

Resident Relocation Survey

Phase II First Follow-up Methodology and Results

Conducted by:

NORC

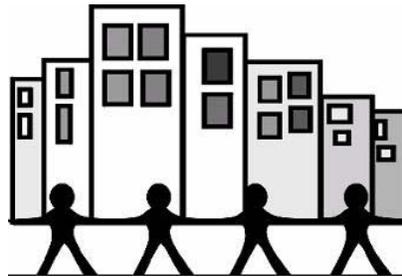
A National Organization for
Research and Computing
at the University of Chicago

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September 2004

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EXECUTIVE SUMMARY

The following report provides demographic characteristics, choices, and relocation experiences of Chicago Housing Authority (CHA) leaseholders who were scheduled for relocation in 2002, were first surveyed in 2002, and surveyed again in 2003. This summary concisely presents major findings from the follow-up survey conducted between July and October 2003.

The majority of the population stated their choice was to remain in public housing. The smaller group of leaseholders whose choice was to move to a subsidized private market apartment was generally younger and had minor children in the household. At the time of the interview, one-quarter of the population scheduled for relocation had actually completed the relocation process. Sixty percent were temporarily housed either in CHA units or in private market units subsidized via the Housing Choice Voucher program. The remaining 16% were still in their original unit. The majority of those who completed relocation had chosen to permanently move to the subsidized private rental market with the help of Housing Choice vouchers.

With respect to receipt of services from CHA or their contractors, 60% to 72% of leaseholders reported receiving services from the Relocation Project Manager and Relocation Counselors. There was some variation in reports of receipt of various services from the various actors involved in the relocation process. Reports of having relocation status meetings, completion of Housing Choice Surveys, and assistance with moves were high, 72% - 95%. Reports of provision of information on opportunity areas, Joint Interview Assessments, and receipt of post-move follow-up ranged from 54% to 62%. Additionally, reports of receipt of services differed by housing choice or current housing status.

With respect to participating in the Housing Choice voucher program, leaseholders reported few challenges associated with conducting an apartment search with a voucher. The most frequent challenges cited were finding an apartment they liked (26%), having access to transportation for the search (15%), and facing landlords who did not want to rent units because of their affiliation with public housing (14%). Those whose choice was to ultimately return to public housing cited the first two challenges more than those whose choice was to relocate permanently into the private market. Also, younger leaseholders and those with children in the household more often reported that they experience discrimination because they were public housing residents while looking for an apartment with the Housing Choice voucher.

About 60 percent of leaseholders moved within 3 miles of their former residence; just over 75% were within 5 miles. About half of the leaseholders who moved stated they knew nothing about their new neighborhood prior to the move. A higher percentage of those moving to the private market, compared to those choosing to stay with the CHA, indicated that they knew nothing about employment services, social services and childcare before their move. Younger compared to older leaseholders more often reported knowing nothing about their new neighborhoods and about available social services. More than half of the leaseholders stated they had wanted to know more about their new neighborhoods before their move, especially younger leaseholders and those with children in the household. Fewer than half of the leaseholders reported that they knew a lot about their neighborhoods at the time of the survey.

About three-quarters of the leaseholders stated their current apartment was in excellent, very good or good condition upon move-in; while one quarter reported the apartments were in fair or poor condition. Two-thirds of leaseholders reported that their new apartment was better than their former unit. Twenty percent of the leaseholders stated that their new unit was about the same as their former unit and 14% stated that their new unit was worse. Almost all leaseholders reported that their new apartment was clean at the time they moved-in. Nearly all leaseholders reported that their new units had a working sink and adequate heating. However, 40% of the leaseholders stated that refrigerators and ovens were either not available or not working in their new apartments. This did not differ by whether the leaseholder was currently in a public housing or a private market apartment. When comparatively rating the former and current apartment, more leaseholders in the private market compared to those in CHA units reported that their current apartments were better. Those in CHA apartments more often reported their current residence was worse.

Half of the leaseholders rated their current neighborhood as being better than their former neighborhood. Those in the private market, temporarily or permanently, stated this nearly twice as often. Ratings of satisfaction with particular elements in the neighborhood ranged from 69% (safety) to 93% (access to public transportation). Leaseholders living in the private market were more satisfied with police protection and friendliness of neighbors.

Two thirds of the households included minor children. We asked each leaseholder with minor children in the home to answer a series of questions about the relocation experiences of one child in the home (a focal child). About 40% of leaseholders with minor children in the household stated they required childcare, and the majority had already found childcare arrangements. Almost all (97%) school aged focal children (ages 5-17) were enrolled in school. In about 40% of those homes children experienced school transfers that were related to the relocation process. Sixty percent of leaseholders in homes where focal children made school transfers reported they were more satisfied with the new school as compared to the former one. Fifty-nine percent of leaseholders who moved and where focal children were in school reported they did not have enough information about schools in potential new neighborhoods prior to the move. Leaseholders with minor children in the household who reported they did not have enough information stated they had wanted more information on schools and after school activities and programs.

Though the level of responsiveness of sources of assistance could not be evaluated, need for services and whether those service needs were met is reported. Most frequently reported service needs were as follows: finding a job, computer training, getting a GED, job training, and help with paying bills. With respect to these services about one third or fewer of leaseholders said they received help. We do not know whether the leaseholders asked for help with these services.

The self-reported health status of this relocation sample was lower than national estimates on all indicators with the exception of vitality. For the vitality index, leaseholders scored, on average, higher than the national sample. Self-reports of health status differed by housing choice. Those who chose to remain in public housing scored significantly lower on all health indicators compared to those who chose to move to the private rental market with a Housing Choice voucher. Those who chose to remain in public housing were also older than those who chose to relocate to the private market, perhaps explaining their self-reported poorer health.

Finally, about three-quarters of leaseholders reported that they were satisfied with their current apartment and just over two-thirds of leaseholders reported being satisfied with their current neighborhood. When asked to rate the overall relocation process just over two-thirds said they were satisfied. Furthermore, about three-quarters of the leaseholders said they felt they were treated fairly and with compassion. There were, however, subgroup differences on these measures. Those whose choice was to remain in public housing were less satisfied with the relocation process.

BACKGROUND

Hope VI Redevelopment of Public Housing

In 1990, Congress began creating a series of programs loosely associated by the title “Homeownership and Opportunity for People Everywhere” (HOPE). The sixth program in this series, HOPE VI, was established in 1993 for the purpose of comprehensively revitalizing severely distressed or obsolete public housing developments by simultaneously investing in sites, buildings, and people.¹

Nearly 70 years after the first public housing units were built, there are approximately 3,400 housing authorities in the United States and its territories, managing over 1.3 million public housing units. The first public housing units built in 1937 were intended to reduce unemployment, support the housing industry, eliminate unsafe and unsanitary slums, and increase the supply of decent low-income housing. Following World War II there was very high demand for adequate housing at all income levels. For public housing, this demand was aggravated by urban renewal, which destroyed housing that had been available to the poor. A response to this demand was construction of high-rises and many large, high density, low-rise projects.² The Chicago Housing Authority (CHA) carried these trends to the farthest extreme, constructing a four mile strip of high-rises along State Street, including the largest development in the country – the Robert Taylor Homes, with over 4,000 units. During the 1960s civil rights legislation prohibiting discrimination opened up public housing developments to minorities and welfare recipients. Additionally, regulations issued during the 1980s gave preference to extremely low-income households. These policies opened the way for a concentration of extremely poor, minority tenants in public housing during the 1970s and 1980s.³

Economic downturn in the 1980s tightened federal budgets, leaving many urban governments without adequate funding to maintain and manage the physical and social conditions of their public housing inventories. By 1989, public housing in some areas had declined to such an extent that Congress appointed the National Commission on Severely Distressed Public Housing to provide an accurate assessment of conditions. After visiting housing projects in 25 cities, the Commission delivered to Congress in August of 1992 a report estimating that 86,000 units – nearly 7 percent of all public housing – were severely distressed. The Commission identified the following problems: (1) residents afraid to move about in their own homes and communities because of the high incidence of crime; (2) high unemployment and limited opportunities for the meaningful employment of residents; (3) programs designed to address distressed conditions with too little funding, too late; (4) programs designed to assist residents of public housing that provided disincentives to self-sufficiency; and (5) families living in physical conditions hazardous to health and safety.⁴ The Commission established indicators

¹ U.S. Department of Housing and Urban Development. 1996. *An Historical and Baseline Assessment of HOPE VI*. Volume I, Cross-site Report. www.huduser.org/publications/pubasst/hopevi.html. Accessed April 1, 2004.

² Bowly, Jr., Devereaux. 1978. *The Poorhouse: Subsidized Housing in Chicago 1895-1976*. Carbondale, IL: Southern Illinois University Press.

³ U.S. Department of Housing and Urban Development, 1996.

⁴ The National Commission on Severely Distressed Public Housing. August 1992. *The Final Report of the National Commission on Severely Distressed Public Housing: A Report to Congress and the Secretary of Housing and Urban Development*. Washington, DC: U.S. Department of Housing and Urban Development.

of severe distress – families living in distress, incidence of serious crime, management difficulties, physical deterioration/uninhabitable conditions⁵ – and they proposed that reform focus on three particular areas: physical structures, management strategies, and availability of social and community services. In response, the Departments of Veterans Affairs and Housing and Urban Development (HUD), and Independent Agencies Appropriations Act of 1993 (Pub.L. 102-389) created HOPE VI, making available \$300,000,000 (\$4.2 billion by the year 2000) in grants to carry out an urban revitalization demonstration program to be administered by local public housing agencies.⁶

The basic options for physical revitalization were: rehabilitation; reconfiguration; demolition with some type of replacement housing (on-site, off-site, or Section 8 certificates); and (using the HOPE VI grant money to leverage private capital) development of additional low-income and market rate housing.⁷ Distressed public housing includes those facilities which require redevelopment or demolition as a result of “deficiencies in the original design (including inappropriately high population density).”⁸ In particular, this refers to high-rise public housing which tends to concentrate and isolate residents. These larger high-rise, gallery-style buildings, often arranged in super-blocks, were cut off from adjacent networks of streets, while long internal hallways and windowless stairwells were conducive to crime and illicit activities.⁹ Although less than half of all public housing in the United States consists of buildings taller than six stories,¹⁰ demolition of these structures has been central to current strategies of redevelopment.

Until the HOPE VI legislation, the tearing down of outmoded housing stock had proven cost-prohibitive for local housing authorities, especially in the case of denser high-rise structures. Likewise the logistical and social implications of an enterprise involving temporarily housing and relocating residents are complex. Two aspects of Hope VI that distinguish it from previous attempts to address revitalization and its implications are: (1) public housing agency plans are required to focus on the economic and social needs of the residents as well as the physical conditions of the development and (2) HOPE VI offers the public housing agency a great degree of flexibility in determining the approach most likely to be successful in treating the targeted development. Thus, HOPE VI is a comprehensive program combining physical reconstruction and redevelopment activities with supportive services, community services; and partnership with residents and community institutions.¹¹

The requirements that Public Housing Authorities face under the program include: documentation of severe distress, provision of at least 15% of the supportive services funds requested, replacement of units demolished on a one-for-one basis (requirement later changed in the 1995 Rescission Bill, Section 1.2.3), and provision of replacement units for people displaced

⁵ The National Commission on Severely Distressed Public Housing. December 1992. “Case Study and Site Examination Reports of the National Commission on Severely Distressed Public Housing.” pp.14-3 to 14-6. Washington, DC: U.S. Department of Housing and Urban Development.

⁶ Title II of H.R. 5679, Public Law 102-389, Approved on October 6, 1992.

⁷ U.S. Department of Housing and Urban Development, 1996.

⁸ Section 24 of the United States Housing Act of 1937 (42 U.S.C. 1437v), amended 2001.

⁹ U.S. Department of Housing and Urban Development, Office of Policy Development and Research. April 1996. *Creating Defensible Space*. p13. Washington, DC: U.S. Department of Housing and Urban Development.

¹⁰ U.S. Department of Housing and Urban Development. 1991. *Characteristics of HUD-Assisted Renters and Their Units in 1989*. Washington, DC: U.S. Department of Housing and Urban Development, Office of Policy Development and Research.

¹¹ U.S. Department of Housing and Urban Development, 1996.

by reconstruction. To be eligible for HOPE VI funding applicants had to be a Public Housing Authority located in one of the 40 most populous U.S. cities or a Public Housing Authority on HUD's Troubled Housing Authority list as of March 31, 1992. The Chicago Housing Authority met both of these criteria.¹²

The Chicago Housing Authority

Two characteristics of housing developments often associated with indicators of 'distress,' as defined by HOPE VI, are developments for family occupancy that are (1) large and (2) old, as the larger and older the development the greater the "wear and tear".¹³ Chicago is one of the housing authorities challenged with the management task of dealing with a housing inventory dominated by large and old developments. When Hope VI was established, in Boston, Chicago, Detroit, Los Angeles, Memphis, New Orleans, Newark, Pittsburgh, Springfield, and St. Louis, more than 60 percent of the family stock was old and large. More specifically in 1995 Chicago had 39,055 total public housing units. Sixty-one percent of the 29,545 non-elderly units were large and old.¹⁴ Additionally, according to the CHA about 40% of the inventory or 18,000 units were distressed. Most significantly, Chicago's inventory included buildings which according to HUD guidelines, had to be demolished (according to Section 202 of the 1996 HUD appropriations bill, those developments that cannot be rehabilitated for less than the cost of relocation vouchers). The inventory meeting such criteria included all open gallery style buildings¹⁵ (defined as eight or more stories with hallways and elevator entrances that are fully or partially exposed); as well as several low-rises, mid-rises, and non-gallery high-rises and a small percentage of scattered site units.¹⁶

In addition to having an inventory which by design and density made their management and maintenance incredibly difficult, in 1995 the CHA was considered management troubled. These management difficulties affected their ability to initially implement HOPE VI plans (e.g., resistance from residents, difficulty in staffing the program, problems in negotiating vacant land from the City, and problems in developing an acceptable financing plan).¹⁷ Over the last decade, however, the CHA has undergone management changes and they have developed a "Plan for Transformation" in conjunction with community stakeholders, including leaseholders. By 2009, the CHA expects to have built or rehabilitated approximately 25,000 units of housing, enough to accommodate all leaseholders living in CHA units at the time the Plan for Transformation was put in place.¹⁸

More than physical redevelopment, the CHA Plan for Transformation entails a larger community building initiative. In step with national trends, the CHA is replacing its vast complexes of high-rises with mixed-use, mixed-income developments centered on town homes and low-rise buildings. By placing public housing residents along side purchasers of market rate and affordable homes, the CHA hopes to foster more integrated communities with the social support and local services found lacking in traditional public housing. In addition to progressive

¹² *ibid.*

¹³ *ibid.*

¹⁴ *ibid.*

¹⁵ Chicago had 70% of all gallery style high-rises in the nation. Verbal communication with Chicago Housing Authority.

¹⁶ Chicago Housing Authority. January 2000. *Chicago Housing Authority: Plan for Transformation*. Annual Report. Chicago, IL.

¹⁷ U.S. Department of Housing and Urban Development, 1996.

¹⁸ Chicago Housing Authority, 2000.

physical plans, the CHA has formed partnerships with public and private agencies to provide or facilitate access to social and other services. The objective of this is to establish a supportive framework, that can influence the development of self-sufficiency among residents, which ultimately may result in leaseholders establishing futures beyond public housing.

Under the Plan for Transformation, about 25,000 leaseholders and their families will have to move at least once. Leaseholders may have to relocate first to a temporary CHA unit or may have to use a Housing Choice voucher (formerly called Section 8 voucher) to temporarily move to an apartment in the private rental market, prior to being permanently resettled. In an effort to minimize disruption to residents' lives and to make the relocation process run as smoothly as possible, the Plan for Transformation includes providing the residents with assistance from a variety of actors directly employed or contracted by the CHA. Two main actors in this process include Relocation Counselors and Service Connectors.

The following report is based on the Resident Relocation Survey Follow-Up Questionnaire, a survey of leaseholders in Phase II of the Chicago Housing Authority's Housing Transformation initiative. This report attempts to bring the residents' perspective on the assistance provided to and experiences of leaseholders impacted by the Plan for Transformation.

INTRODUCTION

The Resident Relocation Survey Phase II First Follow-up, a survey of a sample of leaseholders in Phase II of the Chicago Housing Authority's Housing Transformation initiative, was conducted with funding from the John D. and Catherine T. MacArthur Foundation. This survey was designed to help understand the experiences of leaseholders as they relocate to temporary and permanent housing and as a vehicle to inform the improvement of processes under the Plan for Transformation.

The Resident Relocation Survey Phase II First Follow-up involved face-to-face interviews with a sample of the Phase II population, those who began the relocation process in 2002. This group includes leaseholders who relocated in 2002 and 2003. More than 90% of the sample of 400 leaseholders participated in an interview. Conducted between July and October, 2003, the survey used standard social science research methodology and will provide a useful body of information about the leaseholders' experiences during relocation.

This report presents results and analyses from the Resident Relocation Survey Phase II First Follow-up. The first section of the report describes the survey sample, questionnaire design, interviewer training and data collection and methodology. The second section presents the survey findings organized into the following sections:

- Who are the leaseholders?
- Finding an apartment
- Current housing unit and neighborhood
- Children in the household
- Support services
- Health
- Overall satisfaction with relocation

It is important to note that the analyses for the various sections included comparisons of leaseholders by demographic and relocation related subgroups (e.g., age, permanent housing choice, current housing status). The report describes which leaseholders were included in various analyses and which subgroup comparisons were made. The appendices to the report include a copy of the questionnaire and weighted frequencies.

SECTION I: SURVEY METHODOLOGY

1.1 Design

During the last quarter of 2002, baseline data were collected from the population of leaseholders whose buildings were scheduled to close in 2002 or whose relocation process started in 2002 (Phase II leaseholders). Of the 1,035 eligible leaseholders in the 2002 population, NORC conducted a survey with 916, or 88.5% of them. To track outcomes of the Phase II Leaseholder population NORC drew a sample of 400 Phase II leaseholders and conducted a follow-up interview at about nine months after the baseline interview (Phase II First Follow-up, hereafter referred to as Phase II Follow-up).

	2002	2003
Phase II Leaseholders	Baseline N=1,035	Follow-up n=400

1.2 Questionnaire

As many leaseholders continued to be engaged in relocation at the time of the interview the questionnaire developed for the 2002 Phase II Follow-up included some of the same questions about the relocation process that were asked of the leaseholder during baseline data collection. Several new modules were added to the baseline interview. A copy of the questionnaire can be found in Appendix A. Weighted frequency tables are in Appendix B.

The questionnaire includes the following 13 sections:

1. Informed Consent: This section explains the survey’s purpose, who the study is being conducted for, how long the survey takes to complete, that the survey is voluntary and that all information will be kept strictly confidential. Interviewers read the informed consent statement to all leaseholders.
2. Adult Roster: This section provides a grid for the purpose of recording the names and ages of all individuals 18 years of age or older who reside in the household.
3. Update on Leaseholder Status: This section asks about housing choice and where in the relocation process leaseholders were at the time of the interview.
4. Finding an Apartment: This section includes questions about finding an apartment using a Housing Choice voucher, also known as Section 8 voucher. The questions are directed at (1) those leaseholders whose housing choice was a subsidized residence in the private rental market and (2) those leaseholders whose choice was a new or rehabilitated Chicago Housing Authority (CHA) unit but who chose to live temporarily in a subsidized apartment in the private market until their CHA unit was ready.

5. Current Housing Unit and Neighborhood: This section includes questions on the current housing unit and neighborhood. These questions were directed at all leaseholders who moved from their original CHA buildings.
6. Children in Household: This section is directed at leaseholders with minor children in the household. For each eligible household, children were enumerated and one child was selected at random to be the focus of the questions in this section. The section includes questions on the child's experience with relocation, particularly with respect to adjusting to school and neighborhood changes. The section also includes questions that relate to the effect of relocation on the leaseholders' childcare arrangements.
7. Support Services: This section includes questions about the leaseholder's need for social services, whether or not the services were obtained and who provided the services.
8. Health Assessment: In this section we collect information about the leaseholder's physical and mental health.
9. Access to Technology: This section has several questions about the use of technology.
10. Overall Satisfaction: This section asks about the leaseholders' overall satisfaction with the current apartment, current neighborhood, and the relocation process.
11. Demographic Information: This section includes basic demographic questions such as: sex, year of birth, ethnicity, race, marital status, number of children under the age of 18 in the household, and total 2002 income from all sources.
12. Locating Questions: This section includes a place to record the names and addresses of two people who will always know the whereabouts of the leaseholder. We ask this of the leaseholder in order to facilitate implementing future follow-up surveys.
13. Interviewer Observations: This section provides the interviewer a place to record observations about the completed interview.

The questionnaire design team assumed that all of the Phase II leaseholders would have relocated from their original CHA unit at the time of the follow-up interview and constructed the questionnaire accordingly. However, during the first week of interviewing, NORC interviewers reported that some leaseholders were still living in their original unit. NORC subsequently developed a modified version of the questionnaire to administer to those leaseholders that had not moved. Questions about moving and about the new neighborhood were not asked of the 62 leaseholders who had not moved from their original building or unit.

1.3 Survey Materials

The following materials were developed for leaseholders:

Advance Letter: This letter, addressed to leaseholders, explains the purpose of the survey, mentions the funding source and the organization collecting the data, and notes that the interview would be conducted in-person. A copy of the letter can be found in Appendix C-1.

Brochure: The brochure explains the project and describes how the leaseholders could obtain additional information. A copy of the brochure can be found in Appendix C-2.

The following materials were developed for use by the NORC survey interviewers:

Interviewer Manual: The manual includes an overview of the project, explains the survey protocols to be followed, and describes the administrative procedures.

Frequently Asked Questions and Answers: Anticipated questions and the answers to these questions were prepared for the interviewing staff so that leaseholders would receive consistent and accurate information about the study.

1.4 Institutional Review Board

NORC's Institutional Review Board (IRB) must review and approve all research protocols before any research can be conducted. An application, an abstract of the study, and the materials developed for leaseholders were reviewed and approved by the IRB. A copy of the IRB certificate can be found in Appendix C-3.

1.5 Staffing

The NORC project team included Project Director Catherine Haggerty, Senior Survey Methodologist Lisa Lee, Survey Specialists Vicki Greiff and Dina Berin, Geographer and Methodologist Edward English, and Vice President for Statistics Colm O'Muircheartaigh. Principal Research Scientist Ken Rasinski assisted with the design of the questionnaire, analyzed the data and wrote a significant portion of this report. Research Scientist Rosalyn Lee also analyzed the data and wrote significant portions of this report. Survey Specialist Jonathan Liroff assisted with open-ended coding and contributed to the production of this report. The field staff included Field Project Manager Ezella Pickett and Field Manager Linda Woodley. The IT Manager was Syed Ahsan, and data preparation staff included Coordinator Sharnia Bullock.

Nine interviewers conducted the in-person interviewing. All of the interviewing staff were African American women between the ages of 22 and 59. Three of the interviewers were CHA residents.

1.6 Sample

The general principle followed in designing the sample for the follow-up survey was to represent all eligible leaseholders with equal probability. However, the nature of the relocation program in Bridgeport Homes and Lowden (where very few moved away) was sufficiently different that we applied half the sampling rate in these two developments. The overall design has two strengths: (1) with the dispersion of leaseholders following relocation, the follow-up preserves a representative picture of the population of leaseholders; (2) the sample is easy to describe, and has intuitive credibility. In order to maintain representation of buildings in the sample, the population of leaseholders was stratified by building, and a systematic random sample of 400 leaseholders was selected with equal probabilities (with the exception noted above) from the 1035 eligible leaseholders; those leaseholders who had not responded to the original survey were also included in the sampling frame.

The table below gives the number of leaseholders selected from each building and the response rate to the survey.

Table 1. Sample, Phase II Follow-up

Development	Eligible Population	Number Sampled	Response Rate
ABLA	114	49	93.9
Bridgeport Homes	106	23	95.7
Cabrini	47	20	95.0
Ickes Extension	101	44	95.5
Lowden	104	22	90.9
Robert Taylor Homes	191	82	93.9
Rockwell Gardens	138	60	98.3
Stateway Gardens	126	54	94.3
Washington Park	65	27	92.6
Wells Homes	43	19	78.9
Total	1035	400	94.0

1.7 Preparation for Data Collection

To prepare for data collection the survey team performed the following tasks: (1) adapted the survey plan drafted for the baseline survey; (2) reviewed and modified the safety protocols; (3) re-established our Hyde Park site office; (4) developed computing systems specifications for the receipt, data-entry and coding of questionnaires; (5) prepared a letter and brochure for leaseholders; and (6) created interviewer training materials.

The survey plan was modified to account for a larger degree of mobility of the leaseholder population. Just as the baseline stressed flexibility, the follow-up survey required the same flexibility in assignment and reassignment of cases to keep the staff working productively and efficiently throughout the field period.

The same rigorous safety procedures set-up for the baseline data collection were used for the follow-up survey. Interviewers worked in teams and called their supervisor, the field manager, at the end of each workday. Interviewers with evening appointments gave the name

and address of the leaseholder to their supervisor and always had another interviewer accompany them on that interview.

The Hyde Park office space used during baseline data collection was again secured for the follow-up project. This office was equipped with two desks, two computers and a table and chairs to accommodate small group meetings. The space was used throughout the follow-up field period by the supervisor and interviewer staff for weekly one-on-one and group meetings. When not in the field with the interviewing staff the supervisor was at this office reviewing questionnaires, meeting with interviewers or updating the computing system with the most current case status information.

The computing systems requirements for the follow-up were identical to the baseline (e.g., receipt, data entry and coding of the hardcopy questionnaires). There were no changes needed to the receipt system used during the baseline data collection, therefore, that system was simply used again. Since a different questionnaire was used for the follow-up data collection a new data entry system and coding system was developed. Once the questionnaire was finalized the system specifications were documented during a walkthrough of the instrument with the survey and programming staff.

A letter and brochure explaining the survey to leaseholders were developed using the baseline materials as a model. NORC typically sends a letter via U.S. first class mail in advance of the initial contact from an interviewer, however, due to reports of problems with mail delivery at some CHA locations, the letters and brochures were hand delivered to leaseholders.

Training materials were developed to convey the important aspects of the survey and to facilitate mastery of the instrument. The materials included a training agenda, a manual for interviewers, question by question specifications, prepared answers for anticipated questions about the survey, and mock interviews to be used during practice sessions at training.

1.8 Interviewer Recruitment and Training

Interviewers staffed for the baseline survey who worked efficiently and successfully completed their assignments were invited to collect data for this follow-up survey. Seven of these interviewers were available to work during the time period scheduled for data collection. Their efforts were supplemented by two additional NORC experienced interviewers.

NORC conducted a two-day training to teach interviewers about the survey instrument and other important aspects of the survey. The training took place at the NORC Hyde Park offices between July 1 and July 2, 2003.

1.9 Data Collection

This section provides a brief overview of the elements important to the process of data collection.

Schedule: Data collection was scheduled to last three months. The data were collected between July 6, 2003 and October 9, 2003.

Safety Protocol: Interviewers worked in teams of two and usually conducted interviews between the hours of 10 am and 4 pm. At the interviewers' discretion, an interview could be

completed alone or with another interviewer. Each team member knew the whereabouts of their partner and each checked in with their supervisor at the end of the workday. Interviewers with appointments during evening hours completed those interviews with their partner present.

Leaseholder Incentives: An incentive payment of \$15 was given to each leaseholder at the end of the interview. Leaseholders signed a statement indicating they received the payment.

Survey Management: One field manager supervised nine field interviewers. Interviewers attended weekly one-on-one meetings with their supervisor; at this meeting the supervisor reviewed interviews conducted in the prior week, provided feedback about the quality of the work, and helped the interviewers develop strategies to gain the cooperation of leaseholders.

Validation: Ten percent of the leaseholders interviewed by each interviewer were contacted post interview to ensure that the interview was completed according to specifications and that the interviewer performed in a professional manner.

Results: NORC interviewers completed 374 interviews for an overall response rate of 94%. Appendix C-4 shows the number of completed interviews and completion rate by CHA development.

1.10 Data Preparation

This section describes how the questionnaires were processed by NORC central office staff.

Editing: Each week interviewers delivered the cases they completed to their supervisor, the field manager. The field manager checked the questionnaires to be sure that: (1) the skip patterns were followed properly, (2) data had been recorded at all critical questions and (3) that the verbatim responses were legible.

Data Entry: After the field manager completed the case review and edit steps, the field manager transferred the questionnaires via interoffice mail delivery to the NORC data preparation center located at 1 North State Street. At the data preparation center the cases were recorded as being received. Then, they were entered into a database. A random ten percent of the cases were data entered twice to check for errors that may be introduced during data entry. The error rate was less than 1% and errors identified by this process were corrected.

Coding: The survey instrument captured a limited number of open-ended or verbatim responses. Open-ended responses were exported into an Excel spreadsheet to assist in sorting and reviewing responses. A survey specialist categorized the responses and then assigned codes to each category.

Data Cleaning: After the data were keyed a set of question frequencies were reviewed to check that the requisite number of responses were recorded at each question. Special cross tabs were produced during this process to facilitate correction of the dataset when the requisite responses were missing or too many responses were present.

Data Set: Questionnaire data were imported into SAS to perform the analysis for this report. A copy of the questionnaire frequencies can be found in Appendix B.

1.11 Project Debriefings

Interviewer Debriefing: NORC convened a meeting of the field manager, interviewers, and project staff in order to learn about the interviewers' experiences and hear recommendations for changes to the protocols that may improve the next Resident Relocation Survey effort. Minutes from the interviewer debriefing can be found in Appendix C-5.

Management Debriefing: NORC also convened a meeting of the field manager and project staff to discuss how the management processes worked and could be improved. The minutes from this meeting can be found in Appendix C-6.

1.12 Weights

For all the developments besides Bridgeport Homes and Lowden, the households were sampled with an equal probability sample from among all 1035 leaseholders and therefore are assigned a weight of one. Bridgeport and Lowden were sampled at half the rate of the other developments and therefore require a weight of two in order that analyses reflect population estimates. These weights were scaled to the sample size such that leaseholders in all developments except Bridgeport and Lowden received a case weight of .899. Those in Bridgeport Home and Lowden received a case weight of 1.798. Except where indicated, all analyses are conducted using these case weights. Though the weights do not produce substantial differences in the results, we have used them in the analysis and recommend that other users of the data do the same.

No weighting adjustment was done to reflect nonresponse. This is because response rates were extremely high, with an overall response rate of 94% and response rates above 90% in all but one development. If differential weighting factors were to be introduced to adjust for nonresponse, the ratio of the largest to the smallest weight would be about 1.07:1. Wells Homes had a somewhat lower response rate (just under 80%), but just two more leaseholders would have brought that response rate, too, close to 90%. The introduction of nonresponse adjustment weights to the analysis of the data would be very slight and so, to avoid unnecessary complications, this adjustment was ignored.

SECTION II: RESULTS

This section of the report presents findings from the survey. The instrument used to collect data presented in this section, the Resident Relocation Survey Follow-up Questionnaire, can be found in Appendix A. The questionnaire frequency tables, which set out the overall distribution of the responses to the questions in the survey questionnaire, can be found in Appendix B. A weight was introduced into the analyses to adjust for differential selection probabilities (see section 1.12).

2.1 Who Are The Leaseholders?

This is a survey of leaseholders; therefore the data cannot be generalized to others living in the developments, such as residents living with leaseholders and those living in apartments without a lease.

2.1.1 Location Prior to Relocation, 2002

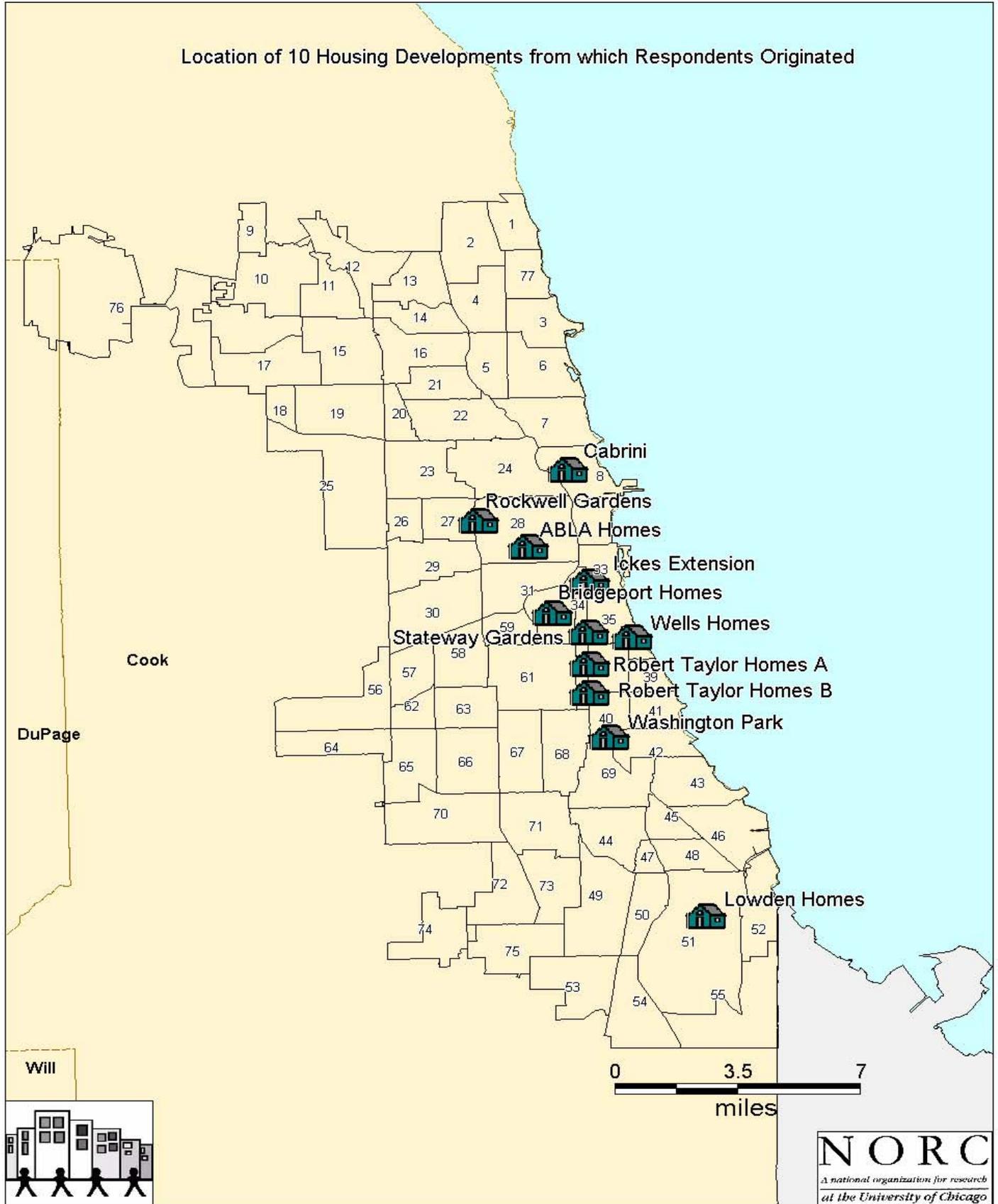
Phase II leaseholders lived in buildings that were part of ten Chicago Housing Authority (CHA) developments. About 20% (82 out of 400) of the Phase II Follow-up cohort originated from the Robert Taylor development. Smaller proportions of leaseholders, between 11-15% each, came from ABLA, Ickes, Rockwell Gardens, and Stateway Gardens. The developments with the lowest representation among the Phase II Follow-up leaseholders were Bridgeport, Cabrini, Lowden, Washington Park and Wells (between 5 and 7%).

Table 2. Number and Percent of Sampled Leaseholders from Original Developments (Unweighted)

Development	Eligible 2002 Population	Number Sampled	Percent of Total Follow-Up Sample
ABLA	114	49	12.25
Bridgeport Homes	106	23	5.75
Cabrini	47	20	5.00
Ickes Extension	101	44	11.00
Lowden	104	22	5.50
Robert Taylor Homes	191	82	20.50
Rockwell Gardens	138	60	15.00
Stateway Gardens	126	54	13.50
Washington Park	65	27	6.75
Wells Homes	43	19	4.75
Total	1035	400	100

The map on the next page shows where these ten developments are located.

Location of 10 Housing Developments from which Respondents Originated



2.1.2 Demographics

This section provides demographic information about our sample of 374 leaseholders. The questionnaire obtained the following demographic information from leaseholders:

- Sex
- Year of birth
- Ethnicity
- Race
- Education
- Marital status
- Number with children under the age of 18 in the household
- Total of 2002 income from all sources

Table 3 summarizes these survey data. The table shows that over 90% (n=347) of the leaseholders interviewed were women, and almost all (n=354) were African American. The population was relatively young with about 30% (n=111) between the ages of 18 and 34 and one-third (n=146) between the ages of 35 and 49. Eleven percent (n=40) were over the age of 65.

The vast majority of the sample was not married. About 60% (n=222) had never been married and 21% (n=80) were either divorced or separated. Less than 10% (n=26) were married at the time of the interview. About two-thirds (n=237) of these primarily single, African American, female headed households included children.

Half (n=187) of the respondents did not graduate from high school; just over 25% (n=98) had either graduated from high school or completed a GED and the remainder had education beyond high school. Two-thirds (n=241) of the sample of leaseholders reported having incomes of less than \$8,000 a year. Nineteen percent (n=73) reported having an income between \$8,000 and \$16,000. Ten percent (n=40) reported income between \$16,000 and \$28,000.

Demographic data from all Phase II Follow-up respondents are shown in Table 3 on the next page.

Table 3. Leaseholder Demographic Profile

Demographic	NUMBER	%	Demographic	NUMBER	%
SEX			MARITAL STATUS		
Male	27	7	Married	26	7
Female	347	93	Widowed	44	12
Refused/Missing data	0	0	Divorced	40	11
			Separated	40	10
ETHNICITY			Never married		
Hispanic Yes	5	1	Refused/Missing data	2	<1
Hispanic No	368	98			
Refused	1	<1	CHILDREN IN HOUSEHOLD		
			Children	237	63
RACE			No children		
White	10	3	Refused/Missing data	16	4
Black/African American	354	95			
Asian/Pacific Islander	1	<1	INCOME		
Alaskan Native/Am Indian (Native)	1	<1	\$0 - 3,999	138	37
Other	5	1	\$4,000 - 7,999	103	28
Missing data	2	1	\$8,000 - 15,999	73	19
			\$16,000 - 27,999	40	10
EDUCATION			\$28,000 - 35,999		
Eighth grade or less	22	6	Over \$36,000	2	<1
Beyond eighth grade but not high school graduation	165	44	Refused/Missing	11	3
GED	25	7			
High school graduation	73	19	AGE		
Trade or vocational school	5	1	18-34	111	30
One to three years of college	72	19	35-49	146	39
Graduated four year college	5	1	50-64	76	20
Some graduate education	3	1	65+	40	11
Graduate degree	1	<1	Refused/Missing data	2	<1
Post graduate education	1	<1			
Refused/Missing data	1	<1			

Note: When values do not add up to total sample size or 100% it is due to rounding.

2.1.3 Housing Choice

Eligible leaseholders were given three permanent relocation housing choices – to reside in a new or rehabilitated CHA public housing unit, to lease an apartment in the private rental market using a Housing Choice voucher (HCV), or to reside in unsubsidized housing. To assess the permanent relocation housing choices of the Phase II Follow-up leaseholders we asked:

Q1: Early last year, you completed a Housing Choice Survey. Your permanent housing choice may have changed since that time, for example because you changed your mind, or you were not lease compliant, or the choice you made was not available. What is your current permanent housing choice?

As shown in Table 4, slightly more than three-quarters (n=283) of the sample said their current choice was a new or rehabilitated public housing unit. Twenty-one percent (n=80) of the sample reported their choice was to move into the private rental market using a Housing Choice voucher.

Table 4. Permanent Housing Choice

Q1.	
New or Rehabilitated Public Housing (CHA)	76% (283)
Private Subsidized (Housing Choice voucher)	21% (80)
Unsubsidized	3% (11)
Total	100% (374)

Note: Values in parentheses are sample sizes corresponding to percentages.

The proportion of the study sample reporting Housing Choice voucher as their choice was higher than the proportion that made such a choice in the CHA Housing Choice Survey. However, when leaseholders' responses were compared with CHA data we found a high level of agreement between CHA records and the follow-up survey data -- 85% agreement on choice to return to CHA, 73% agreement on choice to participate in the Housing Choice voucher program. The difference may exist because (1) leaseholders changed their choice since completing the Housing Choice Survey, (2) leaseholders did not remember correctly, or (3) leaseholders misunderstood the follow-up survey question.

Only 11 leaseholders chose to move permanently to the unsubsidized market. Because their relocation process differed from leaseholders whose choice was to live in public or subsidized housing, they were excluded from the remaining analyses included in the body of this report. Therefore, our base sample size is 363. Any discrepancies from this in subsequent tables are due to differential missing data and weighting.

2.2 Finding an Apartment

This section presents findings regarding the leaseholders': (1) eligibility to remain in public housing or to obtain a Housing Choice voucher for use in the private rental market, (2) understanding about their relocation rights, (3) housing choice profile, (4) status within the relocation process and (5) interactions with employees and contractors of the CHA who were involved in the relocation.

2.2.1 Lease Compliance

A condition of eligibility to remain in a public housing unit or to obtain a Housing Choice voucher for use in the private rental market was that the leaseholder be lease compliant. To assess lease compliance status we asked:

Q2: Last year, you also went through a re-certification process with your Property Manager. Your Property Manager is the person who maintains your building, collects the rent, and enforces the building rules. At that time, were you determined to be lease-compliant, non-lease compliant but curable or non lease compliant and incurable?

Nearly all leaseholders, 94% (339 out of 361), reported they were lease compliant. The remainder reported they were non-compliant but curable (5%, n=20) and non-compliant, incurable (1%, n=3).

2.2.2 Understanding of Relocation Rights

As part of the relocation process, residents were to be instructed about their rights under the Relocation Rights Contract. To assess leaseholders' understanding of their rights we asked a series of questions including the following:

Q3: When you first became a leaseholder, you were given certain rights from the CHA. Some of those rights have to do with what happens after you relocate. I want to ask you about the rights that you have. Do you...

Q3a: Have a right, a preference, or no right to return to a newly rehabilitated unit in public housing?

Table 5 shows how leaseholder housing choice related to their understanding of their right to return to public housing.

Table 5. Percent Understanding Rights by Permanent Housing Choice

Percent who believe they have --	Housing Choice	
	Permanent CHA	Permanent HCV
A Right to Return	99% (276)	58% (45)
A Preference to Return	1% (2)	5% (4)
No Right to Return	0% (0)	37% (29)
Total	100% (278)	100% (77)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to don't know response: 7.

Almost all of the 278 leaseholders whose choice was to remain in public housing believed they had a right to return, whereas almost 60% (45 out of 77) of those whose choice was to live in a subsidized private rental market believed they maintained a right to return.

We asked leaseholders a series of true false statements to ascertain their understanding of criteria for lease compliance and its relation to right to return to public housing. As shown in Table 6, most leaseholders understood what conditions put them at risk of losing their right to return. Sixty-four to eighty-six percent (Base n=208) of leaseholders answered this series of questions correctly.

Table 6. True or False: Right or Preference to Return

Could Be Lost If:	Correct Answer	Correct Answer (Base n=208)
Q68a. You are late paying your rent	<i>True</i>	78% (162)
Q68b. You are late paying your utility bills	<i>True</i>	68% (141)
Q68c. If landlord doesn't maintain apartment building	<i>False</i>	64% (132)
Q68d. Your friends or relatives stay with you for the afternoon	<i>False</i>	81% (168)
Q68e. One of the members of your household is a gang member	<i>True</i>	86% (180)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: Q68a: 9; Q68b: 10; Q68c: 10; Q68d: 9; Q68e: 10.

We presented to those leaseholders who were temporarily living in either CHA units or private market units using a Housing Choice voucher three vignettes to assess their understanding of particular issues related to lease compliance and the right to return. As shown in Table 7, slightly more than three-quarters of the 208 leaseholders who responded to the vignettes understood that being behind in utility bills at the beginning of the relocation process did not automatically put one's right to return in jeopardy. Only 14% of the leaseholders understood that once they turn down a unit in a new CHA development they can only refuse one more unit before they lose their right to return. While the technically correct answer is 1, it is possible that leaseholders read the question as how many total units could be turned down. So we gave a correct response to 1 or 2. When we did this, 36% gave a "correct" response. Finally, 72% of the leaseholders understood that they could not transfer their right to return to another individual.

Table 7. Right of Return (ROR) Vignettes

	Correct Answer	Correct Answer (Base n=208)
Q70. ROR in jeopardy if late paying utility bills before move to private market with Housing Choice voucher	<i>No</i>	72% (150)
Q71. Can turn down how many more new or rehabilitated units	<i>1 or 2*</i>	36% (69)
Q72. ROR can be transferred to a relative in the household	<i>No</i>	72% (148)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: Q70: 8; Q71: 26; Q72: 12.

2.2.3 Housing Choice Profile

Different types of leaseholders chose to move to the private rental market. Almost one-third (33 out of 107) of leaseholders age 42 or younger chose to participate in the Housing Choice voucher program compared to only 18% (46 out of 254) of leaseholders age 43 or older. Secondly, those whose choice was to participate in the Housing Choice voucher program were more often leaseholders with minor children in the household. Just over one-quarter (62 out of 237) of leaseholders with children in the household chose the Housing Choice voucher program compared to 14% (17 out of 120) of those without children.

2.2.4 Relocation Status

We next examined where leaseholders' were in the relocation process. We asked those whose choice was to move to the private rental market:

Q5: Where are you now in the process of finding an apartment?

Similarly, we asked those whose choice was to reside in public housing:

Q6: Where are you in the process of getting a new or rehabilitated public housing unit?

Results are shown in Tables 8 and 9.

Table 8. Relocation Status of Those Who Chose Housing Choice Voucher Program

Q5.	
Becoming Lease Compliant	1% (1)
Applying for Housing Choice Voucher	7% (5)
Received Housing Choice Voucher But Not Yet Looking	1% (1)
Looking for Apartment	5% (4)
Found Apartment But Not Moved	2% (2)
Moved To Apartment	84% (66)
Total	100% (78)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data: 2.

As illustrated in Table 8, the majority of leaseholders (84%, 66 out of 78) whose choice was to move to the private rental market with a Housing Choice voucher had moved from their original unit to an apartment. Two leaseholders had found an apartment but had not yet moved. Only one leaseholder had received a Housing Choice voucher but had not started looking for an apartment at the time of the interview. Four were in the process of looking for apartments and 5 were in the process of applying for Housing Choice vouchers. One leaseholder was working on becoming lease compliant in order to be eligible to apply for a Housing Choice voucher. The status of the remaining two leaseholders is unknown due to missing questionnaire data. The

sixty-six leaseholders who had already moved to an apartment had been in the apartment, on average, 309 days (minimum 49 days, maximum 720 days).

Table 9. Relocation Status of Those Who Chose Public Housing

Q6.	
Temporary CHA Unit Waiting for New / Rehabilitated Unit	30% (85)
Original Building, Waiting for Unit to Be Rehabilitated	1% (4)
Private Market Using HCV Waiting for New / Rehabilitated Unit	40% (113)
Unsubsidized Situation Waiting for New Rehabilitated Unit	1% (3)
Already in New or Rehabilitated Unit	6% (18)
Not Moved From Original Unit	20% (58)
Total	100% (280)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data: 3.

In comparison, leaseholders whose choice was to remain in public housing (n=280) were in flux. Forty percent (n=113) used Housing Choice vouchers to temporarily move to private rental market apartments. Thirty percent (n=85) were in temporary CHA units. Twenty percent (n=62) had not yet moved from their original unit or building. Six percent (n=18) had moved into a new or rehabilitated CHA unit. Three were in an unsubsidized living situation. The status of the remaining three leaseholders is unknown due to missing questionnaire data. Those who had already moved to a new or rehabilitated CHA unit (n=18) had been in the apartment on average, 307 days (minimum 21 days, maximum 480 days).

A variable indicating whether the leaseholder was permanently settled, temporarily settled, or still in their original unit was created by using responses to Q5 and Q6 (See Table 10). Overall, of the 357 leaseholders who answered Q5 and Q6, nearly one-quarter (n=85) of the leaseholders were permanently resettled. Sixty percent (n=214) were temporarily settled, meaning they had moved out of their original unit or building into either a temporary apartment within the CHA or into a temporary apartment in the private rental market using a Housing Choice voucher. Sixteen percent (n=58) of leaseholders were in their original unit at the time of the interview.

Table 10. Settlement Status

Permanently Settled	24% (85)
Temporarily Settled	60% (214)
In Original Unit	16% (58)
Total	100% (357)

Note: Values in parentheses are sample sizes corresponding to percentages.

The status differences varied significantly by age and by housing choice. A greater percentage of older leaseholders (19%, 48 out of 250 leaseholders 43 years of age or older) were still in their original unit compared to younger leaseholders (8%, 9 out of 105 leaseholders 42 years of age or younger) who were either permanently or temporarily settled. Though smaller in

number, leaseholders whose choice was to move into the private rental market with a Housing Choice voucher were more settled at the time of the follow-up interview than were those whose choice was to remain in public housing. Eighty-eight percent (n=67) of the seventy-six leaseholders whose choice was to use a Housing Choice voucher had already moved to an apartment.

A three category variable using survey questions Q5 and Q6 was created to describe leaseholders' current housing status by their permanent housing choice. The three housing groups as detailed in Table 11 are as follows: (1) CHA Stayers, (2) Temporary Housing Choice Voucher (Temp. HCV) and (3) Permanent Housing Choice Voucher (Perm. HCV).

Table 11. Housing Status

CHA Stayers	
Leaseholders in this category chose to remain in CHA housing. Most were living in temporary CHA housing waiting for new or rehabilitated units, though a few (n=18) were permanently resettled in CHA units.	48% (164)
Temporary HCV	
Leaseholders in this category chose to remain in CHA housing. At the time of interview they were living in a Housing Choice voucher subsidized apartment waiting to move back to new or rehabilitated CHA unit.	33% (113)
Permanent HCV	
Leaseholders in this category chose to move out of CHA housing permanently. At the time of interview they were permanently resettled in private market apartments subsidized by the Housing Choice voucher program.	19% (66)
Total	100% (343)

Note: Values in parentheses are sample sizes corresponding to percentages. Leaseholders who chose to participate in the Housing Choice voucher program and who were in the process of moving from CHA apartments were not included in the CHA Stayer or the Permanent HCV group. Their small numbers precluded them from being a separate subgroup. These 13 cases were excluded. In addition, 7 observations were excluded due to missing data.

An examination of demographic differences was conducted with the housing status variable. Housing status did not differ by income but it did differ due to marital status, age, being a leaseholder with a minor child in the home, and education level. Table 12 shows that a greater percentage of older respondents chose to stay in CHA (84%, 138 out of 164), while those with a child under 18 in the household tended to choose the temporary (76%, 86 out of 113) or permanent (77%, 50 out of 66) Housing Choice voucher program. Leaseholders who were never married also tended to choose the temporary (73%, 83 out of 113) or permanent (70%, 46 out of 66) Housing Choice voucher program. Permanent HCV leaseholders compared to CHA Stayers or Temporary HCV leaseholders more often had 8-12 years of education (51%, 33 out of 66). CHA Stayers compared to those in the private market more frequently reported some education beyond high school (28%, 47 out of 164). There are relationships between age, marital status and having a child in the household but it is beyond the scope of this report to model Housing Status by the interaction of these demographics.

Table 12. Demographic Differences by Housing Status

	Housing Status		
	CHA Stayers (Base n=164)	Temp. HCV (Base n=113)	Perm. HCV (Base n=66)
Percent never married	45% (74)	73% (83)	70% (46)
Percent 43 years or older	84% (138)	58% (65)	57% (37)
Percent with minor children in home	54% (89)	76% (86)	77% (50)
Percent with 8-12 years of education	39% (65)	45% (51)	51% (33)
Percent with education beyond high school	28% (47)	20% (22)	15% (10)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: row 3: 3.

The housing status variable is used in analyses throughout this report to examine differences in relocation experiences among leaseholders. In some instances, we collapse the two categories of leaseholders currently living in the private rental market into one Housing Choice voucher category.

2.2.5 Experience with Relocation Project Manager & Property Manager

Leaseholders were asked the following questions about the Relocation Project Manager (RPM) and the Property Manager (PM):

Q173: Did the Relocation Project Manager conduct a personal interview with you?

Q174: Did the Relocation Project Manager organize a Relocation Planning Fair in your development?

Q175: Did the Relocation Project Manager organize either monthly or weekly meetings at your development to bring you up to date about the relocation process?

As shown in Table 13 about 60% (212 out of 361) of leaseholders reported the RPM interviewed them. Over 60% (221 out of 361) of the leaseholders reported that the RPM organized a Relocation Planning Fair, also known as a relocation building meeting, even though a Relocation Planning Fair was held in every Phase II development.¹⁹ A possible explanation for this could be that some leaseholders were not aware of the Relocation Planning Fair, did not connect the name of the event with the event itself, or that too much time had passed between attending the event and our question about it. Nearly three-quarters (261 out of 361) of

¹⁹ Sullivan, Thomas P. January 8, 2003. "Report #5 of the Independent Monitor." www.viewfromtheground.com/special/sullivan/monitoringreport5.html. Accessed July 26, 2004.

leaseholders reported the RPM organized regularly scheduled relocation status meetings. These findings did not differ by permanent housing choice or current housing situation.

Table 13. Leaseholder Reports about the Relocation Project Manager

	(Base n=361)
Q173. Conducted a personal interview	59% (212)
Q174. Organized Relocation Planning Fair in their Development	61% (221)
Q175. Organized either monthly or weekly meetings	72% (261)

Note: Values in parentheses are sample sizes corresponding to percentages.

We also asked leaseholders the following questions:

Q176: Did the Property Manager make sure that you completed a Housing Choice Survey?

Q178: Did the Property Manager help you with your move?

Over 90% (339 out of 358) of all the leaseholders reported they had completed the Housing Choice Survey. Eighty-two percent (244 out of 298) of leaseholders who had moved from their original unit reported that the PM provided assistance with the actual move. Follow-up analysis indicates that a higher percentage (91%, 97 out of 107) of leaseholders in a CHA unit said they received assistance from the PM during the move-out compared to those in a subsidized private rental unit (76%, 133 out of 175).

2.2.6 Relocation Counseling

According to the CHA plan, relocation counseling was to be offered to all residents referred for Housing Choice voucher housing. Relocation Counselors were to identify at least 5 units and escort residents and provide transportation to visit at least 3 units; provide an opportunity overview and tours of opportunity areas to any interested residents; support and ensure that residents were served timely through the entire move out process; conduct follow-up visits to residents who moved into the private rental market; and refer to Service Connectors any issues requiring social service support.

At the time of the follow-up interview, we asked leaseholders whether they received their Housing Choice voucher (Q14). One hundred seventy-nine leaseholders said they had received Housing Choice vouchers. Thirty-eight percent (n=68) of those whose choice was to move permanently to the private rental market and 62% (n=110) of those whose choice was to ultimately return to public housing reported receiving a Housing Choice voucher.

One question we asked in order to assess the nature of contact between Relocation Counselors and leaseholders was:

Q16: The Relocation Counselor is the person who is supposed to help you find Section 8 housing and to help you prepare to move to a new community. After you got your Section 8 voucher, did the Relocation Counselor contact you first, or did you contact the Relocation Counselor first?

The follow-up survey provides information on contact with the Relocation Counselor only for those 179 leaseholders who reported having received a Housing Choice voucher. Most of these leaseholders, 88% (n=157) reported having had contact with a Relocation Counselor. The remaining stated they had no contact (9%, n=16) or they did not know whether they had contact with a Relocation Counselor (3%, n=5).

Of those who received a Housing Choice voucher, 46% (n=82) said that the Relocation Counselor had contacted them compared to 42% (n=76) who said that they contacted the counselor. Whether the leaseholder or the Relocation Counselor initiated the contact did not vary significantly by housing choice, age or presence of children in the home. Length of time to find apartment or whether apartment was found through the Relocation Counselor also did not vary by who initiated contact.

To assess whether Relocation Counselors helped leaseholders look for an apartment we asked all leaseholders who reported having contact with the Relocation Counselor (Q18: Total n=163).²⁰ Almost three-quarters (n=120) of leaseholders to this question said ‘yes’. The remaining 26% (n=42) of leaseholders to this question reported the Relocation Counselor did not help. The main reasons stated for not receiving help are as follows: they had already found an apartment on their own (42%, n=18), the counselor was unavailable, too busy to help, or did not keep appointments (19%, n=8), the counselor wanted them to take an apartment or to live in an area they did not like (11%, n=4) or the counselor did not contact them (8%, n=4). Seventeen percent reported “other” reasons and one leaseholder reported not knowing about the availability of a Relocation Counselor.

Leaseholders were supposed to have a “Joint Interview Assessment” (JIA) which was a meeting with the Relocation Counselor and a Service Connector.²¹ The purpose of this meeting was to discuss the leaseholder’s preference for relocation. The 120 leaseholders who had found an apartment were asked whether this JIA had occurred. Just over half (58%, n=69) said that it had occurred and 42% (n=50) said that the meeting had not occurred.

The difference was significant. A greater percentage of those moving permanently into the private rental market reported having Joint Interview Assessments compared to those moving temporarily into the private market (69%, 30 out of 44 vs. 51%, 39 out of 76). We assessed the rate of these interviews by move date. We found that there was no difference in the rate of JIA by whether a move was made 2002 or earlier compared to a move made in 2003.

Those who attended a JIA should have been asked about their neighborhood or city preference. Eighty-two percent (n=99) said that they were. Those who attended a JIA were supposed to have been informed about opportunity areas, that is, areas in which the poverty rate is less than 23.49% and the percentage of African American residents is less than 30%. To assess whether this occurred we asked:

Q24: “Opportunity Areas” are cities or neighborhoods that have residents with a mixture of income levels, races, and ethnicities. Did the Relocation Counselor talk to you about “opportunity areas” at the Joint Interview Assessment?

²⁰ Leaseholders who either refused to answer Q16 or answered it with a “don’t know” response were also asked Q18.

²¹ The CHA began Joint Interview Assessments (JIA) in 2003.

Fifty-four percent (n=65) of those who responded to this question indicated they were provided with information about opportunity areas. There was no difference by move date.

To assess whether Relocation Counselors were providing adequate information and support services to leaseholders looking for apartments in the private rental market we asked the following two questions:

Q20: How many apartments did the Relocation Counselor tell you about?

Q21: How many apartments did the Relocation Counselor take you to see?

According to leaseholders, the average number of apartments that they were told about by Relocation Counselors was 5 (ranging from 1 to 30). There was no statistically significant difference in number of apartments suggested to those who chose the Housing Choice voucher program compared to those who chose to ultimately return to a CHA unit. Also, according to leaseholders, the Relocation Counselors showed, on average, 4 apartments (ranging from 1 to 26). Again, there was no statistically significant difference between the numbers of apartments shown to those whose choice was to return to CHA compared to those whose choice was to remain in the private market.

Of those 120 leaseholders who reported receiving help from a Relocation Counselor and who had found an apartment, we asked the following question (Q27): Now I want to know how you found the apartment that you chose. Did you find the apartment through the Relocation Counselor, or without the help of the Relocation Counselor? Eighty-two percent (n=98) of the leaseholders who found an apartment said that they found it with the help of the Relocation Counselor. The remaining 18% (n=22) of leaseholders said that they found their apartment through the newspaper (n=10), through a friend or family member (n=8), or in some other way (n=4).

To assess support and service provided by the Relocation Counselor throughout the move out process we asked a series of questions about the types of problems leaseholders encountered while looking for an apartment and whether the Relocation Counselor had helped them resolve the problems.

Q35: While you (are/were) searching for an apartment, (do/did) you need help with...

35a: Choosing an area to move to?

35b: Finding addresses for available apartments?

35c: Transportation to possible rental units?

35d: Transferring children to new schools?

35e: Finding childcare?

Q36: [If YES:] Has the Relocation Counselor given you the help that you needed?

The list of problems, along with the percentage indicating they had the problem, is shown in Table 14. The most prominent problem was transportation to possible rental units. Sixty-one percent (n=73) of leaseholders who had found an apartment listed this as a problem. Eighty-two percent (n=60) of those listing this as a problem said that the Relocation Counselor provided the help they needed to overcome this problem. The next most frequent problem was finding addresses for available apartments. Thirty-eight percent (n=46) of leaseholders who had moved said that this was a problem and 80% (n=37) of them said that the Relocation Counselor had helped solve this problem. Finally, 26% (n=31) of leaseholders who had moved said that they had difficulty in choosing an area into which they would like to move. Sixty-six percent (n=21) of these leaseholders said that the Relocation Counselor helped them with this choice. There were no differences in reported needs by age, presence of children in the household, or housing choice.

Table 14. Need for Specific Types of Relocation Assistance

Leaseholders with Housing Choice Vouchers that Needed Help with:	(Base n=120)
Q35a. Choosing an Area	26% (31)
Q35b. Finding Addresses	38% (46)
Q35c. Transportation to Units	61% (73)
Q35d. School Transfers	5% (6)
Q35e. Finding Childcare	2% (3)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding.

The same leaseholders (Base n=120) were also asked about the types of problems that they experienced looking for apartments with the Housing Choice voucher.

Q37: I'm going to read a list of factors that may or may not affect someone who is looking for an apartment to rent with a Section 8 voucher. Please think about your situation and tell me if you have experienced a big problem, some problem, or no problem at all when you are/were looking for a place to live.

37a: Finding a place with enough bedrooms. Would you say that's a...

37b: Finding a place that you like. Would you say that's a...

37c: Finding landlords that will accept Section 8 vouchers.

37d: Not having access to transportation for apartment hunting.

37e: Landlords who did not want to rent to you because you are coming from CHA public housing.

37f: Anything else that was a problem for you in looking for an apartment?

The list of problems and the percentage indicating whether each was a problem are shown in Table 15. The most significant problem reported by leaseholders was finding an apartment that they liked. Sixty percent (n=71) reported this problem. Between 25-31% of the leaseholders also reported problems with landlords who would not rent a unit because the leaseholder had a CHA history (n=29), finding landlords that were receptive to the Housing Choice voucher program (n=32), finding enough bedrooms (n=34), and having access to transportation for apartment hunting (n=37). When specifically looking at issues where leaseholders reported a major problem, the most significant issues were finding an apartment they liked, having access to transportation, and facing landlords who did not want to rent units because of their CHA history.

Table 15. HCV: Apartment Search Difficulties

Problems	Percent Big Problem	Percent Some Problem	Percent No Problem	Total
Q37a. Finding Enough Bedrooms	10% (12)	18% (22)	72% (86)	100% (120)
Q37b. Finding Place They Liked	26% (31)	34% (40)	40% (48)	100% (120)
Q37c. Finding Landlord Who Will Accept Voucher	12% (14)	15% (18)	73% (86)	100% (120)
Q37d. Access to Transportation for Search	15% (18)	16% (19)	69% (83)	100% (120)
Q37e. Landlords did not want to rent unit due to CHA history.	14% (16)	11% (13)	75% (89)	100% (120)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to don't know response: Q37c: 1; and Q37e: 1.

As shown in Table 16, we also found that greater proportions of those whose choice was to remain in public housing (67%, 50 out of 76) compared to those whose choice was to move permanently to the private rental market (47%, 21 out of 44) reported problems finding an apartment they liked. Likewise, greater proportions of those wanting to remain in public housing (38%, 29 out of 76) compared to those who preferred the private rental market (18%, 8 out of 44) reported having problems with access to transportation for their apartment search.

Table 16. HCV Problems by Permanent Housing Choice

Problem Using HCV:	Permanent CHA (Base n=76)	Permanent HCV (Base n=44)
Q37b. Finding Apartment They Liked	67% (50)	47% (21)
Q37d. Accessing Transportation For Search	38% (29)	18% (8)

Note: Values in parentheses are sample sizes corresponding to percentages.

Greater proportions of leaseholders with minor children in the household (30%, 28 out of 79) compared to those without minor children (7%, 2 out of 25) reported problems with landlords not wanting to rent units to them due to their CHA history. Additionally, greater proportions of younger leaseholders (35%, 18 out of 51 leaseholders 42 years or younger) compared to older leaseholders (18%, 12 out of 66 leaseholders 43 years or older) also reported they faced landlords who did not want to rent to them because of their CHA history. These differences were significant. See Table 17.

Table 17. HCV Problems by Households with Minor Children & Age

Problem using HCV:	Minor Children in the Household	No Minor Children in the Household
		30% (28 out of 94)
Q37e. Landlords did not want to rent unit due to CHA history.	Younger	Older
	35% (18 out of 51)	18% (12 out of 66)

Note: Values in parentheses are sample sizes. Observations excluded due to missing data: row 1: 3.

2.3 Current Housing Unit and Neighborhood

2.3.1 Location at Time of Interview, 2003

Most leaseholders stayed in close proximity to their original location. Table 18 shows the distance from the original building to the current location of the follow-up leaseholders.

The map on the page following Table 18 shows where 372 of our 374 leaseholders were located at the time of the follow-up interview. Following the map is Table 19 which lists the communities in which the CHA developments are located and the number of leaseholders living in those communities at the time of the follow-up interview.

Table 18. Distances from Original Location to 2003 Location

Distance (mi)	Count	Percentage	Cum Count	Cum Percentage
0 - .1	49	13.17%	49	13.17%
.1 - .5	72	19.35%	121	32.53%
.5 - 1.0	19	5.11%	140	37.63%
1.0 - 2.0	30	8.06%	170	45.70%
2.0-3.0	49	13.17%	219	58.87%
3.0-4.0	38	10.22%	257	69.09%
4.0-5.0	29	7.80%	286	76.88%
5.0-6.0	35	9.41%	321	86.29%
6.0-7.0	17	4.57%	338	90.86%
7.0-8.0	8	2.15%	346	93.01%
8.0-9.0	7	1.88%	353	94.89%
9.0-10.0	6	1.61%	359	96.51%
10.0 - 15.0	9	2.42%	368	98.92%
15.0-20.0	0	0.00%	368	98.92%
20.0 - 25.0	2	0.54%	370	99.46%
> 25 miles (354)	2	0.54%	372	100.00%

* Two omitted as had no address info for 2003.

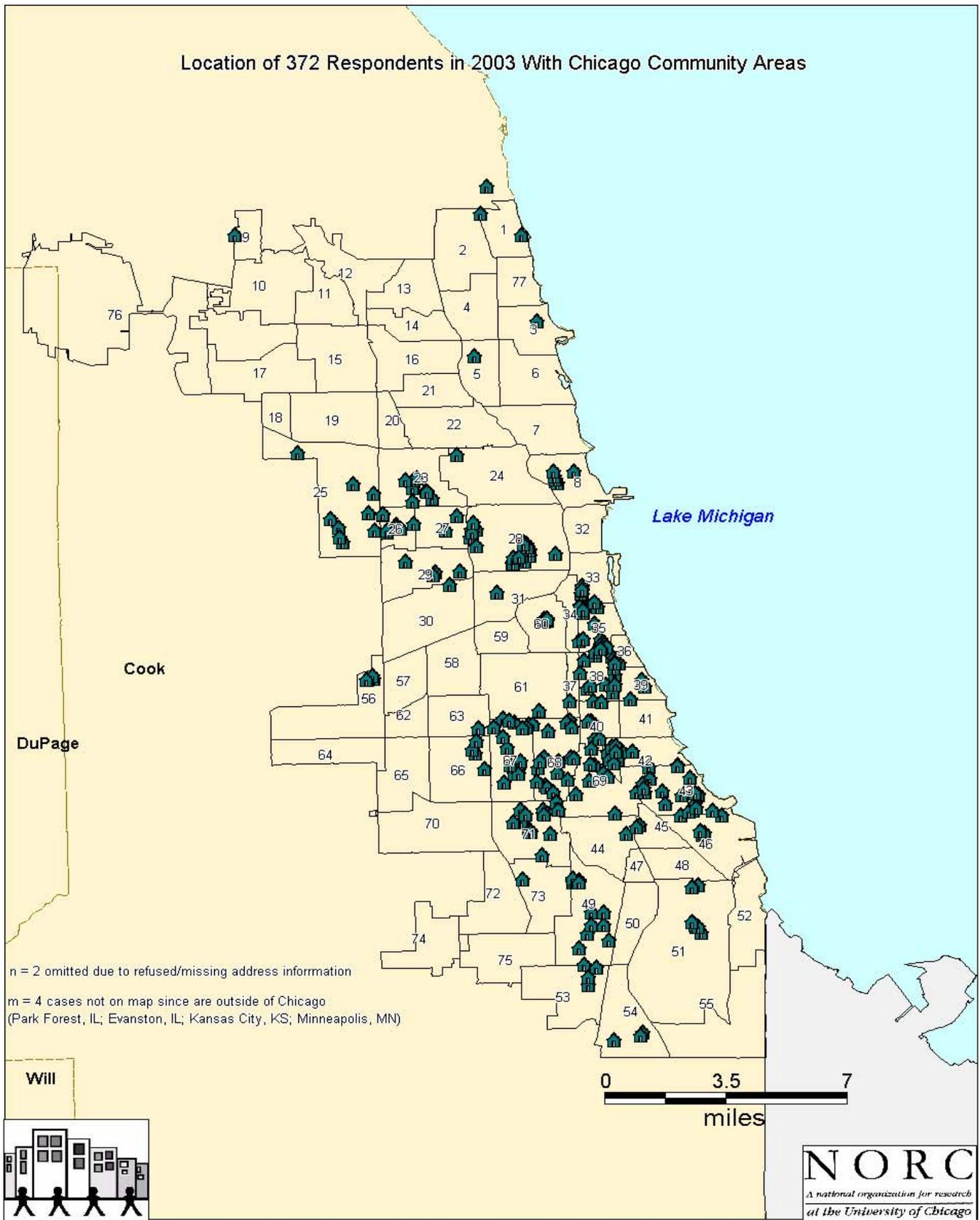


Table 19. Community Areas, Location of Developments, Location of Leaseholders in 2003

Community Number	Name	Development Present	Leaseholder Location 2003
1	Rogers Park		2
3	Uptown		1
5	North Center		1
8	Near North Side	Cabrini-Green	16
9	Edison Park		1
23	Humboldt Park		8
24	West Town		1
25	Austin		9
26	West Garfield Park		8
27	East Garfield Park		2
28	Near West Side	ABLA Homes, Rockwell Gardens	65
29	North Lawndale		5
30	South Lawndale		1
31	Lower West Side		1
32	Loop		0
33	Near South Side	Ickes Extension	12
35	Douglas	Stateway Gardens	39
36	Oakland	Wells Homes	4
37	Fuller Park		1
38	Grand Boulevard	Robert Taylor Homes A	18
39	Kenwood		2
40	Washington Park	Robert Taylor Homes B, Washington Park	9
41	Hyde Park		1
42	Woodlawn		13
43	South Shore		24
44	Chatham		1
45	Avalon Park		2
46	South Chicago		6
49	Roseland		21
51	South Deering	Lowden Homes	7
53	West Pullman		3
54	Riverdale		3
56	Garfield Ridge		5
57	Archer Heights		0
59	McKinley Park		0
60	Bridgeport	Bridgeport Homes	13
61	New City		1
63	Gage Park		1
66	Chicago Lawn		4
67	West Englewood		15
68	Englewood		18
69	Greater Grand Crossing		9
71	Auburn Gresham		14
73	Washington Heights		1

* Observations excluded due to refused or missing data: 2. Also, four cases are not on the map because they are outside of the Chicago area (Park Forest, IL; Evanston, IL; Kansas City, KS; Minneapolis, MN.

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2.3.2 Knowledge about Current Neighborhood, Prior to Move

All leaseholders who moved out of their original building were asked a series of questions about knowledge of the current neighborhood. The questions ranged from the structural and operational conditions within their apartments, to institutions (schools, employment) and resources (medical care, churches) in their neighborhoods.

Responses were compared by leaseholders’ age, households with minor children, housing choice, and current housing status.

Almost half (43%, 126 out of 294) of all leaseholders who were no longer in their original units reported to know nothing about their new neighborhoods before they moved (Q40). When examining differences by current housing status significant differences were found. A greater percentage of those in Temporary (54%, 61 out of 113) and Permanent (51%, 33 out of 65) HCV units, compared to CHA Stayers (29%, 30 out of 103), said that they nothing about their current neighborhoods prior to moving in.

As shown in Table 20, with respect to specific neighborhood amenities, a greater percentage of those in the Temporary and Permanent HCV groups reported that they knew nothing about employment services, social services, and childcare services in new neighborhoods prior to their move, compared to CHA stayers (Q41).

Table 20. Knowledge of Neighborhood Services by Housing Status

Percent reporting no Knowledge of Specific Neighborhood Service	Housing Status		
	CHA Stayers (Base n=103)	Temp. HCV (Base n=113)	Perm. HCV (Base n=66)
Q41a. Employment Services	35% (36)	67% (75)	54% (34)
Q41c. Social Services	32% (33)	71% (80)	63% (40)
Q41e. Childcare Services	54% (55)	74% (80)	71% (46)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data or don’t know response: Q41a: 8; Q41c: 6; Q41e: 12.

Additionally, only 20% (39 out of 195) of those with minor children in the household reported they had a lot of information on childcare prior to their move.

As shown in Table 21, a greater percentage of younger leaseholders (55%, 51 out of 94 leaseholders 42 years or younger) compared to older leaseholders (37%, 73 out of 199 leaseholders 43 years or older) were reported knowing nothing about their new neighborhoods. A greater percentage of younger (67%, 63 out of 94) compared to older leaseholders (49%, 97 out of 199) also reported having no information about social services available in new neighborhoods prior to their move.

Table 21. Knowledge of Neighborhood Services by Age

Percent reporting that they knew nothing about:	Age Group	
	Younger (Base n=94)	Older (Base n=199)
Their new neighborhood	55% (51)	37% (73)
Social services in new neighborhood	67% (63)	49% (97)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: row 1: 5; row 2: 6.

We also asked the following:

Q43: Now I am going to ask you about community services. By community services we mean things like day care centers, counseling agencies, health clinics, job training centers or welfare offices. At the time that you moved, how much did you know about what community services were available in the community you were moving to?

Overall, 44% (130 out of 293) said they knew nothing. There were significant subgroup differences. A greater percentage of those who moved temporarily (57%, 65 out of 113) or permanently (47%, 30 out of 65) into the private rental market reported that they knew nothing about community services compared to those who chose to stay in CHA housing (29%, 30 out of 103).

Furthermore, 55% (159 out of 290) of the leaseholders who had moved said that they had wanted to know more about the area prior to the move. There were significant differences by subgroup. Leaseholders with minor children in the household compared to those without stated they had wanted to know more – 60%, 118 out of 195 vs. 43%, 41 out of 95. Furthermore, as shown in Table 22, younger compared to older leaseholders and those in the private rental market, temporarily or permanently, compared to CHA Stayers reported they had wanted to know more prior to their move.

Table 22. Desire for Services Information by Housing Status & Age

Q44. Percent wanted To know more prior to move	Housing Status		
	CHA Stayers (Base n=102)	Temp. HCV (Base n=111)	Perm. HCV (Base n=64)
	39% (40)	64% (71)	65% (41)
	Age Group		
	18-34 yrs (Base n=94)	35-47 yrs (Base n=96)	48+ yrs (Base n=99)
	60% (56)	62% (59)	43% (42)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 9 in each row.

Additionally, at the time of the interview, just under half (48%, 142 out of 293) of the leaseholders said that they knew a lot about their current neighborhood. Current knowledge about neighborhood significantly differed by current housing status. A greater percentage of CHA Stayers (60%, 62 out of 103) reported knowing a lot compared to the other groups (41%, 47 out of 113 and 43%, 28 out of 65, respectively for Temporary and Permanent HCV). This may be because many of the CHA Stayers were in buildings near their original units.

2.3.3 Condition of Current Unit at Move-In

To determine conditions of apartments leaseholders were moving into, we asked the following general questions: (Q46) How clean was your unit when you moved in? and (Q47) In what condition was your unit when you moved in? As can be seen in Tables 23 and 24, most leaseholders reported that their new apartments were clean. Three-quarters (220 out of 298) of the leaseholders reported that the units they moved into were in excellent or good condition.

Table 23. Cleanliness at Move-In

Q46. How clean was your unit when you moved in?	
Very Clean	70% (210)
Fairly Clean	24% (72)
Not very clean or Not clean at all	5% (16)
Total	100% (298)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data: 4

Table 24. Condition at Move-In

Q47. In what condition was your unit when you moved in?	
Excellent Condition	32% (95)
Good Condition	42% (125)
Fair or Poor Condition	26% (77)
Total	100% (298)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data or refused response: 5

To assess the quality of apartments that leaseholders were moving into we asked a series of questions to determine whether basic amenities – oven, refrigerator, kitchen sink, heat, and laundry facilities -- were available and working. Nearly all leaseholders reported that their new units had a working kitchen sink (94%) and adequate heating (87%). Almost 60% of leaseholders reported that a working stove (174 out of 298) and refrigerator (172 out of 298) was present in the new apartment but 40 percent (n=124 and n=126, respectively) said that these amenities were either not available at all or were available but not working. Additionally, only one-third (96 out of 298) of the leaseholders reported that units or buildings had working laundry facilities. Tables 25-29 present the frequencies for the basic amenities. There were no significant differences in apartment amenities when comparing by housing status, with the exception that a slightly lower percentage (81%, 89 out of 109) of Temporary HCV leaseholders said that

adequate heat was available and working (CHA Stayer, 91%, 96 out of 105, Permanent HCV, 89%, 57 out of 64).

Table 25. Oven in Current Unit

Q48a. A cooking stove with an oven	
Available and Working	58% (174)
Not Available or Not Working	42% (124)
Total	100% (298)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 5

Table 26. Refrigerator in Current Unit

Q48b. A refrigerator	
Available and Working	58% (172)
Not Available or Not Working	42% (126)
Total	100% (298)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 5

Table 27. Kitchen Sink in Current Unit

Q48c. A kitchen sink	
Available and Working	94% (280)
Not Available or Not Working	6% (19)
Total	100% (298)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data: 4

Table 28. Adequate Heat in Current Unit

Q48d. Adequate heat	
Available and Working	87% (254)
Not Available or Not Working	13% (38)
Total	100% (298)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data or don't know response: 11

Table 29. Laundry in Current Building or Unit

Q48e. Laundry facilities in your building or unit	
Available and Working	33% (96)
Not Available or Not Working	67% (199)
Total	100% (298)

Note: Values in parentheses are sample sizes corresponding to percentages. When values do not add up to total sample size or 100% it is due to rounding. Observations excluded due to missing data or don't know response: 8

Two-thirds (195 out of 296) of the leaseholders reported that their apartment was better than their former unit. Twenty percent (n=59) of the leaseholders stated their new unit was about the same as their former unit, and 14% (n=40) reported the new unit was worse. Table 30 shows salient differences in the comparative ratings of the apartments by current housing status.

Table 30. Current vs. Former Apartment

Q49.Overall would you say this apartment is better, worse, or about the same as your last apartment	CHA Stayer (Base n=106)	Temp. HCV (Base n=111)	Perm. HCV (Base n=65)
Percent better	52% (55)	76% (84)	78% (50)
Percent about the same	30% (31)	13% (14)	14% (9)
Percent worse	19% (20)	11% (12)	8% (5)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 7

About twenty-five percent more of leaseholders in private market units -- Temporary HCV (76%, 84 out of 111) or Permanent HCV (78%, 50 out of 65) -- than those in CHA units (52%, 55 out of 106) stated their current apartment was better than their former one. A higher percentage of CHA Stayers (19%, n=20) compared to those in the private market reported their unit was worse. While one-quarter (71 out of 290) of the leaseholders reported they lived in poorly or very poorly maintained properties, the remaining 75 percent of the leaseholders said that the property was well maintained.

2.3.4 Satisfaction with Current Neighborhood and Apartment

We also asked the 275 leaseholders who had moved out of their buildings to rate their new neighborhoods. Just over half (53%, n=148) of the leaseholders reported that they felt their neighborhood was better than their former one. This differed significantly by subgroup. A greater percentage of those in the private rental market (Temporary HCV, 64%, n=71 or Permanent HCV, 67%, n=42) compared to CHA Stayers (31%, n=31) reported being in a better neighborhood. (See Table 31).

Table 31. Current vs. Former Neighborhood

HOUSING STATUS	Q50: Is this neighborhood better, worse, or about the same as your last neighborhood?			
	Better	Same	Worse	Total
CHA Stayer	31% (31)	49% (49)	20% (20)	100% (100)
Temporary HCV	64% (71)	28% (31)	8% (9)	100% (111)
Permanent HCV	67% (42)	27% (17)	6% (4)	100% (63)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 12

We asked those leaseholders who chose a Housing Choice voucher and who had already moved (n=65) what they liked best about living outside of public housing. The four most frequent responses were having a nicer apartment (36%, n=23), being in a safer neighborhood (29%, n=19), being closer to family (11%, n=7), and good transportation (11%, n=7).

Leaseholders were asked to indicate problems they had living outside of public housing. Half (32 out of 65) of the leaseholders reported no problem. The most frequently reported problem was leaving family and friends (17%, n=11).

All leaseholders were asked to rate their satisfaction with different elements in their new neighborhoods and apartments. Results are shown in Table 32. On most items, 70% or more of the leaseholders reported they were either somewhat or very satisfied. The top three areas of satisfaction were access to transportation (93%, n=260), convenience to church or other place of worship (91%, n=251), and convenience to shopping (87%, n=244).

Table 32. Satisfaction with Current Neighborhood

Q67. In your new neighborhood, how satisfied are you with --	Percent Satisfied	(Base n)
a. Neighborhood safety	69% (193)	(279)
b. Neighborhood cleanliness	80% (226)	(280)
c. Police Protection	74% (204)	(274)
d. Friendliness of neighbors	82% (225)	(272)
e. Convenience to shopping	87% (244)	(281)
f. Access to public transportation	93% (260)	(279)
g. Access to your job or employment agency	76% (199)	(262)
h. Convenience to church or other place of worship	91% (251)	(277)
i. Quality of your home	85% (238)	(280)
j. Amount of Space in your home	85% (240)	(281)
k. Nearness to family	80% (223)	(280)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data, refused or don't know response: row a: 8; row b: 6; row c: 13; row d: 16; row e: 5; row f: 8; row g: 29; row h: 11; row i: 6; row j: 5; row k: 6.

There were significant differences by housing status. Seventy-eight percent (50 out of 65) of those who had already moved to their permanent housing outside of the CHA expressed satisfaction with neighborhood safety compared to the leaseholders who were in CHA but living outside of their original buildings (63% expressed satisfaction, 65 out of 103). Those who were in temporary or permanent housing in the private rental market were more satisfied with police protection (78%, 84 out of 109, and 86%, 56 out of 65, expressed satisfaction, respectively) compared to those who were still in CHA housing (63%, 64 out of 101, expressed satisfaction). Those who were in temporary housing in the private rental market were more satisfied with the friendliness of their neighbors (88%, 96 out of 109, expressed satisfaction) compared to those who were still in CHA housing (76%, 76 out of 100, expressed satisfaction).

2.4 Children in the Household

To assess how the relocation process affected leaseholders with children in the household, we asked questions about a selected child from each household with children. The survey asked about school experiences, childcare, and adjustment to the new neighborhood. In the following section we present data on how children have been affected by relocation.

Of the 363 households in which a leaseholder was interviewed in the follow-up survey, 66% (n=237) had children under the age of 18. To collect information about all of the children in each household was beyond the means of this survey. Therefore, one child was selected at random in each household with children and determined to be the “focal” child. Questions relating to children in the household and their experiences were asked only about the focal child.

We found that almost all school aged children (5-17 years of age) were enrolled in school.²² Thirty-nine percent (75 out of 192) of leaseholders with children in school reported a relocation-related school transfer. All of the students who transferred schools due to the relocation transferred to public schools. Less than 10% of leaseholders with minor children in the household who reported a school transfer said that they had problems enrolling the focal child into the new school.

Transfer students were closer to their new schools. Eighty-three percent (60 out of 73) of students who transferred were a mile or less from their schools, compared to forty-three percent (44 out of 114) of those who did not transfer schools. Moving to a school closer to home (77%, 57 out of 75) was the main reason leaseholders gave for transferring the focal child. In most cases, the transfer was satisfactory. Sixty percent (40 out of 67) of leaseholders in households where the focal child transferred schools said that they were more satisfied with the focal child’s new school than with the previous school.

It is important for parents or guardians to have adequate information about new schools before their children are enrolled. We asked leaseholders who had moved and had children in their households who were in school to indicate whether they had enough information about schools. Fifty-nine percent (92 out of 155) said that they had enough information. Those who said they did not most frequently wanted further information about the quality, class size, and staff at schools (48%, 30 out of 62), activities, sports and other school programs (37%), and safety, gangs and drugs (16%).

2.4.1 Childcare

Childcare is a fundamental concern for parents or guardians with young children. Because this is the case, we examined the need for and satisfaction with childcare for the focal child. Of the 237 leaseholders with children in the household, about 38% (n=89) reported they needed childcare for the focal child. About 18% of this group (n=16) reported they were currently looking for such care. The 73 leaseholders who were not looking for childcare were asked if they already had such arrangements. Sixty-five (89%) of them said “yes.” Of those leaseholders who already had childcare arrangements, all reported being satisfied with their arrangements. There were no significant differences in the need for childcare among leaseholders who moved to subsidized housing in the private rental market and those who remained in CHA units.

2.4.2 Focal Child’s Adjustment to New Neighborhood

Finally, the follow-up survey included several questions used to assess how well children were adjusting to life in their new neighborhoods. Seventy percent (102 out of 145) of leaseholders with children in the household reported that the focal child made new friends as a

²² Six focal children of school age (5-17 years) were not enrolled in school at the time of the interview. Three of these children were five years old, one was 17 years old, and the other two were between 6 and 16 years old.

result of the relocation. However, 15% (n=22) of these leaseholders said that the child was too young to make new friends. When these were removed from the analysis, 82% (102 out of 123) of the focal children who were old enough to make new friends reported doing so. Leaseholders were asked whether the focal child had positive experiences and difficulties as a result of relocation. Overall, 45% (85 out of 188) of the leaseholders stated that focal children had positive experiences. While 55% (102 out of 188) said that the child had no positive experiences, 88% (173 out of 196) of that group said that the child had no negative experiences either, suggesting that their experiences had not changed as a result of relocation.

The 85 leaseholders who said that the focal child had positive experiences associated with relocation were asked what those positive experiences were. Results are shown in Table 33. The most frequently cited positive experience concerned the child’s school (49%, n=42).

Table 33. Categorized Positive Relocation Experiences

Q105.	(Base n=85)
More positive school experience	49% (42)
Neighborhood is safer/can go outside	25% (22)
More opportunities for youth programs	21% (18)
More friends/gets along better with friends	21% (18)
More positive behavior or attitude	16% (13)

Note: Values in parentheses are sample sizes corresponding to percentages.

2.5 Support Services

All leaseholders were asked about the social services they may need and whether they received the help they needed. Table 34 shows that many leaseholders reported needing services and that they did not receive needed help. However, because the questionnaire did not include survey items to ascertain whether leaseholders asked for help, we cannot evaluate the ability of the relocation process to meet the needs. We can only speculate on the magnitude of unmet needs.

Table 34 also shows that the needed services that were cited most often were finding a job (29%, n=104), computer training (23%, n=82), getting a GED (19%, n=68), job training (19%, n=68), and paying the bills (18%, n=65). About a third or fewer said they received help for these services. In contrast, small numbers of leaseholders reported needing help with domestic violence problems (2%, n=7), parenting education (2%, n=7), drug/alcohol problems (1%, n=4), legal assistance (6%, n=22), and filling out job applications (4%, n=14) and much higher percentages of these leaseholders reported receiving that help (36%-63%).

Table 34. Leaseholders' Need For and Receipt of Social Services

SERVICE	Need Help		Received Help	
	%	Base n	%	Base n
Q110. Finding a job	29	360	34	103
Q128. Computer training	23	359	13	81
Q119. Getting a GED	19	360	34	68
Q113. Job training	19	359	23	66
Q164. Paying bills	18	360	34	64
Q155. Rebuilding credit history	17	360	10	61
Q152. Mental health problems	12	360	30	41
Q143. Activities for children	10	360	22	37
Q131. Managing money	9	360	11	31
Q125. College counseling/financial aid	9	360	12	30
Q146. Legal assistance	6	360	36	22
Q149. Physical health/finding a doctor	6	360	38	22
Q122. Learning to read	6	360	30	21
Q137. Finding childcare	5	360	21	17
Q116. Filling out job applications	4	360	41	15
Q134. Household management	2	359	11	8
Q161. Domestic violence problems	2	360	63	7
Q140. Parenting education	2	359	50	5
Q158. Drug or alcohol problems	1	360	33	5
Q167. Other	5	360	35	18

Observations excluded due to missing data, refused, or don't know response: Q116, Q125, Q134, Q152, Q155, and Q164: 1 in each row; Q113, Q128, and Q140: 2 in each row.

We examined specific need and receipt of help by housing status, age, and leaseholders with minor children in the household. It is likely that needs would differ by age and households with minor children. Additionally, with respect to housing status, once residents of public housing become leaseholders in the private rental market they may find that their needs for services may change. As shown in Tables 35 and 36, there are several areas in which service needs significantly differed by age and by households with minor children. A higher percentage of younger leaseholders and those with children in the home reported needing help with rebuilding credit and paying bills (21-24%). Additionally, younger leaseholders more often needed help finding activities for children (15%); while older leaseholders more often needed help with mental health issues (14%).

Table 35. Service Need by Age

SERVICE	Age			
	Younger Leaseholders		Older Leaseholders	
	%	Base n	%	Base n
Q155. Rebuilding credit history	24	107	14	252
Q164. Paying bills	24	107	15	251
Q152. Mental health problems	5	107	14	251
Q143. Activities for children	15	107	8	252

Observations excluded from Q152 and Q164 due to don't know response: 1.

Table 36. Service Need by Households with Children

SERVICE	Child in house			
	Yes		No	
	%	Base n	%	Base n
Q110. Finding job	33	237	19	120
Q113. Job training	21	237	13	119
Q152. Mental health problems	9	237	16	120
Q155. Rebuilding credit history	24	237	3	120
Q164. Paying bills	21	237	11	120

Observations excluded due to missing data or don't know response: Q110, 3; Q155, 3; Q164, 4.

In addition to these age and minor children in the home related service needs, there were differences in reported needs by current housing situation. (See Table 37). Those moving to the private rental market (temporarily or permanently) compared to those staying in CHA also more often reported needing help with financial issues (21% vs. 13%) and finding activities for children (13% vs. 7%). Given the higher proportions of young leaseholders and households with children in this group, it is likely that those needing such help were one in the same. However, in addition to needing help with the aforementioned issues, those moving to the private rental market also more often reported needing help with finding jobs (33%, n=59), getting access to job training (22%, n=39), and learning to read (8%, n=14).

Table 37. Service Need by Housing Status

SERVICE	Housing Status			
	In CHA Unit		In HCV Unit	
	%	Base n	%	Base n
Q110. Finding job	22	164	33	179
Q113. Job training	13	164	22	179
Q122. Learning to read	3	164	8	179
Q143. Activities for children	7	164	13	179
Q155. Rebuilding credit history	13	164	21	179

Observations excluded from Q113 due to missing data or refused response: 2.

As shown in Table 38, significant differences in receipt of help by housing status were found on two measures – help finding a job and help getting a GED. In both instances, leaseholders currently residing in CHA units more frequently reported receiving help.

Differences in receipt of the various types of help needed were not found when types of help received were examined by leaseholders' age or presence of minor children in the home.

Table 38. Service Receipt by Housing Status

SERVICE	Housing Status			
	In CHA Unit		In HCV Unit	
	%	Base n	%	Base n
Q110. Finding job	51	37	23	58
Q119. Getting a GED	50	27	23	35

Those leaseholders who received help with services were asked about the sources that provided the help. We specifically asked whether the source included the Relocation Counselor and the Service Connector. In addition, we inquired whether outside service providers, churches or other places of worship, or some other source assisted them. As shown in Table 39, the Relocation Counselor and Service Connector provided a total of 35% (64 out of 182) of the services received by both those who moved into the private rental market and those who resided in public housing. Other sources (“other service providers,” “church or other place of worship,” and “somewhere else”) accounted for about two-thirds (117 out of 182) of the services received.

Table 39. Source of Service Help

Number reporting at least one problem		(n=227)
Received help for at least one problem from:		
Relocation counselor		8% (19)
Service connector		20% (45)
Outside service provider		18% (40)
Church		8% (18)
Other		26% (59)
Not received help		20% (45)
Total		100% (227)

Note: Values in parentheses are sample sizes corresponding to percentages.

Finally, in order to assess whether the Service Connector provided follow-up as specified in their duties, we asked:

Q172: Did the Service Connector contact you after you moved into your new apartment?

About 38% (112 out of 292) of leaseholders indicated that the Service Connector did not contact them after their move. Table 40 shows that when comparing by housing status we found the number of leaseholders that reported being contacted differed significantly by current housing status. Leaseholders in the private rental market were contacted less frequently than those in CHA apartments. Those temporarily in the private rental market were found to be contacted the least.

Table 40. Service Connector Follow-up by Housing Status

After the Move, Service Connector	In CHA Unit (Base n=103)	Temp. HCV Unit (Base n=110)	Perm. HCV Unit (Base n=62)
--------------------------------------	-----------------------------	--------------------------------	-------------------------------

Contacted You	75% (77)	50% (54)	67% (41)
Did Not Contact You	25% (26)	50% (56)	33% (21)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 11.

2.6 Health

In this section we evaluate the health status of all leaseholders interviewed. We included in the survey a short form of the well-known health questionnaire, the SF-32. The version we used was the SF-12, with 12 questions shown to be valid indicators of the constructs measured in the longer version.

The following health indicators along with their abbreviations and the number of items used to measure each, are assessed by the SF-12: General Health (GF; 1 item), Physical Functioning (PF; 2 items), Role Physical (RP; 2 items), measuring whether physical problems get in the way of daily activities, Role Emotional (RE; 2 items), that is whether emotional problems get in the way of daily activities, Vitality (V; 1 item), Social Functioning (SF; 1 item) and Mental Health (MH; 2 items). Factor scores applied to aggregated physical and mental health indices provide independent summary scores of physical health (PCS) and mental health (MCS). Indicators were scaled such that they might be compared to national norms for adult women of all ages.

Table 41 shows the scores for the entire sample of leaseholders compared to a national sample of women. As can be seen, the health of leaseholders is significantly less than that of the national sample on all indicators with the exception of vitality. For the vitality index, leaseholders scored, on average, higher than the national sample.

Table 41: Comparison of Leaseholder to National Sample of Women on Ten SF-12 Health Indicators

Indicator	Leaseholders		National Sample of Women		
	Mean	Std Dev	Mean	Std Dev	
Physical Functioning	45.37	12.52	48.61	9.85	*
Role Physical	44.90	11.37	48.99	9.64	*
Bodily Pain	46.75	12.18	49.15	9.67	*
General Health	43.35	13.79	49.43	9.47	*
Vitality	52.28	11.00	48.88	9.54	*
Social Functioning	45.40	13.28	49.23	9.64	*
Role Emotional	44.06	11.97	48.92	9.81	*
Mental Health	46.83	12.31	48.94	9.56	*
Summary Score of Physical Health	45.51	11.86	48.72	9.63	*
Summary Score of Mental Health	47.34	11.89	48.43	9.55	*

Note: * indicates significant difference between means.

Table 42 shows health indicators for leaseholders who chose to stay in the CHA versus those who chose to move to the private market. Those who chose to stay in CHA scored significantly lower on all of the health indicators compared to those who chose to live in the private market. Of course those who chose to stay in CHA were significantly older than those who chose to move into the private market (average age: CHA, 45.4; Private Market, 38.9) which would explain their increased health problems. This is perhaps an indication that the CHA may have to accommodate the greater health needs of its residents after relocation is complete.

Table 42: Comparison of Leaseholders on Ten SF-12 Health Indicators by Permanent Housing Choice

Indicator	CHA		HCV		
	Mean	Std Dev	Mean	Std Dev	
Physical Functioning	44.60	12.70	48.07	11.58	*
Role Physical	44.04	11.44	47.91	10.71	*
Bodily Pain	45.98	12.42	49.43	11.04	*
General Health	42.22	13.74	47.36	13.31	*
Vitality	51.71	10.94	54.31	11.06	*
Social Functioning	44.51	13.60	48.51	11.77	*
Role Emotional	43.35	12.18	46.59	10.98	*
Mental Health	46.02	12.53	49.68	11.21	*
Summary Score of Physical Health	44.67	11.95	48.51	11.17	*
Summary Score of Mental Health	46.68	12.16	49.69	10.74	*

Note: * indicates significant difference between means.

In addition to the SF-12, a 10 item depression inventory was included in the questionnaire. Overall, the rate of depression was not high. Across all symptoms, leaseholders reported experiencing them, or average, less than two days during the week prior to the interview.

2.7 Overall Satisfaction with Relocation

At the end of the survey, all leaseholders were asked to make general evaluations about the process of relocation and its outcome. Results are shown in Table 43. Overall most leaseholders reported they were either somewhat or very satisfied with their current apartment (73%, n=221) compared to neutral, somewhat or very dissatisfied. Over two-thirds similarly reported that they were somewhat or very satisfied with their current neighborhood (69%, n=204) and somewhat or very satisfied with the relocation process (68%, n=240).

Table 43. Overall Satisfaction

	Very Satisfied	Somewhat Satisfied	Total
Q212. Current Apartment	44% (133)	29% (88)	100% (363)
Q215. Current Neighborhood	34% (101)	35% (103)	100% (363)
Q218. Relocation Process	45% (160)	23% (80)	100% (363)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded from Q212 due to don't know response: 2. Observations excluded from Q215 due to missing data or don't know response: 5. Observations excluded from Q218 due to missing data or don't know response: 8.

The primary reasons given by those reporting satisfaction with their current apartment were adequate amount of room and peaceful or comfortable environs. The primary reasons given for satisfaction with current neighborhoods were quiet and absence of intrusions, as well as lack of or less violence than previous neighborhood. Finally, the primary reasons given by

leaseholders for satisfaction with the relocation process were receiving assistance with finding an apartment and CHA involvement in moving arrangements and assistance of movers.

When examined from the perspective of dissatisfaction, about 20% of leaseholders (between 60 and 72 leaseholders) that responded to these questions reported being either somewhat or very dissatisfied with their current apartment, neighborhood, or the relocation process as compared to being neutral, satisfied, or very satisfied. The main reason given for dissatisfaction with current apartment was maintenance or structural problems and needed repairs. The main reason leaseholders reported being dissatisfied with their current neighborhood was gangs and drugs. The primary reason leaseholders reported being dissatisfied with the relocation process was they felt they did not like or have a choice about where they were moving to.

Leaseholders also reported on whether they felt they were treated fairly and with compassion. About three-quarters felt they were treated fairly during the relocation process (78%, n=269) and felt CHA showed compassion (74%, n=235).

As with other ratings, there were significant subgroup differences. Tables 44 and 45 show that when respondents are defined by their housing choice or housing status significant differences are found. Those whose choice was to remain in public housing were less satisfied with the relocation process.

Table 44. Satisfaction by Housing Choice

	Housing Choice	
	Permanent CHA	Permanent HCV
Satisfied with Relocation	65% (180)	77% (60)
Total	100% (275)	100% (78)

Note: Values in parentheses are sample sizes corresponding to percentages.

Table 45. Satisfaction by Housing Status

	Current Housing Status		
	CHA Stayers	Temp. HCV	Perm. HCV
Satisfied with Relocation	58% (93)	77% (86)	83% (54)
Total	100% (160)	100% (111)	100% (65)

Note: Values in parentheses are sample sizes corresponding to percentages.

As shown in Table 46, among those who reported satisfaction, there were proportionately fewer older leaseholders as compared to younger leaseholders.

Table 46. Satisfaction by Age

	Age Group	
	Younger	Older
Satisfied with Relocation	76% (80)	64% (158)
Total	100% (105)	100% (246)

Note: Values in parentheses are sample sizes corresponding to percentages.

Having special needs²³, feeling as though one was treated fairly and feeling as though one was shown compassion by CHA were also related to ratings of overall satisfaction. Tables 47-49 illustrate these relationships.

Table 47. Satisfaction by Special Needs

	Special Needs	
	Yes	No
Satisfied with Apartment	50% (21 out of 41)	78% (198 out of 254)
Satisfied with Neighborhood	51% (21 out of 40)	72% (182 out of 252)
Satisfied with Relocation	41% (22 out of 53)	73% (218 out of 298)

Note : Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 6 in each row.

In general, of those reporting satisfaction with the relocation process, their apartment, and their neighborhood, there were fewer leaseholders who stated they had special needs.

Finally, as shown in Tables 48 and 49 there are similar patterns of satisfaction and dissatisfaction by whether one reported they were treated fairly or with compassion.

Table 48. Satisfaction by Treated Fairly

	Treated Fairly	
	Yes	No
Percent Satisfied with Apartment	81% (181 out of 223)	56% (37 out of 66)
Percent Satisfied with Neighborhood	74% (164 out of 221)	54% (34 out of 63)
Percent Satisfied with Relocation	80% (214 out of 266)	31% (22 out of 73)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data or don't know response: 20 in each row.

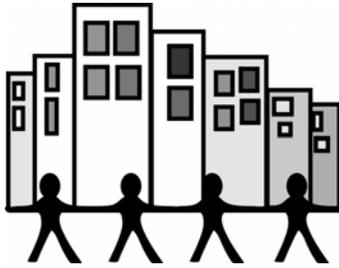
²³ "Special needs" is defined as anything the leaseholder needed extra help with, or anything that required extra attention as compared to what is needed in a typical move.

Table 49. Satisfaction by Showed Compassion

	CHA Showed Compassion	
	Yes	No
Percent Satisfied with Apartment	83% (162 out of 194)	56% (40 out of 71)
Percent Satisfied with Neighborhood	78% (149 out of 191)	58% (40 out of 70)
Percent Satisfied with Relocation	82% (191 out of 232)	32% (26 out of 82)

Note: Values in parentheses are sample sizes corresponding to percentages. Observations excluded due to missing data, refused or don't know response: 45 in each row.

APPENDIX A
Resident Relocation Survey Follow-up Questionnaire



Resident Relocation Survey Follow Up Questionnaire

Conducted by
A National Organization for Research
At the University of Chicago

N O R C

*A national organization for research
at the University of Chicago*

FI Name:	_____
FI ID#	_____
Interview Date	_____ / _____ / _____
Final Disposition Code	_____

Leaseholder Case ID#:	_____
Leaseholder Name:	_____
Current Address:	_____

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Section 1: Informed Consent

Hello, my name is [FI NAME]. May I please speak with [LEASEHOLDER NAME]?

[TO THE LEASEHOLDER:]

Hello, my name is [FI NAME]. I am from NORC, a National Organization for Research at the University of Chicago.

In the fall of 2002 we asked you to be part of a survey about the Chicago Housing Authority's relocation project, in which people are being moved out of their homes while their buildings are repaired or replaced. The MacArthur Foundation and the CHA want to make sure that you are getting the help you need and that your rights as a leaseholder are respected.

We are asking 400 of the respondents we interviewed last year to take part in this follow-up survey. Your answers will help to improve the relocation process for the future. The survey will take about 45 minutes. It is completely up to you to decide whether you want to do the survey. Whether or not you decide to participate, you will not lose any rights or services you are entitled to.

If you decide to participate, we will ask you about your relocation experiences since we last interviewed you. We will also ask you about the housing unit and neighborhood you live in now and how the relocation has affected you and other household members. The survey also asks whether you have access to technology, such as the Internet, and about getting information about the relocation process. These questions are part of a study being conducted by Professor James Lewis of Roosevelt University, with funding from the CHA.

We will keep the information you give us private. The CHA will not be able to link your name with any answers you give. Any reports released on this survey will summarize the findings, without giving names or other information that would identify you.

If you have any questions about this study or about the relocation project, please call our toll-free number, 1-866-264-8222

Additional Contact Information

Cathy Haggerty
NORC
Resident Relocation Survey Project Director
312-759-4065

NORC Institutional Review Board
773-256-6302

Professor James Lewis
Roosevelt University
312-341-3531

Roosevelt University Institutional Review Board
Faculty Research Ethics Officer
312-341-3890

Section 2: Adult Roster

R.1 I'd like to ask you about everyone living in this household who is 18 years old or older. Starting with the oldest, please tell me the names or initials and ages of every adult over the age of 18 who lives here. Please be sure to include roomers, people who usually stay here but are away temporarily, on business trips, vacations, at school, temporarily in a hospital and such.

Row	Name or initials	Age
1		
2		
3		
4		
5		
6		
7		
8		

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Section 3: Screener Update on Leaseholder Status

1. Please look at Showcard A. Early last year, you completed a housing choice survey. Your permanent housing choice may have changed since that time, for example because you changed your mind, or you were not lease compliant, or the choice you made was not available. What is your current permanent housing choice? Is it ...

- A new or rehabilitated unit in CHA public housing?.....1
- A permanent housing choice or section 8 voucher
with no right to return?2
- An unsubsidized living situation?3
- DON'T KNOW-2
- REFUSED -1



2. Last year, you also went through a recertification process with your Property Manager. Your Property Manager is the person who maintains your building, collects the rent, and enforces the building rules. At that time, were you determined to be lease-compliant, non lease compliant but curable, or non lease compliant and incurable?

- LEASE COMPLIANT.....1 → GO TO Q3
- NON LEASE COMPLIANT, CURABLE2 → GO TO Q3
- NON LEASE COMPLIANT, INCURABLE.....3 → SKIP TO Q7
- DON'T KNOW -2 → GO TO Q3
- REFUSED -1 → GO TO Q3

3. When you first became a leaseholder, you were given certain rights from the CHA. Some of those rights have to do with what happens after you relocate. I want to ask you about the rights that you have. Do you ...

a. Have a right, a preference, or no right to return to a newly rehabilitated unit in public housing?

- HAVE A RIGHT1
- HAVE A PREFERENCE2
- HAVE NO RIGHT3
- DON'T KNOW-2
- REFUSED -1

b. Have a right to move permanently to a Section 8 apartment and not come back to the CHA?

- YES1
- NO2
- DON'T KNOW-2
- REFUSED -1

4. When did you first become a leaseholder with the CHA?

_____ MONTH _____ DAY _____ YEAR

SKIP INSTRUCTIONS:
IF R CHOSE SECTION 8, GO TO Q5
IF R CHOSE PUBLIC HOUSING, SKIP TO Q6
IF R CHOSE UNSUBSIDIZED, SKIP TO Q7

5. Please look at Showcard B. Where are you now in the process of finding an apartment? Are you ...

- Working on becoming lease compliant1
- Applying for a Section 8/Housing Choice voucher.....2
- Received Section 8/Housing Choice voucher
but not yet started looking for an apartment3
- Looking for an apartment, with or without the
help of the Relocation Counselor.....4
- Found an apartment but not yet moved5
- Moved to an apartment6

SHOWCARD B

SKIP TO Q7

6. Please look at Showcard C. Where are you now in the process of getting a new or rehabilitated public housing unit? Are you ...

- In a temporary or make-ready unit still waiting for a new or
rehabbed public housing unit to be ready.1
- In another unit in your original building, waiting for your
unit to be rehabilitated.....2
- In a Section 8 unit waiting for a new or rehabilitated
public housing unit to be ready3
- In an unsubsidized living situation waiting for a
new or rehabilitated public housing unit to be ready.....4
- Already in a new or rehabilitated unit.....5

SHOWCARD C

7. I have recorded that your current address is [FILL ADDRESS]. Is this correct?

- YES1 → GO TO Q8
- NO2 → GO TO INTERVIEWER
REMARKS
- DON'T KNOW -2 → GO TO Q8
- REFUSED -1 → GO TO Q8

INTERVIEWER REMARKS – RECORD CURRENT ADDRESS:

8. How long have you lived at your current address?

_____ DAYS _____ WEEKS _____ MONTHS

9. Since the relocation process started, have you lived anywhere else in between the time you left your original CHA apartment and moved to the apartment you live in now?

- YES1 → GO TO Q10
- NO2 → SKIP TO Q11
- DON'T KNOW-2 → SKIP TO Q12
- REFUSED -1 → SKIP TO Q12

10. How many other places did you live?

_____ (NUMBER)

11. The 90-day notice is a legal notice from the CHA which gives you a date that you needed to move from your original CHA unit. Did you get your 90-day notice?

- YES1 → GO TO Q12
- NO2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q13
- DON'T KNOW -2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q13
- REFUSED -1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q13

12. When did you get your 90-day notice?

- _____ MONTH
- _____ YEAR
- _____ DON'T KNOW
- _____ DON'T REMEMBER

**SKIP INSTRUCTIONS:
IF R HAS NOT MOVED FROM ORIGINAL CHA BUILDING, SKIP TO SKIP INSTRUCTIONS AFTER Q13
OTHERWISE, GO TO Q13**

13. When did you move out of your CHA building?

_____ MONTH _____ DAY _____ YEAR

**SKIP INSTRUCTIONS:
IF R IS IN ORIGINAL, PERMANENT, OR TEMPORARY PUBLIC HOUSING, SKIP TO SECTION 5 (Q40)
IF R IS IN TEMPORARY SECTION 8 WAITING FOR NEW OR REHABBED UNIT, GO TO SECTION 4 (Q14)
IF R CHOSE PERMANENT SECTION 8, GO TO SECTION 4 (Q14)
IF R CHOSE UNSUBSIDIZED, SKIP TO SECTION 8 (Q180)
IF R CHOSE CHA BUT IS LIVING IN UNSUBSIDIZED, SKIP TO SECTION 7 (Q110)
IF R IS NON LEASE COMPLIANT, INCURABLE, SKIP TO SECTION 8 (Q180)**

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Section 4 Finding an Apartment

Now I would like to ask you about the process of finding an apartment with a Section 8 voucher.

14. Did you get your Section 8 voucher?

- YES1 → SKIP TO Q16
- NO2 → GO TO Q15
- DON'T KNOW-2 → GO TO SECTION 5, Q40
- REFUSED-1 → SKIP TO Q16

15. Why not?

**SKIP INSTRUCTIONS:
SKIP TO SECTION 5, Q40**

16. The Relocation Counselor is the person who is supposed to help you find Section 8 housing and to help you prepare to move to a new community. After you got your Section 8 voucher, did the Relocation Counselor contact you first, or did you contact the Relocation Counselor first?

- COUNSELOR CONTACTED ME FIRST1 → GO TO Q17
- I CONTACTED COUNSELOR FIRST2 → SKIP TO Q18
- NO CONTACT MADE3 → SKIP TO SECTION 5, Q40
- DON'T KNOW4 → SKIP TO Q18
- REFUSED-1 → GO TO Q17

17. How soon after you got a Section 8 voucher did the Relocation Counselor contact you? [INTERVIEWER:PROMPT FOR BEST ESTIMATE IF R CAN'T GIVE ANSWER]

- ___ DAYS
- ___ WEEKS
- ___ MONTHS
- ___ DON'T KNOW
- ___ REFUSED

18. Did the Relocation Counselor help you look for an apartment?

- YES 1 → SKIP TO Q20
- NO 2 → GO TO Q19
- DON'T KNOW -2 → SKIP TO SECTION 5, Q40
- REFUSED -1 → GO TO Q20

19. Why didn't you get help from a Relocation Counselor?

**SKIP INSTRUCTIONS:
IF R DID NOT WORK WITH A RELOCATION COUNSELOR, GO TO SECTION 5, Q40 OTHERWISE, GO TO Q20**

20. How many apartments did the Relocation Counselor tell you about? (Including those that were on a list)

_____ NUMBER OF APARTMENTS

21. How many apartments did the Relocation Counselor take you to see?

_____ NUMBER OF ADDRESSES

IF R IS STILL LOOKING FOR AN APARTMENT GO TO Q22. IF R HAS FOUND OR MOVED, SKIP TO Q23

22. From Showcard D tell me the number next to the **main** reason you decided not to take any of the apartments that the Relocation Counselor told you about.

- BAD NEIGHBORHOOD 1
- LANDLORD WON'T ACCEPT CHILDREN 2
- TOO EXPENSIVE 3
- APARTMENT IN POOR CONDITION 4
- DID NOT LIKE THE APARTMENT 5
- OTHER (SPECIFY BELOW) 6



23. The Joint Interview Assessment is the interview where the Relocation Counselor and the Service Connector meet together with you to talk about where you wanted to live and what you could afford. Did you have a Joint Interview Assessment?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

24. “Opportunity Areas” are cities or neighborhoods that have residents with a mixture of income levels, races, and ethnicities. Did the Relocation Counselor talk to you about “opportunity areas” at the Joint Interview Assessment?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

25. Did the Relocation Counselor ask you what neighborhoods or cities you wanted to move to?

- YES 1 → GO TO Q26
- NO 2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q27
- DON'T KNOW -2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q27
- REFUSED -1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q27

26. What neighborhoods or cities did you tell the Relocation Counselor you wanted to move to? [INTERVIEWER PROBE FOR NAME OF NEIGHBORHOOD, NAME OF CITY, OR INTERSECTION, SHOW MAP IF NECESSARY]

- DON'T KNOW -2
- REFUSED -1

**SKIP INSTRUCTIONS:
IF R FOUND AN APARTMENT OR MOVED, GO TO Q27
OTHERWISE, SKIP TO SKIP INSTRUCTIONS BEFORE Q30**

27. Now I want to know how you found the apartment that you chose. Did you find this apartment ...

- Through the Relocation Counselor, or 1 → SKIP TO Q29
- Without the help of the Relocation Counselor? 2 → GO TO Q28
- DON'T KNOW -2
- REFUSED -1

28. Please look at Showcard E. How did you find your new apartment? Was it ...

- Through a friend or family member,.....1
- Through the newspaper,2
- From a Social Service Agency referral,3
- Through the internet or BEHIVE, or4
- Some other way?(Please specify)5



- DON'T KNOW -2
- REFUSED -1

29. Has your Relocation Counselor contacted you, either in person or by telephone since your move?

- YES1
- NO2
- DON'T KNOW -2
- REFUSED -1

30. When did you start looking for an apartment?

- AFTER EVENT _____ OR
_____ DAYS/WEEKS/MONTHS AGO [CIRCLE ONE]
- DON'T KNOW -2
- REFUSED -1

**SKIP INSTRUCTIONS:
IF R MOVED, GO TO Q31
IF R FOUND BUT DID NOT MOVE, SKIP TO Q34**

31. Once you got your section 8 voucher how long did it take you to find the apartment that you chose?

- _____ DAYS/WEEKS/MONTHS [CIRCLE ONE]
- DON'T KNOW -2
- REFUSED -1

32. Is there anything you can think of that would have helped you to move faster?

IF R HAS FOUND AN APARTMENT OR MOVED, GO TO Q33. OTHERWISE, SKIP TO Q35

33. Please look at Showcard F and tell me the number next to the **main** reason that you decided to live in the place that you chose.

- RECOMMENDATION OF THE COUNSELING AGENCY.....1
- BETTER SCHOOLS FOR MY CHILDREN.....2
- FAMILY OR FRIENDS NEARBY3
- CONVENIENT LOCATION4
- TO BE NEAR MY JOB.....5
- TO GET A JOB6
- I LIKED THE APARTMENT7
- TO GET A BIGGER OR BETTER APARTMENT8
- THIS WAS THE ONLY UNIT AVAILABLE.....9
- AFFORDABLE RENT10
- TO HAVE BETTER TRANSPORTATION.....11
- TO GET AWAY FROM DRUGS AND GANGS.....12
- FELT COMFORTABLE IN COMMUNITY/NEIGHBORHOOD..13
- OTHER/SPECIFY _____14
- DON'T KNOW-2
- REFUSED-1



34. During your apartment search, did you find at least two apartments that you could have moved to, or did you move to the only place you could find?

- FOUND AT LEAST TWO APARTMENTS
- I COULD HAVE MOVED TO1
- MOVED TO THE FIRST PLACE I FOUND.....2
- DON'T KNOW-2
- REFUSED-1

35. While you (are/were) searching for an apartment, (do/did) you need help with ...

36. [IF YES:] Has the Relocation Counselor given you the help that you needed?

	YES	NO	DON'T KNOW	REF		YES	NO	DON'T KNOW	REF
a. Choosing an area to move to?	1	2	-2	-1		1	2	-2	-1
b. Finding addresses for available apartments?	1	2	-2	-1		1	2	-2	-1
c. Transportation to possible rental units?	1	2	-2	-1		1	2	-2	-1
d. Transferring children to new schools?	1	2	-2	-1		1	2	-2	-1
e. Finding child care?	1	2	-2	-1		1	2	-2	-1

37. I'm going to read a list of factors that may or may not affect someone who is looking for an apartment to rent with a Section 8 voucher. Please think about your situation and tell me if you have experienced a big problem, some problem, or no problem at all when you are/were looking for a place to live.

	BIG PROBLEM	SOME PROBLEM	NO PROBLEM	DON'T KNOW	REFUSED
a. Finding a place with enough bedrooms. Would you say that's a ...	1	2	3	-2	-1
b. Finding a place that you like. Would you say that's a ...	1	2	3	-2	-1
c. Finding landlords that will accept Section 8 vouchers.	1	2	3	-2	-1
d. Not having access to transportation for apartment hunting.	1	2	3	-2	-1
e. Landlords who did not want to rent to you because you are coming from CHA public housing.	1	2	3	-2	-1
f. Anything else that was a problem for you in looking for an apartment? (Specify below)	1	2	3	-2	-1

_____	1	2	3	-2	-1

**SKIP INSTRUCTIONS:
IF FOUND AN APARTMENT OR MOVED, GO TO Q38
OTHERWISE, GO TO SKIP INSTRUCTIONS BEFORE Q40**

38. Did you ever feel that you were pressured to accept a unit that was not suited to your needs or liking?

- YES1 → GO TO Q39
- NO2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q40
- DON'T KNOW -2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q40
- REFUSED -1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q40

39. Please look at Showcard G. Who pressured you? Was it ...

[CIRCLE ALL THAT APPLY]

- The Relocation Counselor1
- Your Property Manager.....2
- The Relocation Project Manager3
- The Service Connector, or4
- Someone else? (Specify below)5



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Section 5: Your Current Housing Unit and Neighborhood

The next questions are about the apartment and the neighborhood you live in now.

**SKIP INSTRUCTIONS:
IF R HAS NOT MOVED FROM ORIGINAL BUILDING, SKIP TO Q46**

40. Please look at Showcard H. How much did you know about your new neighborhood before you moved here? Would you say...

- A lot1
- Some2
- A little.....3
- Nothing4
- DON'T KNOW -2
- REFUSED -1

SHOWCARD H

41. Please look at Showcard H. Now I am going to ask you how much information you had about the new neighborhood when you were planning your relocation from your CHA apartment.

	A lot	Some	A little	None	DON'T KNOW	REFUSED
a. What about access to employment services? Would you say you had ...	1	2	3	4	-2	-1
b. [IF CHOSE SECTION 8] What about different places you might move to? Would you say you had ...	1	2	3	4	-2	-1
c. What about social services available in neighborhoods? Would you say you had ...	1	2	3	4	-2	-1
d. What about access to public transportation? Would you say you had...	1	2	3	4	-2	-1
e. What about child care services available in the new neighborhood? Would you say you had...	1	2	3	4	-2	-1

42. Please look at Showcard H. How much do you think you know now about the neighborhood you live in?

- A lot 1
- Some 2
- A little 3
- Nothing 4
- DON'T KNOW -2
- REFUSED -1



43. Please look at Showcard H. Now I am going to ask you about community services. By community services, we mean things like day care centers, counseling agencies, health clinics, job training centers or welfare offices. At the time that you moved, how much did you know about what community services were available in the community you were moving to? Would you say ...

- A lot, 1
- Some, 2
- A little, or 3
- None? 4
- DON'T KNOW -2
- REFUSED -1



44. Did you want to know more about the place you moved to?

- YES 1 → GO TO Q45
- NO 2 → SKIP TO Q46
- DON'T KNOW -2 → SKIP TO Q46
- REFUSED -1 → SKIP TO Q46

45. What did you want to know?

46. Please look at Showcard I. How clean was your unit when you moved in? Would you say your unit was

- Very clean 1
- Fairly clean 2
- Not very clean 3
- Not clean at all? 4
- DON'T KNOW -2
- REFUSED -1



47. Please look at Showcard J. In what condition was your unit when you moved in? Would you say your unit was in...

- Excellent condition,1
- Good condition,2
- Fair condition, or3
- Poor condition?4
- DON'T KNOW-2
- REFUSED-1



48. Please tell me if each of the following were available and working in your unit when you moved in.

	Available and working	Available but not working	Not available	DON'T KNOW	REFUSED
a. a cooking stove with an oven?	1	2	3	-2	-1
b. a refrigerator?	1	2	3	-2	-1
c. a kitchen sink?	1	2	3	-2	-1
d. adequate heat?	1	2	3	-2	-1
e. laundry facilities in your building or unit?	1	2	3	-2	-1

49. Overall, would you say this apartment is better, worse, or about the same as your last apartment?

- BETTER1
- WORSE.....2
- ABOUT THE SAME3
- DON'T KNOW-2
- REFUSED-1

**SKIP INSTRUCTIONS:
IF R HAS NOT MOVED FROM ORIGINAL BUILDING, SKIP TO Q55**

50. Is this neighborhood better, worse, or about the same as your last neighborhood?

- BETTER1
- WORSE.....2
- ABOUT THE SAME3
- DON'T KNOW-2
- REFUSED-1

51. Please look at Showcard K. How well does your new landlord or property manager maintain the building? Would you say the building is...

- Very well maintained, 1
- Well maintained 2
- Poorly maintained, or 3
- Very poorly maintained? 4
- DON'T KNOW -2
- REFUSED -1



52. Do you feel like your new landlord or property manager treats you the same as other tenants, or are you treated better, or worse than other tenants?

- THE SAME 1
- BETTER 2
- WORSE 3
- NO OTHER TENANTS 4
- DON'T KNOW -2
- REFUSED -1

SKIP INSTRUCTIONS:
IF R CHOSE SECTION 8 AND MOVED, GO TO Q53
OTHERWISE, GO TO Q55

53. From Showcard L, tell me the number next to the **main** thing you like best about living outside of public housing?

- CLOSER TO FAMILY AND FRIENDS 1
- CHILDREN CAN GO TO A BETTER SCHOOL 2
- BETTER CHILDCARE 3
- BETTER ACCESS TO JOBS 4
- GOOD TRANSPORTATION 5
- SAFER NEIGHBORHOOD 6
- BETTER ACCESS TO SOCIAL SERVICES 7
- SHOPPING 8
- NICER APARTMENT 9
- OTHER (SPECIFY) _____ 10



54. From Showcard M, tell me the numbers next to any problems you may have had living outside of public housing? [CODE ALL THAT APPLY]

- LEAVING FAMILY AND FRIENDS1
- CHILDREN GOING TO A NEW SCHOOL.....2
- CHILDREN CHANGING OR LOSING CHILDCARE3
- BEING FAR AWAY FROM MY JOB4
- BEING FAR FROM TRANSPORTATION.....5
- DISCRIMINATION6
- SAFETY/VIOLENCE IN NEW NEIGHBORHOOD.....7
- FINANCIAL HARDSHIPS8
- HEALTH OR PERSONAL PROBLEMS.....9
- NOT HAVING ACCESS TO SERVICES YOU NEED.....10
- NOT KNOWING AREA/UNFAMILIAR/UNEASE11
- USING YOUR LINK CARD12
- ACCESSING TANF OFFICE13
- LOSS OF RESOURCE FOR
EMERGENCY CASH ASSISTANCE14
- TOO FAR FROM OLD NEIGHBORHOOD15
- OTHER (SPECIFY) _____16
- NO PROBLEMS.....17
- DON'T KNOW-2
- REFUSED-1



Now I want to know how easy or hard it is for you and your household members to get where you need to go.

55. Do you or any members of your household have difficulty getting to work?

- YES1 → GO TO Q56
- NO2 → SKIP TO Q57
- DO NOT WORK3 → SKIP TO Q57
- DON'T KNOW-2 → SKIP TO Q57
- REFUSED-1 → SKIP TO Q57

56. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
- You don't have access to transportation,2
- Transportation is unreliable,.....3
- Transportation is too expensive, or.....4
- Something else (SPECIFY)?5



- DON'T KNOW-2
- REFUSED-1

57. Do you or any members of your household have difficulty getting to school?

- YES1 → GO TO Q58
- NO2 → SKIP TO Q59
- DO NOT GO TO SCHOOL3 → SKIP TO Q59
- DON'T KNOW-2 → SKIP TO Q59
- REFUSED-1 → SKIP TO Q59

58. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
- You don't have access to transportation,2
- Transportation is unreliable,3
- Transportation is too expensive, or4
- Something else (SPECIFY)?5



- DON'T KNOW-2
- REFUSED-1

59. Do you or any members of your household have difficulty getting to church or another place of worship?

- YES1 → GO TO Q60
- NO2 → SKIP TO Q61
- DON'T GO TO CHURCH3 → SKIP TO Q61
- DON'T KNOW-2 → SKIP TO Q61
- REFUSED-1 → SKIP TO Q61

60. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
- You don't have access to transportation,2
- Transportation is unreliable,3
- Transportation is too expensive, or4
- Something else (SPECIFY)?5



- DON'T KNOW-2
- REFUSED-1

61. Do you or any members of your household have difficulty getting to shopping centers?

- YES1 → GO TO Q62
- NO2 → SKIP TO Q63
- DON'T GO SHOPPING.....3 → SKIP TO Q63
- DON'T KNOW-2 → SKIP TO Q63
- REFUSED-1 → SKIP TO Q63

62. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
- You don't have access to transportation,2
- Transportation is unreliable,.....3
- Transportation is too expensive, or.....4
- Something else (SPECIFY)?5



-
-
-
- DON'T KNOW-2
 - REFUSED-1

63. Do you or any members of your household have difficulty getting to your friends' or relatives' homes?

- YES1 → GO TO Q64
- NO2 → SKIP TO Q65
- DON'T VISIT FRIENDS AND RELATIVES3 → SKIP TO Q65
- DON'T KNOW-2 → SKIP TO Q65
- REFUSED-1 → SKIP TO Q65

64. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
- You don't have access to transportation,2
- Transportation is unreliable,.....3
- Transportation is too expensive, or.....4
- Something else (SPECIFY)?5



-
-
-
- DON'T KNOW-2
 - REFUSED-1

65. Please tell me any other places that you have difficulty getting to. (SPECIFY)

- NONE 1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q67
- DON'T KNOW -2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q67
- REFUSED -1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q67

66. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away, 1
- You don't have access to transportation, 2
- Transportation is unreliable, 3
- Transportation is too expensive, or 4
- Something else (SPECIFY)? 5
- DON'T KNOW -2
- REFUSED -1



**SKIP INSTRUCTIONS:
IF R HAS NOT MOVED FROM ORIGINAL CHA UNIT, SKIP TO SECTION 6 (Q75)**

67. Please look at Showcard O. In your new neighborhood, how satisfied are you with [FILL]?
Would you say ...

SHOWCARD O		Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	DON'T KNOW	REFUSE D
a.	Neighborhood safety	5	4	3	2	1	-2	-1
b.	Neighborhood cleanliness	5	4	3	2	1	-2	-1
c.	Police protection	5	4	3	2	1	-2	-1
d.	Friendliness of neighbors	5	4	3	2	1	-2	-1
e.	Convenience to shopping	5	4	3	2	1	-2	-1
f.	Access to public transportation	5	4	3	2	1	-2	-1
g.	Access to your job or employment services	5	4	3	2	1	-2	-1
h.	Convenience to church or other place of worship	5	4	3	2	1	-2	-1
i.	Quality of your home	5	4	3	2	1	-2	-1
j.	Amount of space in your home	5	4	3	2	1	-2	-1
k.	How near you live to family and friends.	5	4	3	2	1	-2	-1

**SKIP INSTRUCTIONS:
IF IN PERMANENT SECTION 8 WITH NO RIGHT TO RETURN, OR IF ALREADY IN PERMANENT CHA UNIT
SKIP TO SECTION 6,Q75
OTHERWISE, GO TO Q68**

68. I'm going to read you some statements about your right or preference to return to public housing. Please tell me if you think each statement is true or false. You could lose your right or preference to return if...

	True	False	Don't Know
a. You are late in paying your rent. Is that ...	1	2	-2
b. If you are late in paying your utility bills. Is that...	1	2	-2
c. If your landlord does not maintain your apartment building well.	1	2	-2
d. If your friends or relatives stay with you for the afternoon in your CHA unit when they come to visit.	1	2	-2
e. If one of the members of your household is a gang member.	1	2	-2

Next I am going to read some situations that might occur. I want you to imagine each situation and answer a question about it. Here is the first one.

69. Mary lives in a temporary CHA unit. She works hard to follow the rules of her CHA lease. However, her son John, who is not on her lease, is staying with her because he is not employed and has no other place to live. John is not a gang member and has not been in prison. Can Mary lose her right to return to a newly rehabilitated unit because John is staying with her?

- YES1
- NO2
- DON'T KNOW -2
- REFUSED -1

Now listen to this situation.

70. The Smith family chooses to rent an apartment using a Section 8 voucher. They would like to return to public housing when a new unit is ready for them. Before they moved into their Section 8 apartment, the family had trouble paying their utility bills but they have now caught up and paid all the past due bills since living in their current apartment. Can the Smith family lose their right to return because they were behind in paying their bills before they moved?

- YES1
- NO2
- DON'T KNOW -2
- REFUSED -1

Here is another situation.

71. The Davis family has been offered only one unit so far in a new CHA development. They have decided to reject this unit because they did not like the location. How many more units can they turn down before they lose their right to return to a newly rehabilitated unit?

_____ NUMBER

Here is the final situation.

72. Tanya is a CHA leaseholder living with her sister and niece in a Section 8 apartment. She has the right to return to public housing but has decided she does not want to go back to CHA. Can Tanya's sister become the CHA leaseholder and take over the right to return from Tanya?

- YES1
- NO2
- DON'T KNOW-2
- REFUSED-1

73. Do you ever worry that you might not be able to return to a new or rehabilitated unit in public housing?

- YES1 → GO TO Q74
- NO2 → SKIP TO Q75
- DON'T KNOW-2 → SKIP TO Q75
- REFUSED-1 → SKIP TO Q75

74. What are your concerns?

- NO UNIT WILL BE AVAILABLE.....1
- MAY NOT BE ABLE TO MAINTAIN LEASE COMPLIANCE.....2
- OTHER/SPECIFY3

Section 6: Children in the Household

75. I'd like to find out a little more about the members of your household. First of all, are there any children under the age of 18 currently in your household?

- YES1 → GO TO R.2
- NO2 → SKIP TO SECTION 7 (Q110)
- DON'T KNOW-2 → SKIP TO SECTION 7 (Q110)
- REFUSED-1 → SKIP TO SECTION 7 (Q110)

R.2 I'd like to ask you the first names or initials of everyone living in your household who is under age 18, starting with the oldest person under age 18. Please be sure to include roomers, children who usually live here but are away temporarily – on vacation, at school, temporarily in a hospital, and so on. Please be sure to include babies or small children. I'd also like to remind you that your responses are confidential, and no names or identifying information will be shared with anyone, including the CHA. Let's start with the oldest child ...

Row	Name or initials	Age
1		
2		
3		
4		
5		
6		
7		
8		

KISH: I would like to ask some questions about one child in your household. To do that, I will scientifically select that child by using a list of random numbers to tell me about whom to ask questions. I am not permitted to substitute someone else.

KISH SAMPLING TABLE				
IF 2 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 3 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 4 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 5 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 6 OR MORE PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE
<i>Affix Case KISH Label Here</i>				

K. 1 The child that has been selected is

76. During the past school year, was CHILD in school?

- YES1 → GO TO Q77
- NO2 → SKIP TO Q95
- DON'T KNOW -2 → SKIP TO Q95
- REFUSED -1 → GO TO Q95

77. In what school is CHILD currently enrolled?

- NAME OF SCHOOL _____
- DON'T KNOW -2
- REFUSED -1

78. Is SCHOOL a public or private school?

- PUBLIC SCHOOL (K-12).....1
- PRIVATE SCHOOL (K-12)2
- DON'T KNOW -2
- REFUSED -1

79. What grade is he/she in?

- PRE-SCHOOL1
- KINDERGARTEN.....2
- 1ST THROUGH 8TH GRADE3
- 9TH GRADE/FRESHMAN4
- 10TH GRADE/SOPHOMORE5
- 11TH GRADE/ JUNIOR6
- 12TH GRADE/SENIOR7
- COLLEGE STUDENT8
- DON'T KNOW -2
- REFUSED -1

80. How long has CHILD been at [FILL FROM Q77] [CODE ONLY ONE]?

- ____ DAYS ____ WEEKS ____ MONTHS ____ YEARS
- DON'T KNOW -2
 - REFUSED -1

81. When was the approximate date that CHILD enrolled at his/her new school? By enroll, we mean the date that the parent or guardian went to the school to fill out paperwork. [CODE ALL FIELDS]

- ____ MONTH ____ DAY ____ YEAR
- DON'T KNOW -2
 - REFUSED -1

82. About how far is it from where you live now to SCHOOL? Is it...

- Less than 1 mile,1
- Less than 2 miles, or2
- 2 miles or more from your home?3
- DON'T KNOW -2
- REFUSED -1

83. Did CHILD transfer to a different school because of your relocation?

- YES1 → GO TO Q84
- NO2 → SKIP TO Q91
- DON'T KNOW -2 → GO TO Q85
- REFUSED -1 → GO TO Q85

84. Please look at Showcard P and tell me the number next to the main reason CHILD transferred to a different school.

- CLOSER TO NEW HOUSE1
- BETTER EDUCATION.....2
- NO TRANSPORTATION TO OLD SCHOOL.....3
- CHILD REQUESTED TO CHANGE SCHOOL4
- CHILD OR PARENT LIKED NEW SCHOOL BETTER.....5
- OTHER/SPECIFY _____.....6
- DON'T KNOW -2
- REFUSED -1



85. What was the name of the school CHILD attended before you relocated?

- NAME OF SCHOOL _____.....1
- DID NOT ATTEND SCHOOL.....2
- DON'T KNOW -2
- REFUSED -1

86. Is [FILL SCHOOL FROM Q85] a public or private school?

- PUBLIC SCHOOL (K-12).....1
- PRIVATE SCHOOL (K-12)2
- DON'T KNOW -2
- REFUSED -1

87. When CHILD attended SCHOOL, how far away from the school did CHILD live?

- Less than 1 mile,1
- Less than 2 miles, or2
- 2 miles or more from your home?3
- DON'T KNOW -2
- REFUSED -1

88. Compared to PREVIOUS SCHOOL [FILL FROM Q85], how satisfied are you with CURRENT SCHOOL [FILL FROM Q77]? Are you...

- More satisfied with CURRENT SCHOOL,1
- Less satisfied with CURRENT SCHOOL, or2
- About as satisfied with CURRENT SCHOOL
as with PREVIOUS SCHOOL?3
- DON'T KNOW -2
- REFUSED -1

89. Were there any problems enrolling CHILD in CURRENT SCHOOL [FILL FROM Q77]?

- YES1 → GO TO Q90
- NO.....2 → SKIP TO Q91
- DON'T KNOW -2 → SKIP TO Q91
- REFUSED -1 → SKIP TO Q91

90. Please explain what problems you had.

91. Did CHILD miss any days of school because of your relocation?

- YES1 → GO TO Q92
 NO2 → SKIP TO Q93
 DON'T KNOW-2 → SKIP TO Q93
 REFUSED-1 → SKIP TO Q93

92. How many days did CHILD miss?

- _____ (NUMBER)
 DON'T KNOW-2
 REFUSED-1

93. Before you were relocated did CHILD ever stop attending school for a period of 10 or more days in a row even if HE/SHE wasn't sick or on vacation?

- YES1
 NO2
 DON'T KNOW-2
 REFUSED-1

94. During the past year, have you or anyone in your household...

	YES	NO	DON'T KNOW	REFUSED
a. Visited CHILD's school for report card pick-up?	1	2	-2	-1
b. Attended a Local School Council or School Board meeting?	1	2	-2	-1
c. Attended an activity at CHILD'S school with CHILD?	1	2	-2	-1

95. Does CHILD require child care?

- YES1 → GO TO Q96
 NO2 → SKIP TO Q102
 DON'T KNOW-2 → SKIP TO Q102
 REFUSED-1 → SKIP TO Q102

96. Are you looking for child care for CHILD?

- YES1 → SKIP TO Q100
- NO2 → GO TO Q97
- DON'T KNOW-2 → GO TO Q97
- REFUSED-1 → GO TO Q97

97. Do you have child care arrangements for CHILD?

- YES1 → GO TO Q98
- NO2 → SKIP TO Q102
- DON'T KNOW-2 → SKIP TO Q102
- REFUSED-1 → SKIP TO Q102

98. Are you satisfied with your child care arrangements?

- YES1 → SKIP TO Q102
- NO2 → GO TO Q99
- DON'T KNOW-2 → SKIP TO Q102
- REFUSED-1 → SKIP TO Q102

99. Why not?

100. Are you having any difficulties finding child care for CHILD?

- YES1 → GO TO Q101
- NO2 → SKIP TO Q102
- DON'T KNOW-2 → SKIP TO Q102
- REFUSED-1 → SKIP TO Q102

101. What difficulties are you having?

102. Has CHILD met new friends in his/her new neighborhood?

- YES1
- NO2
- CHILD TOO YOUNG3
- DON'T KNOW-2
- REFUSED-1

103. Please look at this list of school activities on Showcard Q and tell me the numbers next to the activities that CHILD participates in now? CODE ALL THAT APPLY

- SPORTS 1
- AFTERSCHOOL PROGRAMS 2
- SCOUTS 3
- ART/MUSIC/DANCE/DRAMA PROGRAMS..... 4
- TUTORING 5
- MENTORING 6
- NONE 7
- CHILD TOO YOUNG 8
- OTHER/SPECIFY 9



104. Has CHILD had positive experiences as a result of your relocation? For example, better grades in school, fewer problems with gangs or drugs, more opportunities for youth programs, or anything else?

- YES 1 → GO TO Q105
- NO 2 → SKIP TO Q106
- DON'T KNOW -2 → SKIP TO Q106
- REFUSED -1 → SKIP TO Q106

105. What positive experiences has CHILD had?

106. Has CHILD had difficulties as a result of your relocation? For example, problems at school, difficulty meeting new people or finding new activities to take part in?

- YES 1 → GO TO Q107
- NO 2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q108
- DON'T KNOW -2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q108
- REFUSED -1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q108

107. What difficulties has CHILD had?

**IF CHILD IS IN SCHOOL, GO TO Q108
OTHERWISE, SKIP TO SECTION 7, Q110**

108. Before you moved here, did you feel like you had enough information or not enough information about the schools CHILD might go to?

- ENOUGH INFORMATION1 → SKIP TO Q110
- NOT ENOUGH INFORMATION2 → GO TO Q109
- DON'T KNOW-2 → SKIP TO Q110
- REFUSED-1 → SKIP TO Q110

109. What further information did you want?

Section 7: Support Services

The next section asks questions about social services you may need.

110. At the time of your move, did you or anyone in your household need help with finding a job?

- YES1 → GO TO Q111
- NO2 → SKIP TO Q113
- DON'T KNOW-2 → SKIP TO Q113
- REFUSED-1 → SKIP TO Q113

111. Did you get the help that you needed?

- YES1 → GO TO Q112
- NO2 → SKIP TO Q113
- DON'T KNOW-2 → SKIP TO Q113
- REFUSED-1 → SKIP TO Q113

112. Please look at Showcard R card and tell me the numbers next to the all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



113. At the time of your move, did you or anyone in your household need help with job training?

- YES1 → GO TO Q114
- NO2 → SKIP TO Q116
- DON'T KNOW-2 → SKIP TO Q116
- REFUSED-1 → SKIP TO Q116

114. Did you get the help that you needed?

- YES1 → GO TO Q115
- NO2 → SKIP TO Q116
- DON'T KNOW-2 → SKIP TO Q116
- REFUSED-1 → SKIP TO Q116

115. From Showcard R tell me the numbers next to the all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



116. At the time of your move, did you or anyone in your household need help with filling out job applications?

- YES1 → GO TO Q117
- NO2 → SKIP TO Q119
- DON'T KNOW-2 → SKIP TO Q119
- REFUSED-1 → SKIP TO Q119

117. Did you get the help that you needed?

- YES1 → GO TO Q118
- NO2 → SKIP TO Q119
- DON'T KNOW-2 → SKIP TO Q119
- REFUSED-1 → SKIP TO Q119

118. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



119. At the time of your move, did you or anyone in your household need help with getting a GED?

- YES1 → GO TO Q120
- NO2 → SKIP TO Q122
- DON'T KNOW-2 → SKIP TO Q122
- REFUSED-1 → SKIP TO Q122

120. Did you get the help that you needed?

- YES1 → GO TO Q121
- NO2 → SKIP TO Q122
- DON'T KNOW-2 → SKIP TO Q122
- REFUSED-1 → SKIP TO Q122

121. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



122. At the time of your move, did you or anyone in your household need help with learning to read?

- YES1 → GO TO Q123
- NO2 → SKIP TO Q125
- DON'T KNOW-2 → SKIP TO Q125
- REFUSED-1 → SKIP TO Q125

123. Did you get the help that you needed?

- YES1 → GO TO Q124
- NO2 → SKIP TO Q125
- DON'T KNOW-2 → SKIP TO Q125
- REFUSED-1 → SKIP TO Q125

124. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



125. At the time of your move, did you or anyone in your household need help with college counseling and financial aid referrals?

- YES1 → GO TO Q126
- NO2 → SKIP TO Q128
- DON'T KNOW-2 → SKIP TO Q128
- REFUSED-1 → SKIP TO Q128

126. Did you get the help that you needed?

- YES1 → GO TO Q127
- NO2 → SKIP TO Q128
- DON'T KNOW-2 → SKIP TO Q128
- REFUSED-1 → SKIP TO Q128

127. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



128. At the time of your move, did you or anyone in your household need help with computer training?

- YES1 → GO TO Q129
- NO2 → SKIP TO Q131
- DON'T KNOW-2 → SKIP TO Q131
- REFUSED-1 → SKIP TO Q131

129. Did you get the help that you needed?

- YES1 → GO TO Q130
- NO2 → SKIP TO Q131
- DON'T KNOW-2 → SKIP TO Q131
- REFUSED-1 → SKIP TO Q131

130. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY _.....5



131. At the time of your move, did you or anyone in your household need help with managing your money?

- YES.....1 → GO TO Q132
- NO.....2 → SKIP TO Q134
- DON'T KNOW.....-2 → SKIP TO Q134
- REFUSED.....-1 → SKIP TO Q134

132. Did you get the help that you needed?

- YES.....1 → GO TO Q133
- NO.....2 → SKIP TO Q134
- DON'T KNOW.....-2 → SKIP TO Q134
- REFUSED.....-1 → SKIP TO Q134

133. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



134. At the time of your move, did you or anyone in your household need help with household management, such as keeping your unit clean and getting along with neighbors?

- YES.....1 → GO TO Q135
- NO.....2 → SKIP TO Q137
- DON'T KNOW.....-2 → SKIP TO Q137
- REFUSED.....-1 → SKIP TO Q137

135. Did you get the help that you needed?

- YES 1 → GO TO Q136
- NO 2 → SKIP TO Q137
- DON'T KNOW -2 → SKIP TO Q137
- REFUSED -1 → SKIP TO Q137

136. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



137. At the time of your move, did you or anyone in your household need help with finding child care?

- YES 1 → GO TO Q138
- NO 2 → SKIP TO Q140
- DON'T KNOW -2 → SKIP TO Q140
- REFUSED -1 → SKIP TO Q140

138. Did you get the help that you needed?

- YES 1 → GO TO Q139
- NO 2 → SKIP TO Q140
- DON'T KNOW -2 → SKIP TO Q140
- REFUSED -1 → SKIP TO Q140

139. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



140. At the time of your move, did you or anyone in your household need help with parenting education?

- YES 1 → GO TO Q141
- NO 2 → SKIP TO Q143
- DON'T KNOW -2 → SKIP TO Q143
- REFUSED -1 → SKIP TO Q143

141. Did you get the help that you needed?

- YES 1 → GO TO Q142
- NO 2 → SKIP TO Q143
- DON'T KNOW -2 → SKIP TO Q143
- REFUSED -1 → SKIP TO Q143

142. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR..... 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



143. At the time of your move, did you or anyone in your household need help finding any kinds of sports, tutoring, or other activities for your children?

- YES 1 → GO TO Q144
- NO 2 → SKIP TO Q146
- DON'T KNOW -2 → SKIP TO Q146
- REFUSED -1 → SKIP TO Q146

144. Did you get the help that you needed?

- YES 1 → GO TO Q145
- NO 2 → SKIP TO Q146
- DON'T KNOW -2 → SKIP TO Q146
- REFUSED -1 → SKIP TO Q146

145. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



146. At the time of your move, did you or anyone in your household need legal assistance?

- YES.....1 → GO TO Q147
- NO.....2 → SKIP TO Q149
- DON'T KNOW.....-2 → SKIP TO Q149
- REFUSED.....-1 → SKIP TO Q149

147. Did you get the help that you needed?

- YES.....1 → GO TO Q148
- NO.....2 → SKIP TO Q149
- DON'T KNOW.....-2 → SKIP TO Q149
- REFUSED.....-1 → SKIP TO Q149

148. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



149. At the time of your move, did you or anyone in your household need help with physical health problems or finding a doctor?

- YES.....1 → GO TO Q150
- NO.....2 → SKIP TO Q152
- DON'T KNOW.....-2 → SKIP TO Q152
- REFUSED.....-1 → SKIP TO Q152

150. Did you get the help that you needed?

- YES1 → GO TO Q151
- NO2 → SKIP TO Q152
- DON'T KNOW-2 → SKIP TO Q152
- REFUSED-1 → SKIP TO Q152

151. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



152. At the time of your move, did you or anyone in your household need help with mental health problems like depression, anxiety or stress?

- YES1 → GO TO Q153
- NO2 → SKIP TO Q155
- DON'T KNOW-2 → SKIP TO Q155
- REFUSED-1 → SKIP TO Q155

153. Did you get the help that you needed?

- YES1 → GO TO Q154
- NO2 → SKIP TO Q155
- DON'T KNOW-2 → SKIP TO Q155
- REFUSED-1 → SKIP TO Q155

154. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR2
- OUTSIDE SERVICE PROVIDER3
- CHURCH OR OTHER PLACE OF WORSHIP4
- SOMEWHERE ELSE/SPECIFY5



155. At the time of your move, did you or anyone in your household need help with rebuilding your credit history?

- YES 1 → GO TO Q156
- NO 2 → SKIP TO Q158
- DON'T KNOW -2 → SKIP TO Q158
- REFUSED -1 → SKIP TO Q158

156. Did you get the help that you needed?

- YES 1 → GO TO Q157
- NO 2 → SKIP TO Q158
- DON'T KNOW -2 → SKIP TO Q158
- REFUSED -1 → SKIP TO Q158

157. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR..... 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



158. At the time of your move, did you or anyone in your household need help with drug or alcohol problems?

- YES 1 → GO TO Q159
- NO 2 → SKIP TO Q161
- DON'T KNOW -2 → SKIP TO Q161
- REFUSED -1 → SKIP TO Q161

159. Did you get the help that you needed?

- YES 1 → GO TO Q160
- NO 2 → SKIP TO Q161
- DON'T KNOW -2 → SKIP TO Q161
- REFUSED -1 → SKIP TO Q161

160. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



161. At the time of your move, did you or anyone in your household need help with domestic violence problems?

- YES.....1 → GO TO Q162
- NO.....2 → SKIP TO Q164
- DON'T KNOW.....-2 → SKIP TO Q164
- REFUSED.....-1 → SKIP TO Q164

162. Did you get the help that you needed?

- YES.....1 → GO TO Q163
- NO.....2 → SKIP TO Q164
- DON'T KNOW.....-2 → SKIP TO Q164
- REFUSED.....-1 → SKIP TO Q164

163. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



164. At the time of your move, did you or anyone in your household need help with paying the bills?

- YES.....1 → GO TO Q165
- NO.....2 → SKIP TO Q167
- DON'T KNOW.....-2 → SKIP TO Q167
- REFUSED.....-1 → SKIP TO Q167

165. Did you get the help that you needed?

- YES 1 → GO TO Q166
- NO 2 → SKIP TO Q167
- DON'T KNOW -2 → SKIP TO Q167
- REFUSED -1 → SKIP TO Q167

166. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR..... 1
 - SERVICE CONNECTOR 2
 - OUTSIDE SERVICE PROVIDER 3
 - CHURCH OR OTHER PLACE OF WORSHIP 4
 - SOMEWHERE ELSE/SPECIFY 5
- _____
- _____
- _____

167. At the time of your move, did you or anyone in your household need help with anything else that I didn't mention?

- YES 1 → GO TO Q168
- NO 2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q171
- DON'T KNOW -2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q171
- REFUSED -1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q171

168. What did you need help with?

169. Did you get the help that you needed?

- YES 1 → GO TO Q170
- NO 2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q171
- DON'T KNOW -2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q171
- REFUSED -1 → SKIP TO SKIP INSTRUCTIONS BEFORE Q171

170. From Showcard R tell me the numbers next to all of the people or places that helped you?

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5

Now I would like to ask you about other people you may have worked with during your relocation.

SKIP INSTRUCTIONS:
IF R CHOSE SECTION 8, SKIP TO Q172
IF R CHOSE CHA OR UNSUBSIDIZED HOUSING, GO TO Q171

The Service Connector is the person who is assigned to help you with a personal or family problem or to help you become lease compliant. Also, the Service Connector is supposed to conduct an interview with leaseholders about where they want to live and what they can afford.

171. Did the Service Connector contact you either by phone or in person before you moved out of your original unit?

- YES.....1
- NO.....2
- DON'T KNOW.....-2
- REFUSED.....-1

172. Did the Service Connector contact you after you moved into your new apartment?

- YES.....1
- NO.....2
- DON'T KNOW.....-2
- REFUSED.....-1

The Relocation Project Manager is the CHA employee who is responsible for helping you with all parts of your move. For example, the Relocation Project Manager is supposed to conduct a personal interview with you, organize a Relocation Planning Fair in your development, and organize regular meetings at your development to bring you up to date about the relocation process.

173. Did the Relocation Project Manager conduct a personal interview with you?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

174. Did the Relocation Project Manager organize a Relocation Planning Fair in your development?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

175. Did the Relocation Project Manager organize either monthly or weekly meetings at your development to bring you up to date about the relocation process?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

The Property Manager is the person responsible for managing your building day-to-day. For example, the Property Manager is supposed to make sure that leaseholders complete a Housing Choice Survey, make sure that buildings are maintained well, and help residents with their moves.

176. Did the Property Manager make sure that you completed a Housing Choice Survey?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

177. Did the Property Manager make sure that your building was maintained well?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

178. Did the Property Manager help you with your move?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

179. There are many people and organizations whose job it is to help you during your relocation. Were you ever confused about who you should go to when you needed help with something?

- YES 1
- NO 2
- DON'T KNOW -2
- REFUSED -1

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Section 8: Health Assessment

Next we would like to ask you some general questions about your state of health. Your responses will be kept confidential and not associated with you in any way.

180. Please look at Showcard S and tell me, in general, would you say your health is excellent, very good, good, fair, or poor?

- EXCELLENT 1
- VERY GOOD 2
- GOOD 3
- FAIR..... 4
- POOR..... 5

181. Compared to one year ago, would you say that your general health now is ...

- Much better 1
- About the same, or , 2
- Much worse? 3

The following questions are about activities you might do during a typical day.

	Yes, you are limited a lot	Yes, You are limited a little	No, You are not limited at all
182. What about moderate activities, such as moving a table, pushing a vacuum cleaner, bowling, or playing golf? Does your health now limit you in these activities? If so, how much? Would you say...	1	2	3
183. What about climbing several flights of stairs? Does your health now limit you in these activities? If so, how much? Would you say ...	1	2	3

During the past 4 weeks, how much of the time have you had any of the following problems with your work or other regular daily activities as a result of your physical health?

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
184. You accomplished less than you would like. Would you say...	5	4	3	2	1
185. You were limited in the kind of work or other activities you could do. Would you say...	5	4	3	2	1

Please look at Showcard T. During the past 4 weeks, how much of the time have you had any of the following problems with your work or other regular daily activities as a result of an emotional issue, such as feeling depressed or anxious?

SHOWCARD T

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
186. You accomplished less than you would like. Would you say...	5	4	3	2	1
187. You didn't do work or other activities as carefully as usual. Would you say...	5	4	3	2	1

188. Please look at Showcard U. During the past 4 weeks, how much did pain interfere with your normal work, including both work outside the home and housework? Would you say ...

- Not at all1
- A little bit.....2
- Moderately3
- Quite a bit, or.....4
- Extremely5

SHOWCARD U

Please look at Showcard T. These questions are about how you feel and how things have been with you during the past 4 weeks. For each question, please give the one answer that comes closest to the way you have been feeling.

SHOWCARD T

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
189. How much of the time during the past 4 weeks have you felt calm and peaceful? Would you say ...	5	4	3	2	1
190. How much of the time during the past 4 weeks did you have a lot of energy? Would you say...	5	4	3	2	1
191. How much of the time during the past 4 weeks have you felt downhearted and depressed? Would you say...	5	4	3	2	1
192. In the past 4 weeks, how much of the time has your physical health or have your emotional problems interfered with your social activities like visiting friends or relatives? Would you say...	5	4	3	2	1

Please look at Showcard V. I will read a list of the ways you might have felt or behaved recently. Please tell me how often you have felt this way during the past week.

SHOWCARD V

	Not at all or less than one day	1 to 2 days	3 to 4 days	5 to 7 days
193. I was bothered by things that usually don't bother me. Would you say that during the past week you felt that way...	1	2	3	4
194. I had trouble keeping my mind on what I was doing. Would you say that during the past week you felt that way...	1	2	3	4
195. I felt depressed	1	2	3	4
196. I felt that everything I did was an effort	1	2	3	4
197. I felt hopeful about the future	1	2	3	4
198. I felt fearful	1	2	3	4
199. My sleep was restless	1	2	3	4
200. I was happy	1	2	3	4
201. I felt lonely	1	2	3	4
202. I could not get "going"	1	2	3	4

**SKIP INSTRUCTIONS:
IF R IS NON LEASE COMPLIANT, NON CURABLE,
OR IF R CHOSE UNSUBSIDIZED, SKIP TO SECTION 11, Q235**

Section 9: Access to Technology

Now I'd like to ask you a few questions about your use of computers.

203. Do you have a personal computer in your household?

- YES1 → GO TO Q204
- NO2 → SKIP TO Q207
- DON'T KNOW-2 → SKIP TO Q207
- REFUSED-1 → SKIP TO Q207

204. Please look at Showcard W. How often do you use it?

- Daily,1 → GO TO Q205
- About once a week,2 → GO TO Q205
- About once a month,3 → GO TO Q205
- Less than twice a month, or4 → GO TO Q205
- Never?5 → SKIP TO Q206

205. What do you use it for most of the time?

206. Can you get onto the Internet in your home?

- YES1
- NO2
- DON'T KNOW-2
- REFUSED-1

207. Do you get onto the Internet somewhere outside of your home?

- YES1 → GO TO Q208
- NO2 → [AND/OR IF Q206 = NO, SKIP TO Q212]
- DON'T KNOW-2 → [AND/OR IF Q206 = NO, SKIP TO Q212]
- REFUSED-1 → [AND/OR IF Q206 = NO, SKIP TO Q212]

208. Please look at Showcard X and tell me the numbers next to all of the places where you get onto the internet? CODE ALL THAT APPLY

- LIBRARY1
- SCHOOL2
- FAMILY INVESTMENT CENTER3
- COMMUNITY TECHNOLOGY CENTER.....4
- BOYS & GIRLS CLUB5
- OTHER/SPECIFY _____6
- DON'T KNOW-2
- REFUSED -1



209. How often do you use the Internet?

- Daily,1
- About once a week,2
- About once a month,3
- Less than twice a month or4
- Never?.....5

210. Did you use the Internet to help with your relocation in any way?

- YES1 → GO TO Q211
- NO.....2 → SKIP TO Q212
- DON'T KNOW-2 → SKIP TO Q212
- REFUSED -1 → SKIP TO Q212

211. Now I want to learn more about how you used the Internet in planning your relocation. Did you use the Internet...?

	YES	No	DON'T KNOW	REFUSED
a. To get information on employment opportunities in your new neighborhood?	1	2	-2	-1
b. To get information on schools in your new neighborhood?	1	2	-2	-1
c. To get information on child care in your new neighborhood?	1	2	-2	-1
d. Sending and receiving emails?	1	2	-2	-1
e. To get updated information on the CHA website?	1	2	-2	-1
f. To find an apartment?	1	2	-2	-1
g. To get information about neighborhood services?	1	2	-2	-1
h. For something else related to relocation planning? (Specify)	1	2	-2	-1

Section 10: Overall Satisfaction

212. Please look at Showcard O. Overall, how satisfied are you with your current apartment? Would you say ...

- | | | | |
|--|----|--|----------------|
| Very satisfied..... | 1 | | → GOTO Q213 |
| Somewhat satisfied | 2 | | → GO TO Q213 |
| Neither satisfied nor dissatisfied | 3 | | → GO TO Q215 |
| Somewhat dissatisfied | 4 | | → SKIP TO Q214 |
| Very dissatisfied | 5 | | → SKIP TO Q214 |
| DON'T KNOW | -2 | | → SKIP TO Q215 |
| REFUSED | -1 | | → SKIP TO Q215 |



213. Please explain why you are satisfied.

SKIP TO Q215

214. Please explain why you are not satisfied.

215. Please look at Showcard O. Overall, how satisfied are you with your neighborhood? Would you say ...

- | | | | |
|--|----|--|----------------|
| Very satisfied..... | 1 | | → GO TO Q216 |
| Somewhat satisfied | 2 | | → GO TO Q216 |
| Neither satisfied nor dissatisfied | 3 | | → GO TO Q218 |
| Somewhat dissatisfied | 4 | | → SKIP TO Q217 |
| Very dissatisfied | 5 | | → SKIP TO Q217 |
| DON'T KNOW | -2 | | → SKIP TO Q218 |
| REFUSED | -1 | | → SKIP TO Q218 |



216. Please explain why you are satisfied.

SKIP TO Q218

217. Please explain why you are not satisfied.

218. Please look at Showcard O. Overall, how satisfied are you with how your relocation went? .
Would you say ...

- Very satisfied.....1 → GO TO Q219
- Somewhat satisfied.....2 → GO TO Q219
- Neither satisfied nor dissatisfied3 → SKIP TO Q221
- Dissatisfied.....4 → SKIP TO Q220
- Very dissatisfied5 → SKIP TO Q220
- DON'T KNOW-2 → SKIP TO Q221
- REFUSED-1 → SKIP TO Q221

219. Please explain why you are satisfied.

SKIP TO Q221

220. Please explain why you are not satisfied.

221. Do you think that you had special needs that should have been addressed during the relocation process?

- YES1 → GO TO Q222
- NO2 → SKIP TO Q225
- DON'T KNOW-2 → SKIP TO Q225
- REFUSED-1 → SKIP TO Q225

222. Do you feel that these special needs were or were not taken into consideration?

- WERE.....1 → GO TO Q223
- WERE NOT.....2 → SKIP TO Q224
- DON'T KNOW.....-2 → SKIP TO Q225
- REFUSED.....-1 → SKIP TO Q225

223. How were the special needs taken into consideration?

SKIP TO Q225

224. How were the special needs **not** taken into consideration?

225. Do think you were treated fairly during relocation, or do you think you were not treated fairly?

- TREATED FAIRLY.....1 → GO TO Q226
- NOT TREATED FAIRLY.....2 → SKIP TO Q227
- DON'T KNOW.....-2 → SKIP TO Q228
- REFUSED.....-1 → SKIP TO Q228

226. In what way were you treated fairly?

SKIP TO Q228

227. In what way were you not treated fairly?

228. Do you think the CHA showed compassion towards you and your family, or do you think the CHA did not show compassion?

- SHOWED COMPASSION.....1 → GO TO Q229
- DID NOT SHOW COMPASSION.....2 → GO TO Q230
- DON'T KNOW -2 → GO TO Q231
- REFUSED -1 → GO TO Q231

229. In what way did the CHA show compassion?

SKIP TO Q231

230. In what way did the CHA not show compassion?

231. What are the biggest problems with the relocation process?

232. What are your suggestions for improving the relocation process?

233. Is there anything else you want to tell me about the relocation process or your current situation?

234. An Independent Monitor has been assigned to oversee the CHA Relocation effort. The monitor is Tom Sullivan from the Chicago law firm, Jenner and Block. The goal of the Independent Monitor is to evaluate the relocation effort to be sure that leaseholders are assisted and respected throughout the relocation process.

May we have your permission to give Mr. Sullivan your name so that he or a member of his staff can contact you about your relocation experiences? We also want to assure you that NORC will not link your name with the answers you gave us today in this questionnaire.

- YES1
- NO2
- DON'T KNOW -2
- REFUSED -1

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Section 11: Demographic Information

235. CODE RESPONDENT'S SEX (ASK IF UNCLEAR)

- MALE.....1
- FEMALE.....2

Now I have some questions about your background. We need this information to understand how the CHA Relocation Program has affected residents, that is, who was helped and who was not helped by the program.

236. In what year were you born?

19__ __

237. Do you consider yourself of Hispanic, Latino, or of Spanish or Mexican origin?

- YES.....1
- NO.....2
- DON'T KNOW.....-2
- REFUSED.....-1

238. What is your racial background?

- WHITE.....1
- BLACK/AFRICAN AMERICAN.....2
- ASIAN/PACIFIC ISLANDER.....3
- ALASKAN NATIVE/AMERICAN (NATIVE) INDIAN.....4
- OTHER (SPECIFY) _____.....5
- REFUSED.....-1

239. What is the highest level of education you have completed?

- EIGHTH GRADE OR LESS.....1
- BEYOND EIGHTH GRADE BUT NOT HIGH SCHOOL GRADUATION.....2
- GED.....3
- HIGH SCHOOL GRADUATION.....4
- TRADE OR VOCATIONAL SCHOOL.....5
- ONE TO THREE YEARS OF COLLEGE.....6
- GRADUATED FOUR YEAR COLLEGE.....7
- SOME GRADUATE EDUCATION.....8
- GRADUATE DEGREE.....9
- POST GRADUATE EDUCATION.....10
- REFUSED.....-1

240. Are you currently married, widowed, divorced, separated, or have you never been married?

- MARRIED.....1
- WIDOWED2
- DIVORCED3
- SEPERATED4
- NEVER MARRIED5
- REFUSED -1

241. Please look at Showcard Y. What was your total household income for 2002, including income from all sources? Was it ...

- \$0-3,9991
- \$4,000 – 7,9992
- \$8,000 – 15,9993
- \$16,000 – 27,9994
- \$28,000 – 35,9995
- Over \$36,0006
- DON'T KNOW -2
- REFUSED -1



247. Besides the person you just told me about who would be another person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME _____
ADDRESS _____
APARTMENT NUMBER _____
CITY/STATE/ZIP _____
TELEPHONE WITH AREA CODE _____
RELATIONSHIP TO R _____

248. OTHER COMMENTS ON LOCATING RESIDENT

Thank you for your participation!

Section 13: Interviewer Observations

249. WHERE DID THE INTERVIEW TAKE PLACE?

- RESPONDENT'S HOME1
- OTHER/SPECIFY _____.....2

250. WHAT OTHER PERSONS WERE PRESENT DURING THE INTERVIEW? CIRCLE ALL THAT APPLY.

- CHILDREN UNDER SIX1
- OLDER CHILDREN2
- SPOUSE/PARTNER3
- OTHER RELATIVES4
- OTHER ADULTS5
- NO ONE6

251. IN GENERAL, WHAT WAS THE RESPONDENT'S ATTITUDE TOWARD THE INTERVIEW?

- FRIENDLY AND INTERESTED1
- COOPERATIVE BUT NOT PARTICULARLY INTERESTED2
- IMPATIENT AND RESTLESS3
- HOSTILE4

252. WAS THE RESPONDENT'S UNDERSTANDING OF THE QUESTIONS...

- GOOD,1
- FAIR, OR.....2
- POOR.....3

253. IS THERE ANYTHING ELSE ABOUT THIS RESPONDENT THAT YOU WOULD LIKE FOR US TO KNOW?

APPENDIX B
Weighted Frequencies

The FREQ Procedure

Q1 What is your current permanent housing choice?

	Q1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 A new or rehabilitated unit in CHA public housing?		283.1971	75.72	283.1971	75.72
2 A permanent housing choice or section 8 voucher with no right to return?		80.01442	21.39	363.2115	97.12
3 An unsubsidized living situation?		10.78846	2.88	374	100.00

Q2 ...were you determined to be lease-compliant, non lease compliant but curable, or non lease compliant and incurable?

	Q2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-2 Dont Know		1.798077	0.48	1.798077	0.48
1 LEASE COMPLIANT		346.1298	92.55	347.9279	93.03
2 NON LEASE COMPLIANT CURABLE		23.375	6.25	371.3029	99.28
3 NON LEASE COMPLIANT INCURABLE		2.697115	0.72	374	100.00

Q3a Do you have a right, a preference, or no right to return to a newly rehabilitated unit in public housing?

	Q3A	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		2.697115	0.72	2.697115	0.72
-2 Dont Know		7.192307	1.92	9.889423	2.64
1 HAVE A RIGHT		324.5529	86.78	334.4423	89.42
2 HAVE A PREFERENCE		7.192307	1.92	341.6346	91.35
3 HAVE NO RIGHT		32.36538	8.65	374	100.00

The FREQ Procedure

Q3b Do you have a right to move permanently to a Section 8 apartment and not come back to the CHA?

Q3B	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	2.697115	0.72	2.697115	0.72
-2 Dont Know	17.08173	4.57	19.77885	5.29
1 YES	289.4904	77.40	309.2692	82.69
2 NO	64.73077	17.31	374	100.00

Q5 Where are you now in the process of finding an apartment? Are you...

Q5	Frequency	Percent
Not Applicable	293.9856	78.61
-3 Missing	1.798077	0.48
1 Working on becoming lease compliant	0.899038	0.24
2 Applying for a Section 8/Housing Choice voucher	5.394231	1.44
3 Received Section 8/Housing Choice voucher but not yet started looking for an apartment	0.899038	0.24
4 Looking for an apartment with or without the help of the Relocation Counselor	3.596154	0.96
5 Found an apartment but not yet moved	1.798077	0.48
6 Moved to an apartment	65.62981	17.55

Q5 Where are you now in the process of finding an apartment? Are you...

Q5	Cumulative Frequency	Cumulative Percent
Not Applicable	293.9856	78.61
-3 Missing	295.7836	79.09
1 Working on becoming lease compliant	296.6827	79.33
2 Applying for a Section 8/Housing Choice voucher	302.0769	80.77
3 Received Section 8/Housing Choice voucher but not yet started looking for an apartment	302.976	81.01
4 Looking for an apartment with or without the help of the Relocation Counselor	306.5721	81.97
5 Found an apartment but not yet moved	308.3702	82.45
6 Moved to an apartment	374	100.00

The FREQ Procedure

Q6 Where are you now in the process of getting a new or rehabilitated public housing unit? Are you...

Q6	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	90.80288	24.28	90.80288	24.28
-3 Missing	2.697115	0.72	93.5	25.00
1 In temp unit waiting for new or rehabbed public housing	85.40865	22.84	178.9086	47.84
2 In another unit in your original building	3.596154	0.96	182.5048	48.80
3 In Section 8 unit waiting for a new or rehabbed unit	113.2788	30.29	295.7836	79.09
4 In an unsubsidized living situation	2.697115	0.72	298.4808	79.81
5 Already in a new or rehabilitated unit	17.98077	4.81	316.4615	84.62
6 Not moved from original building or unit	57.53846	15.38	374	100.00

Q7 I have recorded that your current address is ... Is this correct?

Q7	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	3.596154	0.96	3.596154	0.96
1 YES	347.9279	93.03	351.524	93.99
2 NO	22.47596	6.01	374	100.00

Q9 Since the relocation process started, have you lived anywhere else in between the time you left your original CHA apartment and moved to the apartment you live in now?

Q9	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	59.33654	15.87	59.33654	15.87
-3 Missing	0.899038	0.24	60.23558	16.11
1 YES	35.0625	9.38	95.29807	25.48
2 NO	278.7019	74.52	374	100.00

The FREQ Procedure

Q10 How many other places have you lived?

Q10	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	338.9375	90.63	338.9375	90.63
1	26.07211	6.97	365.0096	97.60
2	7.192307	1.92	372.2019	99.52
4	0.899038	0.24	373.1009	99.76
11	0.899038	0.24	374	100.00

Q11 Did you get your 90-day notice?

Q11	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-2 Dont Know	6.293269	1.68	6.293269	1.68
1 YES	234.649	62.74	240.9423	64.42
2 NO	133.0577	35.58	374	100.00

Q14 Did you get your Section 8 voucher?

Q14	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	180.7067	48.32	180.7067	48.32
-3 Missing	1.798077	0.48	182.5048	48.80
-2 Dont Know	0.899038	0.24	183.4038	49.04
1 YES	178.9086	47.84	362.3125	96.88
2 NO	8.990384	2.40	371.3029	99.28
3	2.697115	0.72	374	100.00

The FREQ Procedure

Q16 ... did the Relocation Counselor contact you first, or did you contact the Relocation Counselor first?

Q16	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	195.0913	52.16	195.0913	52.16
1 COUNSELOR CONTACTED ME FIRST	81.8125	21.88	276.9038	74.04
2 I CONTACTED COUNSELOR FIRST	75.51923	20.19	352.4231	94.23
3 NO CONTACT MADE	16.18269	4.33	368.6058	98.56
4 Dont Know	5.394231	1.44	374	100.00

Q18 Did the Relocation Counselor help you look for an apartment?

Q18	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	211.274	56.49	211.274	56.49
-2 Dont Know	0.899038	0.24	212.1731	56.73
1 YES	119.5721	31.97	331.7452	88.70
2 NO	42.25481	11.30	374	100.00

The FREQ Procedure

Q20 How many apartments did the Relocation Counselor tell you about?

Q20	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	6.293269	1.68	260.7211	69.71
-2 Dont Know	0.899038	0.24	261.6202	69.95
1	9.889423	2.64	271.5096	72.60
2	19.77885	5.29	291.2885	77.88
3	22.47596	6.01	313.7644	83.89
4	16.18269	4.33	329.9471	88.22
5	9.889423	2.64	339.8365	90.87
6	2.697115	0.72	342.5336	91.59
7	4.495192	1.20	347.0288	92.79
8	7.192307	1.92	354.2211	94.71
9	1.798077	0.48	356.0192	95.19
10	9.889423	2.64	365.9086	97.84
11	0.899038	0.24	366.8077	98.08
13	0.899038	0.24	367.7067	98.32
15	0.899038	0.24	368.6058	98.56
20	2.697115	0.72	371.3029	99.28
25	1.798077	0.48	373.1009	99.76
30	0.899038	0.24	374	100.00

The FREQ Procedure

Q21 How many apartments did the Relocation Counselor take you to see?

Q21	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	4.495192	1.20	258.9231	69.23
1	30.56731	8.17	289.4904	77.40
2	21.57692	5.77	311.0673	83.17
3	20.67788	5.53	331.7452	88.70
4	14.38461	3.85	346.1298	92.55
5	9.889423	2.64	356.0192	95.19
6	1.798077	0.48	357.8173	95.67
7	1.798077	0.48	359.6154	96.15
8	4.495192	1.20	364.1106	97.36
9	0.899038	0.24	365.0096	97.60
10	3.596154	0.96	368.6058	98.56
11	0.899038	0.24	369.5048	98.80
12	0.899038	0.24	370.4038	99.04
13	0.899038	0.24	371.3029	99.28
20	1.798077	0.48	373.1009	99.76
26	0.899038	0.24	374	100.00

Q22 What is the main reason you decided not to take any of the apartments that the Relocation Counselor told you about?

Q22	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

The FREQ Procedure

Q23 Did you have a Joint Interview Assessment (JIA)?

Q23	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	254.4279	68.03	254.4279	68.03
1 YES	69.22596	18.51	323.6538	86.54
2 NO	50.34615	13.46	374	100.00

Q24 Did the Relocation Counselor talk to you about 'opportunity areas' at the JIA?

Q24	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	254.4279	68.03	254.4279	68.03
-2 Dont Know	0.899038	0.24	255.3269	68.27
1 YES	64.73077	17.31	320.0577	85.58
2 NO	53.94231	14.42	374	100.00

Q25 Did the Relocation Counselor ask you what neighborhoods or cities you wanted to move to?

Q25	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	254.4279	68.03	254.4279	68.03
1 YES	98.89423	26.44	353.3221	94.47
2 NO	20.67788	5.53	374	100.00

The FREQ Procedure

Q27 Did you find your new apartment through the Relocation Counselor or without the help of the Relocation Counselor?

Q27	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 Through the Relocation Counselor or	97.99519	26.20	352.4231	94.23
2 Without the help of the Relocation Counselor	21.57692	5.77	374	100.00

Q28 How did you find your new apartment?

Q28	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 Through a friend or family member	8.091346	2.16	360.5144	96.39
2 Through the newspaper	9.889423	2.64	370.4038	99.04
5 Some other way?(Please specify)	3.596154	0.96	374	100.00

Q29 Has your Relocation Counselor contacted you, either in person or by telephone since your move?

Q29	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 YES	61.13461	16.35	315.5625	84.37
2 NO	58.4375	15.63	374	100.00

The FREQ Procedure

Q30 When did you start looking for an apartment? DAYS ago

Q30	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	115.0769	30.77	369.5048	98.80
-2 Dont Know	0.899038	0.24	370.4038	99.04
1	2.697115	0.72	373.1009	99.76
12	0.899038	0.24	374	100.00

Q302 When did you start looking for an apartment? WEEKS ago

Q302	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	113.2788	30.29	367.7067	98.32
-2 Dont Know	0.899038	0.24	368.6058	98.56
2	1.798077	0.48	370.4038	99.04
4	1.798077	0.48	372.2019	99.52
5	0.899038	0.24	373.1009	99.76
12	0.899038	0.24	374	100.00

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The FREQ Procedure

Q30 When did you start looking for an apartment? MONTHS ago

Q303	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	82.71154	22.12	337.1394	90.14
-2 Dont Know	0.899038	0.24	338.0385	90.38
1	0.899038	0.24	338.9375	90.62
2	0.899038	0.24	339.8365	90.87
3	1.798077	0.48	341.6346	91.35
4	1.798077	0.48	343.4327	91.83
6	0.899038	0.24	344.3317	92.07
8	2.697115	0.72	347.0288	92.79
10	0.899038	0.24	347.9279	93.03
11	0.899038	0.24	348.8269	93.27
12	4.495192	1.20	353.3221	94.47
13	5.394231	1.44	358.7163	95.91
14	6.293269	1.68	365.0096	97.60
15	3.596154	0.96	368.6058	98.56
16	1.798077	0.48	370.4038	99.04
17	2.697115	0.72	373.1009	99.76
18	0.899038	0.24	374	100.00

Q31b Once you got your Section 8 voucher, how long did it take you to find the apartment that you chose? DAYS

Q31	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	256.226	68.51	256.226	68.51
-3 Missing	111.4808	29.81	367.7067	98.32
1	1.798077	0.48	369.5048	98.80
4	0.899038	0.24	370.4038	99.04
10	0.899038	0.24	371.3029	99.28
15	0.899038	0.24	372.2019	99.52
31	1.798077	0.48	374	100.00

The FREQ Procedure

Q31b Once you got your Section 8 voucher, how long did it take you to find the apartment that you chose? WEEKS

Q312	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	331.7452	88.70	331.7452	88.70
-3 Missing	25.17308	6.73	356.9183	95.43
1	8.091346	2.16	365.0096	97.60
2	6.293269	1.68	371.3029	99.28
3	1.798077	0.48	373.1009	99.76
6	0.899038	0.24	374	100.00

Q31b Once you got your Section 8 voucher, how long did it take you to find the apartment that you chose? MONTHS

Q313	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	331.7452	88.70	331.7452	88.70
-3 Missing	21.57692	5.77	353.3221	94.47
1	6.293269	1.68	359.6154	96.15
2	6.293269	1.68	365.9086	97.84
3	2.697115	0.72	368.6058	98.56
4	1.798077	0.48	370.4038	99.04
5	1.798077	0.48	372.2019	99.52
6	0.899038	0.24	373.1009	99.76
8	0.899038	0.24	374	100.00

The FREQ Procedure

Q33 What is the main reason that you decided to live in the place that you chose?

Q33	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	256.226	68.51	256.226	68.51
-3 Missing	75.51923	20.19	331.7452	88.70
1 RECOMMENDATION OF THE COUNSELING AGENCY	0.899038	0.24	332.6442	88.94
2 BETTER SCHOOLS FOR MY CHILDREN	1.798077	0.48	334.4423	89.42
3 FAMILY OR FRIENDS NEARBY	1.798077	0.48	336.2404	89.90
4 CONVENIENT LOCATION	3.596154	0.96	339.8365	90.87
5 TO BE NEAR MY JOB	1.798077	0.48	341.6346	91.35
6 TO GET A JOB	1.798077	0.48	343.4327	91.83
7 I LIKED THE APARTMENT	8.990384	2.40	352.4231	94.23
8 TO GET A BIGGER OR BETTER APARTMENT	7.192307	1.92	359.6154	96.15
9 THIS WAS THE ONLY UNIT AVAILABLE	5.394231	1.44	365.0096	97.60
10 AFFORDABLE RENT	0.899038	0.24	365.9086	97.84
12 TO GET AWAY FROM DRUGS AND GANGS	3.596154	0.96	369.5048	98.80
13 FELT COMFORTABLE IN COMMUNITY/NEIGHBORHOOD	4.495192	1.20	374	100.00

Q34 Did you find at least 2 apartments that you could have moved to, or did you move to the only place you could find?

Q34	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	77.31731	20.67	331.7452	88.70
1 FOUND AT LEAST TWO APARTMENTS I COULD HAVE MOVED TO	25.17308	6.73	356.9183	95.43
2 MOVED TO THE FIRST PLACE I FOUND	17.08173	4.57	374	100.00

The FREQ Procedure

Q35 While you (are/were) searching for an apartment (do/did) you need help with choosing an area to move to?

Q35	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 YES	31.46635	8.41	285.8942	76.44
2 NO	88.10577	23.56	374	100.00

Q35 While you (are/were) searching for an apartment (do/did) you need help with finding addresses for available apartments?

Q352	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 YES	45.85096	12.26	300.2788	80.29
2 NO	73.72115	19.71	374	100.00

Q35 While you (are/were) searching for an apartment (do/did) you need help with transportation to possible rental units?

Q353	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 YES	72.82211	19.47	327.25	87.50
2 NO	46.75	12.50	374	100.00

The FREQ Procedure

Q35 While you (are/were) searching for an apartment (do/did) you need help with transferring children to new schools?

Q354	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 YES	6.293269	1.68	260.7211	69.71
2 NO	113.2788	30.29	374	100.00

Q35 While you (are/were) searching for an apartment (do/did) you need help with finding child care?

Q355	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 YES	3.596154	0.96	258.024	68.99
2 NO	115.976	31.01	374	100.00

Q36 Has the Relocation Counselor given you the help that you needed to choose an area to move to?

Q36	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	342.5336	91.59	342.5336	91.59
1 YES	20.67788	5.53	363.2115	97.12
2 NO	10.78846	2.88	374	100.00

The FREQ Procedure

Q36 Has the Relocation Counselor given you the help that you needed to find addresses for available apartments?

Q362	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	328.149	87.74	328.149	87.74
1 YES	36.86058	9.86	365.0096	97.60
2 NO	8.990384	2.40	374	100.00

Q36 Has the Relocation Counselor given you the help that you needed to get to possible rental units?

Q363	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	301.1779	80.53	301.1779	80.53
-3 Missing	0.899038	0.24	302.0769	80.77
1 YES	60.23558	16.11	362.3125	96.88
2 NO	11.6875	3.12	374	100.00

Q36 Has the Relocation Counselor given you the help that you needed to transfer children to new schools?

Q364	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	1.798077	0.48	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

The FREQ Procedure

Q36 Has the Relocation Counselor given you the help that you needed to find child care?

Q365	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
1 YES	2.697115	0.72	373.1009	99.76
2 NO	0.899038	0.24	374	100.00

Q37b Finding a place with enough bedrooms. Would you say that's a ...

Q37	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 BIG PROBLEM	11.6875	3.13	266.1154	71.15
2 SOME PROBLEM	21.57692	5.77	287.6923	76.92
3 NO PROBLEM	86.30769	23.08	374	100.00

Q37b Finding a place you like. Would you say that's a ...

Q372	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
1 BIG PROBLEM	30.56731	8.17	284.9952	76.20
2 SOME PROBLEM	40.45673	10.82	325.4519	87.02
3 NO PROBLEM	48.54808	12.98	374	100.00

The FREQ Procedure

Q370TH Any other problem.

Q370TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-----	374	100.00	374	100.00

Q37b Finding a place that accepts Section 8. Would you say that's a ...

Q373	Frequency	Percent	Cumulative Frequency	Cumulative Percent

Not Applicable	254.4279	68.03	254.4279	68.03
-2 Dont Know	0.899038	0.24	255.3269	68.27
1 BIG PROBLEM	14.38461	3.85	269.7115	72.12
2 SOME PROBLEM	17.98077	4.81	287.6923	76.92
3 NO PROBLEM	86.30769	23.08	374	100.00

Q370TH Any other problem.

Q370TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-----	374	100.00	374	100.00

Q37b Not having access to transportation for apartment hunting. Would you say that's a ...

Q374	Frequency	Percent	Cumulative Frequency	Cumulative Percent

Not Applicable	254.4279	68.03	254.4279	68.03
1 BIG PROBLEM	17.98077	4.81	272.4086	72.84
2 SOME PROBLEM	18.87981	5.05	291.2885	77.88
3 NO PROBLEM	82.71154	22.12	374	100.00

The FREQ Procedure

Q370TH Any other problem.

Q370TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
////////////////////	374	100.00	374	100.00

Q37b Landlords who did not want to rent to you because you are coming from CHA. Would you say that's a...

Q375	Frequency	Percent	Cumulative Frequency	Cumulative Percent
////////////////////				
Not Applicable	254.4279	68.03	254.4279	68.03
-2 Dont Know	0.899038	0.24	255.3269	68.27
1 BIG PROBLEM	16.18269	4.33	271.5096	72.60
2 SOME PROBLEM	13.48558	3.61	284.9952	76.20
3 NO PROBLEM	89.0048	23.80	374	100.00

Q370TH Any other problem.

Q370TH5	Frequency	Percent	Cumulative Frequency	Cumulative Percent
////////////////////	374	100.00	374	100.00

The FREQ Procedure

Q37b Anything else. Would you say that's a ...

Q37b	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	3.596154	0.96	258.024	68.99
1 BIG PROBLEM	10.78846	2.88	268.8125	71.87
2 SOME PROBLEM	6.293269	1.68	275.1058	73.56
3 NO PROBLEM	98.89423	26.44	374	100.00

Q370TH Any other problem

Q370TH6	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	356.9183	95.43	356.9183	95.43
-3 Missing	0.899038	0.24	357.8173	95.67
CLOSET SPACE	0.899038	0.24	358.7163	95.91
DISCRIMONATI	0.899038	0.24	359.6154	96.15
FINDING AN A	0.899038	0.24	360.5144	96.39
FINDING APT	0.899038	0.24	361.4135	96.63
FINDING APTS	0.899038	0.24	362.3125	96.87
GETTING COUN	0.899038	0.24	363.2115	97.12
HOW MANY CHI	0.899038	0.24	364.1106	97.36
I DIDNT GET	0.899038	0.24	365.0096	97.60
I HAD TO KEE	0.899038	0.24	365.9086	97.84
KIDS - IF YO	0.899038	0.24	366.8077	98.08
LANDLORD WHO	0.899038	0.24	367.7067	98.32
LANDLORDS DI	0.899038	0.24	368.6058	98.56
LANDLORDS DO	0.899038	0.24	369.5048	98.80
MOST RENTERS	0.899038	0.24	370.4038	99.04
ROOMS TOO SM	0.899038	0.24	371.3029	99.28
THE PEOPLE W	0.899038	0.24	372.2019	99.52
WHEN MY RELA	0.899038	0.24	373.1009	99.76
YES CREDIT C	0.899038	0.24	374	100.00

The FREQ Procedure

Q38 Did you ever feel that you were pressured to accept a unit that was not suited to your needs or liking?

Q38	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	254.4279	68.03	254.4279	68.03
-3 Missing	76.41827	20.43	330.8461	88.46
1 YES	5.394231	1.44	336.2404	89.90
2 NO	37.75961	10.10	374	100.00

Q39 Who pressured you?

Q39	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	368.6058	98.56	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

The Relocati on Counsel or

Q392	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	368.6058	98.56	368.6058	98.56
1 YES	2.697115	0.72	371.3029	99.28
2 NO	2.697115	0.72	374	100.00

The SAS System

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The FREQ Procedure

Your Property Manager

Q393	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	368.6058	98.56	368.6058	98.56
1 YES	3.596154	0.96	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

The Relocati on Project Manager

Q394	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	368.6058	98.56	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

The Servi ce Connector or

Q395	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	368.6058	98.56	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Someone el se? (Speci fy bel ow)

Q396	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	368.6058	98.56	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

The SAS System

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The FREQ Procedure

Q40 How much did you know about your new neighborhood before you moved here?

Q40	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	75.51923	20.19	75.51923	20.19
-3 Mi ssi ng	4.495192	1.20	80.01442	21.39
1 A lot	70.125	18.75	150.1394	40.14
2 Some	44.05288	11.78	194.1923	51.92
3 A little	53.94231	14.42	248.1346	66.35
4 Nothi ng	125.8654	33.65	374	100.00

Q41 What about access to employment services? Would you say you had...

Q41	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	75.51923	20.19	75.51923	20.19
-3 Mi ssi ng	4.495192	1.20	80.01442	21.39
-2 Dont Know	2.697115	0.72	82.71154	22.12
1 A lot	53.04327	14.18	135.7548	36.30
2 Some	50.34615	13.46	186.101	49.76
3 A little	35.96154	9.62	222.0625	59.38
4 None	151.9375	40.62	374	100.00

The SAS System

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The FREQ Procedure

Q41 What about different places to move? Would you say you had...

Q412	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
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Not Applicable	295.7836	79.09	295.7836	79.09
-3 Missing	1.798077	0.48	297.5817	79.57
1 A lot	8.990384	2.40	306.5721	81.97
2 Some	19.77885	5.29	326.351	87.26
3 A little	12.58654	3.37	338.9375	90.63
4 None	35.0625	9.38	374	100.00

Q41 What about social services available in neighborhoods? Would you say you had...

Q413	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	75.51923	20.19	75.51923	20.19
-3 Missing	4.495192	1.20	80.01442	21.39
-2 Dont Know	0.899038	0.24	80.91346	21.63
1 A lot	47.64904	12.74	128.5625	34.38
2 Some	48.54808	12.98	177.1106	47.36
3 A little	35.0625	9.38	212.1731	56.73
4 None	161.8269	43.27	374	100.00

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The FREQ Procedure

Q41 What about access to public transportation? Would you say you had...

Q414	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	75.51923	20.19	75.51923	20.19
-3 Missing	4.495192	1.20	80.01442	21.39
1 A lot	177.1106	47.36	257.125	68.75
2 Some	39.55769	10.58	296.6827	79.33
3 A little	16.18269	4.33	312.8654	83.65
4 None	61.13461	16.35	374	100.00

Q41 What about child care services available in your neighborhood? Would you say you had...

Q415	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	75.51923	20.19	75.51923	20.19
-3 Missing	4.495192	1.20	80.01442	21.39
-2 Dont Know	6.293269	1.68	86.30769	23.08
1 A lot	48.54808	12.98	134.8558	36.06

2 Some	23.375	6.25	158.2308	42.31
3 A little	26.97115	7.21	185.2019	49.52
4 None	188.7981	50.48	374	100.00

The FREQ Procedure

Q42 How much do you know now about the neighborhood you live in?

Q42	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	75.51923	20.19	75.51923	20.19
-3 Missing	4.495192	1.20	80.01442	21.39
1 A lot	142.0481	37.98	222.0625	59.37
2 Some	63.83173	17.07	285.8942	76.44
3 A little	69.22596	18.51	355.1202	94.95
4 Nothing	18.87981	5.05	374	100.00

Q43 How did you know about what community services were available in the community you were moving to?

Q43	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	75.51923	20.19	75.51923	20.19
-3 Missing	4.495192	1.20	80.01442	21.39
-2 Dont Know	0.899038	0.24	80.91346	21.63
1 A lot	58.4375	15.63	139.351	37.26
2 Some	53.04327	14.18	192.3942	51.44
3 A little or	51.24519	13.70	243.6394	65.14
4 None?	130.3606	34.86	374	100.00

Q44 Did you want to know more about the place your moved to?

Q44	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	75.51923	20.19	75.51923	20.19
-3 Missing	5.394231	1.44	80.91346	21.63
-2 Dont Know	2.697115	0.72	83.61057	22.36
1 YES	159.1298	42.55	242.7404	64.90
2 NO	131.2596	35.10	374	100.00

The FREQ Procedure

Q46 How clean was your unit when you moved in?

Q46	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	71.92307	19.23	71.92307	19.23
-3 Missing	3.596154	0.96	75.51923	20.19
1 Very Clean	210.375	56.25	285.8942	76.44
2 Fairly Clean	71.92307	19.23	357.8173	95.67
3 Not very clean	8.091346	2.16	365.9086	97.84
4 Not clean at all	8.091346	2.16	374	100.00

Q47 In what condition was your unit when you moved in?

Q47	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	71.92307	19.23	71.92307	19.23
-3 Missing	3.596154	0.96	75.51923	20.19
-1 Refused	0.899038	0.24	76.41827	20.43
1 Excellent condition	95.29807	25.48	171.7163	45.91
2 Good condition	124.9663	33.41	296.6827	79.33
3 Fair condition or	60.23558	16.11	356.9183	95.43
4 Poor condition?	17.08173	4.57	374	100.00

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The FREQ Procedure

Q48 Was a stove available and working in your unit when you moved in?

Q48	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	71.92307	19.23	71.92307	19.23
-3 Missing	3.596154	0.96	75.51923	20.19
-2 Dont Know	0.899038	0.24	76.41827	20.43
1 Available and working	173.5144	46.39	249.9327	66.83
2 Available but not working	10.78846	2.88	260.7211	69.71
3 Not available	113.2788	30.29	374	100.00

Q48 Was a refrigerator available and working in your unit when you moved in?

Q482	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	71.92307	19.23	71.92307	19.23
-3 Missing	3.596154	0.96	75.51923	20.19
-2 Dont Know	0.899038	0.24	76.41827	20.43
1 Available and working	171.7163	45.91	248.1346	66.35
2 Available but not working	8.091346	2.16	256.226	68.51
3 Not available	117.774	31.49	374	100.00

Q48 Was a kitchen sink available and working in your unit when you moved in?

Q483	Frequency	Percent	Cumulative Frequency	Cumulative Percent
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ffffffffff
Not Applicable          71.92307      19.23      71.92307      19.23
-3 Missing              3.596154     0.96      75.51923     20.19
1 Available and working 279.601      74.76     355.1202     94.95
2 Available but not working 17.98077     4.81     373.1009     99.76
3 Not available         0.899038     0.24      374          100.00

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The SAS System

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The FREQ Procedure

Q48 Was adequate heat available and working in your unit when you moved in?

	Q484	Frequency	Percent	Cumulative Frequency	Cumulative Percent
ffffffffff					
Not Applicable		71.92307	19.23	71.92307	19.23
-3 Missing		3.596154	0.96	75.51923	20.19
-2 Dont Know		7.192307	1.92	82.71154	22.12
1 Available and working		253.5288	67.79	336.2404	89.90
2 Available but not working		23.375	6.25	359.6154	96.15
3 Not available		14.38461	3.85	374	100.00

Q48 Was the laundry facilities in building or unit available and working when you moved in?

	Q485	Frequency	Percent	Cumulative Frequency	Cumulative Percent
ffffffffff					
Not Applicable		71.92307	19.23	71.92307	19.23
-3 Missing		3.596154	0.96	75.51923	20.19
-2 Dont Know		3.596154	0.96	79.11538	21.15
1 Available and working		96.19711	25.72	175.3125	46.88
2 Available but not working		6.293269	1.68	181.6058	48.56
3 Not available		192.3942	51.44	374	100.00

Q49 Would you say this apartment is better, worse, or about the same as your last apartment?

	Q49	Frequency	Percent	Cumulative Frequency	Cumulative Percent
ffffffffff					
Not Applicable		71.92307	19.23	71.92307	19.23
-3 Missing		4.495192	1.20	76.41827	20.43
-2 Dont Know		1.798077	0.48	78.21634	20.91
1 BETTER		195.9904	52.40	274.2067	73.32
2 WORSE		40.45673	10.82	314.6635	84.13
3 ABOUT THE SAME		59.33654	15.87	374	100.00

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The FREQ Procedure

Q50 Is your neighborhood better, worse or about the same as your last neighborhood?

	Q50	Frequency	Percent	Cumulative Frequency	Cumulative Percent
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ffffffffff
Not Appl i cable      75.51923      20.19      75.51923      20.19
-3 Mi ssi ng         4.495192      1.20      80.01442      21.39
-2 Dont Know        6.293269      1.68      86.30769      23.08
 1 BETTER           147.4423      39.42      233.75        62.50
 2 WORSE            35.0625       9.38      268.8125      71.88
 3 ABOUT THE SAME   105.1875      28.12      374           100.00

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Q51 How well does your landlord or Prop Mgr maintain the building?

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                Q51  Frequency  Percent  Cumul ati ve  Cumul ati ve
                Q51  Frequency  Percent  Frequency     Percent
ffffffffff
Not Appl i cable      75.51923      20.19      75.51923      20.19
-3 Mi ssi ng         4.495192      1.20      80.01442      21.39
-2 Dont Know        3.596154      0.96      83.61057      22.36
-1 Refused          0.899038      0.24      84.50961      22.60
 1 Very well mai ntai ned  79.11538      21.15      163.625      43.75
 2 Well mai ntai ned    139.351      37.26      302.976      81.01
 3 Poorly mai ntai ned or  49.44711      13.22      352.4231     94.23
 4 Very poorly mai ntai ned?  21.57692      5.77      374           100.00

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The SAS System

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The FREQ Procedure

Q52 Do you feel like your new landlord or Prop Mang treats you the same as other tenants...?

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                Q52  Frequency  Percent  Cumul ati ve  Cumul ati ve
                Q52  Frequency  Percent  Frequency     Percent
ffffffffff
Not Appl i cable      75.51923      20.19      75.51923      20.19
-3 Mi ssi ng         4.495192      1.20      80.01442      21.39
-2 Dont Know        20.67788      5.53      100.6923     26.92
-1 Refused          1.798077      0.48      102.4904     27.40
 1 THE SAME         218.4663      58.41      320.9567     85.82
 2 BETTER           20.67788      5.53      341.6346     91.35
 3 WORSE            20.67788      5.53      362.3125     96.87
 4 NO OTHER TENANTS  11.6875       3.13      374           100.00

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Q53 What is the main thing you like best about living outside of public housing?

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                Q53  Frequency  Percent  Cumul ati ve  Cumul ati ve
                Q53  Frequency  Percent  Frequency     Percent
ffffffffff
Not Appl i cable      308.3702      82.45      308.3702     82.45

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-3 Missing	0.899038	0.24	309.2692	82.69
1 CLOSER TO FAMILY AND FRIENDS	7.192307	1.92	316.4615	84.62
2 CHILDREN CAN GO TO A BETTER SCHOOL	4.495192	1.20	320.9567	85.82
4 BETTER ACCESS TO JOBS	0.899038	0.24	321.8558	86.06
5 GOOD TRANSPORTATION	7.192307	1.92	329.0481	87.98
6 SAFER NEIGHBORHOOD	18.87981	5.05	347.9279	93.03
9 NICER APARTMENT	23.375	6.25	371.3029	99.28
10 OTHER (SPECIFY)	2.697115	0.72	374	100.00

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The FREQ Procedure

Q54 Have you had any problems living outside public housing?

Q54	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
2 NO	64.73077	17.31	374	100.00

LEAVING FAMILY AND FRIENDS

Q542	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	10.78846	2.88	320.0577	85.58
2 NO	53.94231	14.42	374	100.00

CHILDREN GOING TO A NEW SCHOOL

Q543	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	5.394231	1.44	314.6635	84.13
2 NO	59.33654	15.87	374	100.00

The SAS System

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The FREQ Procedure

CHILDREN CHANGING OR LOSING CHILDCARE

Q544	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45
-3 Mi ssi ng	0.899038	0.24	309.2692	82.69
1 YES	0.899038	0.24	310.1683	82.93
2 NO	63.83173	17.07	374	100.00

BEING FAR AWAY FROM MY JOB

Q545	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45
-3 Mi ssi ng	0.899038	0.24	309.2692	82.69
1 YES	4.495192	1.20	313.7644	83.89
2 NO	60.23558	16.11	374	100.00

BEING FAR FROM TRANSPORTATION

Q546	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45
-3 Mi ssi ng	0.899038	0.24	309.2692	82.69
1 YES	3.596154	0.96	312.8654	83.65
2 NO	61.13461	16.35	374	100.00

The SAS System

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The FREQ Procedure

DISCRIMINATION

Q547	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45
-3 Mi ssi ng	0.899038	0.24	309.2692	82.69
1 YES	0.899038	0.24	310.1683	82.93
2 NO	63.83173	17.07	374	100.00

SAFETY/VIOLENCE IN NEW NEIGHBORHOOD

Cumul ative Cumul ative

Q548	Frequency	Percent	Frequency	Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	8.091346	2.16	317.3606	84.86
2 NO	56.63942	15.14	374	100.00

FINANCIAL HARSHIPS

Q549	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	10.78846	2.88	320.0577	85.58
2 NO	53.94231	14.42	374	100.00

The SAS System

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The FREQ Procedure

HEALTH OR PERSONAL PROBLEMS

Q5410	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	5.394231	1.44	314.6635	84.13
2 NO	59.33654	15.87	374	100.00

NOT HAVING ACCESS TO SERVICES YOU NEED

Q5411	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	6.293269	1.68	315.5625	84.38
2 NO	58.4375	15.62	374	100.00

NOT KNOWING AREA/UNFAMILIAR/UNEASE

Q5412	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	6.293269	1.68	315.5625	84.38
2 NO	58.4375	15.62	374	100.00

The FREQ Procedure

USING YOUR LINK CARD

Q5413	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45
-3 Mi ssi ng	0.899038	0.24	309.2692	82.69
1 YES	0.899038	0.24	310.1683	82.93
2 NO	63.83173	17.07	374	100.00

ACCESSING TANF OFFICE

Q5414	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45
-3 Mi ssi ng	0.899038	0.24	309.2692	82.69
1 YES	0.899038	0.24	310.1683	82.93
2 NO	63.83173	17.07	374	100.00

LOSS OF RESOURCE FOR EMERGENCY CASH ASSI

Q5415	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45
-3 Mi ssi ng	0.899038	0.24	309.2692	82.69
1 YES	2.697115	0.72	311.9663	83.41
2 NO	62.03365	16.59	374	100.00

The FREQ Procedure

TOO FAR FROM OLD NEIGHBORHOOD

Q5416	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	308.3702	82.45	308.3702	82.45

-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	3.596154	0.96	312.8654	83.65
2 NO	61.13461	16.35	374	100.00

OTHER (SPECIFY)

Q5417	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	3.596154	0.96	312.8654	83.65
2 NO	61.13461	16.35	374	100.00

NO PROBLEMS

Q5418	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	308.3702	82.45	308.3702	82.45
-3 Missing	0.899038	0.24	309.2692	82.69
1 YES	32.36538	8.65	341.6346	91.35
2 NO	32.36538	8.65	374	100.00

The SAS System

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The FREQ Procedure

Q55 Do you or any members of your household have difficulty getting to work?

Q55	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	2.697115	0.72	16.18269	4.33
-2 Dont Know	0.899038	0.24	17.08173	4.57
1 YES	13.48558	3.61	30.56731	8.17
2 NO	228.3558	61.06	258.9231	69.23
3 DO NOT WORK	115.0769	30.77	374	100.00

Q56 What is difficulty?

Q56	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	360.5144	96.39	360.5144	96.39
1 Its too far away	5.394231	1.44	365.9086	97.84
2 You dont have access to transportation	2.697115	0.72	368.6058	98.56
3 Transportation is unreliable	2.697115	0.72	371.3029	99.28
4 Transportation is too expensive or	2.697115	0.72	374	100.00

Q57 Do you or any members of your household have difficulty getting to school?

Q57	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	3.596154	0.96	17.08173	4.57
1 YES	10.78846	2.88	27.87019	7.45
2 NO	283.1971	75.72	311.0673	83.17
3 DO NOT GO TO SCHOOL	62.93269	16.83	374	100.00

The SAS System

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The FREQ Procedure

Q58 What is difficulty?

Q58	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	363.2115	97.12	363.2115	97.12
-3 Missing	1.798077	0.48	365.0096	97.60
1 Its too far away	3.596154	0.96	368.6058	98.56
2 You dont have access to transportation	0.899038	0.24	369.5048	98.80
3 Transportation is unreliable	1.798077	0.48	371.3029	99.28
4 Transportation is too expensive or	2.697115	0.72	374	100.00

Q59 Do you or any members of your household have difficulty getting to church...?

Q59	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	2.697115	0.72	16.18269	4.33
1 YES	13.48558	3.61	29.66827	7.93
2 NO	325.4519	87.02	355.1202	94.95
3 DONT GO TO CHURCH	18.87981	5.05	374	100.00

Q60 What is difficulty?

Q60	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	360.5144	96.39	360.5144	96.39
-3 Missing	0.899038	0.24	361.4135	96.63
1 Its too far away	1.798077	0.48	363.2115	97.12
2 You dont have access to transportation	6.293269	1.68	369.5048	98.80
4 Transportation is too expensive or	0.899038	0.24	370.4038	99.04
5 Something else (SPECIFY)?	3.596154	0.96	374	100.00

The SAS System

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The FREQ Procedure

Q61 Do you or any members of your household have difficulty getting to shopping centers?

Q61	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	3.596154	0.96	17.08173	4.57
1 YES	36.86058	9.86	53.94231	14.42
2 NO	319.1586	85.34	373.1009	99.76
3 DONT GO SHOPPING	0.899038	0.24	374	100.00

Q62 What is difficulty?

Q62	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	337.1394	90.14	337.1394	90.14
-3 Missing	0.899038	0.24	338.0385	90.38
1 Its too far away	19.77885	5.29	357.8173	95.67
2 You dont have access to transportation	9.889423	2.64	367.7067	98.32
4 Transportation is too expensive or	3.596154	0.96	371.3029	99.28
5 Something else (SPECIFY)?	2.697115	0.72	374	100.00

Q63 Do you or any members of your household have difficulty getting to friends or relatives' homes?

Q63	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	3.596154	0.96	17.08173	4.57
1 YES	29.66827	7.93	46.75	12.50
2 NO	324.5529	86.78	371.3029	99.28
3 DONT VISIT FRIENDS AND RELATIVES	2.697115	0.72	374	100.00

The SAS System

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The FREQ Procedure

Q64 What is difficulty?

Q64	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	344.3317	92.07	344.3317	92.07
1 Its too far away	17.08173	4.57	361.4135	96.63
2 You dont have access to transportation	8.990384	2.40	370.4038	99.04
4 Transportation is too expensive or	0.899038	0.24	371.3029	99.28
5 Something else (SPECIFY)?	2.697115	0.72	374	100.00

Q66 Are there any other places you have difficulty getting to?

Q66	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	374	100.00	374	100.00

Q660TH What is other di ffi cul ty? Speci fy

Q660TH	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
CLIMBI NG STA	0.899038	0.24	366.8077	98.08
DONT HAVE CA	0.899038	0.24	367.7067	98.32
DONT KNOW LO	0.899038	0.24	368.6058	98.56
ELEVATOR BRO	0.899038	0.24	369.5048	98.80
I DONT KNOW	0.899038	0.24	370.4038	99.04
I HAVE TO TA	0.899038	0.24	371.3029	99.28
NOT FAMI LIAR	0.899038	0.24	372.2019	99.52
THE CLOSET F	0.899038	0.24	373.1009	99.76
			374	100.00

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The FREQ Procedure

Q67 In your neighborhood how sati sfied are you wi th neighborhood safety?

Q67	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	75.51923	20.19	75.51923	20.19
-3 Mi ssi ng	4.495192	1.20	80.01442	21.39
-2 Dont Know	1.798077	0.48	81.8125	21.88
-1 Refused	0.899038	0.24	82.71154	22.12
1 Very di ssati sfied	33.26442	8.89	115.976	31.01
2 Somewhat di ssati sfied	33.26442	8.89	149.2404	39.90
3 Nei ther sati sfied nor di ssati sfied	22.47596	6.01	171.7163	45.91
4 Somewhat sati sfied	120.4712	32.21	292.1875	78.13
5 Very sati sfied	81.8125	21.87	374	100.00

Q67 In your neighborhood how sati sfied are you wi th Neighborhood cleanl i ness?

Q672	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	75.51923	20.19	75.51923	20.19
-3 Mi ssi ng	4.495192	1.20	80.01442	21.39
-1 Refused	0.899038	0.24	80.91346	21.63
1 Very di ssati sfied	24.27404	6.49	105.1875	28.13
2 Somewhat di ssati sfied	21.57692	5.77	126.7644	33.89
3 Nei ther sati sfied nor di ssati sfied	10.78846	2.88	137.5529	36.78
4 Somewhat sati sfied	134.8558	36.06	272.4086	72.84
5 Very sati sfied	101.5913	27.16	374	100.00

The FREQ Procedure

Q67 In your neighborhood how satisfied are you with Police protection?

	Q673	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		4.495192	1.20	80.01442	21.39
-2 Dont Know		6.293269	1.68	86.30769	23.08
-1 Refused		0.899038	0.24	87.20673	23.32
1 Very dissatisfied		26.07211	6.97	113.2788	30.29
2 Somewhat dissatisfied		20.67788	5.53	133.9567	35.82
3 Neither satisfied nor dissatisfied		27.87019	7.45	161.8269	43.27
4 Somewhat satisfied		111.4808	29.81	273.3077	73.08
5 Very satisfied		100.6923	26.92	374	100.00

Q67 In your neighborhood how satisfied are you with Friendliness of neighbors?

	Q674	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		6.293269	1.68	81.8125	21.88
-2 Dont Know		7.192307	1.92	89.0048	23.80
-1 Refused		0.899038	0.24	89.90384	24.04
1 Very dissatisfied		12.58654	3.37	102.4904	27.40
2 Somewhat dissatisfied		17.98077	4.81	120.4712	32.21
3 Neither satisfied nor dissatisfied		20.67788	5.53	141.149	37.74
4 Somewhat satisfied		109.6827	29.33	250.8317	67.07
5 Very satisfied		123.1683	32.93	374	100.00

The FREQ Procedure

Q67 In your neighborhood how satisfied are you with Convenience to shopping?

	Q675	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19

-3 Missing	4.495192	1.20	80.01442	21.39
1 Very dissatisfied	17.08173	4.57	97.09615	25.96
2 Somewhat dissatisfied	12.58654	3.37	109.6827	29.33
3 Neither satisfied nor dissatisfied	8.990384	2.40	118.6731	31.73
4 Somewhat satisfied	94.39904	25.24	213.0721	56.97
5 Very satisfied	160.9279	43.03	374	100.00

Q67 In your neighborhood how satisfied are you with access to public transportation?

	Q676	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		4.495192	1.20	80.01442	21.39
-2 Dont Know		2.697115	0.72	82.71154	22.12
1 Very dissatisfied		6.293269	1.68	89.0048	23.80
2 Somewhat dissatisfied		7.192307	1.92	96.19711	25.72
3 Neither satisfied nor dissatisfied		5.394231	1.44	101.5913	27.16
4 Somewhat satisfied		57.53846	15.38	159.1298	42.55
5 Very satisfied		214.8702	57.45	374	100.00

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The FREQ Procedure

Q67 In your neighborhood how satisfied are you with access to job or job services?

	Q677	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		4.495192	1.20	80.01442	21.39
-2 Dont Know		20.67788	5.53	100.6923	26.92
-1 Refused		0.899038	0.24	101.5913	27.16
1 Very dissatisfied		7.192307	1.92	108.7837	29.09
2 Somewhat dissatisfied		17.08173	4.57	125.8654	33.65
3 Neither satisfied nor dissatisfied		40.45673	10.82	166.3221	44.47
4 Somewhat satisfied		62.93269	16.83	229.2548	61.30
5 Very satisfied		144.7452	38.70	374	100.00

Q67 In your neighborhood how satisfied are you with convenience to church?

	Q678	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		4.495192	1.20	80.01442	21.39
-2 Dont Know		4.495192	1.20	84.50961	22.60

-1 Refused	0.899038	0.24	85.40865	22.84
1 Very dissatisfied	2.697115	0.72	88.10577	23.56
2 Somewhat dissatisfied	11.6875	3.13	99.79327	26.68
3 Neither satisfied nor dissatisfied	11.6875	3.13	111.4808	29.81
4 Somewhat satisfied	80.91346	21.63	192.3942	51.44
5 Very satisfied	181.6058	48.56	374	100.00

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The FREQ Procedure

Q67 In your neighborhood how satisfied are you with Quality of home?

	Q679	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		5.394231	1.44	80.91346	21.63
1 Very dissatisfied		24.27404	6.49	105.1875	28.13
2 Somewhat dissatisfied		13.48558	3.61	118.6731	31.73
3 Neither satisfied nor dissatisfied		6.293269	1.68	124.9663	33.41
4 Somewhat satisfied		107.8846	28.85	232.851	62.26
5 Very satisfied		141.149	37.74	374	100.00

Q67 In your neighborhood how satisfied are you with amount of space in home?

	Q6710	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		4.495192	1.20	80.01442	21.39
1 Very dissatisfied		18.87981	5.05	98.89423	26.44
2 Somewhat dissatisfied		19.77885	5.29	118.6731	31.73
3 Neither satisfied nor dissatisfied		7.192307	1.92	125.8654	33.65
4 Somewhat satisfied		74.62019	19.95	200.4856	53.61
5 Very satisfied		173.5144	46.39	374	100.00

The SAS System

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The FREQ Procedure

Q67 In your neighborhood how satisfied are you with how near you live to family and friends?

	Q6711	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		75.51923	20.19	75.51923	20.19
-3 Missing		5.394231	1.44	80.91346	21.63
1 Very dissatisfied		22.47596	6.01	103.3894	27.64
2 Somewhat dissatisfied		24.27404	6.49	127.6635	34.13
3 Neither satisfied nor dissatisfied		13.48558	3.61	141.149	37.74
4 Somewhat satisfied		91.70192	24.52	232.851	62.26
5 Very satisfied		141.149	37.74	374	100.00

Q68 You could lose your right or preference to return if you are late in paying rent?

	Q68	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		159.1298	42.55	159.1298	42.55
-3 Missing		7.192307	1.92	166.3221	44.47
-2 Dont Know		15.28365	4.09	181.6058	48.56
1 True		161.8269	43.27	343.4327	91.83
2 False		30.56731	8.17	374	100.00

Q68 You could lose your right or preference to return if you are late in paying utility bills?

	Q682	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		159.1298	42.55	159.1298	42.55
-3 Missing		7.192307	1.92	166.3221	44.47
-2 Dont Know		20.67788	5.53	187	50.00
1 True		141.149	37.74	328.149	87.74
2 False		45.85096	12.26	374	100.00

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The FREQ Procedure

Q68 You could lose your right or preference to return if your landlord does not maintain building?

	Q683	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable		159.1298	42.55	159.1298	42.55
-3 Missing		7.192307	1.92	166.3221	44.47
-2 Dont Know		12.58654	3.37	178.9086	47.84
1 True		62.93269	16.83	241.8413	64.66
2 False		132.1586	35.34	374	100.00

Q68 You could lose your right or preference to return if relatives stay for the afternoon?

	Q684	Frequency	Percent	Cumulative Frequency	Cumulative Percent
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ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
Not Applicable 159.1298 42.55 159.1298 42.55
-3 Missing 7.192307 1.92 166.3221 44.47
-2 Dont Know 7.192307 1.92 173.5144 46.39
1 True 32.36538 8.65 205.8798 55.05
2 False 168.1202 44.95 374 100.00

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Q68 You could lose your right or preference to return if a household member is in a gang?

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          Q685  Frequency  Percent  Cumulative  Cumulative
          Q685  Frequency  Percent  Frequency  Percent
ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
Not Applicable 159.1298 42.55 159.1298 42.55
-3 Missing 7.192307 1.92 166.3221 44.47
-2 Dont Know 13.48558 3.61 179.8077 48.08
1 True 179.8077 48.08 359.6154 96.15
2 False 14.38461 3.85 374 100.00

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The FREQ Procedure

Q69 Vignette: Could Mary lose her right to return to a newly rehabilitated unit because John is staying with her?

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          Q69  Frequency  Percent  Cumulative  Cumulative
          Q69  Frequency  Percent  Frequency  Percent
ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
Not Applicable 159.1298 42.55 159.1298 42.55
-3 Missing 7.192307 1.92 166.3221 44.47
-2 Dont Know 7.192307 1.92 173.5144 46.39
1 YES 128.5625 34.38 302.0769 80.77
2 NO 71.92307 19.23 374 100.00

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Q70 Vignette: Can the Smith family lose their right to return because they were behind paying bills before move?

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          Q70  Frequency  Percent  Cumulative  Cumulative
          Q70  Frequency  Percent  Frequency  Percent
ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
Not Applicable 159.1298 42.55 159.1298 42.55
-3 Missing 7.192307 1.92 166.3221 44.47
-2 Dont Know 14.38461 3.85 180.7067 48.32
1 YES 43.15384 11.54 223.8606 59.86
2 NO 150.1394 40.14 374 100.00

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The FREQ Procedure

Q71 Vignette: How many units can they turn down before they lose their right to return?

Q71	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	159.1298	42.55	159.1298	42.55
-3 Mi ssi ng	20.67788	5.53	179.8077	48.08
-2 Dont Know	84.50961	22.60	264.3173	70.67
1	15.28365	4.09	279.601	74.76
2	53.94231	14.42	333.5433	89.18
3	32.36538	8.65	365.9086	97.84
4	3.596154	0.96	369.5048	98.80
5	2.697115	0.72	372.2019	99.52
6	0.899038	0.24	373.1009	99.76
42	0.899038	0.24	374	100.00

Q72 Vignette: Can Tanya's sister become the CHA leaseholder and take over the right to return from Tanya?

Q72	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	159.1298	42.55	159.1298	42.55
-3 Mi ssi ng	8.091346	2.16	167.2211	44.71
-2 Dont Know	22.47596	6.01	189.6971	50.72
1 YES	35.96154	9.62	225.6586	60.34
2 NO	148.3413	39.66	374	100.00

The FREQ Procedure

Q73 Do you ever worry that you might not be able to return to a new or rehabilitated unit in public housing?

Q73	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	159.1298	42.55	159.1298	42.55
-3 Mi ssi ng	7.192307	1.92	166.3221	44.47
1 YES	75.51923	20.19	241.8413	64.66

2 NO 132.1586 35.34 374 100.00

Q74 What are your concerns?

Q74	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	298.4808	79.81	298.4808	79.81
-3 Mi ssi ng	0.899038	0.24	299.3798	80.05
1 NO UNIT WILL BE AVAI LABLE	17.08173	4.57	316.4615	84.62
2 MAY NOT BE ABLE TO MAINTAIN LEASE COMPLIANCE	8.091346	2.16	324.5529	86.78
3 OTHER/SPECIFY	49.44711	13.22	374	100.00

Q75 Are there any children under 18 currently in your household?

Q75	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-3 Mi ssi ng	2.697115	0.72	16.18269	4.33
1 YES	237.3461	63.46	253.5288	67.79
2 NO	120.4712	32.21	374	100.00

The SAS System

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The FREQ Procedure

Q76 During the past year, was CHILD in school ?

Q76	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	136.6538	36.54	136.6538	36.54
-3 Mi ssi ng	0.899038	0.24	137.5529	36.78
-2 Dont Know	0.899038	0.24	138.4519	37.02
1 YES	192.3942	51.44	330.8461	88.46
2 NO	43.15384	11.54	374	100.00

Q78 Is SCHOOL a public or private school ?

Q78	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	181.6058	48.56	181.6058	48.56
-3 Mi ssi ng	0.899038	0.24	182.5048	48.80
-2 Dont Know	2.697115	0.72	185.2019	49.52
1 PUBLIC SCHOOL (K-12)	184.3029	49.28	369.5048	98.80
2 PRIVATE SCHOOL (K-12)	4.495192	1.20	374	100.00

Q79 What grade is he/she in?

Q79	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56
1 PRE-SCHOOL	10.78846	2.88	192.3942	51.44
2 KINDERGARTEN	6.293269	1.68	198.6875	53.13
3 1ST THROUGH 8TH GRADE	144.7452	38.70	343.4327	91.83
4 9TH GRADE/FRESHMAN	12.58654	3.37	356.0192	95.19
5 10TH GRADE/SOPHOMORE	9.889423	2.64	365.9086	97.84
6 11TH GRADE/JUNIOR	3.596154	0.96	369.5048	98.80
7 12TH GRADE/SENIOR	4.495192	1.20	374	100.00

The SAS System

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The FREQ Procedure

Q82 About how far is it from where you live now to SCHOOL?

Q82	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56
-2 Dont Know	5.394231	1.44	187	50.00
1 Less than 1 mile	109.6827	29.33	296.6827	79.33
2 Less than 2 miles or	21.57692	5.77	318.2596	85.10
3 2 miles or more from your home?	55.74038	14.90	374	100.00

Q83 Did CHILD transfer to a different school because of relocation?

Q83	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56
1 YES	74.62019	19.95	256.226	68.51
2 NO	117.774	31.49	374	100.00

Q84 What was the main reason child transferred?

Q84	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	299.3798	80.05	299.3798	80.05
1 CLOSER TO NEW HOUSE	57.53846	15.38	356.9183	95.43
2 BETTER EDUCATION	8.091346	2.16	365.0096	97.60
3 NO TRANSPORTATION TO OLD SCHOOL	3.596154	0.96	368.6058	98.56
5 CHILD OR PARENT LIKED NEW SCHOOL BETTER	2.697115	0.72	371.3029	99.28
6 OTHER/SPECIFY	2.697115	0.72	374	100.00

The SAS System

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The FREQ Procedure

Q86 Was the previous school public or private?

Q86	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	299.3798	80.05	299.3798	80.05
1 PUBLIC SCHOOL (K-12)	74.62019	19.95	374	100.00

Q87 How far from previous school did CHILD live?

Q87	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	299.3798	80.05	299.3798	80.05
1 Less than 1 mile	62.03365	16.59	361.4135	96.63
2 Less than 2 miles or	6.293269	1.68	367.7067	98.32
3 2 miles or more from your home?	6.293269	1.68	374	100.00

Q88 How satisfied with current school?

Q88	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	299.3798	80.05	299.3798	80.05
-2 Dont Know	7.192307	1.92	306.5721	81.97
1 More satisfied with CURRENT SCHOOL	40.45673	10.82	347.0288	92.79
2 Less satisfied with CURRENT SCHOOL or	15.28365	4.09	362.3125	96.88
3 As satisfied with CURRENT SCHOOL as PREVIOUS SCHOOL?	11.6875	3.12	374	100.00

The SAS System

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The FREQ Procedure

Q89 Were there any problems enrolling CHILD in current school?

Q89	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	299.3798	80.05	299.3798	80.05
-2 Dont Know	6.293269	1.68	305.6731	81.73
1 YES	6.293269	1.68	311.9663	83.41
2 NO	62.03365	16.59	374	100.00

Q91 Did CHILD miss any days of school because of relocation?

Q91	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56

1	YES	28.76923	7.69	210.375	56.25
2	NO	163.625	43.75	374	100.00

The SAS System

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The FREQ Procedure

Q92 How many days did CHILD miss?

Q92	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	345.2308	92.31	345.2308	92.31
2	3.596154	0.96	348.8269	93.27
3	2.697115	0.72	351.524	93.99
4	2.697115	0.72	354.2211	94.71
5	5.394231	1.44	359.6154	96.15
6	0.899038	0.24	360.5144	96.39
7	3.596154	0.96	364.1106	97.36
10	1.798077	0.48	365.9086	97.84
11	0.899038	0.24	366.8077	98.08
12	0.899038	0.24	367.7067	98.32
15	1.798077	0.48	369.5048	98.80
19	0.899038	0.24	370.4038	99.04
21	0.899038	0.24	371.3029	99.28
30	0.899038	0.24	372.2019	99.52
35	0.899038	0.24	373.1009	99.76
60	0.899038	0.24	374	100.00

Q93 Before you relocated did CHILD ever stop attending school for a period of 10 or more days in a row even if He/She wasn't sick or on vacation?

Q93	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56
-3 Missing	0.899038	0.24	182.5048	48.80
-2 Dont Know	0.899038	0.24	183.4038	49.04
1 YES	8.091346	2.16	191.4952	51.20
2 NO	182.5048	48.80	374	100.00

The FREQ Procedure

Q94 During the past year, have you or anyone in your household visited CHILD's school for report card pick up?

Q94	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56
1 YES	179.8077	48.08	361.4135	96.63
2 NO	12.58654	3.37	374	100.00

Q94 During the past year, have you or anyone in your household attended a Local school council or School board meeting?

Q942	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56
1 YES	103.3894	27.64	284.9952	76.20
2 NO	89.0048	23.80	374	100.00

Q94 During the past year, have you or anyone in your household attended an activity at CHILD's school with CHILD?

Q943	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	181.6058	48.56	181.6058	48.56
1 YES	128.5625	34.38	310.1683	82.93
2 NO	63.83173	17.07	374	100.00

The FREQ Procedure

Q95 Does CHILD require child care?

Q95	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	136.6538	36.54	136.6538	36.54
-3 Missing	0.899038	0.24	137.5529	36.78
1 YES	89.0048	23.80	226.5577	60.58
2 NO	147.4423	39.42	374	100.00

Q96 Are you looking for child care for CHILd?

Q96	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	284.0961	75.96	284.0961	75.96
-3 Mi ssi ng	0.899038	0.24	284.9952	76.20
1 YES	16.18269	4.33	301.1779	80.53
2 NO	72.82211	19.47	374	100.00

Q97 Do you have child care arrangements for CHILd?

Q97	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	300.2788	80.29	300.2788	80.29
-3 Mi ssi ng	0.899038	0.24	301.1779	80.53
1 YES	64.73077	17.31	365.9086	97.84
2 NO	8.091346	2.16	374	100.00

The SAS System

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The FREQ Procedure

Q98 Are you satisfied with child care arrangements?

Q98	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	309.2692	82.69	309.2692	82.69
1 YES	64.73077	17.31	374	100.00

Q100 Are you having di ffi cul ties finding child care for CHILd?

Q100	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	357.8173	95.67	357.8173	95.67
-3 Mi ssi ng	0.899038	0.24	358.7163	95.91
1 YES	6.293269	1.68	365.0096	97.60
2 NO	8.990384	2.40	374	100.00

Q102 Has CHILd met new friends in hi s/her new nei ghborhood?

Q102	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	175.3125	46.87	175.3125	46.87

-3 Missing	53.94231	14.42	229.2548	61.30
1 YES	101.5913	27.16	330.8461	88.46
2 NO	21.57692	5.77	352.4231	94.23
3 CHILD TOO YOUNG	21.57692	5.77	374	100.00

The SAS System

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The FREQ Procedure

Q103 What activities does CHILD participate in now?

Q103	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	5.394231	1.44	178.0096	47.60
2 NO	195.9904	52.40	374	100.00

Q103 What activities does CHILD participate in now? C1

Q1030TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	191.4952	51.20	364.1106	97.36
1 Sports	1.798077	0.48	365.9086	97.84
8 Child too young	0.899038	0.24	366.8077	98.08
9 Summer school or program	0.899038	0.24	367.7067	98.32
10 Job or computer skills program	2.697115	0.72	370.4038	99.04
11 Other	3.596154	0.96	374	100.00

Q103 What activities does CHILD participate in now? C2

Q1030TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	200.4856	53.61	373.1009	99.76
1 Sports	0.899038	0.24	374	100.00

The SAS System

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The FREQ Procedure

Q103 What activities does CHILD participate in now? C3

Q1030TH3	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	172.6154	46.15	172.6154	46.15
-3 Mi ssi ng	201.3846	53.85	374	100.00

Q103 What acti vi ti es does CHI LD parti ci pate in now? C4

Q1030TH4	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	172.6154	46.15	172.6154	46.15
-3 Mi ssi ng	201.3846	53.85	374	100.00

What acti vi ti es does CHI LD parti ci pate in now? SPORTS

Q1032	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	172.6154	46.15	172.6154	46.15
-3 Mi ssi ng	5.394231	1.44	178.0096	47.60
1 YES	66.32692	17.79	244.3385	65.38
2 NO	129.4615	34.62	374	100.00

The SAS System

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The FREQ Procedure

What acti vi ti es does CHI LD parti ci pate in now? AFTERSCHOOL PROGRAMS

Q1033	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	172.6154	46.15	172.6154	46.15
-3 Mi ssi ng	5.394231	1.44	178.0096	47.60
1 YES	68.32692	18.27	246.3365	65.87
2 NO	127.6635	34.13	374	100.00

What acti vi ti es does CHI LD parti ci pate in now? SCOUTS

Q1034	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	172.6154	46.15	172.6154	46.15
-3 Mi ssi ng	5.394231	1.44	178.0096	47.60

1	YES	6.293269	1.68	184.3029	49.28
2	NO	189.6971	50.72	374	100.00

What activities does CHILD participate in now? ART/MUSIC/DANCE/DRAMA PROGRAMS

Q1035	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	5.394231	1.44	178.0096	47.60
1 YES	51.24519	13.70	229.2548	61.30
2 NO	144.7452	38.70	374	100.00

The SAS System

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The FREQ Procedure

What activities does CHILD participate in now? TUTORING

Q1036	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	5.394231	1.44	178.0096	47.60
1 YES	30.56731	8.17	208.5769	55.77
2 NO	165.4231	44.23	374	100.00

What activities does CHILD participate in now? MENTORING

Q1037	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	5.394231	1.44	178.0096	47.60
1 YES	9.889423	2.64	187.899	50.24
2 NO	186.101	49.76	374	100.00

What activities does CHILD participate in now? NONE

Q1038	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	5.394231	1.44	178.0096	47.60
1 YES	49.44711	13.22	227.4567	60.82
2 NO	146.5433	39.18	374	100.00

The FREQ Procedure

What activities does CHILD participate in now? CHILD TOO YOUNG

Q1039	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	5.394231	1.44	178.0096	47.60
1 YES	37.75961	10.10	215.7692	57.69
2 NO	158.2308	42.31	374	100.00

What activities does CHILD participate in now? OTHER/SPECIFY

Q10310	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	172.6154	46.15	172.6154	46.15
-3 Missing	5.394231	1.44	178.0096	47.60
1 YES	9.889423	2.64	187.899	50.24
2 NO	186.101	49.76	374	100.00

Q104 Has CHILD had positive experiences as a result of your relocation?

Q104	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	175.3125	46.87	175.3125	46.87
-3 Missing	5.394231	1.44	180.7067	48.32
-2 Dont Know	5.394231	1.44	186.101	49.76
1 YES	85.40865	22.84	271.5096	72.60
2 NO	102.4904	27.40	374	100.00

The FREQ Procedure

Q106 Has CHILD had difficulties as a result of your relocation?

Q106	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	175.3125	46.88	175.3125	46.88
-3 Missing	2.697115	0.72	178.0096	47.60
1 YES	23.375	6.25	201.3846	53.85
2 NO	172.6154	46.15	374	100.00

Q108 Before you moved here, did you feel like you had enough information or not enough information about the school's CHILD might go to?

Q108	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	216.6683	57.93	216.6683	57.93
-3 Missing	2.697115	0.72	219.3654	58.65
1 ENOUGH INFORMATION	91.70192	24.52	311.0673	83.17
2 NOT ENOUGH INFORMATION	62.93269	16.83	374	100.00

Q110 At the time of your move, did you or anyone in your household need help with finding a job?

Q110	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	103.3894	27.64	116.875	31.25
2 NO	257.125	68.75	374	100.00

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The FREQ Procedure

Q111 Did you get the help that you needed?

Q111	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	270.6106	72.36	270.6106	72.36
1 YES	35.0625	9.38	305.6731	81.73
2 NO	68.32692	18.27	374	100.00

Q112 Tell me the people or places that helped you.

Q112	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	338.9375	90.63	338.9375	90.63
2 NO	35.0625	9.37	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1122	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	338.9375	90.63	338.9375	90.63
1 YES	4.495192	1.20	343.4327	91.83
2 NO	30.56731	8.17	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1123	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	338.9375	90.63	338.9375	90.63
1 YES	21.57692	5.77	360.5144	96.39
2 NO	13.48558	3.61	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1124	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	338.9375	90.63	338.9375	90.63
1 YES	9.889423	2.64	348.8269	93.27
2 NO	25.17308	6.73	374	100.00

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1125	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	338.9375	90.63	338.9375	90.63
1 YES	4.495192	1.20	343.4327	91.83
2 NO	30.56731	8.17	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1126	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	338.9375	90.63	338.9375	90.63
1 YES	9.889423	2.64	348.8269	93.27
2 NO	25.17308	6.73	374	100.00

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The FREQ Procedure

Q1120TH Tell me the people or places that helped you. Other C1

Q1120TH1	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	364.1106	97.36	364.1106	97.36
1 Relocati on Counsel or	0.899038	0.24	365.0096	97.60
3 Outsi de servi ce provi der	0.899038	0.24	365.9086	97.84
5 Public Aid	1.798077	0.48	367.7067	98.32
9 Friends or fami ly	4.495192	1.20	372.2019	99.52
11 Myself	0.899038	0.24	373.1009	99.76
12 Other	0.899038	0.24	374	100.00

Q1120TH Tell me the people or places that helped you. Other C2

Q1120TH2	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	373.1009	99.76	373.1009	99.76
4 Church or other place of worship	0.899038	0.24	374	100.00

Q1120TH Tell me the people or places that helped you. Other C3

Q1120TH3	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	374	100.00	374	100.00

Q1120TH Tell me the people or places that helped you. Other C4

Q1120TH4	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	374	100.00	374	100.00

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The FREQ Procedure

Q113 At the time of your move, did you or anyone in your household need help with job training?

Q113	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-3 Missi ng	0.899038	0.24	14.38461	3.85
-1 Refused	0.899038	0.24	15.28365	4.09
1 YES	66.52884	17.79	81.8125	21.87
2 NO	292.1875	78.13	374	100.00

Q114 Did you get the help that you needed?

Q114	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	307.4711	82.21	307.4711	82.21
1 YES	15.28365	4.09	322.7548	86.30

2	NO	51.24519	13.70	374	100.00
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Q115 Tell me the people or places that helped you.

	Q115	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
<i>ff</i>					
	Not Appl i cable	358.7163	95.91	358.7163	95.91
2	NO	15.28365	4.09	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. RELOCATION COUNSELOR

	Q1152	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
<i>ff</i>					
	Not Appl i cable	358.7163	95.91	358.7163	95.91
1	YES	0.899038	0.24	359.6154	96.15
2	NO	14.38461	3.85	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

	Q1153	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
<i>ff</i>					
	Not Appl i cable	358.7163	95.91	358.7163	95.91
1	YES	8.091346	2.16	366.8077	98.08
2	NO	7.192307	1.92	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

	Q1154	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
<i>ff</i>					
	Not Appl i cable	358.7163	95.91	358.7163	95.91
1	YES	1.798077	0.48	360.5144	96.39
2	NO	13.48558	3.61	374	100.00

The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1155	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	358.7163	95.91	358.7163	95.91
1 YES	1.798077	0.48	360.5144	96.39
2 NO	13.48558	3.61	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1156	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	358.7163	95.91	358.7163	95.91
1 YES	4.495192	1.20	363.2115	97.12
2 NO	10.78846	2.88	374	100.00

Q1150TH Tell me the people or places that helped you. Other C1

Q1150TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	369.5048	98.80	369.5048	98.80
3 Outside Service provider	0.899038	0.24	370.4038	99.04
5 Public Aid	0.899038	0.24	371.3029	99.28
11 Myself	2.697115	0.72	374	100.00

Q1150TH Tell me the people or places that helped you. Other C2

Q1150TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

The FREQ Procedure

Q1150TH Tell me the people or places that helped you. Other C3

Q1150TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1150TH Tell me the people or places that helped you. Other C4

Cumulative Cumulative

Q1150TH4	Frequency	Percent	Frequency	Percent
Not Applicable	374	100.00	374	100.00

Q116 At the time of your move, did you or anyone in your household need help with filling out job applications?

Q116	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	0.899038	0.24	14.38461	3.85
1 YES	15.28365	4.09	29.66827	7.93
2 NO	344.3317	92.07	374	100.00

Q117 Did you get the help that you needed?

Q117	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	358.7163	95.91	358.7163	95.91
1 YES	6.293269	1.68	365.0096	97.60
2 NO	8.990384	2.40	374	100.00

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The FREQ Procedure

Q118 Tell me the people or places that helped you.

Q118	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1182	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	1.798077	0.48	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1183	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	1.798077	0.48	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1184	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1185	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	0.899038	0.24	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1186	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	3.596154	0.96	371.3029	99.28
2 NO	2.697115	0.72	374	100.00

Q1180TH Tell me the people or places that helped you. Other C1

Q1180TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
9 Family or friends	2.697115	0.72	373.1009	99.76
12 Other	0.899038	0.24	374	100.00

Q1180TH Tell me the people or places that helped you. Other C2

Q1180TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

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The FREQ Procedure

Q1180TH Tell me the people or places that helped you. Other C3

Q1180TH3	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	374	100.00	374	100.00

Q1180TH Tell me the people or places that helped you. Other C4

Q1180TH4	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	374	100.00	374	100.00

Q119 At the time of your move, did you or anyone in your household need help with getting a GED?

Q119	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	13.48558	3.61	13.48558	3.61
1 YES	68.32692	18.27	81.8125	21.87
2 NO	292.1875	78.13	374	100.00

Q120 Did you get the help that you needed?

Q120	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	305.6731	81.73	305.6731	81.73
1 YES	23.375	6.25	329.0481	87.98
2 NO	44.95192	12.02	374	100.00

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The FREQ Procedure

Q121 Tell me the people or places that helped you.

Q121	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	350.625	93.75	350.625	93.75
2 NO	23.375	6.25	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1212	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cabl e	350.625	93.75	350.625	93.75
1 YES	1.798077	0.48	352.4231	94.23
2 NO	21.57692	5.77	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1213	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	350.625	93.75	350.625	93.75
1 YES	6.293269	1.68	356.9183	95.43
2 NO	17.08173	4.57	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1214	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	350.625	93.75	350.625	93.75
1 YES	7.192307	1.92	357.8173	95.67
2 NO	16.18269	4.33	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1215	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	350.625	93.75	350.625	93.75
1 YES	2.697115	0.72	353.3221	94.47
2 NO	20.67788	5.53	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1216	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	350.625	93.75	350.625	93.75
1 YES	10.78846	2.88	361.4135	96.63
2 NO	12.58654	3.37	374	100.00

Q1210TH Tell me the people or places that helped you. Other C1

Q1210TH1	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	363.2115	97.12	363.2115	97.12
3 Outsi de Servi ce provi der	3.596154	0.96	366.8077	98.08
6 Col lege or uni versi ty	2.697115	0.72	369.5048	98.80
9 Fri ends or fami ly	2.697115	0.72	372.2019	99.52
11 Mysel f	0.899038	0.24	373.1009	99.76
12 Other	0.899038	0.24	374	100.00

The FREQ Procedure

Q1210TH Tell me the people or places that helped you. Other C2

Q1210TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	373.1009	99.76	373.1009	99.76
11 Myself	0.899038	0.24	374	100.00

Q1210TH Tell me the people or places that helped you. Other C3

Q1210TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1210TH Tell me the people or places that helped you. Other C4

Q1210TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q122 At the time of your move, did you or anyone in your household need help with learning to read?

Q122	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	20.67788	5.53	34.16346	9.13
2 NO	339.8365	90.87	374	100.00

The FREQ Procedure

Q123 Did you get the help that you needed?

Q123	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	353.3221	94.47	353.3221	94.47
1 YES	6.293269	1.68	359.6154	96.15
2 NO	14.38461	3.85	374	100.00

Q124 Tell me the people or places that helped you.

Q124	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1242	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	0.899038	0.24	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1243	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	0.899038	0.24	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1244	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	0.899038	0.24	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1245	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	0.899038	0.24	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1246	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	4.495192	1.20	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

The FREQ Procedure

Q1240TH Tell me the people or places that helped you. Other C

Q1240TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	369.5048	98.80	369.5048	98.80
9 Friends or family	1.798077	0.48	371.3029	99.28
12 Other	2.697115	0.72	374	100.00

Q1240TH Tell me the people or places that helped you. Oth C2

Q1240TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1240TH Tell me the people or places that helped you. Oth C3

Q1240TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1240TH Tell me the people or places that helped you. Oth C4

Q1240TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

The FREQ Procedure

Q125 At the time of your move, did you or anyone in your household need help with college counseling and financial aid referrals?

Q125	Frequency	Percent	Cumulative Frequency	Cumulative Percent
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#####
Not Applicable 13.48558      3.61      13.48558      3.61
-3 Missing     0.899038     0.24      14.38461      3.85
1 YES          30.56731     8.17      44.95192     12.02
2 NO          329.0481     87.98      374          100.00

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Q126 Did you get the help that you needed?

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Q126      Frequency      Percent      Cumulative      Cumulative
Frequency      Percent      Frequency      Percent
Not Applicable 343.4327     91.83      343.4327     91.83
1 YES      3.596154     0.96      347.0288     92.79
2 NO      26.97115     7.21      374          100.00

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Q127 Tell me the people or places that helped you.

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#####
Q127      Frequency      Percent      Cumulative      Cumulative
Frequency      Percent      Frequency      Percent
Not Applicable 370.4038     99.04      370.4038     99.04
2 NO      3.596154     0.96      374          100.00

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Tell me the people or places that helped you. RELOCATION COUNSELOR

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#####
Q1272     Frequency      Percent      Cumulative      Cumulative
Frequency      Percent      Frequency      Percent
Not Applicable 370.4038     99.04      370.4038     99.04
2 NO      3.596154     0.96      374          100.00

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The FREQ Procedure

Tell me the people or places that helped you. SERVICE CONNECTOR

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#####
Q1273     Frequency      Percent      Cumulative      Cumulative
Frequency      Percent      Frequency      Percent
Not Applicable 370.4038     99.04      370.4038     99.04
2 NO      3.596154     0.96      374          100.00

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Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

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#####
Q1274     Frequency      Percent      Cumulative      Cumulative
Frequency      Percent      Frequency      Percent
Not Applicable 370.4038     99.04      370.4038     99.04
1 YES      0.899038     0.24      371.3029     99.28
2 NO      2.697115     0.72      374          100.00

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Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1275	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1276	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
1 YES	3.596154	0.96	374	100.00

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The FREQ Procedure

Q1270TH Tell me the people or places that helped you. Oth C1

Q1270TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
11 Myself	0.899038	0.24	371.3029	99.28
12 Other	2.697115	0.72	374	100.00

Q1270TH Tell me the people or places that helped you. Oth C2

Q1270TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1270TH Tell me the people or places that helped you. Oth C3

Q1270TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1270TH Tell me the people or places that helped you. Oth C4

Q1270TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

The FREQ Procedure

Q128 At the time of your move, did you or anyone in your household need help with computer training?

Q128	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-2 Dont Know	1.798077	0.48	15.28365	4.09
1 YES	80.91346	21.63	96.19711	25.72
2 NO	277.8029	74.28	374	100.00

Q129 Did you get the help that you needed?

Q129	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	293.0865	78.37	293.0865	78.37
1 YES	10.78846	2.88	303.875	81.25
2 NO	70.125	18.75	374	100.00

Q130 Tell me the people or places that helped you.

Q130	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	363.2115	97.12	363.2115	97.12
2 NO	10.78846	2.88	374	100.00

The FREQ Procedure

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1302	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	363.2115	97.12	363.2115	97.12
1 YES	0.899038	0.24	364.1106	97.36
2 NO	9.889423	2.64	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Cumulative Cumulative

Q1303	Frequency	Percent	Frequency	Percent
Not Applicable	363.2115	97.12	363.2115	97.12
1 YES	2.697115	0.72	365.9086	97.84
2 NO	8.091346	2.16	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1304	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	363.2115	97.12	363.2115	97.12
1 YES	2.697115	0.72	365.9086	97.84
2 NO	8.091346	2.16	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1305	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	363.2115	97.12	363.2115	97.12
1 YES	1.798077	0.48	365.0096	97.60
2 NO	8.990384	2.40	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1306	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	363.2115	97.12	363.2115	97.12
1 YES	5.394231	1.44	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Q1300TH Tell me the people or places that helped you. 0th C1

Q1300TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	368.6058	98.56	368.6058	98.56
2 Service Connector	0.899038	0.24	369.5048	98.80
6 College or university	1.798077	0.48	371.3029	99.28
9 Friends or family	0.899038	0.24	372.2019	99.52
11 Myself	0.899038	0.24	373.1009	99.76

12 Other 0.899038 0.24 374 100.00

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The FREQ Procedure

Q1300TH Tell me the people or places that helped you. Oth C2

Q1300TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	373.1009	99.76	373.1009	99.76
3 Outside service provider	0.899038	0.24	374	100.00

Q1300TH Tell me the people or places that helped you. Oth C3

Q1300TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1300TH Tell me the people or places that helped you. Oth C4

Q1300TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q131 At the time of your move, did you or anyone in your household need help managing your money?

Q131	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	31.46635	8.41	44.95192	12.02
2 NO	329.0481	87.98	374	100.00

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The FREQ Procedure

Q132 Did you get the help that you needed?

Q132	Frequency	Percent	Cumulative Frequency	Cumulative Percent
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Not Appl i cable	342.5336	91.59	342.5336	91.59
1 YES	3.596154	0.96	346.1298	92.55
2 NO	27.87019	7.45	374	100.00

Q133 Tell me the people or places that helped you.

Q133	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1332	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	370.4038	99.04	370.4038	99.04
1 YES	0.899038	0.24	371.3029	99.28
2 NO	2.697115	0.72	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1333	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	370.4038	99.04	370.4038	99.04
1 YES	1.798077	0.48	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1334	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1335	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1336	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
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ffffffffff
Not Applicable 370.4038 99.04 370.4038 99.04
1 YES 0.899038 0.24 371.3029 99.28
2 NO 2.697115 0.72 374 100.00

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Q1330TH Tell me the people or places that helped you. Oth C1

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          Q1330TH1  Frequency  Percent  Cumulative  Cumulative
          Frequency  Percent  Frequency  Percent
ffffffffff
Not Applicable 373.1009 99.76 373.1009 99.76
9 Friends or family 0.899038 0.24 374 100.00

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The FREQ Procedure

Q1330TH Tell me the people or places that helped you. Oth C2

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          Q1330TH2  Frequency  Percent  Cumulative  Cumulative
          Frequency  Percent  Frequency  Percent
ffffffffff
Not Applicable 374 100.00 374 100.00

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Q1330TH Tell me the people or places that helped you. Oth C3

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          Q1330TH3  Frequency  Percent  Cumulative  Cumulative
          Frequency  Percent  Frequency  Percent
ffffffffff
Not Applicable 374 100.00 374 100.00

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Q1330TH Tell me the people or places that helped you. Oth C4

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          Q1330TH4  Frequency  Percent  Cumulative  Cumulative
          Frequency  Percent  Frequency  Percent
ffffffffff
Not Applicable 374 100.00 374 100.00

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Q134 At the time of your move, did you or anyone in your household need help with household management?

```

          Q134  Frequency  Percent  Cumulative  Cumulative
          Frequency  Percent  Frequency  Percent
ffffffffff
Not Applicable 13.48558 3.61 13.48558 3.61
-3 Missing 1.798077 0.48 15.28365 4.09
1 YES 8.091346 2.16 23.375 6.25
2 NO 350.625 93.75 374 100.00

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The SAS System

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The FREQ Procedure

Q135 Did you get the help that you needed?

Q135	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	0.899038	0.24	366.8077	98.08
2 NO	7.192307	1.92	374	100.00

Q136 Tell me the people or places that helped you.

Q136	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	373.1009	99.76	373.1009	99.76
2 NO	0.899038	0.24	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1362	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	373.1009	99.76	373.1009	99.76
1 YES	0.899038	0.24	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1363	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	373.1009	99.76	373.1009	99.76
1 YES	0.899038	0.24	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1364	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	373.1009	99.76	373.1009	99.76
1 YES	0.899038	0.24	374	100.00

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1365	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
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Not Applicable	373.1009	99.76	373.1009	99.76
2 NO	0.899038	0.24	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1366	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	373.1009	99.76	373.1009	99.76
2 NO	0.899038	0.24	374	100.00

Q137 At the time of your move, did you or anyone else in your household need help finding child care?

Q137	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	17.08173	4.57	30.56731	8.17
2 NO	343.4327	91.83	374	100.00

The SAS System

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The FREQ Procedure

Q138 Did you get the help that you needed?

Q138	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	356.9183	95.43	356.9183	95.43
1 YES	3.596154	0.96	360.5144	96.39
2 NO	13.48558	3.61	374	100.00

Q139 Tell me the people or places that helped you.

Q139	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1392	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Cumulative Frequency	Cumulative Percent
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Q1393	Frequency	Percent	Frequency	Percent
Not Applicable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1394	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
1 YES	1.798077	0.48	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1395	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1396	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	370.4038	99.04	370.4038	99.04
1 YES	1.798077	0.48	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

Q1390TH Tell me the people or places that helped you. Other C1

Q1390TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	372.2019	99.52	372.2019	99.52
11 Myself	1.798077	0.48	374	100.00

The SAS System

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The FREQ Procedure

Q1390TH Tell me the people or places that helped you. Other C2

Q1390TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1390TH Tell me the people or places that helped you. Other C3

Q1390TH3	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	374	100.00	374	100.00

Q1390TH Tell me the people or places that helped you. Other C4

Q1390TH4	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	374	100.00	374	100.00

Q140 At the time of your move, did you or anyone in your household need help with parenting education?

Q140	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	13.48558	3.61	13.48558	3.61
-3 Mi ssi ng	0.899038	0.24	14.38461	3.85
-2 Dont Know	0.899038	0.24	15.28365	4.09
1 YES	5.394231	1.44	20.67788	5.53
2 NO	353.3221	94.47	374	100.00

The SAS System

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The FREQ Procedure

Q141 Did you get the help that you needed?

Q141	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	368.6058	98.56	368.6058	98.56
1 YES	2.697115	0.72	371.3029	99.28
2 NO	2.697115	0.72	374	100.00

Q142 Tell me the people or places that helped you.

Q142	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	371.3029	99.28	371.3029	99.28
2 NO	2.697115	0.72	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1422	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
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ffffffffff
Not Applicable 371.3029 99.28 371.3029 99.28
1 YES 0.899038 0.24 372.2019 99.52
2 NO 1.798077 0.48 374 100.00

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Tell me the people or places that helped you. SERVICE CONNECTOR

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Q1423 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 371.3029 99.28 371.3029 99.28
1 YES 0.899038 0.24 372.2019 99.52
2 NO 1.798077 0.48 374 100.00

```

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

```

Q1424 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 371.3029 99.28 371.3029 99.28
1 YES 0.899038 0.24 372.2019 99.52
2 NO 1.798077 0.48 374 100.00

```

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

```

Q1425 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 371.3029 99.28 371.3029 99.28
2 NO 2.697115 0.72 374 100.00

```

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

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Q1426 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 371.3029 99.28 371.3029 99.28
2 NO 2.697115 0.72 374 100.00

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Q143 At the time of your move, did you or anyone in your household need help finding any kinds of sports, tutoring, or other activities for your children?

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Q143 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 13.48558 3.61 13.48558 3.61
1 YES 36.86058 9.86 50.34615 13.46
2 NO 323.6538 86.54 374 100.00

```

The SAS System

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The FREQ Procedure

Q144 Did you get the help that you needed?

Q144	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	337.1394	90.14	337.1394	90.14
1 YES	8.091346	2.16	345.2308	92.31
2 NO	28.76923	7.69	374	100.00

Q145 Tell me the people or places that helped you.

Q145	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	365.9086	97.84	365.9086	97.84
-3 Missing	1.798077	0.48	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1452	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	365.9086	97.84	365.9086	97.84
-3 Missing	1.798077	0.48	367.7067	98.32
1 YES	1.798077	0.48	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1453	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	365.9086	97.84	365.9086	97.84
-3 Missing	1.798077	0.48	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1454	Frequency	Percent	Cumulative Frequency	Cumulative Percent
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Not Appl i cable	365.9086	97.84	365.9086	97.84
-3 Mi ssi ng	1.798077	0.48	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1455	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
-3 Mi ssi ng	1.798077	0.48	367.7067	98.32
1 YES	0.899038	0.24	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1456	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
-3 Mi ssi ng	1.798077	0.48	367.7067	98.32
1 YES	4.495192	1.20	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

Q1450TH Tell me the people or places that helped you. Other C1

Q1450TH1	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	369.5048	98.80	369.5048	98.80
9 Friends or fami ly	1.798077	0.48	371.3029	99.28
12 Other	2.697115	0.72	374	100.00

Q1450TH Tell me the people or places that helped you. Other C2

Q1450TH2	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	374	100.00	374	100.00

Q1450TH Tell me the people or places that helped you. Other C3

Cumul ative Cumul ative

Q1450TH3	Frequency	Percent	Frequency	Percent
Not Applicable	374	100.00	374	100.00

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The FREQ Procedure

Q1450TH Tell me the people or places that helped you. Other C4

Q1450TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q146 At the time of your move, did you or anyone in your household need legal assistance?

Q146	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	22.47596	6.01	35.96154	9.62
2 NO	338.0385	90.38	374	100.00

Q147 Did you get the help that you needed?

Q147	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	351.524	93.99	351.524	93.99
1 YES	8.091346	2.16	359.6154	96.15
2 NO	14.38461	3.85	374	100.00

Q148 Tell me the people or places that helped you.

Q148	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	365.9086	97.84	365.9086	97.84
2 NO	8.091346	2.16	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1482	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	365.9086	97.84	365.9086	97.84
1 YES	1.798077	0.48	367.7067	98.32

2 NO 6.293269 1.68 374 100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1483	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	2.697115	0.72	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1484	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	3.596154	0.96	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1485	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	0.899038	0.24	366.8077	98.08
2 NO	7.192307	1.92	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1486	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	1.798077	0.48	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Q1480TH Tell me the people or places that helped you. 0th C1

Q1480TH1	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
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ffffffffff
Not Applicable 372.2019 99.52 372.2019 99.52
6 College or university 0.899038 0.24 373.1009 99.76
7 Property Manager 0.899038 0.24 374 100.00

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Q1480TH Tell me the people or places that helped you. Oth C2

```

Q1480TH2 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 374 100.00 374 100.00

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The SAS System

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The FREQ Procedure

Q1480TH Tell me the people or places that helped you. Oth C3

```

Q1480TH3 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 374 100.00 374 100.00

```

Q1480TH Tell me the people or places that helped you. Oth C4

```

Q1480TH4 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 374 100.00 374 100.00

```

Q149 At the time of your move, did you or anyone in your household need help with physical health problems or finding a doctor?

```

Q149 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 13.48558 3.61 13.48558 3.61
1 YES 21.57692 5.77 35.0625 9.37
2 NO 338.9375 90.63 374 100.00

```

Q150 Did you get the help that you needed?

```

Q150 Frequency Percent Cumulative Frequency Cumulative Percent
ffffffffff
Not Applicable 352.4231 94.23 352.4231 94.23
1 YES 8.091346 2.16 360.5144 96.39
2 NO 13.48558 3.61 374 100.00

```

The SAS System

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The FREQ Procedure

Q151 Tell me the people or places that helped you.

Q151	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
2 NO	8.091346	2.16	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1512	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	2.697115	0.72	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1513	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	3.596154	0.96	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1514	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	1.798077	0.48	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1515	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
2 NO	8.091346	2.16	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECI FY

Q1516	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	365.9086	97.84	365.9086	97.84
1 YES	2.697115	0.72	368.6058	98.56

2 NO 5.394231 1.44 374 100.00

Q1510TH Tell me the people or places that helped you. Oth C1

Q1510TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	371.3029	99.28	371.3029	99.28
9 Friends or family	1.798077	0.48	373.1009	99.76
11 Myself	0.899038	0.24	374	100.00

Q1510TH Tell me the people or places that helped you. Oth C2

Q1510TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

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The FREQ Procedure

Q1510TH Tell me the people or places that helped you. Oth C3

Q1510TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
	374	100.00	374	100.00

Q1510TH Tell me the people or places that helped you. Oth C4

Q1510TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q152 At the time of your move, did you or anyone in your household need help with mental health problems?

Q152	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-2 Dont Know	0.899038	0.24	14.38461	3.85
1 YES	41.35577	11.06	55.74038	14.90
2 NO	318.2596	85.10	374	100.00

Q153 Did you get the help that you needed?

Q153	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	332.6442	88.94	332.6442	88.94

1	YES	12.58654	3.37	345.2308	92.31
2	NO	28.76923	7.69	374	100.00

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The FREQ Procedure

Q154 Tell me the people or places that helped you.

Q154	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	361.4135	96.63	361.4135	96.63
2 NO	12.58654	3.37	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1542	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	361.4135	96.63	361.4135	96.63
2 NO	12.58654	3.37	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1543	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	361.4135	96.63	361.4135	96.63
1 YES	0.899038	0.24	362.3125	96.88
2 NO	11.6875	3.12	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1544	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	361.4135	96.63	361.4135	96.63
1 YES	4.495192	1.20	365.9086	97.84
2 NO	8.091346	2.16	374	100.00

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1545	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	361.4135	96.63	361.4135	96.63
1 YES	2.697115	0.72	364.1106	97.36
2 NO	9.889423	2.64	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1546	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	361.4135	96.63	361.4135	96.63
1 YES	7.192307	1.92	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Q1540TH Tell me the people or places that helped you. Oth C1

Q1540TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	366.8077	98.08	366.8077	98.08
2 Service Connector	0.899038	0.24	367.7067	98.32
10 Health clinic or office	5.394231	1.44	373.1009	99.76
12 Other	0.899038	0.24	374	100.00

Q1540TH Tell me the people or places that helped you. Oth C2

Q1540TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

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The FREQ Procedure

Q1540TH Tell me the people or places that helped you. Oth C3

Q1540TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1540TH Tell me the people or places that helped you. Oth C4

Q1540TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q155 At the time of your move, did you or anyone in your household need help with rebuilding your credit history?

Q155	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	62.03365	16.59	75.51923	20.19
2 NO	298.4808	79.81	374	100.00

Q156 Did you get the help that you needed?

Q156	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	311.9663	83.41	311.9663	83.41
-2 Dont Know	0.899038	0.24	312.8654	83.65
1 YES	6.293269	1.68	319.1586	85.34
2 NO	54.84134	14.66	374	100.00

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The FREQ Procedure

Q157 Tell me the people or places that helped you.

Q157	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1572	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1573	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1574	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	1.798077	0.48	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1575	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1576	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	4.495192	1.20	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

Q1570TH Tell me the people or places that helped you. Other C1

Q1570TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	369.5048	98.80	369.5048	98.80
11 Myself	0.899038	0.24	370.4038	99.04
12 Other	3.596154	0.96	374	100.00

Q1570TH Tell me the people or places that helped you. Other C2

Q1570TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

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The FREQ Procedure

Q1570TH Tell me the people or places that helped you. Other C3

Q1570TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1570TH Tell me the people or places that helped you. Other C4

Q1570TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q158 At the time of your move, did you or anyone in your household need help with drug or alcohol problems?

Q158	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13. 48558	3. 61	13. 48558	3. 61
1 YES	5. 394231	1. 44	18. 87981	5. 05
2 NO	355. 1202	94. 95	374	100. 00

Q159 Did you get the help that you needed?

Q159	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	368. 6058	98. 56	368. 6058	98. 56
1 YES	1. 798077	0. 48	370. 4038	99. 04
2 NO	3. 596154	0. 96	374	100. 00

The SAS System

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The FREQ Procedure

Q160 Tell me the people or places that helped you.

Q160	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	372. 2019	99. 52	372. 2019	99. 52
2 NO	1. 798077	0. 48	374	100. 00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1602	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	372. 2019	99. 52	372. 2019	99. 52
2 NO	1. 798077	0. 48	374	100. 00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1603	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	372. 2019	99. 52	372. 2019	99. 52
1 YES	0. 899038	0. 24	373. 1009	99. 76
2 NO	0. 899038	0. 24	374	100. 00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1604	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	372. 2019	99. 52	372. 2019	99. 52

1 YES 1.798077 0.48 374 100.00

The SAS System

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The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1605	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	372.2019	99.52	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1606	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	372.2019	99.52	372.2019	99.52
1 YES	0.899038	0.24	373.1009	99.76
2 NO	0.899038	0.24	374	100.00

Q1600TH Tell me the people or places that helped you. Other C1

Q1600TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	373.1009	99.76	373.1009	99.76
5 Public Aid	0.899038	0.24	374	100.00

Q1600TH Tell me the people or places that helped you. Other C2

Q1600TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

The SAS System

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The FREQ Procedure

Q1600TH Tell me the people or places that helped you. Other C3

Q1600TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1600TH Tell me the people or places that helped you. Other C4

Q1600TH4	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	374	100.00	374	100.00

Q161 At the time of your move, did you or anyone in your household need help with domestic violence problems?

Q161	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
1 YES	7.192307	1.92	20.67788	5.53
2 NO	353.3221	94.47	374	100.00

Q162 Did you get the help that you needed?

Q162	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	366.8077	98.08	366.8077	98.08
1 YES	4.495192	1.20	371.3029	99.28
2 NO	2.697115	0.72	374	100.00

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The FREQ Procedure

Q163 Tell me the people or places that helped you.

Q163	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	369.5048	98.80	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1632	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	369.5048	98.80	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1633	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	369.5048	98.80	369.5048	98.80
1 YES	0.899038	0.24	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1634	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	369.5048	98.80	369.5048	98.80
1 YES	0.899038	0.24	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1635	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	369.5048	98.80	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1636	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	369.5048	98.80	369.5048	98.80
1 YES	2.697115	0.72	372.2019	99.52
2 NO	1.798077	0.48	374	100.00

Q1630TH Tell me the people or places that helped you. 0th C1

Q1630TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	371.3029	99.28	371.3029	99.28
12 Other	2.697115	0.72	374	100.00

Q1630TH Tell me the people or places that helped you. 0th C2

Q1630TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

The FREQ Procedure

Q1630TH Tell me the people or places that helped you. 0th C3

Q1630TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1630TH Tell me the people or places that helped you. 0th C4

Q1630TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Not Applicable	374	100.00	374	100.00
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Q164 At the time of your move, did you or anyone in your household need help with paying the bills?

Q164	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-2 Dont Know	0.899038	0.24	14.38461	3.85
1 YES	63.83173	17.07	78.21634	20.91
2 NO	295.7836	79.09	374	100.00

Q165 Did you get the help that you needed?

Q165	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	310.1683	82.93	310.1683	82.93
1 YES	21.57692	5.77	331.7452	88.70
2 NO	42.25481	11.30	374	100.00

The FREQ Procedure

Q166 Tell me the people or places that helped you.

Q166	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
2 NO	21.57692	5.77	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1662	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
2 NO	21.57692	5.77	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1663	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 YES	7.192307	1.92	359.6154	96.15
2 NO	14.38461	3.85	374	100.00

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1664	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 YES	8.091346	2.16	360.5144	96.39
2 NO	13.48558	3.61	374	100.00

The FREQ Procedure

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1665	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 YES	0.899038	0.24	353.3221	94.47
2 NO	20.67788	5.53	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1666	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 YES	12.58654	3.37	365.0096	97.60
2 NO	8.990384	2.40	374	100.00

Q1660TH Tell me the people or places that helped you. Other C1

Q1660TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	361.4135	96.63	361.4135	96.63
2 Service Connector	0.899038	0.24	362.3125	96.88
3 Outside service provider	0.899038	0.24	363.2115	97.12
CEDA or LIEAP	7.192307	1.92	370.4038	99.04
9 Friends or family	2.697115	0.72	373.1009	99.76
12 Other	0.899038	0.24	374	100.00

The FREQ Procedure

Q1660TH Tell me the people or places that helped you. Other C2

Q1660TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	372.2019	99.52	372.2019	99.52
3 Outside service provider	0.899038	0.24	373.1009	99.76
9 Friends or family	0.899038	0.24	374	100.00

Q1660TH Tell me the people or places that helped you. Other C3

Q1660TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1660TH Tell me the people or places that helped you. Other C4

Q1660TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q167 At the time of your move, did you or anyone in your household need anything else that I didn't mention?

Q167	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	17.98077	4.81	31.46635	8.41
2 NO	342.5336	91.59	374	100.00

The FREQ Procedure

Q169 Did you get the help that you needed?

Q169	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	356.0192	95.19	356.0192	95.19
1 YES	6.293269	1.68	362.3125	96.88
2 NO	11.6875	3.12	374	100.00

Q170 Tell me the people or places that helped you.

Q170	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. RELOCATION COUNSELOR

Q1702	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	0.899038	0.24	368.6058	98.56
2 NO	5.394231	1.44	374	100.00

Tell me the people or places that helped you. SERVICE CONNECTOR

Q1703	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	2.697115	0.72	370.4038	99.04
2 NO	3.596154	0.96	374	100.00

The FREQ Procedure

Tell me the people or places that helped you. OUTSIDE SERVICE PROVIDER

Q1704	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. CHURCH OR OTHER PLACE OF WORSHIP

Q1705	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
2 NO	6.293269	1.68	374	100.00

Tell me the people or places that helped you. SOMEWHERE ELSE/SPECIFY

Q1706	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	367.7067	98.32	367.7067	98.32
1 YES	3.596154	0.96	371.3029	99.28
2 NO	2.697115	0.72	374	100.00

Q1700TH Tell me the people or places that helped you. 0th C1

Q1700TH1	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	371.3029	99.28	371.3029	99.28
4 Church or other place of worship	0.899038	0.24	372.2019	99.52
Friends or family	0.899038	0.24	373.1009	99.76
12 Other	0.899038	0.24	374	100.00

The FREQ Procedure

Q1700TH Tell me the people or places that helped you. 0th C2

Q1700TH2	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1700TH Tell me the people or places that helped you. 0th C3

Q1700TH3	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q1700TH Tell me the people or places that helped you. 0th C4

Q1700TH4	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	374	100.00	374	100.00

Q171 Did the Service Connector contact you either by phone or in person before you moved out of your original unit?

Q171	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	92.60096	24.76	92.60096	24.76
-3 Missing	7.192307	1.92	99.79327	26.68
-2 Dont Know	1.798077	0.48	101.5913	27.16
1 YES	170.8173	45.67	272.4086	72.84
2 NO	101.5913	27.16	374	100.00

The FREQ Procedure

Q172 Did the Service Connector contact you after you moved into you new apartment?

Q172	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	71.92307	19.23	71.92307	19.23
-3 Missi ng	0.899038	0.24	72.82211	19.47
-2 Dont Know	8.990384	2.40	81.8125	21.88
1 YES	179.8077	48.08	261.6202	69.95
2 NO	112.3798	30.05	374	100.00

Q173 Did the Relocation Project Manager conduct a personal interview with you?

Q173	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-2 Dont Know	9.889423	2.64	23.375	6.25
1 YES	212.1731	56.73	235.5481	62.98
2 NO	138.4519	37.02	374	100.00

Q174 Did the Relocation Project Manager organize a Relocation Planning Fair in your development?

Q174	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-2 Dont Know	17.08173	4.57	30.56731	8.17
1 YES	221.1635	59.13	251.7308	67.31
2 NO	122.2692	32.69	374	100.00

The FREQ Procedure

Q175 Did the Relocation Project Manager organize either monthly or weekly meetings at your development to bring you up to date about the relocation process?

Q175	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-2 Dont Know	9.889423	2.64	23.375	6.25
1 YES	260.7211	69.71	284.0961	75.96
2 NO	89.90384	24.04	374	100.00

Q176 Did the Property Manager make sure that you completed a Housing Choice Survey?

Q176	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-2 Dont Know	2.697115	0.72	16.18269	4.33
1 YES	338.9375	90.63	355.1202	94.95
2 NO	18.87981	5.05	374	100.00

Q177 Did the Property Manager make sure that your building was maintained well?

Q177	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-2 Dont Know	8.091346	2.16	21.57692	5.77
1 YES	266.1154	71.15	287.6923	76.92
2 NO	86.30769	23.08	374	100.00

The FREQ Procedure

Q178 Did the Property Manager help you with your move?

Q178	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	71.92307	19.23	71.92307	19.23
-3 Missing	0.899038	0.24	72.82211	19.47
-2 Dont Know	2.697115	0.72	75.51923	20.19
1 YES	244.5385	65.38	320.0577	85.58
2 NO	53.94231	14.42	374	100.00

Q179 Were you ever confused about who you should go to when you needed help with something?

Q179	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	101.5913	27.16	115.0769	30.77
2 NO	258.9231	69.23	374	100.00

Q180 In general, would you say your health is excellent, very good, good, fair, or poor?

Q180	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-1 Refused	1.798077	0.48	1.798077	0.48
1 EXCELLENT	64.73077	17.31	66.52884	17.79
2 VERY GOOD	70.125	18.75	136.6538	36.54
3 GOOD	105.1875	28.12	241.8413	64.66
4 FAIR	101.5913	27.16	343.4327	91.83
5 POOR	30.56731	8.17	374	100.00

The FREQ Procedure

Q181 Compared to one year ago, would you say that your general health now is...

Q181	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	1.798077	0.48	1.798077	0.48
-1 Refused	1.798077	0.48	3.596154	0.96
1 Much better	83.61057	22.36	87.20673	23.32
2 About	242.7404	64.90	329.9471	88.22
3 Much worse	44.05288	11.78	374	100.00

Q182 Does your health now limit your in doing moderate activities? If so, how much?

Q182	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Yes you are limited a lot	63.83173	17.07	63.83173	17.07
2 Yes you are limited a little	74.62019	19.95	138.4519	37.02
3 No you are not limited at all	235.5481	62.98	374	100.00

Q183 Does your health now limit you in climbing stairs? If so, how much?

Q183	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Yes you are limited a lot	84.50961	22.60	84.50961	22.60
2 Yes You are limited a little	103.3894	27.64	187.899	50.24
3 No You are not limited at all	186.101	49.76	374	100.00

The FREQ Procedure

Q184 You accomplished less than you would like. Would you say...

Q184	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 None of the time	135.7548	36.30	135.7548	36.30
2 A little of the time	57.53846	15.38	193.2933	51.68
3 Some of the time	106.0865	28.37	299.3798	80.05
4 Most of the time	38.65865	10.34	338.0385	90.38
5 All of the time	35.96154	9.62	374	100.00

Q185 You were limited in the kind of work or activities you could do. Would you say...

Q185	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 None of the time	170.8173	45.67	170.8173	45.67
2 A little of the time	43.15384	11.54	213.9711	57.21
3 Some of the time	96.19711	25.72	310.1683	82.93
4 Most of the time	34.16346	9.13	344.3317	92.07
5 All of the time	29.66827	7.93	374	100.00

Q186 You accomplished less than you would like. Would you say...

Q186	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 None of the time	176.2115	47.12	176.2115	47.12
2 A little of the time	45.85096	12.26	222.0625	59.37
3 Some of the time	96.19711	25.72	318.2596	85.10
4 Most of the time	42.25481	11.30	360.5144	96.39
5 All of the time	13.48558	3.61	374	100.00

The FREQ Procedure

Q187 You didn't do work or other activities as carefully as usual. Would you say...

Q187	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-1 Refused	0.899038	0.24	0.899038	0.24
1 None of the time	177.1106	47.36	178.0096	47.60
2 A little of the time	54.84134	14.66	232.851	62.26
3 Some of the time	101.5913	27.16	334.4423	89.42
4 Most of the time	29.66827	7.93	364.1106	97.36
5 All of the time	9.889423	2.64	374	100.00

Q188 During the past 4 weeks, how much did pain interfere with your normal work? Would you say...

Q188	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	0.899038	0.24	0.899038	0.24
-1 Refused	0.899038	0.24	1.798077	0.48
1 Not at all	160.0288	42.79	161.8269	43.27
2 A little bit	115.0769	30.77	276.9038	74.04
3 Moderately	38.65865	10.34	315.5625	84.37
4 Quite a bit or	40.45673	10.82	356.0192	95.19
5 Extremely	17.98077	4.81	374	100.00

Q189 How much of the time during the past 4 weeks have you felt calm and peaceful?

Q189	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 None of the time	25.17308	6.73	25.17308	6.73
2 A little of the time	44.95192	12.02	70.125	18.75
3 Some of the time	123.1683	32.93	193.2933	51.68
4 Most of the time	114.1779	30.53	307.4711	82.21
5 All of the time	66.52884	17.79	374	100.00

The FREQ Procedure

Q190 How much during the past 4 weeks did you have a lot of energy?

Q190	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 None of the time	16.18269	4.33	16.18269	4.33
2 A little of the time	54.84134	14.66	71.02404	18.99
3 Some of the time	119.5721	31.97	190.5961	50.96
4 Most of the time	108.7837	29.09	299.3798	80.05
5 All of the time	74.62019	19.95	374	100.00

Q191 How much during the past 4 weeks have you felt downhearted and depressed?

Q191	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 None of the time	133.0577	35.58	133.0577	35.58
2 A little of the time	91.70192	24.52	224.7596	60.10
3 Some of the time	87.20673	23.32	311.9663	83.41
4 Most of the time	40.45673	10.82	352.4231	94.23
5 All of the time	21.57692	5.77	374	100.00

Q192 In the past 4 weeks, how much of the time has your physical health or have your emotional problems interfered with your social activities?

Q192	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 None of the time	189.6971	50.72	189.6971	50.72
2 A little of the time	49.44711	13.22	239.1442	63.94
3 Some of the time	74.62019	19.95	313.7644	83.89
4 Most of the time	32.36538	8.65	346.1298	92.55
5 All of the time	27.87019	7.45	374	100.00

The FREQ Procedure

Q193 I was bothered by things that usually don't bother me. Would you say...

Q193	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Not at all or less than one day	172.6154	46.15	172.6154	46.15
2 1 to 2 days	121.3702	32.45	293.9856	78.61
3 3 to 4 days	49.44711	13.22	343.4327	91.83
4 5 to 7 days	30.56731	8.17	374	100.00

Q194 I had trouble keeping my mind on what I was doing. Would you say that during that past week you felt that way...

Q194	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Not at all or less than one day	195.0913	52.16	195.0913	52.16
2 1 to 2 days	120.4712	32.21	315.5625	84.37
3 3 to 4 days	41.35577	11.06	356.9183	95.43
4 5 to 7 days	17.08173	4.57	374	100.00

Q195 I felt depressed.

Q195	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Not at all or less than one day	202.2836	54.09	202.2836	54.09
2 1 to 2 days	97.99519	26.20	300.2788	80.29
3 3 to 4 days	39.55769	10.58	339.8365	90.87
4 5 to 7 days	34.16346	9.13	374	100.00

The FREQ Procedure

Q196 I felt that everything I did was an effort.

Q196	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	0.899038	0.24	0.899038	0.24
-2 Dont Know	0.899038	0.24	1.798077	0.48
1 Not at all or less than one day	114.1779	30.53	115.976	31.01
2 1 to 2 days	101.5913	27.16	217.5673	58.17
3 3 to 4 days	57.53846	15.38	275.1058	73.56
4 5 to 7 days	98.89423	26.44	374	100.00

Q197 I felt hopeful about the future.

Q197	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Not at all or less than one day	74.62019	19.95	74.62019	19.95
2 1 to 2 days	79.11538	21.15	153.7356	41.11
3 3 to 4 days	63.83173	17.07	217.5673	58.17
4 5 to 7 days	156.4327	41.83	374	100.00

Q198 I felt fearful.

Q198	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	1.798077	0.48	1.798077	0.48
1 Not at all or less than one day	268.8125	71.87	270.6106	72.36
2 1 to 2 days	56.63942	15.14	327.25	87.50
3 3 to 4 days	25.17308	6.73	352.4231	94.23
4 5 to 7 days	21.57692	5.77	374	100.00

The FREQ Procedure

Q199 My sleep was restless.

Q199	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	0.899038	0.24	0.899038	0.24
-2 Dont Know	0.899038	0.24	1.798077	0.48
1 Not at all or less than one day	171.7163	45.91	173.5144	46.39
2 1 to 2 days	93.5	25.00	267.0144	71.39
3 3 to 4 days	44.95192	12.02	311.9663	83.41
4 5 to 7 days	62.03365	16.59	374	100.00

Q200 I was happy.

Q200	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	1.798077	0.48	1.798077	0.48
1 Not at all or less than one day	26.97115	7.21	28.76923	7.69
2 1 to 2 days	62.03365	16.59	90.80288	24.28
3 3 to 4 days	96.19711	25.72	187	50.00
4 5 to 7 days	187	50.00	374	100.00

Q201 I felt lonely.

Q201	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Not at all or less than one day	239.1442	63.94	239.1442	63.94
2 1 to 2 days	73.72115	19.71	312.8654	83.65
3 3 to 4 days	18.87981	5.05	331.7452	88.70
4 5 to 7 days	42.25481	11.30	374	100.00

The FREQ Procedure

Q202 I could not get going.

Q202	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 Not at all or less than one day	209.476	56.01	209.476	56.01
2 1 to 2 days	100.6923	26.92	310.1683	82.93
3 3 to 4 days	35.0625	9.38	345.2308	92.31
4 5 to 7 days	28.76923	7.69	374	100.00

Q203 Do you have a personal computer in your household?

Q203	Frequency	Percent	Cumul ati ve Frequency	Cumul ati ve Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-2 Dont Know	0.899038	0.24	14.38461	3.85
1 YES	67.42788	18.03	81.8125	21.87
2 NO	292.1875	78.13	374	100.00

Q204 How often do you use it?

Q204	Frequency	Percent	Cumul ati ve Frequency	Cumul ati ve Percent
Not Applicable	306.5721	81.97	306.5721	81.97
1 Daily	20.67788	5.53	327.25	87.50
2 About once a week	10.78846	2.88	338.0385	90.38
3 About once a month	3.596154	0.96	341.6346	91.35
4 Less than twice a month or	7.192307	1.92	348.8269	93.27
5 Never?	25.17308	6.73	374	100.00

The FREQ Procedure

Q206 Can you get onto the internet in your home?

Q206	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	306.5721	81.97	306.5721	81.97
-2 Dont Know	1.798077	0.48	308.3702	82.45
1 YES	33.26442	8.89	341.6346	91.35
2 NO	32.36538	8.65	374	100.00

Q207 Do you get onto the internet somewhere outside of your home?

Q207	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
1 YES	94.39904	25.24	107.8846	28.85
2 NO	266.1154	71.15	374	100.00

Q208 Tell me all the places where you get onto the Internet.

Q208	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	279.601	74.76	279.601	74.76
2 NO	94.39904	25.24	374	100.00

The FREQ Procedure

Tell me all the places where you get onto the Internet. LIBRARY

Q2082	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	279.601	74.76	279.601	74.76
1 YES	60.23558	16.11	339.8365	90.87
2 NO	34.16346	9.13	374	100.00

Tell me all the places where you get onto the Internet. SCHOOL

Q2083	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	279.601	74.76	279.601	74.76
1 YES	17.08173	4.57	296.6827	79.33
2 NO	77.31731	20.67	374	100.00

Tell me all the places where you get onto the Internet. FAMILY INVESTMENT CENTER

Q2084	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	279.601	74.76	279.601	74.76
1 YES	3.596154	0.96	283.1971	75.72
2 NO	90.80288	24.28	374	100.00

The FREQ Procedure

Tell me all the places where you get onto the Internet. COMMUNITY TECHNOLOGY CENTER

Q2085	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	279.601	74.76	279.601	74.76
1 YES	7.192307	1.92	286.7933	76.68
2 NO	87.20673	23.32	374	100.00

Tell me all the places where you get onto the Internet. BOYS & GIRLS CLUB

Q2086	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	279.601	74.76	279.601	74.76
1 YES	1.798077	0.48	281.399	75.24
2 NO	92.60096	24.76	374	100.00

Tell me all the places where you get onto the Internet. OTHER/SPECIFY

Q2087	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	279.601	74.76	279.601	74.76
1 YES	45.85096	12.26	325.4519	87.02
2 NO	48.54808	12.98	374	100.00

The FREQ Procedure

Q209 How often do you use the Internet?

Q209	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	279.601	74.76	279.601	74.76
1 Daily	17.08173	4.57	296.6827	79.33
2 About once a week	29.66827	7.93	326.351	87.26
3 About once a month	25.17308	6.73	351.524	93.99
4 Less than twice a month or	22.47596	6.01	374	100.00

Q210 Did you use the Internet to help with your relocation in any way?

Q210	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	279.601	74.76	279.601	74.76
1 YES	21.57692	5.77	301.1779	80.53
2 NO	72.82211	19.47	374	100.00

Q211 Did you use the Internet to get information on employment opportunities in your new neighborhood?

Q211	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	352.4231	94.23	352.4231	94.23
-3 Mi ssi ng	0.899038	0.24	353.3221	94.47
1 YES	9.889423	2.64	363.2115	97.12
2 NO	10.78846	2.88	374	100.00

The FREQ Procedure

Q211 Did you use the Internet to get info on schools in your new neighborhood?

Q2112	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	352.4231	94.23	352.4231	94.23
-3 Mi ssi ng	0.899038	0.24	353.3221	94.47
1 YES	8.990384	2.40	362.3125	96.88
2 NO	11.6875	3.12	374	100.00

Q211 Did you use the Internet to get info on child care in your new neighborhood?

Q2113	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	352.4231	94.23	352.4231	94.23
-3 Mi ssi ng	0.899038	0.24	353.3221	94.47
1 YES	1.798077	0.48	355.1202	94.95
2 NO	18.87981	5.05	374	100.00

Q211 Did you use the Internet sending and recei vi ng Emai l?

Q2114	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	352.4231	94.23	352.4231	94.23
1 YES	10.78846	2.88	363.2115	97.12
2 NO	10.78846	2.88	374	100.00

The FREQ Procedure

Q211 Did you use the Internet to get updated information on the CHA website?

Q2115	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
-3 Missing	0.899038	0.24	353.3221	94.47
1 YES	10.78846	2.88	364.1106	97.36
2 NO	9.889423	2.64	374	100.00

Q211 Did you use the Internet to find an apartment?

Q2116	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 YES	17.08173	4.57	369.5048	98.80
2 NO	4.495192	1.20	374	100.00

Q211 Did you use the Internet to get information about neighborhood services?

Q2117	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 YES	9.889423	2.64	362.3125	96.88
2 NO	11.6875	3.12	374	100.00

The FREQ Procedure

Q211 Did you use the Internet for something else related to relocation planning?

Q2118	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	352.4231	94.23	352.4231	94.23
1 YES	5.394231	1.44	357.8173	95.67
2 NO	16.18269	4.33	374	100.00

Q212 Overall, how satisfied are you with your current apartment?

Q212	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	72.82211	19.47	72.82211	19.47
-2 Dont Know	1.798077	0.48	74.62019	19.95
1 Very satisfied	133.0577	35.58	207.6779	55.53
2 Somewhat satisfied	88.10577	23.56	295.7836	79.09
3 Neither satisfied nor dissatisfied	18.87981	5.05	314.6635	84.13
4 Somewhat dissatisfied	30.56731	8.17	345.2308	92.31
5 Very dissatisfied	28.76923	7.69	374	100.00

Q215 Overall, how satisfied are you with your new neighborhood?

Q215	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	72.82211	19.47	72.82211	19.47
-3 Missing	1.798077	0.48	74.62019	19.95
-2 Dont Know	3.596154	0.96	78.21634	20.91
1 Very satisfied	100.6923	26.92	178.9086	47.84
2 Somewhat satisfied	103.3894	27.64	282.2981	75.48
3 Neither satisfied nor dissatisfied	31.46635	8.41	313.7644	83.89
4 Somewhat dissatisfied	28.76923	7.69	342.5336	91.59
5 Very dissatisfied	31.46635	8.41	374	100.00

The FREQ Procedure

Q218 Overall, how satisfied are you with how your relocation went?

Q218	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	1.798077	0.48	15.28365	4.09
-2 Dont Know	5.394231	1.44	20.67788	5.53
1 Very satisfied	160.0288	42.79	180.7067	48.32
2 Somewhat satisfied	80.01442	21.39	260.7211	69.71
3 Neither satisfied nor dissatisfied	40.45673	10.82	301.1779	80.53
4 Dissatisfied	38.65865	10.34	339.8365	90.87
5 Very dissatisfied	34.16346	9.13	374	100.00

Q221 Do you think that you had special needs that should have been addressed during the relocation process?

Q221	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	13.48558	3.61	13.48558	3.61
-3 Mi ssi ng	2.697115	0.72	16.18269	4.33
-2 Dont Know	2.697115	0.72	18.87981	5.05
1 YES	53.94231	14.42	72.82211	19.47
2 NO	301.1779	80.53	374	100.00

Q222 Do you feel that these special needs were or were not taken into consideration?

Q222	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appl i cable	320.0577	85.58	320.0577	85.58
-2 Dont Know	0.899038	0.24	320.9567	85.82
1 WERE	16.18269	4.33	337.1394	90.14
2 WERE NOT	36.86058	9.86	374	100.00

The FREQ Procedure

Q225 Do you think you were treated fairly during relocation, or do you think you were not treated fairly?

Q225	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	1.798077	0.48	15.28365	4.09
-2 Dont Know	16.18269	4.33	31.46635	8.41
1 TREATED FAIRLY	268.8125	71.87	300.2788	80.29
2 NOT TREATED FAIRLY	73.72115	19.71	374	100.00

Q228 Do you think the CHA showed compassion towards you and your family, or do you think the CHA did not show compassion?

Q228	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	5.394231	1.44	18.87981	5.05
-2 Dont Know	35.0625	9.38	53.94231	14.42
-1 Refused	1.798077	0.48	55.74038	14.90
1 SHOWED COMPASSION	234.649	62.74	290.3894	77.64
2 DID NOT SHOW COMPASSION	83.61057	22.36	374	100.00

Q234 May we have permission to give the Independent Monitor, Tom Sullivan, your name so that he or a member of his staff can contact you about your relocation experiences?

Q234	Frequency	Percent	Cumulative Frequency	Cumulative Percent
Not Applicable	13.48558	3.61	13.48558	3.61
-3 Missing	0.899038	0.24	14.38461	3.85
-2 Dont Know	2.697115	0.72	17.08173	4.57
1 YES	342.5336	91.59	359.6154	96.15
2 NO	14.38461	3.85	374	100.00

The FREQ Procedure

Q235 Respondent Sex

Q235	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1 MALE	26.97115	7.21	26.97115	7.21
2 FEMALE	347.0288	92.79	374	100.00

The SAS System

The FREQ Procedure

Q236 In what year were you born?

Q236	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	0.899038	0.24	0.899038	0.24
-1 Refused	0.899038	0.24	1.798077	0.48
1910	0.899038	0.24	2.697115	0.72
1918	1.798077	0.48	4.495192	1.20
1922	0.899038	0.24	5.394231	1.44
1923	0.899038	0.24	6.293269	1.68
1925	1.798077	0.48	8.091346	2.16
1926	2.697115	0.72	10.78846	2.88
1927	4.495192	1.20	15.28365	4.09
1928	4.495192	1.20	19.77885	5.29
1929	4.495192	1.20	24.27404	6.49
1930	1.798077	0.48	26.07211	6.97
1931	0.899038	0.24	26.97115	7.21
1932	0.899038	0.24	27.87019	7.45
1934	1.798077	0.48	29.66827	7.93
1935	2.697115	0.72	32.36538	8.65
1936	0.899038	0.24	33.26442	8.89
1937	4.495192	1.20	37.75961	10.10
1938	2.697115	0.72	40.45673	10.82
1939	3.596154	0.96	44.05288	11.78
1940	1.798077	0.48	45.85096	12.26
1941	5.394231	1.44	51.24519	13.70
1942	5.394231	1.44	56.63942	15.14
1943	2.697115	0.72	59.33654	15.87
1944	4.495192	1.20	63.83173	17.07
1945	1.798077	0.48	65.62981	17.55
1946	1.798077	0.48	67.42788	18.03
1947	6.293269	1.68	73.72115	19.71
1948	6.293269	1.68	80.01442	21.39
1949	4.495192	1.20	84.50961	22.60
1950	5.394231	1.44	89.90384	24.04
1951	6.293269	1.68	96.19711	25.72
1952	7.192307	1.92	103.3894	27.64

The FREQ Procedure

Q236 Year born

Q236	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
1953	12.58654	3.37	115.976	31.01
1954	9.889423	2.64	125.8654	33.65
1955	14.38461	3.85	140.25	37.50
1956	8.091346	2.16	148.3413	39.66
1957	7.192307	1.92	155.5336	41.59
1958	4.495192	1.20	160.0288	42.79
1959	10.78846	2.88	170.8173	45.67
1960	12.58654	3.37	183.4038	49.04
1961	9.889423	2.64	193.2933	51.68
1962	8.091346	2.16	201.3846	53.85
1963	10.78846	2.88	212.1731	56.73
1964	12.58654	3.37	224.7596	60.10
1965	8.990384	2.40	233.75	62.50
1966	6.293269	1.68	240.0433	64.18
1967	8.990384	2.40	249.0336	66.59
1968	13.48558	3.61	262.5192	70.19
1969	6.293269	1.68	268.8125	71.88
1970	9.889423	2.64	278.7019	74.52
1971	10.78846	2.88	289.4904	77.40
1972	15.28365	4.09	304.774	81.49
1973	7.192307	1.92	311.9663	83.41
1974	11.6875	3.13	323.6538	86.54
1975	12.58654	3.37	336.2404	89.90
1976	16.18269	4.33	352.4231	94.23
1977	6.293269	1.68	358.7163	95.91
1978	4.495192	1.20	363.2115	97.12
1979	5.394231	1.44	368.6058	98.56
1980	3.596154	0.96	372.2019	99.52
1981	0.899038	0.24	373.1009	99.76
1983	0.899038	0.24	374	100.00

The FREQ Procedure

Q237 Do you consider yourself Hispanic, Latino, or of Spanish or Mexican origin?

Q237	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-1 Refused	0.899038	0.24	0.899038	0.24
1 YES	5.394231	1.44	6.293269	1.68
2 NO	367.7067	98.32	374	100.00

Q238 What is your racial background?

Q238	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	1.798077	0.48	1.798077	0.48
-1 Refused	0.899038	0.24	2.697115	0.72
2 NO	371.3029	99.28	374	100.00

WHITE

Q2382	Frequency	Percent	Cumulative Frequency	Cumulative Percent
-3 Missing	1.798077	0.48	1.798077	0.48
-1 Refused	0.899038	0.24	2.697115	0.72
1 YES	9.889423	2.64	12.58654	3.37
2 NO	361.4135	96.63	374	100.00

The FREQ Procedure

BLACK/AFRI CAN AMERI CAN

Q2383	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
-3 Mi ssi ng	1.798077	0.48	1.798077	0.48
-1 Refused	0.899038	0.24	2.697115	0.72
1 YES	354.2211	94.71	356.9183	95.43
2 NO	17.08173	4.57	374	100.00

ASI AN/PACI FIC I SLANDER

Q2384	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
-3 Mi ssi ng	1.798077	0.48	1.798077	0.48
-1 Refused	0.899038	0.24	2.697115	0.72
1 YES	0.899038	0.24	3.596154	0.96
2 NO	370.4038	99.04	374	100.00

ALASKAN NATI VE/AMERI CAN (NATI VE) I NDI AN

Q2385	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
-3 Mi ssi ng	1.798077	0.48	1.798077	0.48
-1 Refused	0.899038	0.24	2.697115	0.72
1 YES	0.899038	0.24	3.596154	0.96
2 NO	370.4038	99.04	374	100.00

The FREQ Procedure

OTHER (SPECIFY)

Q2386	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
-3 Missi ng	1.798077	0.48	1.798077	0.48
-1 Refused	0.899038	0.24	2.697115	0.72
1 YES	5.394231	1.44	8.091346	2.16
2 NO	365.9086	97.84	374	100.00

Q239 What is the highest level of education you have completed?

Q239	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
-1 Refused	0.899038	0.24	0.899038	0.24
1 EIGHTH GRADE OR LESS	22.47596	6.01	23.375	6.25
2 BEYOND EIGHTH GRADE BUT NOT HIGH SCHOOL GRADUATION	165.4231	44.23	188.7981	50.48
3 GED	25.17308	6.73	213.9711	57.21
4 HIGH SCHOOL GRADUATION	72.82211	19.47	286.7933	76.68
5 TRADE OR VOCATIONAL SCHOOL	5.394231	1.44	292.1875	78.13
6 ONE TO THREE YEARS OF COLLEGE	71.92307	19.23	364.1106	97.36
7 GRADUATED FOUR YEAR COLLEGE	5.394231	1.44	369.5048	98.80
8 SOME GRADUATE EDUCATION	2.697115	0.72	372.2019	99.52
9 GRADUATE DEGREE	0.899038	0.24	373.1009	99.76
10 POST GRADUATE EDUCATION	0.899038	0.24	374	100.00

The FREQ Procedure

Q240 Are you currently married, widowed, divorced, separated, or have you never been married?

Q240	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
-1 Refused	1.798077	0.48	1.798077	0.48
1 MARRI ED	26.07211	6.97	27.87019	7.45
2 WI DOWED	44.05288	11.78	71.92307	19.23
3 DI VORCED	40.45673	10.82	112.3798	30.05
4 SEPERATED	39.55769	10.58	151.9375	40.63
5 NEVER MARRI ED	222.0625	59.37	374	100.00

Q241 What was your total household income for 2002, including income from all sources?

Q241	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
-2 Dont Know	8.990384	2.40	8.990384	2.40
-1 Refused	1.798077	0.48	10.78846	2.88
1 \$0-3 999	137.5529	36.78	148.3413	39.66
2 \$4 000 - 7 999	103.3894	27.64	251.7308	67.31
3 \$8 000 - 15 999	72.82211	19.47	324.5529	86.78
4 \$16 000 - 27 999	39.55769	10.58	364.1106	97.36
5 \$28 000 - 35 999	8.091346	2.16	372.2019	99.52
6 Over \$36 000	1.798077	0.48	374	100.00

q26	Frequency	Percent	Cumul ative Frequency	Cumul ative Percent
Not Appli cable	374	100.00	374	100.00

The FREQ Procedure

fki dage	Frequency	Percent	Cumul ati ve Frequency	Cumul ati ve Percent
Not Appl icable	191.4952	51.20	191.4952	51.20
-1	0.899038	0.24	192.3942	51.44
0	8.091346	2.16	200.4856	53.61
1	6.293269	1.68	206.7788	55.29
2	5.394231	1.44	212.1731	56.73
3	8.990384	2.40	221.1635	59.13
4	8.091346	2.16	229.2548	61.30
5	9.889423	2.64	239.1442	63.94
6	7.192307	1.92	246.3365	65.87
7	15.28365	4.09	261.6202	69.95
8	9.889423	2.64	271.5096	72.60
9	8.990384	2.40	280.5	75.00
10	11.6875	3.13	292.1875	78.12
11	15.28365	4.09	307.4711	82.21
12	18.87981	5.05	326.351	87.26
13	8.091346	2.16	334.4423	89.42
14	15.28365	4.09	349.726	93.51
15	11.6875	3.13	361.4135	96.63
16	4.495192	1.20	365.9086	97.84
17	8.091346	2.16	374	100.00

q2111	Frequency	Percent	Cumul ati ve Frequency	Cumul ati ve Percent
Not Appl icable	374	100.00	374	100.00

The FREQ Procedure

agecat	Frequency	Percent	Cumulative Frequency	Cumulative Percent
1	111.4808	29.81	111.4808	29.81
2	146.5433	39.18	258.024	68.99
3	75.51923	20.19	333.5433	89.18
4	40.45673	10.82	374	100.00

APPENDIX C-1
Advance Letter

NORC

*A national organization for research
at the University of Chicago*



Summer, 2003

Dear Leaseholder:

Last fall NORC interviewed or attempted to contact you about how the Chicago Housing Authority's Plan for Transformation has affected your household. We asked you questions about how the relocation process has been for you. We are now doing a follow-up survey to get an update on your relocation experiences. For this follow-up survey, NORC is collaborating with Professor James Lewis of Roosevelt University. Professor Lewis has received funding from CHA to study a new system for providing CHA residents with information about relocation.

You are one of 400 respondents we have randomly selected from the more than 1000 respondents we interviewed or attempted to contact last fall to take part in this follow-up interview. The interview involves doing a 45-minute questionnaire that covers topics such as an update on your relocation experiences, your new neighborhood (if you have moved from your building), getting information about the relocation process, how relocation has affected any children that may live in your household, and satisfaction with the relocation process. This interview should take about 45 minutes to complete and we can offer you \$15 for your participation.

Your participation is completely voluntary, and you may refuse to answer any question or discontinue your participation at anytime without penalty to you. Your name and other identifying information will not be connected to the answers you provide and will not be known to anyone outside the research team.

This study has been reviewed and approved by the Institutional Review Boards at NORC and at Roosevelt University.

If you have any questions please contact Ezella Pickett at (800) 743-4061.

Sincerely,

A handwritten signature in cursive script that reads "Catherine Haggerty". The signature is written in black ink and is positioned above the printed name and title.

Catherine Haggerty
Resident Relocation Follow-up Survey Director

APPENDIX C-2
Brochure

As you know, public housing is changing. High rises are being closed and replaced with new communities for CHA residents. In order to redevelop these areas, residents need to move.

Once again, interviewers from NORC would like to ask you about your experiences with relocation. Please take the time to talk with them.

This study is meant to help improve the relocation process for residents like you who will be relocating in future years. Your responses can greatly help improve the quality of this process.



Where Can I Get More Information?

For additional information, please contact:

N O R C
*A national organization for research
at the University of Chicago*

A National Organization for Research
at the University of Chicago
55 East Monroe Street, Suite 4800
Chicago, IL 60603
(866) 264-8222



This study is funded by the John D. and Catherine T. MacArthur Foundation.



Resident Relocation Follow-up Survey



N O R C
*A national organization for research
at the University of Chicago*

What is the Resident Relocation Survey?

The Resident Relocation Survey is a study of the leaseholders who are relocating from CHA buildings. Once again, interviewers from NORC would like to ask you about your experiences. Interviewers from the National Opinion Research Center (NORC), a non-profit research center that is part of the University of Chicago will be speaking with you about your experiences with relocation. This study is a follow-up to a study that was first conducted in the fall of 2002.

Why Me?

- ▶ We would like to get information that reflects the lives of all people involved in relocation.
- ▶ To get a true picture, it is important to hear directly from leaseholders about the relocation process.
- ▶ Only you, someone who has experienced relocation first-hand, can give us answers that could help improve the relocation process in the near future.

What is the Purpose of the Study?

This study will:

- ▶ Help improve the relocation process for leaseholders like you that will be relocating in the future.
- ▶ Find out which CHA relocation services are helpful and which need improvement.
- ▶ Learn how residents like you are doing as you prepare to move and after you have moved.

What Questions Will I Be Asked?

NORC interviewers will ask you questions about:

- ▶ Your access to services.
- ▶ Your experiences during and after your move.
- ▶ How you feel about the relocation process.



YOU ARE VITAL TO THE SUCCESS OF THIS IMPORTANT STUDY.

- ▶ We will pay you \$15 for your time.
- ▶ This study is voluntary.
- ▶ This study is important.
- ▶ This study is confidential.
- ▶ You can stop at any time.
- ▶ It will take about 45 minutes.

APPENDIX C-3
IRB Certificate

NORC

*A national organization for research
at the University of Chicago*

INSTITUTIONAL REVIEW BOARD CERTIFICATION FULL BOARD APPROVAL

Institutional Review Board
1155 E. 60th Street
Room 341A
Chicago, IL 60637
(773) 256-6302

Date: 5 February 2003

Principal Investigator / Project Director: Cathy Haggerty

Department: Labor and Economics

IRB Protocol Number: 030103 (5604)

Protocol Title: "Resident Relocation Survey - Follow-up"

This certifies that the research protocol and/or consent form described above has the full approval of the Institutional Review Board.



Signature of Chair

2/14/03

Date

The renewal date for this protocol is 5 February 2004. Any change to this protocol must be submitted for review by the IRB. Approval is contingent upon meeting the requirements for annual review.

APPENDIX C- 4
Completed Interviews/Completion Rate Table

NORC

*A national organization for research
at the University of Chicago*

Resident Relocation Survey: 2002 Cohort First Follow-up Survey										
	Case Dispositions									
	In-Scope						Out-of-Scope			Total
	No Contact	Incapacitated	Refused	Partial Complete	Completed	% Completed *	Skipped	Evicted	Deceased	
ABLA	2	0	1	0	46	93.9	0	0	0	49
Bridgeport	0	0	1	0	22	95.7	0	0	0	23
Cabrini	0	1	0	0	19	95.0	0	0	0	20
Ickes Extension	2	0	0	0	42	95.5	0	0	0	44
Lowden	2	0	0	0	20	90.9	0	0	0	22
Robert Taylor Homes	3	0	2	0	77	93.9	0	0	0	82
Rockwell Gardens	1	0	0	0	58	98.3	0	0	1	60
Stateway Gardens	2	0	1	0	50	94.3	0	0	1	54
Washington Park	2	0	0	0	25	92.6	0	0	0	27
Wells Homes	4	0	0	0	15	78.9	0	0	0	19
Total	18	1	5	0	374	94.0	0	0	2	400

* Calculated as

APPENDIX C- 5
Interviewer Debriefing Minutes

Phase II First Follow-up
Resident Relocation Survey
Interviewer Debriefing

Central Office Staff: Cathy, Vicki

Field Management Staff: Ezella, Valora, Linda

Field Interviewer Staff: Vicki, Kimberly, Coriola, Christina

I. **Welcome.** Interviewers were acknowledged for their good work and for achieving excellent cooperation from respondents. We talked about the importance of the study to NORC and to the city of Chicago.

II. **Training.**

- Interviewers said that the training addressed the kinds of things they actually experienced in the field and that they were well prepared to work safely in the public housing developments. The materials and practice exercises helped to prepare the interviewers for the questions and situations they would encounter in the field.
- The interviewers suggested that more training time be devoted to the gaining cooperation practice exercises.
- The interviewers also suggested that future trainings include a demonstration of how best to organize materials so that the right materials can be retrieved quickly when asked to provide information or documentation.

III. **Data Collection Experiences.**

- **Identification.** Interviewers indicated that it was important to look official; wearing the NORC ID badges and carrying the canvass briefcase with the NORC logo let those in and around the development know that the interviewers were conducting official, non-threatening business. The interviewers said that having the NORC and RRS brochures and advance letter available to show to anyone questioning the reason they were in the buildings. Interviewers stated that people who live and work in the developments are accustomed to seeing visiting nurses, social workers and others coming and going so that their presence was not considered unusual.
- **Safety.** Interviewers reported that it was important to stay alert and to heed the advice of those nearby. If a resident or someone on the premises warned an interviewer about potential trouble in or around the building, the interviewers left the building.
- **Gaining Cooperation.** Interviewers found respondents to be cooperative. Interviewers reported that respondents were pleased and seemed surprised to be contacted again, even though interviewers told respondents that we may contact them again after the baseline interview.

APPENDIX C- 6
Management Debriefing Minutes

Phase II First Follow-up
Resident Relocation Survey
Field Manager Debriefing

Central Office Staff: Cathy, Vicki

Field Management Staff: Ezella, Valora, Linda

- I. **Recruiting.** All of the interviewers had NORC data collection experience and all but two had collected baseline data. It was relatively easy to staff the project due to the good success on the baseline.

- II. **Training.** The field manager asked that the next training include more exercises demonstrating good call record entries and other record keeping tasks; record keeping coaching was an unexpected task the FMs needed to do during the first several weeks of the field period.

- III. **Managing the Work.**
 - **Weekly In-person Meetings.** The interviewers were very good at keeping weekly in-person appointments with the FM's; interviewers only broke these appointments when a respondent requested an interview during the same time slot.
 - **Record Keeping.** The FMs reported great improvement in the interviewers' record keeping and documentation after the coaching sessions.
 - **Gaining Cooperation.** FMs did not have to provide much coaching to interviewers to help them gain cooperation. There was some concern mid-way throughout the field period when one of the LAC presidents paid the respondent to not participate. The interviewers were asked to immediately report any other such incident but this only happened one time.
 - **Questionnaire Feedback.** The field managers agreed with the interviewers that the questionnaire needed to be designed better so that navigating the questionnaire based on where people were in the process of relocating and what housing choice they made would be easier.