.0	0.2	9.3
	Not Applicable	638.4	98.3	.

Question	Response	Frequency	Percent	Valid Percent
Q138_ Anything not like about CURRENT SCHOOL (satisfied) (code 3)	3 Teachers not good	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q139_ What not like about CURRENT SCHOOL (dissatisfied) (code 1)	1 School/neighborhood not safe	9.9	1.5	15.9
	2 Poor communication with school	1.8	0.3	2.8
	3 Teachers not good	3.8	0.6	6.1
	5 School is far, no transportation	1.8	0.3	2.8
	6 Not enough activities/resources/school supplies for children	6.3	1.0	10.1
	7 Academic program/teaching is poor	7.2	1.1	11.6
	8 Disciplinary procedures not good	13.5	2.1	21.6
	9 No/Nothing	0.8	0.1	1.2
	10 Other	7.1	1.1	11.4
	12 Overcrowded / not enough teachers	3.2	0.5	5.1
	14 Teachers/students rude/unpleasant/mean	4.3	0.7	6.9
	999 Uncodable	2.8	0.4	4.5
	-3 Missing	1.8	0.3	.
	Not Applicable	585.1	90.1	.

Question	Response	Frequency	Percent	Valid Percent
Q139_ What not like about CURRENT SCHOOL (dissatisfied) (code 2)	1 School/neighborhood not safe	5.0	0.8	22.2

2 Poor communication with school	2.5	0.4	11.2
3 Teachers not good	4.6	0.7	20.1
5 School is far, no transportation	1.0	0.2	4.5
6 Not enough activities/resources/school supplies for children	1.8	0.3	7.8
7 Academic program/teaching is poor	2.4	0.4	10.7
8 Disciplinary procedures not good	3.6	0.5	15.7
10 Other	1.0	0.2	4.5
14 Teachers/students rude/unpleasant/mean	0.8	0.1	3.4
Not Applicable	626.6	96.5	.

Question	Response	Frequency	Percent	Valid Percent
Q139_What not like about CURRENT SCHOOL (dissatisfied) (code 3)	3 Teachers not good	3.4	0.5	65.9
	6 Not enough activities/resources/school supplies for children	1.0	0.2	19.4
	12 Overcrowded / not enough teachers	0.8	0.1	14.6
	Not Applicable	644.1	99.2	.

Question	Response	Frequency	Percent	Valid Percent
Q140_Anything like about CURRENT SCHOOL (dissatisfied) (code 1)	2 Good communication with school	2.8	0.4	4.6
	3 Good teachers/principal	5.3	0.8	8.8
	5 School is close to home	2.5	0.4	4.2
	6 Activities/resources for children	2.2	0.3	3.6
	7 Good academic program/small class size	3.6	0.6	6.0
	8 Good discipline and control	1.0	0.2	1.7
	9 Other	3.8	0.6	6.3
	10 Children like the school/doing well/doing better	1.0	0.2	1.7
	11 familiar w/teachers/familiar w/school	3.8	0.6	6.3
	14 Nothing	32.8	5.1	54.1
	15 Diversity	1.0	0.2	1.7
	999 Uncodable	0.8	0.1	1.3
	-3 Missing	3.6	0.5	.
	Not Applicable	585.1	90.1	.

Question	Response	Frequency	Percent	Valid Percent
Q140_Anything like about CURRENT SCHOOL (dissatisfied) (code 2)	2 Good communication with school	1.0	0.2	22.2
	5 School is close to home	2.0	0.3	44.4
	6 Activities/resources for children	0.8	0.1	16.7
	9 Other	0.8	0.1	16.7
Not Applicable	644.7	99.3	.	

Question	Response	Frequency	Percent	Valid Percent
Q140_ Anything like about CURRENT SCHOOL (dissatisfied) (code 3)	10 Children like the school/doing well/doing better	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q141_ Met Child's teacher	1 Yes	349.0	53.7	95.6
	2 No	16.0	2.5	4.4
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.0	0.2	.
	Not Applicable	282.3	43.5	.

Question	Response	Frequency	Percent	Valid Percent
Q142_ Attended any events/ meetings at school	1 Yes	289.4	44.6	79.1
	2 No	76.6	11.8	20.9
	-3 Missing	1.0	0.2	.
	Not Applicable	282.3	43.5	.

Question	Response	Frequency	Percent	Valid Percent
Q143_ Why unable to visit Child's school (code 1)	1 No events or meetings to attend yet	8.6	1.3	11.2
	2 Work/school prevents attendance	26.9	4.1	35.1
	3 Younger children at home	0.8	0.1	1.0
	4 Too busy	4.6	0.7	6.0
	5 Other	30.4	4.7	39.7
	999 Uncodable	5.3	0.8	6.9
	-3 Missing	1.0	0.2	.
	Not Applicable	571.6	88.0	.

Question	Response	Frequency	Percent	Valid Percent
Q143_ Why unable to visit Child's school (code 2)	1 No events or meetings to attend yet	0.8	0.1	15.6
	2 Work/school prevents attendance	2.0	0.3	41.5
	5 Other	2.1	0.3	42.9
	Not Applicable	644.4	99.2	.

Question	Response	Frequency	Percent	Valid Percent
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Q143_ Why unable to visit Child's school (code 3)	Not Applicable	649.3	100.0	.
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Question	Response	Frequency	Percent	Valid Percent
Q144_Did child transfer schools because of relocation	1 Yes	137.2	21.1	46.8
	2 No	155.9	24.0	53.2
	Not Applicable	356.1	54.9	.

Question	Response	Frequency	Percent	Valid Percent
Q145_Main reason child transferred schools	1 Closer to new house	119.6	18.4	87.1
	2 Better education	7.5	1.2	5.5
	3 No transportation to old school	3.1	0.5	2.2
	4 Child requested to change school	1.0	0.2	0.7
	5 Child or parent liked new school better	1.0	0.2	0.7
	6 Some other reason	5.1	0.8	3.7
	Not Applicable	512.1	78.9	.

Question	Response	Frequency	Percent	Valid Percent
Q145_Other (Main reason child transferred) (code 1)	6 Other	5.1	0.8	100.0
	Not Applicable	644.2	99.2	.

Question	Response	Frequency	Percent	Valid Percent
Q145_Other (Main reason child transferred) (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q145_Other (Main reason child transferred) (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q146_Enough or not enough information about schools CHILD might go to	1 Enough information	66.0	10.2	48.3
	2 Not enough information	70.5	10.9	51.7
	-2 Do not know	0.8	0.1	.
	Not Applicable	512.1	78.9	.

Question	Response	Frequency	Percent	Valid Percent
Q147_What further information would you like (about schools CHILD might go to) (code 1)	1 Location of school	3.8	0.6	5.4
	2 Academic programs	15.1	2.3	21.4
	3 After-school programs	4.4	0.7	6.2
	4 Quality of teaching	9.1	1.4	13.0
	5 Safety, behavioral issues at school	5.6	0.9	7.9
	6 Nothing more they needed to know	14.0	2.1	19.8
	7 Other	10.4	1.6	14.8
	999 Uncodable	8.2	1.3	11.6
	Not Applicable	578.8	89.1	.

Question	Response	Frequency	Percent	Valid Percent
Q147_What further info would you like (about schools CHILD might go to) (code 2)	2 Academic programs	4.4	0.7	18.7
	3 After-school programs	1.8	0.3	7.6
	4 Quality of teaching	6.0	0.9	25.8
	5 Safety, behavioral issues at school	0.8	0.1	3.3
	7 Other	10.5	1.6	44.7
	Not Applicable	625.9	96.4	.

Question	Response	Frequency	Percent	Valid Percent
Q147_What further information would you like (about schools CHILD might go to) (code 3)	2 Academic programs	0.8	0.1	25.0
	4 Quality of teaching	0.8	0.1	25.0
	5 Safety, behavioral issues at school	0.8	0.1	25.0
	7 Other	0.8	0.1	25.0
	Not Applicable	646.2	99.5	.

Question	Response	Frequency	Percent	Valid Percent
Q148_Child attended school before relocation	1 Did not attend school coded	132.9	20.5	99.4
	2 Did not attend school not coded	0.8	0.1	0.6
	-2 Do not know	3.6	0.5	.
	Not Applicable	512.1	78.9	.

Question	Response	Frequency	Percent	Valid Percent
Q149_How satisfied with current school compared to previous school	1 More satisfied with current school	58.3	9.0	43.3

2 Less satisfied with current school	37.8	5.8	28.1
3 About as satisfied with current school as with previous school	38.6	5.9	28.6
-2 Do not know	1.8	0.3	.
Not Applicable	512.8	79.0	.

Question	Response	Frequency	Percent	Valid Percent
Q150_ Explain why more/less satisfied with current school (code 1)	1 Safer school/neighborhood	1.8	0.3	1.9
	2 Good communication with school	0.8	0.1	0.8
	3 Good teachers/principal	19.7	3.0	21.3
	5 School is close to home	1.4	0.2	1.5
	6 Activities/resources for children	2.1	0.3	2.3
	7 Good academic program/small class size	16.6	2.6	18.0
	9 Other -- likes	11.4	1.8	12.3
	10 School/neighborhood not safe	2.1	0.3	2.3
	11 Poor communication with school	0.8	0.1	0.8
	12 Teachers not good	4.4	0.7	4.7
	14 School is far, no transportation	0.8	0.1	0.8
	15 Not enough activities/resources/school supplies	3.7	0.6	4.0
	16 Academic program/teaching is poor	1.0	0.2	1.1
	17 Disciplinary procedures not good	4.8	0.7	5.2
	18 Other -- dislikes	7.0	1.1	7.6
	19 No likes or dislikes specified	1.0	0.2	1.1
	20 Children like the school/doing well/doing better	4.3	0.7	4.7
	21 Parent or other knows and likes school/teachers/was student there	1.5	0.2	1.6
	22 Good school	0.8	0.1	0.8
	26 Too crowded, too many students, not enough teachers	0.8	0.1	0.8
	28 Teachers, staff or students rude, unpleasant, mean	1.0	0.2	1.1
	29 Liked previous school better, current school not good	4.8	0.7	5.2
	-3 Missing	3.6	0.6	.
	Not Applicable	553.2	85.2	.

Question	Response	Frequency	Percent	Valid Percent
Q150_ Explain why more/less satisfied with current school (code 2)	2 Good communication with school	1.5	0.2	5.2
	3 Good teachers/principal	6.5	1.0	22.0
	7 Good academic program/small class size	2.0	0.3	6.9
	8 Good discipline and control	6.0	0.9	20.5
	9 Other -- likes	2.4	0.4	8.2
	10 School/neighborhood not safe	1.5	0.2	5.2
	11 Poor communication with school	1.8	0.3	6.0
	13 Did not like school building/facilities	0.8	0.1	2.6
16 Academic program/teaching is poor	2.9	0.4	9.7	

	18 Other -- dislikes	1.5	0.2	5.2
	20 Children like the school/doing well/doing better	1.5	0.2	5.2
	22 Good school	1.0	0.2	3.4
	Not Applicable	619.8	95.5	.

Question	Response	Frequency	Percent	Valid Percent
Q150_ Explain why more/less satisfied with current school (code 3)	7 Good academic program/small class size	1.4	0.2	58.2
	9 Other -- likes	1.0	0.2	41.8
	Not Applicable	646.9	99.6	.

Question	Response	Frequency	Percent	Valid Percent
Q151_Has child participated in activities during past year	1 Yes	219.2	33.8	59.3
	2 No	150.6	23.2	40.7
	-2 Do not know	3.0	0.5	.
	-3 Missing	1.0	0.2	.
	Not Applicable	275.4	42.4	.

Question	Response	Frequency	Percent	Valid Percent
Q152_1_Sports	1 Yes	130.3	20.1	59.5
	2 No	88.9	13.7	40.5
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_2_Afterschool programs	1 Yes	144.0	22.2	65.7
	2 No	75.2	11.6	34.3
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_3_Scouts	1 Yes	11.7	1.8	5.4
	2 No	207.4	31.9	94.6
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_4_Art/Music/Dance/Drama programs	1 Yes	82.5	12.7	37.6

	2 No	136.7	21.1	62.4
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_5_Language programs	1 Yes	11.8	1.8	5.4
	2 No	207.4	31.9	94.6
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_6_Youth groups or clubs	1 Yes	39.3	6.1	17.9
	2 No	179.9	27.7	82.1
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_7_Tutoring	1 Yes	52.4	8.1	23.9
	2 No	166.8	25.7	76.1
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_8_Mentoring	1 Yes	25.2	3.9	11.5
	2 No	194.0	29.9	88.5
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_9_Something else	1 Yes	14.6	2.2	6.6
	2 No	205.6	31.7	93.4
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q152_Other Child activities (code 1)	9 Other	12.0	1.9	82.6
	10 ROTC	2.5	0.4	17.4
	Not Applicable	634.7	97.8	.

Question	Response	Frequency	Percent	Valid Percent
Q152_Other Child activities (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q152_Other Child activities (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q153_Total number of Child activities during past year	0	1.0	0.2	0.5
	1	51.1	7.9	23.5
	2	54.2	8.3	24.9
	3	46.5	7.2	21.4
	4	30.4	4.7	14.0
	5	14.2	2.2	6.5
	6	11.8	1.8	5.4
	7	3.6	0.5	1.6
	8	1.5	0.2	0.7
	15	0.8	0.1	0.4
	20	2.4	0.4	1.1
	-2 Do not know	1.8	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	429.1	66.1	.

Question	Response	Frequency	Percent	Valid Percent
Q154_1_Child not interested	1 Yes	54.4	8.4	36.6
	2 No	94.1	14.5	63.4
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_2_None available in area	1 Yes	30.6	4.7	20.6
	2 No	117.9	18.2	79.4
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
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Q154_3_Cannot get to them because of transportation problems	1 Yes	11.9	1.8	8.0
	2 No	136.7	21.0	92.0
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_4_Couldnt afford the fees	1 Yes	11.2	1.7	7.5
	2 No	137.4	21.2	92.5
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_5_Waiting list program/ service did not have room	1 Yes	1.5	0.2	1.0
	2 No	147.0	22.6	99.0
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_6_Disability	1 Yes	6.1	0.9	4.1
	2 No	142.5	21.9	95.9
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_7_Child feels unwelcome	1 Yes	3.6	0.5	2.4
	2 No	145.0	22.3	97.6
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_8_Safety concerns	1 Yes	13.3	2.1	9.0
	2 No	135.2	20.8	91.0
	-2 Do not know	2.1	0.3	.

	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_9_Language	1 Yes	1.8	0.3	1.2
	2 No	146.8	22.6	98.8
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_10_Child is not old enough	1 Yes	28.1	4.3	18.9
	2 No	120.4	18.5	81.1
	-2 Do not know	2.1	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_11_SOME OTHER REASON	1 Yes	18.2	2.8	12.2
	2 No	131.3	20.2	87.8
	-2 Do not know	2.1	0.3	.
	Not Applicable	497.6	76.6	.

Question	Response	Frequency	Percent	Valid Percent
Q154_Other reason Child did not participate in activities (code 1)	11 Other	17.2	2.6	100.0
	-3 Missing	1.0	0.2	.
	Not Applicable	631.1	97.2	.

Question	Response	Frequency	Percent	Valid Percent
Q154_Other reason Child did not participate in activities (code 2)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q154_Other reason Child did not participate in activities (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q155_Child's health in general	1 Excellent	219.8	33.9	54.8
	2 Very good	95.7	14.7	23.9
	3 Good	56.0	8.6	14.0
	4 Fair	27.6	4.3	6.9
	5 Poor	1.8	0.3	0.4
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q156_Child's health compared to one year ago	1 Much better	119.5	18.4	29.8
	2 About the same	274.6	42.3	68.6
	3 Much worse	6.1	0.9	1.5
	-2 Do not know	0.8	0.1	.
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q157_Child has Asthma	1 Yes	71.6	11.0	18.0
	2 No	327.3	50.4	82.0
	-2 Do not know	2.0	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q158_CHILD asthma attacks more/less/about the same compared to one year ago	1 More	6.4	1.0	8.9
	2 Less	46.1	7.1	64.3
	3 About the same	19.1	2.9	26.7
	-3 Missing	1.0	0.2	.
	Not Applicable	576.7	88.8	.

Question	Response	Frequency	Percent	Valid Percent
Q159_Safe places nearby to play outside	1 Yes	299.2	46.1	77.5
	2 No	86.8	13.4	22.5
	-1 Refused	0.8	0.1	.
	-2 Do not know	13.1	2.0	.
	-3 Missing	2.0	0.3	.

	Not Applicable	247.3	38.1	.
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Question	Response	Frequency	Percent	Valid Percent
Q160_How safe are the places	1 Very safe	144.1	22.2	48.3
	2 Safe	132.4	20.4	44.3
	3 Unsafe	10.0	1.5	3.4
	4 Very unsafe	1.8	0.3	0.6
	5 Child does not play outdoors	10.2	1.6	3.4
	-2 Do not know	1.0	0.2	.
	-3 Missing	1.8	0.3	.
	Not Applicable	348.1	53.6	.

Question	Response	Frequency	Percent	Valid Percent
Q161_How many days in an average week does CHILD play outdoors	0	14.5	2.2	4.9
	1	7.2	1.1	2.4
	2	19.9	3.1	6.7
	3	44.2	6.8	14.8
	4	23.6	3.6	7.9
	5	17.0	2.6	5.7
	6	6.4	1.0	2.1
	7	165.8	25.5	55.5
	-2 Do not know	1.8	0.3	.
	-3 Missing	1.0	0.2	.
	Not Applicable	348.1	53.6	.

Question	Response	Frequency	Percent	Valid Percent
Q162_How often CHILD plays outdoors compared to before relocation	1 More often	123.0	18.9	38.5
	2 Less often	55.7	8.6	17.4
	3 About the same	85.8	13.2	26.8
	4 CHILD does not play outdoors	36.2	5.6	11.3
	5 NA	18.9	2.9	5.9
	-2 Ref	1.0	0.2	.
	-3 Missing	3.9	0.6	.
	Not Applicable	324.7	50.0	.

Question	Response	Frequency	Percent	Valid Percent
Q163_Current neighborhood compared to old, how safe	1 More safe	158.8	24.5	51.0
	2 Less safe	41.2	6.4	13.2

	3 About as safe	111.5	17.2	35.8
	-2 Do not know	7.4	1.1	.
	-3 Missing	5.7	0.9	.
	Not Applicable	324.7	50.0	.

Question	Response	Frequency	Percent	Valid Percent
Q164A_Older sibling	1 Yes	93.3	14.4	23.4
	2 No	304.7	46.9	76.6
	-3 Missing	3.9	0.6	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164B_Neighbor cares for CHILD when primary caregiver away	1 Yes	17.8	2.7	4.4
	2 No	383.1	59.0	95.6
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164C_Relative, not living in household cares for CHILD when primary caregiver away	1 Yes	153.3	23.6	38.3
	2 No	246.9	38.0	61.7
	-3 Missing	1.8	0.3	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164D_Friend cares for CHILD when primary caregiver away	1 Yes	22.3	3.4	5.6
	2 No	376.5	58.0	94.4
	-3 Missing	3.1	0.5	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164E_Paid babysitter, in home cares for CHILD when primary caregiver away	1 Yes	11.3	1.7	2.8
	2 No	389.6	60.0	97.2
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164F_Child care center cares for CHILD when primary caregiver away	1 Yes	11.9	1.8	3.0
	2 No	384.4	59.2	97.0
	-3 Missing	5.6	0.9	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164G_CHILD is in school when primary caregiver away	1 Yes	234.3	36.1	58.7
	2 No	164.6	25.4	41.3
	-2 Do not know	1.0	0.2	.
	-3 Missing	2.0	0.3	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164H_Afterschool program cares for CHILD when primary caregiver away	1 Yes	121.4	18.7	30.3
	2 No	279.5	43.1	69.7
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164I_Child takes care of self when primary caregiver away	1 Yes	82.9	12.8	20.8
	2 No	315.8	48.6	79.2
	-3 Missing	3.3	0.5	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164J_Another household adult cares for CHILD when primary caregiver away	1 Yes	98.9	15.2	24.7
	2 No	301.3	46.4	75.3
	-3 Missing	1.8	0.3	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
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Q164K_Other (specify) cares for child when primary caregiver away	1 Yes	4.6	0.7	1.1
	2 No	394.1	60.7	98.9
	-3 Missing	3.3	0.5	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q164_Other cares for child when primary caregiver away (code 1)	-3 Missing	4.6	0.7	.
	Not Applicable	644.7	99.3	.

Question	Response	Frequency	Percent	Valid Percent
Q166_How satisfied with current care arrangements for CHILD	1 Very satisfied	293.8	45.3	80.5
	2 Satisfied	67.4	10.4	18.4
	3 Dissatisfied	3.9	0.6	1.1
	-2 Do not know	1.8	0.3	.
	-3 Missing	8.6	1.3	.
	Not Applicable	273.8	42.2	.

Question	Response	Frequency	Percent	Valid Percent
Q167_Need assistance finding child care	1 Yes	12.2	1.9	3.3
	2 No	355.4	54.7	96.7
	-3 Missing	7.9	1.2	.
	Not Applicable	273.8	42.2	.

Question	Response	Frequency	Percent	Valid Percent
Q168_Working, in school, or in job training	1 Yes	168.8	26.0	42.1
	2 No	232.1	35.8	57.9
	-3 Missing	1.0	0.2	.
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
Q169_Times you needed childcare but could not find it	1 Yes	6.7	1.0	3.9
	2 No	162.1	25.0	96.1
	-3 Missing	1.0	0.2	.
	Not Applicable	479.5	73.8	.

Question	Response	Frequency	Percent	Valid Percent
Q170_How many times in last month unable to find child care	0	1.8	0.3	26.7
	1	4.1	0.6	61.9
	5	0.8	0.1	11.5
	-3 Missing	1.0	0.2	.
	Not Applicable	641.6	98.8	.

Question	Response	Frequency	Percent	Valid Percent
Q171_Had special needs	1 Yes	63.3	9.8	9.9
	2 No	574.5	88.5	90.1
	-2 Do not know	4.9	0.8	.
	-3 Missing	6.6	1.0	.

Question	Response	Frequency	Percent	Valid Percent
Q172_What did you need help with (special needs) (code 1)	1 Money to pay security deposit, utility bills, buy food	12.4	1.9	23.1
	2 Packing and moving	26.9	4.1	49.9
	4 More housing locations	1.8	0.3	3.3
	5 Furniture, household items, appliances	11.2	1.7	20.8
	6 Better housing location / better unit	0.8	0.1	1.4
	7 Transportation	0.8	0.1	1.4
	-3 Missing	16.1	2.5	.
	Not Applicable	579.4	89.2	.

Question	Response	Frequency	Percent	Valid Percent
Q172_What did you need help with (special needs) (code 2)	1 Money to pay security deposit, utility bills, buy food	1.0	0.2	17.0
	2 Packing and moving	1.4	0.2	23.6
	3 More time to look for apartment	0.8	0.1	12.8
	5 Furniture, household items, appliances	2.8	0.4	46.7
	Not Applicable	643.3	99.1	.

Question	Response	Frequency	Percent	Valid Percent
Q172_What did you need help with (special needs) (code 3)	5 Furniture, household items, appliances	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
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Q173_Special needs considered	1 Were	22.8	3.5	37.3
	2 Were not	38.3	5.9	62.7
	-2 Do not know	0.8	0.1	.
	-3 Missing	8.1	1.3	.
	Not Applicable	579.4	89.2	.

Question	Response	Frequency	Percent	Valid Percent
Q174_How special needs considered (code 1)	1 Moving truck, packing household goods, movers	8.4	1.3	42.0
	2 Took care of special needs for handicapped	2.1	0.3	10.5
	3 Gave me furniture, appliances, household items	2.8	0.4	14.0
	4 Paid deposit, utility bills, food, other	2.9	0.4	14.3
	5 Housing	3.8	0.6	19.1
	-3 Missing	11.0	1.7	.
	Not Applicable	618.4	95.2	.

Question	Response	Frequency	Percent	Valid Percent
Q174_How special needs considered (code 2)	3 Gave me furniture, appliances, household items	0.8	0.1	100.0
	Not Applicable	648.5	99.9	.

Question	Response	Frequency	Percent	Valid Percent
Q174_How special needs considered (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q175_How special needs not considered (code 1)	1 Did not receive enough information about relocation	1.5	0.2	4.1
	2 CHA did not answer questions or give help	3.9	0.6	10.4
	3 CHA did not consider health or accessibility	3.8	0.6	10.2
	4 Did not receive help with relocation	13.7	2.1	36.8
	5 Other	2.5	0.4	6.8
	6 Forced to move	3.3	0.5	8.9
	7 Needs/standards were not met in new apartments	0.8	0.1	2.0
	8 Movers damaged belonging in move	2.4	0.4	6.5
	9 Was not given help financially	2.5	0.4	6.8
	999 Uncodable	2.8	0.4	7.5
	-3 Missing	9.2	1.4	.
	Not Applicable	602.9	92.9	.

Question	Response	Frequency	Percent	Valid Percent
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Q175_How special needs not considered (code 2)	1 Did not receive enough information about relocation	1.5	0.2	50.0
	3 CHA did not consider health or accessibility	1.5	0.2	50.0
	Not Applicable	646.2	99.5	.

Question	Response	Frequency	Percent	Valid Percent
Q175_How special needs not considered (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q176_Treated fairly or not	1 Treated fairly	516.9	79.6	83.4
	2 Not treated fairly	102.9	15.8	16.6
	-1 Refused	0.8	0.1	.
	-2 Do not know	22.1	3.4	.
	-3 Missing	6.6	1.0	.

Question	Response	Frequency	Percent	Valid Percent
Q177_How treated fairly (code 1)	1 Explained Process	24.5	3.8	4.8
	2 Helped me move	216.2	33.3	42.6
	3 Gave me what I wanted	51.6	7.9	10.2
	4 Helped me find an apartment	34.2	5.3	6.7
	5 Treated me similar to others	32.6	5.0	6.4
	6 Other	70.6	10.9	13.9
	7 Paid to turn on utilities or paid deposit	16.8	2.6	3.3
	8 CHA respectful / nice	45.8	7.1	9.0
	999 Uncodable	15.4	2.4	3.0
	-3 Missing	15.9	2.4	.
	Not Applicable	125.8	19.4	.

Question	Response	Frequency	Percent	Valid Percent
Q177_How treated fairly (code 2)	1 Explained Process	7.7	1.2	6.4
	2 Helped me move	43.1	6.6	35.5
	3 Gave me what I wanted	5.6	0.9	4.6
	4 Helped me find an apartment	20.4	3.1	16.8
	5 Treated me similar to others	1.8	0.3	1.5
	6 Other	12.6	1.9	10.3
	7 Paid to turn on utilities or paid deposit	18.7	2.9	15.4
	8 CHA respectful / nice	10.9	1.7	9.0
	999 Uncodable	0.8	0.1	0.6
	Not Applicable	527.7	81.3	.

Question	Response	Frequency	Percent	Valid Percent
Q177_How treated fairly (code 3)	2 Helped me move	0.8	0.1	21.5
	3 Gave me what I wanted	0.8	0.1	21.5
	7 Paid to turn on utilities or paid deposit	2.0	0.3	57.1
	Not Applicable	645.7	99.5	.

Question	Response	Frequency	Percent	Valid Percent
Q178_How not treated fairly (code 1)	1 Needed bigger or different unit	14.9	2.3	14.9
	2 No help finding a unit	4.1	0.6	4.1
	3 Did not honor requested move date	5.6	0.9	5.6
	4 Not informed of process	7.4	1.1	7.4
	5 Did not get to see apartments	7.9	1.2	7.9
	6 Other	20.5	3.1	20.4
	7 Broke or lost belongings and did not replace	14.9	2.3	14.9
	8 Prejudice	4.6	0.7	4.6
	9 Furniture did not fit	2.0	0.3	2.0
	10 Rush to move	10.7	1.6	10.7
	11 No choice of apartment	3.0	0.5	3.0
	12 Unexpected cost to move	3.6	0.5	3.5
	999 Uncodable	1.0	0.2	1.0
	-3 Missing	9.5	1.5	.
Not Applicable	539.8	83.1	.	

Question	Response	Frequency	Percent	Valid Percent
Q178_How not treated fairly (code 2)	1 Needed bigger or different unit	1.5	0.2	10.8
	3 Did not honor requested move date	1.8	0.3	12.6
	4 Not informed of process	2.9	0.4	20.3
	5 Did not get to see apartments	0.8	0.1	5.4
	7 Broke or lost belongings and did not replace	2.9	0.4	20.3
	8 Prejudice	0.8	0.1	5.4
	9 Furniture did not fit	1.0	0.2	7.2
	10 Rush to move	2.5	0.4	18.0
	Not Applicable	635.2	97.8	.

Question	Response	Frequency	Percent	Valid Percent
Q178_How not treated fairly (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
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Q179_CHA showed respect or not	1 SHOWED RESPECT	522.2	80.4	84.9
	2 DID NOT SHOW RESPECT	92.8	14.3	15.1
	-1 Refused	3.1	0.5	.
	-2 Do not know	23.7	3.7	.
	-3 Missing	7.4	1.1	.

Question	Response	Frequency	Percent	Valid Percent
Q180_How CHA showed respect (code 1)	1 CHA was available to answer questions and give help	51.2	7.9	9.9
	2 Staff members were nice/helpful	176.9	27.2	34.1
	3 CHA paid for or helped with move	73.9	11.4	14.2
	4 CHA helped find place to live and offered choices	18.3	2.8	3.5
	5 CHA kept leaseholder informed	44.8	6.9	8.6
	6 CHA provided resources for food, utilities, furniture, etc.	2.8	0.4	0.5
	7 Other	16.1	2.5	3.1
	8 CHA worked with me and accommodated my requests	33.3	5.1	6.4
	9 Made sure everything was ok in new apartment	9.7	1.5	1.9
	10 No problems with staff or process, did what they said they would	61.1	9.4	11.8
	11 Helped residents get Section 8	7.2	1.1	1.4
	12 Gave everyone the same opportunities	4.1	0.6	0.8
	13 Checked in with them after the move	3.8	0.6	0.7
	999 Uncodable	15.9	2.5	3.1
	-2 Do not know	2.0	0.3	.
	-3 Missing	8.4	1.3	.
Not Applicable	119.7	18.4	.	

Question	Response	Frequency	Percent	Valid Percent
Q180_How CHA showed respect (code 2)	1 CHA was available to answer questions and give help	12.2	1.9	9.5
	2 Staff members were nice/helpful	23.6	3.6	18.3
	3 CHA paid for or helped with move	37.1	5.7	28.8
	4 CHA helped find place to live and offered choices	4.2	0.6	3.3
	5 CHA kept leaseholder informed	20.2	3.1	15.7
	6 CHA provided resources for food, utilities, furniture, etc.	11.9	1.8	9.2
	7 Other	5.0	0.8	3.9
	8 CHA worked with me and accommodated my requests	1.0	0.2	0.8
	9 Made sure everything was ok in new apartment	4.8	0.7	3.7
	10 No problems with staff or process, did what they said they would	7.8	1.2	6.0
	11 Helped residents get Section 8	1.0	0.2	0.8
	Not Applicable	520.5	80.2	.

Question	Response	Frequency	Percent	Valid Percent
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Q180_How CHA showed respect (code 3)	1 CHA was available to answer questions and give help	1.0	0.2	12.5
	2 Staff members were nice/helpful	1.0	0.2	12.5
	6 CHA provided resources for food, utilities, furniture, etc.	1.5	0.2	18.8
	7 Other	4.6	0.7	56.2
	Not Applicable	641.2	98.8	.

Question	Response	Frequency	Percent	Valid Percent
Q181_How CHA not showed respect (code 1)	1 Problems with movers or arranging a move	11.4	1.8	12.3
	2 CHA did not keep leaseholder informed	4.1	0.6	4.4
	3 CHA looked down on residents, acted rudely	18.8	2.9	20.2
	4 CHA did not answer requests for household needs	8.2	1.3	8.8
	5 Other	6.1	0.9	6.6
	6 CHA did not do what they said, lied to residents	7.4	1.1	8.0
	7 CHA did not give residents choices, pushed them to move	17.9	2.8	19.3
	8 CHA did not help me, could not help me with problems	9.0	1.4	9.7
	9 Placed residents in bad apartments/neighborhoods	3.3	0.5	3.6
	10 Did not pay for damaged items in move	2.8	0.4	3.0
	999 Uncodable	3.9	0.6	4.2
	-3 Missing	7.4	1.1	.
	Not Applicable	549.1	84.6	.

Question	Response	Frequency	Percent	Valid Percent
Q181_How CHA not showed respect (code 2)	1 Problems with movers or arranging a move	2.2	0.3	14.1
	3 CHA looked down on residents, acted rudely	5.6	0.9	36.3
	4 CHA did not answer requests for household needs	2.8	0.4	18.2
	5 Other	2.0	0.3	13.2
	6 CHA did not do what they said, lied to residents	2.8	0.4	18.2
	Not Applicable	633.9	97.6	.

Question	Response	Frequency	Percent	Valid Percent
Q181_How CHA not showed respect (code 3)	5 Other	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q182_Biggest problems with relocation process (code 1)	1 No problems	367.3	56.6	57.0
	2 Not enough information from CHA	25.7	4.0	4.0
	3 Finding a place to live	40.5	6.2	6.3
	4 Process of moving	57.2	8.8	8.9

5 Other	43.6	6.7	6.8
6 Need to be given more accurate info on Section 8 housing	12.3	1.9	1.9
7 Do not care about them, treated poorly	11.4	1.8	1.8
8 Did not get better units than where they were before	7.6	1.2	1.2
9 Movers untrustworthy, disrespectful to things	12.2	1.9	1.9
10 Process takes too long, continual delays	15.2	2.3	2.4
11 Getting used to new place/area	9.6	1.5	1.5
12 Rush/Forced into move, did not get a choice	16.2	2.5	2.5
13 Paying bills/rent	6.7	1.0	1.0
14 CHA was not responsive or helpful	8.1	1.3	1.3
999 Uncodable	11.0	1.7	1.7
-2 Do not know	3.9	0.6	.
-3 Missing	0.8	0.1	.

Question	Response	Frequency	Percent	Valid Percent
Q182_Biggest problems with relocation process (code 2)	2 Not enough information from CHA	4.8	0.7	11.4
	3 Finding a place to live	5.6	0.9	13.3
	4 Process of moving	11.5	1.8	27.3
	5 Other	3.6	0.5	8.4
	6 Need to be given more accurate info on Section 8 housing	0.8	0.1	1.8
	7 Do not care about them, treated poorly	1.0	0.2	2.4
	8 Did not get better units than where they were before	3.8	0.6	9.0
	9 Movers untrustworthy, disrespectful to things	1.0	0.2	2.4
	10 Process takes too long, continual delays	1.4	0.2	3.4
	11 Getting used to new place/area	2.9	0.5	7.0
	12 Rush/Forced into move, did not get a choice	3.9	0.6	9.4
	13 Paying bills/rent	1.0	0.2	2.4
	14 CHA was not responsive or helpful	0.8	0.1	1.8
	Not Applicable	607.2	93.5	.

Question	Response	Frequency	Percent	Valid Percent
Q182_Biggest problems with relocation process (code 3)	5 Other	1.0	0.2	100.0
	Not Applicable	648.3	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q183_Suggestions for improving relocation process (code 1)	1 No suggestions	380.5	58.6	59.1
	2 Better communication between staff and tenants	32.8	5.0	5.1
	3 Need more time or more definite time frame	30.9	4.8	4.8
	4 CHA needs to provide more information about the process	12.2	1.9	1.9
	5 CHA should check in on residents after their move	13.1	2.0	2.0

6 Need more Relocation Counselors to help in finding apartments	4.3	0.7	0.7
7 Other	48.6	7.5	7.5
8 Work to fulfill resident needs/give residents choices	16.6	2.6	2.6
9 Speed up process, build buildings more quickly	15.9	2.5	2.5
10 Better housing/neighborhood conditions	15.0	2.3	2.3
11 Better staff/Treat people equally and fair	23.1	3.6	3.6
12 Help pay bills/moving expenses to move again	7.6	1.2	1.2
13 Provide more trustworthy movers	8.2	1.3	1.3
14 Provide more accurate information	6.1	0.9	0.9
15 Help residents move back to CHA/rehabbed units	3.1	0.5	0.5
16 Make sure everyone receives the opportunity and help needed to move	4.1	0.6	0.6
17 Do not relocate elderly and children in same building	2.0	0.3	0.3
999 Uncodable	19.8	3.0	3.1
-2 Do not know	2.0	0.3	.
-3 Missing	3.3	0.5	.

Question	Response	Frequency	Percent	Valid Percent
Q183_Suggestions for improving relocation process (code 2)	2 Better communication between staff and tenants	3.6	0.5	14.1
	3 Need more time or more definite time frame	3.8	0.6	15.1
	4 CHA needs to provide more information about the process	8.7	1.3	34.4
	5 CHA should check in on residents after their move	1.8	0.3	7.0
	6 Need more Relocation Counselors to help in finding apartments	0.8	0.1	3.0
	7 Other	0.8	0.1	3.0
	8 Work to fulfill resident needs/give residents choices	2.8	0.4	11.1
	10 Better housing/neighborhood conditions	2.1	0.3	8.3
	17 Do not relocate elderly and children in same building	1.0	0.2	4.0
	Not Applicable	624.1	96.1	.

Question	Response	Frequency	Percent	Valid Percent
Q183_Suggestions for improving relocation process (code 3)	3 Need more time or more definite time frame	0.8	0.1	50.0
	5 CHA should check in on residents after their move	0.8	0.1	50.0
	Not Applicable	647.8	99.8	.

Question	Response	Frequency	Percent	Valid Percent
Q184_Anything else you want to tell (code 1)	1 No comment	461.8	71.1	71.1
	2 Positive comment	41.2	6.3	6.3
	3 Neutral comment	34.1	5.3	5.3
	4 Negative comment	91.5	14.1	14.1
	5 Other	8.9	1.4	1.4

	999 Uncodable	11.7	1.8	1.8
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Question	Response	Frequency	Percent	Valid Percent
Q184_ Anything else you want to tell (code 2)	2 Positive comment	2.0	0.3	10.2
	3 Neutral comment	2.8	0.4	14.1
	4 Negative comment	11.0	1.7	55.3
	5 Other	4.1	0.6	20.4
	Not Applicable	629.5	96.9	.

Question	Response	Frequency	Percent	Valid Percent
Q184_ Anything else you want to tell (code 3)	Not Applicable	649.3	100.0	.

Question	Response	Frequency	Percent	Valid Percent
Q185_ Opportunities to improve your life	1 Better	353.1	54.4	58.3
	2 Worse	47.0	7.2	7.8
	3 About the same	205.6	31.7	33.9
	-1 Refused	1.0	0.2	.
	-2 Do not know	2.9	0.5	.
	-3 Missing	7.9	1.2	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q186_ Has move made possible for you to do things that'd benefit you or family	1 Yes	346.1	53.3	59.2
	2 No	239.0	36.8	40.8
	-1 Refused	1.0	0.2	.
	-2 Do not know	12.7	2.0	.
	-3 Missing	18.7	2.9	.
	Not Applicable	31.7	4.9	.

Question	Response	Frequency	Percent	Valid Percent
Q187_ What are benefits (code 1)	1 Better job and educational opportunities	62.8	9.7	18.6
	2 Better living situation or environment	164.2	25.3	48.7
	3 Closer to things I need	36.7	5.7	10.9
	4 Feel better about myself	18.8	2.9	5.6
	5 Other	22.5	3.5	6.7
	6 Live closer to family/Spend more time with family	8.6	1.3	2.6

7 More diversity	2.8	0.4	0.8
8 Better transportation	4.1	0.6	1.2
9 Able to get out more, see more of city	4.2	0.6	1.2
999 Uncodable	12.3	1.9	3.7
-3 Missing	27.7	4.3	.
Not Applicable	284.5	43.8	.

Question	Response	Frequency	Percent	Valid Percent
Q187_What are benefits (code 2)	1 Better job and educational opportunities	7.7	1.2	9.9
	2 Better living situation or environment	31.2	4.8	40.0
	3 Closer to things I need	10.1	1.6	13.0
	4 Feel better about myself	16.2	2.5	20.8
	5 Other	3.1	0.5	4.0
	6 Live closer to family/Spend more time with family	1.8	0.3	2.3
	8 Better transportation	6.1	0.9	7.8
	9 Able to get out more, see more of city	0.8	0.1	1.0
	999 Uncodable	1.0	0.2	1.3
	Not Applicable	571.3	88.0	.

Question	Response	Frequency	Percent	Valid Percent
Q187_What are benefits (code 3)	1 Better job and educational opportunities	1.0	0.2	10.6
	2 Better living situation or environment	0.8	0.1	7.9
	3 Closer to things I need	3.1	0.5	32.4
	4 Feel better about myself	1.4	0.2	14.7
	8 Better transportation	3.3	0.5	34.4
	Not Applicable	639.7	98.5	.

Question	Response	Frequency	Percent	Valid Percent
How many children on roster	1	105.4	16.2	26.2
	2	93.0	14.3	23.1
	3	91.4	14.1	22.7
	4	61.3	9.4	15.2
	5	22.7	3.5	5.7
	6	17.2	2.7	4.3
	7	6.0	0.9	1.5
	8	3.9	0.6	1.0
	9	1.0	0.2	0.3
	Not Applicable	247.3	38.1	.

Question	Response	Frequency	Percent	Valid Percent
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Permanent housing choice by current housing	1 chose CHA and in CHA	216.4	33.3	34.6
	2 chose CHA in temp HCV	139.5	21.5	22.3
	3 chose HCV in perm HCV	241.3	37.2	38.6
	4 chose HCV in temp CHA	28.1	4.3	4.5
	Not Applicable	24.0	3.7	.

Question	Response	Frequency	Percent	Valid Percent
Settlement status	1 Permanently settled	366.3	56.4	56.7
	2 Temporarily settled	250.0	38.5	38.7
	3 Still in original unit	29.7	4.6	4.6
	Not Applicable	3.3	0.5	.

Question	Response	Frequency	Percent	Valid Percent
MISEMP	8	1.8	0.3	0.3
	9	14.1	2.2	2.2
	10	47.6	7.3	7.3
	11	153.2	23.6	23.6
	12	432.7	66.6	66.6

Question	Response	Frequency	Percent	Valid Percent
MOVE_DEV	0 No	184.5	28.4	28.4
	1 Yes	464.7	71.6	71.6

Question	Response	Frequency	Percent	Valid Percent
time in unit (years)	0.0082191781	1.0	0.2	0.2
	0.0136986301	1.0	0.2	0.2
	0.0164383562	2.0	0.3	0.3
	0.0191780822	1.0	0.2	0.2
	0.0192307692	6.9	1.1	1.1
	0.0246575342	1.0	0.2	0.2
	0.0384615385	6.6	1.0	1.0
	0.0493150685	1.0	0.2	0.2
	0.0576923077	13.8	2.1	2.1
	0.0769230769	1.4	0.2	0.2
	0.0833333333	10.4	1.6	1.6
	0.1153846154	1.0	0.2	0.2
	0.1346153846	2.0	0.3	0.3
	0.1666666667	9.6	1.5	1.5
	0.1923076923	1.8	0.3	0.3
	0.25	19.9	3.1	3.1
	0.3333333333	19.9	3.1	3.1

0.3461538462	3.1	0.5	0.5
0.4166666667	19.2	3.0	3.0
0.5	18.2	2.8	2.8
0.5833333333	8.3	1.3	1.3
0.6666666667	15.9	2.5	2.5
0.75	5.8	0.9	0.9
0.8333333333	11.9	1.8	1.8
0.9166666667	2.0	0.3	0.3
1	72.8	11.2	11.2
1.0833333333	0.8	0.1	0.1
1.1666666667	3.1	0.5	0.5
1.25	6.0	0.9	0.9
1.4166666667	1.0	0.2	0.2
1.5	15.8	2.4	2.4
1.75	3.0	0.5	0.5
2	99.1	15.3	15.3
2.25	0.8	0.1	0.1
2.4166666667	0.8	0.1	0.1
2.5	17.3	2.7	2.7
2.5833333333	1.4	0.2	0.2
3	128.1	19.7	19.8
3.4166666667	1.0	0.2	0.2
3.5	11.7	1.8	1.8
3.75	0.8	0.1	0.1
4	52.8	8.1	8.2
4.5	1.0	0.2	0.2
5	17.6	2.7	2.7
6	3.8	0.6	0.6
7	0.8	0.1	0.1
8	1.4	0.2	0.2
9	1.0	0.2	0.2
10	1.0	0.2	0.2
11	2.9	0.4	0.4
12	0.8	0.1	0.1
14	3.5	0.5	0.5
15	1.4	0.2	0.2
16	1.0	0.2	0.2
19	1.0	0.2	0.2
20	1.4	0.2	0.2
23	2.4	0.4	0.4
25	3.2	0.5	0.5
33	1.0	0.2	0.2
39	1.0	0.2	0.2
Not Applicable	1.8	0.3	.

**N**ORC talked to you at about the time your original CHA building was closed or about to close and then again about one year later. Interviewers from NORC at the University of Chicago will contact you again, now that you are either permanently or temporarily settled in another house or apartment, to learn about your experiences in your new housing and new neighborhood. Please take the time to talk with them.

Your responses will be combined with the responses of other respondents to help tell the story of relocation. The data will be shared with those that provide relocation assistance and other services so that the process is improved for leaseholders that will relocate in future years.

## Where Can I Get More Information?

For additional information, please contact:

**NORC**  
*A national organization for research  
at the University of Chicago*

A National Organization for Research  
at the University of Chicago  
55 East Monroe Street, Suite 4800  
Chicago, IL 60603  
(866) 264-8222



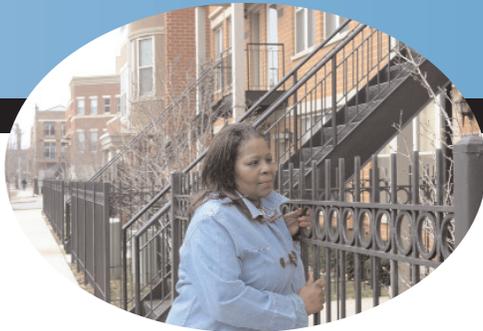
This study is funded by the John D. and Catherine T. MacArthur Foundation.



# Resident Relocation Follow-up Survey



**NORC**  
AT THE UNIVERSITY OF CHICAGO  
A national organization for  
research and computing



## What is the Resident Relocation Survey?

The Resident Relocation Survey is a longitudinal study of the leaseholders that have relocated from CHA property that has been closed or rehabilitated. Once again, interviewers from NORC would like to talk with you about your new neighborhood and your experiences with relocation. Many of you talked with us at the time of your relocation from your original CHA unit and then again one year later.

## Why Me?

- We would like to get information that reflects the lives of all people involved in relocation.
- To get a true picture, it is important to hear directly from leaseholders about the relocation process.
- Only you, someone who has experienced relocation first-hand, can give us answers that could help improve the relocation process in the near future.



## What is the Purpose of the Study?

This study will:

- Help improve the relocation process for leaseholders like you that will be relocating in the future.
- Find out which CHA relocation services are helpful and which need improvement.
- Learn how residents like you are doing as you prepare to move and after you have moved.



## What Questions Will I Be Asked?

NORC interviewers will ask you questions about:

- Your access to services
- Your experiences during and after your move
- Neighborhood services
- Your health



## YOU ARE VITAL TO THE SUCCESS OF THIS IMPORTANT STUDY.

- The survey of the leaseholder will take about 1 hour and we will pay you \$20 for your time.
- This study is voluntary.
- This study is important.
- This study is confidential.
- You can stop at any time.